

Observations	Participant A	Participant B	Participant C	Participant D	Participant E	
Search for locations	1		1	1		
Select Join To watch exhibition	1	1		1		
Knows how to get started			1	1		
Confused how to get started	1				1	
Has a hard time knowing what to do to watch exhibition		1			1	
Feels frustrated getting started		1	1			
Has trouble searching for location button		1	1		1	
Check for others features	1		1	1		
Has trouble confirming location multiple times	1	1	1		1	
Frustrated finding where to buy art works	1	1	1	1		
Speaks in a positive tone	1		1	1		
Speaks in an indifferent tone				1		
Speaks in a frustrated tone		1		1		
Speaks in an annoyed or impatient tone	1	1				
Speaks in a confident tone	1	1	1		1	
Confused by the word "search"			1	1	1	
Confused by the "VR" feature	1	1		1	1	
Stuck in Buy Artwork procedure	1					