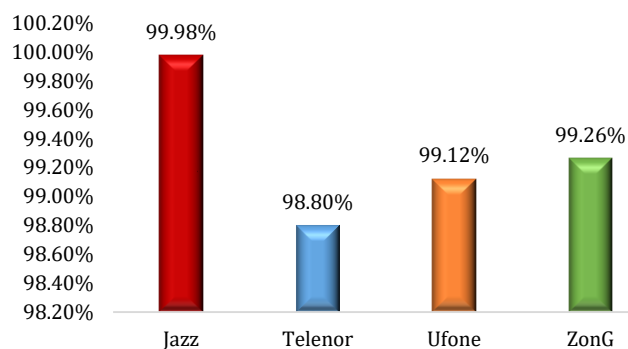# QUALITY OF SERVICE SURVEY RESULTS – PESHAWAR TO KOHAT

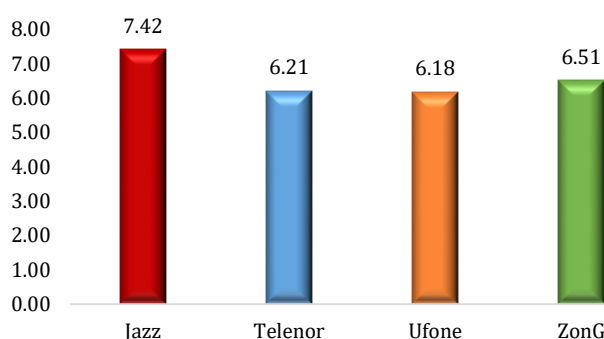## Network Accessibility > 99%

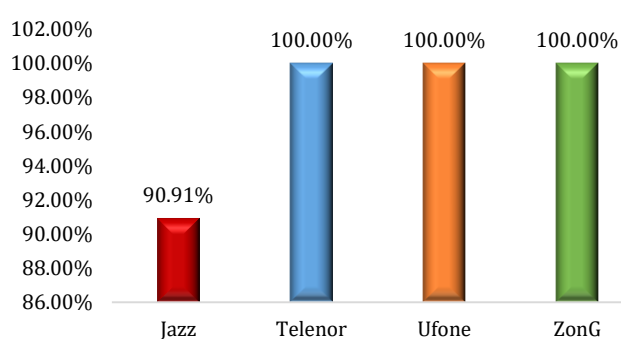| Operator	Value
Jazz	99.98%
Telenor	98.80%
Ufone	99.12%
ZonG	99.26%

Service Accessibility > 98%

Operator	Value
Jazz	88.00%
Telenor	76.00%
Ufone	82.61%
ZonG	96.00%
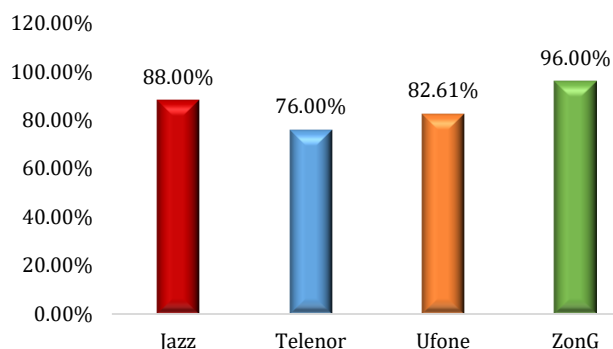
Call Connection Time < 6.5 Seconds

Operator	Value
Jazz	7.42
Telenor	6.21
Ufone	6.18
ZonG	6.51

Call Completion Ratio > 98%

Operator	Value
Jazz	90.91%
Telenor	100.00%
Ufone	100.00%
ZonG	100.00%

Mean Opinion Score > 3

Operator	Value
Jazz	2.89
Telenor	2.91
Ufone	2.89
ZonG	3.46
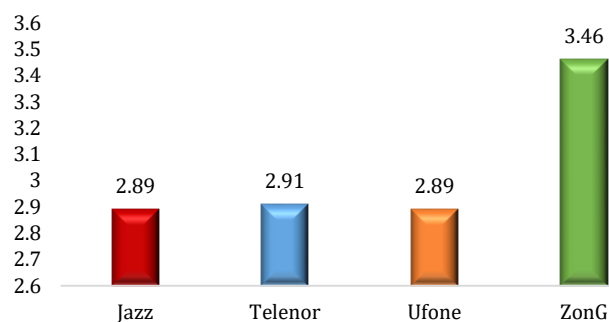
ISHO for Circuit Switched Voice > 98%

