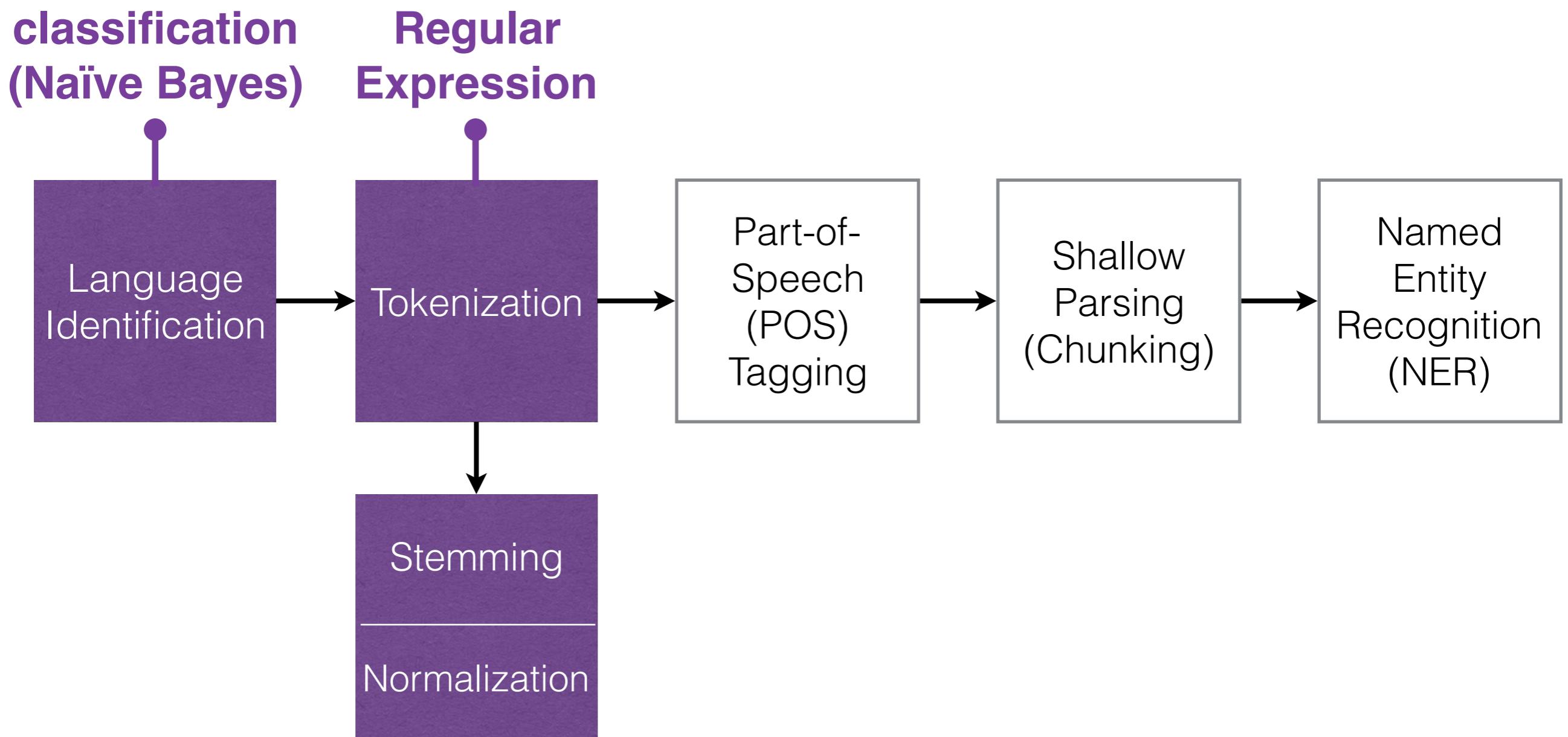


Social Media & Text Analysis

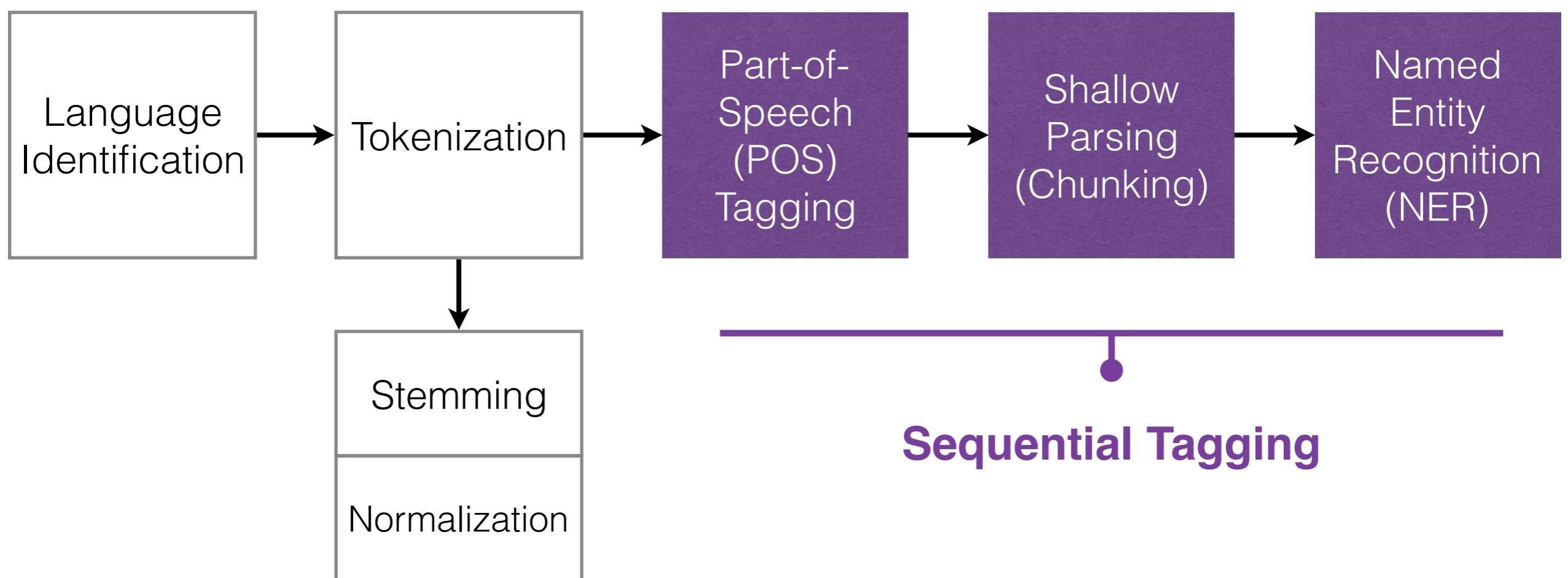
lecture 5 - POS/NE Tagging

CSE 5539-0010 Ohio State University
Instructor: Alan Ritter
Website: socialmedia-class.org

NLP Pipeline (summary so far)



NLP Pipeline (next)



Challenge: Natural Language Processing Breaks



Sohaib Athar

@ReallyVirtual

Helicopter hovering above Abbottabad at 1AM (is a rare event).



Keith Urbahn

@keithurbahn

So I'm told by a reputable person they have killed Osama Bin Laden. Hot damn.

Challenge: Natural Language Processing Breaks



Sohaib Athar

@ReallyVirtual

LOCATION

Helicopter hovering above Abbottabad at
1AM (is a rare event).



Keith Urbahn

@keithurbahn

So I'm to **PERSON** table person they have
killed Osama Bin Laden. Hot damn.

Challenge: Natural Language Processing Breaks



Sohaib Athar

@ReallyVirtual

LOCATION

Helicopter hovering above **Abbottabad** at
1AM (is a rare event).



