

La Division Marketing , Communication et Commerciale

# Guide d'utilisation NGBSS

## Gestion de Payement Arrangement

### -Echéancier-



# Introduction

Afin de permettre aux clients résidentiels de régler leurs créances téléphoniques, le nouveau système d'information NGBSS propose deux types de « paiement arrangement » :

1-Arrangement de paiement (arrangement of debt AOD) : régler une ou plusieurs factures en plusieurs échéances à des dates déterminées en accord entre les 2 parties.

2- Promesse de paiement (P2P) : Ajourner le paiement par la prolongation de la date de paiement avec une durée qui ne dépasse pas les 30 jours.

La création aura but pour que le client n'apparaisse pas dans le debt collection (les listes d'impayés).



# *Les règles de gestion*

## Pour Arrangement de paiement:

- 1-le montant minimum accordé pour établir un arrangement de paiement est à partir de 5000,00 DA
- 2-Le premier paiement « Down payment Amount » doit être Egal ou supérieur à 20% du montant global.
- 3-Le reste des paiements doivent être Egal ou supérieur à 20 %
- 4-Le premier paiement est obligatoire pour rétablir la ligne.

# *Les règles de gestion*

5-tableau des paliers :

Palier	Nombre autorisé	Observation
De 5000,00 DA à 10000,00 DA	02	
De 10001,00 DA à 20000,00 DA	03	
Plus de 20000,00 DA	04	Le premier versement est inclus

Pour promesse de paiement:

la prolongation de la date de paiement ne doit pas dépasser les 30 jours

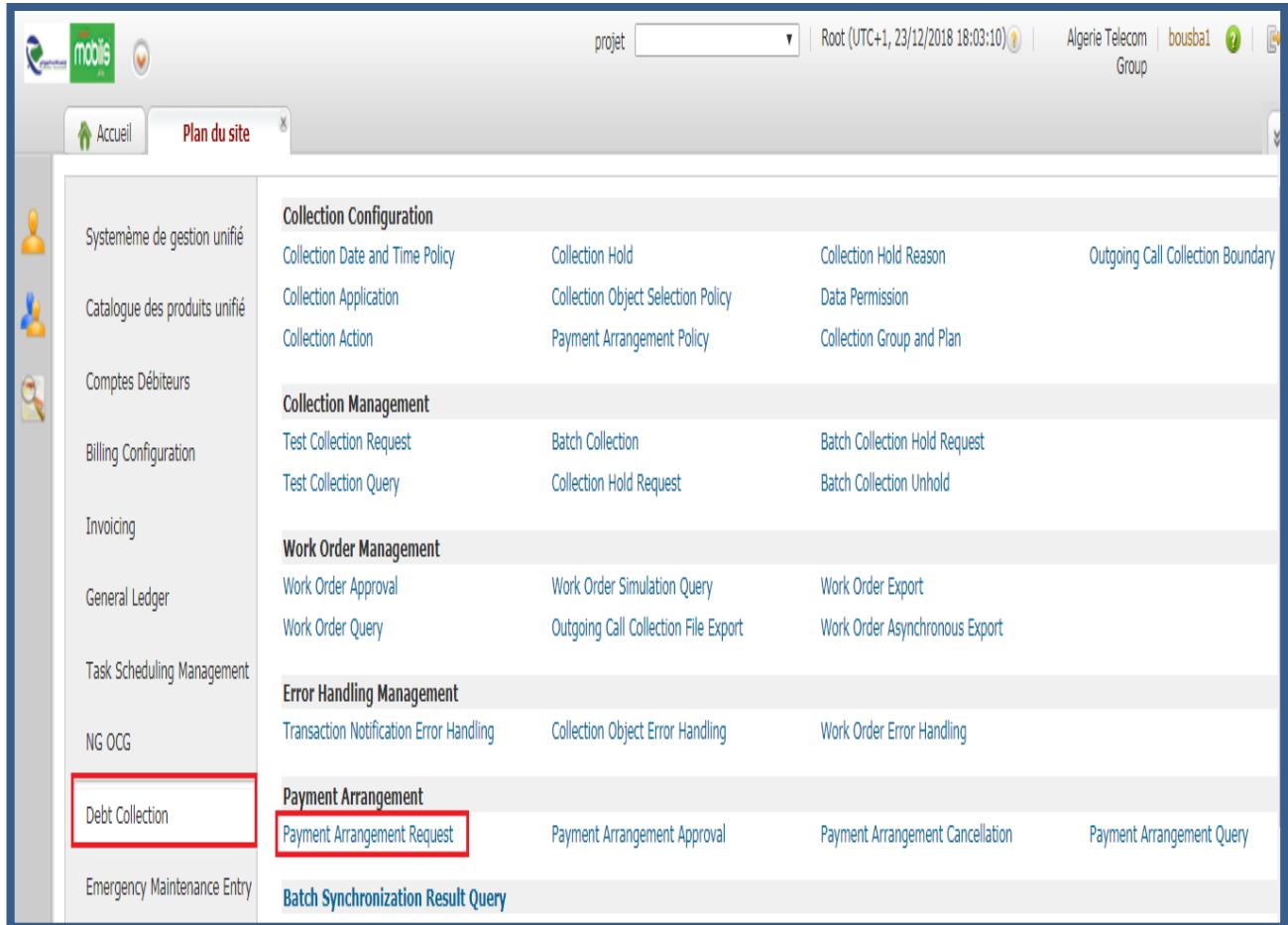
A

# Création payement Arrangement



Pour créer  
Payement  
Arrangement  
 « arrangement de  
Paiement » ou  
 « promesse de  
paiement »

Cliquer sur :  
 « Debt collection »  
 « Payement  
Arrangement  
Request »



The screenshot shows a software interface with a sidebar on the left containing various management modules: Systemème de gestion unifié, Catalogue des produits unifié, Comptes Débiteurs, Billing Configuration, Invoicing, General Ledger, Task Scheduling Management, NG OCG, Debt Collection, and Emergency Maintenance Entry. The 'Debt Collection' and 'Payment Arrangement' sections are highlighted with red boxes. The main content area displays several configuration and management options under these sections.

Collection Configuration			
Collection Date and Time Policy	Collection Hold	Collection Hold Reason	Outgoing Call Collection Boundary
Collection Application	Collection Object Selection Policy	Data Permission	
Collection Action	Payment Arrangement Policy	Collection Group and Plan	

Collection Management			
Test Collection Request	Batch Collection	Batch Collection Hold Request	
Test Collection Query	Collection Hold Request	Batch Collection Unhold	

Work Order Management			
Work Order Approval	Work Order Simulation Query	Work Order Export	
Work Order Query	Outgoing Call Collection File Export	Work Order Asynchronous Export	

Error Handling Management			
Transaction Notification Error Handling	Collection Object Error Handling	Work Order Error Handling	

Payment Arrangement			
Payment Arrangement Request	Payment Arrangement Approval	Payment Arrangement Cancellation	Payment Arrangement Query
Batch Synchronization Result Query			

1

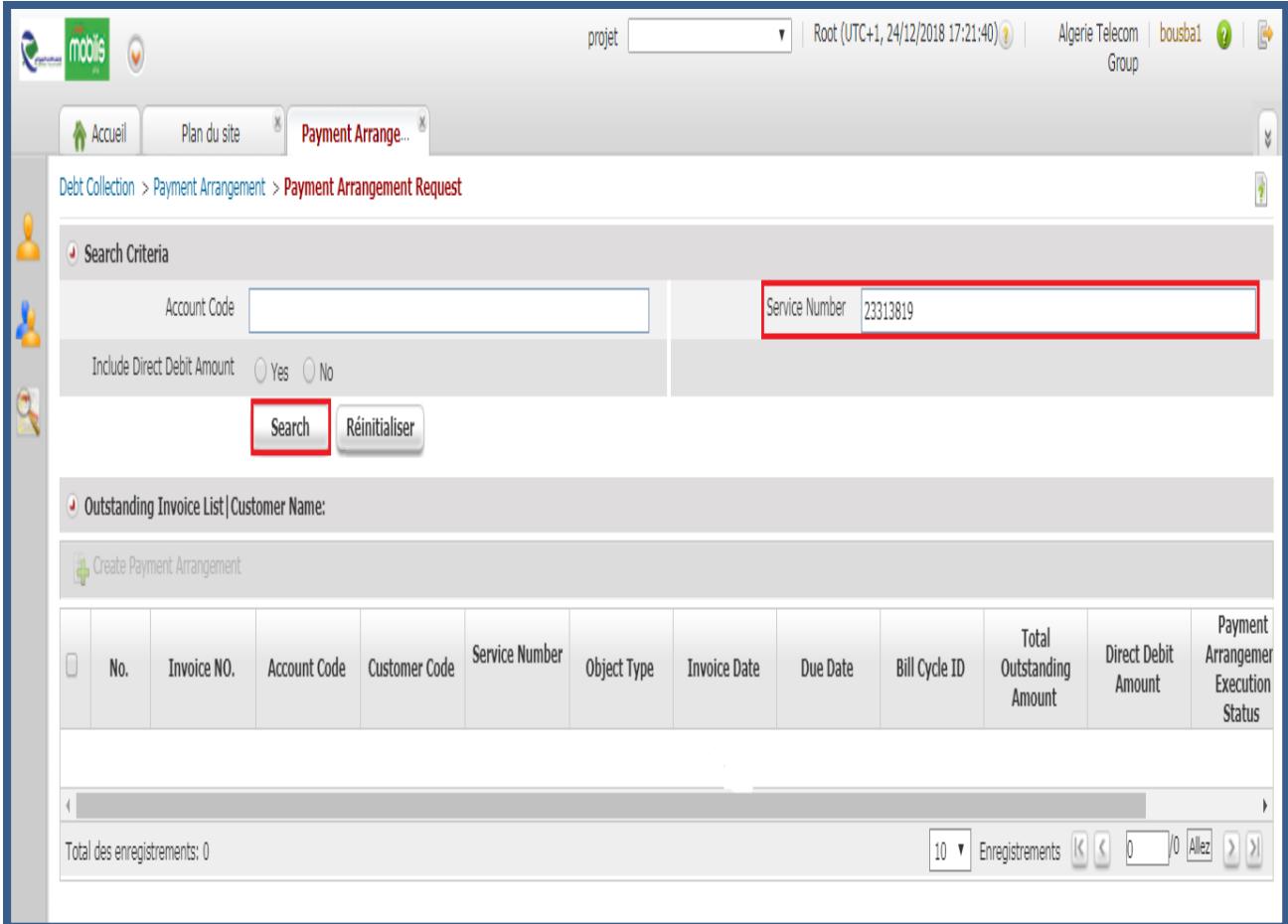
# Création Arrangement de paiement Arrangement of Debt (AOD)



## Payement Arrangement – Echéancier-

Saisir le ND  
Ou le code de compte

Cliquer sur :  
« rechercher »



The screenshot shows a web-based application interface for managing payment arrangements. At the top, there is a navigation bar with links for 'Accueil' (Home), 'Plan du site' (Site Plan), and 'Payment Arrange...'. Below the navigation, the URL path 'Debt Collection > Payment Arrangement > Payment Arrangement Request' is visible. The main search area is titled 'Search Criteria' and contains fields for 'Account Code' (with a placeholder icon) and 'Service Number' (containing the value '23313819', which is highlighted with a red border). There are also radio buttons for 'Include Direct Debit Amount' (set to 'Yes') and two buttons: 'Search' (which is highlighted with a red border) and 'Réinitialiser'. Below the search area, there is a section titled 'Outstanding Invoice List | Customer Name:' followed by a 'Create Payment Arrangement' button. A table header for 'Outstanding Invoice List' is shown, listing columns: No., Invoice NO., Account Code, Customer Code, Service Number, Object Type, Invoice Date, Due Date, Bill Cycle ID, Total Outstanding Amount, Direct Debit Amount, and Payment Arrangement Execution Status. At the bottom of the table area, it says 'Total des enregistrements: 0'. Navigation controls at the bottom right include a page number '10', a 'Enregistrements' dropdown set to '0', and arrows for navigating through the results.

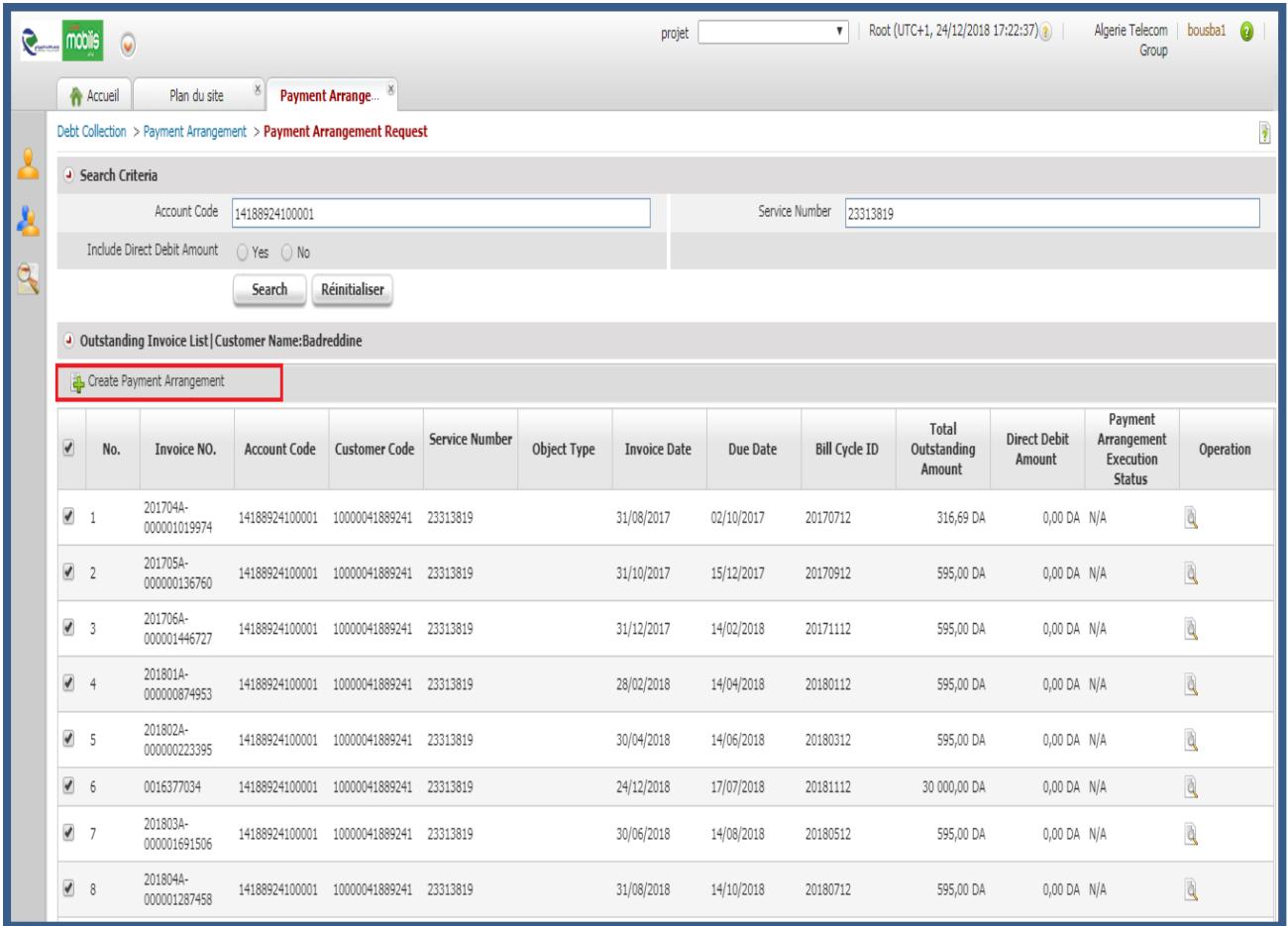
## Payement Arrangement – Echéancier-

Les factures  
Impayées s'affichent

Choisir une ou plusieurs  
factures

Cliquer sur :

« Create payment  
arrangement



The screenshot shows a software interface for managing payment arrangements. At the top, there are tabs for 'Accueil', 'Plan du site', and 'Payment Arrange...'. Below the tabs, the URL path is 'Debt Collection > Payment Arrangement > Payment Arrangement Request'. On the left, there is a sidebar with icons for users, groups, and search. The main area has a search criteria section with fields for 'Account Code' (set to '14188924100001'), 'Service Number' (set to '23313819'), and an 'Include Direct Debit Amount' checkbox (set to 'No'). Below the search criteria is a table titled 'Outstanding Invoice List | Customer Name:Badreddine'. The table has columns: No., Invoice NO., Account Code, Customer Code, Service Number, Object Type, Invoice Date, Due Date, Bill Cycle ID, Total Outstanding Amount, Direct Debit Amount, Payment Arrangement Execution Status, and Operation. Eight rows of data are listed, each with a checkmark in the 'No.' column. The last row (row 8) has a red box around the 'Create Payment Arrangement' button.

No.	Invoice NO.	Account Code	Customer Code	Service Number	Object Type	Invoice Date	Due Date	Bill Cycle ID	Total Outstanding Amount	Direct Debit Amount	Payment Arrangement Execution Status	Operation
1	201704A-000001019974	14188924100001	10000041889241	23313819		31/08/2017	02/10/2017	20170712	316,69 DA	0,00 DA	N/A	
2	201705A-000000136760	14188924100001	10000041889241	23313819		31/10/2017	15/12/2017	20170912	595,00 DA	0,00 DA	N/A	
3	201706A-000001446727	14188924100001	10000041889241	23313819		31/12/2017	14/02/2018	20171112	595,00 DA	0,00 DA	N/A	
4	201801A-000000874953	14188924100001	10000041889241	23313819		28/02/2018	14/04/2018	20180112	595,00 DA	0,00 DA	N/A	
5	201802A-000000223395	14188924100001	10000041889241	23313819		30/04/2018	14/06/2018	20180312	595,00 DA	0,00 DA	N/A	
6	0016377034	14188924100001	10000041889241	23313819		24/12/2018	17/07/2018	20181112	30 000,00 DA	0,00 DA	N/A	
7	201803A-000001691506	14188924100001	10000041889241	23313819		30/06/2018	14/08/2018	20180512	595,00 DA	0,00 DA	N/A	
8	201804A-000001287458	14188924100001	10000041889241	23313819		31/08/2018	14/10/2018	20180712	595,00 DA	0,00 DA	N/A	

Pour consulter  
Les conditions  
de  
« Arrangement of  
Debt »  
Cliquer sur « la loupe »

**Payment Arrange...**

- Select Payment Ar... Create Payment A... Confirm Payment ... Payment arrange...

