# **HDFC ERGO General Insurance Company Limited**

Certificate of Insurance cum Policy Schedule

#### **Private Car Package Policy**





Vehicle Details **Policy Details** 2311 1011 8602 2200 000 Make Hvundai Policy No. Model -EON MAGNA +(814 CC) -Period of From 25 Mar, 2022 00:01 hrs Registration No AP-35-AE-3486 Insurance To 24 Mar. 2023 Midnight VIZIANAGARAM RTO Issuance Date 23/03/2022 MR PALAVALASA PYDITHALLI 101186022200000 MALA351ALFM427517J Invoice No. C/O G JAYARAO, D NO 18253 BANGARAMMA COLONY KOTHA Chassis No. BELAGAM PARVATHIPURAM VIZIANAGARAM Cubic Capacity /Watts 814 Seats ANDHRA PRADESH - 535501 Tel. 9491799483 Year of Manufacture 2015 Body Type HATCHBACK PAN No. Engine No G3HAFM384029 EIA No. Payment Details: Fund Transfer No. MT2203467479, Date: 23/03/2022, Bank Name:BizDirect Email ID: rajesh.bfa@gmail.com Insured's Declared Value (IDV) (₹) Vehicle **Electrical Accessories** Non Electrical Accessories CNG/LPG Kit Trailer Total IDV

200,000	U	U	U	U	200,000			
Premium Details (₹)								
Own Damage Premium(a)		(₹)	Liability Premium(b)		(₹)			
Basic Own Damage:		1920	Basic Third Party Liability:		2072			
Total Basic Premium		1920	LL to Paid Driver (IMT-28)		50			
Less: No Claim Bonus (20%)		384	PA Cover for Owner Driver of ₹ 1500000	( CPA Cover Policy Period From Da	te 25/03/2022 325			
			To Date 24/03/2023 )					
Total - Less		384	PA Cover for Un-Named Persons of ₹ 10	00000 Each ( for 5 Persons) (IMT-16)				
Add on Coverages			Net Liability Premium (b)		2697			
Emergency Assistance		350	Total Package Premium (a+b)		4583			
Total - Add on		350	Integrated Tax 18%					
Net Own Damage Premium (a)		1886	Total Premium		5408			

Total - Add on		350	Integrated Tax 18%				825		
Net Own Damage Premium (a)		1886	Total Premium				5408		
Geographical Area India ,		Compulsory Ded	uctible (IMT-22) 1,000 Voluntary Deductible (IMT		Voluntary Deductible (IMT-22A)	0			
Previous Policy No. 3101109196	25/03/2021 to 24/	/03/2022 of TATA AIG	GENERAL IN	ISURANCE CO.LTD.	NCB	0%			
If declaration found incorrect, benefits under the present policy in respect of own damage section will stand forfeited.									
Nominee for Owner driver	Mrs Palavalasa Pyd	lithalli , Spouse	App	ointee					

Named Persons & Nominee(IMT -15)

#### Endt NO List of Endorsements\_Description Effective Date

LIMITATIONS AS TO USE: The Policy covers use of the vehicle for any purpose other than: a) Hire or Reward b) Carriage of goods (other than samples or personal luggage) c) Organized racing d) Pace making e) Speed testing f) Reliability Trials g) Any purpose in connection with Motor Trade. Persons or Class of Persons entitled to drive: Any person including the insured, provided that a person driving holds an effective driving license at the time of the accident and is not disqualified from holding or obtaining such a license. Provided also that the person holding an effective learner's license may also drive the vehicle and that such a person satisfies the requirements of Rule 3 of the Central Motor Vehicles Rules, 1989. Limits of Liability 1. Under Section II-1 (i) of the policy - Death of or bodily injury - Such amount as is necessary to meet the requirements of the Motor Vehicles Act, 1988. 2. Under Section II - 1(ii) of the policy -Damage to Third Party Property
\*\*T50000 3. P. A. Cover under Section III for Owner - Driver(CSI): \*\*T500000 Terms, Conditions & Exclusions: As per the Indian Motor Tariff. A personal copy of the same is available free of cost on request and the same is also available at our website.

