QUALITY OF SERVICE SURVEY RESULTS – MULTAN TO ABDUL HAKEEM
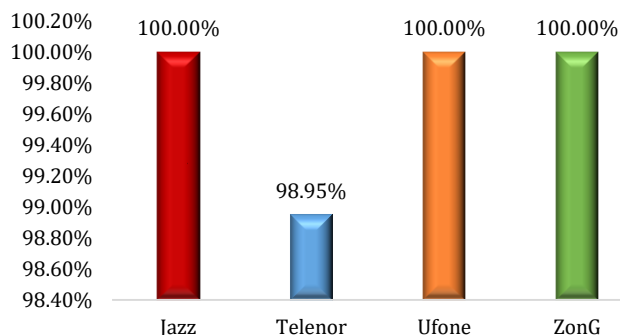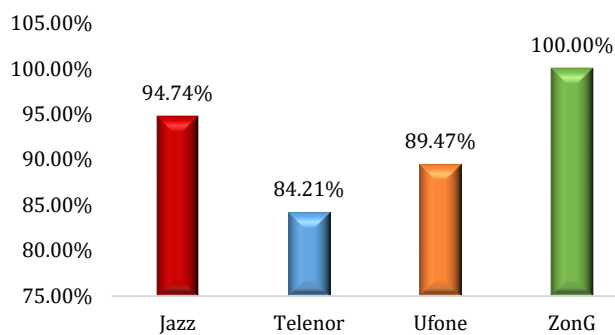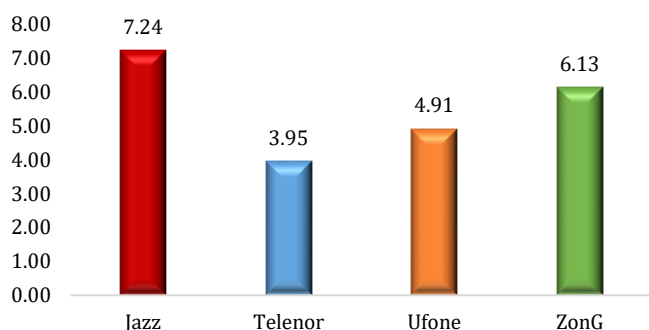
Network Accessibility > 99%

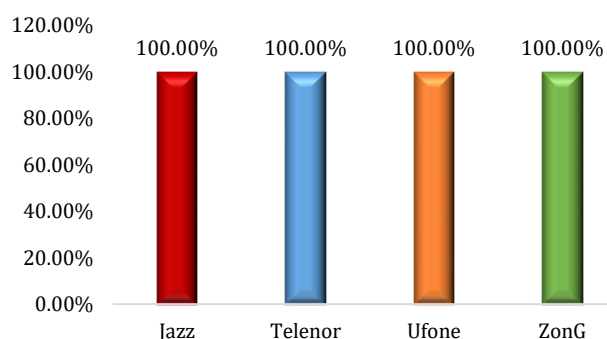| Jazz	Telenor	Ufone	ZonG
100.00%	98.95%	100.00%	100.00%

Service Accessibility > 98%

Jazz	Telenor	Ufone	ZonG
94.74%	84.21%	89.47%	100.00%

Call Connection Time < 6.5 Seconds

Jazz	Telenor	Ufone	ZonG
7.24	3.95	4.91	6.13

Call Completion Ratio > 98%

Jazz	Telenor	Ufone	ZonG
100.00%	100.00%	100.00%	100.00%

Mean Opinion Score > 3

Jazz	Telenor	Ufone	ZonG
2.73	2.87	2.89	3.45
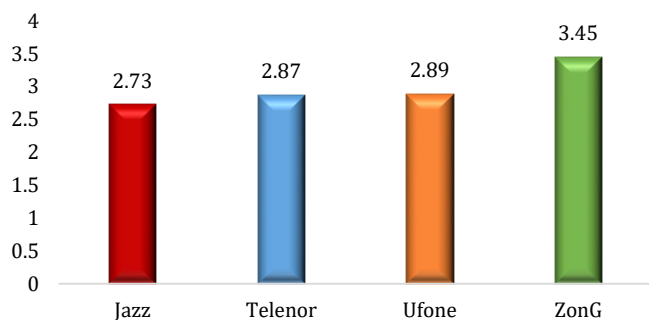
ISHO for Circuit Switched Voice > 98%

