



Data Quality and Observability with Airflow

3.0



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Agenda

- About Us
- Our Use Case
- Observability Options
- Our Solution
- Where Our Solution Shines
- Next Steps



About Us

About Us

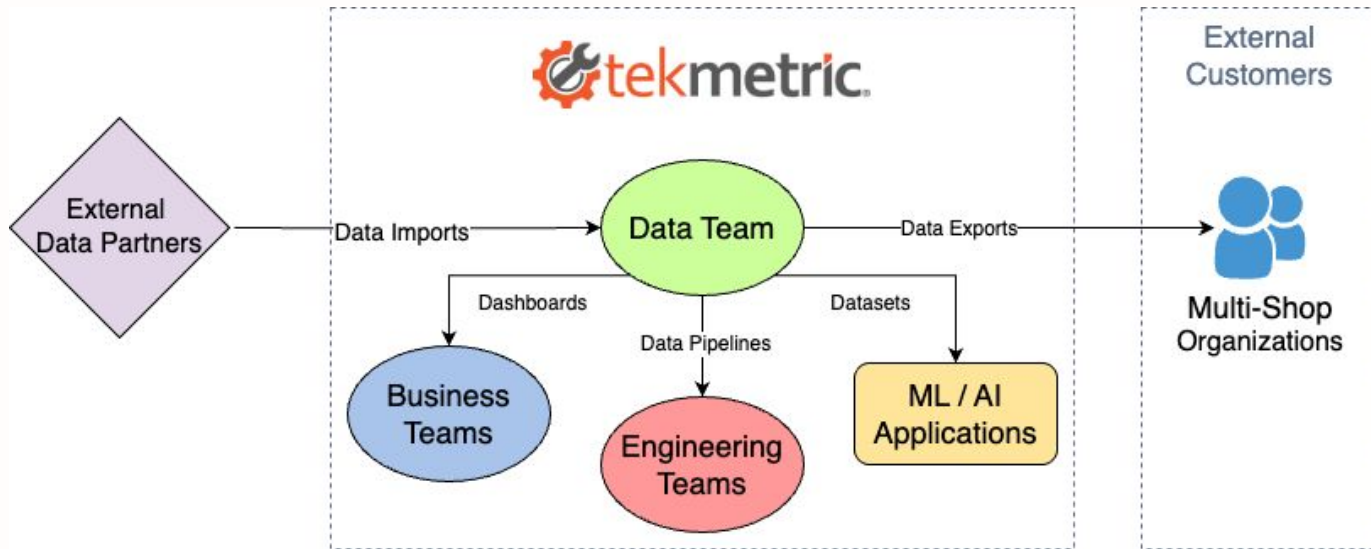
Tekmetric

- Initial product launch in 2017
- Largest Cloud-based Automotive Shop Management System in the US
- Our platform supports over 11,000 shops and provides an array of valuable products:
 - Estimate Building, Parts & Inventory Management
 - Payments
 - CRM
 - Marketing
 - Reporting
- This year, we have already processed 13.2M Repair Orders for a total of \$8.4B.



Our Use Case

Use Case



Problem Statement

- Ensure data quality for machine learning training pipelines
- Strict data veracity standards to build trust with external partners



