# Bug Report Template

|  |  |
| --- | --- |
| **Bug ID:** | Bug-001 |
| **Title:** | Search accept spaces and displays wrong results |
| **Reported By:** | Ahmed Sobhy |
| **Reported On (Date):** | 14/6/2025 |
| **Environment (e.g., QA, Staging, Production):** | Production |
| **Priority (Low / Medium / High / Critical):** | medium |
| **Severity (Minor / Major / Critical / Blocker):** | Major |
| **Module/Feature Affected:** | Search module |
| **Preconditions:** | Install jumia app |
| **Steps to Reproduce:** | 1. Open and login to jumia app 2. Navigate to search field 3. Add spaces and search |
| **Expected Result:** | Field shouldn’t accept spaces at the first of word or it should return no result found |
| **Actual Result:** | Search accept spaces and displays wrong results |
| **Attachments (Screenshots/Logs):** | <https://drive.google.com/file/d/1wTfaMszt6lNg_KS8KGD_5T_pPT-ieUtA/view?usp=sharing> |
| **Status (New / In Progress / Fixed / Reopened / Closed):** | New |

----------------------------------------------------------------------------------------------------------------------

|  |  |
| --- | --- |
| **Bug ID:** | Bug-002 |
| **Title:** | User cannot swipe between banners |
| **Reported By:** | Ahmed Sobhy |
| **Reported On (Date):** | 14/6/2025 |
| **Environment (e.g., QA, Staging, Production):** | Production |
| **Priority (Low / Medium / High / Critical):** | medium |
| **Severity (Minor / Major / Critical / Blocker):** | major |
| **Module/Feature Affected:** | Home module |
| **Preconditions:** | Install jumia app |
| **Steps to Reproduce:** | 1. Open and login to jumia app 2. Try to swipe between banners and view the behavior |
| **Expected Result:** | User should be able to swipe between all banners |
| **Actual Result:** | User cannot swipe between banners |
| **Attachments (Screenshots/Logs):** | <https://drive.google.com/file/d/1L2Rc8vFlT_rSIfPKjqhUwjYeN9GcH_M5/view?usp=sharing> |
| **Status (New / In Progress / Fixed / Reopened / Closed):** | New |

----------------------------------------------------------------------------------------------------------------------

|  |  |
| --- | --- |
| **Bug ID:** | Bug-003 |
| **Title:** | Wrong number of results display after filtering |
| **Reported By:** | Ahmed Sobhy |
| **Reported On (Date):** | 14/6/2025 |
| **Environment (e.g., QA, Staging, Production):** | Production |
| **Priority (Low / Medium / High / Critical):** | high |
| **Severity (Minor / Major / Critical / Blocker):** | major |
| **Module/Feature Affected:** | Filter feature |
| **Preconditions:** | Install jumia app |
| **Steps to Reproduce:** | 1. Open and login to jumia app 2. Navigate to any section ex. Baby section 3. Open filter and select price from & to [39 & 39] 4. Save and wait for filter result |
| **Expected Result:** | All filter results should return successfully |
| **Actual Result:** | Wrong number of results display after filtering [Save button display 15 item and the returned items were 7] |
| **Attachments (Screenshots/Logs):** | <https://drive.google.com/file/d/1GsuoM6MJ3xYEH5IFYtk357h5m1N5hNnO/view?usp=sharing> |
| **Status (New / In Progress / Fixed / Reopened / Closed):** | New |

|  |  |
| --- | --- |
| **Bug ID:** | Bug-004 |
| **Title:** | Wrong price filter data |
| **Reported By:** | Ahmed Sobhy |
| **Reported On (Date):** | 14/6/2025 |
| **Environment (e.g., QA, Staging, Production):** | Production |
| **Priority (Low / Medium / High / Critical):** | medium |
| **Severity (Minor / Major / Critical / Blocker):** | major |
| **Module/Feature Affected:** | Filter feature |
| **Preconditions:** | Install jumia app |
| **Steps to Reproduce:** | 1. Open and login to jumia app 2. Navigate to any section ex. Baby section 3. Open filter and select price from & to [39 to 90] 4. Save and wait for filter result |
| **Expected Result:** | Products in the selected range should only return |
| **Actual Result:** | Products out of range are returned |
| **Attachments (Screenshots/Logs):** | <https://drive.google.com/file/d/1PQ63hqTeMK5YsWdvGf466G3rt6Y-jsok/view?usp=sharing> |
| **Status (New / In Progress / Fixed / Reopened / Closed):** | New |