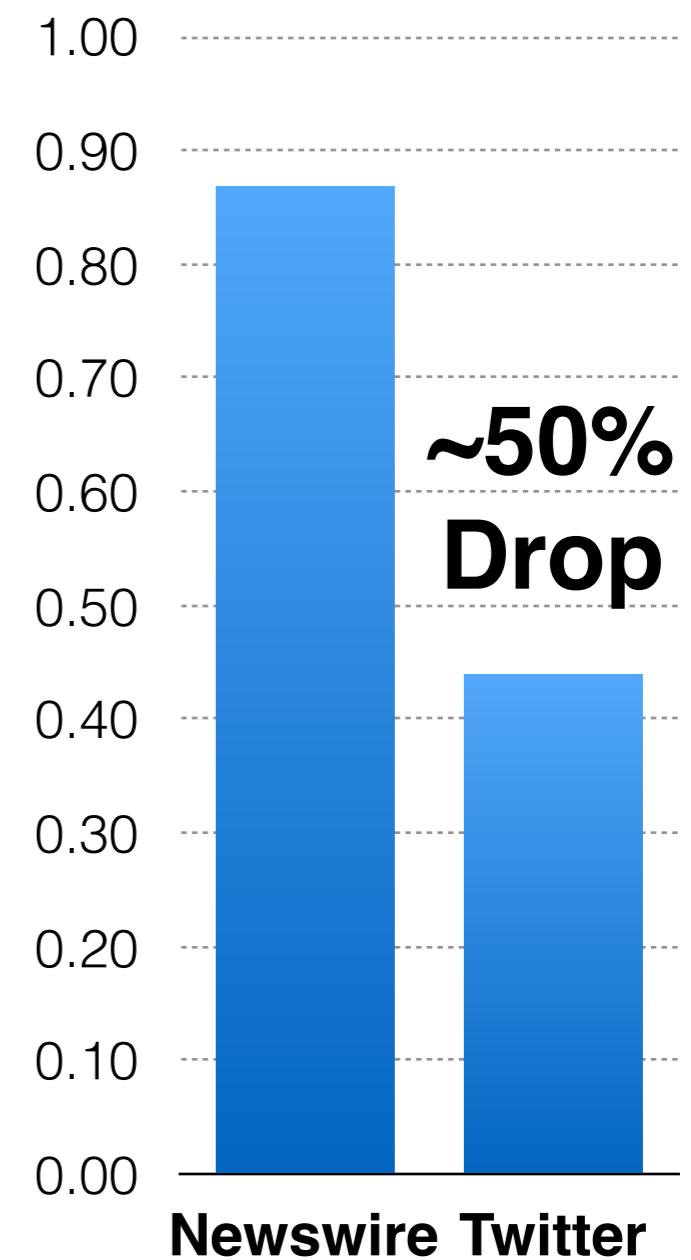
Keith Urbahn

@keithurbahn

PERSON

So I'm to **PERSON** table person they have
killed **Osama Bin Laden.** Hot damn.

Stanford NER:



Part-of-Speech (POS) Tagging

Cant	MD
wait	VB
for	IN
the	DT
ravens	NNP
game	NN
tomorrow	NN
...	:
go	VB
ray	NNP
rice	NNP
!!!!!!	.



Penn Treebank POS Tags

1. CC	Coordinating conjunction	25. TO	to
2. CD	Cardinal number	26. UH	Interjection
3. DT	Determiner	27. VB	Verb, base form
4. EX	Existential <i>there</i>	28. VBD	Verb, past tense
5. FW	Foreign word	29. VBG	Verb, gerund/present participle
6. IN	Preposition/subordinating conjunction	30. VBN	Verb, past participle
7. JJ	Adjective	31. VBP	Verb, non-3rd ps. sing. present
8. JJR	Adjective, comparative	32. VBZ	Verb, 3rd ps. sing. present
9. JJS	Adjective, superlative	33. WDT	<i>wh</i> -determiner
10. LS	List item marker	34. WP	<i>wh</i> -pronoun
11. MD	Modal	35. WP\$	Possessive <i>wh</i> -pronoun
12. NN	Noun, singular or mass	36. WRB	<i>wh</i> -adverb
13. NNS	Noun, plural	37. #	Pound sign
14. NNP	Proper noun, singular	38. \$	Dollar sign
15. NNPS	Proper noun, plural	39. .	Sentence-final punctuation
16. PDT	Predeterminer	40. ,	Comma
17. POS	Possessive ending	41. :	Colon, semi-colon
18. PRP	Personal pronoun	42. (Left bracket character
19. PP\$	Possessive pronoun	43.)	Right bracket character
20. RB	Adverb	44. "	Straight double quote
21. RBR	Adverb, comparative	45. '	Left open single quote
22. RBS	Adverb, superlative	46. "	Left open double quote
23. RP	Particle	47. '	Right close single quote
24. SYM	Symbol (mathematical or scientific)	48. "	Right close double quote

Part-of-Speech (POS) Tagging

- Words often have more than one POS:
 - The back door = JJ
 - On my back = NN
 - Win the voters back = RB
 - Promised to back the bill = VB
- POS tagging problem is to determine the POS tag for a particular instance of a word.

Twitter-specific Tags

- #hashtag
- @mention
- url
- email address
- emoticon
- discourse marker
- symbols
- ...



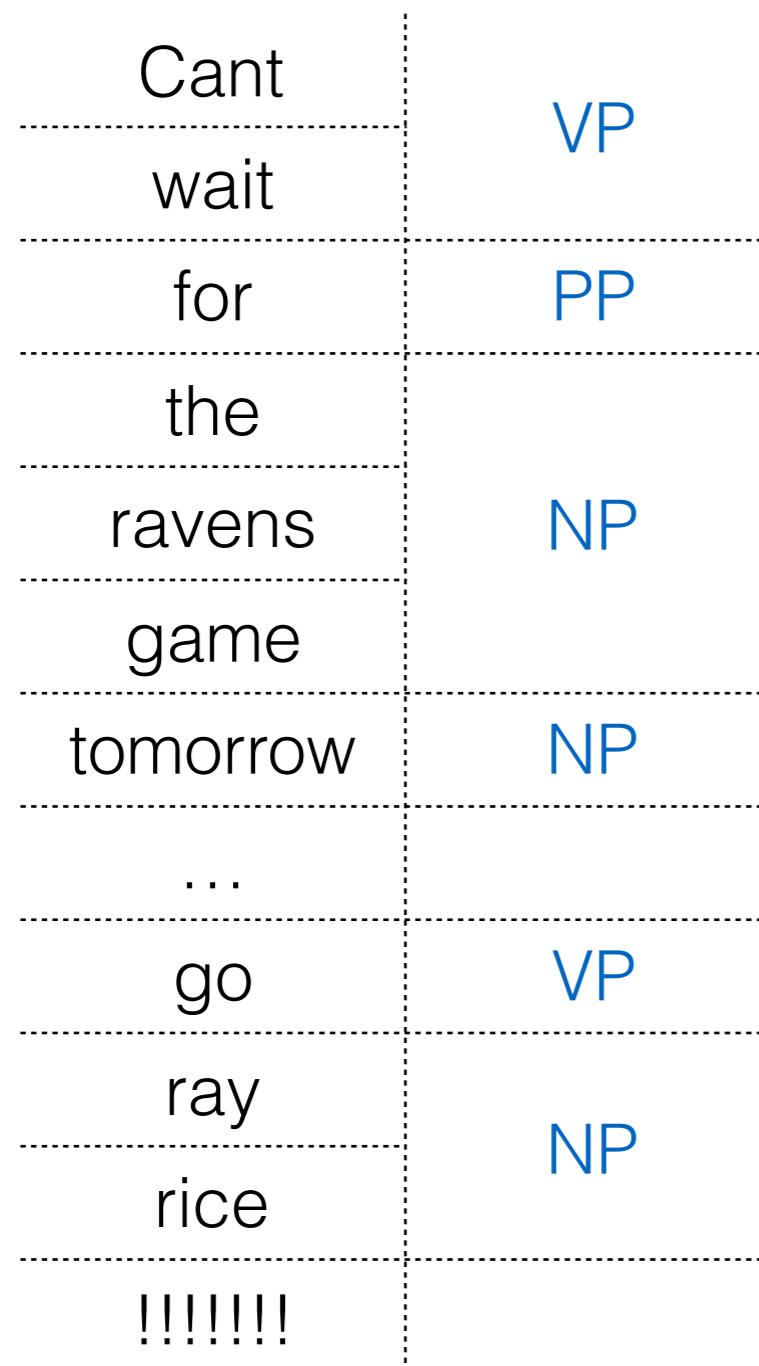
Source: Gimpel et al.

