# **HDFC ERGO General Insurance Company Limited**

Certificate of Insurance cum Policy Schedule





#### **Motor Insurance - Trailer Liability Policy**

		Vehicle Details		Policy Details	
Mr BONTADA SANKARA RAO S/O JANGAM NAIDU 3-12 Sali Veedhi Garugubilli Mdl VIZIANAGARAM - 535463 ANDHRA PRADESH - Tel. 9440406241	Make	TRAILER	Policy No.	2354 1007 9294 5401 000	
	Model	TRAILER	Period of	From 06 Jul, 2021 00:01 hrs	
	Registration No	AP-35-W-6372	Insurance	To 05 Jul, 2022 Midnight	
	RTO	VIZIANAGARAM	Issuance Date	05/07/2021	
	Chassis No.	E20133726SSAISKL13752T	Invoice No.	100792945401000	
	Mfg Yr	2013	Customer Id	100906008179	
	Number of Trailer towed	1 EIA No. Not provided	HSN Code:	997134	
	Trailer Type	Other Vehicles Including Class D Ve	nicles		
	Payment Details :	Payment Details: LR2107615673, Bank Name: Bizdirect			
	Email ID : gdlr639(	@gmail.com			
	Premiun	n Details (₹)			
Liability Premium(b)				(₹)	
Basic Third Party Liability				2341	
Sub Total - Addition				2341	

Geographical Area India

Integrated Tax 12% on Basic Third Party Liability Premium

Net Liability Premium (b)

Total Tax

**Total Premium** 

Previous Policy No. 2354100792945400000 Valid from 03/06/2020 to 02/06/2021 of HDFC ERGO GENERAL INSURANCE CO.LTD.

LIMITATIONS AS TO USE: The Policy covers use of the vehicle only under a permit within the meaning of the Motor Vehicle Act 1988 or such a carriage falling under Sub-Section (3) of Section 66 of the Motor Vehicle's Act 1988. The Policy does not cover use of the vehicle for a) Organized racing b) Speed Testing. Limits of Liability 1. Under Section II-1 (i) of the policy - Death of or bodily injury - Such amount as is necessary to meet the requirements of the Motor Vehicles Act, 1988. 2. Under Section II - 1(ii) of the policy -Damage toThird Party Property - ₹ 750000 Terms, Conditions and Exclusions: As per the Indian Motor Tariff. A personal copy of the same is available free of cost on request & the same is also available at our website.

#### Insured is carrying on or engaged in the business or occupation of and no other for the purposes of this Insurance

1 / We hereby certify that the policy to which the certificate relates as well as the certificate of insurance are issued in accordance with the provision of chapter X, XI of M. V.Act 1988" The stamp duty of ₹ 0.50 paid by Demand Draft, vide Receipt/Challan no. CSD/67/2021/2096 dated 24/06/2021 as prescribed in Government of Maharashtra Order No. Mudrank-2017/CR.97/M-1, dated the 09th January 2018". .Goods & Services Tax Registration No: 27AABCL5045N1Z8.IMPORTANT NOTICE: The Insured is not indemnified if the vehicle is used or driven otherwise than in accordance with this Schedule. Any payment made by the Company by reason of wider terms appearing in the Certificate in order to comply with the Motor Vehicle Act, 1988 is recoverable from the Insured. See the clause headed "AVOIDANCE OF CERTAIN TERMS AND RIGHT OF RECOVERY". Disclaimer: The Policy shall be void from inception if the premium in full is not realised by the company. In the event of misrepresentation, fraud or non-disclosure of material fact, the Company reserves the right to cancel the Policy from inception. In the event of an accident, the insured should inform company immediately to arrange Spot Survey. I understand that the risk shall commence from the start date 06/07/2021 as specified in the Period of Insurance section of the Trailer Liability Policy. GST for this invoice is not payable under reverse charge basis.

UIN: IRDAN125P0005V01200203.

Branch :leela business park, 6th flr, andheri - kurla rd, mumbai

HE DIRECT 1000 -3420 200278133519

For HDFC ERGO General Insurance Company Ltd.

Customer Service Address: D 301, 3rd Floor,

Eastern Business District (Magnet Mall), LBS Marg, Bhandup (West), Mumbai - 400 078.

Customer Service No: +91 22-62346234/+91-120 6234 6234 | www.hdfcergo.com

Duly Constituted Attorney

2341

281

281

2622

Scan the code for Instant Policy Info, Register/Track Claim, Renewal and Modifications in policy

"For detailed policy terms and conditions please visit our website https://www.hdfcergo.com/download/policy-wordings."

## **HDFC ERGO General Insurance Company Limited**

# Frequently Asked Question's (FAQ's) - Motor Insurance



#### WHAT ARE THE MAJOR COVERS UNDER THE POLICY?

#### Loss or Damage to the Insured Vehicle caused due to:

- a. Fire, explosion, self ignition or lightning.
- b Burglary, housebreaking or theft
- c All act of God perils like earthquake, flood, cyclone etc
- d Accidental external means, terrorism, riot and strike

#### Liability to Third Parties:

Provides cover for any legal liability arising out of the use of the vehicle for

- a Accidental death / injury to any third party
- b Any damage to property owned by third party

#### Personal Accident Cover:

The policy provides for a mandatory Personal Accident cover for owner driver and optional cover for passengers covering accidental death and permanent total disability

