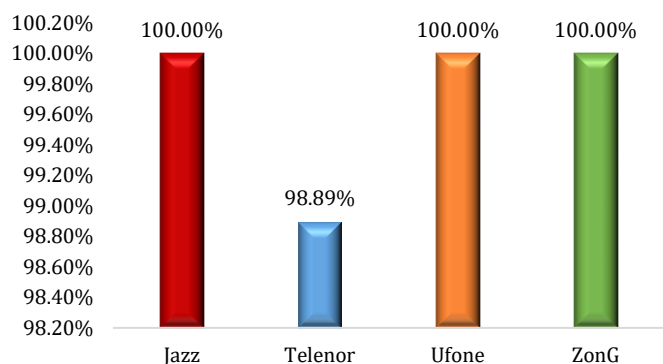


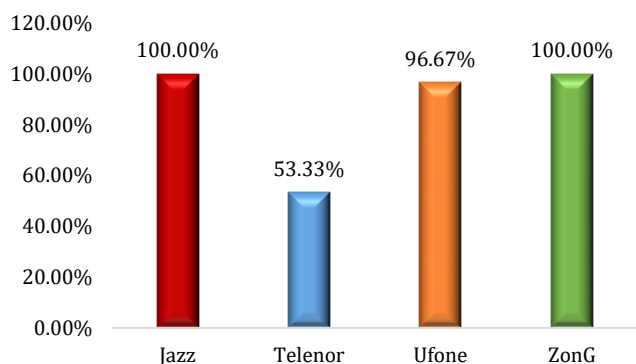
5.3. The 7 x QoS KPIs (i.e. Network Accessibility, Call Setup Success Rate, Call Setup Time, Call Completion Rate, Mean Opinion Score, Inter System Handover Success Rate & RAB Setup Success Rate) have been measured while testing voice services on 8 x surveyed roads of Pakistan. The compliance level of threshold values of voice QoS KPIs on each road is shown in **Table 5.2: Voice QoS KPIs Compliance Level**.

QUALITY OF SERVICE SURVEY RESULTS – KARACHI TO KOTRI

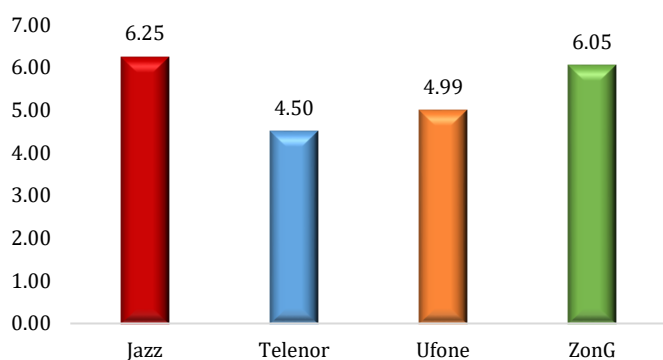
Network Accessibility > 99%



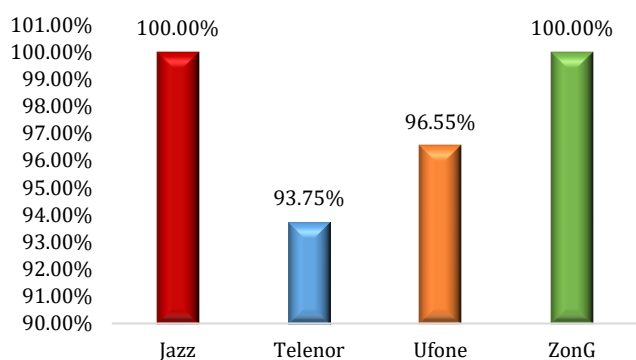
Call Setup Success Rate > 98%



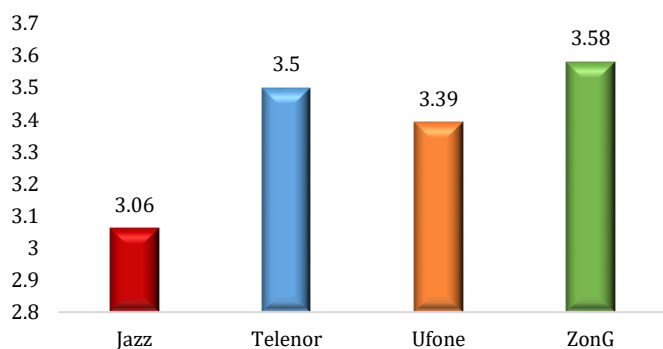
Call Connection Time < 7.5 Seconds



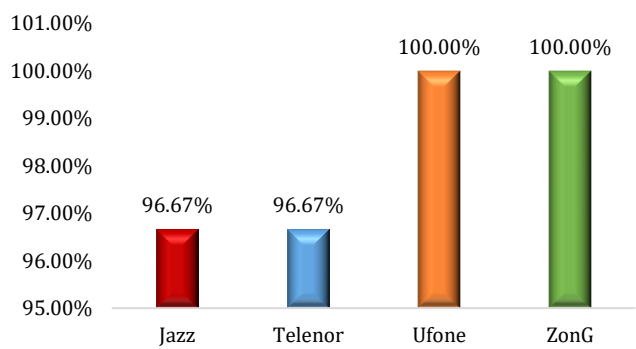
Call Completion Ratio > 98%



Mean Opinion Score > 3



SMS Success Rate > 99%



SMS End-to-End Delivery Time < 12 Seconds