**Search Criteria**

Payment Arrangement Type	All	Max. Days of Promise	To
Min. Percentage of Installment Amount	To	Min. Installment Amount	To

**Search** **Réinitialiser**

**Payment Arrangement Policy List**

Payment Arrangement Policy Name	Payment Arrangement Type	Max. Days of Promise	Grace Period	Operation
PA-P2P-PARTIC-Policy Name 2	Promise to pay	30	1	
PA-AOD-PARTIC-Policy Name 1	Arrangement of debt	365	1	

**Details**

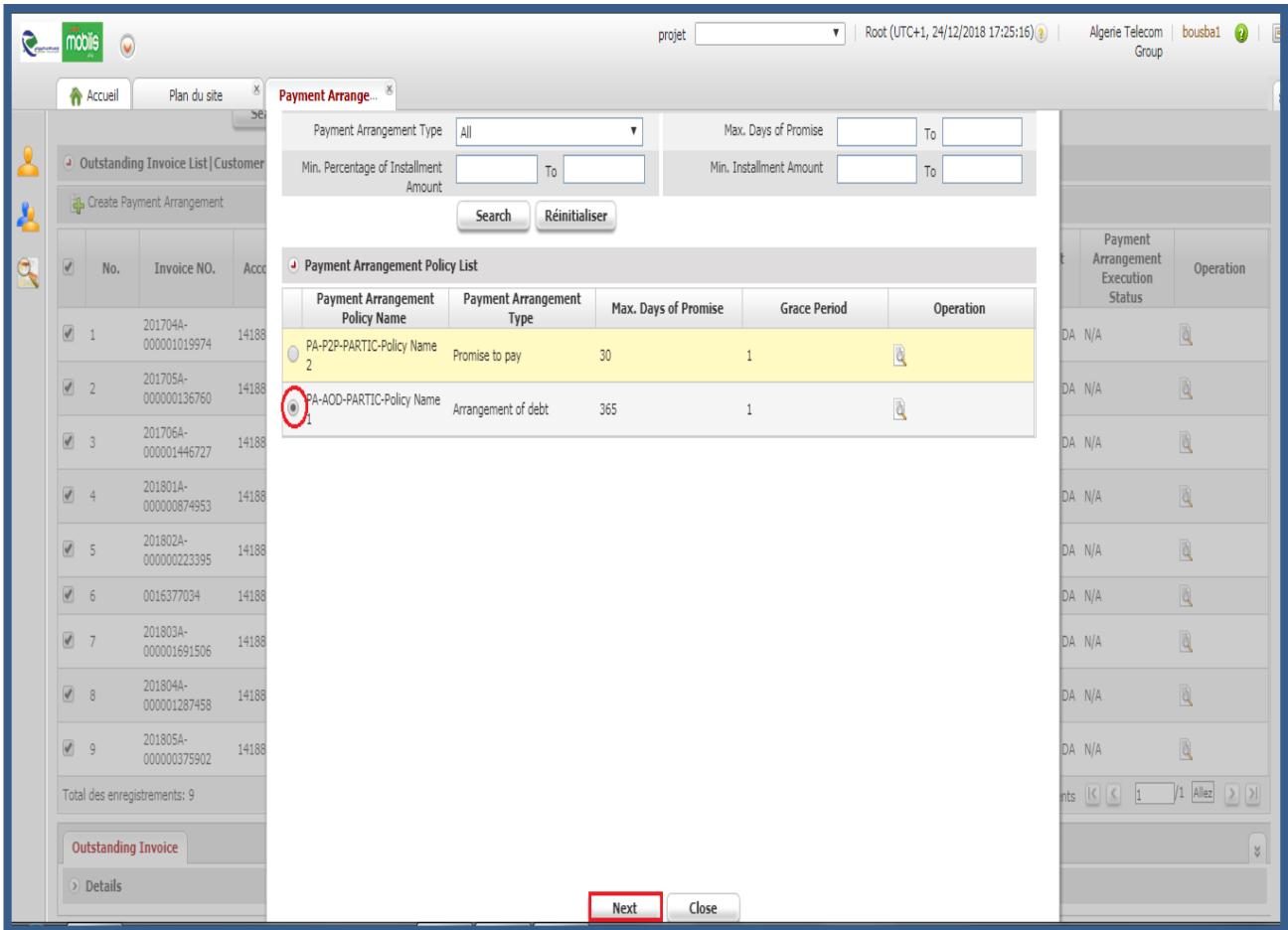
Payment Arrangement Policy Code	PA-AOD-PARTIC-Policy Name 1	Payment Arrangement Policy Name	PA-AOD-PARTIC-Policy Name 1
Payment Arrangement Type	Arrangement of debt	Min. Percentage of Installment Amount	20
Min. Installment Amount	500,00 DA	Equal Installment Unit	
Equal Installments		Max. Interval for Non-Equal Installments (Day)	30
Max. Non-Equal Installments	12	Max. Days of Promise	365
Grace Period	1	Processing Mode After Completion	Continue collection
Approval Mode	Manual	Violation Approval Mode	Manual
Effective Date	08.07.2018	Expiration Date	31.12.2037
Description			

## Payement Arrangement – Echéancier-

Pour établir  
Un « arrangement de  
Paiement »

Sélectionner  
« Arrangement of  
Debt »

Cliquer sur  
« Next »



Payment Arrangement Policy Name	Payment Arrangement Type	Max. Days of Promise	Grace Period	Operation
PA-P2P-PARTIC-Policy Name 2	Promise to pay	30	1	
PA-AOD-PARTIC-Policy Name 1	Arrangement of debt	365	1	

## Les modes de “Arrangement de paiement” “Arrangement of Debt ”

1

Equal installement

Le premier paiement  
 « Down payment  
 Amount » doit être  
 Egal ou supérieur  
 à 20% du montant  
 global

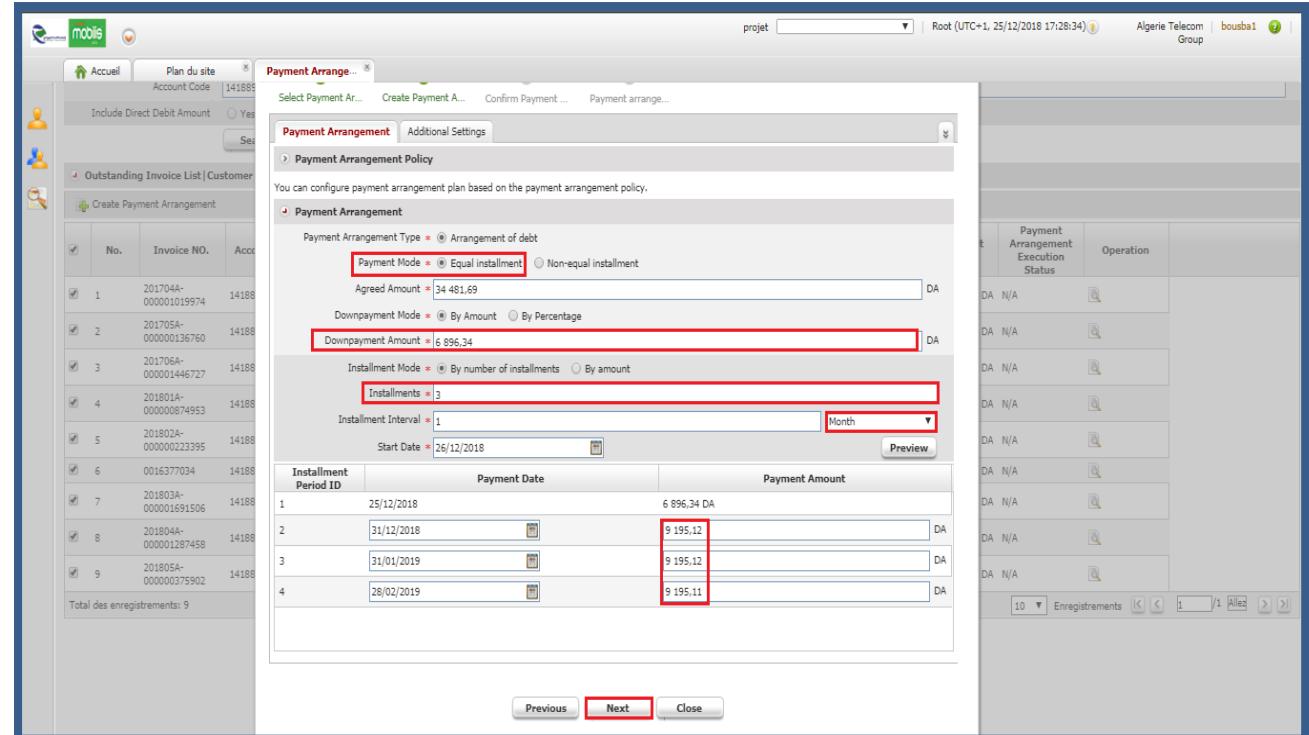
Ensuite

Introduire le Nombre  
 de versement

Sélectionner par  
 « Mois /Month »

Cliquer sur « Next »

### Le Premier mode : Par Nombre de versement



The screenshot shows the 'Payment Arrangement' screen in a software application. The main configuration area is titled 'Payment Arrangement Policy' and 'Payment Arrangement'. It specifies the 'Arrangement of debt' type and 'Equal installment' mode. The 'Agreed Amount' is set to 34 481,69. The 'Downpayment Mode' is set to 'By Amount' with a value of 6 896,34. The 'Installment Mode' is set to 'By number of installments' with a value of 3. The 'Installment Interval' is set to '1 Month'. The 'Start Date' is set to 26/12/2018. Below this, a table displays the payment schedule with four rows:

Installment Period ID	Payment Date	Payment Amount
1	25/12/2018	6 896,34 DA
2	31/12/2018	9 195,12 DA
3	31/01/2019	9 195,12 DA
4	28/02/2019	9 195,11 DA

At the bottom of the screen, there are 'Previous', 'Next', and 'Close' buttons.



## Payement Arrangement – Echéancier-

Le premier paiement  
« Down payment  
Amount » doit être  
égal ou supérieur  
à 20% du montant  
global

## Ensuite

## Introduire le montant Egal ou supérieur à 20%

## Sélectionner par « Mois /Month »

## Cliquer sur « Next »

# Le Deuxième Mode : Par Montant

Mobilis-AT | bousba1

No.	Invoice NO.	Acc.
1	201504-A-000001165507	10274
2	201505-A-000001120636	10274
3	201506-A-000001101523	10274
4	201601-A-000001125016	10274
5	201602-A-000001713127	10274
6	201701-A-000002643688	10274
7	201702-A-000002180069	10274
8	201703-A-000001774143	10274
9	201704-A-000001744230	10274
10	201705-A-000001381409	10274

Total des enregistrements: 16

### Payment Arrange...

**Payment Arrangement** Additional Settings

**Payment Arrangement Policy**

You can configure payment arrangement plan based on the payment arrangement policy.

**Payment Arrangement**

Payment Arrangement Type \*  Arrangement of debt

Payment Mode \*  Equal installment  Non-equal installment

Agreed Amount \* 5 682,00 DA

Downpayment Mode \*  By Amount  By Percentage

Downpayment Amount \* 1 136,40 DA

Installment Mode \*  By number of installments  By amount

Installment Payment \* 2 000,00 DA

Installment Interval \* 1 Month

Start Date \* 15.01.2019 Preview

Installment Period ID	Payment Date	Payment Amount
1	14.01.2019	1 136,40 DA
2	31.01.2019	2 000,00 DA
3	28.02.2019	2 545,60 DA

Payment Arrangement Execution Status	Operation
DA N/A	

10 Enregistrements 1 / 2 Allez >

Le premier paiement  
 « Down payment  
 Amount » doit être  
 Egal ou supérieur  
 à 20% du montant  
 global

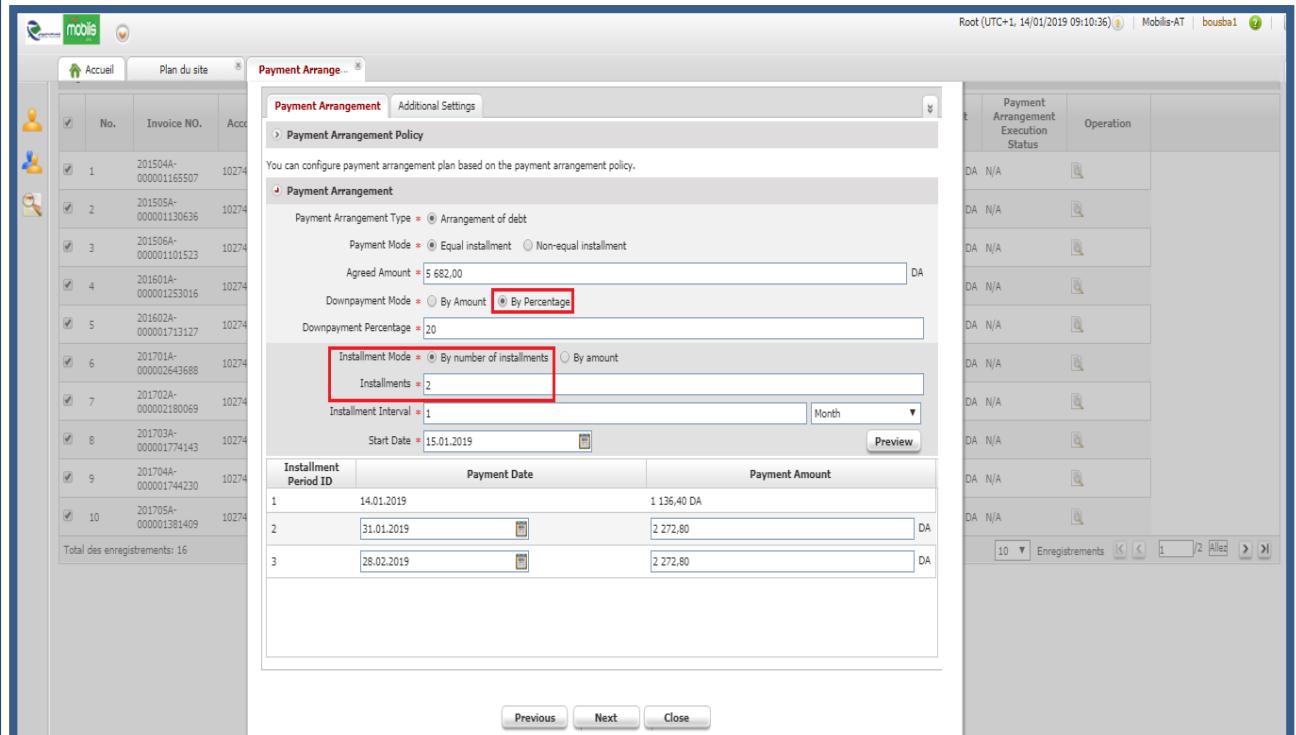
Ensuite

-Introduire un pourcentage  
 Egal ou supérieur à 20%  
 -Saisir le nombre de  
 Versement

Sélectionner par  
 « Mois /Month »

Cliquer sur « Next »

## Le Troisième Mode : Par Pourcentage



The screenshot shows the 'Payment Arrangement' screen in a software application. On the left, there is a list of invoices with checkboxes next to them. The main panel displays the 'Payment Arrangement' configuration:

- Payment Arrangement Type:** Arrangement of debt
- Payment Mode:** Equal installment (radio button selected)
- Agreed Amount:** 5 682,00 DA
- Downpayment Mode:** By Percentage (radio button selected, highlighted with a red box)
- Downpayment Percentage:** 20
- Installment Mode:** By number of installments (radio button selected, highlighted with a red box)
- Installments:** 2 (highlighted with a red box)
- Installment Interval:** 1 Month
- Start Date:** 15.01.2019
- Preview:** A preview table shows three installments:
 

Installment Period ID	Payment Date	Payment Amount
1	14.01.2019	1 136,40 DA
2	31.01.2019	2 272,80 DA
3	28.02.2019	2 272,80 DA

At the bottom of the main panel, there are 'Previous', 'Next', and 'Close' buttons.

