## THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

## OHIO CHANGES

This endorsement modifies insurance provided under the following:

COMMERCIAL PROPERTY COVERAGE PART STANDARD PROPERTY POLICY

- **A.** Paragraphs **c.** and **g.** of the **Loss Payment** Loss Condition are replaced by the following, except as provided in Paragraph **B.**:
  - c. We will give you notice, within 21 days after we receive a properly executed proof of loss that we:
    - (1) Accept your claim;
    - (2) Deny your claim; or
    - (3) Need more time to investigate your claim.

If we need more time to investigate your claim, we will provide an explanation for our need for more time. We will continue to notify you again in writing, at least every 45 days, of the status of the investigation and of the continued time needed for the investigation.

- g. Provided you have complied with all the terms of this Coverage Part, we will pay for covered loss or damage within:
  - (1) 10 days after we accept your claim if such acceptance occurs within the first 21 days after we receive a properly executed proof of loss, unless the claim involves an action by a probate court or other extraordinary circumstances as documented in the claim file; or
  - (2) Five days after we accept your claim if such acceptance occurs more than 21 days after we receive a properly executed proof of loss, and
    - (a) An appraisal award has been made; or
    - (b) We have reached an agreement with you on the amount of loss that was in dispute.

- B. Paragraph A. does not apply to the Loss Payment Loss Condition in the following forms:
  - Business Income (And Extra Expense) Coverage Form;
  - Business Income (Without Extra Expense) Coverage Form;
  - Extra Expense Coverage Form;
  - 4. Leasehold Interest Coverage Form; and
  - Mortgageholders Errors And Omissions Coverage Form.

In the forms listed above, the **Loss Payment** Loss Condition is replaced by the following:

## **LOSS PAYMENT**

- a. We will give you notice, within 21 days after we receive a properly executed proof of loss, that we:
  - (1) Accept your claim;
  - (2) Deny your claim; or
  - (3) Need more time to investigate your claim.

If we need more time to investigate your claim, we will provide an explanation for our need for more time. We will continue to notify you again in writing, at least every 45 days, of the status of the investigation and of the continued time needed for the investigation.

- **b.** Provided you have complied with all the terms of this Coverage Part, we will pay for covered loss or damage within:
  - (1) 10 days after we accept your claim if such acceptance occurs within the first 21 days after we receive a properly executed proof of loss, unless the claim involves an action by a probate court or other extraordinary circumstances as documented in the claim file; or

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- (2) Five days after we accept your claim if such acceptance occurs more than 21 days after we receive a properly executed proof of loss, and
  - (a) An appraisal award has been made;
  - **(b)** We have reached an agreement with you on the amount of loss that was in dispute.

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