





Please scan the code to view the policy details

SCHEDULE CUM CERTIFICATE COMMERICAL VEHICLE INSURANCE POLICY-PACKAGE (GOODS CARRYING)

Policy / Certificate No: POCMVGC0100311462

Alternate Policy No : Customer ID

Policy Servicing: Vizag

Branch

: Vizza Insurance Broking Services Pvt Intermediary Name

Ltd

Intermediary Code : 0061736

Intermediary Contact: +91-8608800072

Period of Insurance : From:04/04/2025 12:51:00

To:03/04/2026 23:59:59

Name Mr.PUDI RAMAKRISHNA

5 21 KOTNANA RAMINAIDU VALASA MAIN STREET Address

PARVATHIPURAM, SUNKI AGRAHARAM VIZIANAGARAM GARUGUBILLI, Vizianagaram, Andhra Pradesh-535525

Contact No 9014584512

Email Id VIZAG2628@GMAIL.COM

Dear Mr. PUDI RAMAKRISHNA,

Welcome to the SBI General Family. With SBI General's Commercial Vehicle Insurance Policy-Package (Goods Carrying) you can be in control & enjoy the journey no matter what roadblocks life throws at you.

About Your Policy Policy/ Policy Issue Insurance certificate no Date From:04/04/2025 12:51:00 04/04/2025 15:18:26 POCMVGC0100311462 To:03/04/2026 23:59:59 Geographical Area India Package



About Your Vehicle



Vehicle Make Model & Variant

Tata Motors,LPT 1412 & CR X 42 WB - 12990 GVW



Registration Number

AP37TK0610



Manufacturing Year

2017



Gross Vehicle Weight

12990 KGs



Trailer Details



Fuel

Diesel



Engine & Chassis Number

497TC41KSY832931 & MAT544012H7K15713



RTO Location

Vizianagaram

About Vehicle Insured Declared Value (IDV)						
Vehicle IDV (Rs.)	Non Electrical Accessory (Rs.)	Electrical Accessory (Rs.)	CNG/LPG (Rs.)	Vehicle Body IDV (Rs.)	Trailer IDV (Rs.)	Total IDV (Rs.)
1200000	0	0	0	0	0	1200000

Coverage Details		
Your Policy provides protection such as :		
Own Damage Third Party		
Protection to Vehicle	Protection towards Third Party Liability	
Damage due to external means	Death or Injury to any Third Party	
Fire due to self ignition or explosion or lightning	Personal Accident to Owner Driver (if opted)	
Theft, Burglary	Damage to Third Party Property	
Damage due to man made or natural calamities		

	We Cover
Own Dama	ge Premium
Own Damage Basic	2,201.13
NCB (%)	0%%
IMT 23	330.17
Total Own Damage Premium(including all Tariff Add- On, Discount, Loading) (A)	2,531.30
NET PREMIUM (A+B)	38,269.30
GST	4769.7
TOTAL PREMIUM	43,039.00
Subject to I.M.T Endorsement Nos.(IMT Nos):	IMT_20, IMT_21, IMT_23, IMT_17, IMT_28

rΥ	ou For	
Т		Third Party Premium
	Third Party Basic Premium	35,313.00
	Third Party Bodily Injury	35,313.00
	PA Cover - Owner driver of Rs.15 Lakhs	325.00
	Legal Liability to Paid Drivers	50.00
	Legal Liability to Cleaner\Conducto r\Coolie	50.00
	Total TP Premium (B)	35,738.00

Add On Details	Sum Insured	Opted (Yes/No)
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Consolidated Stamp Duty ₹ 0.50 paid towards Insurance Policy Stamps vide Order No.pay_QEw702kuyyTzZF Dated: 04/04/2025 of General Stamp Office, Mumbai

What Your Policy Does Not Cover



Depreciation, Wear & Tear, Mechanical or Electrical Breakdown



Non Accidental damage to Tyre & Tubes



Driving under influence of intoxicating Liquor/Drugs



Accident outside India unless opted for



Liability arising out of Contractual Liability



Driving outside purview of Limitation of use or Vehicle driven for purpose not allowed

How To File Your Claims Without Any Stress



Take your car to a network garage*

*Service at 1500 + Network Garages



Avail the ease of our cashless facility



Reimburse your expenses post-repair in case of a non-network garage



Fill in the claim form and submit necessary documents at the nearest SBI General Branch

In the event of loss and / or damage arising out of the use of the insured vehicle giving rise to a probable claim being filed by a Third Party towards bodily injury / death / property damage, please inform the Company at 1800 22 1111 or SMS 'CLAIM' to 561612 or email your details on customer.care@sbigeneral.in

Renewal

This Policy may be renewed by mutual consent every year and in such event, the renewal premium shall be paid to Insurer on or before the date of expiry of the Policy or of the subsequent renewal thereof. However, Insurer shall not be bound to give notice that such renewal premium is due.