"Part-of-Speech Tagging for Twitter : Annotation, Features, and Experiments" ACL 2011

Noisy Text: Challenges

- Lexical Variation (misspellings, abbreviations)
 - '2m', '2ma', '2mar', '2mara', '2maro', '2marrow', '2mor', '2mora', '2moro', '2morow', '2morr', '2morro', '2morrow', '2moz', '2mr', '2mro', '2mrrw', '2mrw', '2mw', 'tmmrw', 'tmo', 'tmoro', 'tmorrow', 'tmoz', 'tmr', 'tmro', 'tmrow', 'tmrrow', 'tmrrw', 'tmrw', 'tmrww', 'tmw', 'tomaro', 'tomarow', 'tomarro', 'tomarrow', 'tomm', 'tommarow', 'tommarrow', 'tommoro', 'tommorow', 'tommorrow', 'tommorw', 'tommrow', 'tomo', 'tomolo', 'tomoro', 'tomorow', 'tomorro', 'tomorrw', 'tomoz', 'tomrw', 'tomz'
- Unreliable Capitalization
 - “The Hobbit has FINALLY started filming! I cannot wait!”
- Unique Grammar
 - “watchng american dad.”

Chunking



Chunking

- recovering phrases constructed by the part-of-speech tags
- a.k.a shallow (partial) parsing:
 - full parsing is expensive, and is not very robust
 - partial parsing can be much faster, more robust, yet sufficient for many applications
 - useful as input (features) for named entity recognition or full parser

Named Entity Recognition(NER)

Cant	
wait	
for	
the	
ravens	ORG
game	
tomorrow	
...	
go	
ray	
rice	PER
!!!!!!	.



Cant wait for the ravens game
tomorrow....go ray rice!!!!!!

ORG: organization

PER: person

LOC: location

NER: Basic Classes

Cant	
wait	
for	
the	
ravens	ORG
game	
tomorrow	
...	
go	
ray	
rice	PER
!!!!!!	.



Cant wait for the ravens game
tomorrow....go ray rice!!!!!!

ORG: organization

PER: person

LOC: location

Noisy Text: NLP breaks

POS:

NNP/ Yess ./ ! NNP/ Yess ./ ! PRP\$/ Its JJ/ official NNP/ Nintendo VBD/ announced NN/
today IN/ that PRP/ they MD/ Will VB/ release DT/ the NNP/ Nintendo NN/ 3DS IN/ in RB/
north NNP/ America NN/ march CD/ 27 IN/ for NN/ \$250

Chunk:

[NP Yess] ! [NP Yess] ! [NP Its official Nintendo] [VP announced]
[NP today] [SBAR that] [NP they] [VP Will release] [NP the Nintendo 3DS]
[PP in] [NP north America march] [NP 27] [PP for] [NP \$250]

NER:

[ORG Yess] ! [ORG Yess] ! Its official [ORG Nintendo] announced
today that they Will release the [ORG Nintendo] 3DS
in north [LOC America] march 27 for \$250

Noisy Text: NLP breaks

POS:

NNP/ Yess ./ ! NNP/ Yess ./ ! PRP\$/ Its JJ/ official NNP/ Nintendo VBD/ announced NN/
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Noisy Text: NLP breaks

POS:

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today IN/ that PRP/ they MD/ Will VB/ release DT/ the NNP/ Nintendo NN/ 3DS IN/ in RB/
north NNP/ America NN/ march CD/ 27 IN/ for NN/ \$250

Chunk:

[NP Yess] ! [NP Yess] ! [NP Its official Nintendo] [VP announced]
[NP today] [SBAR that] [NP they] [VP Will release] [NP the Nin:
[PP in] [NP north America march] [NP 27] [PP for] [NP \$250]

Noisy Style

NER:

[ORG Yess] ! [ORG Yess] ! Its official [ORG Nintendo] announced
today that they Will release the [ORG Nintendo] 3DS
in north [LOC America] march 27 for \$250

NER: Rich Classes

India vs Australia 2014-15 , 4th Test in Sydney

Samsung to launch Galaxy S6 in March

New Suits and Brooklyn Nine-Nine tomorrow ... Happy days

The image displays three examples of Named Entity Recognition (NER) output. Each example consists of a sentence with entities highlighted by green boxes and underlined. The entities and their types are:

- sportsteam**: India, Australia
- geo-loc**: Sydney
- company**: Samsung
- product**: Galaxy S6
- tvshow**: New Suits, Brooklyn Nine-Nine
- tvshow**: Happy days

Source: Strauss, Toma, Ritter, de Marneffe, Xu

Results of the WNUT16 Named Entity Recognition Shared Task (WNUT@COLING 2016)

NER: Genre Differences

	News	Tweets
PER	Politicians, business leaders, journalists, celebrities	Sportsmen, actors, TV personalities, celebrities, names of friends
LOC	Countries, cities, rivers, and other places related to current affairs	Restaurants, bars, local landmarks/areas, cities, rarely countries
ORG	Public and private companies, government organisations	Bands, internet companies, sports clubs

Source: Kalina Bontcheva and Leon Derczynski
“Tutorial on Natural Language Processing for Social Media” EACL 2014

Weakly Supervised NER

- Freebase / Wikipedia lists provide a source of supervision
- But these lists are highly ambiguous
- Example: **China**