## Les modes d' Arrangement de paiement “Arrangement of Debt »

2

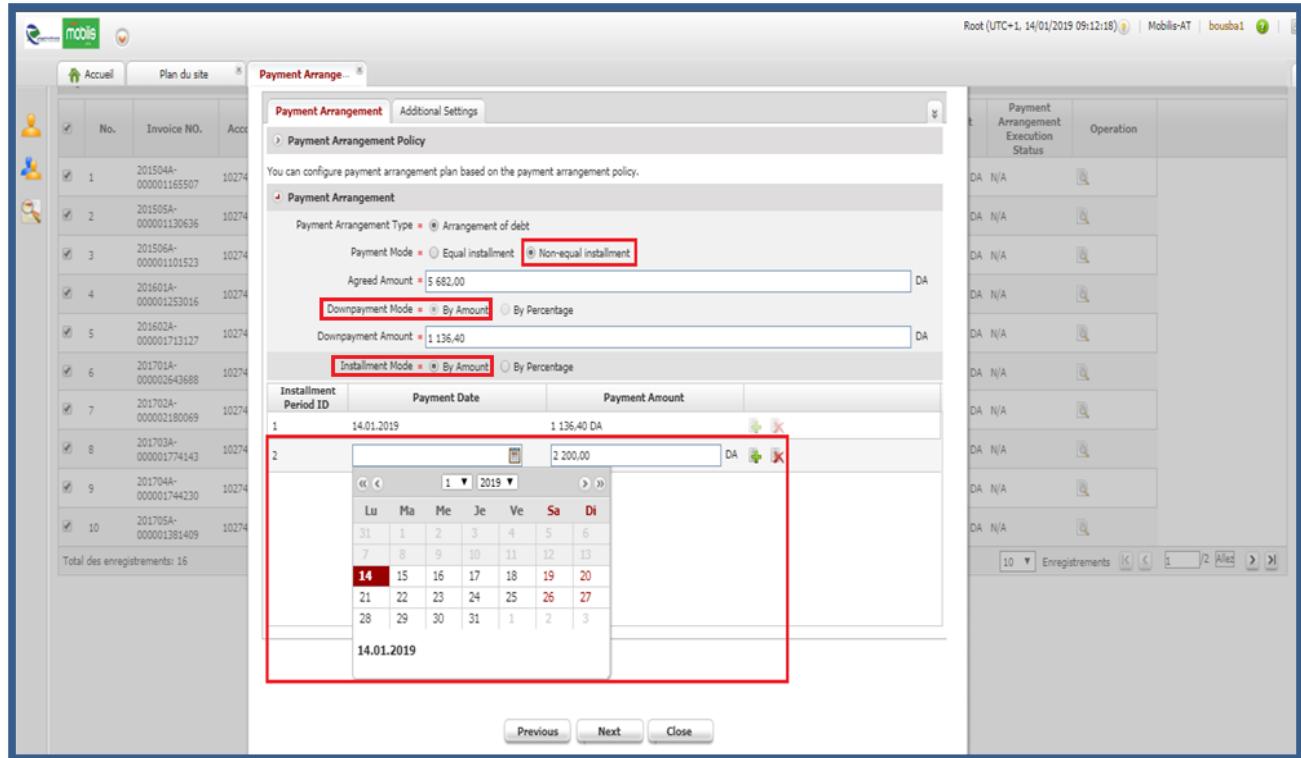
Non-Equal installement

Le premier paiement  
 « Down payment  
 Amount » doit être  
 Egal ou supérieur  
 à 20% du montant  
 global

Ensuite

- 1-Choisir la date de paiement
- 2-Introduire le montant à payer

## Le Premier mode : Par montant



The screenshot shows the 'Payment Arrangement' screen in a software application. On the left, there is a sidebar with a list of invoices, each with a checkbox, a number, an invoice number, and an account number. The main area has tabs for 'Payment Arrangement' and 'Additional Settings'. Under 'Payment Arrangement', it says 'You can configure payment arrangement plan based on the payment arrangement policy.' and 'Payment Arrangement Type' is set to 'Arrangement of debt'. Under 'Payment Mode', 'Non-equal installment' is selected (radio button is checked). Under 'Agreed Amount', the value is '\$ 682,00'. Under 'Downpayment Mode', 'By Amount' is selected (radio button is checked). Under 'Downpayment Amount', the value is '1 136,40'. Under 'Installment Mode', 'By Amount' is selected (radio button is checked). The table below shows the first two payment periods:

Installment Period ID	Payment Date	Payment Amount
1	14.01.2019	1 136,40 DA
2	21.01.2019	2 200,00 DA

A red box highlights the 'Non-equal installment' radio button under 'Payment Mode' and the 'By Amount' radio button under 'Downpayment Mode'. Another red box highlights the payment amount '1 136,40' for the first period and the calendar for the second period.

## Payement Arrangement – Echéancier-

Cliquer sur « + »  
Pour ajouter le  
Deuxième paiement

Ou

Cliquer sur « X »  
Pour supprimer

Cliquer sur « Next »

**Payment Arrang...**

Period ID	Payment Date	Payment Amount	DA
1	14.01.2019	1 136,40 DA	
2	31.01.2019	2 200,00 DA	
3		0,00 DA	Supprimer

**Ajouter**  **Supprimer**

**Payment Arrangement** Additional Settings

Payment Arrangement Policy

You can configure payment arrangement plan based on the payment arrangement policy.

**Payment Arrangement**

Payment Arrangement Type:  Arrangement of debt

Payment Mode:  Equal installment  Non-equal installment

Agreed Amount: 5 682,00 DA

Downpayment Mode:  By Amount  By Percentage

Downpayment Amount: 1 136,40 DA

Installment Mode:  By Amount  By Percentage

**Payment Arrangement Execution Status**

Root (UTC+1, 14/01/2019 09:12:56) | Mobilis-AT | bousba1 |

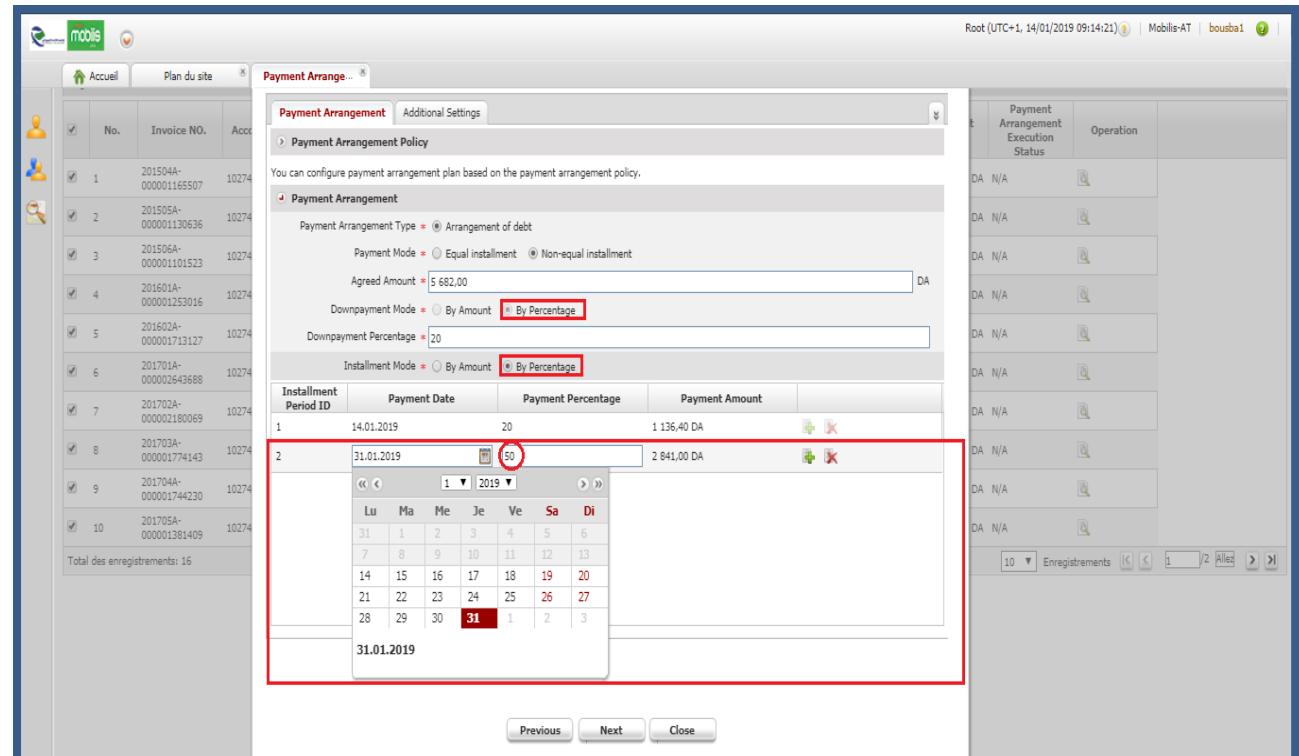
Le premier paiement « Down payment Amount » doit être Egal ou supérieur à 20% du montant global

1-Choisir la date de Paiement

2-Saisir un pourcentage Égal ou supérieur à 20%

3-Cliquer sur « Next »

### Le Deuxième Mode : Par Pourcentage



The screenshot shows the 'Payment Arrangement' screen. On the left, there's a list of invoices. The main area has tabs for 'Payment Arrangement' and 'Additional Settings'. Under 'Payment Arrangement', it says 'You can configure payment arrangement plan based on the payment arrangement policy.' and 'Payment Arrangement Type' is set to 'Arrangement of debt'. Under 'Payment Mode', 'Equal installment' is selected. 'Agreed Amount' is \$ 682,00. 'Downpayment Mode' is set to 'By Percentage' (which is highlighted with a red box). 'Downpayment Percentage' is 20. Under 'Installment Mode', 'By Percentage' is selected. A table shows two installments: 
 

Installment Period ID	Payment Date	Payment Percentage	Payment Amount
1	14.01.2019	20	1 136,40 DA
2	31.01.2019	80	2 841,00 DA

 A red box highlights the date '31.01.2019' in the second row. Below the table is a calendar for January 2019, showing the 31st as the selected date. At the bottom of the screen, there are 'Previous', 'Next', and 'Close' buttons.



## Payement Arrangement – Echéancier-

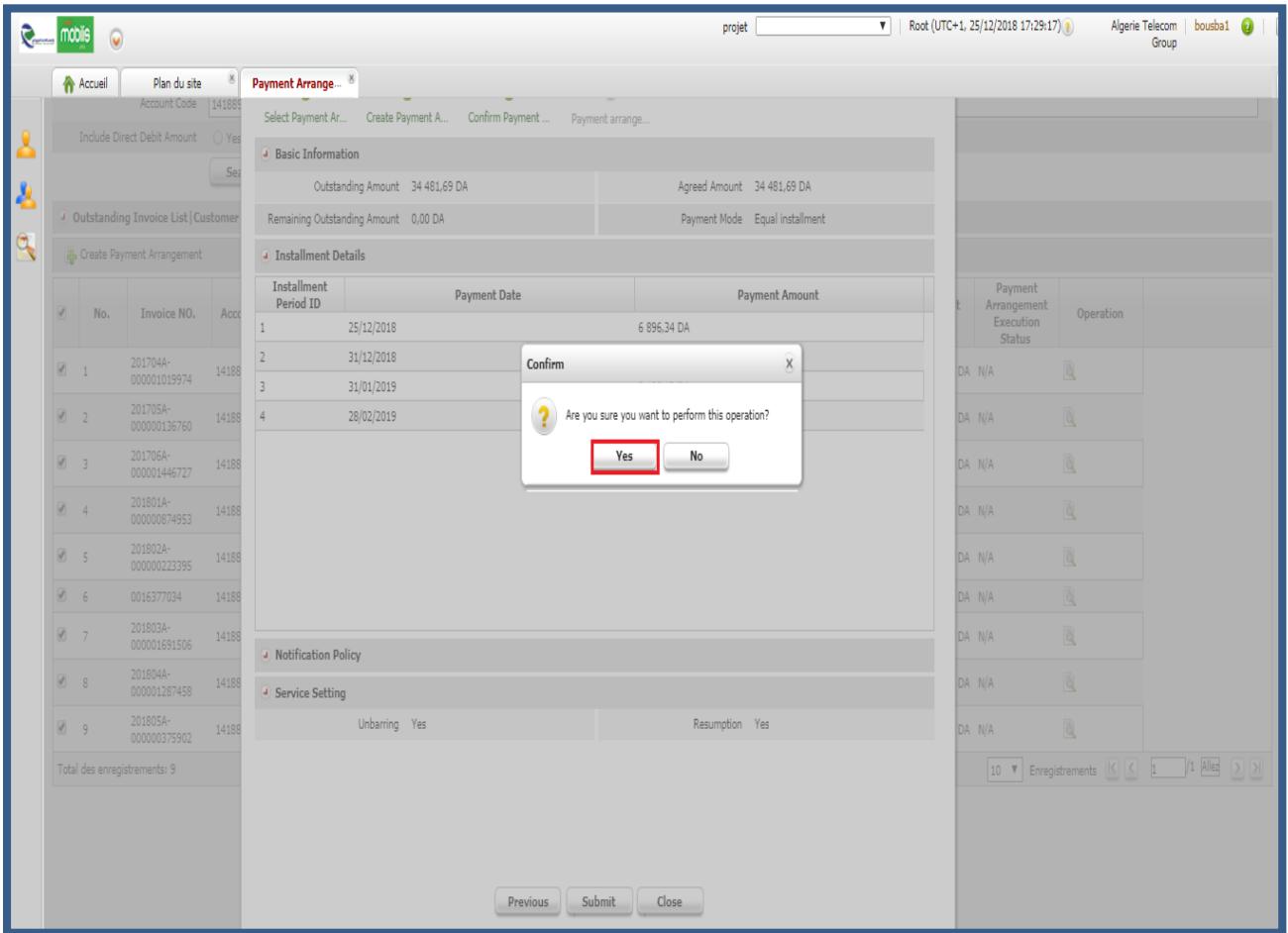
**Cliquer sur :**  
**« submit »**

# Payement Arrangement – Echéancier-

Cliquer sur :  
 « Yes »

Pour confirmer  
 L'établissement

Arrangement de  
 paiement



The screenshot shows a software application window titled "Payment Arrange...". The main panel displays "Basic Information" and "Installment Details". In the "Basic Information" section, the Outstanding Amount is 34 481,69 DA and the Agreed Amount is 34 481,69 DA. In the "Installment Details" section, there is a table with four rows of data:

Installment Period ID	Payment Date	Payment Amount
1	25/12/2018	6 896,34 DA
2	31/12/2018	
3	31/01/2019	
4	28/02/2019	

A confirmation dialog box is overlaid on the screen, asking "Are you sure you want to perform this operation?". The "Yes" button is highlighted with a red border.

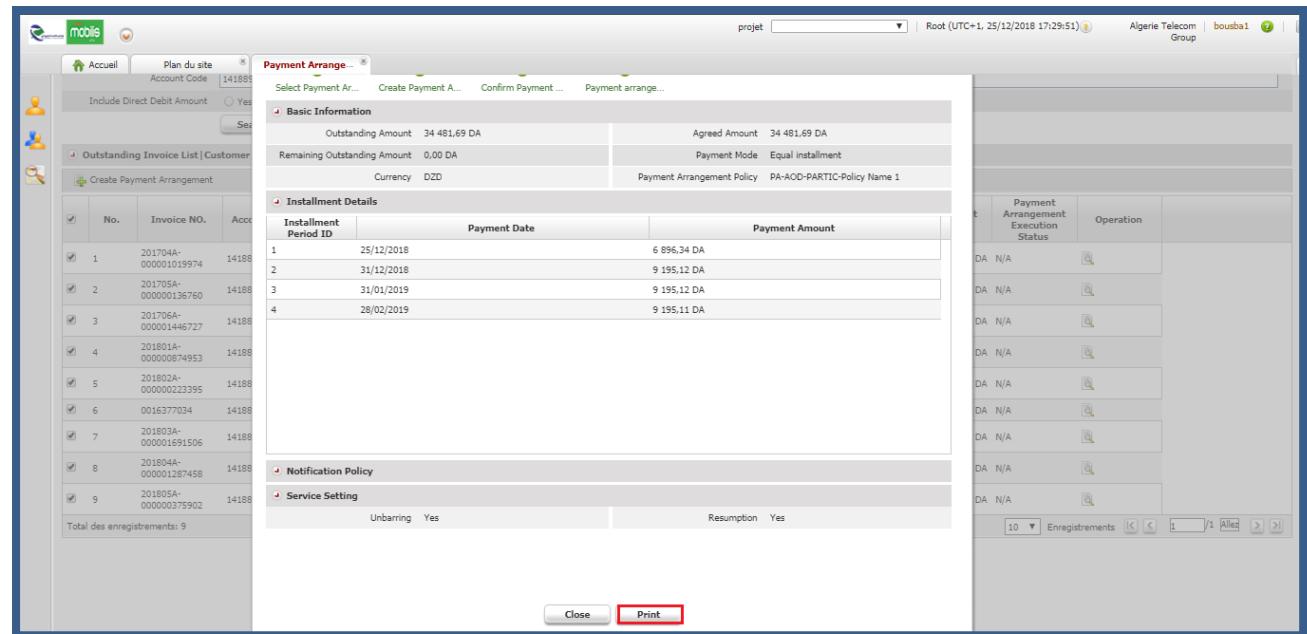
# Payement Arrangement – Echéancier-

Pour imprimer  
la lettre  
d'engagement

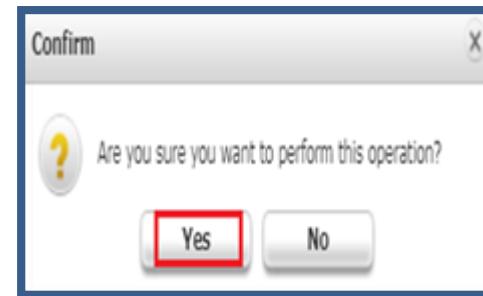
Cliquer sur :  
« Print »

Puis

« Yes »



Installment Period ID	Payment Date	Payment Amount
1	25/12/2018	6 896,34 DA
2	31/12/2018	9 195,12 DA
3	31/01/2019	9 195,12 DA
4	28/02/2019	9 195,11 DA





# Payement Arrangement – Echéancier-

Algérie Télécom

**Lettre d'engagement**

Le client:

Détenteur du (des) compte (s): 14188924100001

Représenté par Mr:

Agissant en qualité de

S'engage à régler le montant des dus suivant: 34 481,69 DA

- Immédiatement:	6 896,34
- Dans un délai de:	64 Days

Selon l'échéancier suivant:

- Montant à régler avant le:	30/12/2018	:	9 195,12	DA
- Montant à régler avant le:	30/01/2019	:	9 195,12	DA
- Montant à régler avant le:	27/02/2019	:	9 195,11	DA