Observability Options

Our Options

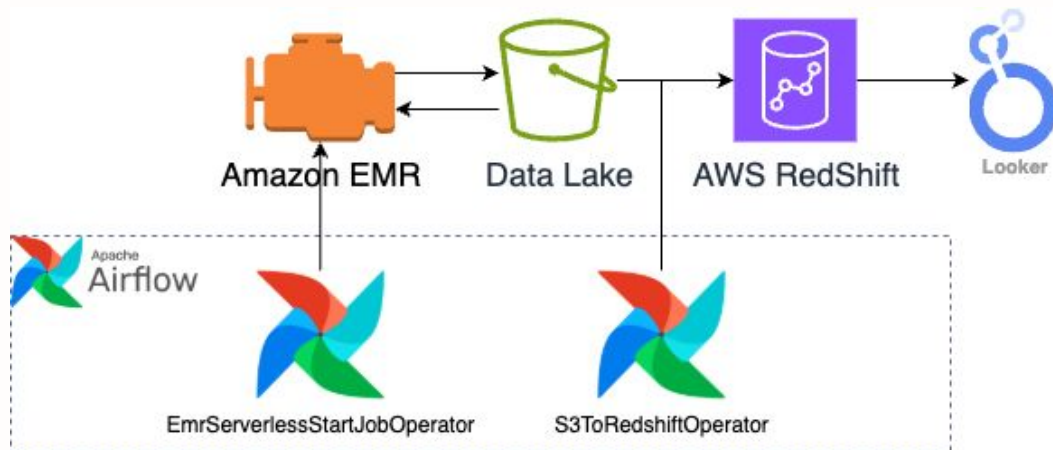
1. Airflow + Looker

1. DQ Tools (Great Expectations, Colibra, Soda, etc.)

1. Prometheus & Grafana



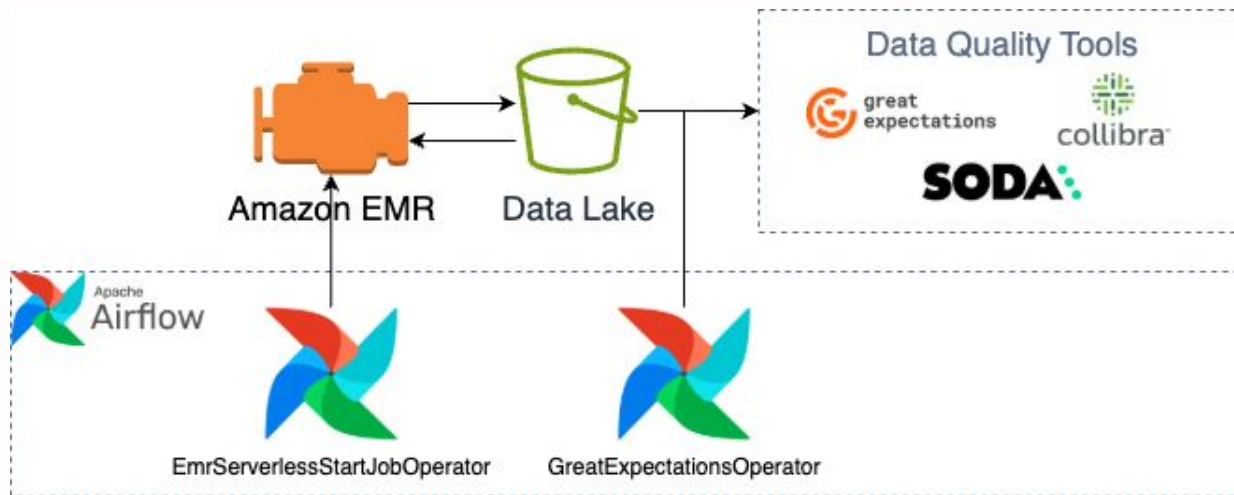
Our Options - Airflow & Looker



Does it fit our Use Cases?

- x Inability to view data as time series metrics
- x Inability to group visualizations by labels
- ✓ Inability to identify trends or anomalies in metrics
- x Inability to assist with data profiling

Our Options - Various DQ Tools



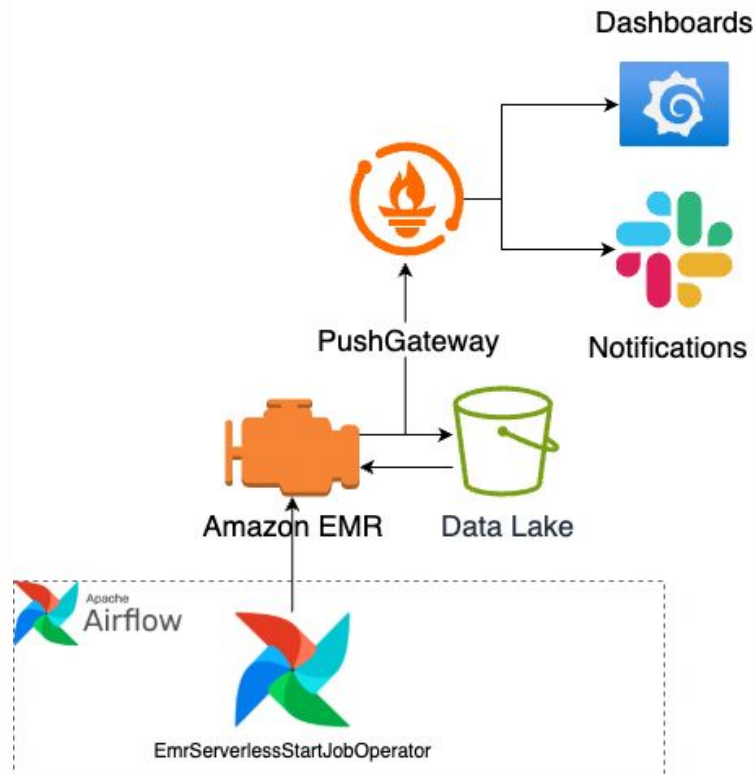
Does it fit our Use Cases?