I / We hereby certify that the policy to which the certificate relates as well as the certificate of insurance are issued in accordance with the provision of chapter X, XI of M. V.Act 1988. The stamp duty of 0.50 paid by Demand Draft, vide Receipt/Challan no. LOA/CSD/225/2021/6304 dated 28-12-2021 as prescribed in Government of Maharashtra Order No. Mudrank ? 2017/CR.97/M-1, dated the 03/JAN/201. IMPORTANT NOTICE: The Insured is not indemnified if the vehicle is used or driven otherwise than in accordance with this Schedule. Any payment made by the Company by reason of wider terms appearing in the Certificate in order to comply with the Motor Vehicle Act, 1988 is recoverable from the Insured. See the clause headed "AVOIDANCE OF CERTAIN TERMS AND RIGHT OF RECOVERY". Disclaimer: The Policy shall be void from inception if the premium in full is not realised by the company. In the event of misrepresentation, fraud or non-disclosure of material fact, the Company reserves the right to cancel the Policy. Please note that the insured vehicle was pre-inspected and a report was prepared accordingly. The existing damages to the vehicle as mentioned in the report shall not be paid by the Company. The policy is issued basis the information provided by you, which is available with the company. In case of discrepancy or non recording of relevant information in the policy, the insured is requested to bring the same to the notice of the company within 15 days. Goods and Service Tax for this invoice is not payable under reverse charge basis.

Branch :LEELA BUSINESS PARK, 6TH FLR, ANDHERI - KURLA RD, MUMBAI, 400059. Phone No.: +91-22-66383600

Goods and Service Tax Registration No: 27AABCL5045N1Z8 HSN Code 997134

Agent Name : INVICTUS INSURANCE BROKEING SERVICES PVT LTD(D2)1 Agent Code :

For HDFC ERGO General Insurance Company Ltd

201841905656 Contact No : 1800-266-0101

**Duly Constituted Attorney** 

Scan the code for Instant Policy Info, Register/Track Claim, Renewal and Modifications in policy.

**Electrical Accessories** 

## Motor Insurance - Proposal Form cum Transcript Letter For Private Car Package



Total IDV



2311101186022200000

Vehicle

MR PALAVALASA PYDITHALLI C/O G JAYARAO, D NO 18253 BANGARAMMA COLONY KOTHA BELAGAM PARVATHIPURAM VIZIANAGARAM - 535501 ANDHRA PRADESH - Tel. 9491799483

	Vehicle	e Details	Policy Details			
Make	Hyundai			Proposal No.	2311 1011 8602 2200 000	
Model	-EON M	IAGNA +(814	CC) -	Period of	From 25 Mar, 2022 00:01 hrs	
Registration No	AP-35-A	E-3486		Insurance	To 24 Mar, 2023 Midnight	
RTO	VIZIANA	GARAM		Issuance Date	23 Mar 2022	
Chassis No.	MALA35	1ALFM4275	17J	Invoice No.	101186022200000	
Cubic Capacity	814	Seats	5			
Year of Manufacture	2015	Body Type	HATCHBACK			
Engine No.	G3HAFN	Л384029		PAN No.:		
Email ID	rajesh.bf	fa@gmail.con	n			