#### WHAT ARE THE MAJOR EXCLUSIONS OF THE POLICY?

- General aging, wear & tear, mechanical or electrical breakdown, failure, depreciation, any consequential loss
- b. Damage by a person driving without a valid license
- c. Damage by a person driving under the influence of liquor or drugs
- d. Loss/damage attributable to war, mutiny, nuclear risks
- e. Damage to tyres and tubes, unless damaged during an accident
- f. Usage on hire & reward (applicable for all classes except public commercial vehicles)
- g. Loss or damage to bonnet side parts, mudguard, bumpers, lamps, tyres, tubes, headlights, paint work (applicable for all commercial vehicles; unless opted additionally)
- Loss or damage resulting from overturning arising out of operation as a tool (applicable for mobile cranes, drilling rigs, mobile plants, navvies, shovels, grabs, rippers unless opted for additionally)
- Loss of or damage to accessories by burglary housebreaking or theft unless the vehicle is stolen at the same time (applicable to all commercial vehicles & two wheelers)

#### TRANSFER OF INSURANCE (INCASE VEHICLE IS SOLD)

To place your request for Transfer of Insurance, visit Customer Support section on our website www.hdfcergo.com.

#### WHAT CHANGES CAN BE DONE IN MY POLICY ENDORSEMENT

To place your request for any "Changes in Policy', visit Customer Support section on our website www.hdfcergo.com.

## **CLAIMS DOCUMENTS: IN CASE OF LOSS DUE TO THEFT**

- a. Duly filled and signed claim form & discharge voucher (after loss settlement)
- b. Original Registration Certificate (RC)
- c. Original Policy Copy
- d. Copy of FIR lodged at the nearest police station
- e. All original keys & vehicle invoice copy
- f. No trace report confirming that the stolen vehicle is not traceable
- g. Original NOC from financer incase of hypothecation / HPA
- h. Intimation to RTO for theft of vehicle
- i. Duly signed RTO transfer papers (Form 26, 28,29,30,35)
- j. RC extract with stolen remark from the concerned RTO after the loss
- k. AML documents for amount more than 1 lac (PAN card, 2 passport size photo, residence proof)
- $I. \ \ \, \text{Deed of subrogation cum indemnity on judicial stamp paper}$

Disclaimer: Where it is brought to the notice of the Company, that vehicle insured which is not a new vehicle but shown as a new vehicle with a malafide intention, claims for total loss of such vehicle would not be admissible, if there is a gap of more than 10 days from date of invoice of vehicle and the proposal date.

## **HOW DO I FILE A CLAIM?**

For Accidental Damage to Insured Vehicle (Own Damage Claims):

- Mobile App: Simply download HDFC ERGO Mobile App Insurance Portfolio Organizer from Play Store. Link your policy by providing few simple details and register a claim.
- Call Toll Free 1800 2700 700 (Accessible from India only) and provide your policy number for reference and register a claim

#### Please keep the following details handy while intimating a claim

- a. Policy Number
- b. Registration Details / RC Copy
- c. Drivers details at the time of accident including driving License Number
- d. FIR on a case to case basis
- e. Repair estimate

#### WHAT IS THE CLAIM PROCESS?

- If your vehicle can be driven, take it to the nearest dealer / garage.
- 2. Get a repair estimate, fill up the claim form and attach a copy of the registration certificate and driving license of the person driving at the time of the accident.
- 3. If the garage is within our network, you could avail of cashless claim facility. Pay for non accident related repairs, depreciation and deductible. We would settle the rest.
- If the garage is outside our network, you would have to get the claim reimbursed subsequently.

## CLAIMS DOCUMENTS -FOR ACCIDENTAL DAMAGE TO INSURED VEHICLE

- a. Duly filled and signed claim form & satisfaction voucher
- b. Registration Certificate (RC)
- c. Driving license of the person driving at the time of the accident
- d. Policy Copy, original repair estimate, repair invoice
- e. Payment receipt for non-cashless claims
- f. Original repair invoice for cashless claims
- g. AML documents for amount more than ₹1 lakh (PAN card, 2 passport size photo, residence proof)
- h. Form 35 & original NOC from financer incase of total loss where payment is made to insured
- i. A copy of police FIR/panchnama is required for TP injury / death / property damage
- j. Sale deed / Delivery note / Form 29 and 30 / transferred RC Copy in 'Used Car' cases

## Additional documents required for commercial vehicles:

a. Spot survey b. Load challan c. Fitness certificate d. Route permit

# WHAT IS NCB?

#### NO CLAIM BONUS (NCB):

NCB is provided for every claim free year basis the slab as provided by Tariff.

#### How can I get No Claim Bonus Reserving Letter?

NCB Reserving letter can be provided only on Sale of vehicle evidenced by transferred RC copy OR Sale Deed and Form 29 & 30. The OD section of the policy needs to be transferred to the new owner or cancelled.

## HOW DO I RENEW MY POLICY?

- a. Visit **www.hdfcergo.com** to renew instantly online
- c. Visit our nearest branch / your agent
- b. SMS "RENEW <POLICY NO> " to 9999 700700
- d. Send a copy of the renewal notice along with premium cheque to our branch office/Corporate office

## HOW TO CONTACT US?

Visit Customer Support section on our website **www.hdfcergo.com** and avail host of services online which is easy, instant & convenient

# Convenience at your fingertips

On the Customer Support section of our website, you can:



Get Policy Copy/ 80D Tax Certificate



Make Changes on Policy



Track Claim Status



Update Contact Details