Social Media & Text Analysis

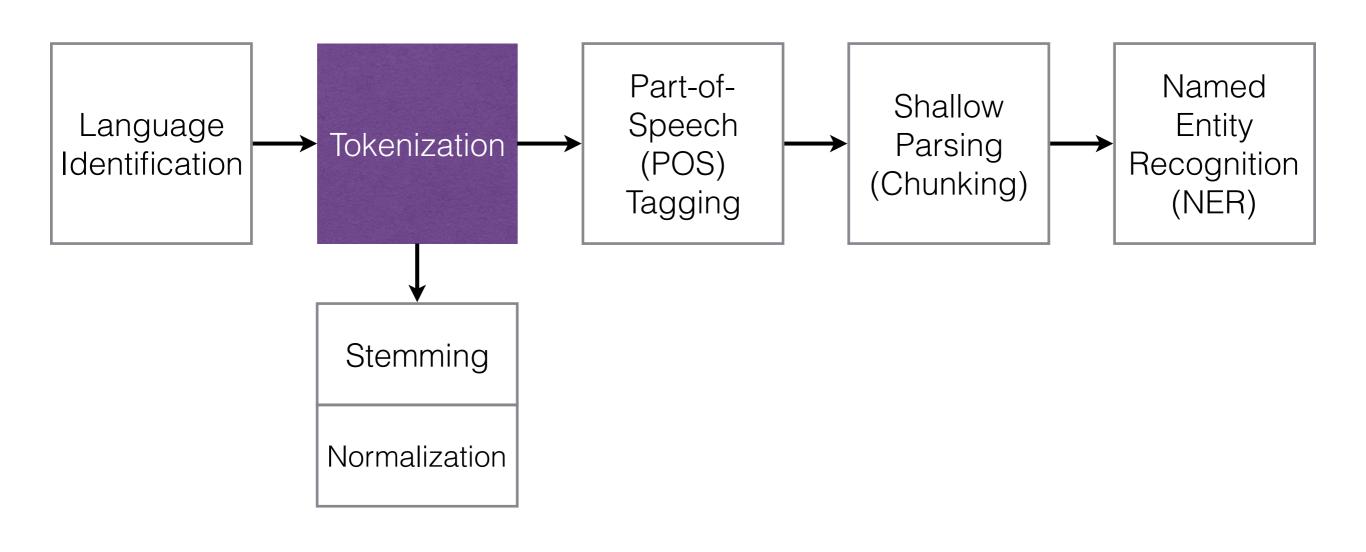
lecture 7 - Twitter NLP Pipeline Tokenization, Normalization, POS/NE Tagging



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Website: socialmedia-class.org

NLP Pipeline



Tokenization

- breaks up the string into words and punctuation
- need to handle:
 - abbreviations ("jr."), number ("5,000") ...

```
seas479:training weixu$ ./penn-treebank-tokenizer.perl
Tokenizer v3
Language: en

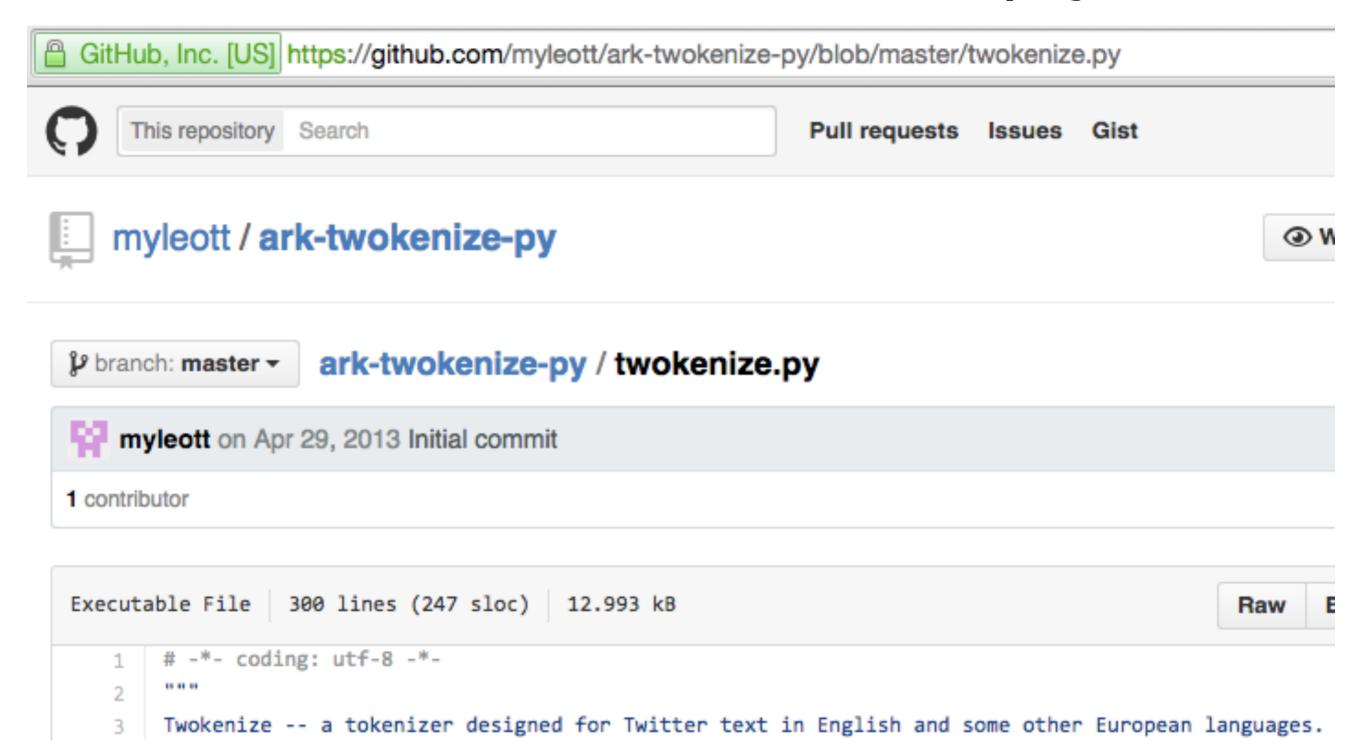
Ms. Hilton last year called Mr. Rothschild "the love of my life." - input
Ms. Hilton last year called Mr. Rothschild "the love of my life." - output
```