- x Inability to view data as time series metrics
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Our Options - Prometheus & Grafana

Does it fit our Use Cases?

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- x Inability to assist with data profiling



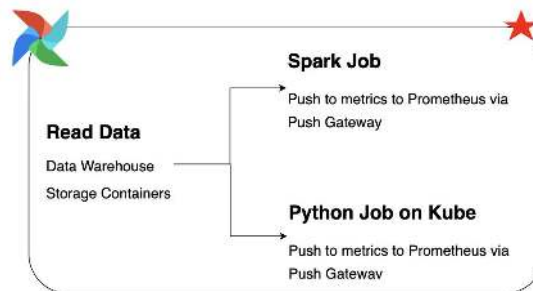
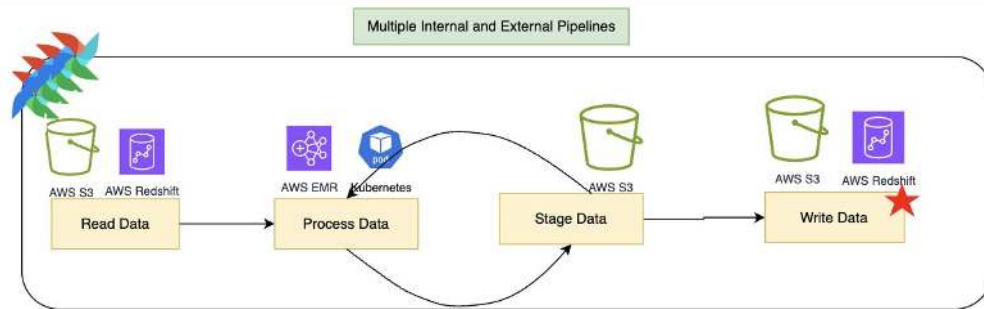
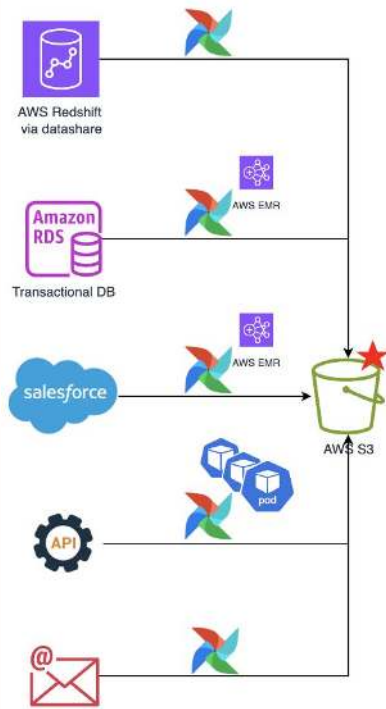
Our Solution

Why Prometheus & Grafana?