Trailer

200000	0	0	0	0	200000	
	1920   Basic Third Party Liability: 2072   1920   LL to Paid Driver (IMT-28)   50   384   PA Cover for Owner Driver of ₹ 1500000 (CPA Cover Policy Period From Date 25/03/2022 325   To Date 24/03/2023 )   PA Cover for Un-Named Persons of ₹ 100000 Each (for 5 Persons) (IMT-16) 250   Net Liability Premium (b) 2697   350   Total Package Premium (a+b) 4583   Integrated Tax 18%   825					
Own Damage Premium(a)		(₹) L	ability Premium(b)		(*	(₹)
Basic Own Damage:		1920 B	asic Third Party Liability:		207	)72
Total Basic Premium		1920 LI	to Paid Driver (IMT-28)		Į	50
Less: No Claim Bonus (20%)		384 P	PA Cover for Owner Driver of ₹ 1500000 ( CPA Cover Policy Period From Date 25/03/2022			
		To	Date 24/03/2023 )			
Total - Less		384 P	A Cover for Un-Named Persons of ₹ 10	00000 Each ( for 5 Persons) (IMT-16)	,	
Add on Coverages	overages Net Liability Premium (b)					397
Emergency Assistance		1 '	otal Package Premium (a+b)			
Total - Add on		1 ***	Integrated Tax 18%			
Net Own Damage Premium (a) 1886   Total Premium					540	408

Insured's Declared Value (IDV) (₹)

CNG/LPG Kit

Non Electrical Accessories

Geographical Area	India ,		Compulsory Deductib	le (IMT-22)	1,000	Voluntary Deductible (IMT-22A)	0		
Payment Details (₹)									
Cheque / DD / Fund Transfer No. Fund Transfer No. MT2203467479 Dated: 23/03/2022 Drawn on BizDirect									
Previous Policy No.	3101109196	Valid	25/03/2021 to 24/03/2	022 of TATA A	IG GENERAL	INSURANCE CO.LTD.	NCB	0%	
If declaration found incorrect, benefits under the present policy in respect of own damage section will stand forfeited.									
Nominee for Owner driver Mrs Palavalasa		Mrs Palavalasa Pyd	lithalli , Spouse	Α	ppointee				
Named Persons & Nor	minee(IMT -15)								

Agent Name: INVICTUS INSURANCE BROKEING SERVICES PVT LTD(D2)1 Agent Code: 201841905656 Contact No: 1800-266-0101

#### Anti rebate clause

Prohibition of Rebates (Section 41 of Insurance Act, 1938 as amended): 1. No person shall allow or offer to allow, either directly or indirectly, as an inducement to any person to take out or renew or continue an insurance in respect of any kind of risk relating to lives or property in India, any rebate of the whole or part of the commission payable or any rebate of the premium shown on the policy, nor shall any person taking out or renewing or continuing a policy accept any rebate, except such rebate as may be allowed in accordance with the published prospectuses or tables of the insurer: provided that acceptance by an insurance agent of commission in connection with a policy of life insurance taken out by himself on his own life shall not be deemed to be acceptance of a rebate of premium within the meaning of this sub-section if at the time of such acceptance the insurance agent satisfies the prescribed conditions establishing that he is a bona fide insurance agent employed by the insurer.

2. Any person making default in complying with the provisions of this section shall be liable for a penalty which may extend to ten lakh rupees.

#### Terms and Conditions

I hereby declare that the Insured Person(s) listed in Proposal Form will abide to the following T&C:

- 1) I/We hereby declare that the statements made by me/us are true to the best of my / our knowledge and belief and I/we hereby agree that this declaration shall form the basis of the contract between me/us and HDFC ERGO General Insurance Company Limited.
- 2) I/We also declare that, if any additions or alterations are carried out after the submission of this proposal form, then the same would be conveyed to the insurers immediately
- 3) I understand that: My premium is derived on the basis of information filled by me, which includes my previous year policy details and No claim Bonus Discount %, if any.
- HDFC ERGO General Insurance Company (Company) may verify my previous year policy details and may hold claim settlement process till the time confirmation is received from previous insurer

The Company shall have no liability under this insurance contract if it is found that any of my / our statement on particulars or declaration (other than NCB discount) in this proposal form or other documents are incorrect and / or untrue / false.

