

# QUALITY OF SERVICE SURVEY IN CITIES OF GILGIT BALTISTAN

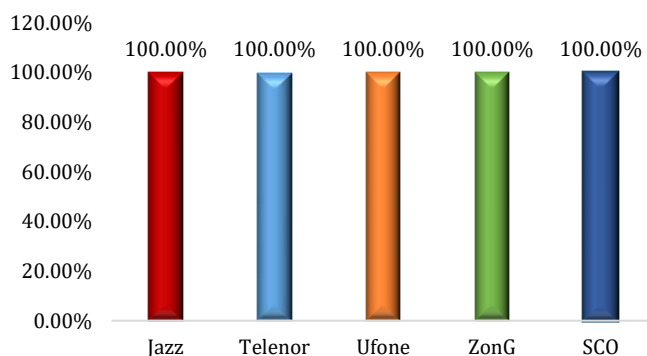
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THIRD QUARTER 2023

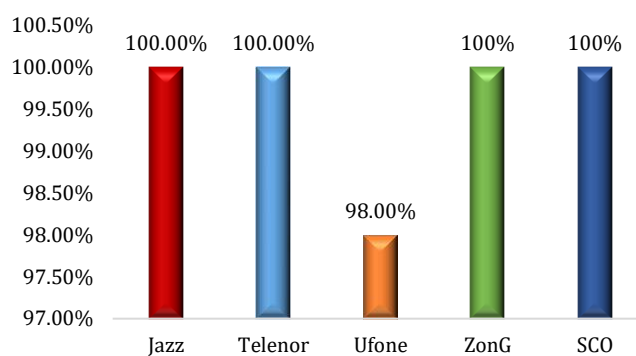
ENFORCEMENT WIRELESS – II DIRECTORATE  
PTA | F-5/1, ISLAMABAD

## QUALITY OF SERVICE SURVEY RESULTS – GILGIT

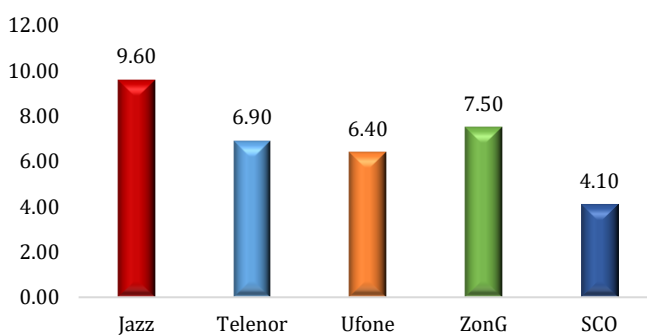
**Network Accessibility > 99%**



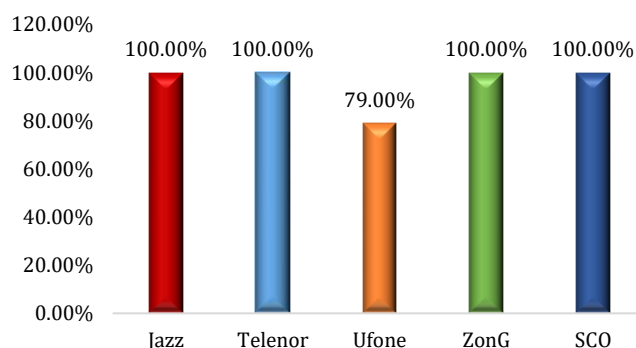
**Service Accessibility > 98%**



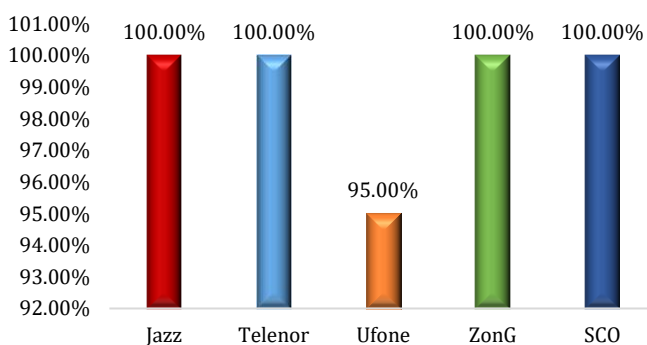
**Call Connection Time ≤ 6.5 Seconds**



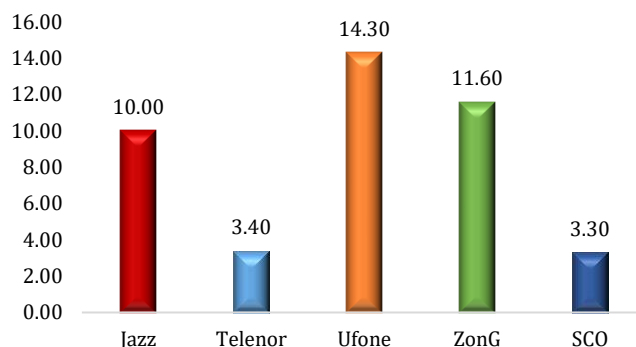
**Call Completion Ratio > 98%**



**SMS Success Rate > 99%**



**SMS End-to-End Delivery Time ≤ 12 Seconds**



**Mean Opinion Score > 3**