WIKIPEDIA
The Free Encyclopedia

Weakly Supervised NER

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Weakly Supervised NER

- Freebase / Wikipedia lists provide a source of supervision
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WIKIPEDIA
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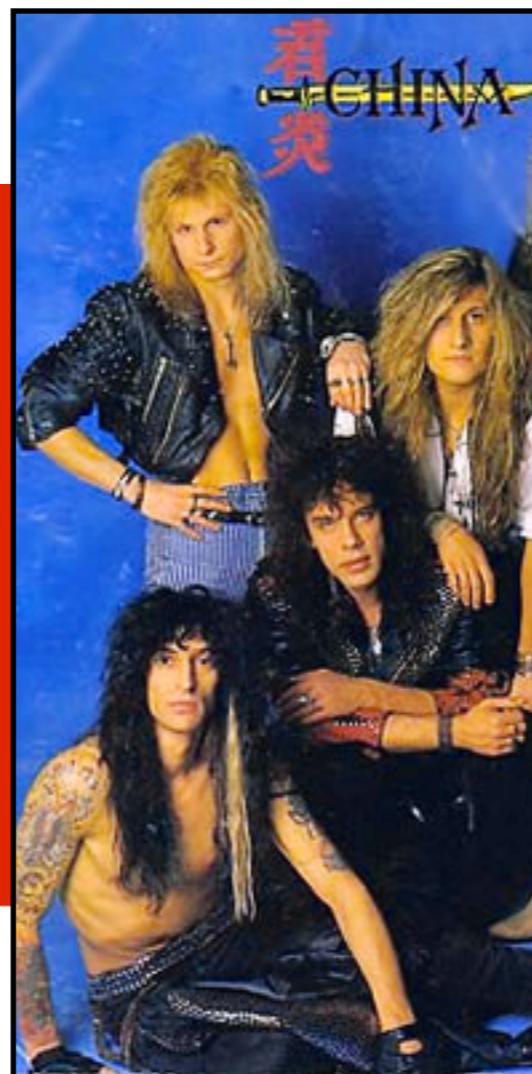
WIKIPEDIA
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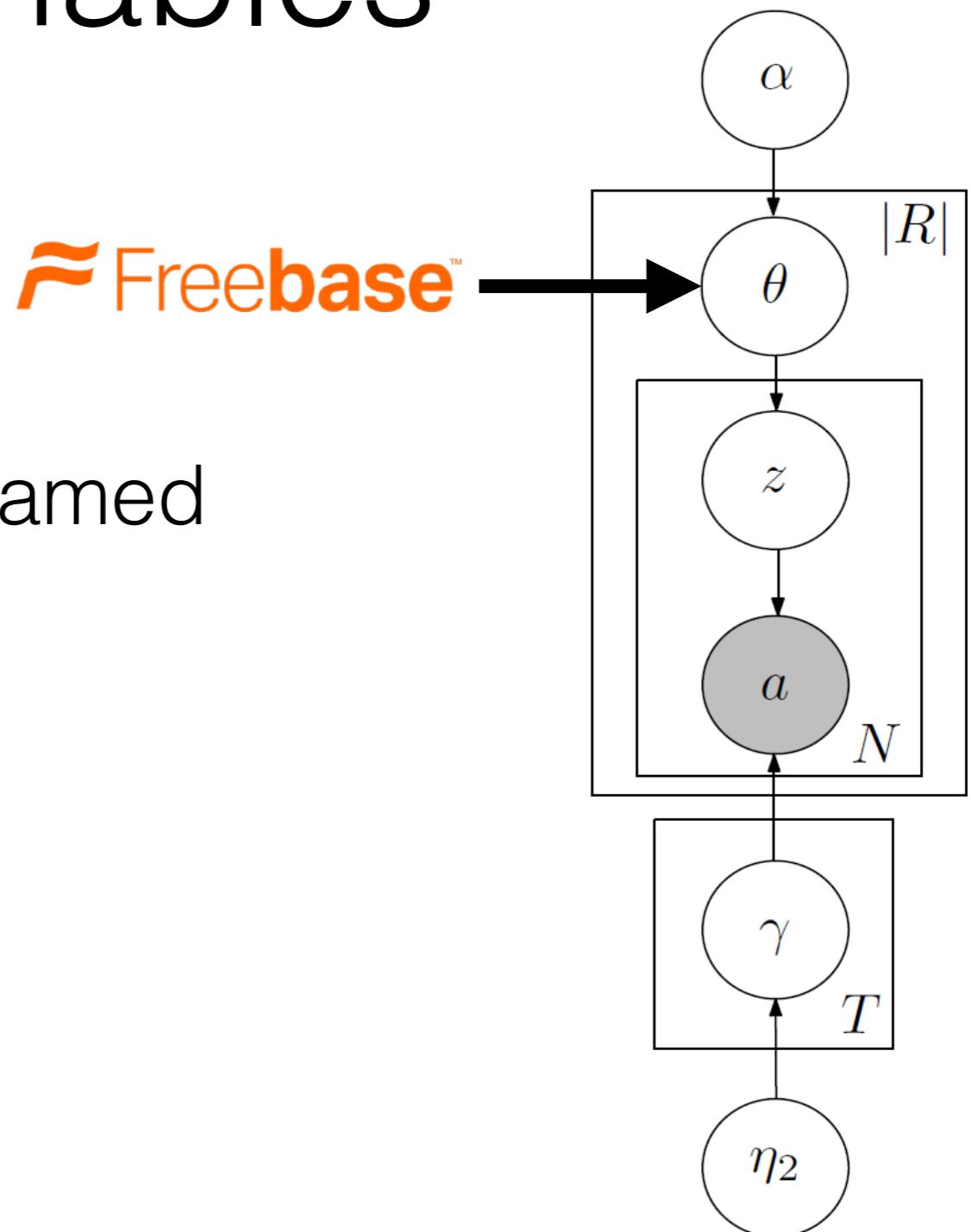
WIKIPEDIA
The Free Encyclopedia



...

Distant Supervision with Latent Variables

Latent variable model for Named Entity Categorization **with constraints**



Obama

Apple

JFK

On my way to **JFK** early in the...

JFK 's bomber jacket sells for...

JFK Airport's Pan Am Worldport...

Waiting at **JFK** for our ride...

When **JFK** threw first pitch on...

:

:

Obama

Apple

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On my way to **JFK** early in the...

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JFK Airport's Pan Am Worldport...

Waiting at **JFK** for our ride...

When **JFK** threw first pitch on...

:

:

's 0.04
threw 0.02
jacket 0.01
...

waiting 0.04
ride 0.03
way 0.02
...

announced 0.04
new 0.03
release 0.02
...

PERSON

FACILITY

PRODUCT

Obama

Apple

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On my way to **JFK** early in the...

JFK 's bomber jacket sells for...

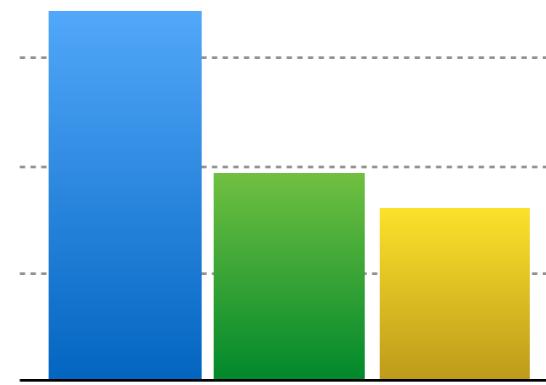
JFK Airport's Pan Am Worldport...

Waiting at **JFK** for our ride...

When **JFK** threw first pitch on...

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:



's 0.04
threw 0.02
jacket 0.01
...

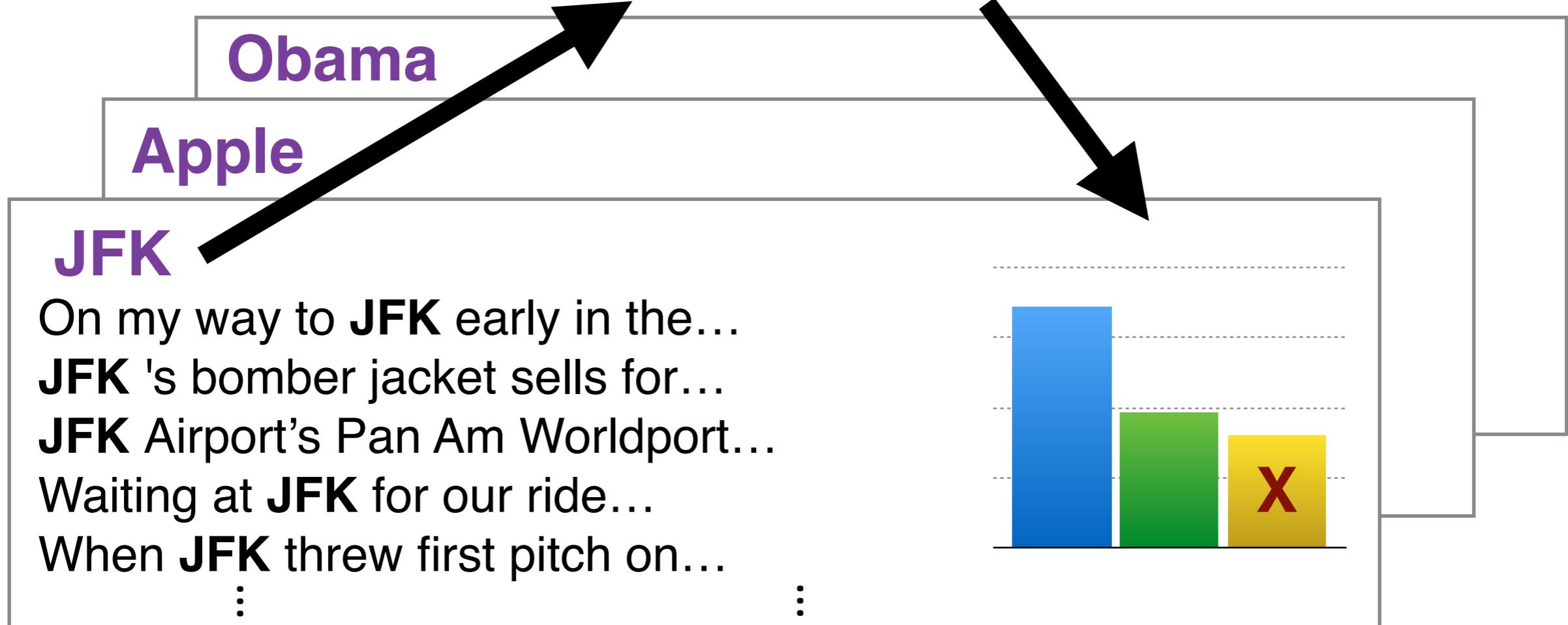
waiting 0.04
ride 0.03
way 0.02
...