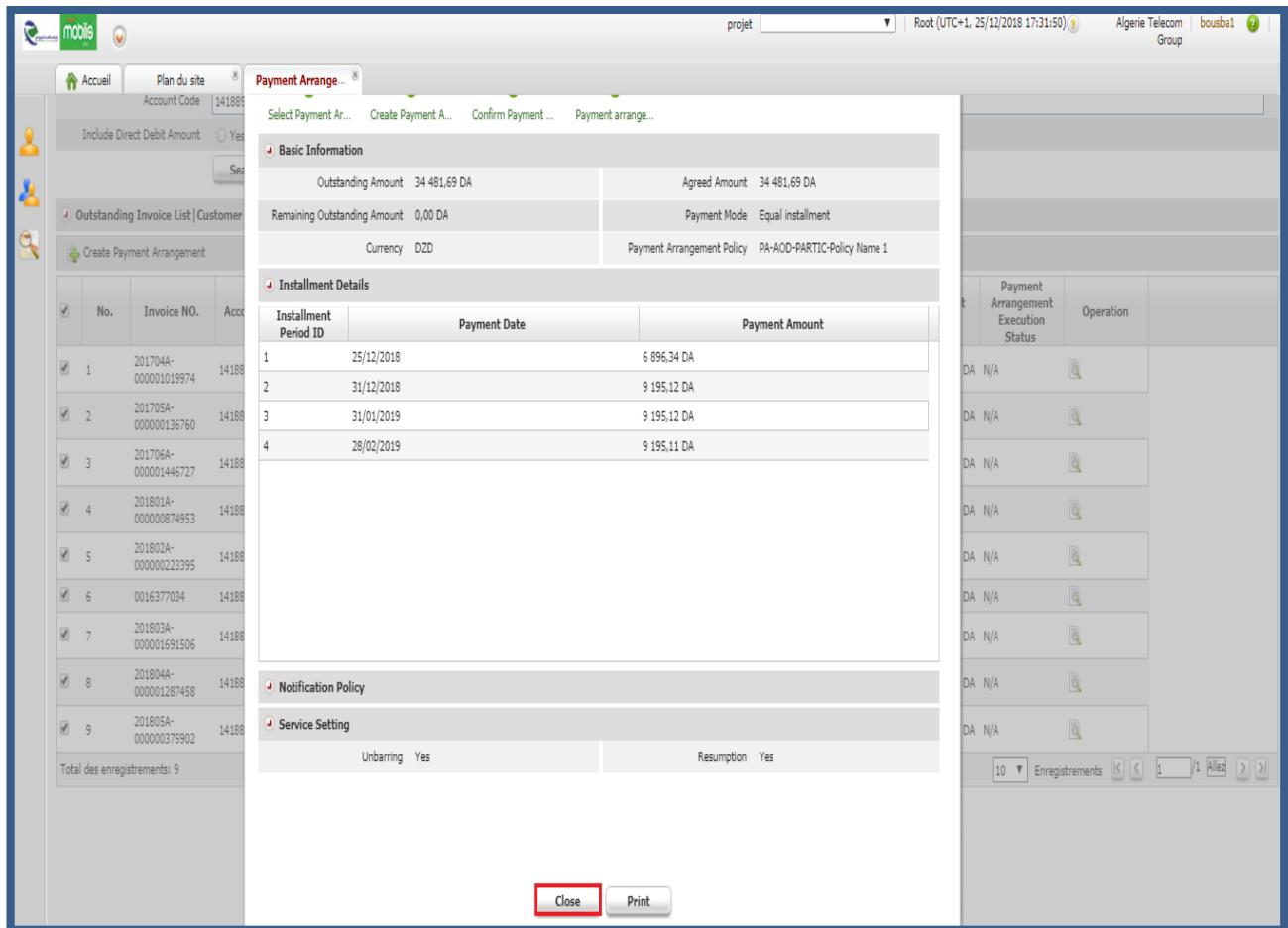
Signature de l'émetteur: \_\_\_\_\_

signature et cachet du client: \_\_\_\_\_

Date: \_\_\_\_\_

## Payement Arrangement – Echéancier-

Cliquer sur :  
 « Close »  
 Pour quitter  
 La page



projet | Root (UTC+1, 25/12/2018 17:31:50) | Algérie Telecom | bousba1 Group

**Payment Arrange...**

Select Payment Ar... Create Payment A... Confirm Payment ... Payment arrange...

**Basic Information**

Outstanding Amount	34 481,69 DA	Agreed Amount	34 481,69 DA
Remaining Outstanding Amount	0,00 DA	Payment Mode	Equal installment
Currency	DZD	Payment Arrangement Policy	PA-AOD-PARTIC-Policy Name 1

**Installment Details**

Installment Period ID	Payment Date	Payment Amount
1	25/12/2018	6 896,34 DA
2	31/12/2018	9 195,12 DA
3	31/01/2019	9 195,12 DA
4	28/02/2019	9 195,11 DA

**Notification Policy**

**Service Setting**

Unbarring Yes	Resumption Yes
---------------	----------------

**Close** **Print**

2

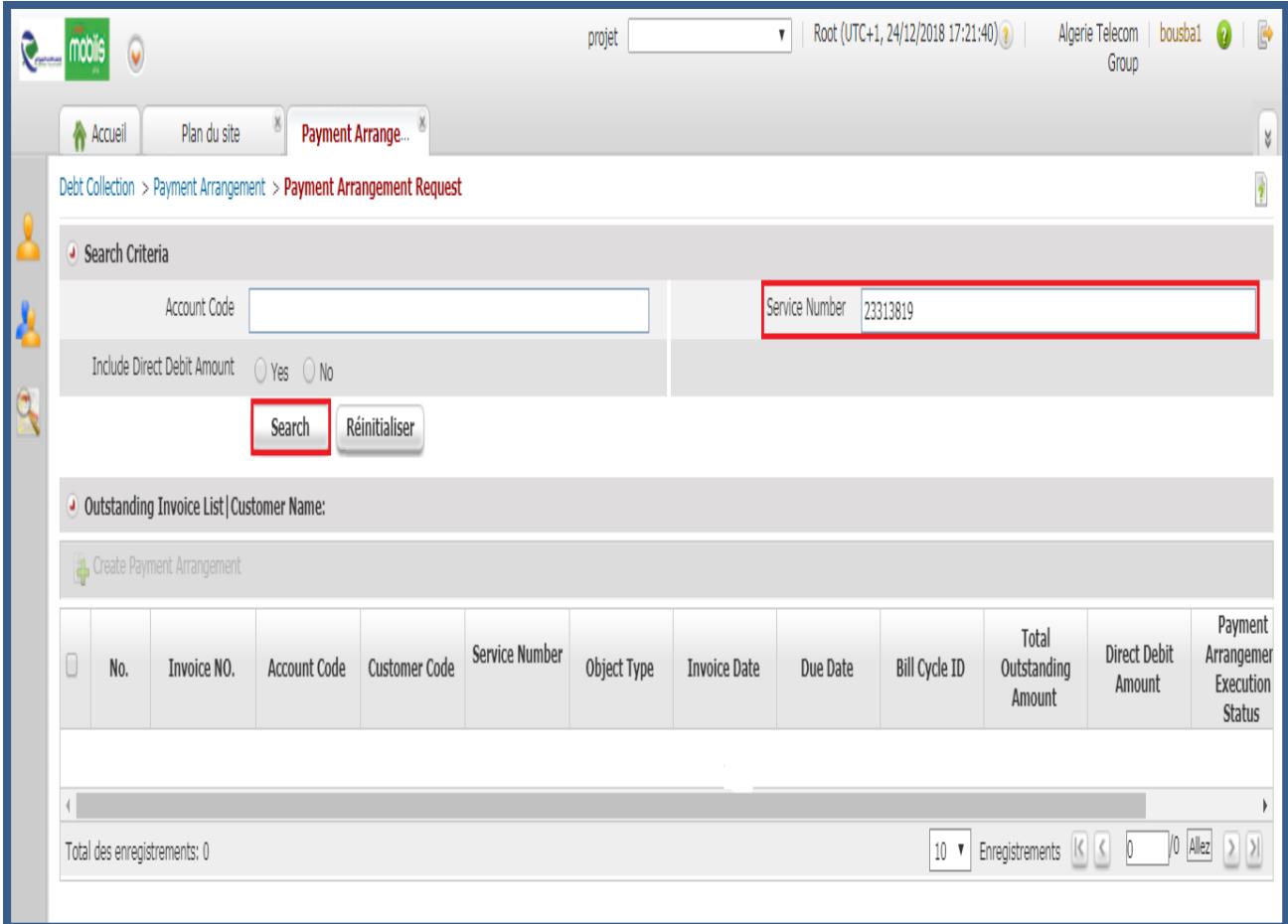
## Création Promesse de paiement Promesse to paye (P2P)



## Payement Arrangement – Echéancier-

Saisir le ND  
Ou le code de compte

Cliquer sur :  
« rechercher »



The screenshot shows a web-based application interface for managing payment arrangements. At the top, there is a navigation bar with links for 'Accueil' (Home), 'Plan du site' (Site Plan), and 'Payment Arrange...'. Below the navigation, the URL path 'Debt Collection > Payment Arrangement > Payment Arrangement Request' is visible. The main search area is titled 'Search Criteria' and contains fields for 'Account Code' (with a placeholder icon) and 'Service Number' (containing the value '23313819', which is highlighted with a red box). There are also radio buttons for 'Include Direct Debit Amount' (set to 'Yes') and two buttons: 'Search' (which is highlighted with a red box) and 'Réinitialiser'. Below the search area, there is a section titled 'Outstanding Invoice List | Customer Name:' followed by a 'Create Payment Arrangement' button. A table header for 'Outstanding Invoice List' is shown, listing columns: No., Invoice NO., Account Code, Customer Code, Service Number, Object Type, Invoice Date, Due Date, Bill Cycle ID, Total Outstanding Amount, Direct Debit Amount, and Payment Arrangement Execution Status. At the bottom of the table area, it says 'Total des enregistrements: 0'. Navigation controls at the bottom right include a page number '10', a 'Enregistrements' dropdown set to '0', and arrows for navigating through the results.



## Payement Arrangement – Echéancier-

Les factures  
Impayées s'affichent

Cliquer sur :  
« Create payment  
arrangement

The screenshot shows a software interface for managing payment arrangements. At the top, there are tabs for 'Accueil', 'Plan du site', and 'Payment Arrange...'. Below the tabs, it says 'Debt Collection > Payment Arrangement > Payment Arrangement Request'. There is a search criteria section with fields for 'Account Code' (14188924100001), 'Service Number' (23313819), and 'Include Direct Debit Amount' (radio buttons for Yes or No). Below the search area, a message says 'Outstanding Invoice List | Customer Name:Badreddine'. A red box highlights the 'Create Payment Arrangement' button. The main table lists 8 outstanding invoices with columns for No., Invoice NO., Account Code, Customer Code, Service Number, Object Type, Invoice Date, Due Date, Bill Cycle ID, Total Outstanding Amount, Direct Debit Amount, Payment Arrangement Execution Status, and Operation.

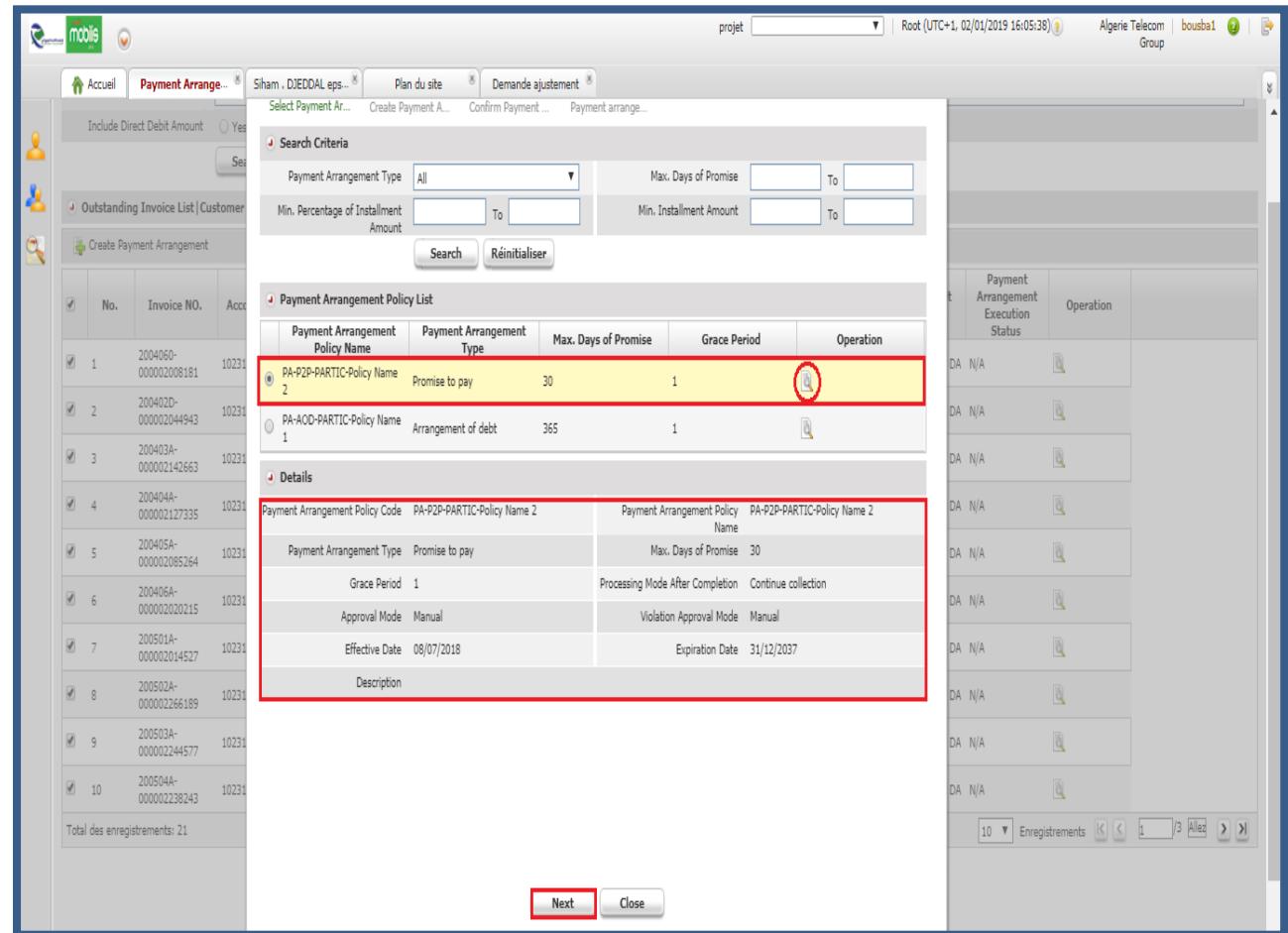
No.	Invoice NO.	Account Code	Customer Code	Service Number	Object Type	Invoice Date	Due Date	Bill Cycle ID	Total Outstanding Amount	Direct Debit Amount	Payment Arrangement Execution Status	Operation
1	201704A-000001019974	14188924100001	10000041889241	23313819		31/08/2017	02/10/2017	20170712	316,69 DA	0,00 DA	N/A	
2	201705A-000000136760	14188924100001	10000041889241	23313819		31/10/2017	15/12/2017	20170912	595,00 DA	0,00 DA	N/A	
3	201706A-000001446727	14188924100001	10000041889241	23313819		31/12/2017	14/02/2018	20171112	595,00 DA	0,00 DA	N/A	
4	201801A-000000874953	14188924100001	10000041889241	23313819		28/02/2018	14/04/2018	20180112	595,00 DA	0,00 DA	N/A	
5	201802A-000000223395	14188924100001	10000041889241	23313819		30/04/2018	14/06/2018	20180312	595,00 DA	0,00 DA	N/A	
6	0016377034	14188924100001	10000041889241	23313819		24/12/2018	17/07/2018	20181112	30 000,00 DA	0,00 DA	N/A	
7	201803A-000001691506	14188924100001	10000041889241	23313819		30/06/2018	14/08/2018	20180512	595,00 DA	0,00 DA	N/A	
8	201804A-000001287458	14188924100001	10000041889241	23313819		31/08/2018	14/10/2018	20180712	595,00 DA	0,00 DA	N/A	

# Payement Arrangement – Echéancier-

Sélectionner  
« Promesse to  
pay »

Et cliquer sur  
« Next »

NB: pour consulter  
les conditions de  
promesse de  
paiement cliquer  
sur « la loupe »



The screenshot shows a software interface for managing payment arrangements. The top navigation bar includes 'Accueil', 'Payment Arrange...', 'Plan du site', and 'Demande ajustement'. The main area has tabs for 'Outstanding Invoice List | Customer' and 'Create Payment Arrangement'. A search bar at the top allows filtering by 'Payment Arrangement Type' (All), 'Max. Days of Promise' (0 to 1000), 'Min. Percentage of Instalment Amount' (0 to 1000), and 'Min. Instalment Amount' (0 to 1000). Below the search is a table titled 'Payment Arrangement Policy List' with columns: No., Invoice NO., Account NO., Policy Name, Payment Arrangement Type, Max. Days of Promise, Grace Period, and Operation. The first row, labeled 'PA-P2P-PARTIC-Policy Name 2', is selected and highlighted with a yellow background and a red border around its details. This row shows a 'Promise to pay' type, a 30-day promise period, and a 1-day grace period. The 'Operation' column for this row contains a magnifying glass icon. The 'Details' section below the table provides more specific information: Payment Arrangement Policy Code (PA-P2P-PARTIC-Policy Name 2), Payment Arrangement Policy Name (PA-P2P-PARTIC-Policy Name 2), Payment Arrangement Type (Promise to pay), Max. Days of Promise (30), Grace Period (1), Processing Mode After Completion (Continue collection), Approval Mode (Manual), Violation Approval Mode (Manual), Effective Date (08/07/2018), and Expiration Date (31/12/2037). The bottom right of the main window has 'Next' and 'Close' buttons.



## Payement Arrangement – Echéancier-

**Choisir la nouvelle  
Date de paiement**

(ne dépasse pas  
30 jours)

Sham , DJEDDAH eps- Plan du site Demande ajustement

Search Criteria  
Account Code 102315  
Include Direct Debit Amount Yes  
Select Payment Ac... Create Payment A... Confirm Payment ... Payment arrange...

**Payment Arrangement** Additional Settings

**Payment Arrangement Policy**

You can configure payment arrangement plan based on the payment arrangement policy.

