

Hotel Confirmation Voucher

MakeMyTrip Booking ID - NH2003053414788

Booking Date - Tue, 06 June 17 11:06 AM



Dear Sobhanadri Rao Gottepulla ,



[Print Booking Confirmation](#)

Your Booking is confirmed.

Thank you for using MakeMyTrip.com to book your hotel accommodation.

For your reference, your MakeMyTrip Booking ID is NH2003053414788.

Kindly note, your booking is **CONFIRMED** and you are not required to contact the hotel or MakeMyTrip.com to reconfirm the same.

If your hotel booking includes a complimentary car transfer, you will need to call the hotel directly to let them know your travel details.

You will need to carry a printout of this e-mail and present it at the hotel at the time of check-in.

Please note that you will receive the invoice for your booking on the day of checkout on the email ID using which the booking will be made. In case of no-show, no invoice will be generated.

We hope you have a pleasant stay and look forward to assisting you again!

Team MakeMyTrip.com



MMT SPECIAL DISCOUNTS



Book Now & Get 35.0% Discount

THIS IS YOUR HOTEL CONFIRMATION VOUCHER.
A PRINTED COPY OF THIS MUST BE PRESENTED AT THE HOTEL AT THE TIME OF CHECK-IN.

Hotel Details

Hotel Polo Max, ALLAHABAD★★★★☆



[Photo Gallery](#)



[View Map](#)

MULTI FUNCTIONAL COMPLEX, CIVIL LINES SIDE, RAILWAY STATION COMPOUND,
ALLAHABAD - 211001.

Near Railway Station , ALLAHABAD, IN

Contact : 91-532-2561003, 91-7706001509

Fax :

E-mail : ald.polomax@hotelpolotowers.com

Primary Guest :Sobhanadri Rao Gottepulla

Room Category :Max Queen

Meal Plan :Room Only

All prices indicated below are in INR

Room	Check In	Check Out	#Nights	Travelers	Daily Rate	Extra Charges	Total
Room 1	Mon, Jun 26, 2017 (12:00 PM)	Tue, Jun 27, 2017 (11:00 AM)	1	3 Adults	4312.14	1000.0(Extra Bed)	5312.14

Promotional Discount	- 1400
Accommodation charges collected on behalf of hotel	3912
Makemytrip Service fees	180
Service Tax @ 15% (including SBC & KKC)	27
E-Coupon Amount	- 2300
Grand Total :	1819

Inclusions

- » Local Id and Unmarried Couple not allowed to Check In.
- » Free Wi Fi

Service Fee of INR 250 will be applicable for any change in Hotel Check-In dates. Any rate difference found will be charged separately.

Hotel Cancellation Policy

- » More than 1 day before check-in date: FREE CANCELLATION/MODIFICATION; 1 day before check-in date: 1 night cost will be charged as cancellation/modification fee; In case of no show: no refund; Booking cannot be cancelled/modified on or after the checkin date and time mentioned in the Hotel Confirmation Voucher .
- » You can cancel your booking by logging on the [Customer Support](#) section of our website.

General Hotel Policy

- » The meal plan for your selected booking includes Room Only.
- » The primary guest checking in to the hotel must be at least 18 years of age. Children accompanying adults must be between 1-12 years.
- » It is mandatory for guests to present valid photo identification at the time of check-in.
- » The inclusion of 'extra bed' with a booking is facilitated with a folding cot or a mattress as an extra bed.
- » For any update, User shall pay applicable cancellation/modification charges.
- » Modified bookings will be subject to availability and revised booking policy of the Hotel.
- » The cancellation/modification charges are standard and any waiver is on the hotel's discretion.
- » Number of modifications possible on a booking will be on the discretion of MakemyTrip.
- » Selective offers of MakeMyTrip will not be valid on a cancellation or modification of booking.
- » Any e-coupon discount on the original booking shall be forfeited in the event of cancellation or modification.
- » Early check-in or late check-out is subject to availability and may be chargeable by the hotel. The standard check-in time is 12PM local time and the standard check-out time is 11AM local time. After booking you will be sent an email confirmation with hotel phone number. You can contact the hotel directly for early check-in or late check-out.
- » The amount paid for the room does not include charges for optional services and facilities (such as room service, mini bar, snacks or telephone calls). These will be charged at the time of check-out.
- » The hotel reserves the right of admission. Accommodation can be denied to guests posing as a 'couple' if suitable proof of identification is not presented at check-in. MakeMyTrip will not be responsible for any check-in denied by the hotel due to the aforesaid reason.
- » The hotel reserves the right of admission for local residents. Accommodation can be denied to guests residing in the same city. MakeMyTrip will not be responsible for any check-in denied by the hotel due to the aforesaid reason.
- » Booking cannot be cancelled on or after the check in date and time mentioned in the Hotel Confirmation Voucher.
- » **SATISFACTION GUARANTEE POLICY:**
- » Satisfaction Guarantee offer is valid on Makemytrip certified Value+ hotels in India only.
- » If the guest doesn't check-in at the hotel due to a mismatch between amenities and inclusions mentioned on the MakeMyTrip website and those at the hotel, he/she must notify the claim within 24 hours of the check-in date. In this case, the guest shall be entitled to double the money back, subject to MakeMyTrip validating their claim.

- » In case the guest has stayed in the hotel for the entire period of booking, he/she must notify the claim within 24 hours of check-out. In this case, the guest shall be entitled to vouchers of double the amount paid, subject to MakeMyTrip validating their claim in the form of vouchers.
- » MakeMyTrip shall, within 7 days from the date of claim, investigate the matter and communicate to the customer about the validity of the claim. If the claim is valid, customer shall be entitled for refund (if the customer has not checked-in) or voucher (if the customer has checked-in) of double the amount, which was paid by the customer for the booking within 3 weeks from the date of communication about the validity of the claim by MakeMyTrip.
- » The voucher shall be redeemable against online booking of domestic and international flights, domestic hotels, holidays, cars, and bus booked from MakeMyTrip within 6 months from the date of the original hotel booking. The voucher is valid only for a one time use with no minimum redemption value.

MakeMyTrip Contact Info

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Gurgaon - 122002
Haryana, India

Email : hotelservice@makemytrip.com
: www.makemytrip.com/support/customersupport.html
Telephone : 1-800-11-8747 from MTNL and BSNL phone lines
(Tollfree) : 1-800-102-8747 from All Major Operators
: +91 124 462 8747 (Worldwide)
: +91 124 289 8747 (Worldwide)



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on domestic hotels



Use your Hotel booking ID as
e-coupon code before payment.

*T&C apply | Maximum discount allowed: ₹1000

Book now

Note: Please do not reply to this email. It has been sent from an email account that is not monitored. To ensure that you receive communication related to your booking from MakeMyTrip.com, please add noreply@makemytrip.com to your contact list and address book.