announced 0.04
new 0.03
release 0.02
...

PERSON

FACILITY

PRODUCT



's 0.04
threw 0.02
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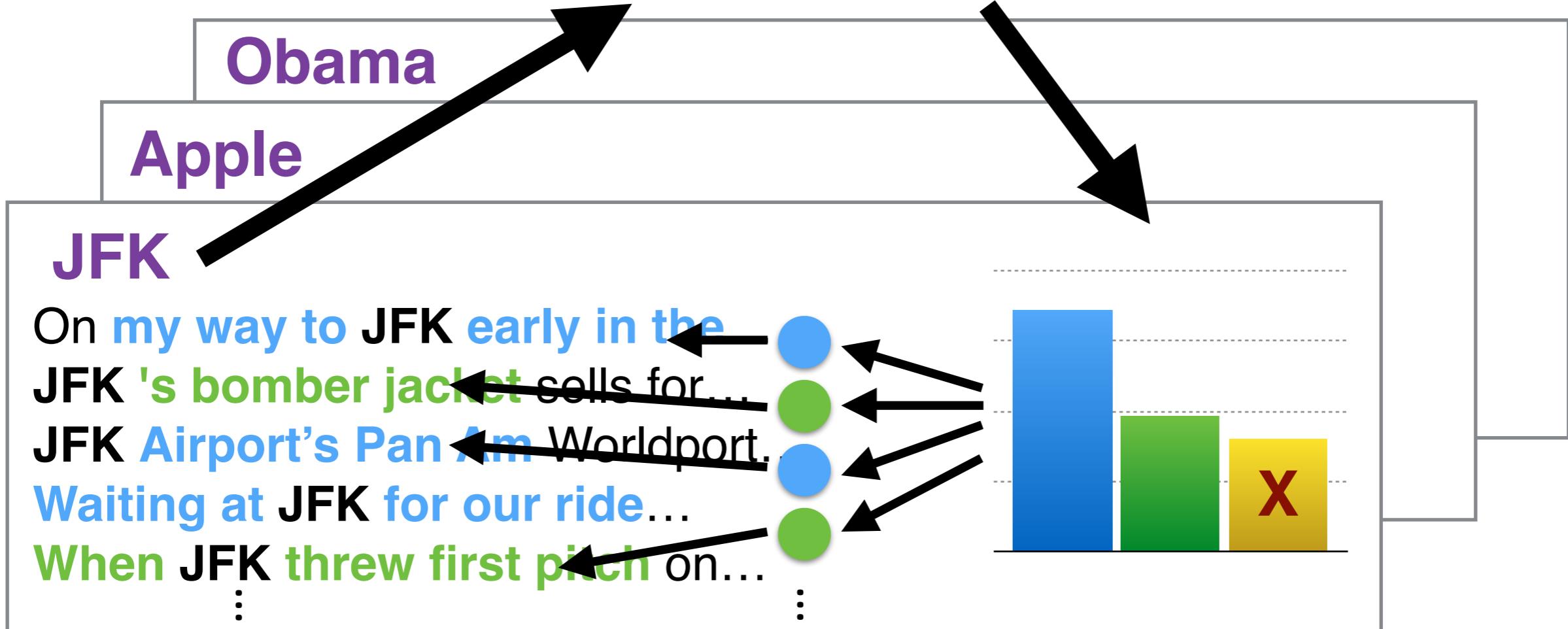
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PERSON

FACILITY

PRODUCT



's	0.04
threw	0.02
jacket	0.01
...	

PERSON

waiting	0.04
ride	0.03
way	0.02
...	

FACILITY

announced	0.04
new	0.03
release	0.02
...	

PRODUCT

Example Type Lists

Type	Top 20 Entities not found in Freebase dictionaries
<i>PRODUCT</i>	nintendo ds lite, apple ipod, generation black, ipod nano, apple iphone, gb black, xperia, ipods, verizon media, mac app store, kde, hd video, nokia n8, ipads, iphone/ipod, galaxy tab, samsung galaxy, playstation portable, nintendo ds, vpn
<i>TV-SHOW</i>	pretty little, american skins, nof, order svu, greys, kktny, rhobh, parks & recreation, parks & rec, dawson 's creek, big fat gypsy weddings, big fat gypsy wedding, winter wipeout, jersey shores, idiot abroad, royle, jerseyshore, mr . sunshine, hawaii five-0, new jersey shore
<i>FACILITY</i>	voodoo lounge, grand ballroom, crash mansion, sullivan hall, memorial union, rogers arena, rockwood music hall, amway center, el mocambo, madison square, bridgestone arena, cat club, le poisson rouge, bryant park, mandalay bay, broadway bar, ritz carlton, mgm grand, olympia theatre, consol energy center

Example Type Lists

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<i>TV-SHOW</i>	pretty little, american skins, nof, order svu, greys, kktny, rhobh , parks & recreation, parks & rec, dawson 's creek, big fat gypsy weddings, big fat gypsy wedding, winter wipeout, jersey shores, idiot abroad, royle, jerseyshore, mr . sunshine, hawaii five-0, new jersey shore
<i>FACILITY</i>	voodoo lounge, grand ballroom, crash mansion, sullivan hall, memorial union, rogers arena, rockwood music hall, amway center, el mocambo, madison square, bridgestone arena, cat club, le poisson rouge, bryant park, mandalay bay, broadway bar, ritz carlton, mgm grand, olympia theatre, consol energy center

