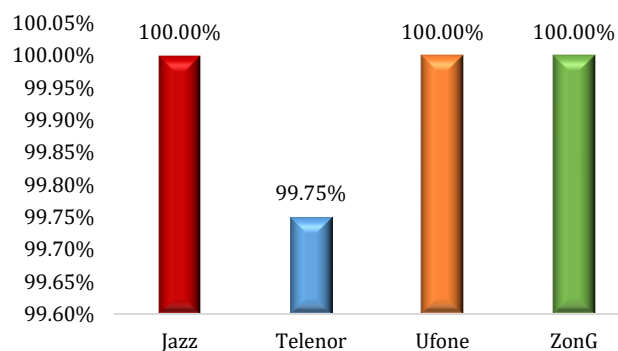
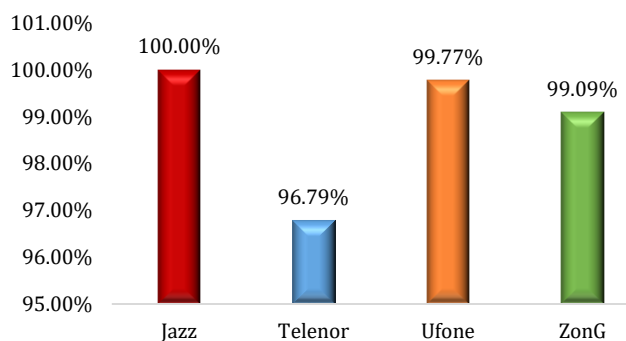


## QUALITY OF SERVICE SURVEY RESULTS – HANGU

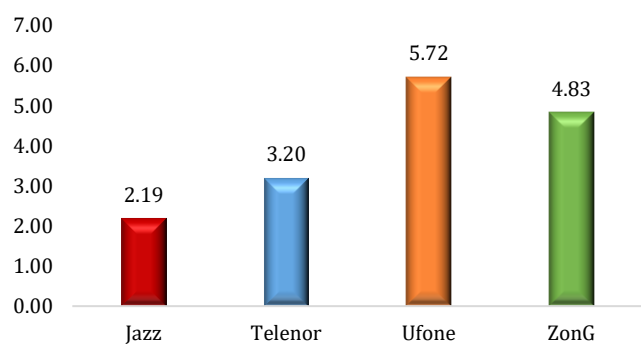
**Network Accessibility  $\geq 99\%$**



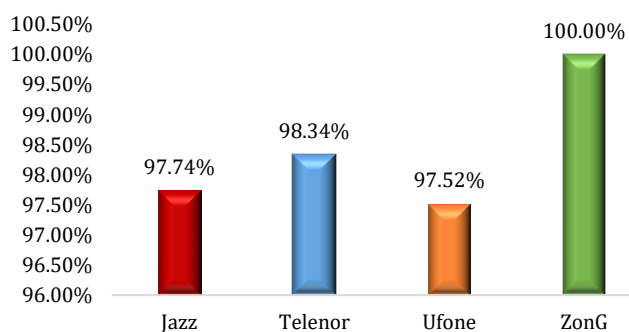
**Call Setup Success Rate  $\geq 98\%$**



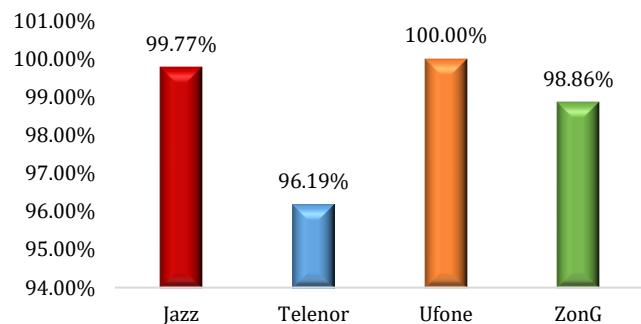
**Call Connection Time  $< 7.5$  Seconds**



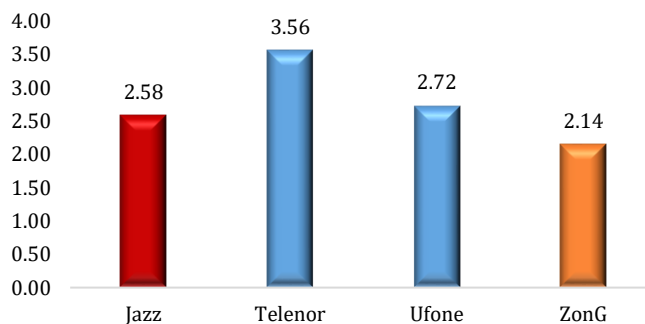
**Call Completion Ratio  $> 98\%$**



**SMS Success Rate  $\geq 99\%$**



**SMS End-to-End Delivery Time  $\leq 12$  Seconds**



**Mean Opinion Score  $> 3$**

