QuantLab
주식회사 퀀트랩

Sentiment Analysis

감정사전 & 감정점수 만들기

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오늘의 목표

- 감정 사전 만들기
- 감정 점수 만들기

- 상관관계 이해하기
- 회귀분석 이해하기
- 모형평가 이해하기

왜 감정분석을 하는가?

설문지의 단점

1) 조사 비용 발생

2) 미리 정해진 문항만 측정 가능

3) 사회적 바람직성 등 편향 발생

감정분석

텍스트에서 감정 단어를 추출하여 점수화

1) 기계 학습 (Machine Learning)

2) 단어 사전 기반

사전 기반 분석

장점

- 사용하기 간편

단점

- 주제에 따라 사전이 달라 짐

- 동음이의어 처리 힘듦 e.g) bank

기계학습 기반 분석

장점

- 높은 정확도

단점

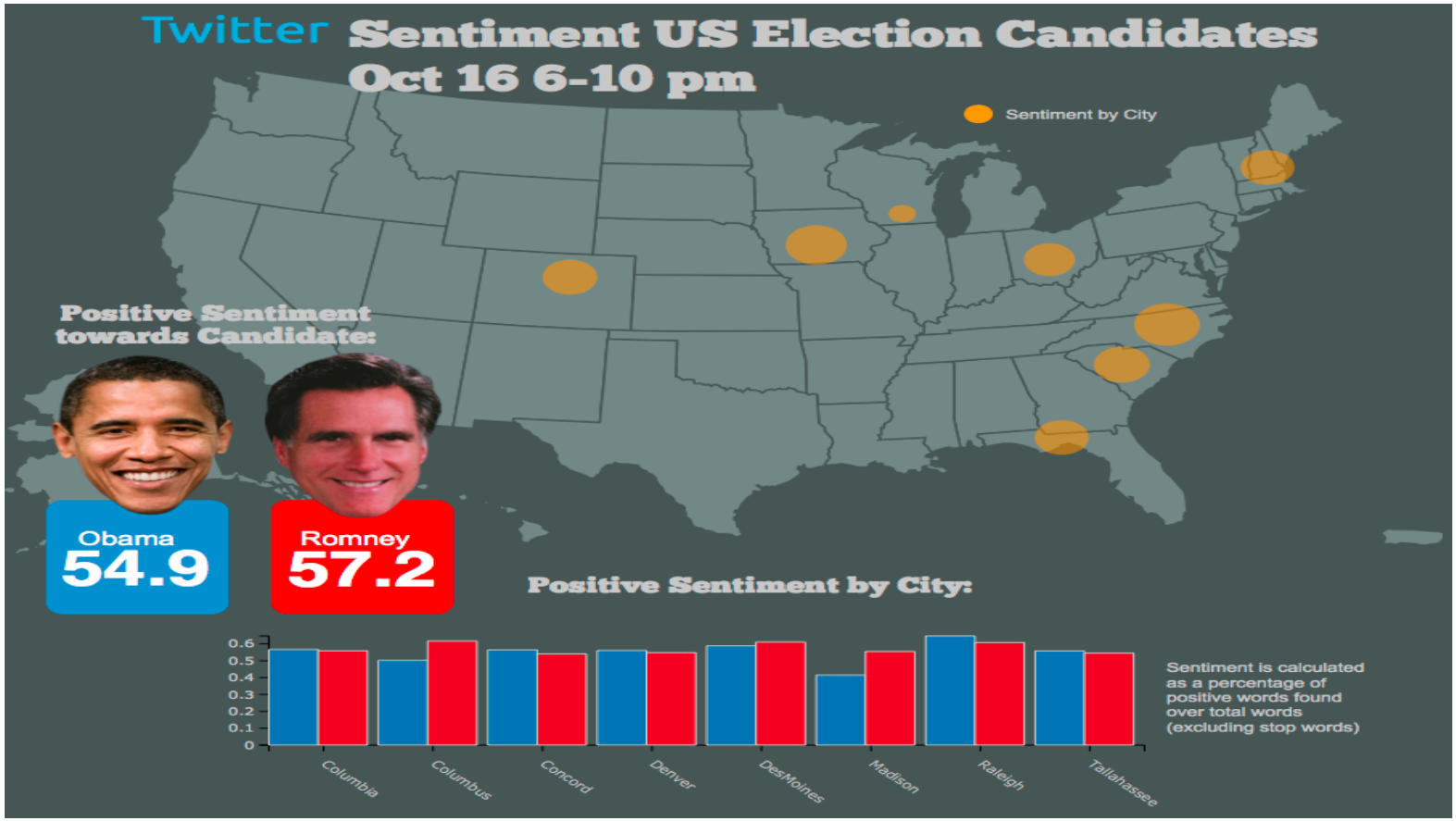
- Over-fitting 해결

- 많은 데이터 필요

예) 나이브 베이즈 / 최대 엔트로피 / 서포트벡터머신 /

랜덤 포레스트 / 토픽 모델

감정 분석 예시


Twitter Sentiment US Election Candidates
Oct 16 6-10 pm
Sentiment by City
Positive Sentiment towards Candidate:
Obama 54.9
Romney 57.2
Positive Sentiment by City:
0.6
0.5
0.4
0.3
0.2
0.1
0
Columbia
Columbus
Concord
Denver
DesMoines
Madison
Raleigh
Tallahassee
Sentiment is calculated as a percentage of positive words found over total words (excluding stop words)

감정 분석 예시


7691.08
7274.08
6857.08
6440.08
6023.08
5606.08
11.47
10.12
13.12
14.37
16.02
17.27

사전 지식

감정분석: 문장에 사용된 단어로 감정을 예측

예: "이 영화는 좀 길지만 재미있고 신난다"

- 길다 -> 부정
- 재미있다 -> 긍정
- 신나다 -> 긍정

예측 분석

예측분석

선형회귀분석

SVM

RandomForest

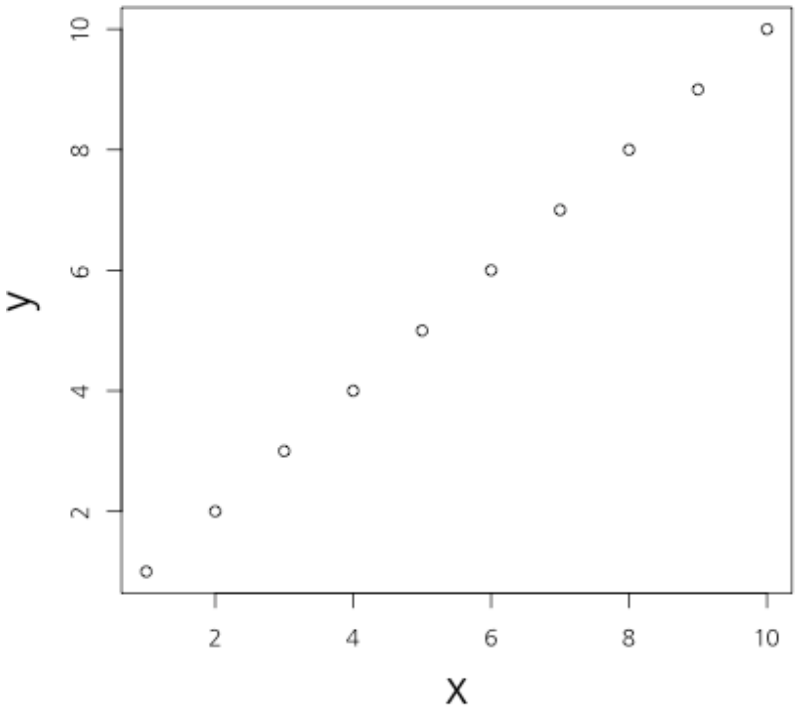
Deep Learning

회귀분석(선형(직선) 모형)

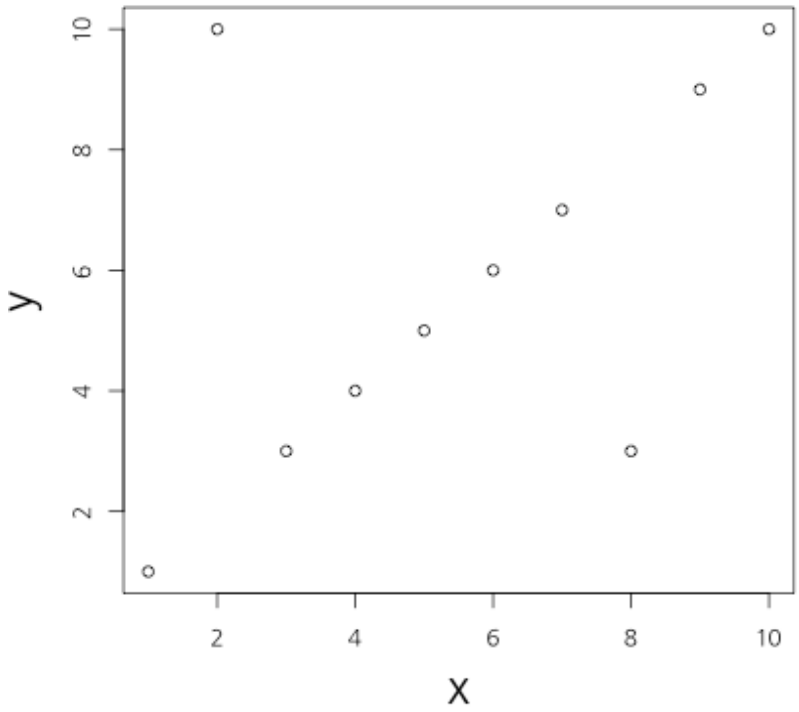
예시

- 키가 1cm 증가할 때마다 몸무게가 1kg 증가
- 월 소득이 100만원 증가할 때마다 몸무게가 1kg 감소
- 부정단어가 1개 증가할 때 마다 평점 1점 감점
- 긍정단어가 1개 증가할 때 마다 평점 1점 증가