KKTNY = Kourtney and Kim Take New York

RHOBH = Real Housewives of Beverly Hills

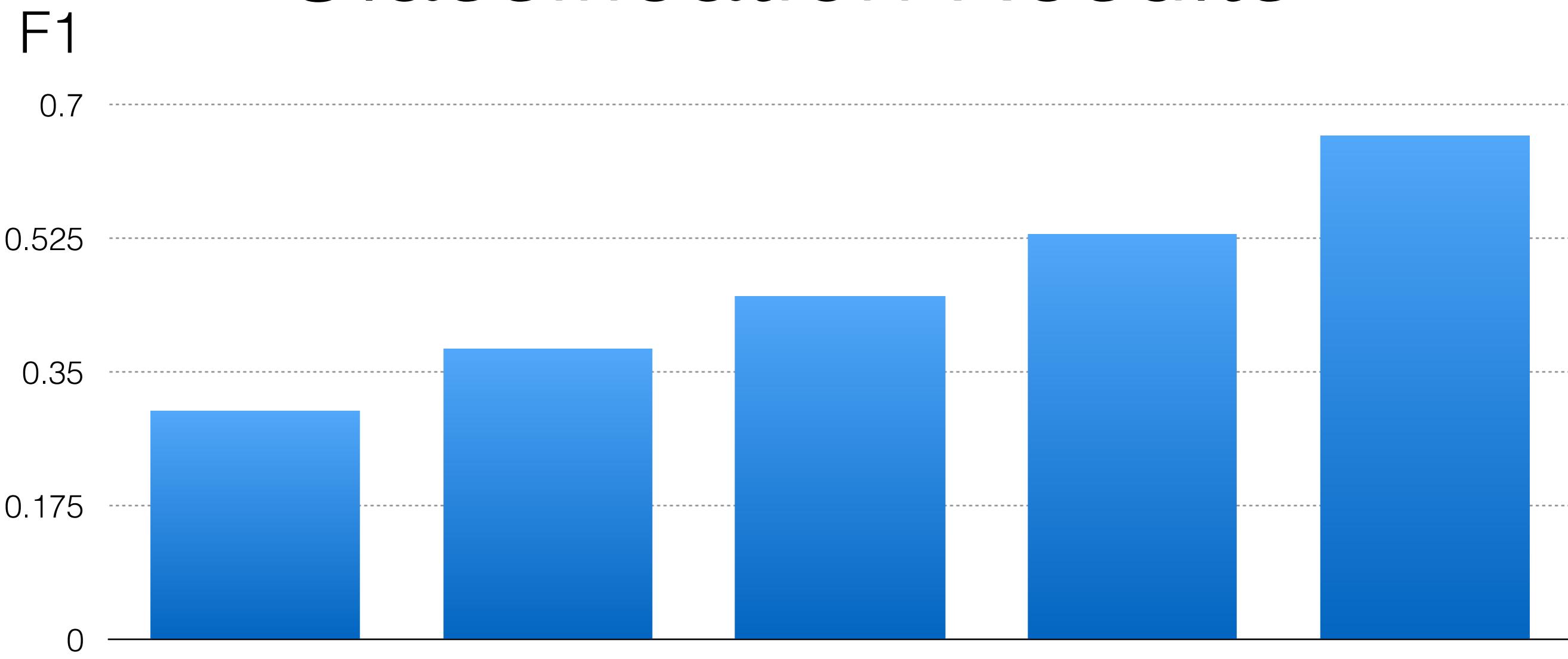
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<i>FACILITY</i>	voodoo loun memorial un ter, el moca le poisson ro carlton, mgm grand, olympia theatre, consol energy center

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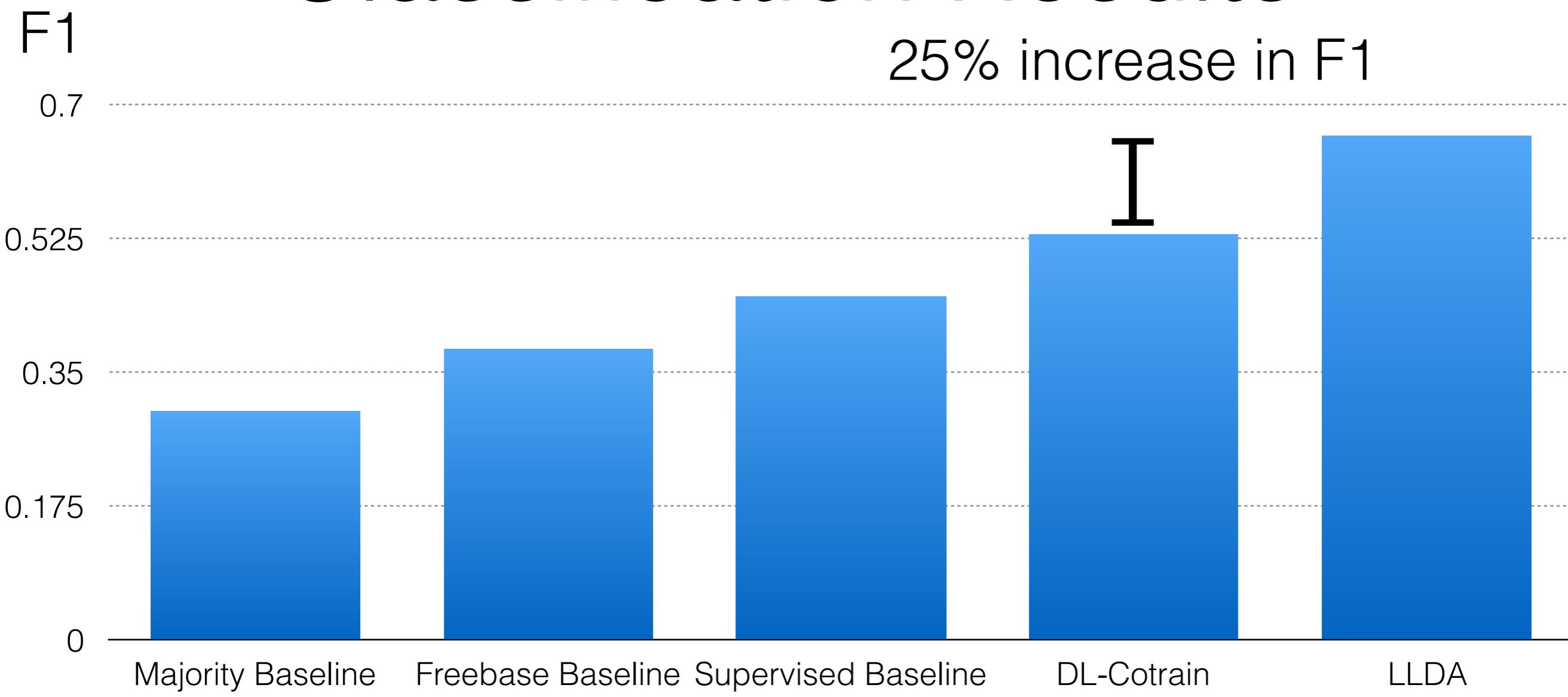
RHOBH = Real Housewives of Beverly Hills

Twitter NER: Classification Results



(Collins and Singer '99)

Twitter NER: Classification Results



(Collins and Singer '99)

Tool: twitter_nlp

https://github.com/aritter/twitter_nlp

This repository Search Pull requests Issues Gist

aritter / twitter_nlp Watch 71 Star

Twitter NLP Tools

55 commits 2 branches 0 releases 1 contributor

branch: master +

a few corrections to the NER annotation from Brendan 1 comment

aritter authored on Nov 8, 2014 latest commit 27c8190084

Folder	Description	Time
data	a few corrections to the NER annotation from Brendan	8 months ago
hbc	added labels for weakly supervised NE categorization	2 years ago
lib	added README.md	3 years ago
mallet-2.0.6	re-importing to blow away some large files in the history	4 years ago
models	Fixed a bug in computing brown clusters reported by Yiye Ruan and Lu ...	a year ago

Tool: twitter_nlp



```
xuwei@proteus100[twitter_nlp]$ export TWITTER_NLP=.
xuwei@proteus100[twitter_nlp]$
xuwei@proteus100[twitter_nlp]$ echo "Had a great time in New York w my
love :) ! " | python python/ner/extractEntities2.py

Had/O a/O great/O time/O in/O New/B-ENTITY York/I-ENTITY w/O my/O love/
O :) /O !
Average time per tweet = 3.04769945145s
xuwei@proteus100[twitter_nlp]$
xuwei@proteus100[twitter_nlp]$ echo "Had a great time in New York w my
love :) ! " | python python/ner/extractEntities2.py --pos --chunk

Had/O/VBD/B-VP a/O/DT/B-NP great/O/JJ/I-NP time/O/NN/I-NP in/O/IN/B-PP
New/B-ENTITY/NNP/B-NP York/I-ENTITY/NNP/I-NP w/O/IN/B-PP my/O/PRP$/B-NP
love/O/NN/I-NP :) /O/UH/B-INTJ !/O./I-INTJ
Average time per tweet = 5.49846148491s
xuwei@proteus100[twitter_nlp]$ _
```