**Payment Arrangement**

Payment Arrangement Type  Promise to pay

Payment Mode  Promise to pay

Promise Date

Promise Amount

Promise Days

Su	Ma	Me	Je	Ve	Sa	Di
31	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31	1	2	3

30/01/2019

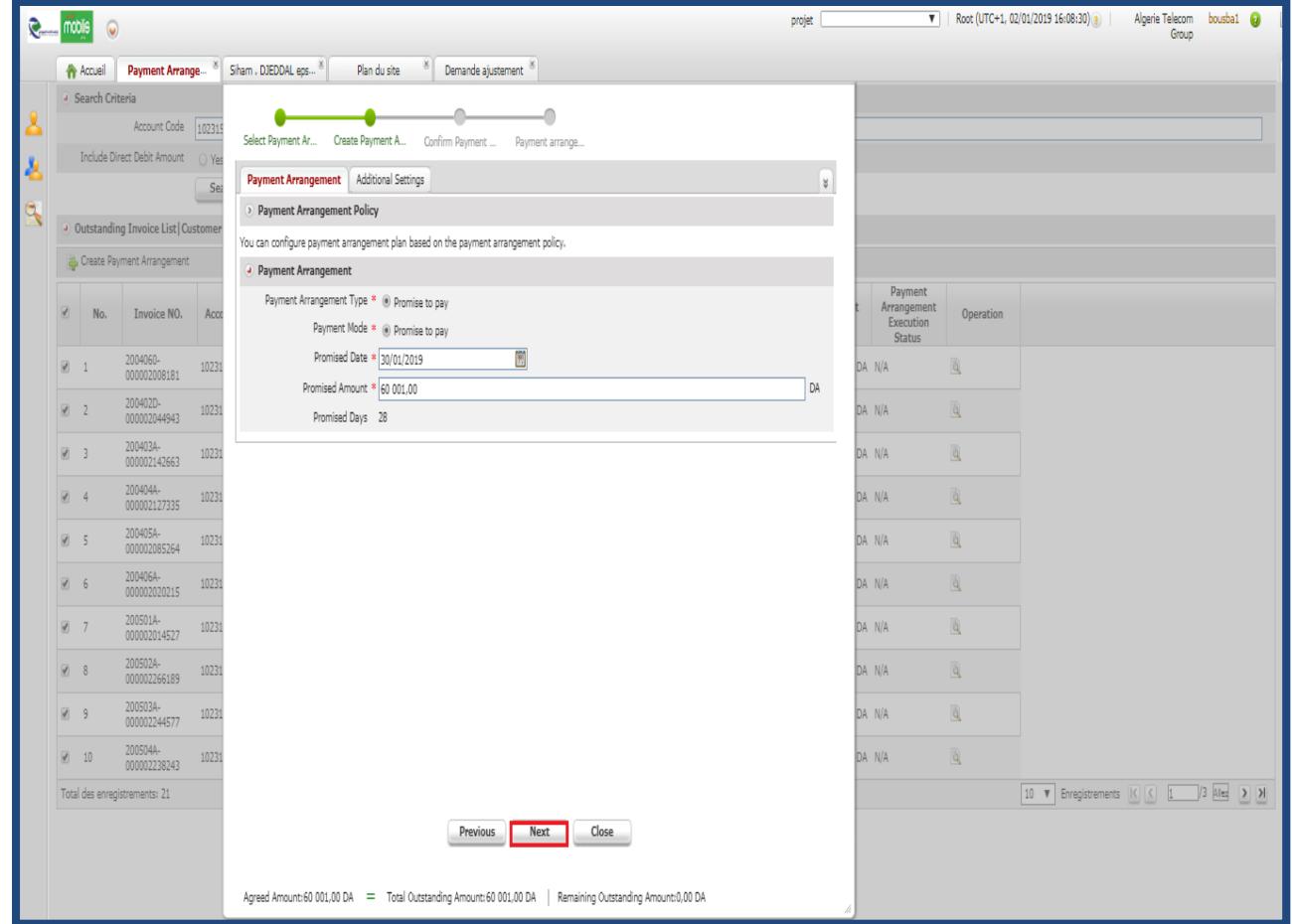
Payment Arrangement Execution Status	Operation
DA N/A	

Total des enregistrements: 21

Previous Next Close

## Payement Arrangement – Echéancier-

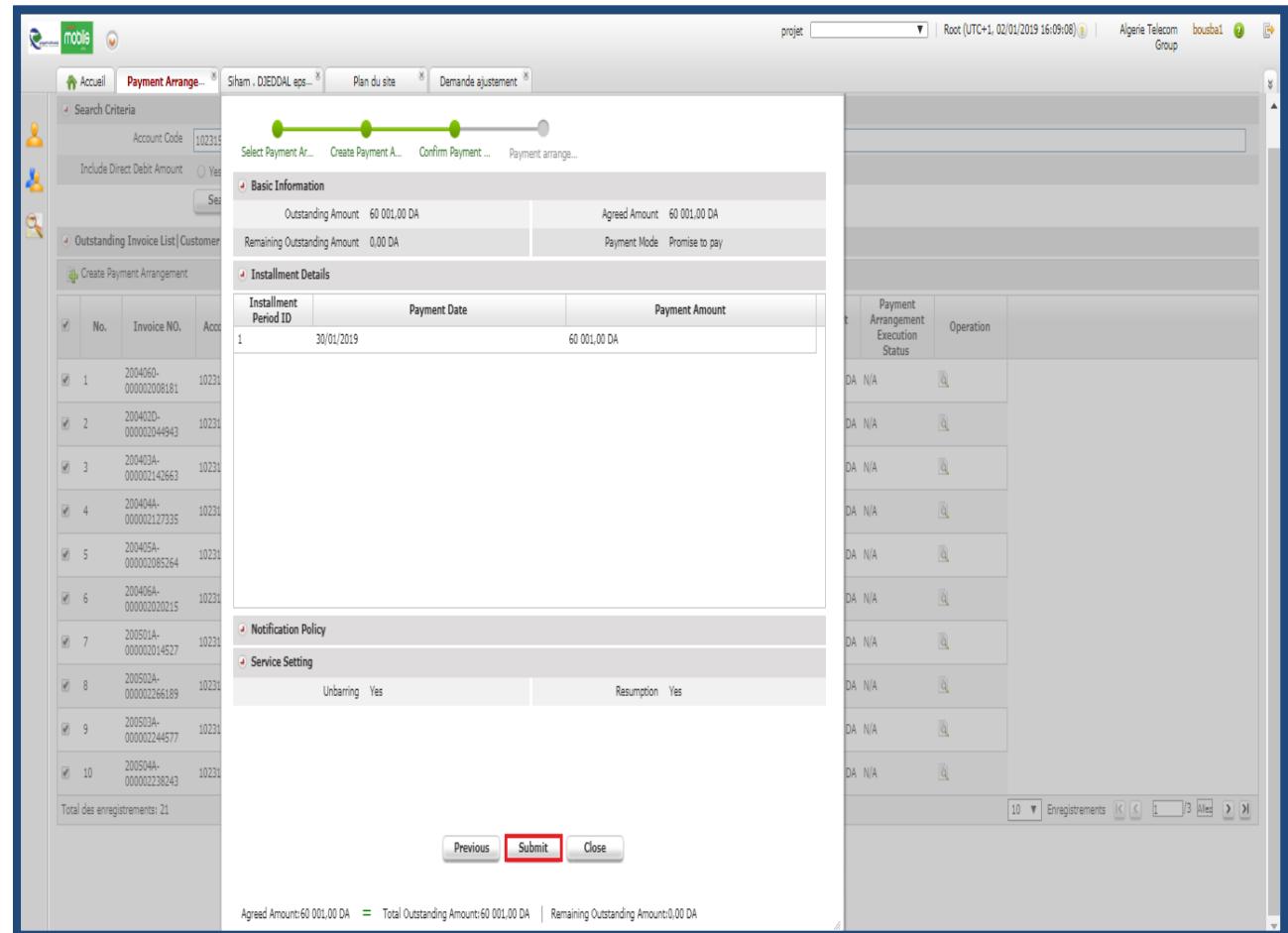
Cliquer sur « Next »



The screenshot shows a software interface for managing payment arrangements. The main title is "Payment Arrangement – Echéancier-". The top navigation bar includes "mobile", "Sham . DJEDDAL eps...", "Plan du site", and "Demande ajustement". On the left, there's a sidebar with "Search Criteria" (Account Code: 102315, Include Direct Debit Amount), "Outstanding Invoice List | Customer", and "Create Payment Arrangement". The main content area has a progress bar at the top: "Select Payment Ar..." (green dot), "Create Payment A..." (grey dot), "Confirm Payment ..." (grey dot), and "Payment arrange..." (grey dot). Below the progress bar, there are two tabs: "Payment Arrangement" (selected) and "Additional Settings". Under "Payment Arrangement Policy", it says "You can configure payment arrangement plan based on the payment arrangement policy." Under "Payment Arrangement", the "Payment Arrangement Type" is set to "Promise to pay" (radio button selected). The "Payment Mode" is also set to "Promise to pay". The "Promised Date" is "30/01/2019". The "Promised Amount" is "60 001,00 DA". The "Promised Days" is "28". To the right, there's a table with columns "Payment Arrangement Execution Status" and "Operation Status", showing "DA N/A" for all rows. At the bottom, there are buttons for "Previous", "Next" (highlighted in red), and "Close". At the very bottom, a status bar displays "Agreed Amount:60 001,00 DA" and "Total Outstanding Amount:60 001,00 DA | Remaining Outstanding Amount:0,00 DA".

# Payement Arrangement – Echéancier-

Cliquer sur  
« Submit »



project [ ] | Root (UTC+1, 02/01/2019 16:09:08) | Algérie Telecom Group

**Payment Arrange...**

Search Criteria  
Account Code: 102319  
Include Direct Debit Amount: Yes

Select Payment Ar... Create Payment A... Confirm Payment ... Payment arrange...

**Basic Information**  
Outstanding Amount: 60 001.00 DA  
Remaining Outstanding Amount: 0.00 DA  
Agreed Amount: 60 001.00 DA  
Payment Mode: Promise to pay

**Installment Details**

Installment Period ID	Payment Date	Payment Amount
1	30/01/2019	60 001.00 DA

**Notification Policy**

**Service Setting**

Unbarring: Yes Resumption: Yes

Previous **Submit** Close

Agreed Amount: 60 001.00 DA = Total Outstanding Amount: 60 001.00 DA | Remaining Outstanding Amount: 0.00 DA

10 Enregistrements [ ] 1 / 3 Allez > [ ]

**Customer Invoices**

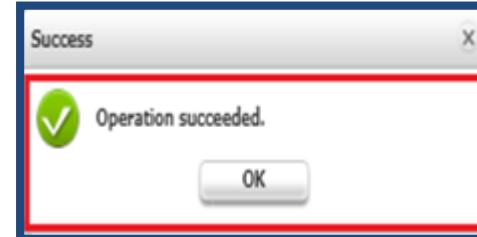
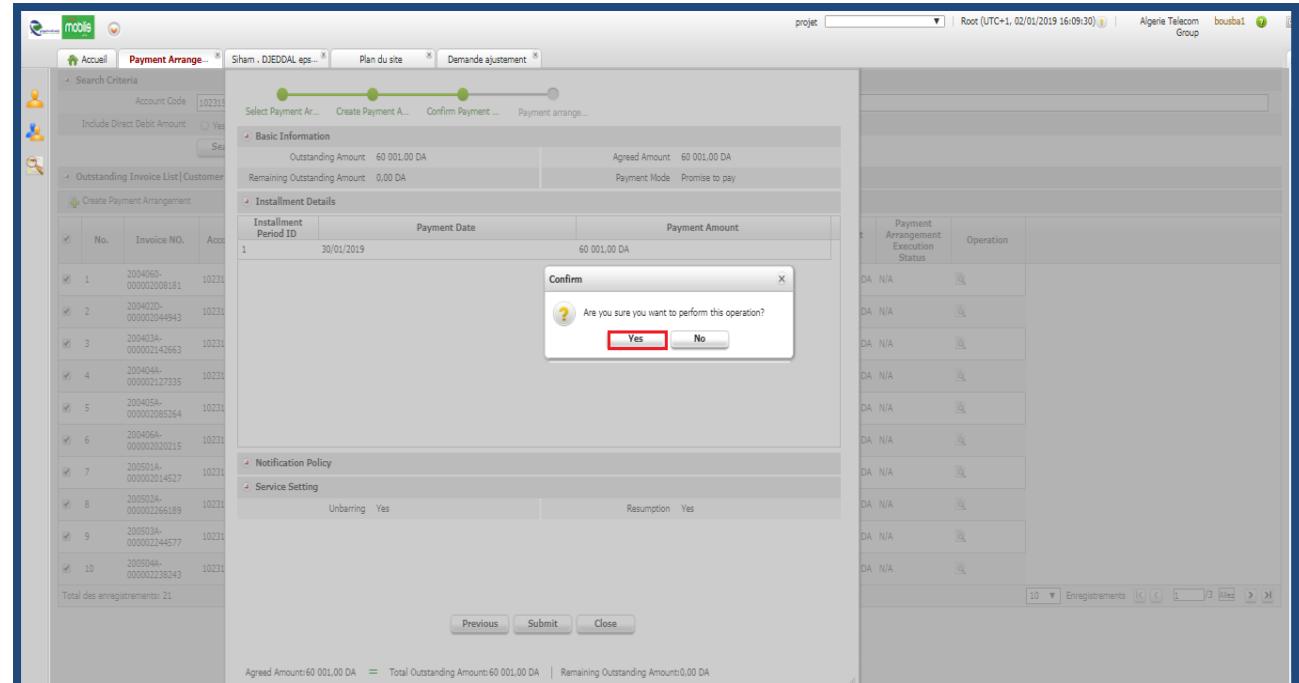
No.	Invoice NO.	Acc
1	200406-000002008181	10231
2	200402D-000002044943	10231
3	200403A-000002142663	10231
4	200404A-000002127335	10231
5	200405A-000002085264	10231
6	200406A-000002020215	10231
7	200501A-000002014527	10231
8	200502A-000002266189	10231
9	200503A-000002244577	10231
10	200504A-000002238243	10231

Total des enregistrements: 21

# Payement Arrangement – Echéancier-

Pour confirmer  
l'opération  
Cliquer sur « Yes »

L'opération a été  
effectuée avec  
succès

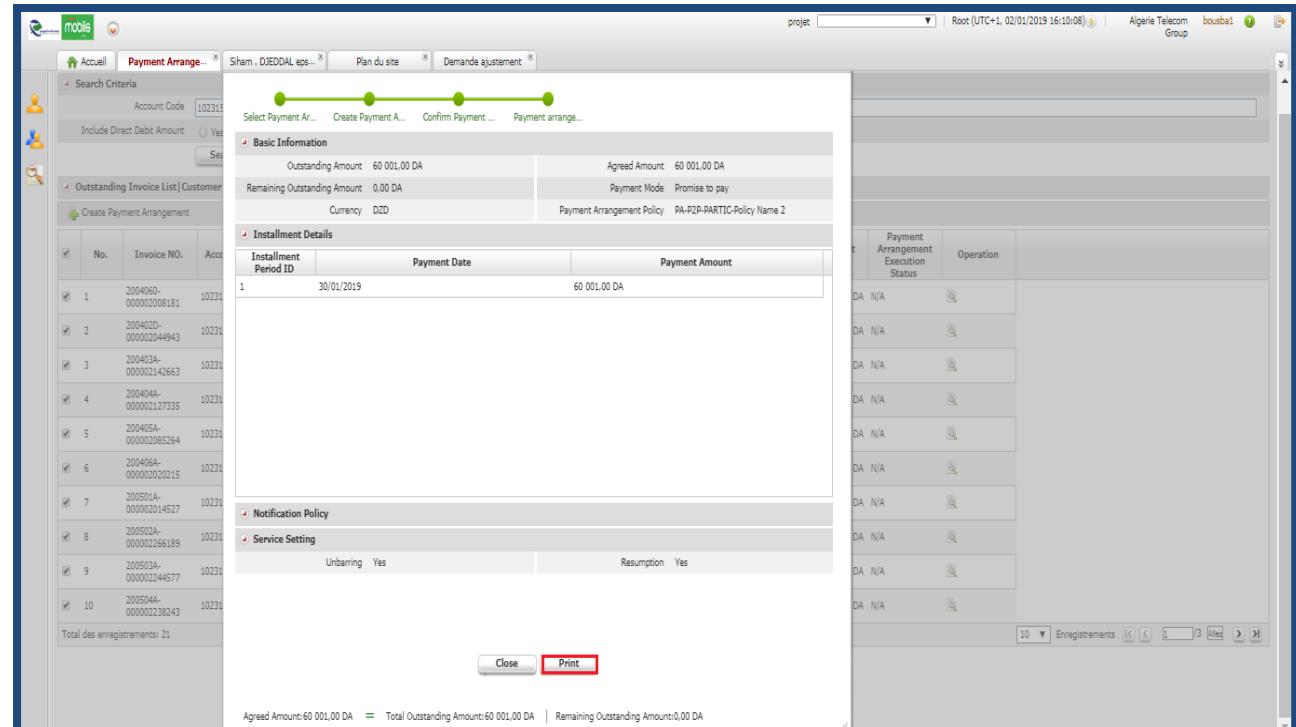


# Payement Arrangement – Echéancier-

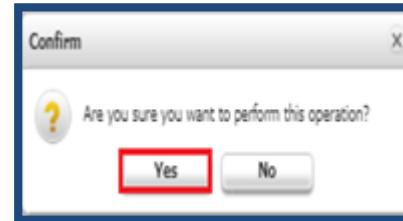
Pour éditer  
La lettre d'engagement

Cliquer sur :  
« Print »

Ensuite : « Yes »



Agreed Amount: 60 001,00 DA = Total Outstanding Amount: 60 001,00 DA | Remaining Outstanding Amount: 0,00 DA





# Payement Arrangement – Echéancier-

**Algérie Télécom**

**Lettre d'engagement**

Le client:

Détenteur du (des) compte (s): 3159220000

Représenté par Mr.

