



# Phishing Awareness Training

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# What is Phishing?

## Understanding Phishing

Phishing is a type of cyber-attack where attackers trick individuals into providing sensitive information, such as passwords or financial details, by pretending to be trustworthy entities.



# Common Phishing Tactics

## Identifying Phishing Attacks



# Common Phishing Tactics

Cybercriminals use various tactics to carry out phishing attacks. These include fake emails, highly targeted attacks called spear phishing, clone phishing where genuine emails are replicated, SMS phishing (smishing) with fraudulent text messages, and voice phishing (vishing) via phone calls.



## Percentage of Phishing Tactics



This chart illustrates the percentage of different phishing tactics used in attacks, highlighting the prevalence of fake emails as the most common tactic.



## Identifying Phishing Emails

### How to Identify Phishing Emails

To identify phishing emails, check the sender's email address for legitimacy, look for generic greetings instead of personalized ones, be cautious of spelling or grammar errors, avoid clicking on suspicious links or downloading unexpected attachments, and verify by contacting the organization directly using verified contact information.



# Case Study:

## Real Phishing Scenario

In 2020, a global company experienced a data breach caused by a phishing attack. An employee received an email that appeared to be from their IT department, asking for login credentials to resolve a 'security issue.' The attacker gained access to internal systems, resulting in significant financial and reputational damage. This example highlights the importance of recognizing phishing attempts and using due diligence.



# Security Measures

Protecting Against Phishing





# Security Measures

## Against Phishing

Key measures to protect against phishing include using Two-Factor Authentication (2FA), regularly updating software, using spam filters, avoiding sharing sensitive information via email, and educating organizations about phishing tactics and responses.

## Yearly Phishing Attempts



This chart shows the number of phishing attempts prevented by organizations in thousands over the years, demonstrating the increasing awareness and proactive measures taken against phishing threats.



## Engaging with Interactive Elements

### Interactive Training

Interactive elements in phishing awareness training can include real-time simulations of phishing emails for staff to identify, quizzes to test knowledge on recognizing phishing attempts, and role-playing exercises to practice responding to phishing scenarios. Engaging activities improve retention and practical knowledge.

## Conclusion and Next Steps

# Strengthening Phishing Defenses

Understanding phishing is essential to avoid becoming a victim. By recognizing common tactics, identifying fraudulent messages, and implementing security measures, individuals and organizations can strengthen their defenses. Stay vigilant, keep learning, and regularly review strategies to ensure they remain effective against evolving threats.



# Thank you

for your attention!