Tokenization

- for Twitter, additionally need to handle:
 - emoticons, urls, #hashtags, @mentions ...

```
>>> import twokenize
>>> input = "Clowns are pretty gross tho 0.o (I'm afraid of clow
ns :p) ask.fm/a/cc301167"
>>> twokenize.tokenizeRawTweetText(input)
['Clowns', 'are', 'pretty', 'gross', 'tho', '0.o', '(', "I'm", 'output)
afraid', 'of', 'clowns', ':p', ')', 'ask.fm/a/cc301167']
```

Tool: twokenize.py



Tool: twokenize.py

```
Twokenize -- a tokenizer designed for Twitter text in English and some other European languages.
     This tokenizer code has gone through a long history:
 4
 5
     (1) Brendan O'Connor wrote original version in Python, http://github.com/brendano/tweetmotif
 6
            TweetMotif: Exploratory Search and Topic Summarization for Twitter.
            Brendan O'Connor, Michel Krieger, and David Ahn.
            ICWSM-2010 (demo track), http://brenocon.com/oconnor_krieger_ahn.icwsm2010.tweetmotif.pdf
 9
     (2a) Kevin Gimpel and Daniel Mills modified it for POS tagging for the CMU ARK Twitter POS Tagger
10
     (2b) Jason Baldridge and David Snyder ported it to Scala
11
     (3) Brendan bugfixed the Scala port and merged with POS-specific changes
12
         for the CMU ARK Twitter POS Tagger
13
     (4) Tobi Owoputi ported it back to Java and added many improvements (2012-06)
14
15
```

Current home is http://github.com/brendano/ark-tweet-nlp and http://www.ark.cs.cmu.edu/TweetNLP

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Tokenization

- main techniques:
 - hand-crafted rules as regular expressions

- a pattern matching language
- invented by American Mathematician Stephen Kleene in the 1950s
- used for search, find, replace, validation ... (very frequently used when dealing with strings)
- supported by most programming languages
- easy to learn, but hard to master

```
147 Hashtag = "#[a-zA-Z0-9_]+"
```

- [] indicates a set of characters:
 - [amk] will match 'a', 'm', or 'k'
 - [a-z] will match any lowercase letter ('abcdefghijklmnopqrstuvwxyz')
 - [a-zA-Z0-9_] will match any letter or digit or '_'
- + matches 1 or more repetitions of preceding RE

```
147 Hashtag = "#[a-zA-Z0-9_]+"
```

- will match strings that:
 - start with a '#'
 - follow with one or more letters/digits/'_'

```
147 Hashtag = "#[a-zA-Z0-9_]+"
```

```
>>> import re
>>> Hashtag = "#[a-zA-Z0-9_]+"
>>> hashtagpattern = re.compile(Hashtag)
>>> hashtagpattern.findall("So that's what #StarWars")
['#StarWars']
```

```
133 Hearts = "(?:<+/?3+)+"
```

- will match strings that:
 - start with one or more '<'
 - then maybe a '/'
 - then one or more '3'
 - and maybe repetitions of the above

```
133 Hearts = "(?:<+/?3+)+"
```

- '+' matches 1 or more repetitions of the preceding RE
 - '<+' matches '<', '<<', '<<' ...
 - '3+' matches '3', '33', '333' ...
- '?' matches 0 or 1 repetitions of the preceding RE
 - '/?' matches '/' or nothing (so handles '</3')
- (?: ...) is a non-capturing version of (...)
- (...) matches whatever RE is inside the parentheses

```
133 Hearts = "(?:<+/?3+)+"
```

```
>>> import re
>>> Hearts = "(?:<+/?3+)+"
>>> heartspattern = re.compile(Hearts)
>>> heartspattern.findall("I <3 u <3<333333")
['<3', '<3<333333']
>>> heartspattern.findall("sooo sad </3")
['</3']</pre>
```

```
133 Hearts = "(?:<+/?3+)+"
```

```
Python 2.7.10 (default, Feb 7 2017, 00:08:15)
[GCC 4.2.1 Compatible Apple LLVM 8.0.0 (clang-800.0.34)] on darwin
Type "help", "copyright", "credits" or "license" for more information.
[>>> import re
[>>> heart1 = "(<+/?3+)+"</pre>
[>>> heartpattern1 = re.compile(heart1)
[>>> heartpattern1.findall("I <3 u <3<333")</pre>
['<3', '<333']
>>>
>>> heart2 = "(?:<+/?3+)+"</pre>
[>>> heartpattern2 = re.compile(heart2)
>>> heartpattern2.findall("I <3 u <3<333")</pre>
['<3', '<3<333']
|
>>>
```

• learn more (https://docs.python.org/2/library/re.html)



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7.2. re — Regular expression operations

This module provides regular expression matching operations similar to those found in Perl. Both patterns and strings to be searched can be Unicode strings as well as 8-bit strings.