Agissant en qualité de

S'engage à régler le montant des dus suivant : 60 001,00 DA

- Immédiatement : 0,00
- Dans un délai de : 27 Days

Selon l'échéancier suivant :

- Montant à régler avant le: 29/01/2019 : 60 001,00 DA

Signature de l'émetteur:

signature et cachet du client:

Date :

B

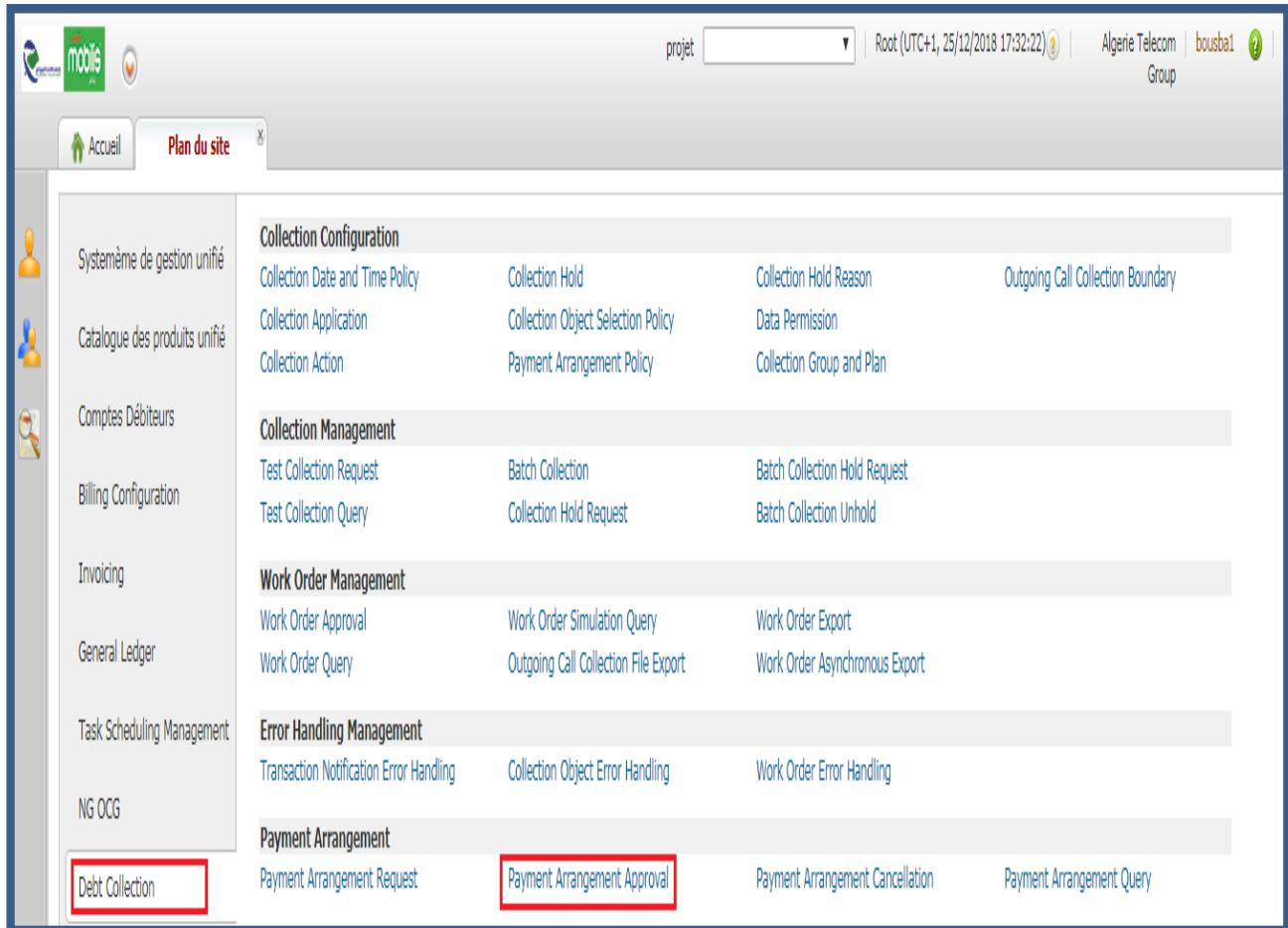
# Validation payement Arrangement

(approval)



Pour Valider  
 « Arrangement de paiement »  
 Ou  
 « Promesse de paiement »

Cliquer sur :  
 « Debt collection »  
 « Payement arrangement Approval »



	Collection Configuration	Collection Hold	Collection Hold Reason	Outgoing Call Collection Boundary
Systemème de gestion unifié	Collection Date and Time Policy	Collection Hold	Collection Hold Reason	Outgoing Call Collection Boundary
Catalogue des produits unifié	Collection Application	Collection Object Selection Policy	Data Permission	
Comptes Débiteurs	Collection Action	Payment Arrangement Policy	Collection Group and Plan	
	Collection Management			
Billing Configuration	Test Collection Request	Batch Collection	Batch Collection Hold Request	
Invoicing	Test Collection Query	Collection Hold Request	Batch Collection Unhold	
	Work Order Management			
General Ledger	Work Order Approval	Work Order Simulation Query	Work Order Export	
Task Scheduling Management	Work Order Query	Outgoing Call Collection File Export	Work Order Asynchronous Export	
	Error Handling Management			
NG OCG	Transaction Notification Error Handling	Collection Object Error Handling	Work Order Error Handling	
	Payment Arrangement			
Debt Collection	Payment: Arrangement Request	Payment: Arrangement Approval	Payment: Arrangement Cancellation	Payment: Arrangement Query

## Payement Arrangement – Echéancier-

Saisir le ND

Cliquer sur:  
« Search »

Debt Collection > Payment Arrangement > **Payment Arrangement Approval**

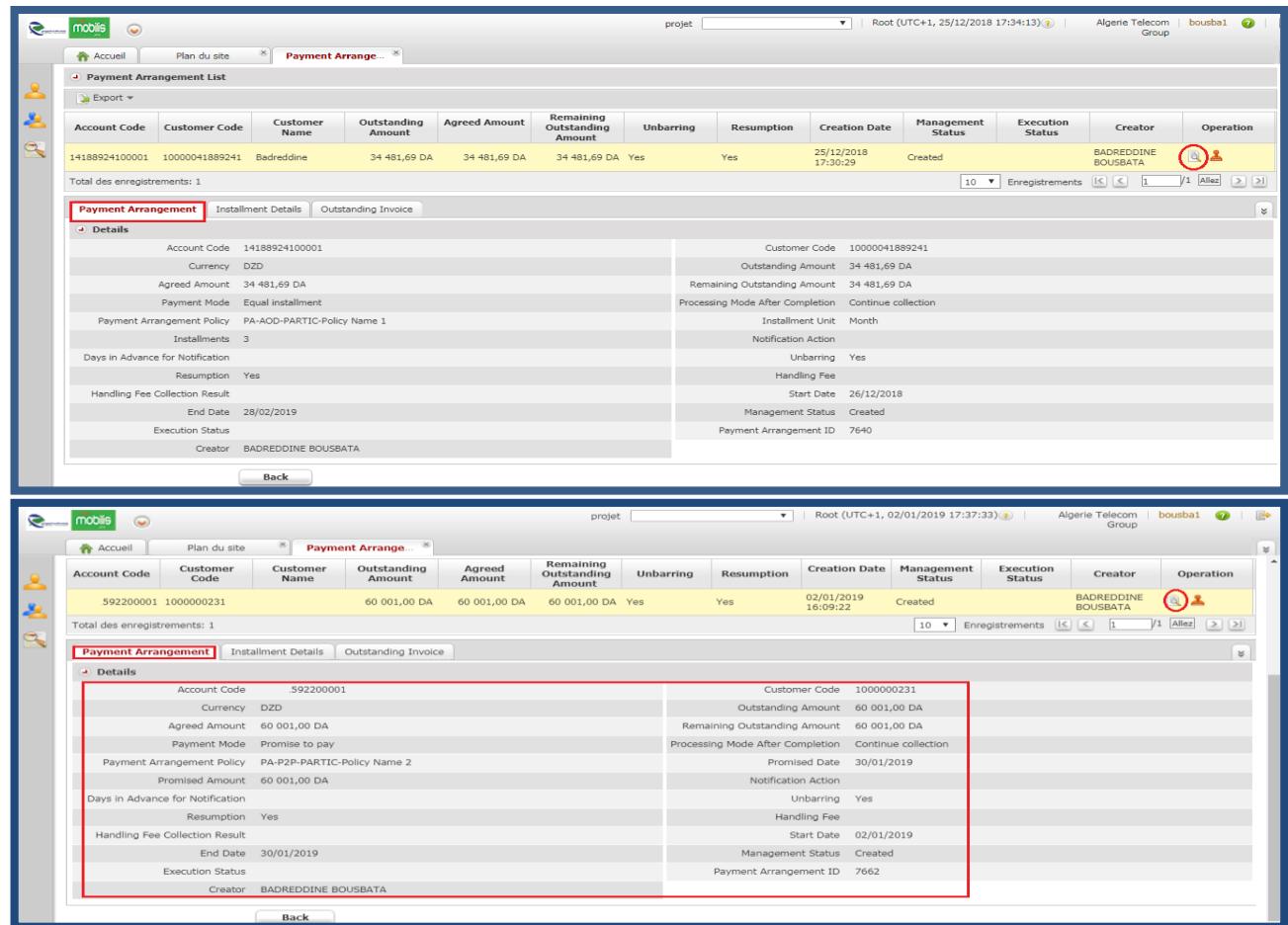
Search Criteria												
Account Code	14188924100001	Customer Code										
Service Number	<b>23313819</b>	Operator										
Start Date *	26/11/2018	End Date *	25/12/2018									
<input style="background-color: red; color: white; border: none; width: 100px; height: 30px; margin-right: 10px;" type="button" value="Search"/> <input style="border: none; width: 100px; height: 30px;" type="button" value="Réinitialiser"/>												
Payment Arrangement List												
<input style="border: none; width: 100px; height: 30px;" type="button" value="Export"/>												
Account Code	Customer Code	Customer Name	Outstanding Amount	Agreed Amount	Remaining Outstanding Amount	Unbarring	Resumption	Creation Date	Management Status	Execution Status	Creator	Operation
14188924100001	10000041889241	Badreddine	34 481,69 DA	34 481,69 DA	34 481,69 DA	Yes	Yes	25/12/2018 17:30:29	Created	BADREDDINE BOUSBATA		
Total des enregistrements: 1												
<input style="border: none; width: 30px; height: 30px; margin-right: 10px;" type="button" value="10"/> Enregistrements <input style="border: none; width: 30px; height: 30px; margin-right: 10px;" type="button" value="&lt;"/> <input style="border: none; width: 30px; height: 30px; margin-right: 10px;" type="button" value="&gt;"/> <input style="border: none; width: 30px; height: 30px; margin-right: 10px;" type="button" value="1"/> /1 Allez <input style="border: none; width: 30px; height: 30px;" type="button" value="&gt;&gt;"/>												

# Payement Arrangement – Echéancier-

Pour consulter  
Les différents détails  
de « Arrangement  
de paiement »  
Ou « promesse de  
Paiement »

Cliquer sur :  
« la loupe »

1-Payement  
Arrangement :  
Consulter toutes  
Les informations :  
Montant ,nombre  
Statut ...



Account Code	Customer Code	Customer Name	Outstanding Amount	Agreed Amount	Remaining Outstanding Amount	Unbarring	Resumption	Creation Date	Management Status	Execution Status	Creator	Operation
14188924100001	10000041889241	Badreddine	34 481,69 DA	34 481,69 DA	34 481,69 DA	Yes	Yes	25/12/2018 17:30:29	Created		BADREDDINE BOUSBATA	
592200001	1000000231		60 001,00 DA	60 001,00 DA	60 001,00 DA	Yes	Yes	02/01/2019 16:09:22	Created		BADREDDINE BOUSBATA	

**Payment Arrangement**   **Installment Details**   **Outstanding Invoice**

**Details**

Account Code	14188924100001	Customer Code	10000041889241
Currency	DZD	Outstanding Amount	34 481,69 DA
Agreed Amount	34 481,69 DA	Remaining Outstanding Amount	34 481,69 DA
Payment Mode	Equal installment	Processing Mode After Completion	Continue collection
Payment Arrangement Policy	PA-AOD-PARTIC-Policy Name 1	Installment Unit	Month
Installments	3	Notification Action	
Days in Advance for Notification		Unbarring	Yes
Resumption	Yes	Handling Fee	
Handling Fee Collection Result		Start Date	26/12/2018
End Date	28/02/2019	Management Status	Created
Execution Status		Payment Arrangement ID	7640
Creator	BADREDDINE BOUSBATA		

**Back**

Account Code	Customer Code	Customer Name	Outstanding Amount	Agreed Amount	Remaining Outstanding Amount	Unbarring	Resumption	Creation Date	Management Status	Execution Status	Creator	Operation
592200001	1000000231		60 001,00 DA	60 001,00 DA	60 001,00 DA	Yes	Yes	02/01/2019 16:09:22	Created		BADREDDINE BOUSBATA	

**Payment Arrangement**   **Installment Details**   **Outstanding Invoice**

**Details**

Account Code	592200001	Customer Code	1000000231
Currency	DZD	Outstanding Amount	60 001,00 DA
Agreed Amount	60 001,00 DA	Remaining Outstanding Amount	60 001,00 DA
Payment Mode	Promise to pay	Processing Mode After Completion	Continue collection
Payment Arrangement Policy	PA-P2P-PARTIC-Policy Name 2	Promised Date	30/01/2019
Promised Amount	60 001,00 DA	Notification Action	
Days in Advance for Notification		Unbarring	Yes
Resumption	Yes	Handling Fee	
Handling Fee Collection Result		Start Date	02/01/2019
End Date	30/01/2019	Management Status	Created
Execution Status		Payment Arrangement ID	7662
Creator	BADREDDINE BOUSBATA		

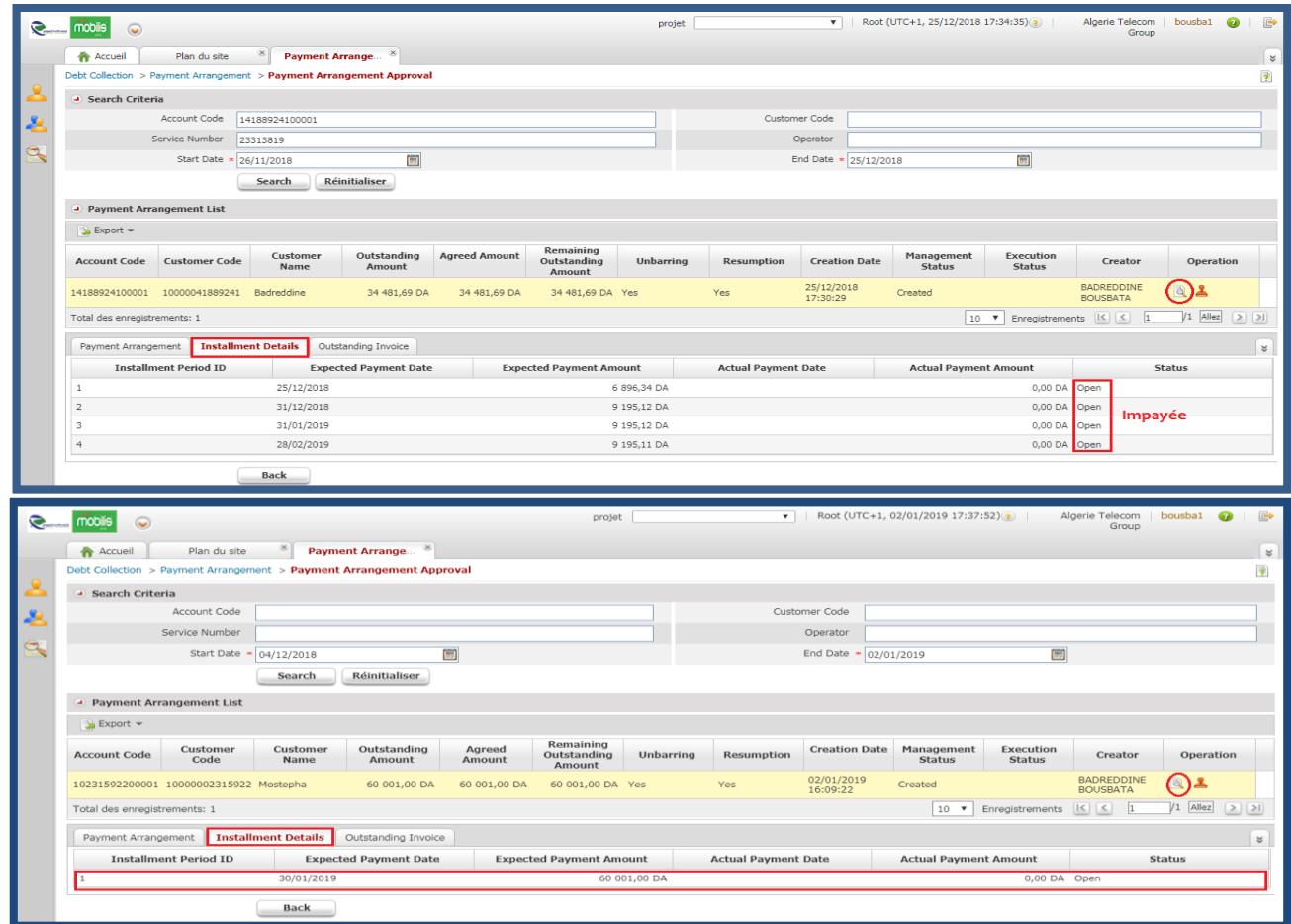
**Back**

# Payement Arrangement – Echéancier-

Cliquer sur :  
« la loupe »

2-Installement  
Détails :

Pour consulter  
Les dates de  
Paiement et  
Les factures  
Crées par  
Le paiement  
Arrangement ou  
Promesse de  
paiement



The screenshot displays two separate instances of the 'Payment Arrangement Approval' interface from the 'Debt Collection' module.

