Ahmad Sobih

(574) 514-9816
AHMADOMARSOBIH@GMAIL.COM
https://github.com/sobih2024
https://sobih2024.github.io/Personal_profo/

Objective

I am a motivated and enthusiastic Informatics graduate with a strong foundation in data management, software development, and web technologies. Seeking to leverage technical skills and problem-solving abilities in a dynamic team environment to contribute to the development of effective digital solutions that drive successful outcomes in technology-driven projects.

Ability Summary

Detail-oriented and motivated Informatics graduate with two years of experience as a Web Technician. Proficient in web development technologies, including HTML, CSS, and JavaScript, with a solid understanding of content management systems (CMS) such as WordPress. Demonstrated ability to troubleshoot and resolve technical issues efficiently while ensuring optimal website performance and user experience. Skilled in utilizing web analytics tools to monitor site traffic and performance, providing actionable insights for continuous improvement. Strong collaborative skills, working effectively with cross-functional teams to implement new features and enhancements. Committed to maintaining web accessibility standards and optimizing content for search engines. Excellent communication skills, with a proven track record of providing exceptional customer support and training.

Employment History

05/2023 - Current

Cashier
Walmart, Mishawaka, IN

Address customer concerns and resolve issues in a timely and professional manner.
Greet customers warmly, assist with inquiries, and ensure a friendly checkout experience.
Accurately scan and process customer purchases, handle cash, credit, and debit transactions, and issue receipts.
Work collaboratively with team members to ensure smooth store operations and exceptional customer service.
Stay informed about current promotions, products, and store policies to provide customers with accurate information.

09/2022 - Current

Web Technician
Indiana University South Bend, South Bend, IN

Monitor and implement security measures to protect the website from potential threats.
Help optimize website content for search engines and ensure compliance with web accessibility standards.
Work with developers and designers to implement new features and enhancements, ensuring they align with best practices.
Assist in managing content through a CMS (Content Management System), ensuring timely updates and accurate information.
Regularly update website content, troubleshoot issues, and ensure website functionality across different devices and browsers.
Utilize web analytics tools to monitor site performance, user engagement, and traffic trends, preparing reports to guide enhancements.

Provide technical assistance for web-related inquiries and resolve issues related to website performance, user experience, and functionality.

Education History

Informatics
Bachelor's Degree
Indiana University, IN

Occupational Licenses, Certificates and Training

| 12/2023 | **Computer Programming**
Indiana University |

| 12/2023 | **Computer Applications**
Indiana University |

Honors & Activities

Recipient of the "John P. Russo Scholarship"

Personal Portfolio Website:
Developed a responsive personal portfolio website using HTML, CSS, and JavaScript.
Sky Soar: Created an interactive game in Java using Processing, implementing innovative game play mechanics, and optimizing graphics rendering for smooth performance.
Brain-Fuel App: Developed a cross-platform food delivery application using Flutter and Android Studio, focusing on a seamless user interface and an efficient order management system (Group Project).

Additional Information

Bilingual: Arabic & English
Windows, macOS & Linux
Excel, Word, Access & PowerPoint
User Experience (UX) and User Interface (UI)
NetBeans, Visual Studio Code, Git, Flutter & Processing 4
Adobe Creative Suite (Photoshop, Illustrator, and Dreamweaver)
Proficient in Java, HTML, CSS, JavaScript, SQL, Dart, PHP & C++

Detailed References

References Available on Request