**SOFTWORKS**

YOUR REF Mr. Tondowa

OUR REF: HC/cnt/wisrod01/24

DATE 30 August 2024

THE DIRECTOR

**WISROD INVESTMENTS (PVT) LTD**

1st floor Nicoz Diamond Building`

30 Samora Machael Avenue,

Harare

**ATT: MR, TONDOYA**

**DEAR Sir,**

**RE: TERMINATION OF SERVICE AGREEMENT**

We acknowledge receipt of your letter dated 28 August 2024 contents of which have been noted.

We wish to clarify your concerns as follows:

1. It is not true that we subcontracted work to anyone. However kindly be advised that we have an inhouse development team and should we experience any pressure of work it is our right to engage additional staff in accordance with company policy.
2. Kindly be advised that we completed works on front end UI design but awaited the backend in order for us to complete. There was a variation in scope from the original designs. You may need to recall that you redesigned the loan payback schedule which we are presently incorporating. Wallet’s withdrawal process is still to be finalized from your end, and still to be made available. Our progress is dependent on availability of the same. However, should all outstanding input from your side been made available all work should have been completed by now.
3. Note that regular weekly meetings convened to enable updates, however any medium proposition is appreciated.

In the premises, your proposed termination of contract with immediate effect is not accepted as it does not provide remedial options in terms of our agreement and law.

Kindly be advised that the work is almost complete and we anticipate all will be completed within 30 days with improved coordination.

We thank in for your understanding. Assuring you of our best attention at all times.

Yours Sincerely,

For: Bonvyx Company Pvt Ltd T/A SOFTWORKS

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**Henkel Chamboko**

BSC. INFOS, MBA, IITPSA

**Chief Executive Officer**