

Cancellation Policies

Cancellation or changes to reservations must be made directly with Mayflower Holidays office during office hours (Monday to Friday, 0900-1800 hours)

In the event that you make any alterations to your flight booking (including, but not limited to, cancellations, refunds and amendments). Mayflower Holidays Sdn Bhd reserves the right to charge you an administration fee of RM100 per person to cover the administration costs incurred by Mayflower Holidays Sdn Bhd.

These charges do not include any charges imposed directly by the airline or any air fare difference advised by the airline at the time of making the change. Credit card fees and booking fees are non-refundable in the event of cancellation (either by you or the airline/ travel supplier).

Please note that airlines do not generally allow name change on flight bookings.