Mc-Jo N. Maranan

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Professional Experience

TSA PHILIPPINES
Technical Support | October 2023 – present
- Diagnose and troubleshoot technical issues related to hardware, software, and network configurations.
- Guide customers through problem resolution steps or escalate issues to the next level of support.

AINNOVATE LTD.
Front-end Web Consultant (Freelance) | May 2024 – present
- Translate UI/UX design wireframes into responsive web interfaces using ReactJS, Tailwind CSS, and JavaScript.
- Collaborate with back-end developers and web designers to improve usability.
- Use version control systems (e.g., Git) to manage codebase changes and collaborate effectively with team members.

Project: Therapy Analytics – recordkeeping platform for a therapy agency

ADVENTEK GUELPH INC,
Front-end Web Developer (Freelance) | January 2024 – March 2024
- Convert detailed UI/UX design mockups into adaptable and interactive web interfaces, employing ReactJS, Tailwind CSS and JavaScript.
- Provide support and maintenance for existing web applications, including bug fixes and feature enhancements.
- Debug issues and troubleshoot problems reported by users to ensure smooth functionality.

Project: Gradmission – an online learning platform

RUMINELABS
Front-end Web Developer (Freelance) | December 2023 – June 2024
- Transform conceptual UI/UX design blueprints into dynamic and responsive web interfaces.
- Proactively suggest improvements and optimizations to enhance user experience and development processes.
- Participate in project planning, estimation, and prioritization of tasks.

Project: NorthStar – productivity web application

AINNOVATE LTD.
Front-end Web Consultant (Freelance) | July 2023 – February 2024
- Convert detailed UI/UX design mockups into adaptable and interactive web interfaces, employing ReactJS, Tailwind CSS and JavaScript.
- Provide support and maintenance for existing web applications, including bug fixes and feature enhancements.
- Debug issues and troubleshoot problems reported by users to ensure smooth functionality.

Project: RONI AI – an AI-powered financial web application

PISOPAY.COM INC.
Front-end Web Developer | December 2022 – June 2023
- *Work closely with back-end developers, UI/UX designers, and other team members to integrate front-end components with back-end services.*
- *Build and maintain reusable component libraries or design systems based on Figma components.*
- *Develop pixel-perfect, responsive web applications using HTML, CSS, and JavaScript, based on Figma designs.*

BLUE CLOUD OUTSOURCING

Executive Virtual Assistant | August 2022 – December 2022

- Worked as an Operations Manager
- Shopify website development
- Customer Support

EPERFORMAX

Fraud Specialist | August 2022 – January 2022

- *Monitor and analyze customer accounts and transactions for suspicious activity and potential fraud.*
- *Investigate and resolve fraud-related issues, including chargebacks, account takeovers, and unauthorized transactions.*
- *Provide timely and accurate responses to customer inquiries related to fraud concerns or suspicious activities.*

Education

Zuitt Learning Institute
Junior Web Developer | 2022-2023

Cavite State University – Indang Campus
BS Agri-entrepreneurship | 2016 – 2023

Certification

Zuitt Learning Institute
Intensive IT Coding Bootcamp | 2023

References

Available upon request.