



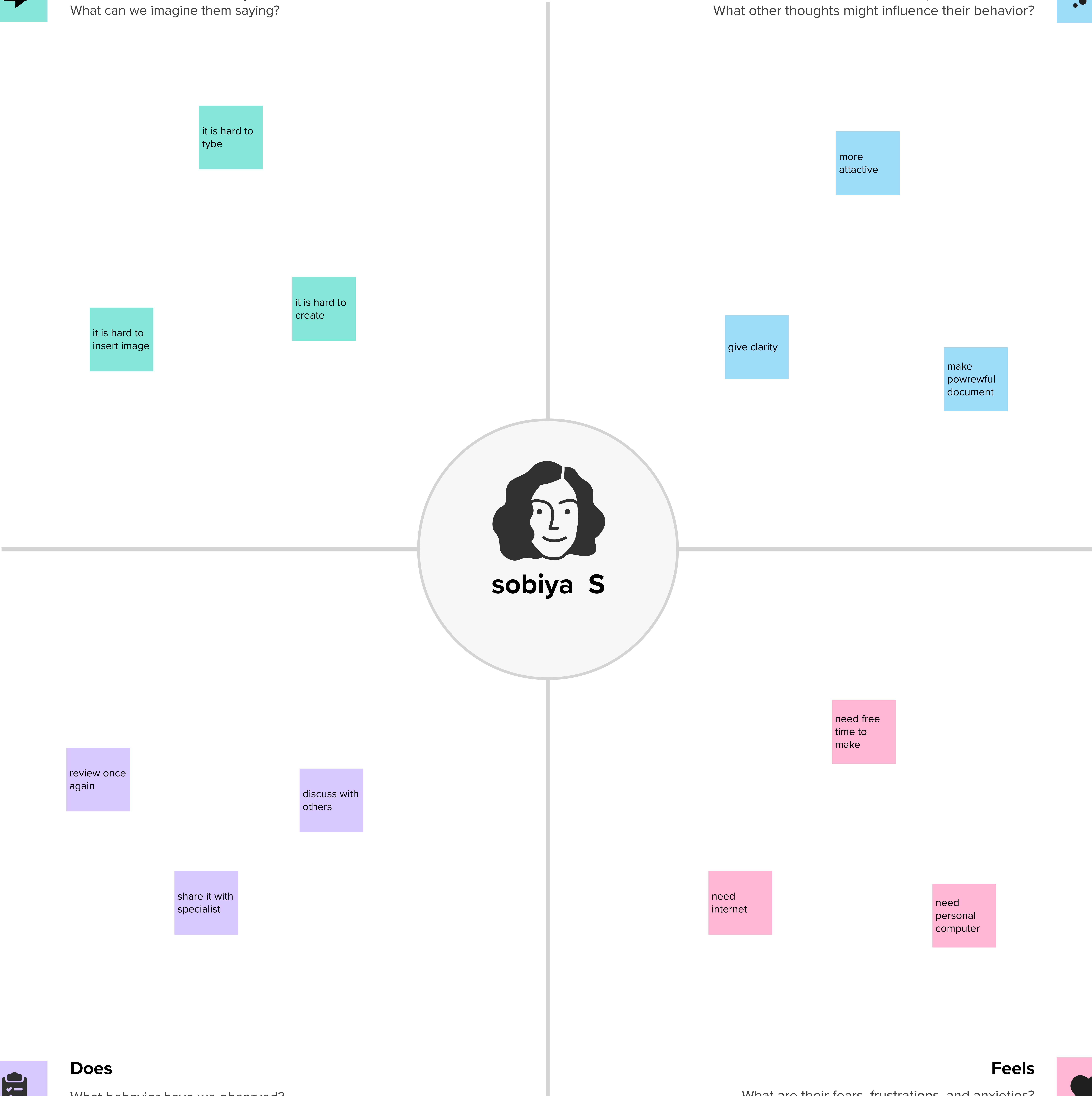
Says

What have we heard them say?
What can we imagine them saying?



Thinks

What are their wants, needs, hopes, and dreams?
What other thoughts might influence their behavior?



sobiya S

it is hard to
tybe

it is hard to
insert image

it is hard to
create

more
attactive

give clarity

make
powrewful
document

review once
again

discuss with
others

share it with
specialist

need free
time to
make

need
internet

need
personal
computer



Does

What behavior have we observed?
What can we imagine them doing?



Feels

What are their fears, frustrations, and anxieties?
What other feelings might influence their behavior?