

To make sure that you are in alignment with the requirements, please download the test cases from the resources folder.

Please check HIS/EMR maturity level by taking SAT on the SAT Playbook multiple times (downloadable from resource folder). You can submit the SAT on the portal only once, so proceed carefully, as the final results will reflect your product maturity and define the scope of testing.

Organisation: Softcure Technology Llp

Application No.: T-DH2/2024/N00033

Reference ID: DH2/2024/00033

HIS

EMR

Core

Commitment

Achievement

Excellence

SAT Maturity Level Result

Maturity Level Requirements

AAC

COP

MOM

DAC

DOM

FPM

HRM

IMS

* PLEASE SELECT THE APPROPRIATE RESPONSE FROM THE CHECK BOX

IMS.1. THE SYSTEM SUPPORTS HEALTHCARE DATA AND INTEROPERABILITY STANDARDS FOR PATIENT, CLINICAL, ADMINISTRATIVE INFORMATION TO ENSURE CONTINUITY OF CARE, INCLUDING ABDM.

IMS 1.d. The system has the capability to integrate with NHCX ABDM to submit and track health insurance claims.

- ☒ 0: The system does not integrate with NHCX ABDM to submit and track health insurance claims.
- ☐ 5: The capability is present partially, however the certificate is not available.
- ☐ 10: The system is fully compliant as per the requirements mentioned in the objective and integrates with NHCX ABDM to submit and track health insurance claims. The certificate is available and will be submitted.

IMS.2. THE SYSTEM HAS THE CAPABILITY TO SUPPORT NABH DEFINED KEY PERFORMANCE INDICATORS AND ANALYTICAL DASHBOARDS.

IMS 2.a. The system electronically computes and publishes Key Performance Indicators (KPIs) per NABH accreditation standards for hospitals and healthcare organizations.

- ☒ 0: The system does not electronically compute and publish KPIs as per NABH accreditation standards for hospitals and healthcare organizations.
- ☐ 5: The capability has been demonstrated but there is a deviation from the requirements mentioned in the objective. For example (not limited to): The system electronically computes the KPIs but has to manually publish KPIs as per NABH accreditation standards for hospitals and healthcare organizations. A few examples of common errors are mentioned in the guidelines (non-exhaustive). If any of the common errors are experienced, a score of 5 should be given.
- ☐ 10: The system is fully compliant as per the requirements mentioned in the objective and electronically computes and publishes KPIs as per NABH accreditation standards for hospitals and healthcare organizations.

IMS 2.b. The system electronically computes and publishes Key Performance Indicators (KPIs) per NABH Digital Health Standard (DHS).

- ☒ 0: The system does not electronically compute and publish KPIs as per NABH Digital Health Standard (DHS).
- ☐ 5: The capability has been demonstrated but there is a deviation from the requirements mentioned in the objective. For example (not limited to): The system electronically computes KPIs but has to manually publish KPIs as per NABH Digital Health Standard (DHS). A few examples of common errors are mentioned in the guidelines (non-exhaustive). If any of the common errors are experienced, a score of 5 should be given.
- ☐ 10: The system is fully compliant as per the requirements mentioned in the objective and electronically computes and publishes KPIs as per NABH Digital Health Standard (DHS).

IMS 2.c. The system has the capability to publish NABH KPIs data every quarter as per the format defined by NABH.

- ☒ 0: The system does not publish NABH KPIs data every quarter as per format defined by NABH.
- ☐ 5: The capability has been demonstrated but there is a deviation from the requirements mentioned in the objective. A few examples of common errors are mentioned in the guidelines (non-exhaustive). If any of the common errors are experienced, a score of 5 should be given.
- ☐ 10: The system is fully compliant as per the requirements mentioned in the objective and publishes NABH KPIs data every quarter as per format defined by NABH.

IMS.3. THE SYSTEM COMPLIES WITH INFORMATION SECURITY (ISO 27001:2022) AND SAFETY AND SECURITY OF HEALTH SOFTWARE PRODUCTS (ISO 82304) STANDARDS.

IMS 3.a. The system complies with ISO 27001 – 2022 information security standards.

- ☒ 0: The system does not comply with ISO 27001 – 2022 information security standards.
- ☐ 5: The system complies to ISO 27001 – 2022 information security standards partially, however the certificate is not available.
- ☐ 10: The system is fully compliant as per the requirements mentioned in the objective and complies with ISO 27001 – 2022 information security standards. The certificate is available and will be submitted.

IMS 3.b. **The system adheres to ISO 82304 health software standards.**

- ☒ 0: The system does not adhere to ISO 82304 health software standards.
- ☐ 5: The system adheres to ISO 82304 health software standards partially, however the certificate is not available.
- ☐ 10: The system is fully compliant as per the requirements mentioned in the objective and adheres to ISO 82304 health software standards. The certificate is available and will be submitted.