Toll Free Number	Website	SMS to 561562	Mobile App
1800-102-1111	www.sbigeneral.in	RENEW POLICYNO	Download SBI General Mobile App on Playstore or Appstore



Grievance Redressal Procedure

If you are dissatisfied with the resolution provided, you may write to

head.customercare@sbigeneral.in .We will look into the matter and decide the same
expeditiously within 14 days from the date of receipt of your complaint.
For Senior Citizens: Senior Citizens can reach us at seniorcitizengrievances@sbigeneral.in; Toll
Free - 1800 22 1111 / 1800 102 1111 Monday to Saturday (8 am - 8 pm).

In case, you are not satisfied with the decision/resolution communicated by the above office, or have not received any response within 14 days, you may send your Appeal addressed to the Chairman of the Grievance Redressal Committee at: gro@sbigeneral.in or contact at: 022-42412070

Address: Grievance Redressal Officer, 9th Floor, A & B Wing, Fulcrum Building, Sahar Road, Andheri (East), Mumbai 400 099 List of Grievance Redressal Officers at Branch:

https://content.sbigeneral.in/uploads/0449cac1bcd144bbb160d3f6b714fbbd.pdf/

In case, you are not satisfied with the decision/resolution communicated by the above office, or have not received any response within 14 days, you may Register your complaint with IRDAI on the below given link https://bimabharosa.irdai.gov.in/Home/Home

If your grievance remains unresolved from the date of filing your first complaint or is partially resolved, you may approach the Insurance Ombudsman falling in your jurisdiction for Redressal of your Grievance. The details of the Insurance Ombudsman can be accessed at https://www.cioins.co.in/Ombudsman

If Your issue remains unresolved You may approach IRDAI by calling on the Toll-Free no. 155255 or You can register an online complaint on the website http://igms.irda.gov.in

For Insurance Ombudsman Offices, kindly visit our website

https://www.sbigeneral.in/portal/buy-online/quick-assist/Locate us/Ombudsman Office List

	Terms And Conditions		
Limitation As To Use	As per Motor Vehicle Rules, 1989, "The Policy covers use only under a permit within the meaning of Motor Vehicles Act, 1988 or such a carriage falling under sub section 3 of section 66 of the Motor Vehicle Act 1988. The Policy does not cover use for a) Organized Racing b) Pace Making c) Reliability Trials d) Speed Testing."		
Our Recommendation	Simply do not use vehicle for the purpose it is not allowed.		



	Terms And Conditions
Drivers Clause	PERSONS OR CLASSES OF PERSONS ENTITLED TO DRIVE: Any person including Insured provided that a person driving holds an effective driving license at the time of the accident and is not disqualified from holding or obtaining such a license. Provided also that the person holding an effective learner's license may also drive the vehicle when not used for the transport of goods at the time of the accident and that such a person satisfies the requirements of Rule 3 of the Central Motor Vehicles Rules, 1989.
Our Recommendation	Drive only when you hold a Valid Drivers License in India.
Limits Of Liability	a. Under Section II-1 (I) of the Policy-Death of or bodily injury to any person so far as it is necessary to meet the requirements of the Motor Vehicle Act, 1988. b. Under Section II (1) (ii) of the Policy-Damage to property other than property belonging to the insured or held in trust or in the custody or control of the insured up to the limits specified Up to ₹ 7,500,00/ c. PA Cover for Owner-Driver under Section-III CSI - ₹ 1,500,000 /- (if opted).
Our Recommendation	Know what your policy covers.
Deductible	(i) Compulsory Deductible ₹ 1000 /- (ii) Voluntary Deductible ₹ 0 /- (iii) Additional Compulsory Deductible ₹ 0 /-
Special Conditions	Warranted all damages existing prior to inception of risk are excluded from the scope of Policy. The Policy has been issued subject to valid Pollution Under Control (PUC) Certificate disclosed by you as ar insured on or before the date of commencement of the Policy. If the PUC Certificate is not found valid at any point of time during the policy period, the Company reserves the right to cancel the policy.
No Claim Bonus	The Insured is entitled for a No Claim Bonus (NCB) on the Own Damage section of the Policy, if no claim is made or is pending during the preceding year(s), as follows: The preceding year - 20%; Preceding two consecutive years - 25%; Preceding three consecutive years - 35%; Preceding four consecutive years - 45%; Preceding five consecutive years - 50%. The No Claim Bonus will only be allowed provided the Policy is renewed within 90 days of the expiry date of the previous Policy.