Results of the WNUT16 Named Entity Recognition Shared Task

Benjamin Strauss, Bethany Toma, Alan Ritter, Marie-
Catherine de Marneffe and Wei Xu

Need for Shared Evaluations

- **Fast Moving Area:** Papers published in the same year use different datasets and evaluation methodology
- Performance still behind what we would like
 - ~0.6 - 0.7 F1 score (**much lower than news**)
 - Explore new ideas & approaches

Related NER Evaluations

- MUC **Newswire**
 - http://www.itl.nist.gov/iaui/894.02/related_projects/muc/muc_data/muc_data_index.html
- CONLL **Newswire**
 - <http://www.cnts.ua.ac.be/conll2002/ner/>
 - <http://www.cnts.ua.ac.be/conll2003/ner/>
- ACE **Newswire**
 - <https://catalog.ldc.upenn.edu/LDC2005T09>
- Named Entity rEcognition and Linking (NEEL) Challenge **Microblogs**
 - #Microposts workshop at WWW
 - <http://microposts2016.seas.upenn.edu/challenge.html>

Twitter NER Evaluation Summary

Re-Run of 2015 Task

2 Subtasks

- Segmentation + 10 way classification
- Segmentation only (no classification)

Twitter NER Evaluation Summary

Re-Run of 2015 Task

2 Subtasks

- Segmentation + 10 way classification
- Segmentation only (no classification)

New test set annotated for 2016

Twitter NER Evaluation Summary

Re-Run of 2015 Task

2 Subtasks

- Segmentation + 10 way classification
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New test set annotated for 2016

10 Participating Teams

Data

Training + Dev Data:

- All training, dev, test data from 2015
- **Training:** 2,394 tweets, **Dev:** 1,420 tweets

Data

Training + Dev Data:

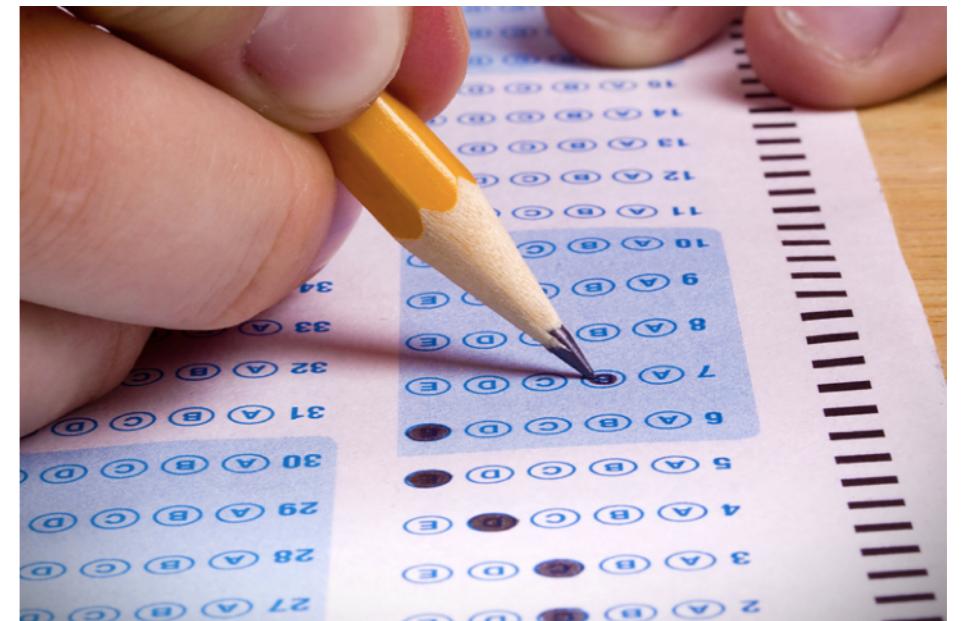
- All training, dev, test data from 2015
- **Training:** 2,394 tweets, **Dev:** 1,420 tweets

Test Data

- 3,856 tweets
- Later Time Period
 - No overlap in time period with Training/Dev data

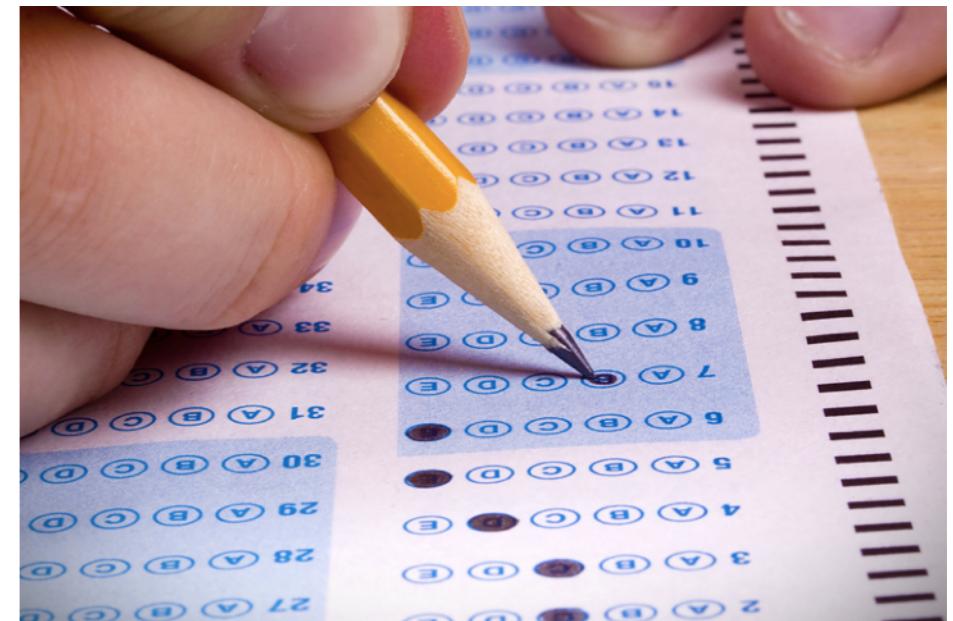
2016 Test Data Annotation

- Simple Annotation Guidelines:
 - <http://bit.ly/1FSP6i2>
- Re-annotated 100 tweets from 2015 data
 - Good agreement - 0.68 F-Score



2016 Test Data Annotation

- Simple Annotation Guidelines:
 - <http://bit.ly/1FSP6i2>
- Re-annotated 100 tweets from 2015 data
 - Good agreement - 0.68 F-Score
- Frequent questions, discussion among the group
- BRAT annotation tool
 - (<http://brat.nlplab.org/>)



Annotation Interface

- 1 Zendesk Security Breach Affects Twitter , Tumblr and Pinterest : <http://bit.ly/12Utbl8>
 - company
 - company
 - company
 - company
- 2 #NEWS #MASHABLE | Snapchat Responds to New Year 's Eve Security Breach <http://bit.ly/1kd1mUK> | #TECH - @HCP520
 - company
 - other
- 3 @Snapchat CEO talks about breach on Today Show . #smsportschat #snapchat <http://www.nbcnews.com/id/21134540/vp=53971379�> ...
 - tvshow
- 4 #Twitter , #Pinterest and #Tumblr Notify of Security Breach After #Zendesk #Hack <http://goo.gl/H8sGj>
 - company
 - company
 - company
 - company
- 5 White House Hiding Pentagon Report On Russia's Breach Of Nuclear Treaty <http://ln.is/dailycaller.com/2015/oMO52> ... via @dailycaller
 - other
 - other
 - geo-loc
- 6 ICANN resets passwords after website breach <http://dlvr.it/BlyZSX>
 - company
- 7 St . Joseph Health notifies 33,000 of potential data breach <http://dlvr.it/5zPJ8C> - #Imaging
 - company
- 8 TalkTalk data breach hit 155,000 customers #TCSITWiz
 - company
- 9 Final TalkTalk breach tally : 4% of customers affected : TalkTalk continues with its practice ... <http://bit.ly/1HpzbhD> #infosec #security
 - company
 - company
- 10 #Snapchat Breach Exposes Weak Security <http://nyti.ms/Knelmn> | Photo by J . Emilio Florespic .twitter.com/8GTCH4VAsY
 - company
 - person

