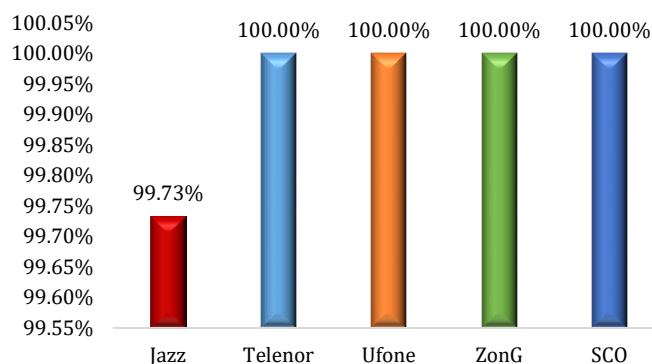
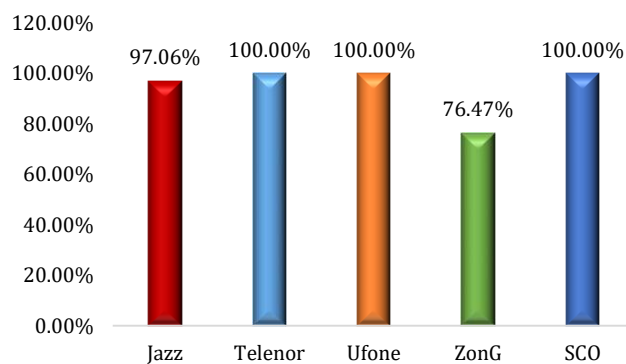


QUALITY OF SERVICE SURVEY RESULTS – SHIGAR

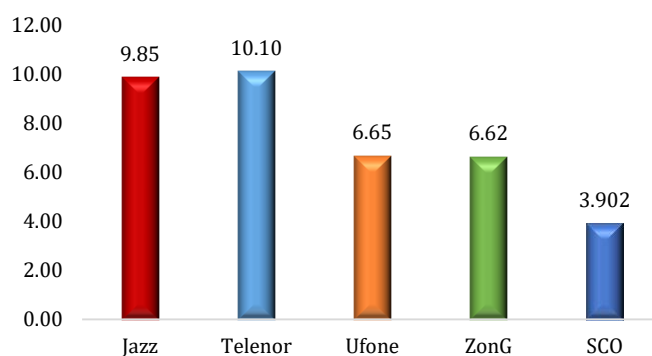
Network Accessibility > 99%



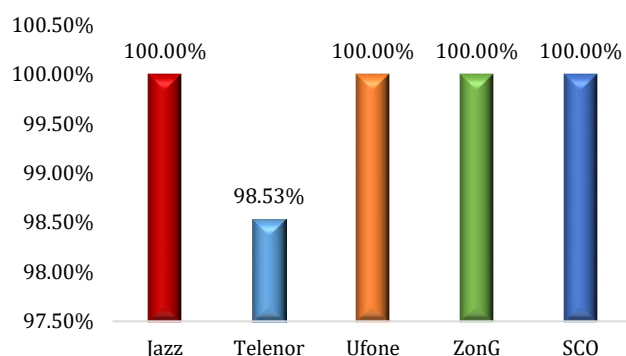
Service Accessibility > 98%



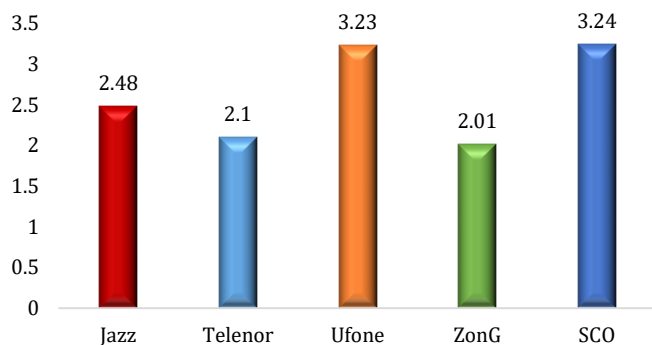
Call Connection Time < 6.5 Seconds



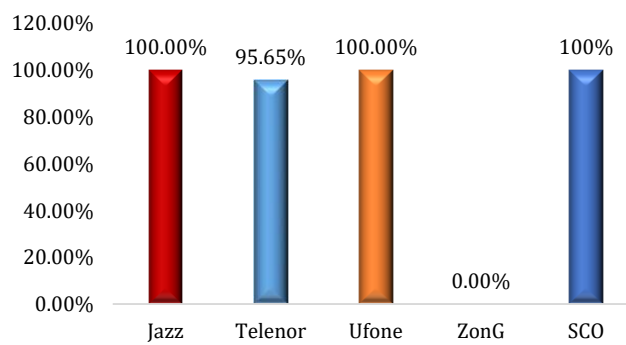
Call Completion Ratio > 98%



Mean Opinion Score > 3



SMS Success Rate > 99%



SMS End-to-End Delivery Time < 12 Seconds

