

7. MOBILE BROADBAND SERVICE – LATENCY

Latency is a vital indicator of Mobile Broadband Performance as user experience is highly dependent of it. During the survey, Network Latency was measured by calculating the ping between different websites and Ookla Speed Test servers. Latency Test Statistics are shown in Table 7.1: Latency Tests Statistics while the Results are shown in Table 7.2: Automode Latency and Table 7.3: Ookla Latency respectively.

| DESCRIPTION | | Jazz | Telenor | Ufone | Zong |
|-----------------|--------------|--------|---------|-------|-------|
| Automode | ATTEMPTS | 6162 | 5927 | 6168 | 6180 |
| | LATENCY (ms) | 110.53 | 77.11 | 69.96 | 84.13 |
| Ookla | ATTEMPTS | 10423 | 10928 | 10551 | 10641 |
| | LATENCY (ms) | 34.5 | 42.7 | 36.9 | 21.6 |

Table 7.1: Latency Tests Statistics

| LATENCY IN AUTOMODE TESTING | | | | | | | | |
|-----------------------------|------------------------|------------|--------------|------------|--------------------|-----------|-----------|-----------|
| City | Latency [milliseconds] | | | | Compliant (Yes/No) | | | |
| | Jazz | Telenor | Ufone | ZonG | Jazz | Telenor | Ufone | ZonG |
| BAHWALNAGAR | 78 | 67 | 52.64 | 73.49 | No | Yes | Yes | Yes |
| D.I KHAN | 109 | 79 | 105 | 83 | No | No | No | No |
| LAHORE | 60 | 50 | 55 | 43 | Yes | Yes | Yes | Yes |
| MARDAN | 77 | 57 | 76 | 106 | No | Yes | No | No |
| SAMUNDARI | 120 | 75 | 93.28 | 74 | No | Yes | No | Yes |
| SHIKARPUR | 50 | 82 | 45 | 49 | Yes | No | Yes | Yes |
| HYDERABAD | 70 | 70 | 60 | 70 | Yes | Yes | Yes | Yes |
| JHELMUM | 95 | 69 | 77 | 152 | No | Yes | No | No |
| KARACHI MALIR | 85 | 78 | 60 | 73 | No | No | Yes | Yes |
| NAWABSHAH | 109 | 79 | 59 | 78 | No | No | Yes | No |
| NUSHKI | N/A | 243 | 106 | 474 | N/A | No | No | No |
| QUETTA | 88 | 119 | 107 | 101 | No | No | No | No |
| RAWALPINDI | 62 | 57 | 58 | 121 | Yes | Yes | Yes | No |
| CHUNIAN | 127 | 120 | 70 | 38 | No | No | Yes | Yes |
| SHARAQPUR | 115 | 46 | 62 | 41 | No | Yes | Yes | Yes |
| KOTRI | 95 | 85 | 72 | 103 | No | No | Yes | No |

Table 7.2: Automode Latency

| LATENCY IN OOKLA TESTING | | | | | | | | |
|--------------------------|------------------------|------------|-------|-------|--------------------|-----------|-------|------|
| City | Latency [milliseconds] | | | | Compliant (Yes/No) | | | |
| | Jazz | Telenor | Ufone | ZonG | Jazz | Telenor | Ufone | ZonG |
| BAHWALNAGAR | 34 | 65 | 49 | 29 | Yes | Yes | Yes | Yes |
| D.I KHAN | 52 | 80 | 59.82 | 26.18 | Yes | No | Yes | Yes |
| LAHORE | 27 | 19 | 31.46 | 15 | Yes | Yes | Yes | Yes |
| MARDAN | 28.05 | 31 | 39.59 | 26.28 | Yes | Yes | Yes | Yes |
| SAMUNDARI | 29.8 | 33 | 53.09 | 22.54 | Yes | Yes | Yes | Yes |
| SHIKARPUR | 25.6 | 44.2 | 29.4 | 30.8 | Yes | Yes | Yes | Yes |
| HYDERABAD | 24.91 | 27.77 | 28.25 | 22.56 | Yes | Yes | Yes | Yes |
| JHELMUM | 28 | 29.59 | 32.58 | 19.94 | Yes | Yes | Yes | Yes |
| KARACHI MALIR | 26.69 | 28.32 | 19.51 | 20.44 | Yes | Yes | Yes | Yes |
| NAWABSHAH | 31.5 | 32 | 27.01 | 23.78 | Yes | Yes | Yes | Yes |
| NUSHKI | N/A | 225 | 39.57 | 74.9 | N/A | No | Yes | Yes |