The solution is to use Python's raw string notation for regular expression patterns; backslashes are not handled in any special way in a string literal prefixed with 'r'. So r"\n" is a two-character string containing '\' and 'n', while "\n" is a one-character string containing a newline. Usually patterns will be expressed in Python code using this raw string notation.

It is important to note that most regular expression operations are available as module-level functions and Regexobject methods. The functions are shortcuts that don't require you to compile a regex object first, but miss some fine-tuning parameters.

7.2.1. Regular Expression Syntax

Tokenization

- for Twitter, additionally need to handle:
 - emoticons, urls, #hashtags, @mentions ...

```
>>> import twokenize
>>> input = "Clowns are pretty gross tho O.o (I'm afraid of clow
ns :p) ask.fm/a/cc301167"
>>> twokenize.tokenizeRawTweetText(input)
['Clowns', 'are', 'pretty', 'gross', 'tho', 'O.o', '(', "I'm", 'output)
afraid', 'of', 'clowns', ':p', ')', 'ask.fm/a/cc301167']
```

Emoticons

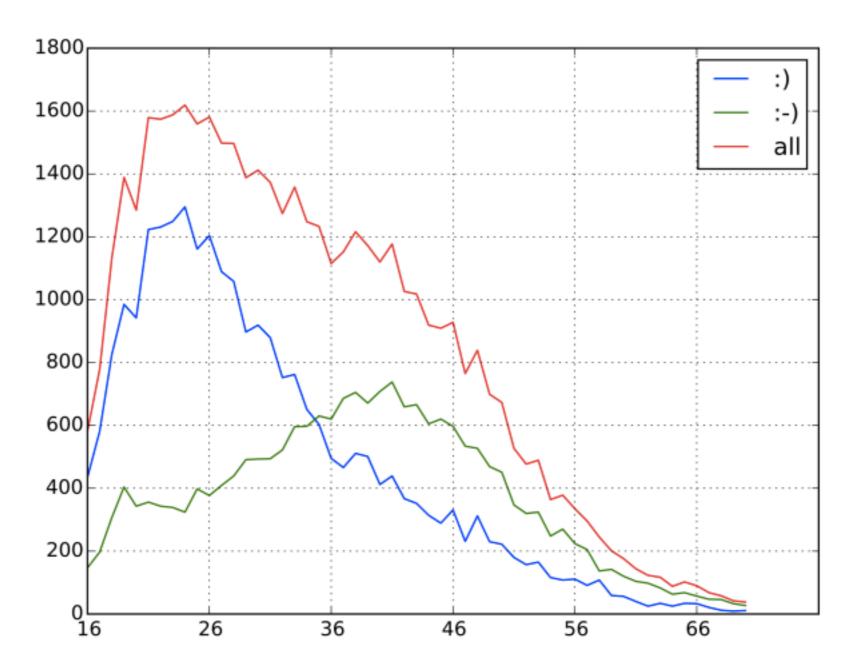


Figure 3: Usage of emoticons with and without nose by age group, aggregated over all countries

Emoticons

With respect to gender, we find that women tend to use the noseless variant significantly more than men, except for France, where the difference between genders is not statistically significant at the chosen level.

country	$_{ m AGE}$ Spearman $ ho$ significant		GENDER significant
Denmark	0.89	yes	yes
France	0.63	yes	no
Germany	0.83	\mathbf{yes}	yes
$\mathbf{U}\mathbf{K}$	0.83	\mathbf{yes}	yes
$\overline{\mathrm{US}}$	0.82	yes	yes

Tokenization

language dependent

下雨天留客天留我不留 Unpunctuated Chinese sentence

下雨、天留客。天留、我不留! It is raining, the god would like the guest

to stay. Although the god wants you to

stay, I do not!

下雨天、留客天。留我不?留! The rainy day, the staying day. Would you

like me to stay? Sure!

