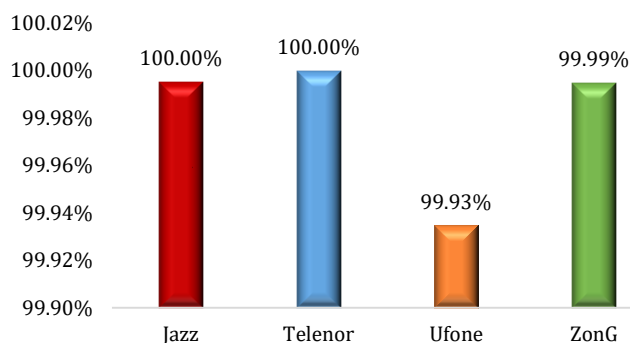
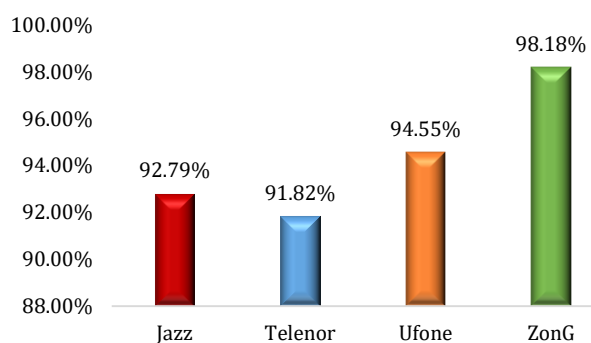


## QUALITY OF SERVICE SURVEY RESULTS – KOT ADDU

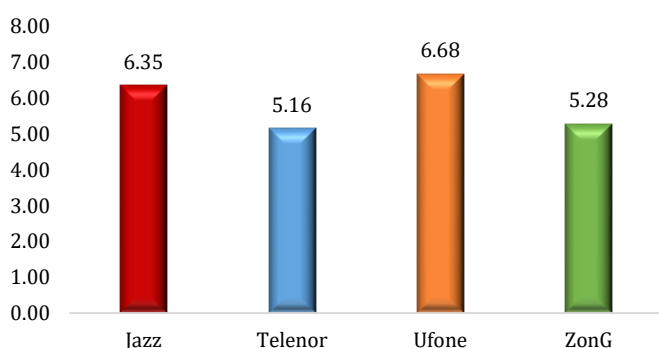
**Network Accessibility > 99%**



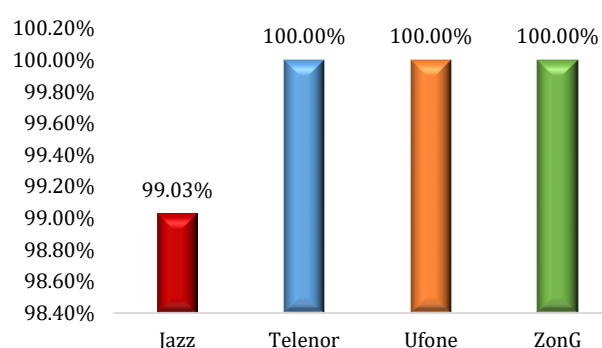
**Service Accessibility > 98%**



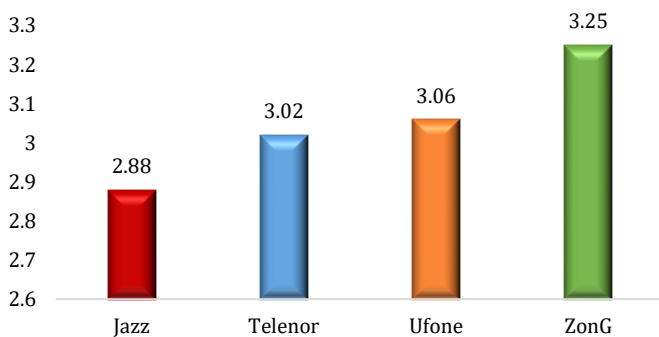
**Call Connection Time < 6.5 Seconds**



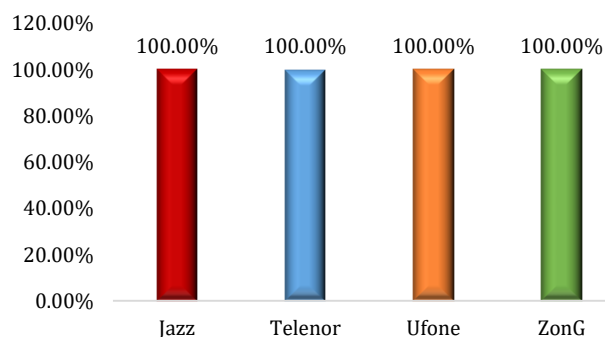
**Call Completion Ratio > 98%**



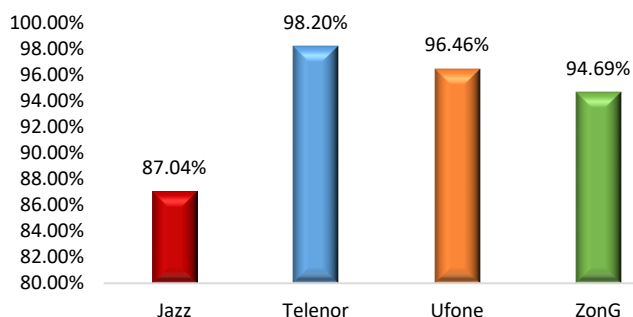
**Mean Opinion Score > 3**



**ISHO for Circuit Switched Voice > 98%**



**SMS Success Rate > 99%**



**SMS End-to-End Delivery Time < 12 Seconds**

