| | | | VOICE | CALLS - COMPLI | ANCE (YES/NO) | | | |
|----------|-------------|-------------------|-------------------|-----------------------|-------------------------|---------------------|-----------------------|-----------------------|
| Operator | *Voice KPIs | Quetta to Zhob | Zhob to Quetta | Lahore to Sargodha | Lahore to Rawalpindi | Lahore to Multan | Islamabad to Kohat | Mianwali to Bakhar |
| Jazz | NA | No | No | Yes | Yes | Yes | Yes | No |
| | SA | No | No | No | No | Yes | No | No |
| | CCT | No | No | Yes | Yes | Yes | Yes | No |
| | CCR | No | No | Yes | Yes | Yes | No | No |
| | MOS | No | No | Yes | Yes | Yes | Yes | Yes |
| | ISHO | N/a | N/a | Yes | Yes | Yes | Yes | Yes |
| | RSSR | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| Telenor | NA | No | Yes | No | Yes | Yes | Yes | Yes |
| | SA | No | No | No | No | No | No | No |
| | CCT | Yes | Yes | Yes | No | Yes | Yes | Yes |
| | CCR | No | No | No | No | No | No | No |
| | MOS | Yes | Yes | Yes | No | Yes | Yes | No |
| | ISHO | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| | RSSR | Yes | N/a | Yes | Yes | N/a | N/a | N/a |
| Ufone | NA | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| | SA | Yes | No | Yes | Yes | Yes | No | No |
| | CCT | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| | CCR | No | No | No | Yes | Yes | No | No |
| | MOS | Yes | Yes | Yes | Yes | Yes | No | No |
| | ISHO | No | Yes | Yes | Yes | No | Yes | Yes |
| | RSSR | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| ZonG | NA | No | No | Yes | Yes | Yes | Yes | Yes |
| | SA | No | No | No | Yes | No | No | No |
| | CCT | No | No | Yes | Yes | Yes | Yes | Yes |
| | CCR | No | No | Yes | No | Yes | No | Yes |
| | MOS | No | No | Yes | Yes | Yes | Yes | Yes |
| | RSSR | Yes | Yes | Yes | Yes | Yes | Yes | Yes |

^{*} Note Voice QoS KPIs: Network Accessibility (NA) > 99%, Service Accessibility (SA) > 98%, Call Connection Time (CCT) \(\leq 7.5 \) Seconds, Call Completion Ratio (CCR) \(\geq 98%, Mean Opinion Score (MOS) > 3, Inter System Hand Over (ISHO) > 98% & RAB Setup Success Rate (RSSR) > 98%

Table 5.1: Voice QoS KPIs Compliance Level

QUALITY OF SERVICE SURVEY RESULTS (3G) – QUETTA TO ZHOB (N-50)