상관관계




```
## [1] 1
```




```
## [1] 0.4885042
```

상관관계

x가 증가(혹은 감소)할때 y가 선형적으로 증가(혹은 감소)하는 정도

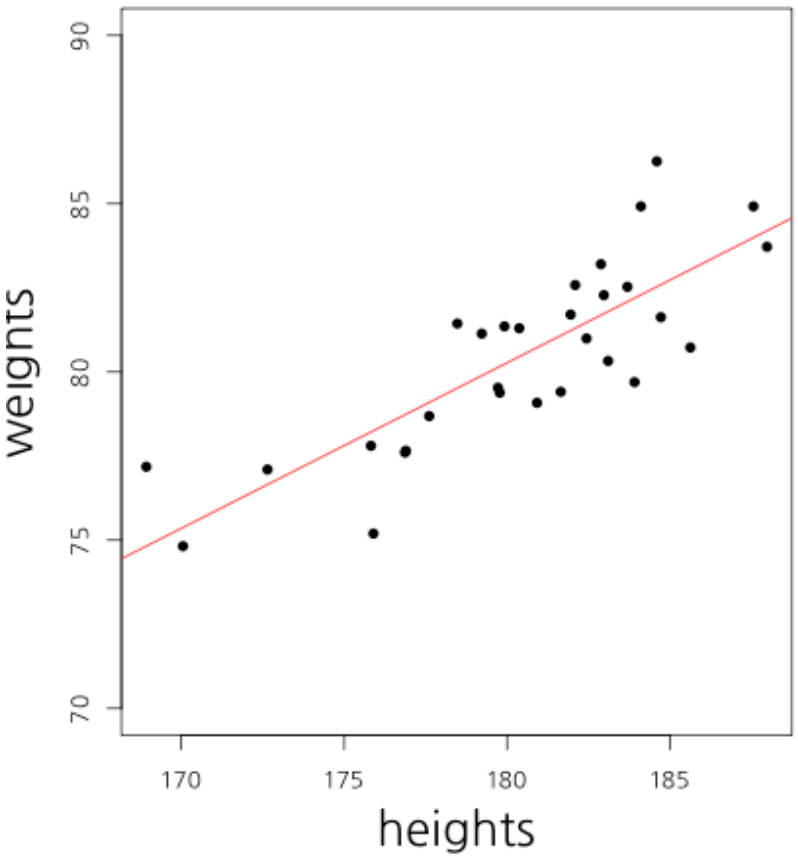
scale

키가 만약 cm라면, 키가 1cm 증가하면 몸무게는 1kg증가

키가 만약 mm라면, 키가 1mm 증가하면 몸무게는 0.1kg 증가

-> 표준화해야 한다

상관관계 및 회귀분석



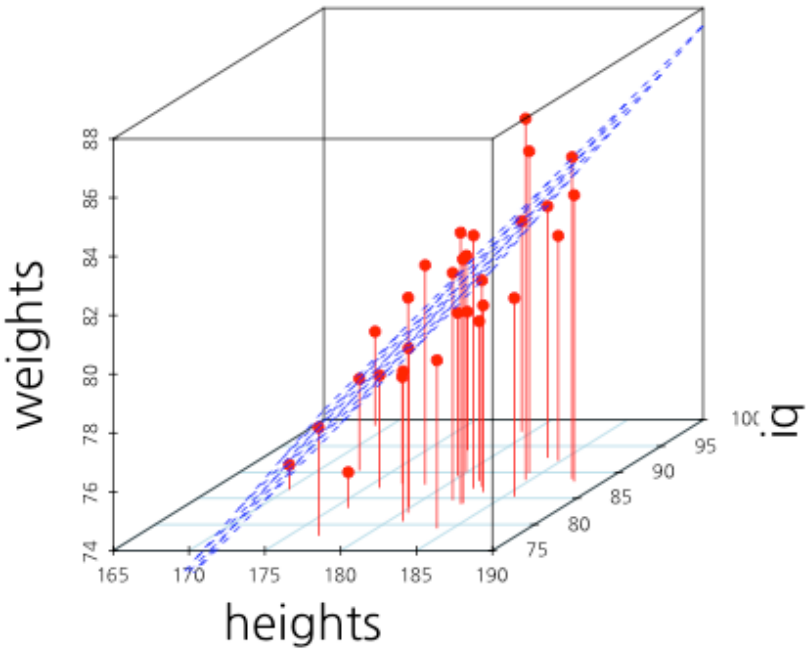
	ESTIMATE	STD. ERROR	T VALUE	PR(>|T|)
(Intercept)	-8.29	11.74	-0.71	0.49
heights	0.49	0.07	7.56	0.00

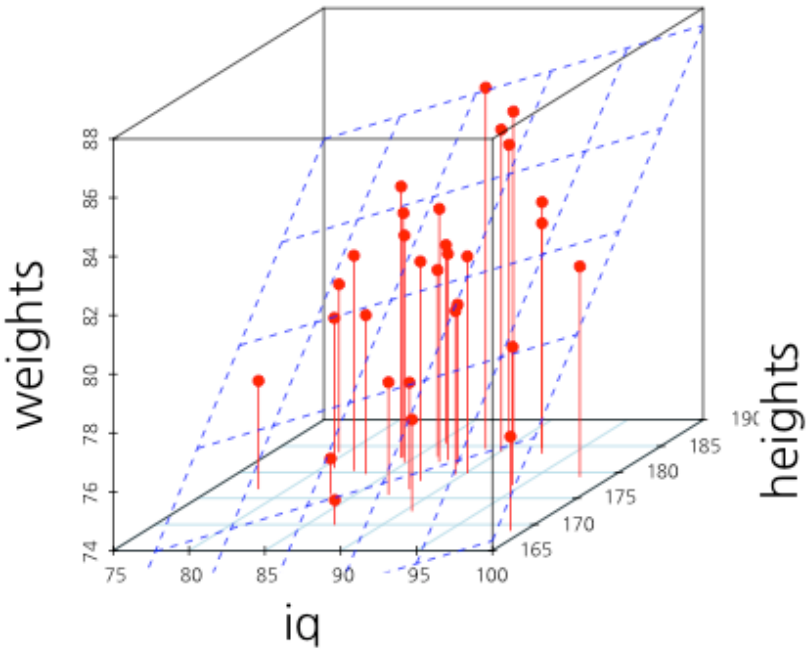
```
cor(weights, heights)
```

```
## [1] 0.8194181
```

