

Diana Richardson

Experienced Server/ Waitress

New York, New York Email me on LinkedIn

- 4 years of experience in waitressing
- Waitressing: Answer customer inquiries and resolve issues, and consistently adhered to quality expectations and standards

WORK EXPERIENCE

Head Waiter

Restaurant – New York

May 2015 to September 2019

1. Momo Restaurant:

Description: - Coach new waiters and floor staff on guest service expectations, safety procedures, proper food handling, and restaurant protocols. Monitor dining room to guarantee optimal guest experiences. Work with individual servers to improve performance.

2. Si Italian Restaurant:

Description: - Answered questions about menu (elections and made recommendations when requested). Accurately recorded orders and partnered with team members to serve food and beverages. Effectively communicated with kitchen staff regarding customer allergies, dietary needs, and other special requests.

EDUCATION

Cookery School – Dublin

2014

SKILLS

Waitresing, and Cooking