- If any discrepancy found in the information provided for arriving at NCB discount %, Company shall communicated to me via e-mail &/ or letter for payment of the balance premium amount within 20 days from the date of communication.
- If the balance amount is not paid by me within 20 days from the date of communication, I will be liable to pay three times the balance premium amount at the time of first claim made under the policy which shall be deducted from the final approved claim amount under the policy
- 4) I/We also shall endeavor to procure the renewal notice and pass on the same to HDFC ERGO General Insurance immediately upon the receipt of such renewal notice.
- 5) Any person who, knowingly and with intent to defraud the Insurance Company or other persons, files a proposal for insurance containing any false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent act which will render the policy voidable at the Company's sole discretion and result in a denial of insurance benefits.

GSTIN: Motor(Comprehensive and TP): For policy issued in the name of corporate entity (proprietor, HUF, partnership, private company etc), GSTIN is printed on the policy, basis the details provided during policy issuance. For any subsequent changes or addition (i.e. if GSTIN not entered at the time of policy issuance) on policy schedule, changes shall be carried out through fresh policy issuance with prospective effect.

6) I / we declare and confirm having a valid PUC.

7) I understand the Proposal No. 2311101186022200000 is issued to me basis on above information.

Transcript Declaration: In case disagreement or objection or any other changes with respect to information and contents mentioned herein above, please contact our toll free number and register your objections / changes / disagreement to the content of this transcript or you may also send us email or written correspondence at the following details within a period of 15 days from date of your receipt of this transcript along the policy.

## **HDFC ERGO General Insurance Company Limited**

# Frequently Asked Question's (FAQ's) - Motor Insurance



#### WHAT ARE THE MAJOR COVERS UNDER THE POLICY?

#### Loss or Damage to the Insured Vehicle caused due to:

- a. Fire, explosion, self ignition or lightning.
- b Burglary, housebreaking or theft
- c All act of God perils like earthquake, flood, cyclone etc
- d Accidental external means, terrorism, riot and strike

#### Liability to Third Parties:

Provides cover for any legal liability arising out of the use of the vehicle for

- a Accidental death / injury to any third party
- b Any damage to property owned by third party

#### Personal Accident Cover:

The policy provides for a mandatory Personal Accident cover for owner driver and optional cover for passengers covering accidental death and permanent total disability

#### WHAT ARE THE MAJOR EXCLUSIONS OF THE POLICY?

- General aging, wear & tear, mechanical or electrical breakdown, failure, depreciation, any consequential loss
- b. Damage by a person driving without a valid license
- c. Damage by a person driving under the influence of liquor or drugs
- d. Loss/damage attributable to war, mutiny, nuclear risks
- e. Damage to tyres and tubes, unless damaged during an accident
- f. Usage on hire & reward (applicable for all classes except public commercial vehicles)
- g. Loss or damage to bonnet side parts, mudguard, bumpers, lamps, tyres, tubes, headlights, paint work (applicable for all commercial vehicles; unless opted additionally)
- Loss or damage resulting from overturning arising out of operation as a tool (applicable for mobile cranes, drilling rigs, mobile plants, navvies, shovels, grabs, rippers unless opted for additionally)
- Loss of or damage to accessories by burglary housebreaking or theft unless the vehicle is stolen at the same time (applicable to all commercial vehicles & two wheelers)

#### TRANSFER OF INSURANCE (INCASE VEHICLE IS SOLD)

To place your request for Transfer of Insurance, visit Customer Support section on our website www.hdfcergo.com.

#### WHAT CHANGES CAN BE DONE IN MY POLICY ENDORSEMENT

To place your request for any "Changes in Policy', visit Customer Support section on our website www.hdfcergo.com.