키가 1cm 증가하면 몸무게는 .49kg 증가

X가 2개라면?






```
## [1] 0.8194181
```

```
## [1] 0.09818667
```

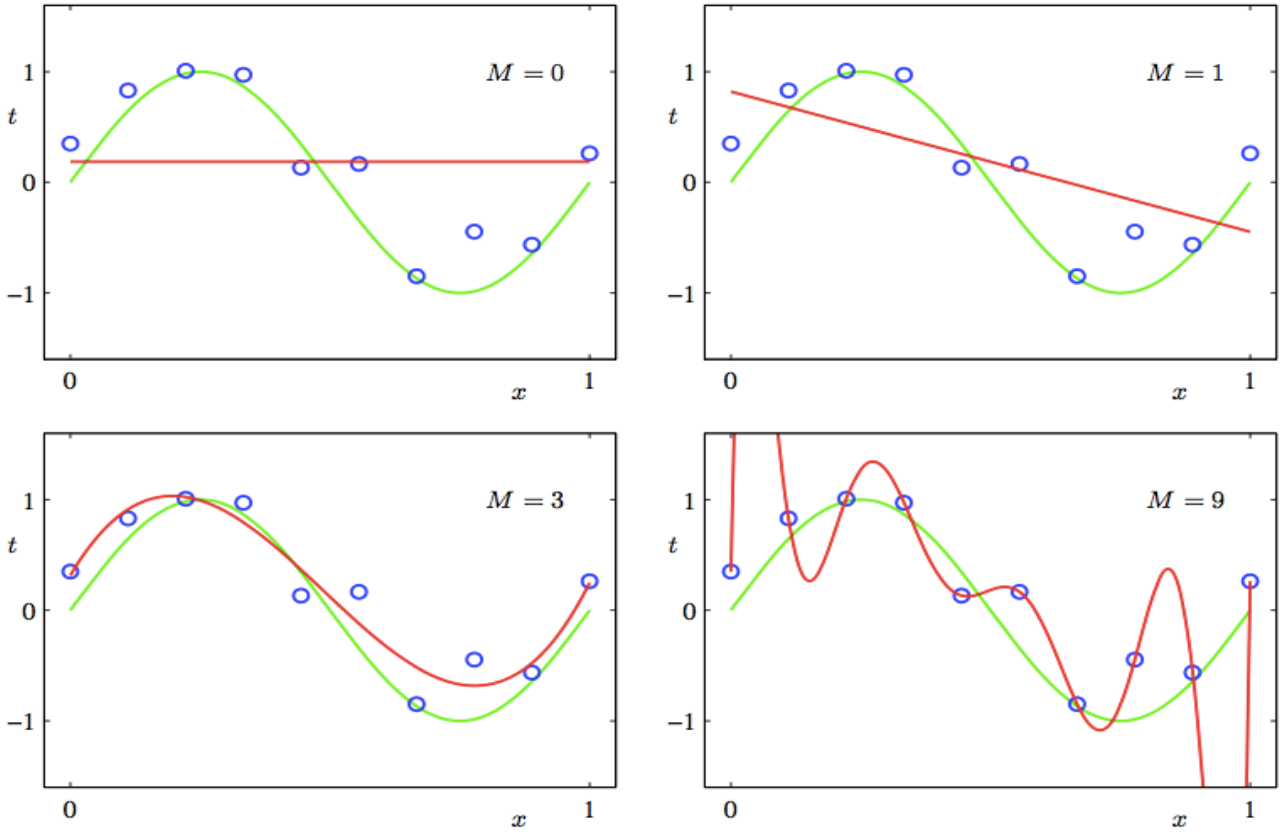
다중회귀분석

	ESTIMATE	STD. ERROR	T VALUE	PR(>|T|)
(Intercept)	-27.49	12.81	-2.15	0.04
iq	0.15	0.06	2.68	0.01
heights	0.52	0.06	8.72	0.00

회귀분석의 문제

- 변수가 많아지면 과적합(overfitting)이 발생
- 회귀계수가 극단적으로 커지거나 작아짐
- 예측력이 떨어짐
- 과적합을 막아주는 방법이 필요

Over-fitting



Over-fitting

Over-fitting을 피하는 방법들

- Penality of Model Complexity (MSE 보정)

- Regulization (Lasso, Ridge, Elastic Net)

