

Luis F Sobrino Uribe

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EDUCATION

Bachelors of Science, Computer Science

Dec, 2024

Montclair State University: GPA 3.03/4.0

Programming Coursework: Data Structures & Algorithms, Computer Systems, Computer Science Theory.

General Education Degree

September, 2016 - July, 2020

Harrison High School: Honors GPA 3.8/4.0

WORK EXPERIENCE

IT Support Technician, Montclair State University, Montclair, NJ

March, 2022 - Present

- Provided exclusive walk-in, phone, email, and remote technical support for all company owned machines and students of the university
- Worked alongside ticket management software, Service Now, to create, record, solve, and escalate incident tickets received via phone, email, or walk-in accordingly
- Trained to be knowledgeable of all and any new technologies, software, and documentation deployed by the department of IT and used by the university
- Assisted as a live experimental university account for any new technologies that would be later pushed to campus wide production
- Created and resolved 500+ incident tickets on ServiceNow leading to a 10% faster resolution time

Store Associate & Notary Public, The UPS Store, Harrison, NJ

September, 2021 - November, 2021

- Aided a starting, and now successful, franchise with advertising, marketing, and selling various services that are offered within the store
- Packaged and handled a wide range of items to be parceled locally and world-wide
- Contributed to store services as a state licensed Notary Public

Pharmacy Cashier, Pharmacy Plus & Surgical Supplies, Harrison, NJ

May, 2021 - September, 2021

- Facilitated patients with an easy going interaction to fulfill their requests in medicine
- Filled, labeled, inventoried, and organized patient's medication according to Doctor's prescription and Pharmacist's instructions
- Assisted in administering thousands of vaccines and tests during the COVID-19 pandemic as an essential worker in healthcare

Junior Teacher, SummerTech inc., Purchase, NY

June, 2019 - July, 2019

- Taught college level courses in web development and web design, HTML/CSS/JavaScript to a variety of ages 10 - 17
- Led and created various educational activities to facilitate my student's learning experience
- Inspired students to pursue future careers in Computer Science as a way to express themselves

LEADERSHIP EXPERIENCE

Montclair State University Esports, Montclair State University, Montclair, NJ

September, 2022 - Present

- Competed alongside a team of five in a high paced and skill based first person shooter video game, Valorant, in the highest leagues available for collegiate esports, NECC Champions Division.
- Lead and represented Montclair State University in major competitions for top prizes such as scholarship money and/or club funding.

RELEVANT SKILLS

Java (Fluent), Python (Prior Experience), HTML/CSS (Fluent), JavaScript (Intermediate), REACT (Intermediate), NodeJS (Beginner), Logisin