----------------------------------------------------------------------------------------------------------------------

|  |  |
| --- | --- |
| **Bug ID:** | Bug-005 |
| **Title:** | No pull to refresh in home screen |
| **Reported By:** | Ahmed Sobhy |
| **Reported On (Date):** | 14/6/2025 |
| **Environment (e.g., QA, Staging, Production):** | Production |
| **Priority (Low / Medium / High / Critical):** | low |
| **Severity (Minor / Major / Critical / Blocker):** | minor |
| **Module/Feature Affected:** | Home module |
| **Preconditions:** | Install jumia app |
| **Steps to Reproduce:** | 1. Open and login to jumia app 2. Try pull to refresh home page |
| **Expected Result:** | User should be able to refresh his home page without navigating between tabs to get the new data in home page |
| **Actual Result:** | No pull to refresh in home screen |
| **Attachments (Screenshots/Logs):** | <https://drive.google.com/file/d/1hnydgC16kXSSx1i78mJDFcZaVx0w6aQP/view?usp=sharing> |
| **Status (New / In Progress / Fixed / Reopened / Closed):** | New |

----------------------------------------------------------------------------------------------------------------------

|  |  |
| --- | --- |
| **Bug ID:** | Bug-006 |
| **Title:** | Jumia loader display in the background while user select the preferred language |
| **Reported By:** | Ahmed Sobhy |
| **Reported On (Date):** | 14/6/2025 |
| **Environment (e.g., QA, Staging, Production):** | Production |
| **Priority (Low / Medium / High / Critical):** | low |
| **Severity (Minor / Major / Critical / Blocker):** | minor |
| **Module/Feature Affected:** | Home module |
| **Preconditions:** | Install jumia app |
| **Steps to Reproduce:** | 1. Download jumia app for the first time from store 2. Open and login to jumia app 3. Try to change app language and view the background |
| **Expected Result:** | Loader should display once user clicked on one button and language changing in the background |
| **Actual Result:** | Jumia loader display in the background while user select the preferred language |
| **Attachments (Screenshots/Logs):** | <https://drive.google.com/file/d/1eT3uer8JKhizedsHy_cc-XZtxTMyWCw9/view?usp=sharing> |
| **Status (New / In Progress / Fixed / Reopened / Closed):** | New |

----------------------------------------------------------------------------------------------------------------------

|  |  |
| --- | --- |
| **Bug ID:** | Bug-007 |
| **Title:** | User stuck in screen and can’t scrolling in case he clicked on ellipsis icon [3 dots] |
| **Reported By:** | Ahmed Sobhy |
| **Reported On (Date):** | 14/6/2025 |
| **Environment (e.g., QA, Staging, Production):** | Production |
| **Priority (Low / Medium / High / Critical):** | low |
| **Severity (Minor / Major / Critical / Blocker):** | major |
| **Module/Feature Affected:** | Search module |
| **Preconditions:** | Install jumia app |
| **Steps to Reproduce:** | 1. Open and login to jumia app 2. Navigate to categories screen 3. Select super market section 4. Click on all products tab 5. Click on the 3 dots in the right side 6. Try to scroll down |
| **Expected Result:** | User should be able to scroll down |
| **Actual Result:** | User stuck in screen and can’t scrolling in case he clicked on ellipsis icon [3 dots] |
| **Attachments (Screenshots/Logs):** | <https://drive.google.com/file/d/1G1DXBG64qeuJInRQvP46D1yr5903-pOJ/view?usp=sharing> |
| **Status (New / In Progress / Fixed / Reopened / Closed):** | New |

----------------------------------------------------------------------------------------------------------------------

|  |  |
| --- | --- |
| **Bug ID:** | Bug-008 |
| **Title:** | User can not clear his search history from search module |
| **Reported By:** | Ahmed Sobhy |
| **Reported On (Date):** | 14/6/2025 |
| **Environment (e.g., QA, Staging, Production):** | Production |
| **Priority (Low / Medium / High / Critical):** | low |
| **Severity (Minor / Major / Critical / Blocker):** | minor |
| **Module/Feature Affected:** | Search module |
| **Preconditions:** | Install jumia app |
| **Steps to Reproduce:** | 1. Open and login to jumia app 2. Click on search field and add ex. Adidas 3. Hover on search field again and try to remove adidas from search result |
| **Expected Result:** | User should be able to clear his search history |
| **Actual Result:** | User can not clear his search history from search module |
| **Attachments (Screenshots/Logs):** | <https://drive.google.com/file/d/1_zYDapEpQOqLpiUlxNfszKI9wjkzOG8u/view?usp=sharing> |
| **Status (New / In Progress / Fixed / Reopened / Closed):** | New |