- Bayesian

- Drop Out, Bagging, Feature Bagging

과적합을 막는 법

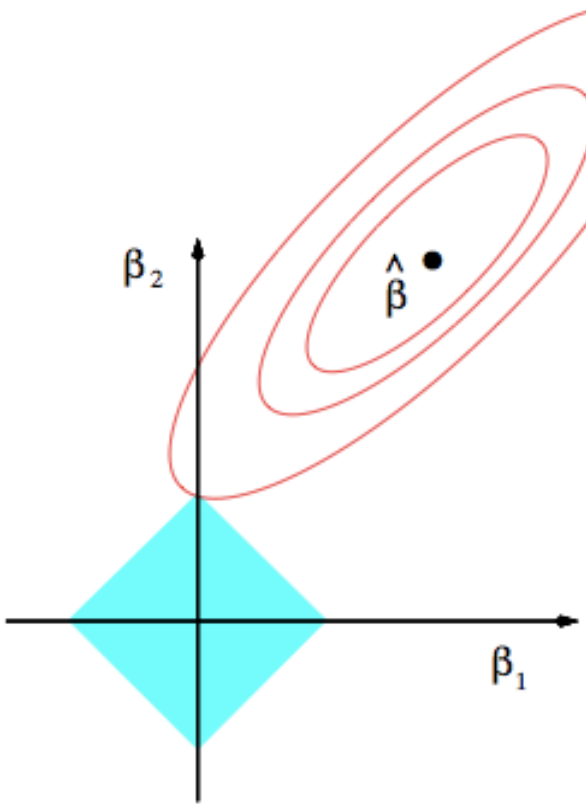
- 라쏘(lasso): 작은 회귀계수를 0으로 만듦

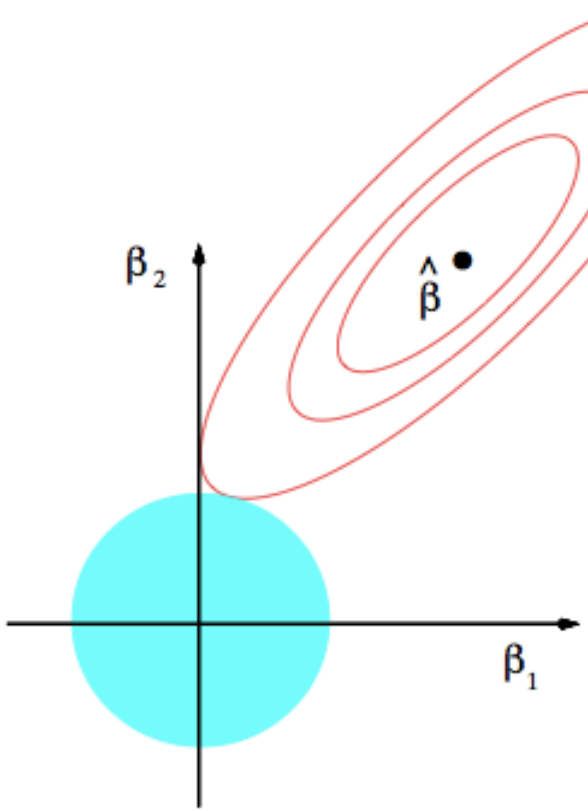
- 릿지(ridge): 전반적으로 회귀계수를 줄여줌

- 엘라스틱넷(elastic net): 라쏘 + 릿지

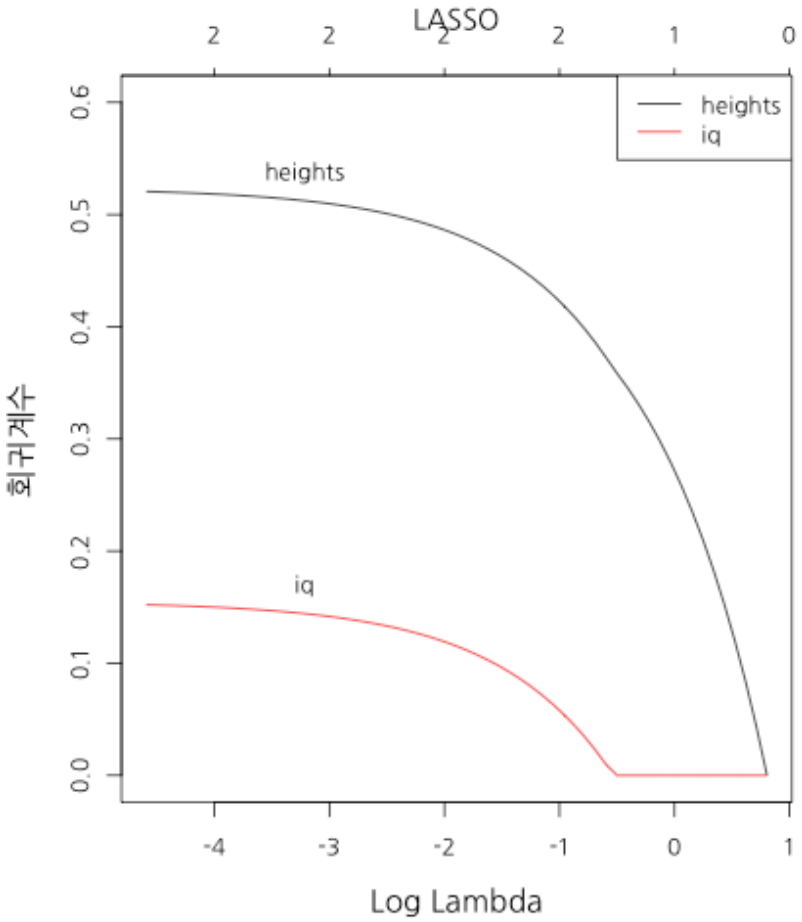
- 감정분석에서 라쏘를 쓰면 감정 단어만 추출됨

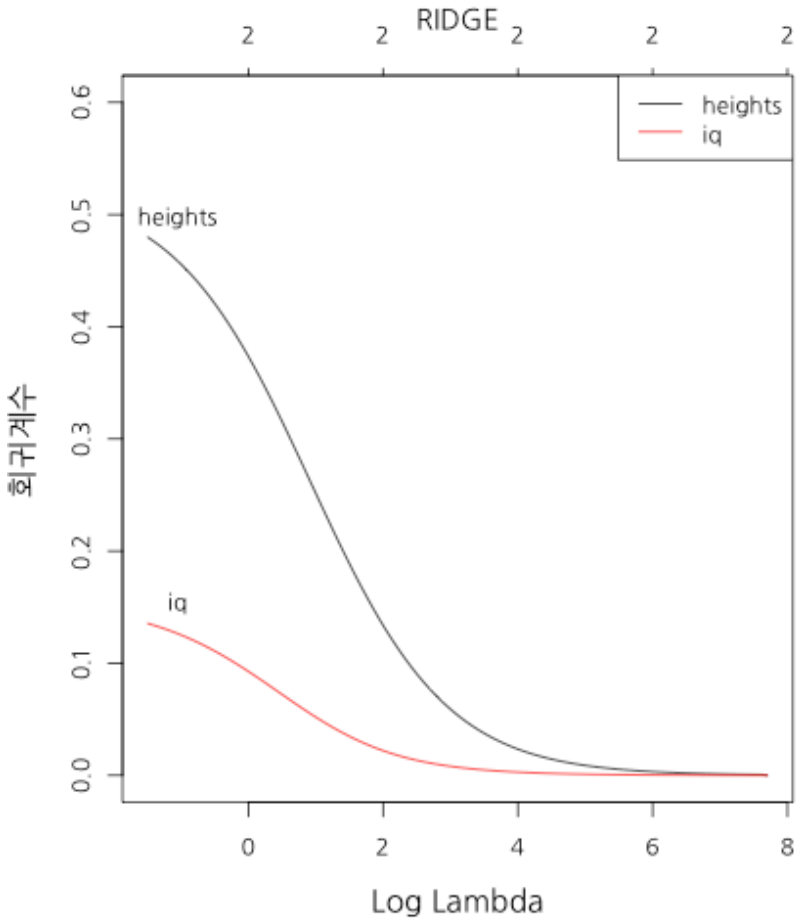
Lasso Vs Ridge



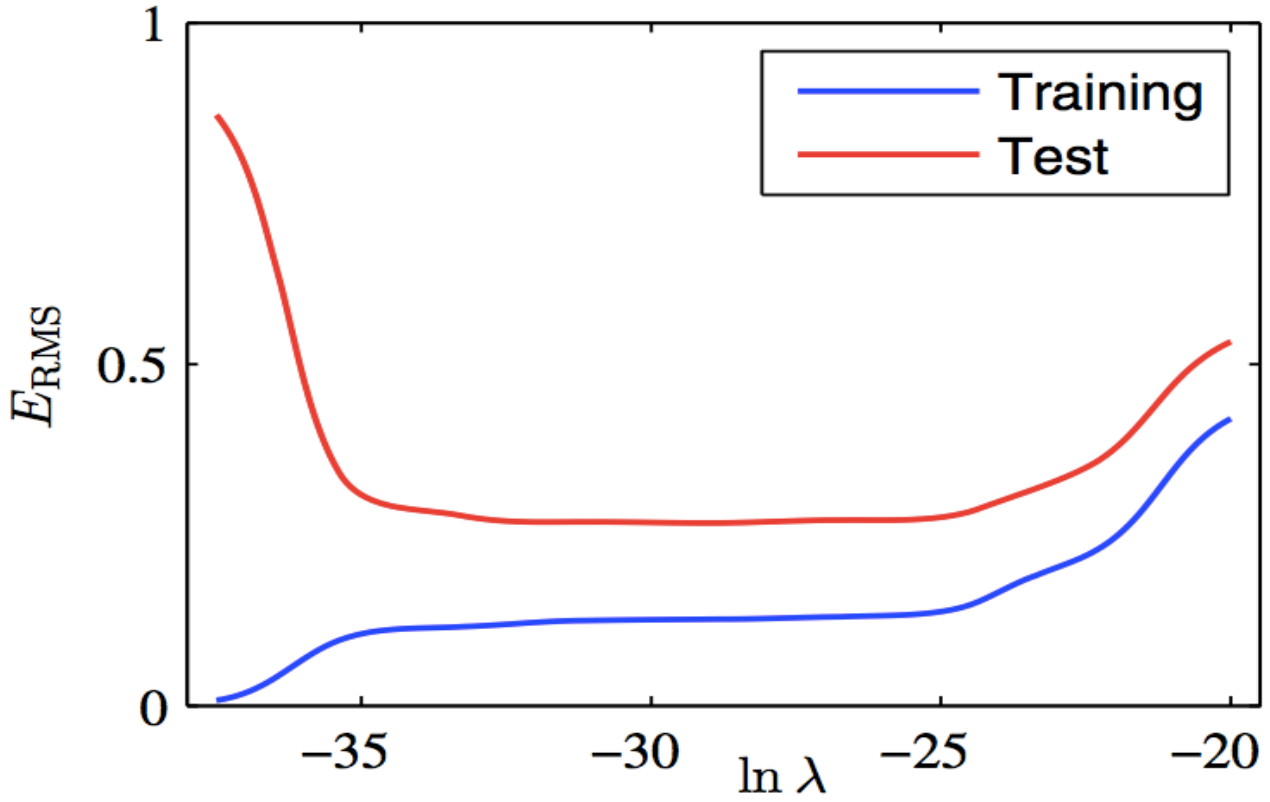


Lasso Vs Ridge





Over-fitting



예측력

MSE(Mean of Square Error)

$$MSE = \sum_{i=1}^{n} (Y_i - \hat{Y}_i)^2$$

정확도(Accracy)

		실제 라벨	
		긍정 문서	부정 문서
모형이 예측한 라벨	긍정 문서	True Positive	False Positive
	부정 문서	False Negatives	True Negatives

정확도 = (TP + TN) / (TP + FP + TN + FN)

감정분석

Data

아마존 모바일 폰 리뷰 중에서 2,000개만

긍정평 1000개, 부정평 1000개

5. 예제 데이터 불러오기

```
mobile <- read.csv('mobile2014.csv', stringsAsFactors = F)
```

```
dim(mobile)
```

```
## [1] 2000    7
```

```
names(mobile)
```

```
## [1] "X"         "Title"     "Author"    "ReviewID"  "Texts"     "YMD"
## [7] "Sentiment"
```

```
table(mobile$Sentiment)
```

```
##
##    0    1
## 1000 1000
```

6. DocumentTermMatrix 만들기

```
library(tm)
```

```
corpus <- Corpus(VectorSource(mobile$Texts))

##  제거할 단어 목록 확인
stopwords()
```

```
##   [1] "i"          "me"         "my"         "myself"     "we"
##   [6] "our"        "ours"       "ourselves"  "you"        "your"
##  [11] "yours"      "yourself"   "yourselves" "he"         "him"
##  [16] "his"        "himself"    "she"        "her"        "hers"
##  [21] "herself"    "it"         "its"        "itself"     "they"
##  [26] "them"       "their"      "theirs"     "themselves" "what"
##  [31] "which"      "who"        "whom"       "this"       "that"
##  [36] "these"      "those"      "am"         "is"         "are"
##  [41] "was"        "were"       "be"         "been"       "being"
##  [46] "have"       "has"        "had"        "having"     "do"
##  [51] "does"       "did"        "doing"      "would"      "should"
```

6. DocumentTermMatrix 만들기

```
dtm <- DocumentTermMatrix(corpus,
                          control = list(tolower = T,
                                         removePunctuation = T,
                                         removeNumbers = T,
                                         stopwords = stopwords("SMART"),
                                         weighting = weightTfIdf))
```

```
## Warning in weighting(x): empty document(s): 1948
```

```
dtm
```

```
## <<DocumentTermMatrix (documents: 2000, terms: 8446)>>
## Non-/sparse entries: 46461/16845539
## Sparsity           : 100%
## Maximal term length: 132
## Weighting          : term frequency - inverse document frequency (normalized) (tf-idf)
```

7. 회귀분석으로 감정 사전 만들기

```
library(glmnet)
```

```
X <- as.matrix(dtm)
Y <- mobile$Sentiment
```

```
res.lm <- glmnet(X, Y, family = "binomial", lambda = 0)
```

7. 회귀분석으로 감정 사전 만들기

```
coef.lm <- coef(res.lm)[,1]
pos.lm <- coef.lm[coef.lm > 0]
neg.lm <- coef.lm[coef.lm < 0]
pos.lm <- sort(pos.lm, decreasing = T)
neg.lm <- sort(neg.lm, decreasing = F)
```

7. 회귀분석으로 감정 사전 만들기

```
pos.lm[1:20]
```

```
##   aboutbattery     absorption     accustomed    accommodate         allthe
##      1085.0779       971.8079       742.7851       736.4887       680.7802
##     anywhereno  allconclusion   afterthought    beautifully            agt
##       673.7496       658.7255       501.8829       491.0924       438.5957
## accidentially           blog      alongside       anymorei      acclaimed
##       370.4009       359.6093       346.5438       279.9606       254.9961
##             amps       advocate brightnesscall  accelerometer       accurate
##       253.5091       229.8871       202.4650       197.5923       197.3163
```

