Operator		Jazz		Telenor		Ufone		ZonG		SCOM	
SMS KPI		SR	DT	SR	DT	SR	DT	SR	DT	SR	DT
	GILGIT	Yes	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
Cities	HUNZA	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
	SOST	N/A	N/A	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Surveyed	GHAKUCH	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Ve.	ASTORE	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Sur	SKARDU	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
	KHAPLU	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
* Note SMS OoS KPIs: Success Rate (SR) > 99%. Delivery Time (DT) < 12											

Table 4.2: SMS QoS KPIs Compliance Level

DATA SERVICES SIGNAL STRENGTH

During the survey, SCOM data services were tested in technology locked mode, wherein 4G and 3G signal strength samples were recorded on survey routes. As per Next Generation Mobile Service (NGMS) Licenses and Cellular Mobile Network Quality of Service (QoS) Regulations 2021, licensees are required to meet the threshold of -100dBm or above with 90%confidence level for RSRP and RSCP.

The Confidence Level and Compliance of signal strength is shown in **Table 5.1: Data Services Signal Strength** -100dBm with 90% Confidence Level in Gilgit Baltistan.

	Avera	ge RSRP (4G)	Compliant	Avera	Compliant		
City	Signal Strength	90% Confidence Level	Compliant (Yes/No)	Signal Strength	90% Confidence Level	Compliant (Yes/No)	
GILGIT	-76	98.98%	Yes	-68.39	99.9%	Yes	
HUNZA	-85.8	93.46%	Yes	-76.35	99.46%	Yes	
GHAKUCH	-86	98.36%	Yes	-73.09	99.96%	Yes	
ASTORE	-80.13	97.3%	Yes	-73.7	99.9%	Yes	
SKARDU	-82.89	96.2%	Yes	-73.92	100%	Yes	
SOST	-74	99.98%	Yes	-74	99.98%	Yes	
KHAPLU	-88.9	93.41%	Yes	-80.21	99.29%	Yes	

Table 5.1: Data Services Signal Strength -100dBm with 90% Confidence Level in Gilgit Baltistan.

USER DATA THROUGHPUT

As per Next Generation Mobile Service (NGMS) Licenses and Cellular Mobile Network Quality of Service (QoS) Regulations 2021, licensees are required to meet the threshold of minimum of 2Mbps of 4G User Data Throughput and a of minimum of 256Kbps of 3G User Data Throughput. The results of Data Service QoS KPI i.e. User Data Throughput is shown in **Table 6.1: User Data Throughput in Gilgit Baltistan.**

Cit-	SCOM				
City	User Data Throughput (4G) > 2Mbps	User Data Throughput (3G) > 256kbps			
GILGIT	7.2Mbps	4.5Mbps			
HUNZA	5.2Mbps	3.5Mbps			
GHAKUCH	4.6Mbps	2.8 Mbps			
ASTORE	4.5Mbps	3Mbps			
SKARDU	7.1Mbps	2.5Mbps			
SOST	5.9Mbps	4Mbps			
KHAPLU	4.5Mbps	3Mbps			

Table 6.1: User Data Throughput in Gilgit Baltistan

QUALITY OF SERVICE SURVEY RESULTS GILGIT BALTISTAN