**Top Window (Screenshot 1):**

- Search Criteria:**
  - Account Code: 14188924100001
  - Service Number: 23313819
  - Start Date: 26/11/2018
  - End Date: 25/12/2018
- Payment Arrangement List:**

Account Code	Customer Code	Customer Name	Outstanding Amount	Agreed Amount	Remaining Outstanding Amount	Unbarring	Resumption	Creation Date	Management Status	Execution Status	Creator	Operation
14188924100001	10000041889241	Bedreddine	34 481,69 DA	34 481,69 DA	34 481,69 DA	Yes	Yes	25/12/2018 17:30:29	Created	BADREDDINE BOUBATA		

Total des enregistrements: 1
- Installment Details:**

Installment Period ID	Expected Payment Date	Expected Payment Amount	Actual Payment Date	Actual Payment Amount	Status
1	25/12/2018	6 896,34 DA		0,00 DA	Open
2	31/12/2018	9 195,12 DA		0,00 DA	Open
3	31/01/2019	9 195,12 DA		0,00 DA	Open
4	28/02/2019	9 195,11 DA		0,00 DA	Open

**Bottom Window (Screenshot 2):**

- Search Criteria:**
  - Account Code: 10231592000001
  - Service Number: 10000002315922
  - Start Date: 04/12/2018
  - End Date: 02/01/2019
- Payment Arrangement List:**

Account Code	Customer Code	Customer Name	Outstanding Amount	Agreed Amount	Remaining Outstanding Amount	Unbarring	Resumption	Creation Date	Management Status	Execution Status	Creator	Operation
10231592000001	10000002315922	Mostepha	60 001,00 DA	60 001,00 DA	60 001,00 DA	Yes	Yes	02/01/2019 16:09:22	Created	BADREDDINE BOUBATA		

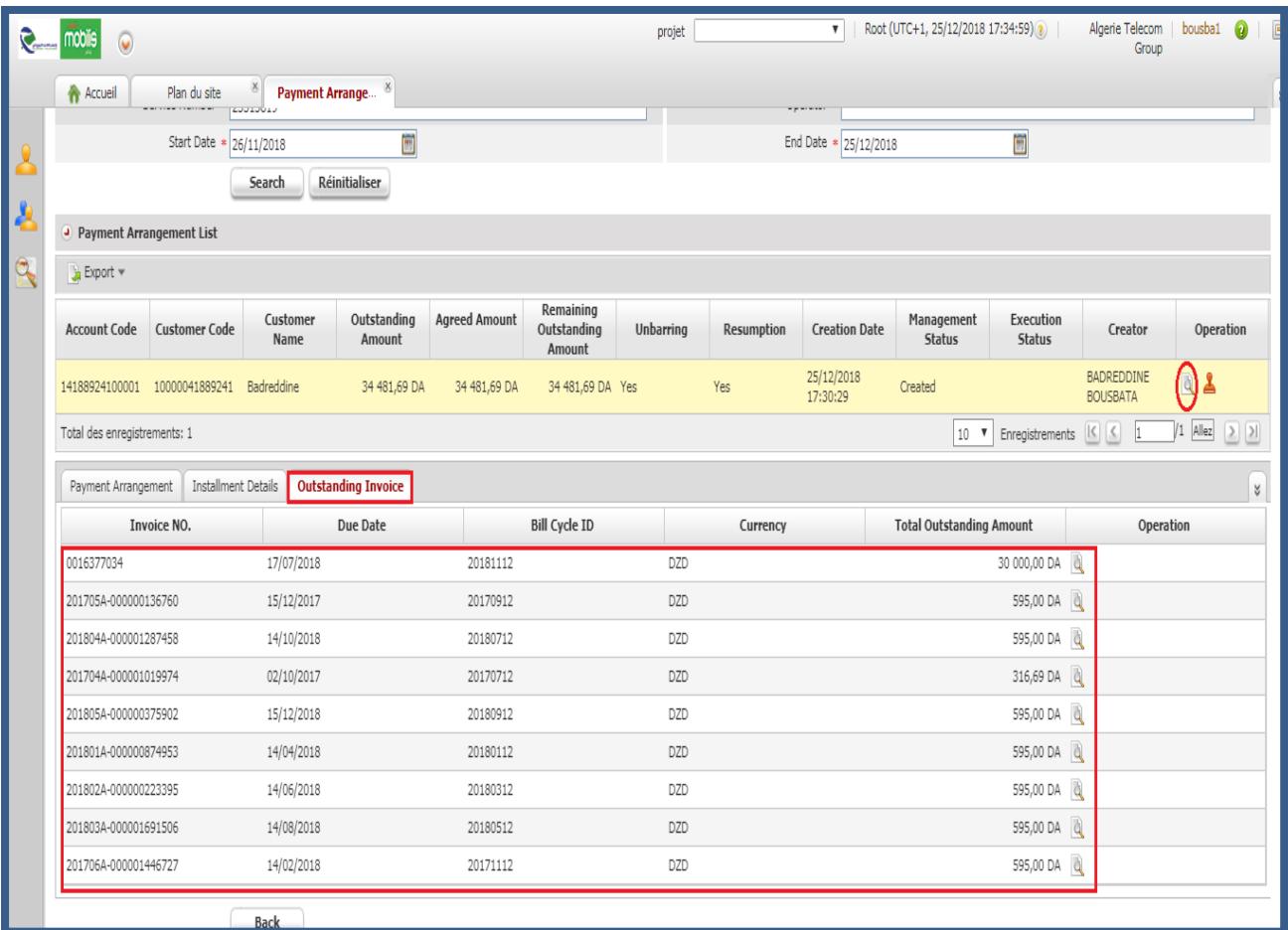
Total des enregistrements: 1
- Installment Details:**

Installment Period ID	Expected Payment Date	Expected Payment Amount	Actual Payment Date	Actual Payment Amount	Status
1	30/01/2019	60 001,00 DA		0,00 DA	Open

Cliquer sur :  
 « la loupe »

**3-Outstanding  
Invoice :**

Pour consulter  
 Les factures  
 Ayant font objet  
 d'un  
 arrangement  
 de paiement ou  
 Promesse de  
 paiement



The screenshot shows a software application window titled "Payment Arrange...". The interface includes a navigation bar with "Accueil", "Plan du site", and "Payment Arrange...". Below the navigation is a search bar with "Start Date" set to "26/11/2018" and "End Date" set to "25/12/2018", along with "Search" and "Réinitialiser" buttons.

The main area displays a "Payment Arrangement List" table with columns: Account Code, Customer Code, Customer Name, Outstanding Amount, Agreed Amount, Remaining Outstanding Amount, Unbarring, Resumption, Creation Date, Management Status, Execution Status, Creator, and Operation. One row is highlighted in yellow, showing details for account 14188924100001, customer 10000041889241, and creation date 25/12/2018 17:30:29.

Below the list is a summary: "Total des enregistrements: 1". To the right, there are buttons for "10 Enregistrements" and navigation arrows.

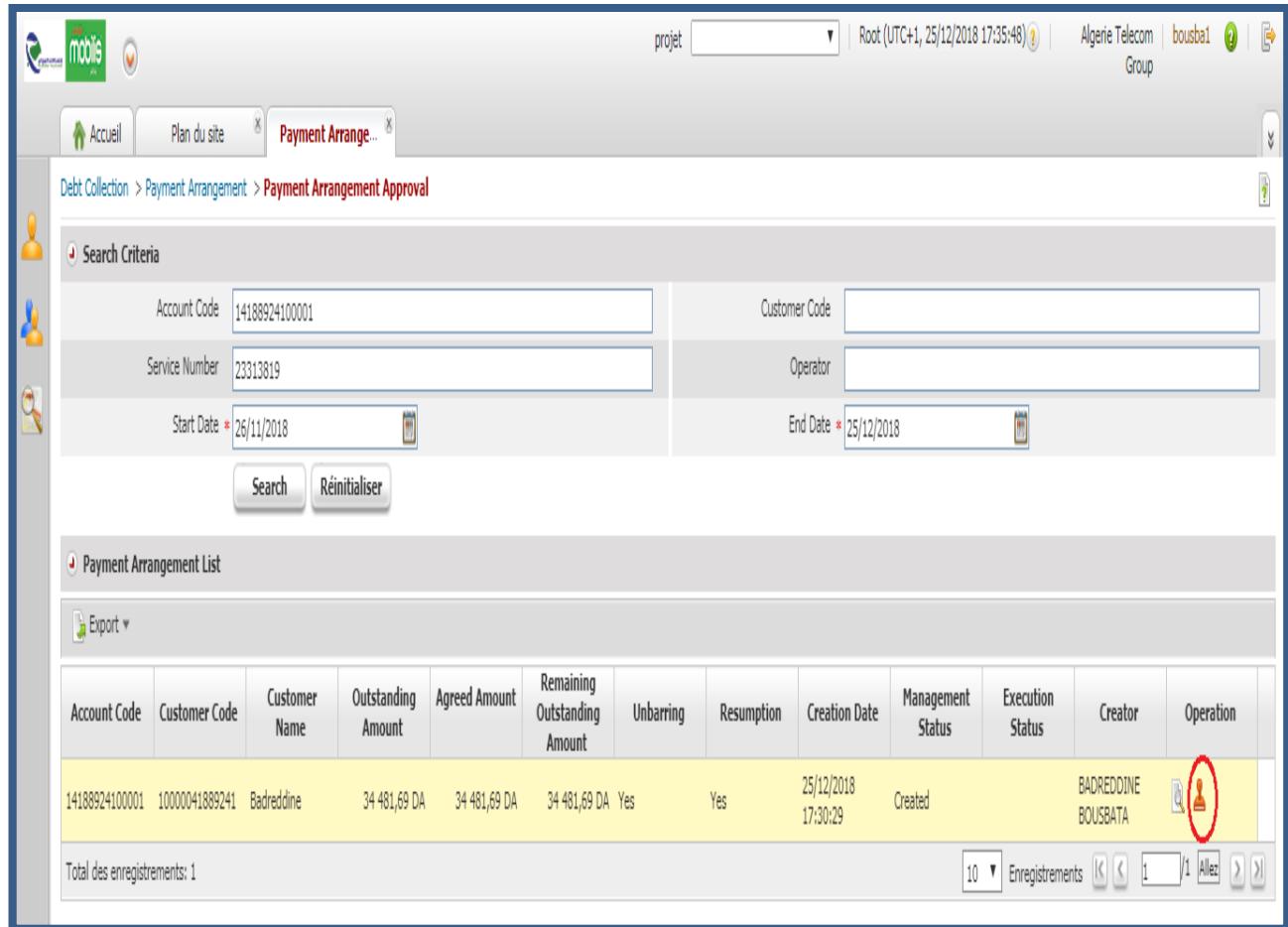
At the bottom, there are three tabs: "Payment Arrangement", "Installment Details", and "Outstanding Invoice". The "Outstanding Invoice" tab is selected, displaying a table with columns: Invoice NO., Due Date, Bill Cycle ID, Currency, Total Outstanding Amount, and Operation. A red box highlights the first row of this table, which corresponds to the highlighted payment arrangement above.

Pour valider ou rejeter  
 « Arrangement de  
 paiement »

Ou

« Promesse de  
 paiement »

Cliquer sur l'icone  
 « Approval »

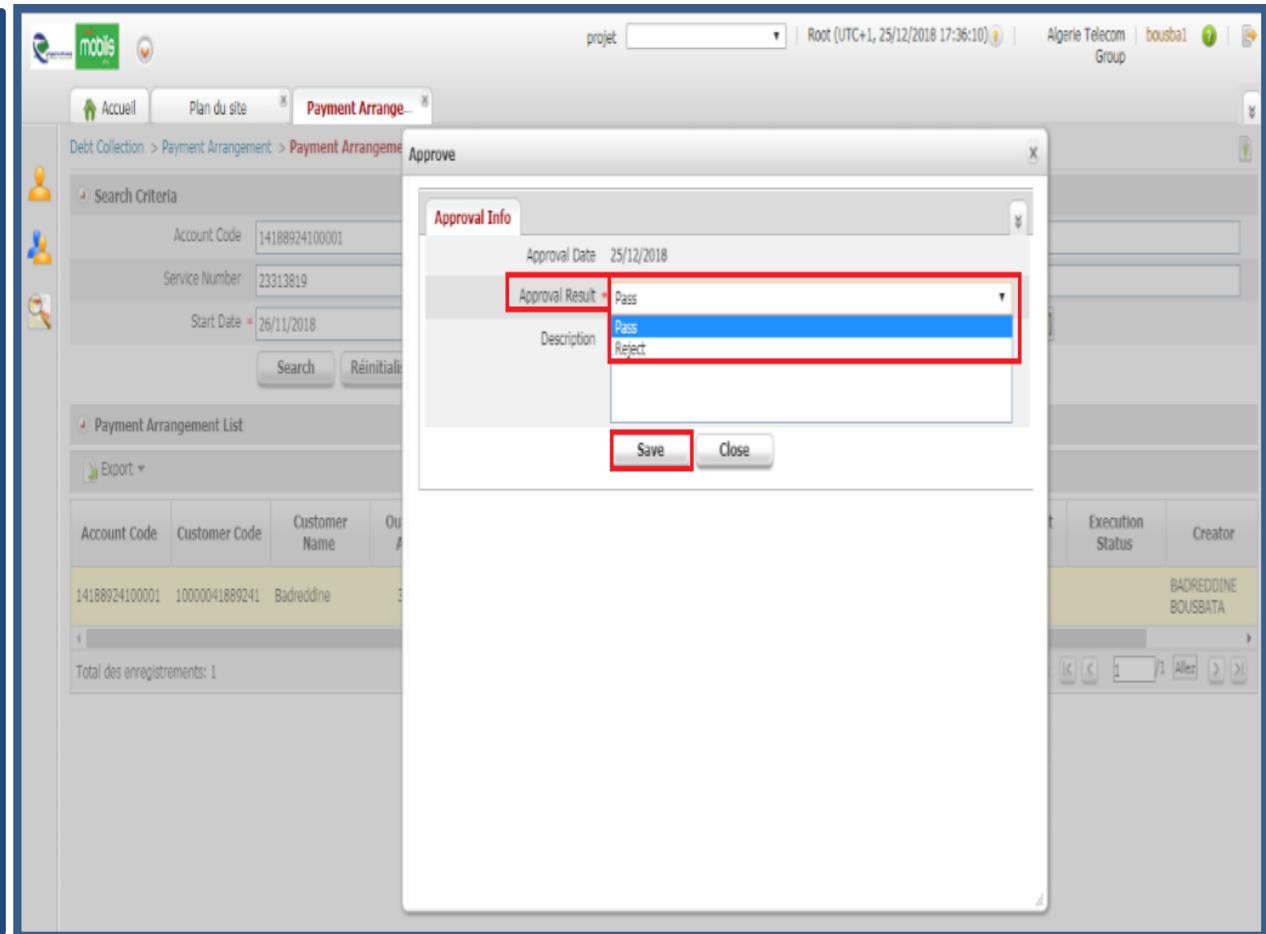


Account Code	Customer Code	Customer Name	Outstanding Amount	Agreed Amount	Remaining Outstanding Amount	Unbarring	Resumption	Creation Date	Management Status	Execution Status	Creator	Operation
14188924100001	10000041889241	Badreddine	34 481,69 DA	34 481,69 DA	34 481,69 DA	Yes	Yes	25/12/2018 17:30:29	Created	BADREDDINE BOUSBATA		

Pour Valider  
« Arrangement de  
paiement »

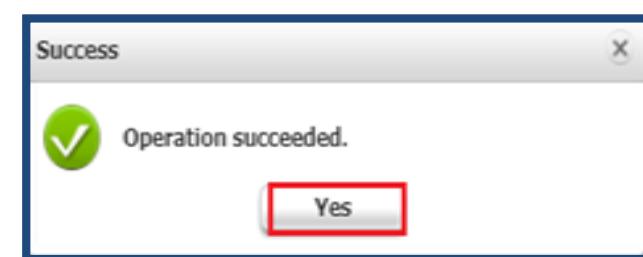
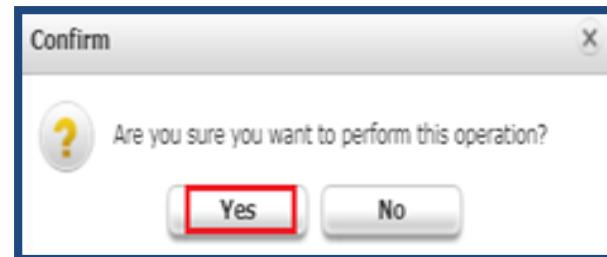
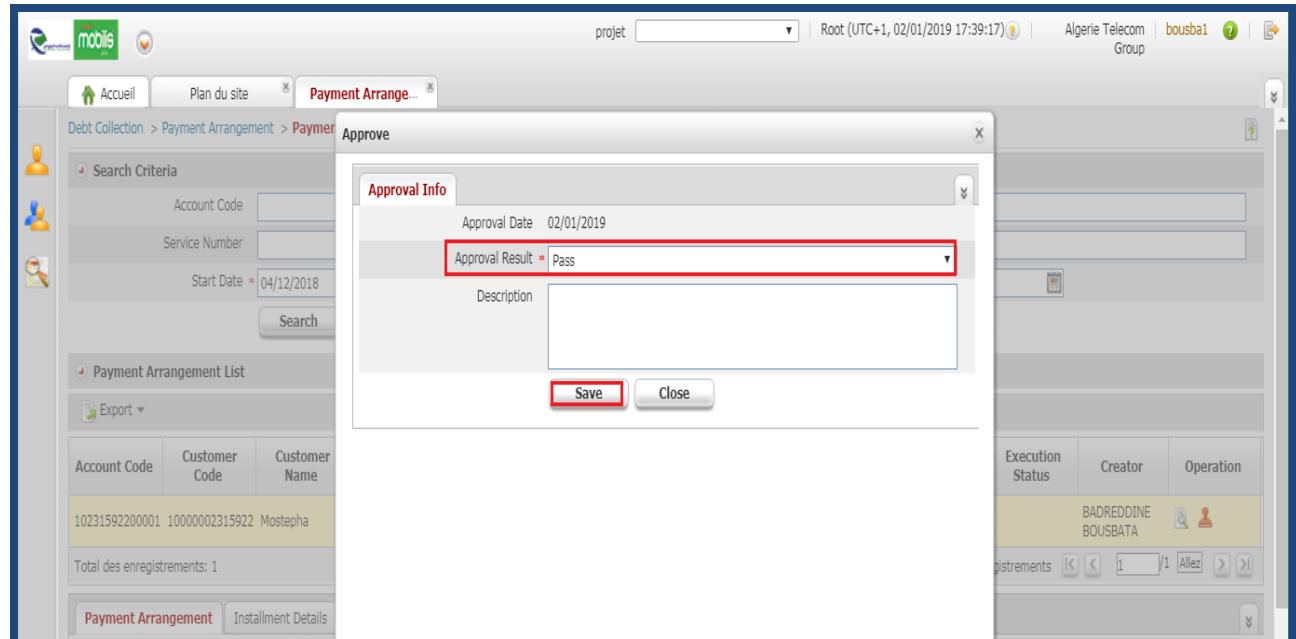
Ou  
« Promesse de paiement »  
Choisir « pass »