7. 회귀분석으로 감정 사전 만들기

```
neg.lm[1:20]
```

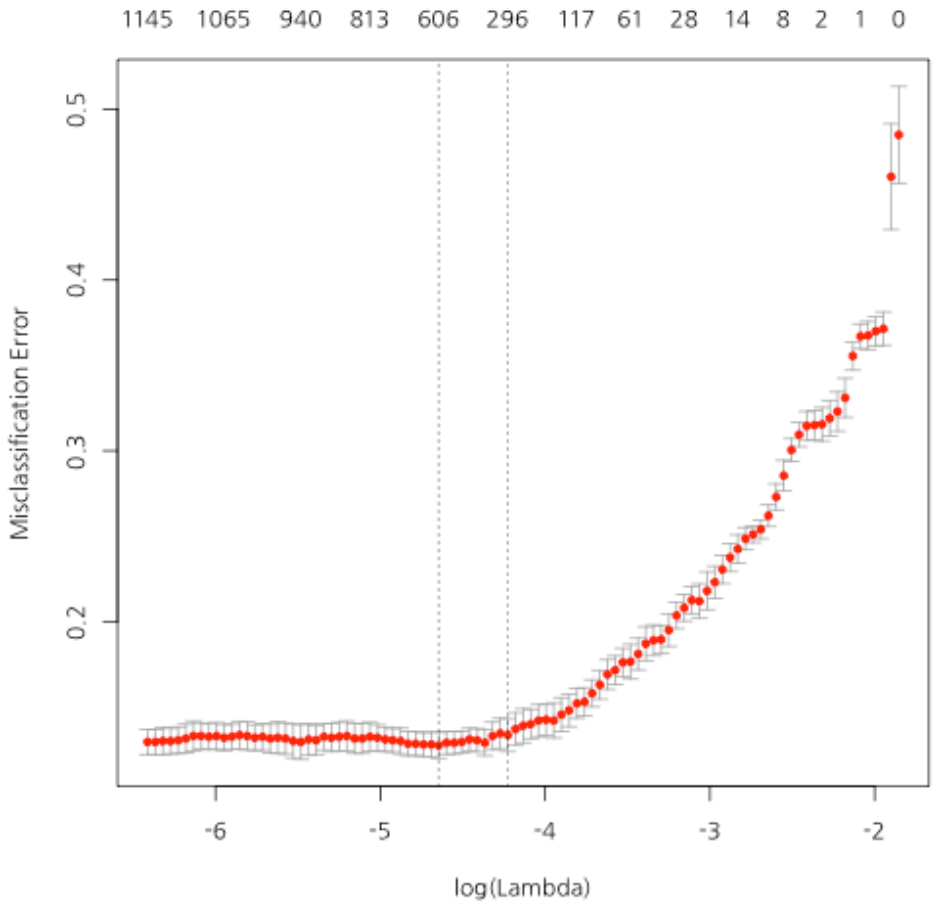
```
##     adverse  accomplish     apology      boasts     applaud     artists
##   -337.1834   -330.4808   -298.6760   -256.1969   -253.5539   -217.8384
##   addresses       ainol     amazoni    accesses     arrange      blocks
##   -216.7636   -213.2872   -202.4802   -191.3860   -181.3013   -179.3567
##   averaging comparisons   adddelete      annoys        aarp    admitted
##   -177.2297   -176.4454   -173.5037   -168.7699   -167.4885   -163.6020
##         aka    amazonit
##   -156.0933   -154.2843
```

10. 라쏘 회귀분석으로 감정 사전 만들기

```
set.seed(12345)
res.lasso <- cv.glmnet(X, Y, family = "binomial", alpha = 1,
                       nfolds = 4, type.measure = "class")
```

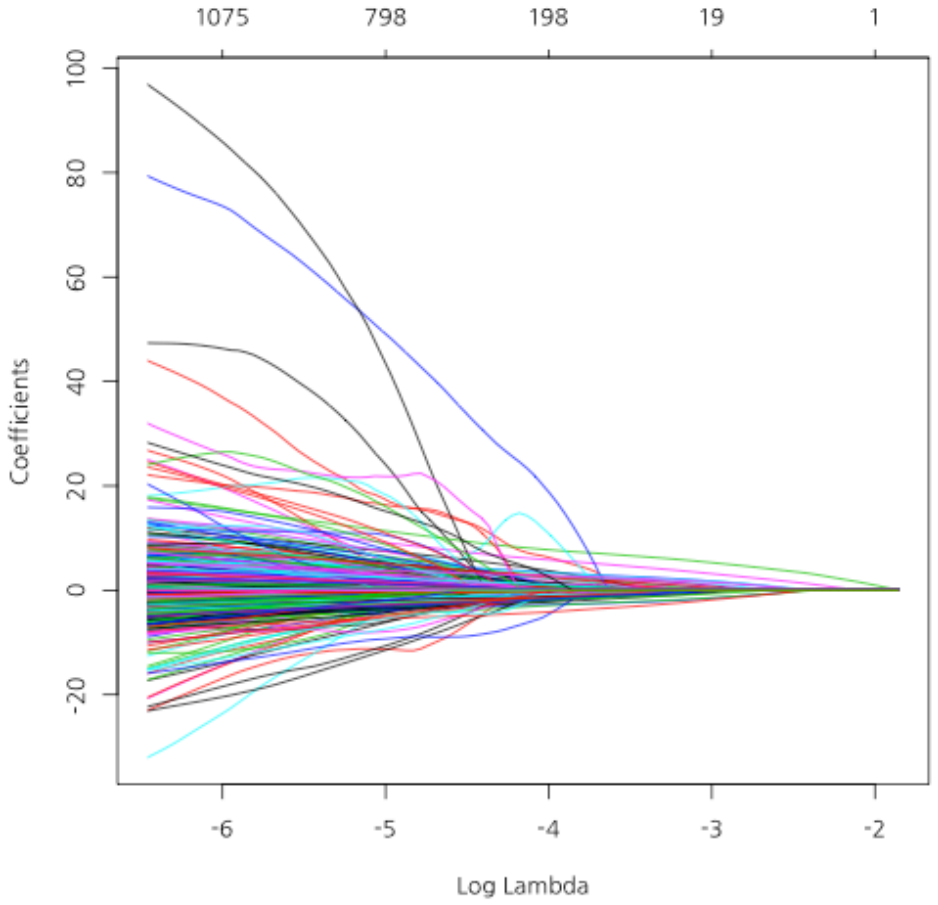
10. 라쏘 회귀분석으로 감정 사전 만들기

```
plot(res.lasso)
```



10. 라쏘 회귀분석으로 감정 사전 만들기

```
plot(res.lasso$glmnet.fit, xvar = "lambda")
```



10. 라쏘 회귀분석으로 감정 사전 만들기

```
options(scipen = 100)
coef.lasso <- coef(res.lasso, s = "lambda.min")[,1]
pos.lasso <- coef.lasso[coef.lasso > 0]
neg.lasso <- coef.lasso[coef.lasso < 0]
pos.lasso <- sort(pos.lasso, decreasing = T)
neg.lasso <- sort(neg.lasso, decreasing = F)
```

10. 라쏘 회귀분석으로 감정 사전 만들기

```
pos.lasso[1:20]
```

```
##          news      sharpness        section implementation         amoled
##     38.577474      19.924116      17.276675      14.786139      14.263770
##         youve      autofocus          great       whatsapp        monster
##     11.408438      10.652642       9.939520       9.620485       8.232943
##          love responsiveness       swiping         kitkat           eyes
##      7.835211       6.849303       6.713517       6.351620       5.576048
##           pro           pair           fits        perfect           easy
##      5.325080       5.165146       4.919954       4.671299       4.651886
```

10. 라쏘 회귀분석으로 감정 사전 만들기

```
neg.lasso[1:20]
```

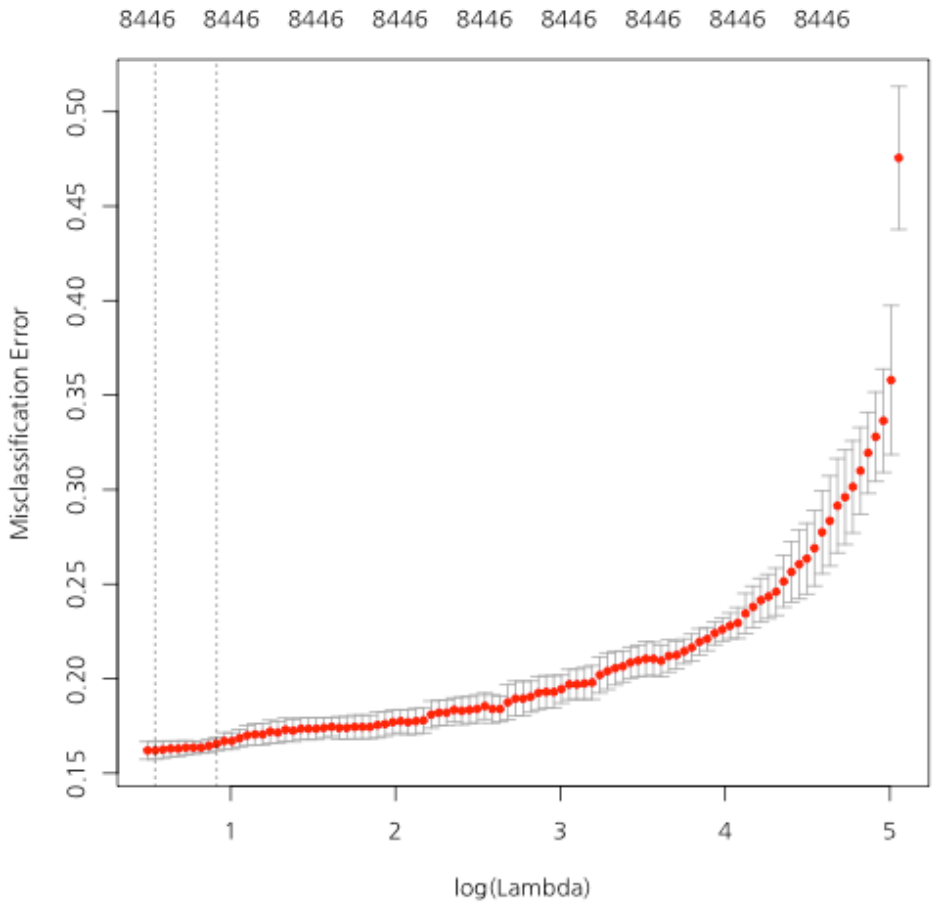
```
##    addresses       pushed    promising consistently   repeatedly
##    -9.274913    -8.947030    -7.709165    -6.557389    -5.723836
##       return     versions        money        wakes        utter
##    -5.028760    -4.801251    -4.104239    -4.060679    -3.854104
##        elses         back          zip    contacted     swindled
##    -3.561807    -3.413399    -3.284574    -3.154823    -3.122682
##        sucks         july     horrible         slow     received
##    -3.117836    -3.014597    -2.965226    -2.871529    -2.654189
```