Operator	Value
Jazz	92.86%
Telenor	100.00%
Ufone	100.00%
ZonG	100.00%

SMS Success Rate > 99%

Operator	Value
Jazz	91.67%
Telenor	79.17%
Ufone	66.67%
ZonG	91.67%
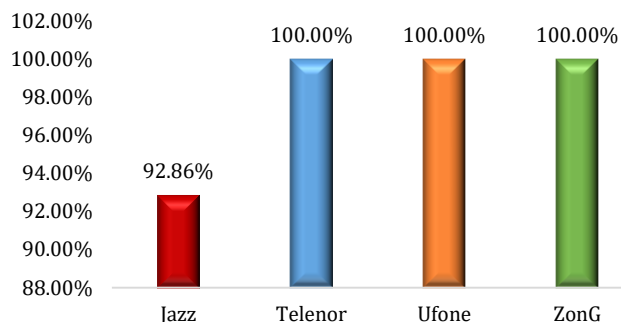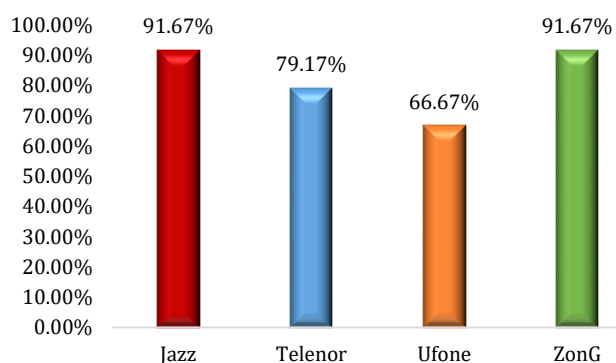
SMS End-to-End Delivery Time < 12 Seconds

Operator	Value
Jazz	2.54
Telenor	3.92
Ufone	12.20
ZonG	3.23
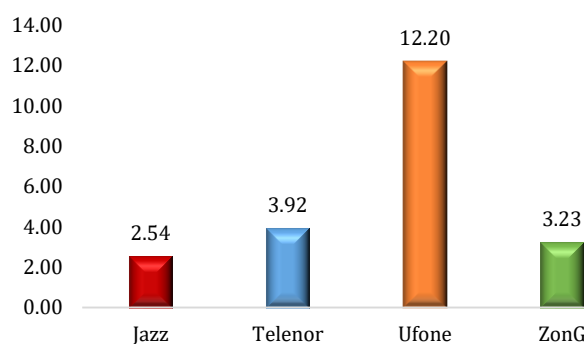
QUALITY OF SERVICE SURVEY RESULTS – PESHAWAR TO KOHAT

4G Signal Strength (RSRP) > -100dBm

Operator	RSRP
ZonG	-86.9
Ufone	-81.8
Telenor	-89.6
Jazz	-91

Axis: -95, -90, -85, -80, -75

Legend: ■ Jazz ■ Telenor ■ Ufone ■ ZonG
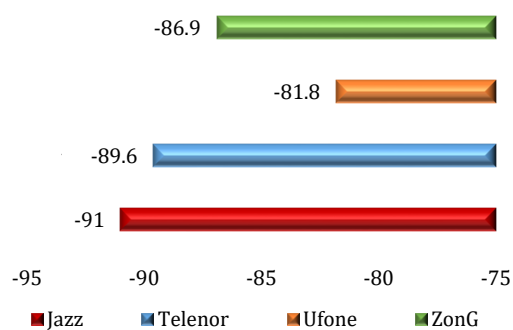
4G Signal Strength (RSRP) Confidencel Level > 90%

Operator	Confidence Level
Jazz	69.27%
Telenor	70.33%
Ufone	95.66%
ZonG	82.28%

Axis: 0.00%, 20.00%, 40.00%, 60.00%, 80.00%, 100.00%, 120.00%
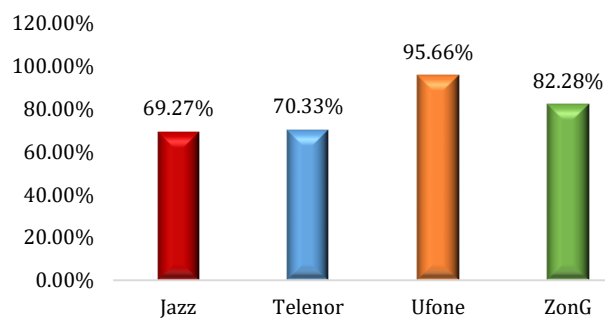
User Data Throughput (4G) > 2Mbps

Operator	Throughput
Jazz	3.51
Telenor	0.89
Ufone	2.55
ZonG	10.92

Axis: 0.00, 2.00, 4.00, 6.00, 8.00, 10.00, 12.00