

SOFIA VALDIVIESO-SINYAKOV

8213 Turning Trail | Austin, TX 78737

512-825-1026 | sofia.svs@utexas.edu | [linkedin.com/in/sofia-valdivieso-sinyakov-173b7213b](https://www.linkedin.com/in/sofia-valdivieso-sinyakov-173b7213b)

EDUCATION

The University of Texas at Austin, Austin, TX

Aug 2016 - Present

BSA Neuroscience & BSA Biology, Field of Study in Psychology

- GPA 3.5

WORK EXPERIENCE

LIBERAL ARTS INSTRUCTIONAL TECHNOLOGY SERVICES, Austin, TX

Sept 2017 – May 2020

Student Technician - 19 hours/week

- Maintained and restored functional operation of teaching technology in a variety of classroom setups.
- Assessed technical situations and streamlined dispatch assistance.
- Engaged with a diverse set of professionals and professors through issue resolution scenarios by giving detailed, personalized, friendly & polite service to ensure customer retention and satisfaction.
- Remained calm and courteous even during moments of intense customer frustration.

THE HALAL GUYS, Austin, TX

June 2017 - Sept 2017

Food Service Associate, Cashier

- Participated in direct customer service.
- Efficiently directed and participated in the preparation and delivery of goods to the work stations, as well as manned the cashier for periods of time.
- Mediated any reconciliations within team members and customers so that a civil atmosphere was maintained.

FIREHOUSE SUBS, Austin, TX

May 2017 - June 2017

Team Member

- Delivered quality products in a very rapid and timely manner in a fast-paced environment while remaining calm and pleasant when interacting with co-workers and customers.

ACTIVITIES & LEADERSHIP

UT SOCIAL DANCE, Austin, TX

Jan 2017 - May 2020

Class Assistant, Outreach Teacher

- Official liaison between Kinesiology & Health Professors and event planning through the UT system, as well as designated team leader for the class's assistants.

BAHA'I ASSOCIATION, Austin, TX

Aug 2016 – May 2020

President, Public Relations, Treasurer, Official Liaison with Austin Baha'i Community & NSA

- Hosted and engaged students in discourses on issues such as justice, race amity, and the advancement of world peace inspired by the Institute for Studies for Global Prosperity conceptual framework.

UT SANGER LEARNING CENTER, Austin, TX

Aug 2018 – Dec 2018

PLUS Facilitator

- Facilitated an official UT peer-led undergraduate study group with Dr. Chan for the Cell Biology course.

VOLUNTEER WORK

BAHA'I HOUSE OF WORSHIP GUIDE, Wilmette, IL

July 2018 – Aug 2018

- Provided information to visitors about the Temple's cultural, historical, and religious history, and assisted in the maintenance of proper environment as well as accessibility to the grounds. It has been named a National Historic Landmark, one of the Seven Wonders of Illinois, and is visited by 250,000 people a year.

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COMMUNITY SERVICE VOLUNTEER, Guayaquil, Ecuador

May 2018 – June 2018

- Aided in community children and Jr. youth groups, outreach activities, service projects, etc.

CHILDRENS CLASS TEACHER ASSISTANT, Austin, TX

Aug 2018 – Dec 2018

- Assisted in curriculum development and being the class teacher assistant, working weekly with an average of 10 children ranging between the ages of 6 and 8.

BAHA'I WORLD CENTER VOLUNTEER, Haifa, Israel

Aug 2015 - Aug 2016

- Provided information about cultural, historical, and religious insights, and assisted in the maintenance of proper environment as well as accessibility to the grounds. Was trained in basic horticultural & agricultural work and worked with people from over 70 representative countries.

SKILLS

Technical /Computer Skills: Intermediate SolidWorks CADing proficiency, Preliminary R-Studio & R-Markdown, Creston System Operation, Introductory Python knowledge, Microsoft Office Suite

Languages: Intermediate Spanish

Certifications / Professional Memberships / Exams: Advanced Student Employee Excellence Development Certification

Lab Skills: Practice standards of laboratory safety, methods for recording data and observations, generating hypotheses, designing experiments and presenting scientific data through laboratory reports: Utilization of common laboratory equipment such as micropipettes, centrifuges, cell counters, inverted, light, phase-contrast, and fluorescent microscopes: Initiation, maintenance, differentiation, and preservation of stem cells: Aseptic technique, gel electrophoresis, PCR, cell counting and maintenance, transfection, cytotoxicity, fluorescence labeling: Manipulation and characterization of microorganisms from the perspective of modern experimental microbiology: Classification of animals and plants based on structure, physiology and development through an evolution field view