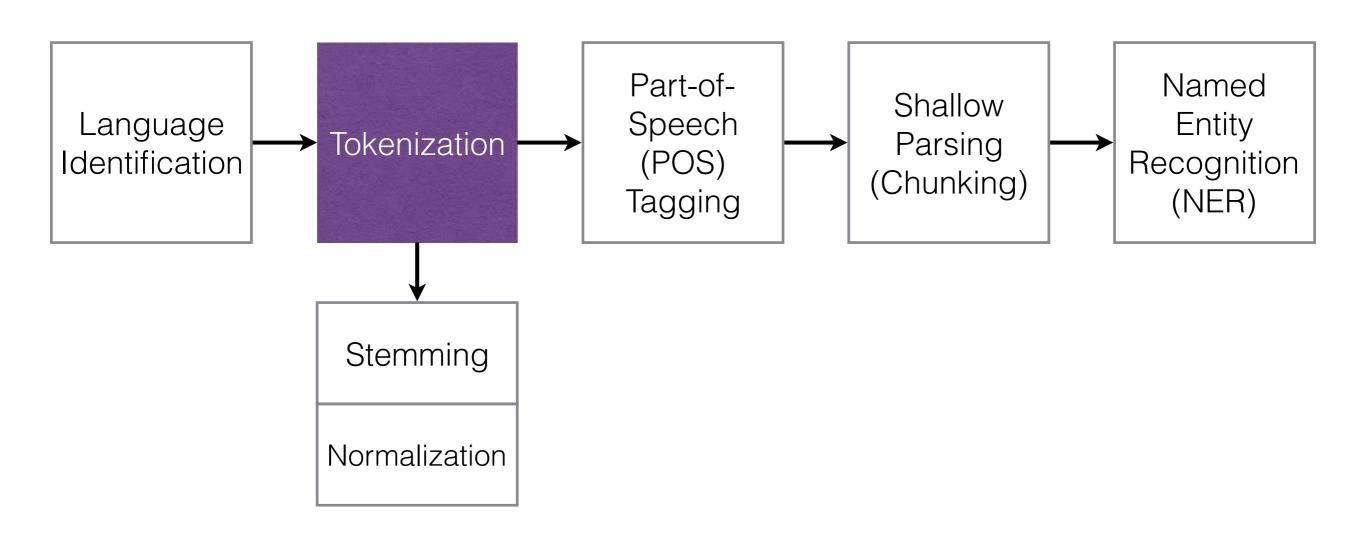
我喜欢新西兰花 Unsegmented Chinese sentence

我 喜欢 新西兰 花 I like New Zealand flowers

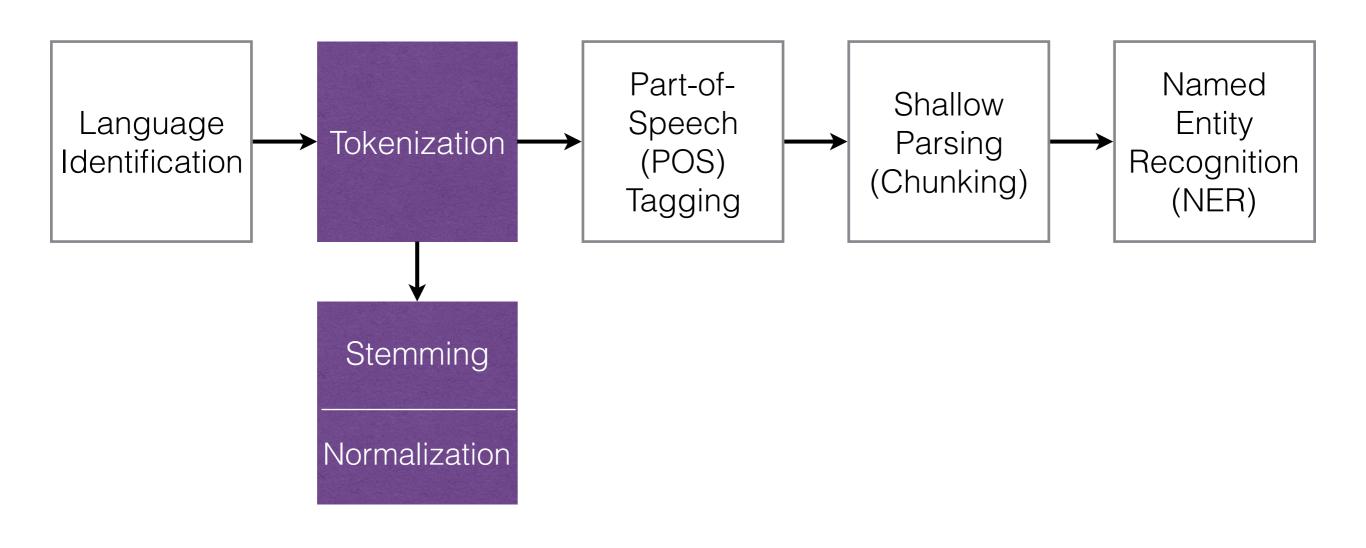
我 喜欢 新 西兰花 I like fresh broccoli

Source: http://what-when-how.com

NLP Pipeline



NLP Pipeline



Stemming

- reduce inflected words to their word stem, base or root form (not necessarily the morphological root)
- studied since the 1960s

```
>>> from nltk.stem.porter import PorterStemmer
>>> stemmer = PorterStemmer()
>>> stemmer.stem('automate')
'autom'
>>> stemmer.stem('automates')
'autom'
>>> stemmer.stem('automation')
'autom'
```

