



Jun 20, 2023

Sofia Liliana Diaz

has successfully completed

Introduction to Technical Support

an online non-credit course authorized by IBM and offered through Coursera

A handwritten signature in black ink, appearing to read "Rav Ahuja".

Rav Ahuja
Global Program Director,
Skills Network

Amy Norton

**COURSE
CERTIFICATE**



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Coursera has confirmed the identity of this individual and their participation in the course.