----------------------------------------------------------------------------------------------------------------------

|  |  |
| --- | --- |
| **Bug ID:** | Bug-009 |
| **Title:** | Removing express filter still displayed same results while filtering by shipped from egypt only and dismiss express one |
| **Reported By:** | Ahmed Sobhy |
| **Reported On (Date):** | 14/6/2025 |
| **Environment (e.g., QA, Staging, Production):** | Production |
| **Priority (Low / Medium / High / Critical):** | medium |
| **Severity (Minor / Major / Critical / Blocker):** | major |
| **Module/Feature Affected:** | filter module |
| **Preconditions:** | Install jumia app |
| **Steps to Reproduce:** | 1. Open and login to jumia app 2. Navigate to men shoes section 3. Add filter shipped from Egypt 4. Then clear express filter and view |
| **Expected Result:** | Express products should be removed from results |
| **Actual Result:** | Removing express filter still displayed same results while filtering by shipped from egypt only and dismiss express one |
| **Attachments (Screenshots/Logs):** | <https://drive.google.com/file/d/1oPX4q3RKtSXDGyUzw6OM5oqtPlhrTbYM/view?usp=sharing> |
| **Status (New / In Progress / Fixed / Reopened / Closed):** | New |

|  |  |
| --- | --- |
| **Bug ID:** | Bug-010 |
| **Title:** | Add to cart and out of stock text on button is trimmed |
| **Reported By:** | Ahmed Sobhy |
| **Reported On (Date):** | 14/6/2025 |
| **Environment (e.g., QA, Staging, Production):** | Production |
| **Priority (Low / Medium / High / Critical):** | low |
| **Severity (Minor / Major / Critical / Blocker):** | major |
| **Module/Feature Affected:** | Search module |
| **Preconditions:** | Install jumia app |
| **Steps to Reproduce:** | 1. Open and login to jumia app 2. Change language to Arabic 3. Try to add product to cart 4. View the displayed text |
| **Expected Result:** | Text should be full displayed for user |
| **Actual Result:** | Add to cart and out of stock text on button is trimmed |
| **Attachments (Screenshots/Logs):** | <https://drive.google.com/file/d/11ZPaWuAKREIB4LnlarH4FYNS6tITELTY/view?usp=sharing>  <https://drive.google.com/file/d/1bVKzAll1AZHo8iDKm-O9rS8Y1Nu8DdhB/view?usp=sharing> |
| **Status (New / In Progress / Fixed / Reopened / Closed):** | New |

----------------------------------------------------------------------------------------------------------------------

|  |  |
| --- | --- |
| **Bug ID:** | Bug-011 |
| **Title:** | Titles display in English while user using Arabic language for App |
| **Reported By:** | Ahmed Sobhy |
| **Reported On (Date):** | 14/6/2025 |
| **Environment (e.g., QA, Staging, Production):** | Production |
| **Priority (Low / Medium / High / Critical):** | medium |
| **Severity (Minor / Major / Critical / Blocker):** | minor |
| **Module/Feature Affected:** | Search module |
| **Preconditions:** | Install jumia app |
| **Steps to Reproduce:** | 1. Open and login to jumia app 2. Change language to Arabic 3. Navigate to “ازياء رجالي” section 4. Select polo t-shirts 5. View page title |
| **Expected Result:** | User should be able to clear his search history |
| **Actual Result:** | 1-Men’s t shirts display English while app is Arabic  2-Recommendation display on the title of screen instead of ترشيحات |
| **Attachments (Screenshots/Logs):** | <https://drive.google.com/file/d/1uPAPIWU0nPzupLeDRSKXepjbMxRG6Hey/view?usp=sharing>  <https://drive.google.com/file/d/1FX-Y9S_CB80MDHvUep5frmvFyOAevXoL/view?usp=sharing> |
| **Status (New / In Progress / Fixed / Reopened / Closed):** | New |