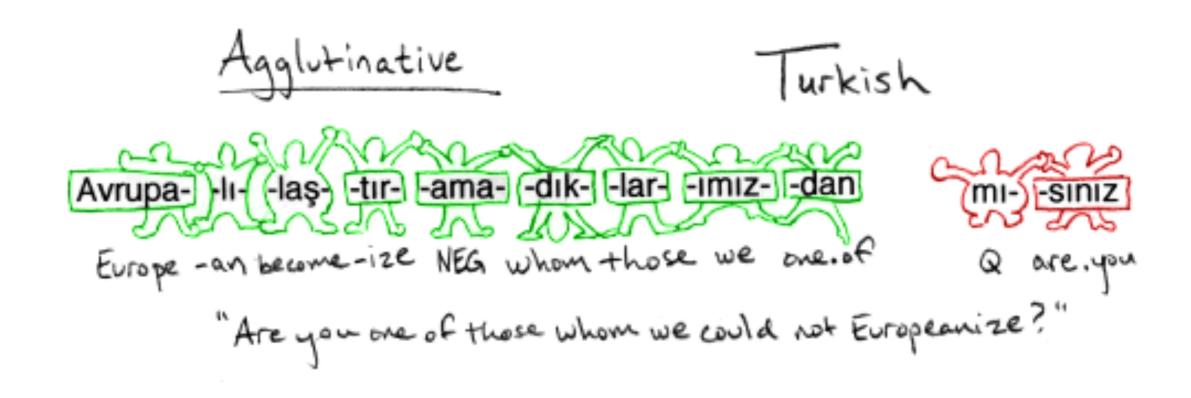
Stemming

- different steamers: Porter, Snowball, Lancaster ...
- WordNet's built-in lemmatized (dictionary-based)

```
>>> from nltk.stem import WordNetLemmatizer
>>> wordnet_lemmatizer = WordNetLemmatizer()
>>> wordnet_lemmatizer.lemmatize('leaves', pos='n')
'leaf'
>>> wordnet_lemmatizer.lemmatize('leaves', pos='v')
'leave'
```

Stemming

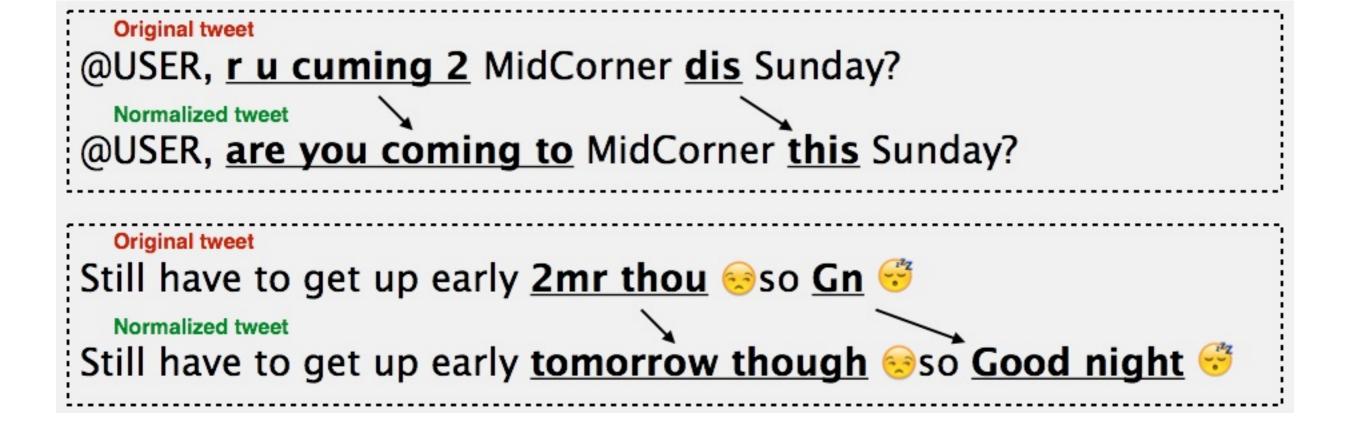
language dependent



Wei Xu o socialmedia-class.org

Text Normalization

convert non-standard words to standard



Text Normalization

types of non-standard words in 449 English tweets:

Category	Ratio	Example	
letter&numer	2.36%	b4 → before	
letter	72.44%	shuld → should	
number substitution	2.76%	4 → for	
slang	12.20	lol → laugh out loud	
other	10.24%	sucha → such a	

most non-standard words are morphophonemic "errors"

A Normalization Lexicon

automatically derived from Twitter data + dictionary

```
41169
         costumess costumes
         nywhere anywhere
41170
         sandwhich sandwich
41171
         aleksander alexander
41172
                 jun
         juns
41173
         showi showing
41174
         washing washing
41175
         jscript script
41176
         fundin funding
41177
         itxted fitted
41178
         cheeeap cheap
41179
         fawesome
41180
                     awesome
         untalented talented
41181
41182
```