Jazz	Telenor	Ufone	ZonG
100.00%	100.00%	100.00%	100.00%

SMS Success Rate > 99%

Jazz	Telenor	Ufone	ZonG
100.00%	89.47%	100.00%	100.00%
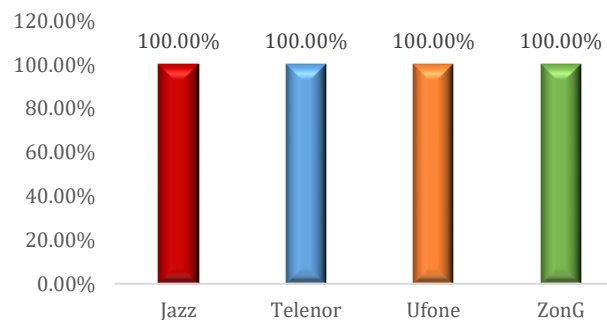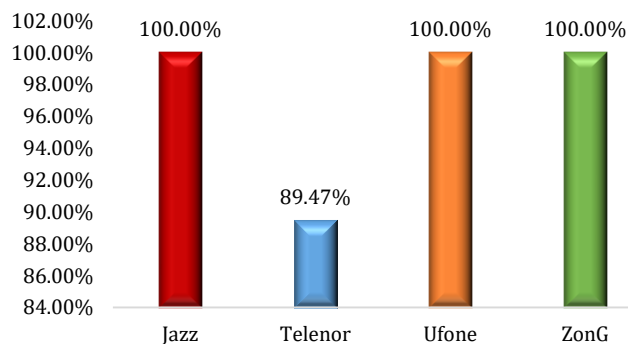
SMS End-to-End Delivery Time < 12 Seconds

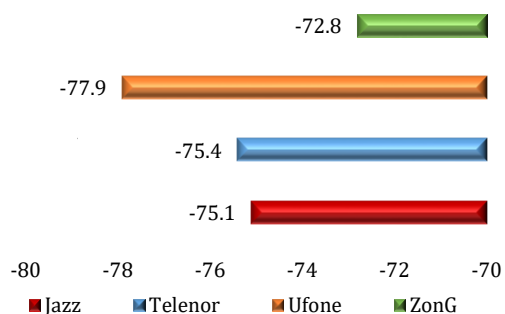| Jazz	Telenor	Ufone	ZonG
11.00	6.88	10.93	6.61
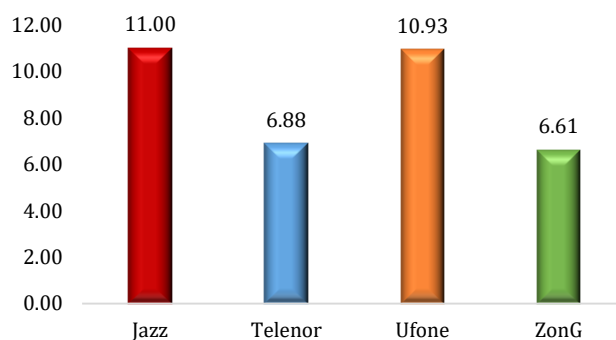
QUALITY OF SERVICE SURVEY RESULTS – MULTAN TO ABDUL HAKEEM

3G Signal Strength (RSCP) > -100dBm

Operator	Value
ZonG	-72.8
Ufone	-77.9
Telenor	-75.4
Jazz	-75.1

Legend: Jazz, Telenor, Ufone, ZonG

3G Signal Strength (RSCP) Confidencel Level > 90%

Operator	Value
Jazz	100.00%
Telenor	100.00%
Ufone	98.29%
ZonG	99.97%
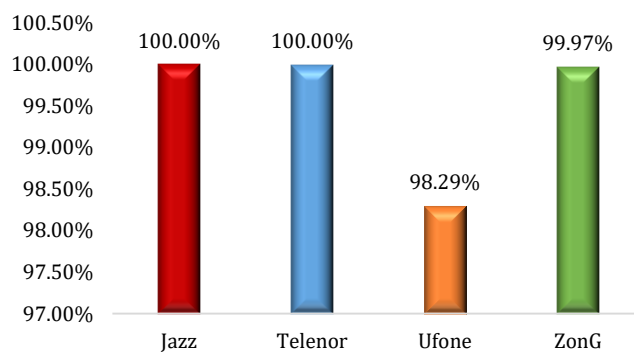
4G Signal Strength (RSRP) > -100dBm

Operator	Value
ZonG	-85.1
Ufone	-99
Telenor	-91.2
Jazz	-85.2

Legend: Jazz, Telenor, Ufone, ZonG
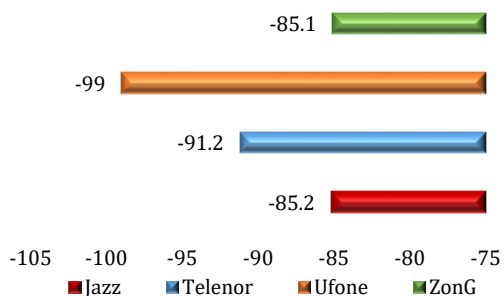
4G Signal Strength (RSRP) Confidencel Level > 90%

Operator	Value
Jazz	99.54%
Telenor	84.68%
Ufone	62.11%
ZonG	98.49%
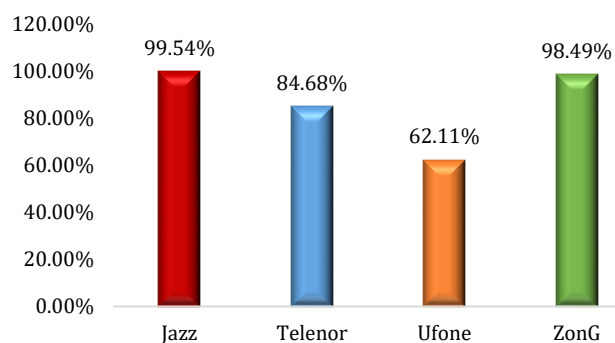
User Data Throughput (4G) > 2Mbps

Operator	Value
Jazz	9.93
Telenor	3.20
Ufone	4.38
ZonG	15.84