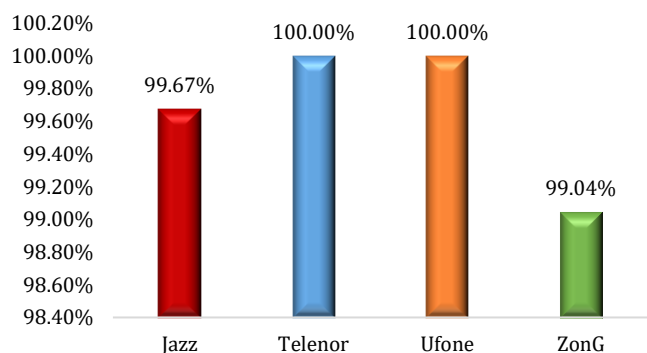
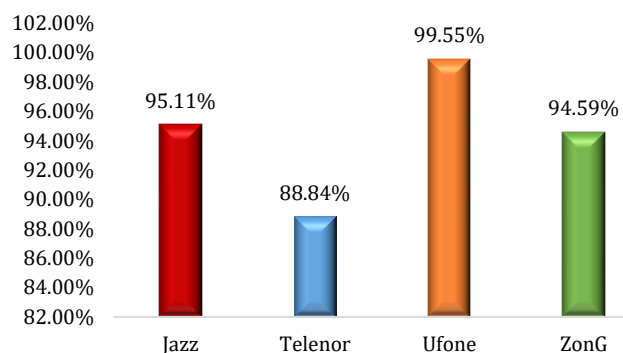


QUALITY OF SERVICE SURVEY RESULTS – MACH

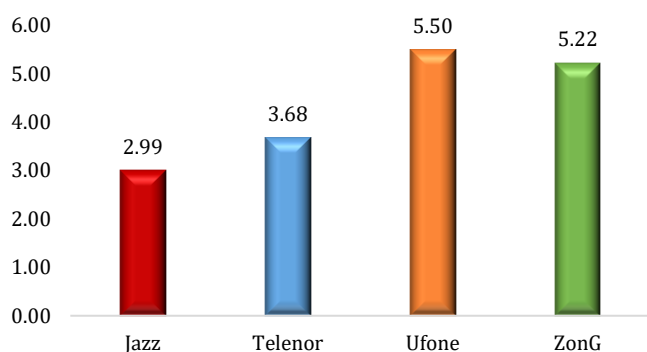
Network Accessibility $\geq 99\%$



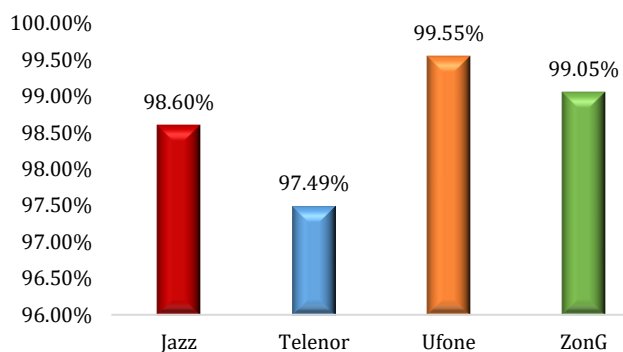
Call Setup Success Rate $\geq 98\%$



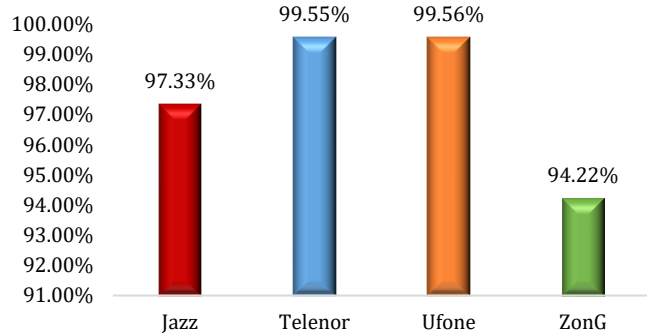
Call Connection Time < 7.5 Seconds



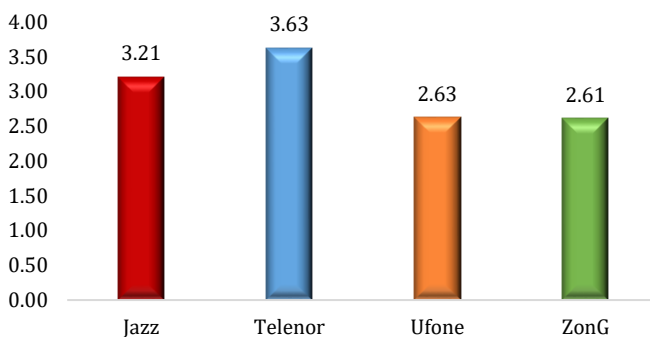
Call Completion Ratio $> 98\%$



SMS Success Rate $\geq 99\%$



SMS End-to-End Delivery Time ≤ 12 Seconds



Mean Opinion Score > 3