<u>Performance</u>

Precision = 0.847

Recall = 0.630

F1-Score = 0.723

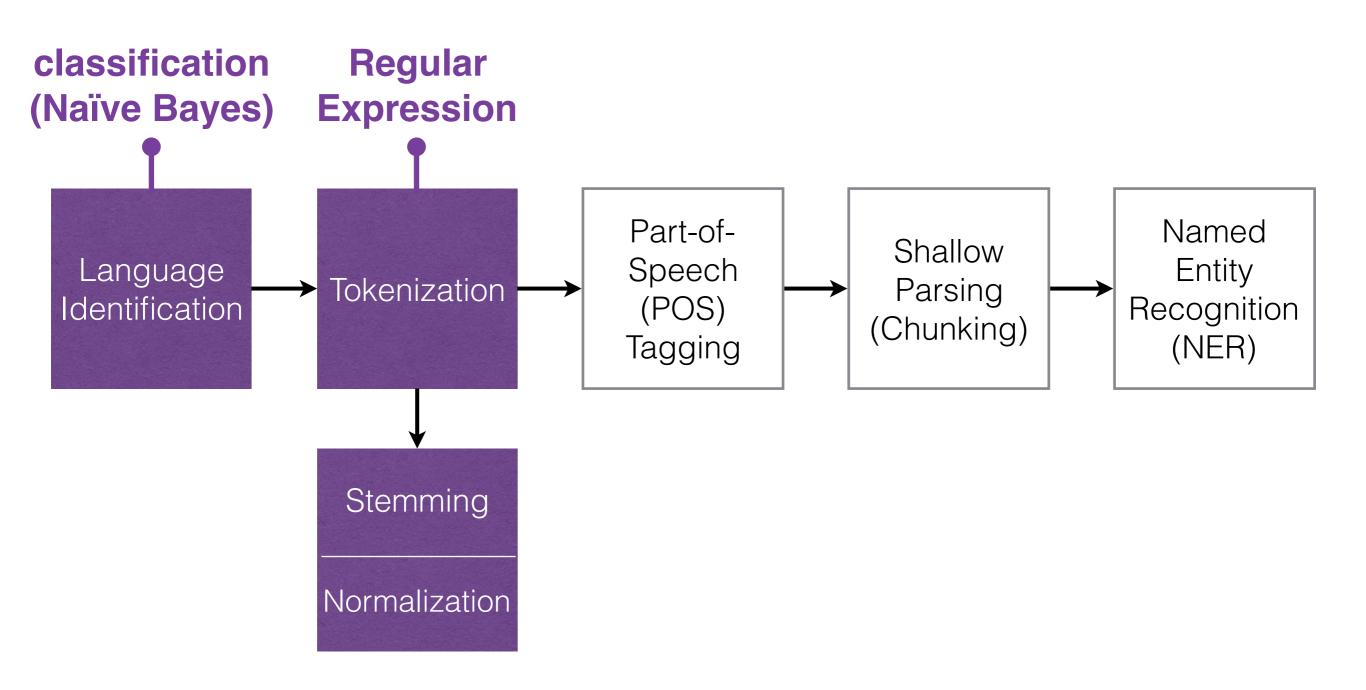
Phrase-level Normalization

 word-level normalization is insufficient for many cases:

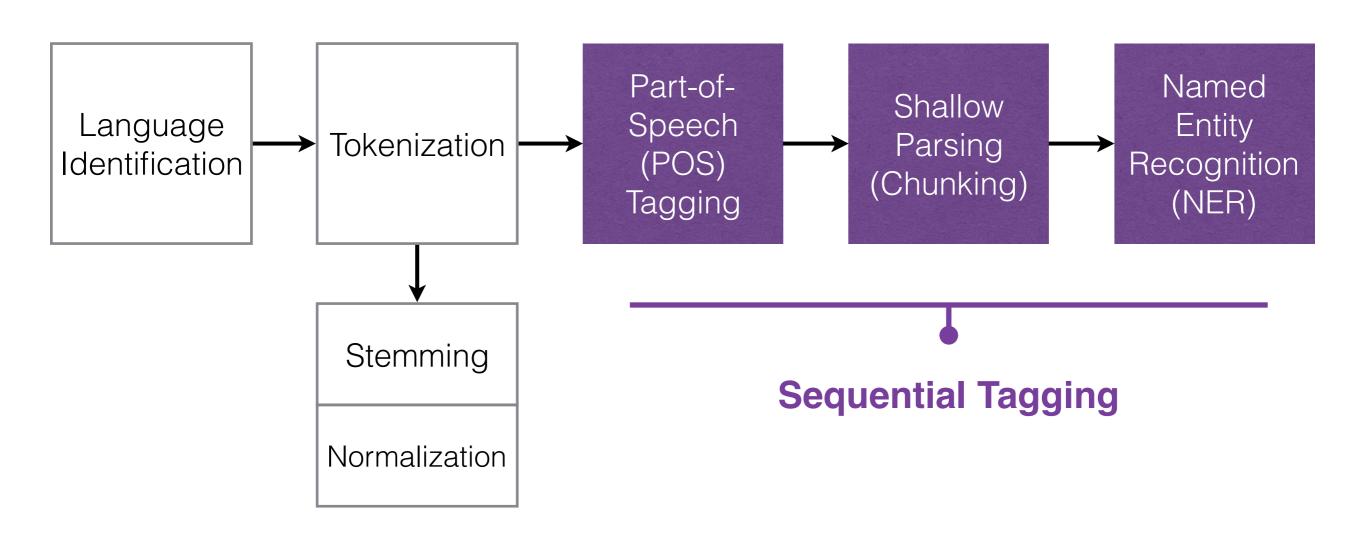
in-vocabulary words

Category	Example	
1-to-many	everytime → every time	
incorrect IVs	can't want for → can't wait for	
grammar	I'm going a movie → I'm going to a movie	
ambiguities	4 → 4 / 4th / for / four	

NLP Pipeline (summary so far)



NLP Pipeline (next)