11. 릿지 회귀분석으로 감정 사전 만들기

```
set.seed(12345)
res.ridge <- cv.glmnet(X, Y, family = "binomial", alpha = 0,
                       nfolds = 4, type.measure = "class")
```

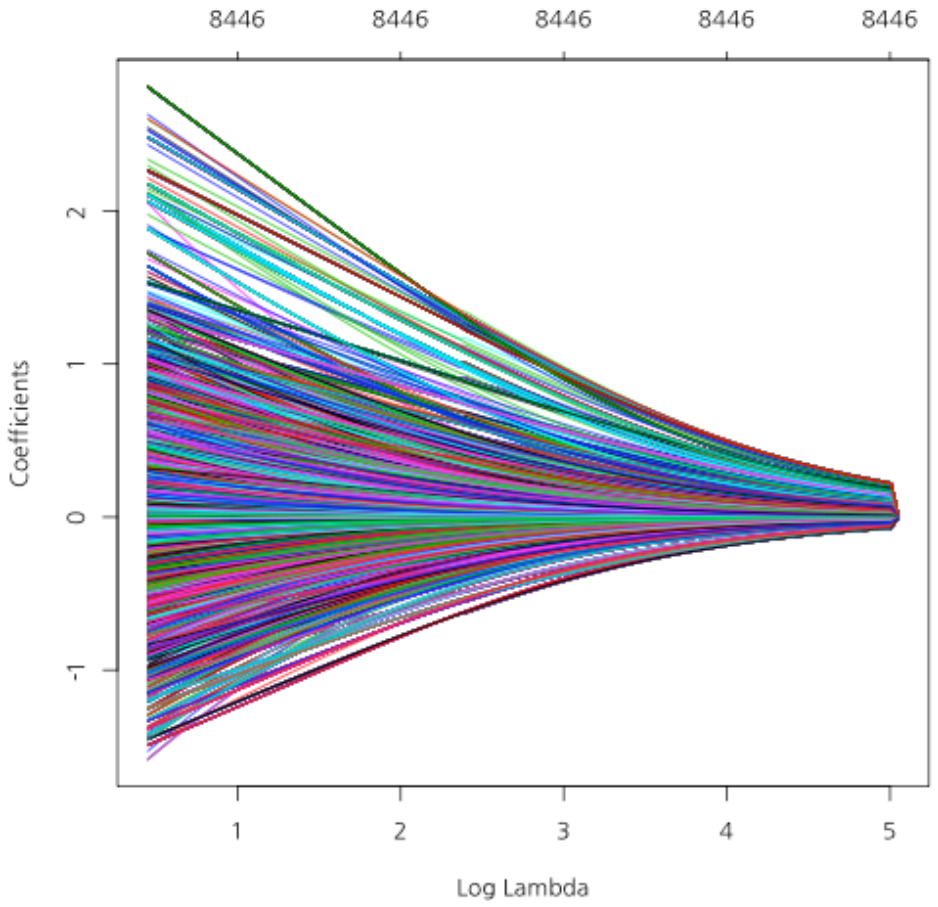
11. 릿지 회귀분석으로 감정 사전 만들기

```
plot(res.ridge)
```



11. 릿지 회귀분석으로 감정 사전 만들기

```
plot(res.ridge$glmnet.fit, xvar = "lambda")
```



11. 릿지 회귀분석으로 감정 사전 만들기

```
coef.ridge <- coef(res.ridge, s = "lambda.min")[,1]
pos.ridge <- coef.ridge[coef.ridge > 0]
neg.ridge <- coef.ridge[coef.ridge < 0]
pos.ridge <- sort(pos.ridge, decreasing = T)
neg.ridge <- sort(neg.ridge, decreasing = F)
```

11. 릿지 회귀분석으로 감정 사전 만들기

```
pos.ridge[1:20]
```

```
##   anywhereno brightnessto    yourselfi        wifig      whistle
##     2.739847     2.738926     2.738648     2.738635     2.738580
##    waistband commentsapps     vertical   thatbottom       copied
##     2.738508     2.738440     2.738419     2.738313     2.738093
##    speedcons    spacealso     smallest       cutter     sleeping
##     2.738082     2.737937     2.737801     2.737719     2.737640
##   screenvery    detailing       puffin       doable    phonetips
##     2.737409     2.737377     2.737238     2.737078     2.737075
```

11. 릿지 회귀분석으로 감정 사전 만들기

```
neg.ridge[1:20]
```

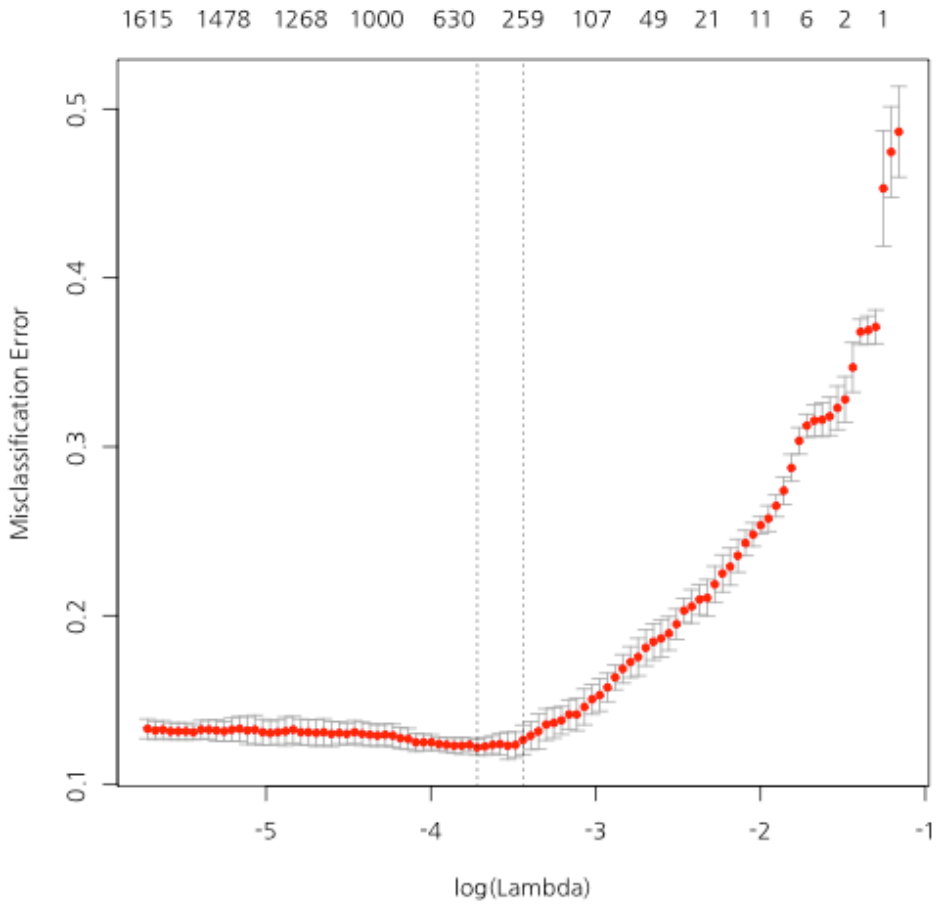
```
##      slowness      limiting        groove        engage discontinuing
##     -1.500915     -1.500909     -1.500890     -1.500862     -1.500859
##       apology       carpet   disgruntled   explanation   hypothesize
##     -1.449195     -1.448927     -1.448633     -1.448471     -1.448232
##      whomever       voltage           toi       jumping         scuff
##     -1.448227     -1.448198     -1.448162     -1.448128     -1.448125
##   returnclaim       loosely   refurbishes       reflect        paused
##     -1.448084     -1.448064     -1.448048     -1.448016     -1.447995
```

12. 엘라스틱넷으로 감정 사전 만들기

```
set.seed(12345)
res.elastic <- cv.glmnet(X, Y, family = "binomial", alpha = .5,
                         nfolds = 4, type.measure="class")
```