10 Participating Teams

Team ID	Affiliation
CambridgeLTL	University of Cambridge
Talos	Viseo R&D
akora	University of Manchester
NTNU	Indian Institute of Technology Patna
ASU	Ain Shams University, Cairo, Egypt
DeepNNER	Honda Research Institute Japan
DeepER	University of Illinois at Urbana-Champaign
hjpwhu	Wuhan University
UQAM-NTL	Université du Québec à Montréal
LIOX	The Hong Kong Polytechnic University

Approaches

	POS	Orthographic	Gazetteers	Brown clustering	Word embedding	ML
BASELINE	–	✓	✓	–	–	CRFsuite
CambridgeLTL	–	✓	–	–	–	LSTM
akora	–	–	–	–	–	LSTM
NTNU	✓	✓	✓	–	–	CRF
Talos	✓	✓	✓	✓	GloVe	L2S
DeepNNNER	–	–	–	–	Multiple	LSTM-CNN
ASU	–	–	✓	✓	–	LSTM
UQAM-NTL	✓	✓	✓	–	–	CRF

- All teams use some form of machine supervised ML
- Many LSTM-based approaches as compared to last year
- **Unique approaches:** CambridgeLTL, Talos

Results (10 types)

	Precision	Recall	F1
CambridgeLTL	60.77	46.07	52.41
Talos	58.51	38.12	46.16
akora	51.70	39.48	44.77
NTNU	53.19	32.13	40.06
ASU	40.58	37.58	39.02
DeepNNNER	54.97	28.16	37.24
DeepER	45.40	31.15	36.95
hjpwhu	48.90	28.76	36.22
UQAM-NTL	40.73	23.52	29.82
LIOX	40.15	12.69	19.26

Results (No Types)

	Precision	Recall	F1
CambridgeLTL	73.49	59.72	65.89
NTNU	64.18	62.28	63.22
Talos	70.53	52.58	60.24
akora	64.75	54.28	59.05
ASU	57.55	52.98	55.17
DeepER	63.17	43.31	51.38
DeepNNER	70.66	36.14	47.82
hjpwhu	63.00	37.06	46.66
UQAM-NTL	53.21	37.95	44.30
LIOX	58.18	31.33	40.73

Domain-Specific Data

Cybersecurity (350 Tweets)

HACKMAGEDDON

Information Security Timelines and Statistics

Gun Violence (500 Tweets)

GUN VIOLENCE Archive

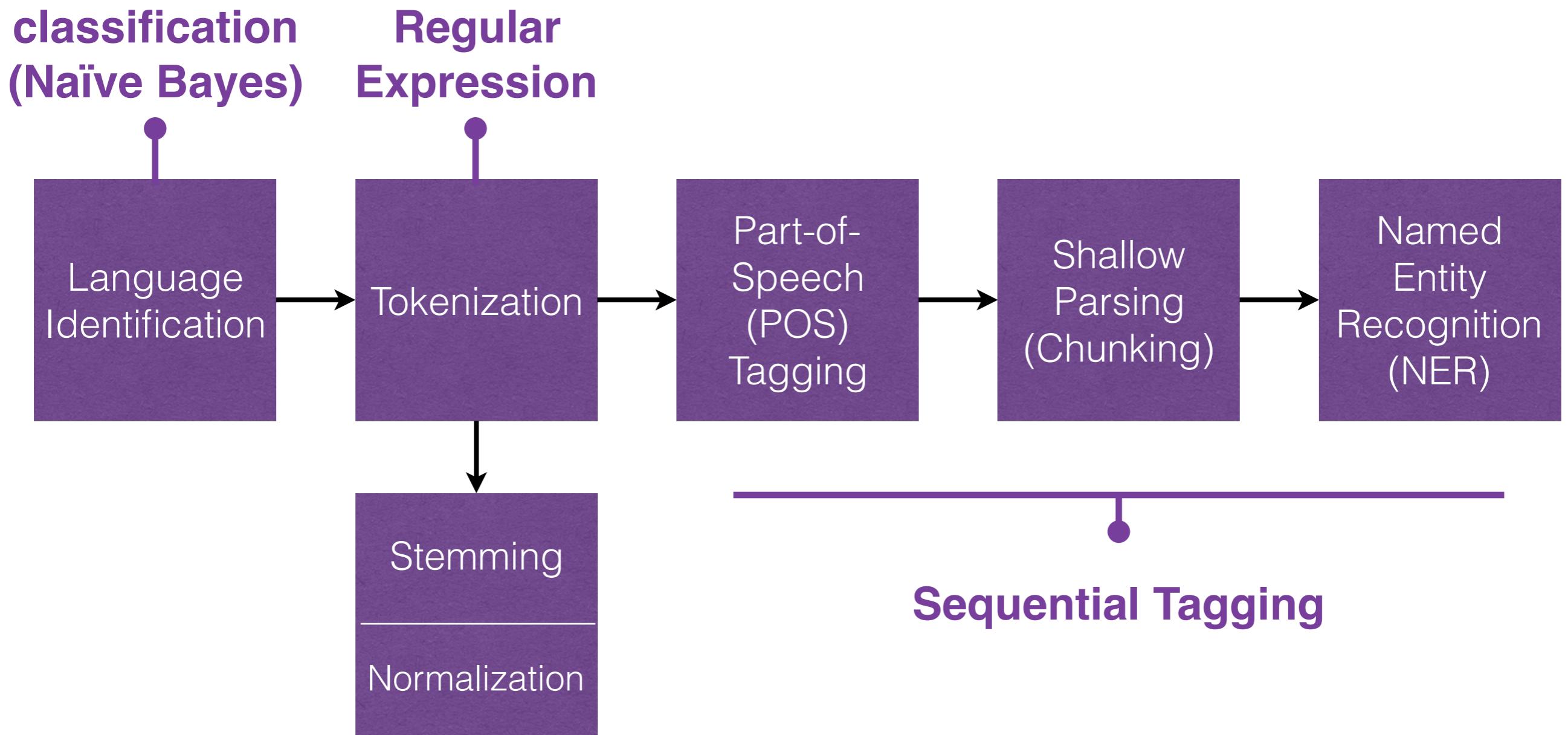
Results (Cyber-Domain)

	Acc	P	R	F1
CambridgeLTL	90.57	69.75	51.24	59.08
Talos	89.36	60.49	41.13	48.96
akora	88.42	54.21	36.32	43.50
hjpwhu	88.21	59.79	28.86	38.93
ASU	87.76	42.22	32.84	36.94
NTNU	87.72	51.89	27.36	35.83
DeepNNER	87.66	62.88	23.88	34.62
DeepER	84.32	40.23	22.89	29.18
UQAM-NTL	85.64	37.97	16.75	23.25
LIOX	84.41	30.08	6.63	10.87

Results (Shooting-Domain)

	Acc	P	R	F1
CambridgeLTL	93.00	66.25	56.72	61.12
Talos	92.03	68.53	49.00	57.14
DeepER	91.96	64.01	51.40	57.02
akora	91.54	58.89	49.40	53.73
NTNU	91.14	61.36	42.08	49.92
DeepNNER	91.22	59.88	41.15	48.78
hjpwhu	90.83	53.71	41.41	46.77
ASU	90.74	45.40	47.94	46.63
UQAM-NTL	89.38	45.80	33.42	38.65
LIOX	88.35	55.77	23.17	32.74

Summary



Presentation 2