Part-of-Speech (POS) Tagging

	1
Cant	MD
wait	VB
for	IN
the	DT
ravens	NNP
game	NN
tomorrow	NN
go	VB
ray	NNP
rice	NNP
!!!!!!!	



Penn Treebank POS Tags

1. CC Coordinating conjunction 25. TO to	
2. CD Cardinal number 26. UH Interjection	
3. DT Determiner 27. VB Verb, base form	
4. EX Existential there 28. VBD Verb, past tense	
5. FW Foreign word 29. VBG Verb, gerund/present	
6. IN Preposition/subordinating participle	
conjunction 30. VBN Verb, past participle	
7. JJ Adjective 31. VBP Verb, non-3rd ps. sing. ps	resent
8. JJR Adjective, comparative 32. VBZ Verb, 3rd ps. sing. preser	ıt
9. JJS Adjective, superlative 33. WDT <i>wh</i> -determiner	
10. LS List item marker 34. WP wh-pronoun	
11. MD Modal 35. WP\$ Possessive wh-pronoun	
12. NN Noun, singular or mass 36. WRB wh-adverb	
13. NNS Noun, plural 37. # Pound sign	
14. NNP Proper noun, singular 38. \$ Dollar sign	
15. NNPS Proper noun, plural 39 Sentence-final punctuation	n
16. PDT Predeterminer 40., Comma	
17. POS Possessive ending 41. : Colon, semi-colon	
18. PRP Personal pronoun 42. (Left bracket character	
19. PP\$ Possessive pronoun 43.) Right bracket character	
20. RB Adverb 44. " Straight double quote	
21. RBR Adverb, comparative 45. ' Left open single quote	
22. RBS Adverb, superlative 46. " Left open double quote	
23. RP Particle 47. 'Right close single quote	
24. SYM Symbol (mathematical or scientific) 48. "Right close double quote	

Part-of-Speech (POS) Tagging

- Words often have more than one POS:
 - The back door = JJ
 - On my <u>back</u> = NN
 - Win the voters back = RB
 - Promised to back the bill = VB

 POS tagging problem is to determine the POS tag for a particular instance of a word.

Source: adapted from Chris Manning

Twitter-specific Tags

- #hashtag
- @metion
- url
- email address
- emoticon
- discourse marker
- symbols
- ...

Retweet construction:

RT @user1(:) I never bought candy bars from tose kids on my doorstep so I guess they're all in gangs now .

Twitter discourse marker

RT @user2: LMBO! This man filed an EMERGENCY Motion for Continuance on account of the Rangers game tonight: (() Wow lmao

Source: Gimpel et al.

Notable Twitter POS Taggers

- Gimpel et al., 2011
- Ritter et al., 2011

- Derczynski et al, 2013
- Owoputi et al. 2013



Source: Derczynski, Ritter, Clark, Bontcheva "Twitter Part-of-Speech Tagging for All: Overcoming Sparse and Noisy Data" RANLP 2013

Chunking

Cant	VP	
wait	V I	
for	PP	
the		
ravens	NP	
game		
tomorrow	NP	
go	VP	
ray	NP	
rice	INF	
!!!!!!!		



Chunking

- recovering phrases constructed by the part-of-speech tags
- a.k.a shallow (partial) parsing:
 - full parsing is expensive, and is not very robust
 - partial parsing can be much faster, more robust, yet sufficient for many applications
 - useful as input (features) for named entity recognition or full parser

Named Entity Recognition(NER)

Cant	
wait	
for	
the	
ravens	ORG
game	
tomorrow	
go	
ray	PER
rice	ren
!!!!!!!!	•



ORG: organization

PER: person

LOC: location

NER: Basic Classes

	<u> </u>
Cant	
wait	
for	
the	
ravens	ORG
game	
tomorrow	
go	
ray	PER
rice	FEN
!!!!!!!	•

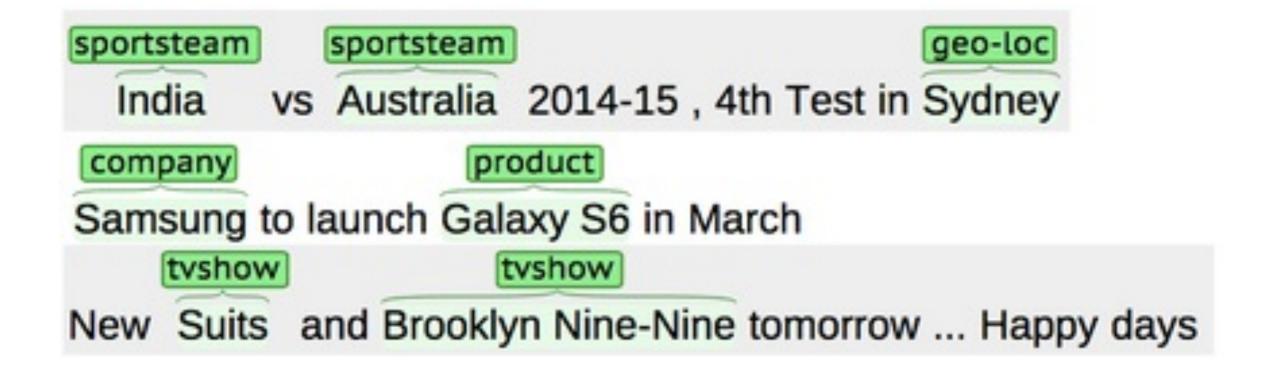


ORG: organization

PER: person

LOC: location

NER: Rich Classes



NER: Genre Differences

	News	Tweets
PER	Politicians, business leaders, journalists, celebrities	Sportsmen, actors, TV personalities, celebrities, names of friends
LOC	Countries, cities, rivers, and other places related to current affairs	Restaurants, bars, local landmarks/areas, cities, rarely countries
ORG	Public and private companies, government organisations	Bands, internet companies, sports clubs