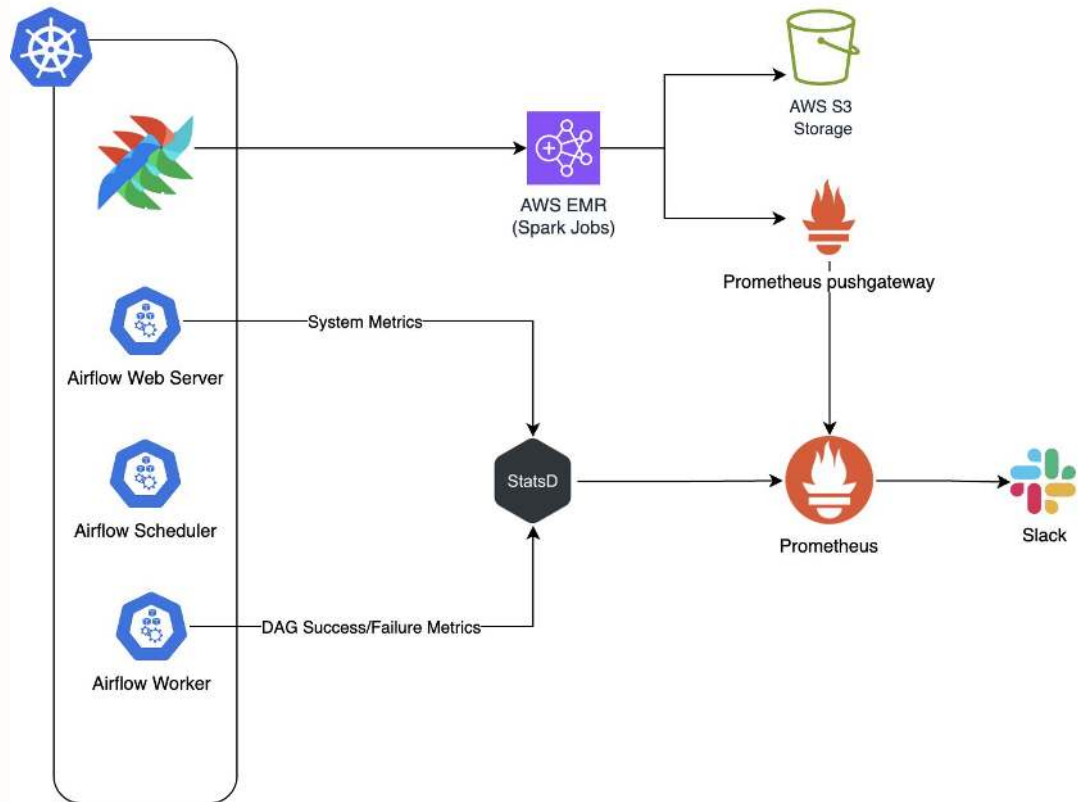
1. Custom Metric Python Library (PushGateway)
2. Slack Alerting
3. Powerful Dashboard Capabilities
4. Leverage Existing Observability Stack
5. Scales well with our datasets