Important Details

PREVIOUS POLICY DETAILS			
Previous Insurer Previous Policy Number Period of Insurance Previous Policy Type			
		From to	

Financier Details	Nominee Details	POSP Details
,,	Nominee Name:PUDI RAMAKRISHNA Nominee DOB:40 Nominee Relationship:Self	Vizza Insurance



Premium Receipt

This is to confirm and certify that we have received premium(s) from the below named Policy Holder		
Policy Number	POCMVGC0100311462	
Policy Holder Name	PUDI RAMAKRISHNA	
Intermediary Name	Vizza Insurance Broking Services Pvt Ltd	
Receipt Number		
Product Name	Commercial Vehicle Insurance Policy-Package (Goods Carrying)	
Receipt Date	04/04/2025	
Policy Start Date	04/04/2025 12:51:00	
Policy End Date	03/04/2026 23:59:59	
Premium Paid by	PUDI RAMAKRISHNA	

^{*}Cheque dishonor - If premium paid through cheque, the policy is void ab-initio in case of dishonor of cheque.



Authorized SignatoryFor SBI General Insurance Company Limited



GST INVOICE: You may download GST invoice from www sbigeneral.in\download\

The information provided herein above is for the purpose of illustration only. For more details on risk factors, terms, conditions and exclusions, please read the Policy wordings https://www.sbigeneral.in/portal/downloads/business/motorinsurance/Commercial Motor Insurance carefully.

Declaration



As part of our Go Green initiative, your policy will be issued digitally to your registered mobile number via WhatsApp, SMS, and email. By issuing an e-policy, we help conserve the environment by saving a tree. An electronic policy document holds the same legal validity as a physical copy.

However, if you would prefer to receive a physical copy of your policy document, simply send an SMS with the message "PRINT < Policy Number>" to 561612 from your registered mobile number.



Proposal Details

Proposal Transcript For	Commercial Vehicle Insurance Policy-Package (Goods Carrying)
Proposer Name	PUDI RAMAKRISHNA
Proposer Address	5 21 KOTNANA RAMINAIDU VALASA MAIN STREET PARVATHIPURAM, SUNKI AGRAHARAM VIZIANAGARAM GARUGUBILLI, Vizianagaram, Andhra Pradesh-535525 India
Proposer Contact Number	9014584512
Proposer Email Address	VIZAG2628@GMAIL.COM

Policy POCMVGC0100311462 is issued based on the correct information given by you. In case any information is incorrect or require changes we request you to revert within a period of 15 days from receipt of this document failing which it will be deemed that you are agreeing to correctness of the information mentioned in this document.

Details as shared by you with us is as below.

Your Vehicle Details

AP37TK0610
Vizianagaram
497TC41KSY832931
MAT544012H7K15713
02/04/2018
2017
Tata Motors
LPT 1412
CR X 42 WB - 12990 GVW
12990
Diesel
2
1

Expiring Policy Details

Details	OD Policy Details	TP Policy Details
Insurer Name		
Policy Number		
Policy Start Date		
Policy End Date		
Policy Type		
No Claim Bonus %		NA
Claim Made	No	No

Coverage & Terms Opted

Period of Insurance Own Damage	From:04/04/2025 12:51:00 To:03/04/2026 23:59:59
Period of Insurance Third Party	From:04/04/2025 12:51:00 To:03/04/2026 23:59:59
Period of Insurance PA cover to Owner Driver	From:04/04/2025 12:51:00 To:03/04/2026 23:59:59



Insured Declared Value (IDV)