Notable Twitter NE Research

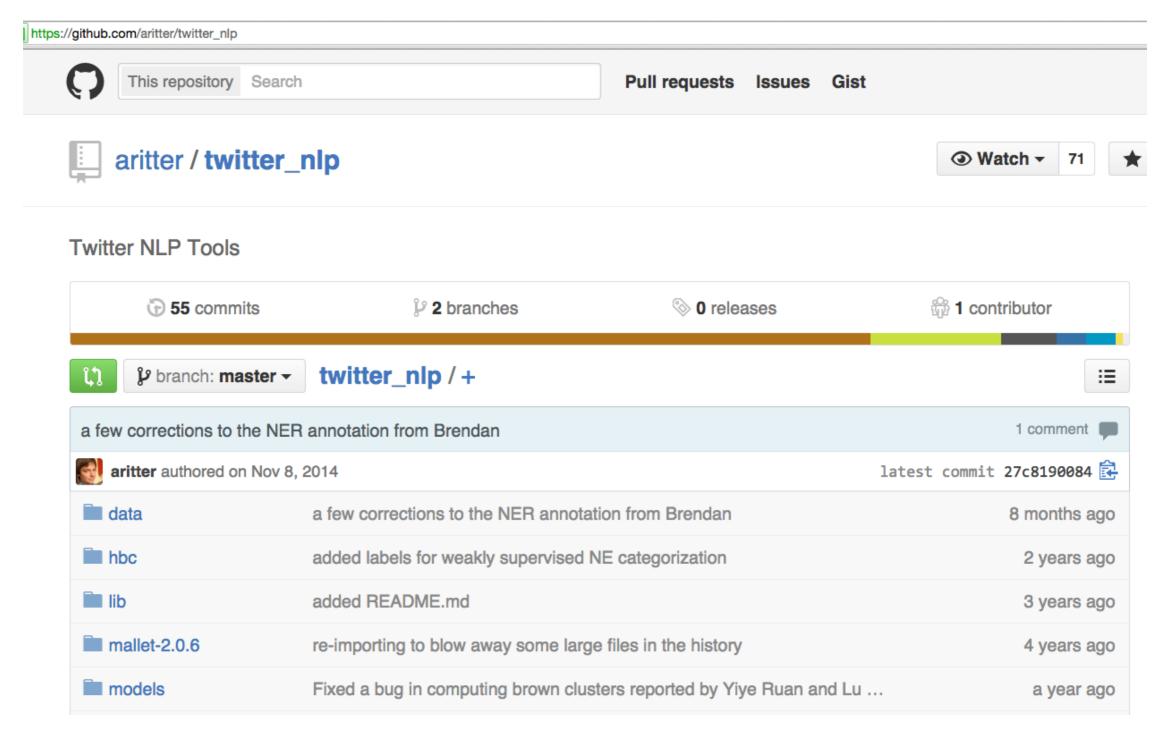
- Liu et al., 2011
- Ritter et al., 2011

- Owoputi et al. 2013
- Plank et al, 2014
- Cherry & Guo, 2015

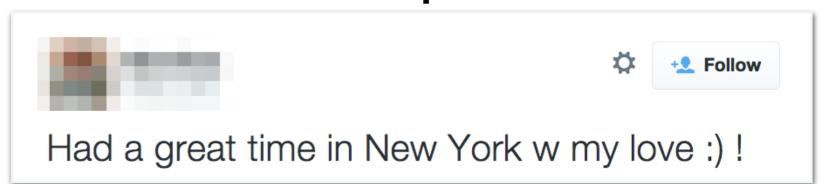
System	P	R	F_1
COTRAIN-NER (10 types)	0.55	0.33	0.41
T-NER(10 types)	0.65	0.42	0.51
COTRAIN-NER (PLO)	0.57	0.42	0.49
T-NER(PLO)	0.73	0.49	0.59
Stanford NER (PLO)	0.30	0.27	0.29

Table 12: Performance at predicting both segmentation and classification. Systems labeled with PLO are evaluated on the 3 MUC types *PERSON*, *LOCATION*, *ORGA-NIZATION*.

Tool: twitter_nlp



Tool: twitter_nlp



```
xuwei@proteus100[twitter nlp]$ export TWITTER NLP=./
xuwei@proteus100[twitter nlp]$
xuwei@proteus100[twitter nlp]$ echo "Had a great time in New York w my
love :) ! " | python python/ner/extractEntities2.py
Had/O a/O great/O time/O in/O New/B-ENTITY York/I-ENTITY w/O my/O love/
0:)/0!/0
Average time per tweet = 3.04769945145s
xuwei@proteus100[twitter nlp]$
xuwei@proteus100[twitter nlp]$ echo "Had a great time in New York w my
love :) ! " | python python/ner/extractEntities2.py --pos --chunk
Had/O/VBD/B-VP a/O/DT/B-NP great/O/JJ/I-NP time/O/NN/I-NP in/O/IN/B-PP
New/B-ENTITY/NNP/B-NP York/I-ENTITY/NNP/I-NP w/O/IN/B-PP my/O/PRP$/B-NP
 love/O/NN/I-NP :)/O/UH/B-INTJ !/O/./I-INTJ
Average time per tweet = 5.49846148491s
xuwei@proteus100[twitter nlp]$
```

Thank You!



Instructor: Wei Xu

www.cis.upenn.edu/~xwe/

Course Website: socialmedia-class.org