Name : Refugee Guide

Usage : Refugees and asylum seekers or generally migrants can search for NGOs based on their location or specifications that they are looking for.

I provide some example pictures made by me which all of them has to be changed to something with better UI and UX which for each individual page I will explain.

Step by step guide :

first of all we gather some information from user such as their native language wether it is supported in our platform or not (which user has to proceed in English).

Next, we ask user in which location ( country ) is looking for NGOs ?

On the third page we ask user to provide the state and the city that they are looking for

--note : all these three pages can be in one page. And of course if the user for each step doesn’t provide information cannot proceed further so an error must be shown to the user which can be like something like a note beneath the select box and a color around it to demonstrate that user must provide information.

Then we proceed to something called Filter Page that user can choose what are they looking for, for instance if they are looking for the addresses of legal authorities on the given city or interpreters or psychiatrists or a doctor or whatever we have the information of.

Then by clicking on the done they will be redirected to Home Page that is the land page for the available NGOs based on their filters. In this page we also have a bottom navigation that has three icons that user can navigate to other pages called Info page , News Page and also the Home Page itself. In the home page also we also need a button to filter out the result again if user wants to see more specific results. Of course if the filter doesn’t match to anything an error must be shown to the user. In this page, the minimum that we need to show to the user is the name of that NGO and the picture of that ngo, the services they have, (what else do you think can we put ?)

On the home page if user clicks on the specific result of each NGO it will be redirected to the page of that NGO which please see number 6 and also the information that we will have from each ngo. ( see number 9 ).

The info page needs to be more detailed later which I will postpone it for later.

The news page is very similar to home page and please note the information that we already have from each news item.( see number 10 ), on this page is a brief and a picture will be shown to the user. (what else can we show to the user ?)

1. on the first page we ask user to select their language ,

- possible changes :

. a new look for this page by adding some icons to feel that they have to select their language.

. button can be changed, and the place of icon for the button can also be changed.

. a new design for the title (font, font-family, font size, … )

. if user select on next button without choosing a language an error must be shown, this error must be defined which has to be a box or a border around the box with an alert ?

. would it be better if we could have select icon ?

. would it be better if we could add something to type their language ? UX

.

2. on the second page, it is very similar to first page

- possible changes :

all the same first page.

3. on the third page , although it is similar to first page and second page but there are more additional possible changes.

- possible changes :

. wouldn’t be nicer if we separate the titles into two ?

. would it be better if we add something like a map that they can also choose from a map ?

.

4. on the fourth page which is our Filter page called,which it has to completely be redesigned but what we do on this page is that we ask user that what are they looking for to filter the results based on their specifications:

- possible changes :

. the new design for the titles.

. the new design for the filter by icons.

. what could be added to this do you think ?

. what I want to add is to show ‘not available’ on the city that they selected for the filter by icons.

. adding a functionality of searching ngos by clicking on the something called ‘ngos near me’

5. on the fifth page we show the results. Home page

- possible changes :

. a new look for the cards.

. what information has to be shown to the cards.

. user must select each ngo to their favorite list

. what interactions can be added to ?

. the size of the image.

. where to have filter icon, to have it as an icon at the bottom right corner of the page or have it at the top ?

. all possible changes also apply to this page.

6. on the sixth page after user selects the ngo will be directed to the page of that ngo to see the information.

- possible changes :

. a completely new design for this page.

. what information has to be shown to the user and where has to be put ?

. user can interact with the ngo by forwarding to the selected chat application or calling to call that ngo, so basically what we need is to have some icons for every communication means that they have.

. the size of the image.

. if that ngo doesn’t provide services on the user’s selected language or doesn’t have interpreter, user must be notified on this page.

Other undesigned pages are Info page and News page.

7. On the news page we show user a news related to the city they have selected or general news for the whole country published by ngos or news agency. This page can be similar to home page ( page 5 ), but with showing only an image and the very brief news which user can select the news and can be directed to that news and see the whole news and pictures inside.

8. on the info page we show user useful information regarding asylum procedure and some other useful information for the city that they are living in. on this page like home page every possible item are stacked after each other, I mean like title by title that user can select what are they looking for, and after choosing that title user will be redirected to the specific page for that title which for every page we need a new design!

9. What information we have from each ngo:

- name

- logo

- a brief information about the ngo

- services :

- name of the service

- supported languages of each service

- a brief information about each service.

- service logo.

- opening hours of each service.

- their address.

- their communication means

- their opening hours

what other things user can filter by their searches ?

- country

- city

- state

- psychologist

- social worker

- name of that ngo

- lawyer / counselor

- sport activities

- vocational trainings

- language courses

- doctor

- interpreter

- local cheap stores

- where to meet new friends / language clubs

- libraries

- events

- legal authorities

- communities

- job opportunities

- hospitals

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10. what we will have from each news ?

- a brief

- a story

- a news pic

- other related pics inside the news

- time

- publisher

- source

- share to social media

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note : the application will be based on react native paper, so please justify accordingly And also have a look at the pics that I have attached to the previous zip file.