Name : Refugee Guide

Usage : Refugees and asylum seekers or generally migrants can search for NGOs based on their location or specifications that they are looking for.

I provide some example pictures made by me which all of them has to be changed to something with better UI and UX which for each individual page I will explain.

1. on the first page we ask user to select their language ,

- possible changes :

. a new look for this page by adding some icons to feel that they have to select their language.

. button can be changed, and the place of icon for the button can also be changed.

. a new design for the title (font, font-family, font size, … )

. if user select on next button without choosing a language an error must be shown, this error must be defined which has to be a box or a border around the box with an alert ?

. would it be better if we could have select icon ?

. would it be better if we could add something to type their language ? UX

.

2. on the second page, it is very similar to first page

- possible changes :

all the same first page.

3. on the third page , although it is similar to first page and second page but there are more additional possible changes.

- possible changes :

. wouldn’t be nicer if we separate the titles into two ?

. would it be better if we add something like a map that they can also choose from a map ?

.

4. on the fourth page which is our Filter page called,which it has to completely be redesigned but what we do on this page is that we ask user that what are they looking for to filter the results based on their specifications:

- possible changes :

. the new design for the titles.

. the new design for the filter by icons.

. what could be added to this do you think ?

. what I want to add is to show ‘not available’ on the city that they selected for the filter by icons.

. adding a functionality of searching ngos by clicking on the something called ‘ngos near me’

5. on the fifth page we show the results. Home page

- possible changes :

. a new look for the cards.

. what information has to be shown to the cards.

. user must select each ngo to their favorite list

. what interactions can be added to ?

. the size of the image.

. where to have filter icon, to have it as an icon at the bottom right corner of the page or have it at the top ?

. all possible changes also apply to this page.

6. on the sixth page after user selects the ngo will be directed to the page of that ngo to see the information.

- possible changes :

. a completely new design for this page.

. what information has to be shown to the user and where has to be put ?

. user can interact with the ngo by forwarding to the selected chat application or calling to call that ngo, so basically what we need is to have some icons for every communication means that they have.

. the size of the image.

. if that ngo doesn’t provide services on the user’s selected language or doesn’t have interpreter, user must be notified on this page.

Other undesigned pages are Info page and News page.

7. On the news page we show user a news related to the city they have selected or general news for the whole country published by ngos or news agency. This page can be similar to home page ( page 5 ), but with showing only an image and the very brief news which user can select the news and can be directed to that news and see the whole news and pictures inside.

8. on the info page we show user useful information regarding asylum procedure and some other useful information for the city that they are living in. on this page like home page every possible item are stacked after each other, I mean like title by title that user can select what are they looking for, and after choosing that title user will be redirected to the specific page for that title which for every page we need a new design!

What information we have from each ngo:

- name

- logo

- a brief information about the ngo

- services :

- name of the service

- supported languages of each service

- a brief information about each service.

- service logo.

- opening hours of each service.

- their address.

- their communication means

- their opening hours

what other things user can filter by their searches ?

- country

- city

- state

- psychologist

- social worker

- name of that ngo

- lawyer / counselor

- sport activities

- vocational trainings

- language courses

- doctor

- interpreter

- local cheap stores

- where to meet new friends / language clubs

- libraries

- events

- legal authorities

- communities

- job opportunities