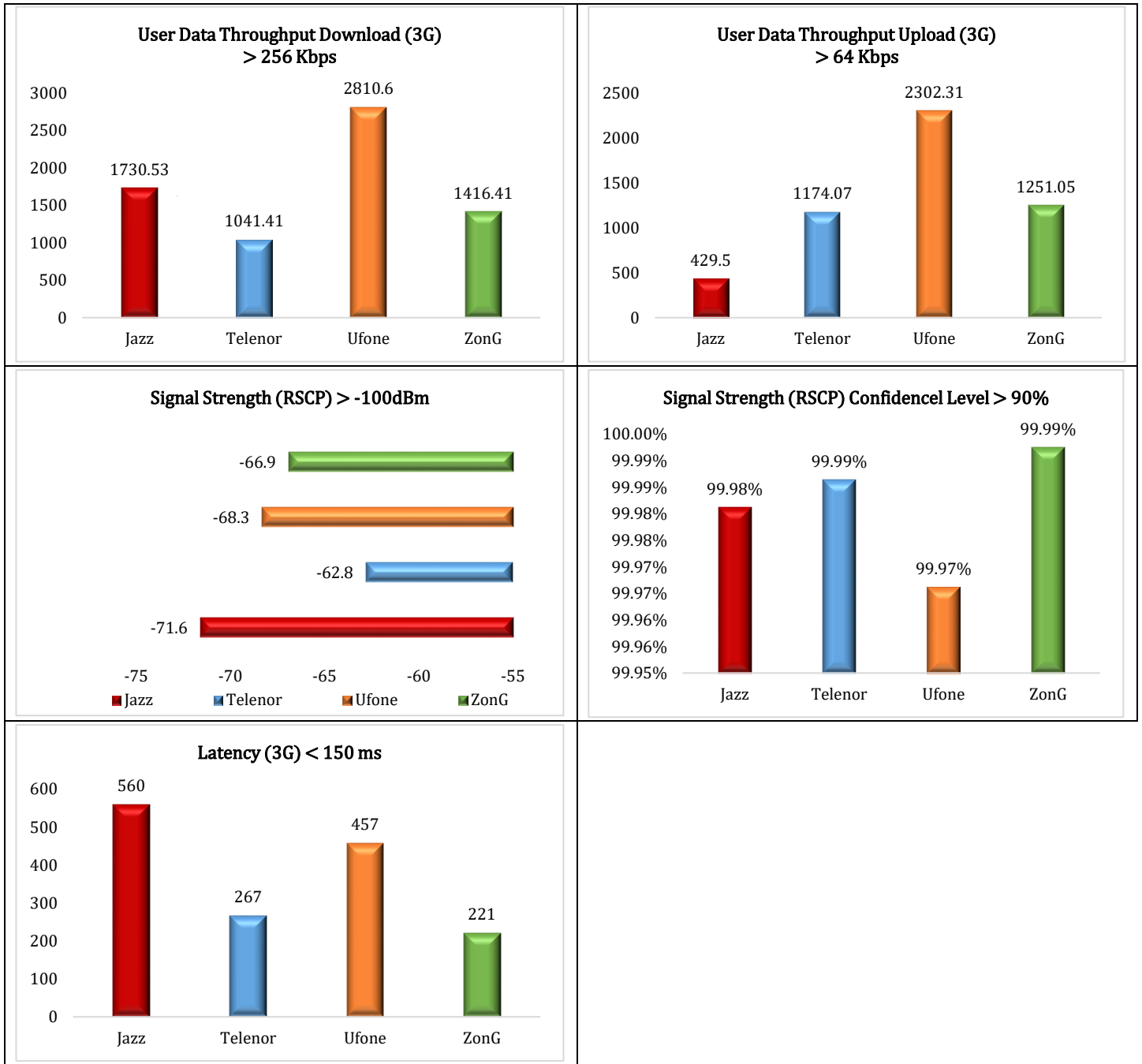
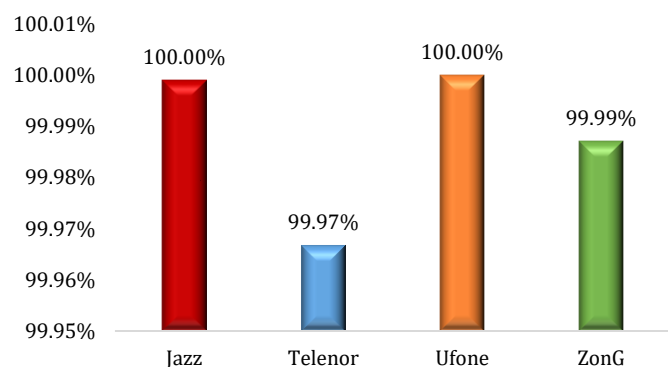


