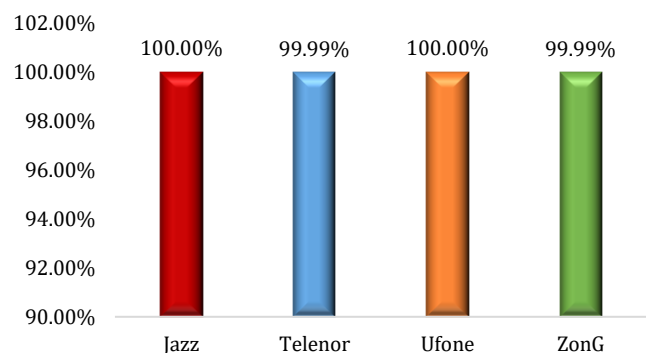
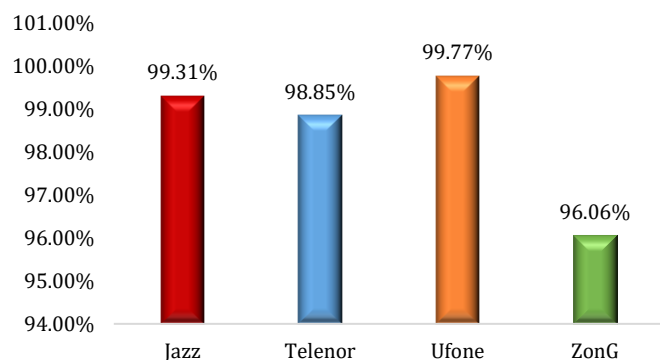


QUALITY OF SERVICE SURVEY RESULTS – LOWER DIR

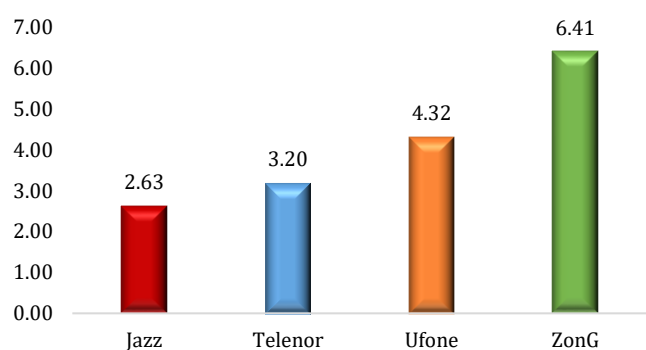
Network Accessibility ≥ 99%



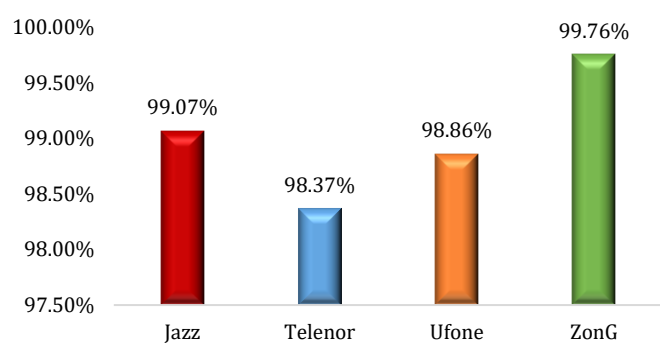
Call Setup Success Rate ≥ 98%



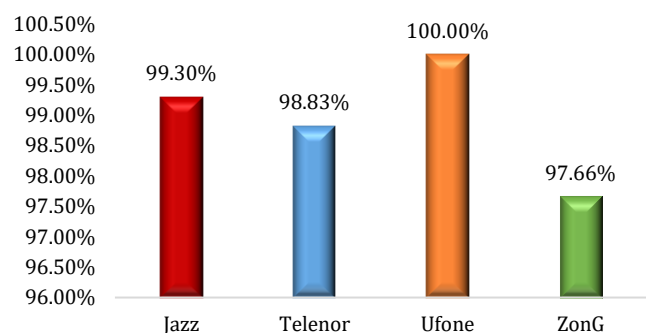
Call Connection Time < 7.5 Seconds



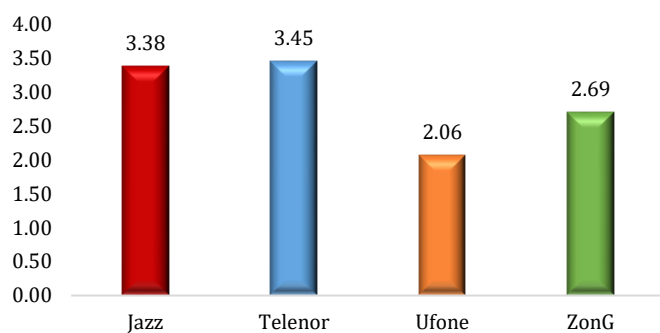
Call Completion Ratio > 98%



SMS Success Rate ≥ 99%



SMS End-to-End Delivery Time ≤ 12 Seconds



Mean Opinion Score > 3

