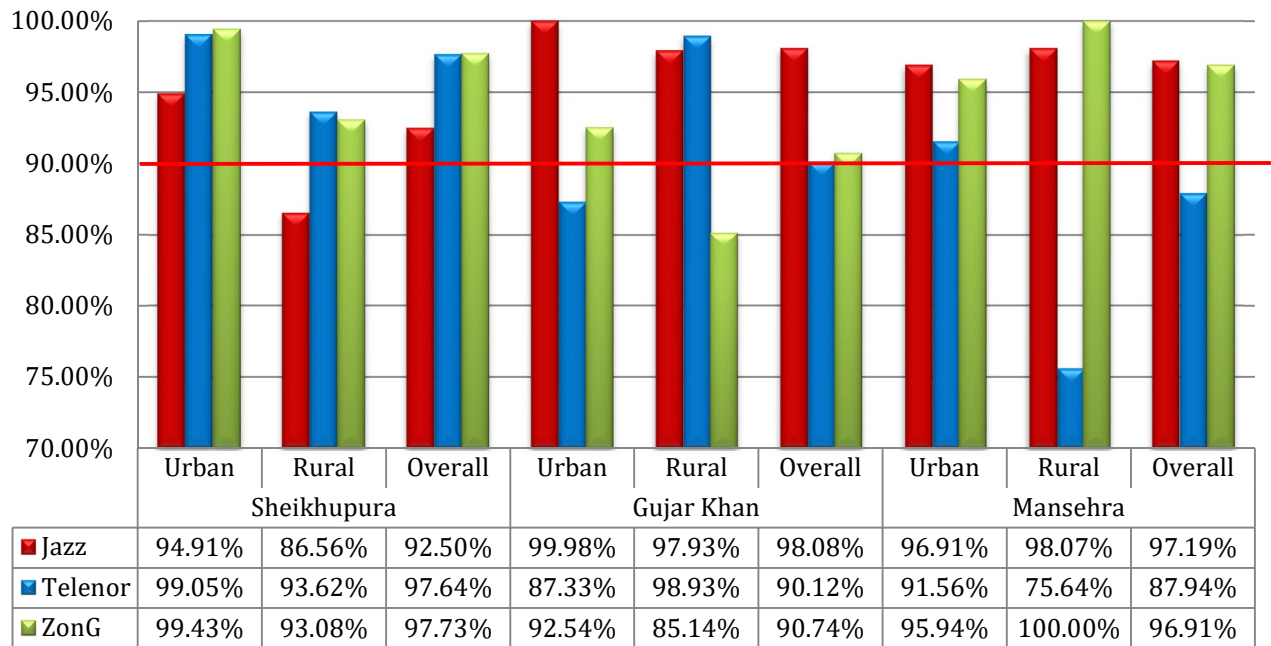


**Signal Strength (RSRP) 4G
(Threshold: Min -100 dBm with 90% Confidence)**

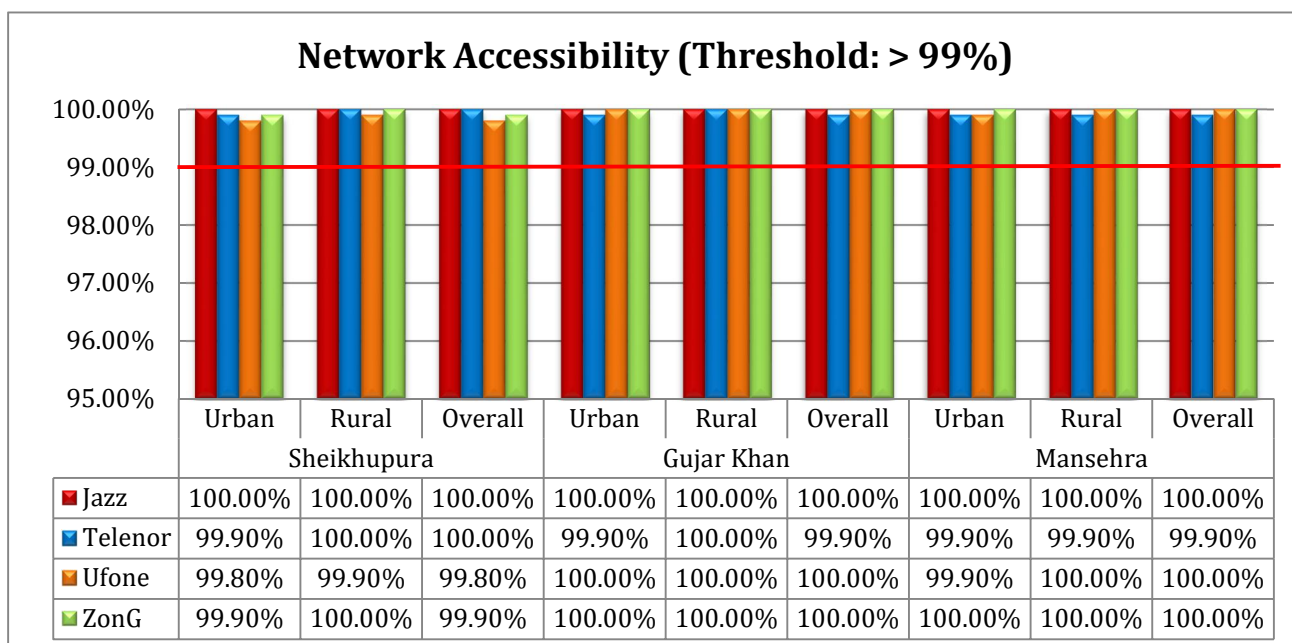


- *Telenor has not met the confidence level of 90% of signal strength (i.e. -100dBm of RSRP of 4G) in Urban Areas of Gujar Khan, Rural and Overall Areas of Mansehra.*
- *ZonG has not met the confidence level of 90% of signal strength (i.e. -100dBm of RSRP of 4G) in Rural Areas of Gujar Khan.*
- *Jazz has not met the confidence level of 90% of signal strength (i.e. -100dBm of RSRP of 4G) in Rural Areas of Sheikhupura.*

VOICE – KEY PERFORMANCE INDICATORS

Voice KPIs. The performance of voice services of CMOs has been checked by measuring Network Down Time/Network Accessibility, Grade of Service, Service Accessibility, Call Connection Time, Call Completion Ratio, End-to-End Speech Quality and Session Abnormal Release Rate Key Performance Indicators (KPIs).

Network Accessibility. *“The probability that mobile services are available to an end customer by display of the network indicator on the mobile equipment”.*



Grade of Service (GOS). *“Grade of Service is probability that the end customer cannot access the mobile services when requested if it is offered by display of the network indicator on the mobile phone. In simple words, Grade of Service is Network Blocking”.*