Vehicle IDV (Rs.)	Electrical Accessories (Rs.)	Non-Electrical Accessories (Rs.)	CNG / LPG Kit (Rs.)	Body Value (Rs.)	Trailer (Rs.)	Total (Rs.)
1200000	0	0	0	0	0	1200000

Additional Covers

Voluntary Excess Opted		NA
PA Cover to Owner Driver of Rs. 15 Lakhs	Yes	
PA Cover to Unnamed Passenger / Pillion Rider		NA
PA cover to Paid Driver	No	
Legal Liability to Paid Driver / Employees		1,1
Third Party Property Damage Restriction Limit		
Add on covers - Kindly refer Policy Schedule		
Hypothecation / Lease / Hire Purchaser Name	No	,,
Valid PUC certificate will be carried in vehicle	Yes	
Policy premium including Tax		43039.00

I/We agree to receive policy document on registered mobile number / email address as given in this document.

No person shall allow or offer to allow either directly or indirectly, as an inducement to any person to take out or renew or continue an insurance in respect of any kind of risk relating to lives or property in India, any rebate of the whole or part of the commission payable or any rebate of the premium shown on the policy, nor shall any person taking out or renewing a policy accept any rebate, except such rebate as may be allowed in accordance with the published prospectus or tables of the insurer. ANY PERSON IN BREACH OF COMPLYING WITH THE PROVISIONS OF THIS SECTION SHALL BE PUNISHABLE WITH FINE WHICH MAY EXTEND TO RUPEES TEN LAKH.

I/We confirm that premium is paid from bonafide sources of income.

Disclaimer: Corporate & Registered Office: Fulcrum Building, 9th Floor, A & B Wing, Sahar Road, Andheri (East), Mumbai - 400099. | For SBI General Insurance Company Limited IRDAI Reg. No. 144 dated 15/12/2009 | CIN: U66000MH2009PLC190546 | UIN: IRDAN144RP0002V02201112 | SBI Logo displayed belongs to State Bank of India and used by SBI General Insurance Co. Ltd. under license.



GST TAX INVOICE										
GST Invoice No:	GST Invoice Date:						oice Date:	04/04/2025		
GSTIN/ Unique No: (SBI General)		SBI General State B00009								
SBI General Branch Address:		SBI General Insurance Company Limited 9th Floor, A&B Wing, Fulcrum Building, Sahar Road, Andheri East, Mumbai - 400099.								
				Det	ails of Policy	Holder:				
Name:	Mr . PUDI I	RAMAKRISHI	NA							
Address:			۸, DU VALASA radesh -53552		ARVATHIPURA	M ,SUNKI AGR.	AHARAM VIZIA			
Policy Holder State	Andhra Pra	adesh					Whether in	supply: voice under charge:	Andhra Prad	lesh
GSTIN/ Unique No:							Policy	Number	POCMVGC0	100311462
Insurance	HSN Code	Premium (without	K	FC	Co	GST	SGST/	UTGST	IC	GST
Product Name		Taxes)	Rate	Amount	Rate	Amount	Rate	Amount	Rate	Amount
Commercial Vehicle Insurance Policy - Package (Goods Carrying) - Other than Basic TP	NA	0.0	1%		9%	2,384.85	9%	2384.85	18%	0
Commercial Vehicle Insurance Policy - Package (Goods Carrying) - Basic TP	NA	35,313			%		%		%	
Total Invoice Value (InFigures)	43,039									
Taxes Applicable	4769.7 Authorized Signatory									
SBI General Receipt No:						04/04/2025				



CUSTOMER INFORMATION SHEET

This document provides only key information about your policy. Please refer to the policy document for detail terms and conditions.