## QUALITY OF SERVICE SURVEY RESULTS (3G) – MINGORA

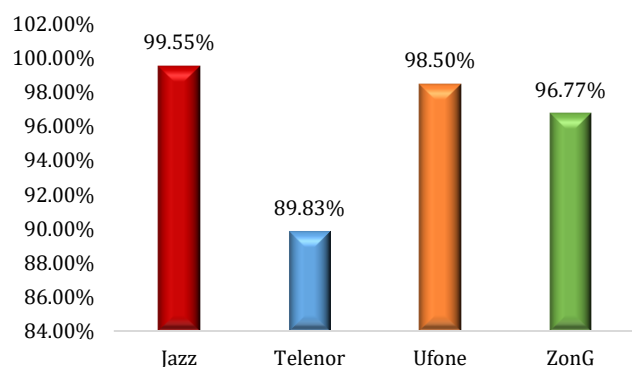


## QUALITY OF SERVICE SURVEY RESULTS (VOICE & SMS) – MINGORA

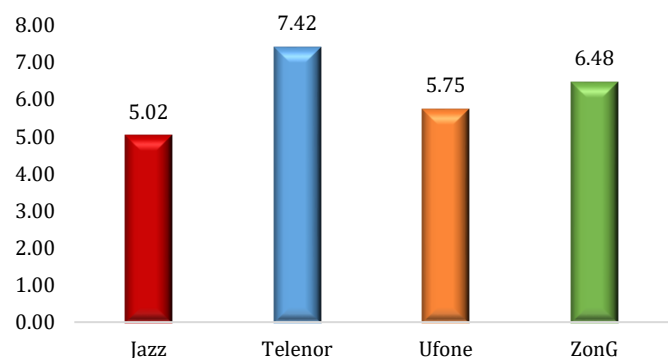
**Network Accessibility > 99%**



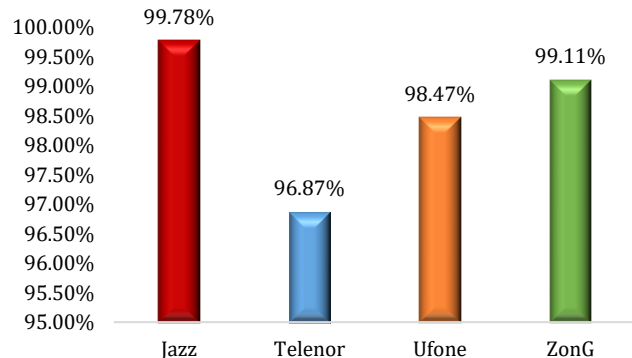
**Call Setup Success Rate > 98%**



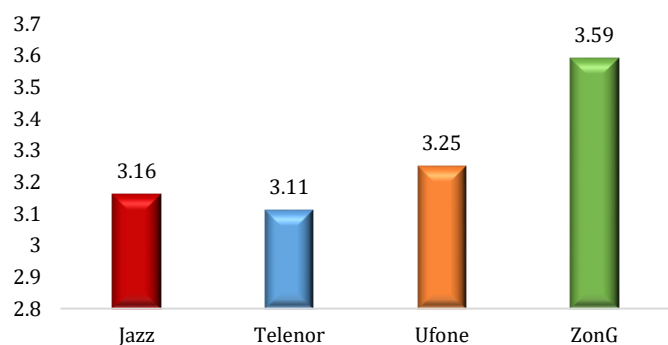
**Call Connection Time < 7.5 Seconds**



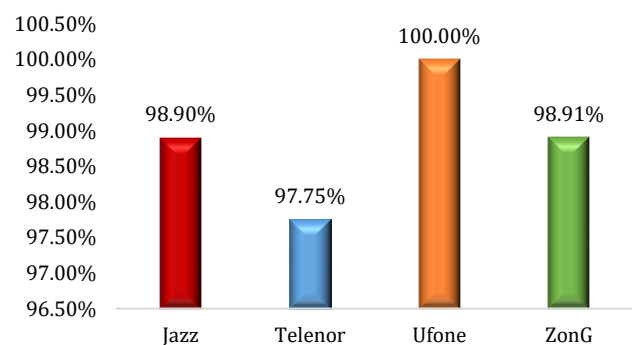
**Call Completion Ratio > 98%**



**Mean Opinion Score > 3**



**SMS Success Rate > 99%**



**SMS End-to-End Delivery Time < 12 Seconds**