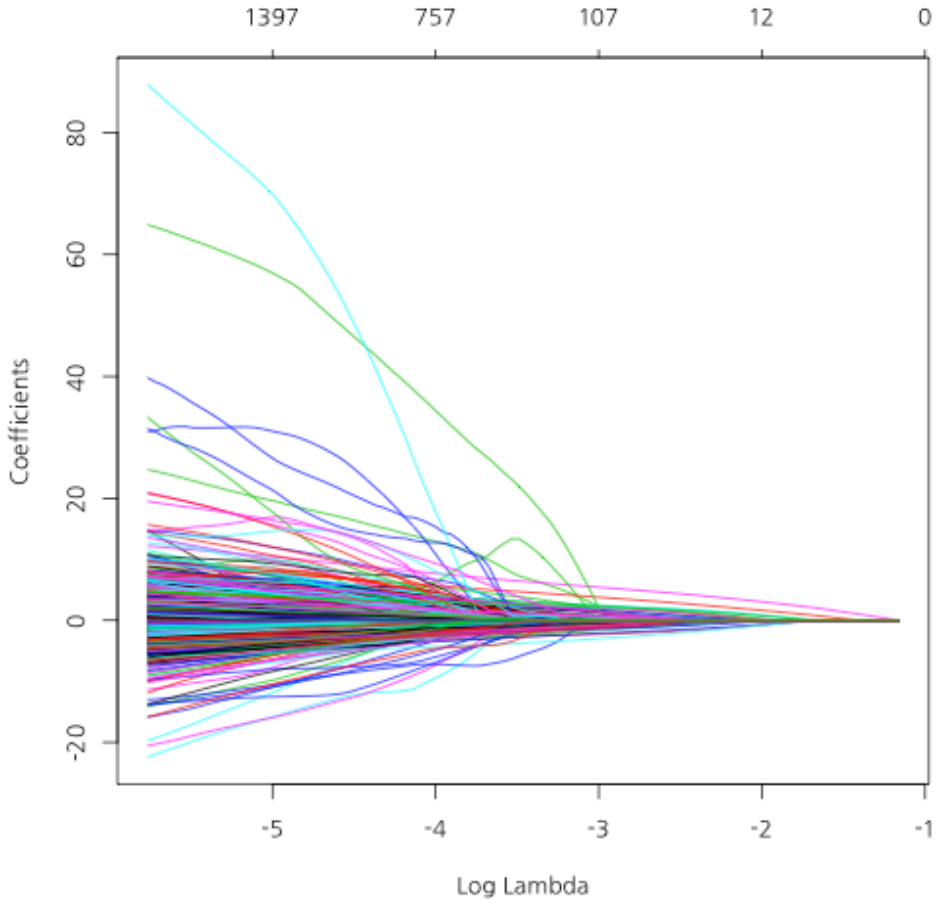
12. 엘라스틱넷으로 감정 사전 만들기

```
plot(res.elastic)
```



12. 엘라스틱넷으로 감정 사전 만들기

```
plot(res.elastic$glmnet.fit, xvar = "lambda")
```



12. 엘라스틱넷으로 감정 사전 만들기

```
coef.elastic <- coef(res.elastic, s = "lambda.min")[,1]
pos.elastic <- coef.elastic[coef.elastic > 0]
neg.elastic <- coef.elastic[coef.elastic < 0]
pos.elastic <- sort(pos.elastic, decreasing = T)
neg.elastic <- sort(neg.elastic, decreasing = F)
```

12. 엘라스틱넷으로 감정 사전 만들기

```
pos.elastic[1:20]
```

```
##          news        amoled     sharpness     intrusive implementation
##     27.487451     10.570031     10.333007      9.966970       8.992294
##         great         youve          love        kitkat           eyes
##      6.975481      6.270957      5.106715      4.591255       4.382721
##      whatsapp       perfect          easy          fits         remote
##      4.193411      3.499910      3.440100      3.432532       3.380695
##           pro     impressed       windows          fast          loves
##      3.188608      3.149368      3.116624      3.035995       2.988360
```

12. 엘라스틱넷으로 감정 사전 만들기

```
neg.elastic[1:20]
```

```
##       pushed    addresses        wakes       return    promising
##    -7.409465    -4.587790    -4.123647    -4.070836    -3.998956
##   repeatedly consistently        money         back    contacted
##    -3.940290    -3.238517    -3.099030    -2.986000    -2.903110
##        sucks        utter     versions     horrible         told
##    -2.556260    -2.391758    -2.374289    -2.330850    -2.312851
##       refund         slow     wouldnt     terrible     received
##    -2.273095    -2.250336    -2.126634    -2.101997    -2.027309
```

14. 감정사전을 이용한 감정분석

```
library(tm.plugin.sentiment)
```

```
senti.lm <- polarity(dtm, names(pos.lm), names(neg.lm))
senti.lasso <- polarity(dtm, names(pos.lasso), names(neg.lasso))
senti.ridge <- polarity(dtm, names(pos.ridge), names(neg.ridge))
senti.elastic <- polarity(dtm, names(pos.elastic), names(neg.elastic))
```

14. 감정사전을 이용한 감정분석

```
senti.lm <- polarity(dtm, names(pos.lm), names(neg.lm))
senti.lasso <- polarity(dtm, names(pos.lasso), names(neg.lasso))
senti.ridge <- polarity(dtm, names(pos.ridge), names(neg.ridge))
senti.elastic <- polarity(dtm, names(pos.elastic), names(neg.elastic))
```

15. 감정분석이 얼마나 정확한가 확인하기

```
senti.lm.b <- ifelse(senti.lm > 0, 1, 0)
senti.lasso.b <- ifelse(senti.lasso > 0, 1, 0)
senti.ridge.b <- ifelse(senti.ridge > 0, 1, 0)
senti.elastic.b <- ifelse(senti.elastic > 0, 1, 0)
```

15. 감정분석이 얼마나 정확한가 확인하기

```
library(caret)
```

15. 감정분석이 얼마나 정확한가 확인하기

```
confusionMatrix(senti.lm.b, mobile$Sentiment)
```

```
## Confusion Matrix and Statistics
##
##           Reference
## Prediction   0   1
##          0 962 535
##          1  38 464
##
##                Accuracy : 0.7134
##                  95% CI : (0.693, 0.7331)
##     No Information Rate : 0.5003
##     P-Value [Acc > NIR] : < 0.00000000000000022
##
##                   Kappa : 0.4266
##  Mcnemar's Test P-Value : < 0.00000000000000022
##
##             Sensitivity : 0.9620
##             Specificity : 0.4645
```

15. 감정분석이 얼마나 정확한가 확인하기

```
confusionMatrix(senti.lasso.b, mobile$Sentiment)
```

```
## Confusion Matrix and Statistics
##
##           Reference
## Prediction   0   1
##          0 978  47
##          1  18 952
##
##                Accuracy : 0.9674
##                  95% CI : (0.9587, 0.9748)
##     No Information Rate : 0.5008
##     P-Value [Acc > NIR] : < 0.00000000000000022
##
##                   Kappa : 0.9348
##  Mcnemar's Test P-Value : 0.0005147
##
##             Sensitivity : 0.9819
##             Specificity : 0.9530
```

15. 감정분석이 얼마나 정확한가 확인하기

```
confusionMatrix(senti.ridge.b, mobile$Sentiment)
```

```
## Confusion Matrix and Statistics
##
##           Reference
## Prediction   0   1
##          0 984  20
##          1  16 979
##
##                Accuracy : 0.982
##                  95% CI : (0.9752, 0.9874)
##     No Information Rate : 0.5003
##     P-Value [Acc > NIR] : <0.0000000000000002
##
##                   Kappa : 0.964
##  Mcnemar's Test P-Value : 0.6171
##
##             Sensitivity : 0.9840
##             Specificity : 0.9800
```

15. 감정분석이 얼마나 정확한가 확인하기

```
confusionMatrix(senti.elastic.b, mobile$Sentiment)
```

```
## Confusion Matrix and Statistics
##
##           Reference
## Prediction   0   1
##          0 977  61
##          1  18 934
##
##                Accuracy : 0.9603
##                  95% CI : (0.9508, 0.9684)
##     No Information Rate : 0.5
##     P-Value [Acc > NIR] : < 0.00000000000000022
##
##                   Kappa : 0.9206
##  Mcnemar's Test P-Value : 0.000002297
##
##             Sensitivity : 0.9819
##             Specificity : 0.9387
```

15. 감정분석이 얼마나 정확한가 확인하기

```
mobile.test <- read.csv("mobile2014_test.csv", stringsAsFactors = F)
```

```
dim(mobile.test)
```

```
## [1] 1000    7
```

```
names(mobile.test)
```

```
## [1] "X"         "Title"     "Author"    "ReviewID"  "Texts"     "YMD"
## [7] "Sentiment"
```

```
table(mobile.test$Sentiment)
```

```
##
##   0   1
## 500 500
```

15. 감정분석이 얼마나 정확한가 확인하기

```
corpus <- Corpus(VectorSource(mobile.test$Texts))
dtm.test <- DocumentTermMatrix(corpus,
                               control = list(tolower = T,
                                              removePunctuation = T,
                                              removeNumbers = T,
                                              stopwords = stopwords("SMART"),
                                              weighting = weightTfIdf,
                                              dictionary = Terms(dtm)))
```

```
## Warning in weighting(x): empty document(s): 883
```

```
## Warning in weighting(x): unreferenced term(s):  downloading aah aaps
## abombada aboutbattery aboutprice abroad abruptly absolutamente absulotly
## accelerometer accent accepting accessed accesses accessibility
## accessoriesi accessoriesin accidentially acclaimed acclimating accomplish
## accomplishing accordinglyupgrading accounts accurate accurateif
## accurateremote accustomed ace achieve aclarar acquainted acted action
## activating activitate activity actuall actualmente acurate adapt adapted
```