SI. No	Title	Description (Please refer to applicable Policy Clause Number in next column)	Policy Clause Number
1	Name of Insurance Product	Commercial Vehicle Insurance Policy - Package (Goods Carrying)	
2	Unique Identification Number allotted by IRDAI	IRDAN144RP0002V02201112	
3	Structure	Basis of Sum Insured -Indemnity	2.Coverage, section 2a
4	Interests Insured	Interest insured is Damage to vehicle & Third Party liability	2. Coverage
5	Sum Insured / Motor Insured Declared Value	Total IDV of the vehicle insured- 1,200,000.00/- IDV is insured declared value derived basis your invoice price after applying depreciation as per rules mentioned in CIS point number 15. SBIG's liability will be capped at this value.	3.Sum insured - insured's declared value (idv)
6	Policy Coverage (What the policy covers?)	Policy covers the following: Loss or damage to your vehicle due to fire, self-ignition, accidental damage, explosion, natural disasters like lightning, earthquake, hurricanes, cyclones, landslides, etc.	2a. Section I - loss of or damage to the vehicle insured
		Third party liability in case of injury/death of the person, or any damage caused to the property of the third party	2b.Section II - liability to third parties
		 Personal accident covers up to Rs for individual owners while driving. 	2d. Section III - personal accident cover for owner-driver
		For complete details on the coverage, limits, exclusions, terms & conditions, refer policy wording on www.sbigeneral.in	
7	Add on Cover	Add On Cover Name Sum Insured/Limits	11. Add on covers : Refer the Annexure III
8	Loss participation	Compulsory deductible is a mandatory deductible that must be paid by you at the time of claim.	8. Endorsements, IMT 22
		Compulsory Deductible applicable under this policy is - Rs. /-	
9	Exclusions	The Insurer shall not be liable with respect to	5.General Exceptions
	(what the policy does not cover)	Damage, theft or loss due to incidents related to the war, invasion, foreign enemy acts, mutiny, rebellion, etc.	
		Driving without a valid licence	
		Driving under the influence of drugs and alcohol	
		Electrical/Mechanical Breakdowns	
		For complete details on the exclusions, refer policy wording	
10	Special Conditions and Warranties (if any)	Warranted all damages existing prior to inception of risk are excluded from the scope of Policy.	



			SURAKSHA AUR BHAROSA DONO
11	Admissibility of Claim	Admissibility: Admissibility of claim depends on the document submitted for the damaged vehicle claimed by the insured in reference to event /peril / term and condition of the policy. · Surveyor will verify the document and assess the loss as per policy term / condition and coverage mentioned in the policy. Submitted the Report to the insurer. The claim would not be acceptable if it falls under specific warranty or General exclusion/condition mentioned in the Policy Wordings. Denial: Denial of claim can be done by us & policy can be cancelled on the ground of mis- representation, mis -declaration, fraud, non-disclosure of material facts. The sample claim calculation process is attached as Annexure II A Gross Assessed Liability Rs.20,000 B Less:Deprecistion (if applicable) (Rs.4,000) C Net Assessed Liability (A-B) Rs.16,000	7. Conditions
		D Less: Compulsory Deductible (Rs.2,000) F Net payable amount (C-D) Rs 14 000	
12	Policy Servicing - Claim Intimation and Processing	E Net payable amount (C-D) Rs.14,000 1.Claim intimation & reaching to our designated officials please contact us at Email: customer.care@sbigeneral.in Toll-Free number 18001021111 Website: www.sbigeneral.in Whatsapp: 7669800345 Mobile app SMS: 561612 2. Procedure to be followed for cashless service A. For accidental damage: Contact us as above mention modes B. You will receive a text message with contact details of the surveyor appointed for your claim. C. Document Submission: Surveyor collect all relevant documents from you or documents may be submitted to branch digitally through whatsapp/Mobile app or link shared by us D. Assessment: Loss will be assessed by surveyor as per policy terms and conditions. E. Delivery Order/Vehicle Delivery: On receipt of Pre-Invoice of repaired vehicle delivery order will be provided as per survey report and policy terms and conditions. F. Payment to garage: We will process the claim payment in favour of repairer post receipt of the Final document as per survey report and policy terms and conditions 3.Procedure to be followed for reimbursement service A. For accidental damage: Contact us as above mention modes B. You will receive a text message with contact details of the surveyor appointed for your claim C. Document Submission: Surveyor collect all relevant documents from you or documents may be submitted to branch digitally through whatsapp/Mobile app or link shared by us D. Assessment: Loss will be assessed by surveyor as per policy terms and conditions E. Repair invoice submission: You have to submit repair invoice to us F. Payment to insured: We will process the claim payment in favour of	
		Insured post receipt of the Final document as per survey report and policy terms and conditions 4. Turnaround Time (TAT) for claim settlement A. Time limit for appointment of surveyors - 24 hours from date of intimation of claim B. Submission of survey report - 15 days from the date of appointment of surveyor C. Settlement/rejection of Claim -7 days after receiving last document 5. Escalation matrix when TAT is not satisfied For Queries, Service Request and Non - Health claims Registration Call SBI General Insurance on Toll Free - 18001021111 Email us at: customer.care@sbigeneral.in	



