Sofia Grytsenko

Solving Complex Problems with Creative Designs

https://sofgry19.github.io/Wip Portfolio/
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EXPERIENCE

Continual Care Solutions, New York— *Quality Assurance Analyst*

September 2023 - PRESENT

Testing And Improving Features based on customer expectations by collaborating with the Development team.

Creating Strong Guidelines for the QA process and release notes to ensure better results and quality.

Leadthesystem-wideUX/rebranding effort and designed a modern icon set for the application.

QuidelOrtho, New York — *User Experience Design Intern*

May 2023 - September 2023

Designed Multiple Medical illustrations and posters for internal company use.

Conducted Heuristic Analysis of the Instructions For Use(IFU) to contribute to the ongoing redesign.

Tested And Improved The Usability of the new IFUs by interviewing company employees.

Windstream, Arkansas — *Content Creation Intern*

May 2022 - August 2022

Restructured And Optimized the results of sprints in video format and presented them in company meetings.

Akoya LLC, Massachusetts— *User Experience Design Intern*

July 2021 - December 2021

Modernized 20+ interactive designs for complex web applications with interactive prototypes in Figma.

Designed a Widget dashboard for Akoya's apps to expedite 80% of users' FAQs.

Rochester Institute of Technology, New York —*Teaching Assistant*

January 2021 - May 2023

Assisted two professors with all organization, grading, and questions from students both inside and outside of the classroom.

Organized office hours and answered emails for the professors.

EDUCATION

Rochester Institute of Technology, Rochester — *B.S Human Centered Computing*

August 2019 - May 2023

Combined computing, psychology, and design to examine how people use technology and how computing systems can become more intuitive.

PROJECTS

Student Support Log
https://github.com/sofgry19/ServerObserver

Engineered a multilevel application that observed server logs and reported errors to the IT department.

Awarded 1st Place The Shareholders in Senior Development Project II

SKILLS

Figma
Adobe Creative Cloud
Microsoft Office
JIRA and Microsoft Azure
HTML, CSS
Product Design

AWARDS

Dean's List, Fall 2019 - Spring 2023