

VOICE SERVICE GILGIT BALTISTAN – COMPLIANCE (YES/NO)									
Operator	* Voice QoS KPIs	Gahkuch	Gilgit	Hunza	Jaglot	Astore	Khaplu	Shigar	Skardu
Jazz	NA	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes
	SA	Yes	Yes	Yes	Yes	Yes	No	No	No
	CCT	No	Yes	No	Yes	Yes	Yes	No	Yes
	CCR	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
	MOS	No	No	No	No	No	Yes	No	No
Telenor	NA	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
	SA	No	Yes	Yes	Yes	No	No	Yes	No
	CCT	No	No	No	No	No	No	No	No
	CCR	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
	MOS	No	No	No	No	No	No	No	No
Ufone	NA	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
	SA	Yes	Yes	Yes	Yes	Yes	No	Yes	No
	CCT	No	No	No	No	No	No	No	No
	CCR	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
	MOS	Yes	No	Yes	Yes	No	Yes	Yes	No
ZonG	NA	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
	SA	Yes	No	No	No	Yes	No	No	No
	CCT	No	No	No	No	No	No	No	No
	CCR	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
	MOS	No	No	No	No	No	No	No	No
SCOM	NA	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
	SA	Yes	Yes	No	Yes	Yes	No	Yes	No
	CCT	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
	CCR	Yes	No	Yes	No	Yes	Yes	Yes	No
	MOS	No	No	No	No	No	Yes	Yes	No
	RSSR	Yes	No	Yes	Yes	Yes	Yes	Yes	Yes
	NA	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
* Note Voice QoS KPIs: Network Accessibility (NA) > 99%, Service Accessibility (SA)> 98%, Call Connection Time (CCT) ≤ 7.5 Seconds, Call Completion Ratio (CCR) ≥ 98%, Mean Opinion Score (MOS) > 3, Inter System Hand Over (ISHO) > 98% & RAB Setup Success Rate (RSSR) > 98%									

**Table 5.1: Voice QoS KPIs Compliance Level**