Details of protection of policyholder's interest-The Company has adopted Grievance Redressal Policy, wherein the Grievance Redressal Procedure, details of GRO, Ombudsman details and link to Bima Bharosa Portal is mentioned below. Stage 1 To raise the query, you may write to head.customercare@sbigeneral.in Toll Free - 1800 102 1111 Customer Care Toll-free number is available 24/7 Stage 2 If you are not satisfied with the decision communicated by the above office, or have not received any response within 14 days, send your appeal at : gro@sbigeneral.in. or contact at: 022-42412070 Address: Grievance Redressal Officer, 9th Floor, A & B Wing, Fulcrum Building, Sahar Road, Andheri (East), Mumbai 400 099	10. Grievance Redressal Process
head.customercare@sbigeneral.in Toll Free - 1800 102 1111 Customer Care Toll-free number is available 24/7 Stage 2 If you are not satisfied with the decision communicated by the above office, or have not received any response within 14 days, send your appeal at : gro@sbigeneral.in. or contact at: 022-42412070 Address: Grievance Redressal Officer, 9th Floor, A & B Wing, Fulcrum	
above office, or have not received any response within 14 days, send your appeal at : gro@sbigeneral.in. or contact at: 022-42412070 Address: Grievance Redressal Officer, 9th Floor, A & B Wing, Fulcrum	
List of Grievance Redressal Officers at Branch: https://content.sbigeneral.in/uploads/0449cac1bcd144bbb160d3f6b7 14fbbd.pdf/	
Stage 3 In case, you are not satisfied with the decision/resolution communicated by the above office, or have not received any response within 14 days, you may Register your complaint with IRDAI on the below given link https://bimabharosa.irdai.gov.in/Home/Home	
Stage 4 If your grievance remains unresolved from the date of filing your first complaint or is partially resolved, you may approach the Insurance Ombudsman falling in your jurisdiction for Redressal of your Grievance. The details of the Insurance Ombudsman can be accessed at https://www.cioins.co.in/Ombudsman.	
If Your issue remains unresolved You may approach IRDAI by calling on the Toll-Free no. 155255 List of Ombudsman offices with contact details are attached as an Annexure-1. For updated status, please refer to website www.irdaindia.gov.in	
Obligations of prospective Policyholder / Customer The Policy shall be void and all premium paid hereon shall be forfeited to the Insurer, in the event of misrepresentation, misdescription or non disclosure of any material fact by the policyholder pertaining to the proposal form, written declarations or any other communication exchanged for the sake of obtaining the insurance policy by the Insured	
Disclosure of other material information during the policy period:	
1. Change in insured name	
2. Change in the vehicle details i.e make, model, cc, extra fitments, engine & chassis no, class of vehicle. In fact all (In fact, all relevant details are in the RC book/card and a copy of same may be handed over) Tax paid details; Certificate of fitness, license validity etc.	
3. Previous policy details (ie. Disclosure of NCB, previous claim details)	
15. Criteria for arriving at IDV & Illustration (IDV) = (Company's exshowroom price - the depreciation value) + (Cost of car accessories - the depreciation value of these parts)	
Let us understand how the depreciation rates are used to calculate your car's IDV with the help of the following example.	
Suppose, you're buying a car for ₹1000000. The moment you drive it out of the showroom, its IDV starts decreasing. The depreciation rate for the first six months is 5%. That means the IDV of your car for the first six months is ₹950000. Similarly, the IDV of your car after six months of buying will be ₹850000, and it'll remain the same till twelve months or one year from the purchasing date. And if your car's age is between four and five years, its IDV will be half of its price.	



16.	Criteria for considering	In the event of an accident leading to total loss or constructive total	
	vehicle as Total	loss settlement of claim will be based on what is mentioned in the	
	loss/Constructive Total loss	policy schedule and / or agreed by policyholder either 75% or 60%	

Declaration by the Policyholder;

I have read the above and confirm having noted the details.

Place:

Date: (Signature of the Policyholder)

Note: For product related documents including Customer Information Sheet, kindly refer to the below link: https://www.sbigeneral.in/downloads

In case of any conflict, the terms and conditions mentioned in the policy document shall prevail