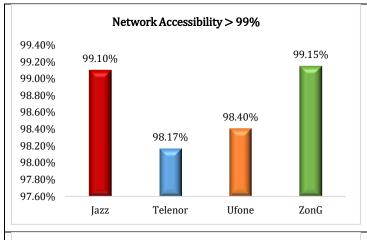
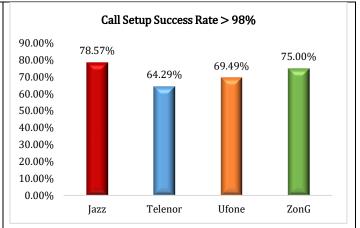
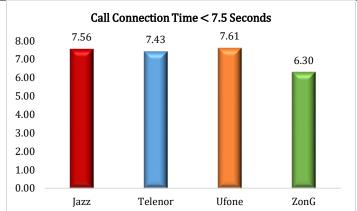
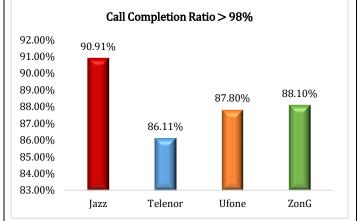
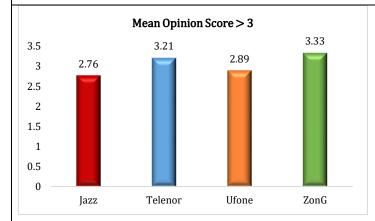
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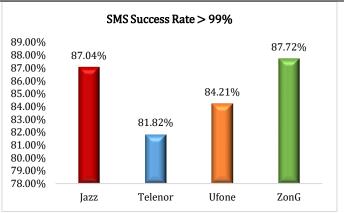


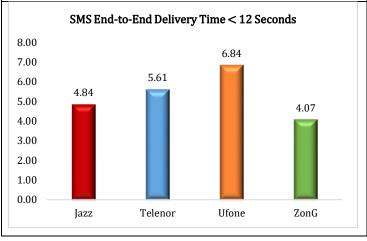












QUALITY OF SERVICE SURVEY RESULTS - M-14