## **CLAIMS DOCUMENTS: IN CASE OF LOSS DUE TO THEFT**

- a. Duly filled and signed claim form & discharge voucher (after loss settlement)
- b. Original Registration Certificate (RC)
- c. Original Policy Copy
- d. Copy of FIR lodged at the nearest police station
- e. All original keys & vehicle invoice copy
- f. No trace report confirming that the stolen vehicle is not traceable
- g. Original NOC from financer incase of hypothecation / HPA
- h. Intimation to RTO for theft of vehicle
- i. Duly signed RTO transfer papers (Form 26, 28,29,30,35)
- j. RC extract with stolen remark from the concerned RTO after the loss
- k. AML documents for amount more than 1 lac (PAN card, 2 passport size photo, residence proof)
- $I. \ \ \, \text{Deed of subrogation cum indemnity on judicial stamp paper}$

Disclaimer: Where it is brought to the notice of the Company, that vehicle insured which is not a new vehicle but shown as a new vehicle with a malafide intention, claims for total loss of such vehicle would not be admissible, if there is a gap of more than 10 days from date of invoice of vehicle and the proposal date.

## **HOW DO I FILE A CLAIM?**

For Accidental Damage to Insured Vehicle (Own Damage Claims):

- Mobile App: Simply download HDFC ERGO Mobile App Insurance Portfolio Organizer from Play Store. Link your policy by providing few simple details and register a claim.
- Call Toll Free 1800 2700 700 (Accessible from India only) and provide your policy number for reference and register a claim

#### Please keep the following details handy while intimating a claim

- a. Policy Number
- b. Registration Details / RC Copy
- c. Drivers details at the time of accident including driving License Number
- d. FIR on a case to case basis
- e. Repair estimate

#### WHAT IS THE CLAIM PROCESS?

- If your vehicle can be driven, take it to the nearest dealer / garage.
- 2. Get a repair estimate, fill up the claim form and attach a copy of the registration certificate and driving license of the person driving at the time of the accident.
- 3. If the garage is within our network, you could avail of cashless claim facility. Pay for non accident related repairs, depreciation and deductible. We would settle the rest.
- If the garage is outside our network, you would have to get the claim reimbursed subsequently.

## CLAIMS DOCUMENTS -FOR ACCIDENTAL DAMAGE TO INSURED VEHICLE

- a. Duly filled and signed claim form & satisfaction voucher
- b. Registration Certificate (RC)
- c. Driving license of the person driving at the time of the accident
- d. Policy Copy, original repair estimate, repair invoice
- e. Payment receipt for non-cashless claims
- f. Original repair invoice for cashless claims
- g. AML documents for amount more than ₹1 lakh (PAN card, 2 passport size photo, residence proof)
- h. Form 35 & original NOC from financer incase of total loss where payment is made to insured
- i. A copy of police FIR/panchnama is required for TP injury / death / property damage
- j. Sale deed / Delivery note / Form 29 and 30 / transferred RC Copy in 'Used Car' cases

## Additional documents required for commercial vehicles:

a. Spot survey b. Load challan c. Fitness certificate d. Route permit

# WHAT IS NCB?

#### NO CLAIM BONUS (NCB):

NCB is provided for every claim free year basis the slab as provided by Tariff.

## How can I get No Claim Bonus Reserving Letter?

NCB Reserving letter can be provided only on Sale of vehicle evidenced by transferred RC copy OR Sale Deed and Form 29 & 30. The OD section of the policy needs to be transferred to the new owner or cancelled.

#### **HOW DO I RENEW MY POLICY?**

- a. Visit **www.hdfcergo.com** to renew instantly online
- c. Visit our nearest branch / your agent
- b. SMS "RENEW <POLICY NO> " to 9999 700700
- d. Send a copy of the renewal notice along with premium cheque to our branch office/Corporate office

## HOW TO CONTACT US?

Visit Customer Support section on our website **www.hdfcergo.com** and avail host of services online which is easy, instant & convenient

# Convenience at your fingertips

On the Customer Support section of our website, you can:



Get Policy Copy/ 80D Tax Certificate



Make Changes on Policy



Track Claim Status



Update Contact Details