

CONCENT FOR ENHANCED SECURITY MEASURES

CONFIDENTIAL

By my signature below, I acknowledge and agree that **Concentrix Daksh Services India Private Limited** its subsidiaries and other affiliates ("Concentrix") may access, retain and process my personal information in accordance with the terms of this Agreement for Enhanced Security Measures (this "Acknowledgement and Agreement").

Concentrix provides customer support services on behalf of its clients that require employees to access and use communications and technology systems ("IT Systems") provided by Concentrix and/or its clients.

Concentrix has contractual and legal obligations to its employees and clients to protect their personal and confidential information, and to ensure that personal and confidential information on IT Systems is only used for approved purposes and only accessed by employees who are granted access to the IT Systems.

Concentrix's security measures and other security requirements for protecting personal and confidential information are set forth in agreements with Concentrix employees and in Concentrix's policies and procedures ("Security Requirements").

In order to enhance Concentrix's security measures for monitoring and enforcing compliance with the Security requirements, I understand and appreciate that Concentrix will need to access, retain and process my personal information in connection with the following security measures ("Enhanced Security Measures") which are reasonably required for the business and I hereby give my consent for the same::

- a. Use of facial recognition technology to verify that the person who is attempting to access IT Systems is only me and not any unauthorized party;
- b. Use of a camera installed on my work station or, if applicable, the computer I use to work from home, to take pictures at frequent and variable intervals in order to monitor my compliance with the Security Requirements any time I attempt to access or have access to IT Systems; and
- c. Use of automated processes to monitor recorded pictures of me in my work space to detect and attempt to remediate any potential violations of the Security Requirements.

The following categories of my personal information will be processed in connection with the Enhanced Security Measures:

- my name, employee ID, Concentrix site, limited biometric data used for facial recognition, recorded pictures of me, recorded pictures of my home work space if I work from home, and data related to my behavior and compliance or potential non-compliance with Security Requirements
- Concentrix may provide my personal information to my supervisor and other Concentrix employees for purposes of investigating potential security incidents and any potential disciplinary action resulting from such incidents, Concentrix's vendors and subcontractors for the sole purpose of providing the Enhanced Security Measures, and potentially to a client of Concentrix for an investigation of a potential security incident, in compliance with the terms of this Acknowledgement and Agreement.
- Concentrix will implement appropriate safeguards to secure and protect my biometric data and other personal information collected, retained or otherwise processed in connection with the Enhanced Security Measures.
- Concentrix will only retain my biometric data and other personal information for so long as I am providing services as an employee of Concentrix and up to one hundred eighty (180) days thereafter, or for any longer period of time required under applicable law and, when there is no longer a valid reason to retain my biometric data or other personal information, Concentrix will promptly and securely erase or destroy my biometric data and other personal information accessed, retained or processed in connection with the Enhanced Security Measures.

I hereby acknowledge and agree that Concentrix may access, retain and process my personal information in accordance with the terms of this Acknowledgement and Agreement.

Name: SUKANYA G

Date: 08/12/2025