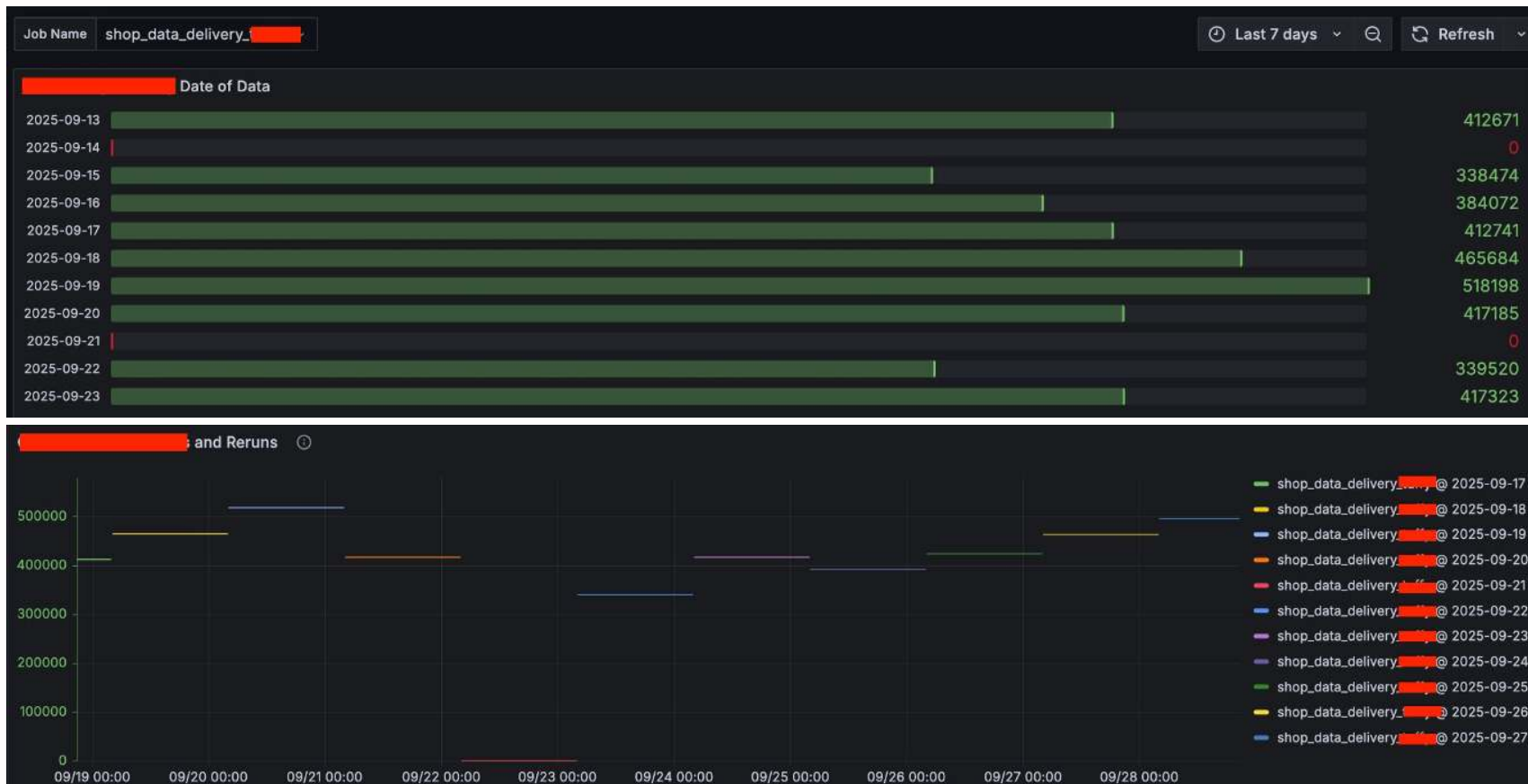
Design



Architecture



Data Obs: Dashboards



Data Obs: Alerts

Highlighting DQ issues and resolution alerts

DAG Failure Alerts



Alertmanager APP 11:09 AM

[FIRING:1] AlertsZeroCurrent

Severity: Critical

Summary: No current day sales for the past run

⚠ Alerts Firing 🧑

- No current day sales for the past run for shop_data_delivery_ and date 2025-08-24

Query 🔍 Silence 🔔

11:11 [RESOLVED] ZeroCurrentSales


Severity: Critical

Summary: No current day sales for the past 24 hours

✅ Alerts Resolved

- No current day sales for the past 24 hours

Query 🔍 Silence 🔔



Alertmanager APP May 1st at 12:50 PM

[FIRING:1] AirflowDagrunFailed

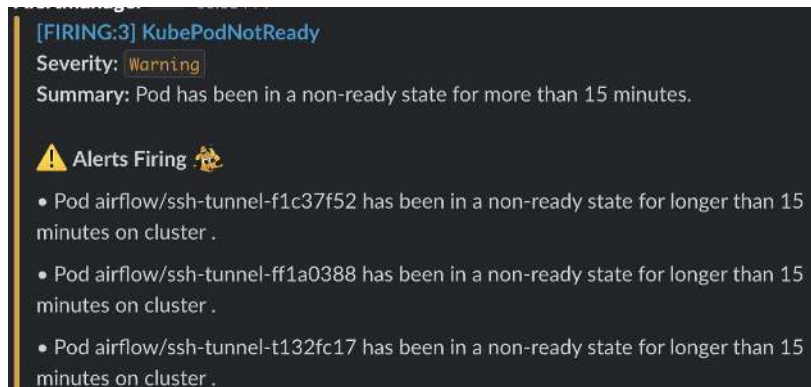
Severity: Critical

Summary: Airflow DagRun Failure

⚠ Alerts Firing 🧑

- The Airflow DAG, with ID shop_data_delivery_t, has failed.

Query 🔍 Silence 🔔



[FIRING:3] KubePodNotReady

Severity: Warning

Summary: Pod has been in a non-ready state for more than 15 minutes.

⚠ Alerts Firing 🧑

- Pod airflow/ssh-tunnel-f1c37f52 has been in a non-ready state for longer than 15 minutes on cluster .
- Pod airflow/ssh-tunnel-ff1a0388 has been in a non-ready state for longer than 15 minutes on cluster .
- Pod airflow/ssh-tunnel-t132fc17 has been in a non-ready state for longer than 15 minutes on cluster .

Where Our Solution Shines

Strengths

Advantages

- Most companies already have Prometheus setup for system observability
- Seamless integration with Airflow
- Visualization with Grafana
- System health and data health -> **one stop shop for observability**
- Low cost option due to it being Open Source Software (OSS)



Next Steps



Considering Data Quality Tools

When...

- As checks grow complex (cross-dataset, lineage-aware, profiling, auto-discovery)
- Manual rule-writing becomes a bottleneck
- Real-time metric feedback and automated pipeline reruns/reconciliation are needed
- Long-term data retention is required

How..

- Use DQ tools (e.g., Great Expectations) integrated with Airflow.
- Adopt a hybrid model: DQ tool for profiling/lineage, Prometheus for ops & metrics.



Questions?