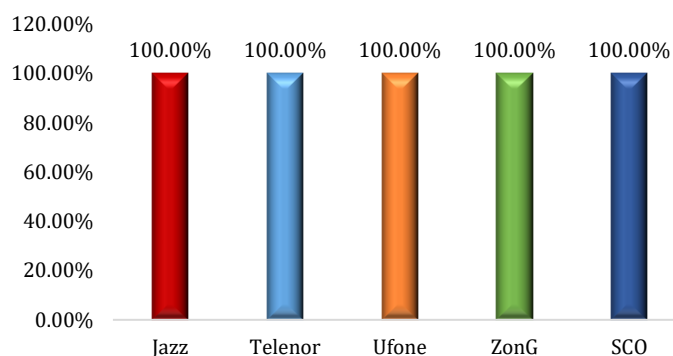
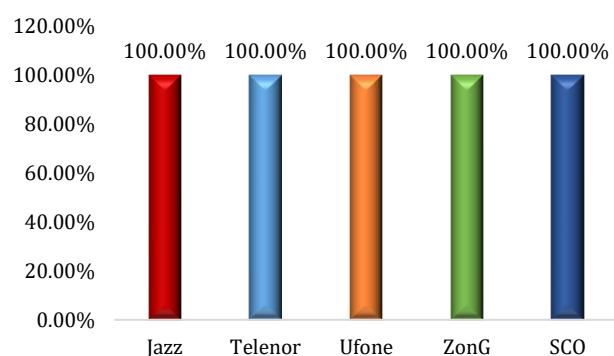


QUALITY OF SERVICE SURVEY RESULTS – KHAPLU

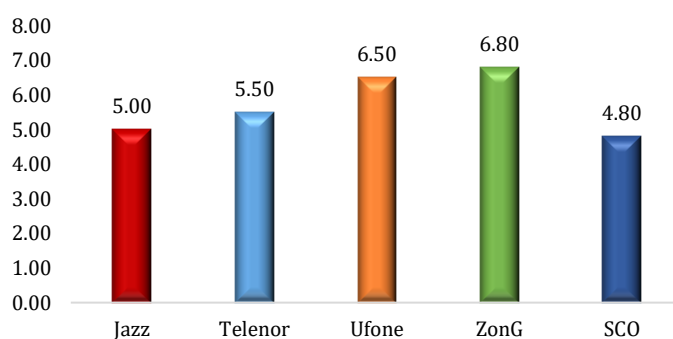
Network Accessibility > 99%



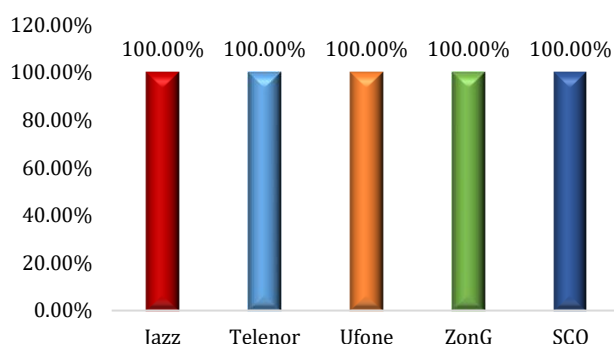
Service Accessibility > 98%



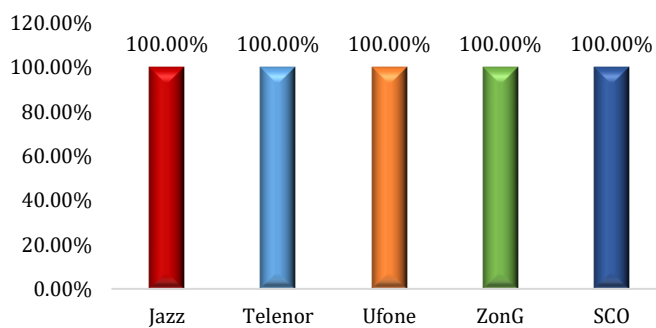
Call Connection Time ≤ 6.5 Seconds



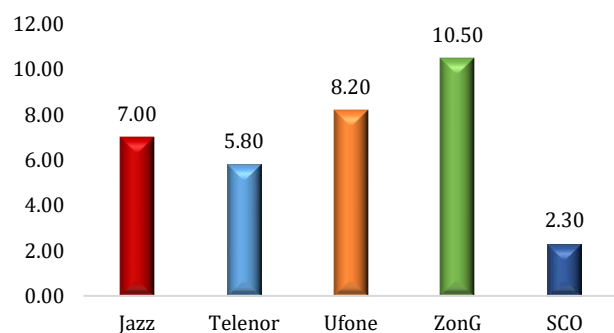
Call Completion Ratio > 98%



SMS Success Rate > 99%



SMS End-to-End Delivery Time ≤ 12 Seconds



Mean Opinion Score > 3