15. 감정분석이 얼마나 정확한가 확인하기

```
senti.lm.test <- polarity(dtm.test, names(pos.lm), names(neg.lm))
senti.lasso.test <- polarity(dtm.test, names(pos.lasso), names(neg.lasso))
senti.ridge.test <- polarity(dtm.test, names(pos.ridge), names(neg.ridge))
senti.elastic.test <- polarity(dtm.test, names(pos.elastic), names(neg.elastic))
```

15. 감정분석이 얼마나 정확한가 확인하기

```
senti.lm.b.test <- ifelse(senti.lm.test > 0, 1, 0)
senti.lasso.b.test <- ifelse(senti.lasso.test > 0, 1, 0)
senti.ridge.b.test <- ifelse(senti.ridge.test > 0, 1, 0)
senti.elastic.b.test <- ifelse(senti.elastic.test > 0, 1, 0)
```

15. 감정분석이 얼마나 정확한가 확인하기

```
confusionMatrix(senti.lm.b.test, mobile.test$Sentiment)
```

```
## Confusion Matrix and Statistics
##
##           Reference
## Prediction   0   1
##          0 445 301
##          1  55 198
##
##                Accuracy : 0.6436
##                  95% CI : (0.6131, 0.6734)
##     No Information Rate : 0.5005
##     P-Value [Acc > NIR] : < 0.00000000000000022
##
##                   Kappa : 0.2869
##  Mcnemar's Test P-Value : < 0.00000000000000022
##
##             Sensitivity : 0.8900
##             Specificity : 0.3968
```

15. 감정분석이 얼마나 정확한가 확인하기

```
confusionMatrix(senti.lasso.b.test, mobile.test$Sentiment)
```

```
## Confusion Matrix and Statistics
##
##           Reference
## Prediction   0   1
##          0 447  86
##          1  45 411
##
##                Accuracy : 0.8675
##                  95% CI : (0.8448, 0.8881)
##     No Information Rate : 0.5025
##     P-Value [Acc > NIR] : < 0.00000000000000022
##
##                   Kappa : 0.7352
##  Mcnemar's Test P-Value : 0.0004744
##
##             Sensitivity : 0.9085
##             Specificity : 0.8270
```

15. 감정분석이 얼마나 정확한가 확인하기

```
confusionMatrix(senti.ridge.b.test, mobile.test$Sentiment)
```

```
## Confusion Matrix and Statistics
##
##           Reference
## Prediction   0   1
##          0 444  85
##          1  56 414
##
##                Accuracy : 0.8589
##                  95% CI : (0.8357, 0.8799)
##     No Information Rate : 0.5005
##     P-Value [Acc > NIR] : < 0.0000000000000002
##
##                   Kappa : 0.7177
##  Mcnemar's Test P-Value : 0.01837
##
##             Sensitivity : 0.8880
##             Specificity : 0.8297
```

15. 감정분석이 얼마나 정확한가 확인하기

```
confusionMatrix(senti.elastic.b.test, mobile.test$Sentiment)
```

```
## Confusion Matrix and Statistics
##
##           Reference
## Prediction   0   1
##          0 454  82
##          1  39 416
##
##                Accuracy : 0.8779
##                  95% CI : (0.8559, 0.8976)
##     No Information Rate : 0.5025
##     P-Value [Acc > NIR] : < 0.00000000000000022
##
##                   Kappa : 0.7559
##  Mcnemar's Test P-Value : 0.0001344
##
##             Sensitivity : 0.9209
##             Specificity : 0.8353
```

18. 감정사전의 회귀계수를 이용한 감정분석

```
X.test <- as.matrix(dtm.test)
senti.lm.test.coef <- predict(res.lm , newx = X.test)
senti.lasso.test.coef <- predict(res.lasso, newx = X.test, s = "lambda.min")
senti.ridge.test.coef <- predict(res.ridge, newx = X.test, s = "lambda.min")
senti.elastic.test.coef <- predict(res.elastic, newx = X.test, s = "lambda.min")
```

18. 감정사전의 회귀계수를 이용한 감정분석

```
senti.lm.b.test.coef <- ifelse(senti.lm.test.coef > 0, 1, 0)
senti.lasso.b.test.coef <- ifelse(senti.lasso.test.coef > 0, 1, 0)
senti.ridge.b.test.coef <- ifelse(senti.ridge.test.coef > 0, 1, 0)
senti.elastic.b.test.coef <- ifelse(senti.elastic.test.coef > 0, 1, 0)
```

18. 감정사전의 회귀계수를 이용한 감정분석

```
confusionMatrix(senti.lm.b.test.coef, mobile.test$Sentiment)
```

```
## Confusion Matrix and Statistics
##
##           Reference
## Prediction   0   1
##          0 363 111
##          1 137 389
##
##                Accuracy : 0.752
##                  95% CI : (0.724, 0.7785)
##     No Information Rate : 0.5
##     P-Value [Acc > NIR] : <0.0000000000000002
##
##                   Kappa : 0.504
##  Mcnemar's Test P-Value : 0.1124
##
##             Sensitivity : 0.7260
##             Specificity : 0.7780
```

18. 감정사전의 회귀계수를 이용한 감정분석

```
confusionMatrix(senti.lasso.b.test.coef, mobile.test$Sentiment)
```

```
## Confusion Matrix and Statistics
##
##           Reference
## Prediction   0   1
##          0 459  72
##          1  41 428
##
##                Accuracy : 0.887
##                  95% CI : (0.8657, 0.906)
##     No Information Rate : 0.5
##     P-Value [Acc > NIR] : < 0.0000000000000002
##
##                   Kappa : 0.774
##  Mcnemar's Test P-Value : 0.00477
##
##             Sensitivity : 0.9180
##             Specificity : 0.8560
```

18. 감정사전의 회귀계수를 이용한 감정분석

```
confusionMatrix(senti.ridge.b.test.coef, mobile.test$Sentiment)
```

```
## Confusion Matrix and Statistics
##
##           Reference
## Prediction   0   1
##          0 417  67
##          1  83 433
##
##                Accuracy : 0.85
##                  95% CI : (0.8263, 0.8716)
##     No Information Rate : 0.5
##     P-Value [Acc > NIR] : <0.0000000000000002
##
##                   Kappa : 0.7
##  Mcnemar's Test P-Value : 0.2207
##
##             Sensitivity : 0.8340
##             Specificity : 0.8660
```

18. 감정사전의 회귀계수를 이용한 감정분석

```
confusionMatrix(senti.elastic.b.test.coef, mobile.test$Sentiment)
```

```
## Confusion Matrix and Statistics
##
##           Reference
## Prediction   0   1
##          0 464  68
##          1  36 432
##
##                Accuracy : 0.896
##                  95% CI : (0.8754, 0.9142)
##     No Information Rate : 0.5
##     P-Value [Acc > NIR] : < 0.00000000000000022
##
##                   Kappa : 0.792
##  Mcnemar's Test P-Value : 0.002367
##
##             Sensitivity : 0.9280
##             Specificity : 0.8640
```

종합

```
confusionMatrix(senti.lm.b, mobile$Sentiment)$overall[1]
```

```
##  Accuracy
## 0.7133567
```

```
confusionMatrix(senti.lm.b.test, mobile.test$Sentiment)$overall[1]
```

```
##  Accuracy
## 0.6436436
```

```
confusionMatrix(senti.lm.b.test.coef, mobile.test$Sentiment)$overall[1]
```

```
## Accuracy
##    0.752
```

종합

```
confusionMatrix(senti.lasso.b, mobile$Sentiment)$overall[1]
```

```
##  Accuracy
## 0.9674185
```

```
confusionMatrix(senti.lasso.b.test, mobile.test$Sentiment)$overall[1]
```

```
## Accuracy
## 0.867543
```

```
confusionMatrix(senti.lasso.b.test.coef, mobile.test$Sentiment)$overall[1]
```

```
## Accuracy
##    0.887
```

종합

```
confusionMatrix(senti.ridge.b, mobile$Sentiment)$overall[1]
```

```
## Accuracy
## 0.981991
```

```
confusionMatrix(senti.ridge.b.test, mobile.test$Sentiment)$overall[1]
```

```
##  Accuracy
## 0.8588589
```

```
confusionMatrix(senti.ridge.b.test.coef, mobile.test$Sentiment)$overall[1]
```

```
## Accuracy
##     0.85
```

종합

```
confusionMatrix(senti.elastic.b, mobile$Sentiment)$overall[1]
```

```
##  Accuracy
## 0.9603015
```

```
confusionMatrix(senti.elastic.b.test, mobile.test$Sentiment)$overall[1]
```

```
##  Accuracy
## 0.8779011
```

```
confusionMatrix(senti.elastic.b.test.coef, mobile.test$Sentiment)$overall[1]
```

```
## Accuracy
##    0.896
```