| | | | | | | | | |
|------------|-------|-------|-------|-------|-----|-----|-----|-----|
| QUETTA | 30.12 | 46.1 | 47.17 | 27.12 | Yes | Yes | Yes | Yes |
| RAWALPINDI | 21 | 42.5 | 23.7 | 16.5 | Yes | Yes | Yes | Yes |
| CHUNIAN | 38.56 | 46.26 | 36.96 | 16.78 | Yes | Yes | Yes | Yes |
| SHARAQPUR | 29.19 | 22.51 | 35.58 | 15.68 | Yes | Yes | Yes | Yes |
| KOTRI | 24.99 | 26.83 | 38.25 | 23.3 | Yes | Yes | Yes | Yes |

Table 7.3: Ookla Latency

8. MOBILE BROADBAND SERVICE – WEB PAGE LOADING

Web Page Loading Time of different national and international websites were tested. Results of testing are shown in Table 8.1: Web Page Loading Time.

| WEBPAGE LOADING TIME IN IN TECHNOLOGY AUTO DETECT MODE | | | | | | | | |
|--|--------------------------------|-------------|------------|------------|--------------------|-----------|-----------|-----------|
| City | Webpage Loading Time [seconds] | | | | Compliant (Yes/No) | | | |
| | Jazz | Telenor | Ufone | ZonG | Jazz | Telenor | Ufone | ZonG |
| BAHWALNAGAR | 0.12 | 0.88 | 0.89 | 0.14 | Yes | Yes | Yes | Yes |
| D.I KHAN | 2.20 | 6.60 | 2.80 | 1.9 | Yes | No | Yes | Yes |
| LAHORE | 3.26 | 1.68 | 1.62 | 1.24 | Yes | Yes | Yes | Yes |
| MARDAN | 2.9 | 5.2 | 2.6 | 1.9 | Yes | No | Yes | Yes |
| SAMUNDARI | 0.68 | 0.31 | 0.34 | 0.14 | Yes | Yes | Yes | Yes |
| SHIKARPUR | 3.9 | 2.70 | 2.90 | 1.9 | Yes | Yes | Yes | Yes |
| HYDERABAD | 4.9 | 6.7 | 6.5 | 4.9 | Yes | No | No | Yes |
| JHELM | 1.9 | 2.5 | 2.3 | 2.1 | Yes | Yes | Yes | Yes |
| KARACHI MALIR | 4.4 | 7.2 | 6.2 | 4.7 | Yes | No | No | Yes |
| NAWABSHAH | 4.6 | 2.5 | 3.1 | 1.7 | Yes | Yes | Yes | Yes |
| NUSHKI | N/A | 6.6 | 7.6 | 5.3 | N/A | No | No | No |
| QUETTA | 5 | 7.5 | 6.5 | 5.4 | No | No | No | No |
| RAWALPINDI | 2.3 | 2.7 | 2.3 | 2.1 | Yes | Yes | Yes | Yes |
| CHUNIAN | 6.6 | 7.1 | 7.1 | 6.5 | No | No | No | No |
| SHARAQPUR | 5.3 | 6.4 | 6.9 | 5.9 | No | No | No | No |
| KOTRI | 4.5 | 6.9 | 6.6 | 5.1 | Yes | No | No | No |

Table 8.1: Web Page Loading Time

Overall survey results of Mobile Broadband Services for each Mobile Operator are shown in the below graphs.