Pour le rejeter  
Choisir  
« reject »



# Payement Arrangement – Echéancier-

Choisir  
« Pass »  
  
Et  
  
Cliquer sur  
« Save »  
  
Puis sur « Yes »  
  
Et l'opération a  
été effectuée  
avec succès



C

## Encaissement payement Arrangement



Pour encaisser

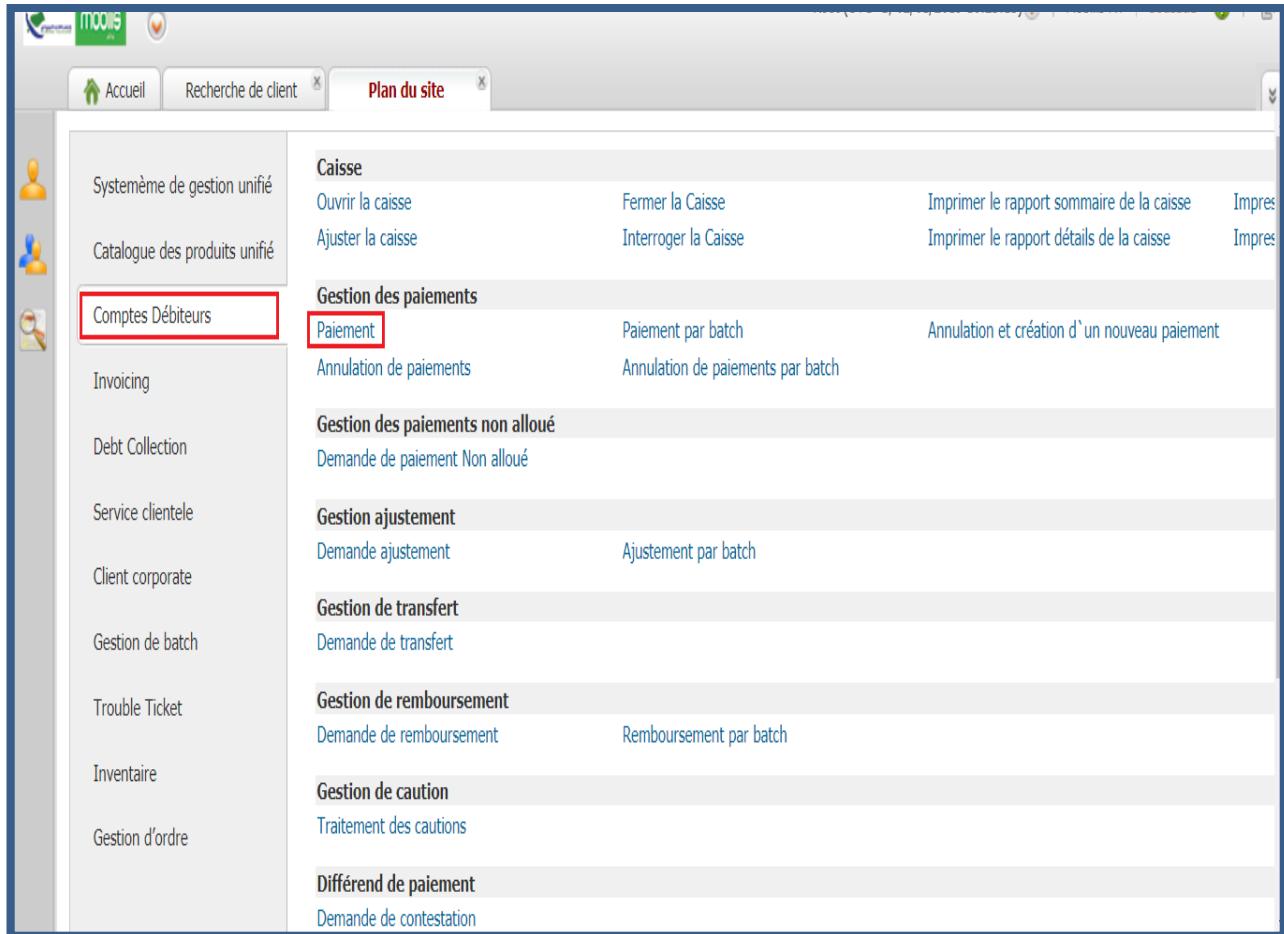
Un « Arrangement de paiement »

Ou

« Promesse de Paiement »

Cliquer sur :  
« Compte Débiteurs »

« Paiement »



The screenshot shows a software interface with a sidebar on the left and a main content area on the right.

**Left Sidebar:**

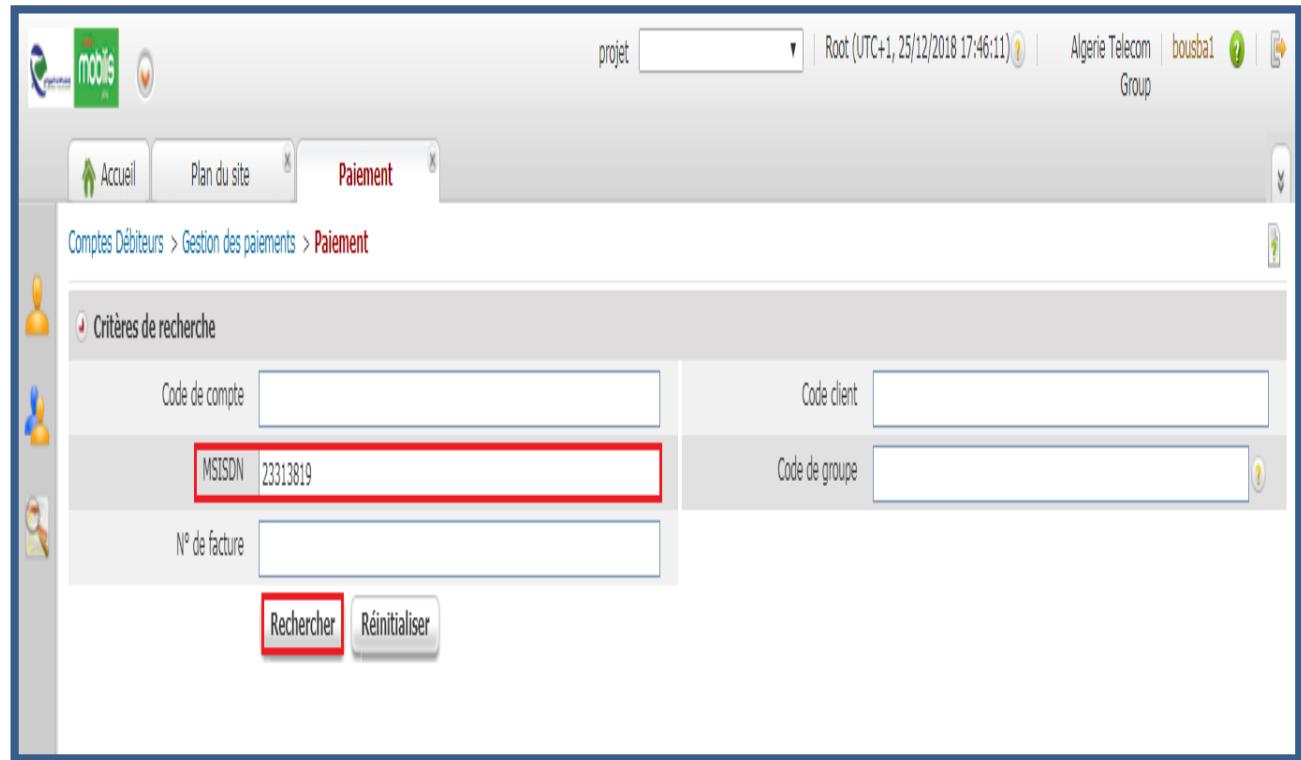
- Accueil
- Recherche de client
- Plan du site
- Systeme de gestion unifié
- Catalogue des produits unifié
- Comptes Débiteurs** (highlighted with a red box)
- Invoicing
- Debt Collection
- Service clientèle
- Client corporate
- Gestion de batch
- Trouble Ticket
- Inventaire
- Gestion d'ordre

**Main Content Area:**

Caisse	
Ouvrir la caisse	Fermer la Caisse
Ajuster la caisse	Interroger la Caisse
Imprimer le rapport sommaire de la caisse	
Imprimer le rapport détails de la caisse	
Gestion des paiements	
<b>Paiement</b> (highlighted with a red box)	Paiement par batch
Annulation de paiements	Annulation de paiements par batch
Gestion des paiements non alloué	
Demande de paiement Non alloué	
Gestion ajustement	
Demande ajustement	Ajustement par batch
Gestion de transfert	
Demande de transfert	
Gestion de remboursement	
Demande de remboursement	Remboursement par batch
Gestion de caution	
Traitement des cautions	
Différend de paiement	
Demande de contestation	

Saisir le ND

Cliquer sur :  
« Rechercher »



projet | Root (UTC+1, 25/12/2018 17:46:11) | Algérie Telecom | bousba1 Group

Accueil Plan du site Paiement

Comptes Débiteurs > Gestion des paiements > Paiement

Critères de recherche

Code de compte :

Code client :

MSISDN :  (highlighted with a red box)

Code de groupe :

N° de facture :

Rechercher (highlighted with a red box) Réinitialiser



## Payement Arrangement – Echéancier-

Un message  
S'affiche :

« Effectuer un  
Paiement échelonné »

Cliquer sur :  
« Oui »

The screenshot shows a software application window for payment management. At the top, there are tabs for 'Accueil', 'Plan du site', and 'Paiement'. Below the tabs, the URL path is 'Comptes Débiteurs > Gestion des paiements > Paiement'. On the left, there's a sidebar with icons for users and search. The main area has sections for 'Critères de recherche' (with fields for 'Code de compte', 'MSISDN', and 'N° de facture'), 'Informations de base' (showing 'Compte Postpaid', 'Code de compte: 14188924100001', and 'Montant due: 34 481,69 DA'), 'Facture Infos', and 'Méthode de paiement' (listing payment methods like 'Espèce'). A modal dialog box titled 'confirmer' is open in the center, containing the question 'Effectuer un paiement échelonné?' with two buttons: 'Oui' (highlighted with a red border) and 'Aucun'. The background of the main window shows some blurred data and a search bar at the bottom right.

Sélectionner  
« le mode de  
Paiement »

Introduire le  
Montant à encaisser

## Encaissement « arrangement de paiement »

mobile

Accueil Plan du site Paiement Versement

**Informations de base**

Compte Postpaid	Nom du client	Badreddine	MSISDN	23313819
Code de compte	Code client	10000041889241	État de l'abonné	Suspendre
Montant due	Prépalement	0,00 DA	Info complémentaires >>	
34 481,69 DA				

**Méthode de paiement**

Type de paiement	Méthode de paiement	Montant	Montant des droits de timbre	Code de la banque	Carte/Cheque No.	Date d'expiration/Date du chèque	Cust.RIB/RIP	Mobilis RIB/RIP	Titulaire du compte	opération
Espèces	Espèce	6 896,34 DA	69,00 DA							

Montant du paiement total 6 965,34 DA      Surpaiements 0,00 DA      Manipulation des surpaiements      Changer pour paiement anticipé      Changement

Envoyer un SMS      Oui      Aucun

Description

Paiement arrangement N° de lot 7640

**Mensualité Détails**

Total des versements	Versements restants	Montant versement total
4	4	34 481,69 DA
Restant Encours 34 481,69 DA	Montant de paiement prévue 16 091,46 DA	Paiement prélevés 0,00 DA

Non.	Prévue Date de Paiement	Montant de paiement prévue	Paiement prélevés	Montant à recouvrir au versement actuel	Montant du paiement	statut
1	25/12/2018 00:00:00	6 896,34 DA	0,00 DA	0,00 DA	6 896,34 DA	Ouvert
2	31/12/2018 00:00:00	9 195,12 DA	0,00 DA	9 195,12 DA	0,00 DA	Ouvert
3	31/01/2019 00:00:00	9 195,12 DA	0,00 DA	9 195,12 DA	0,00 DA	Ouvert
4	28/02/2019 00:00:00	9 195,11 DA	0,00 DA	9 195,11 DA	0,00 DA	Ouvert

Choisir le  
Mode de paiement  
  
Et saisir le montant

Et cliquer sur :  
« Soumettre »

## Encaissement « Promesse de paiement »

Screenshot of the 'Payment Arrangement' interface showing the 'Encaissement « Promesse de paiement »' section.

**Informations de base:**

- Compte Postpaid: 592200001
- Nom du client: MSISON
- Code de compte: 1000000231
- État de l'abonné: Suspendre
- Montant due: 60 001,00 DA
- Prépaiement: 0,00 DA
- Opératrice: Info complémentaires >>

**Méthode de paiement:**

Type de paiement	Méthode de paiement	Montant	Montant des droits de timbre	Code de la banque	Carte/Cheque No.	Date d'expiration/Date du chèque	Cust.RIB/RIP	Mobilis RIB/RIP	Titulaire du compte	opération
Espèces	Espèce	60 001,00 DA	601,00 DA							

Montant du paiement total: 60 602,00 DA | Surpaiements: 0,00 DA | Manipulation des surpaiements: Changer pour paiement anticipé

Envoyer un SMS: Oui | Description: | Paiement arrangement N° de lot: 7662

**Mensualité Détails:**

Total des versements	Versements restants	Montant versement total
1	1	60 001,00 DA
Restant Encours: 60 001,00 DA	Montant de paiement prévue: 60 001,00 DA	Paiement prélevés: 0,00 DA

Non. | Prévue Date de Paiement | Montant de paiement prévue | Paiement prélevés | Montant à recouvrir au versement actuel | Montant du paiement | statut

1	30/01/2019 00:00:00	60 001,00 DA	0,00 DA	0,00 DA	60 001,00 DA	Ouvert
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**Action Buttons:**

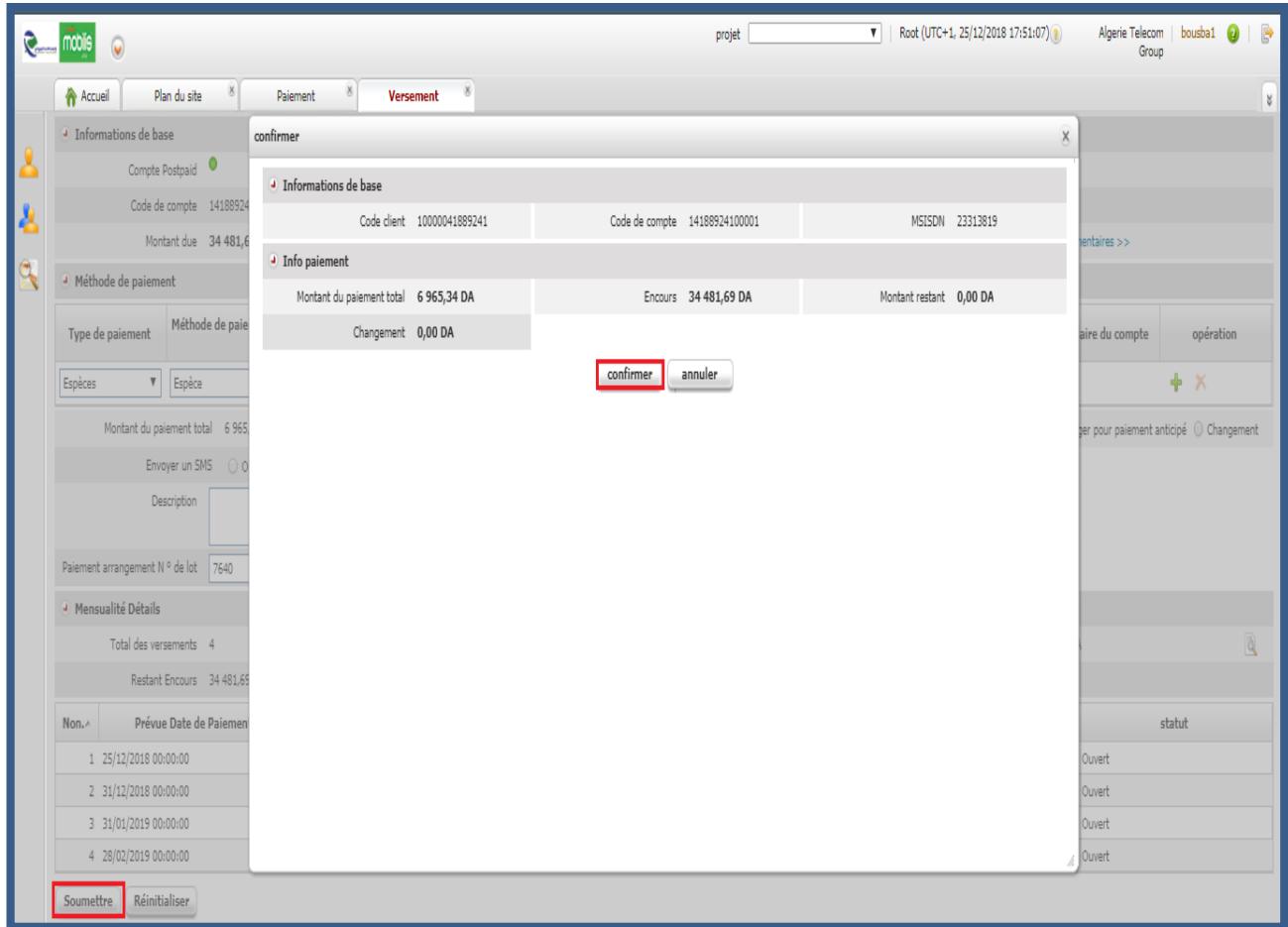
- Soumettre (highlighted with a red box)
- Réinitialiser

# Payement Arrangement – Echéancier-

Cliquer sur :  
« soumettre »

Puis

« Confirmer »



The screenshot shows a software interface for managing payments. A modal window titled "confirmer" (Confirm) is open, displaying payment information:

Informations de base					
Code client	1000041889241	Code de compte	14188924100001	MSISDN	23313819
Info paiement					
Montant du paiement total	6 965,34 DA	Encours	34 481,69 DA	Montant restant	0,00 DA
Changement 0,00 DA					

At the bottom of the modal, there are "confirmer" and "annuler" buttons, with "confirmer" being highlighted with a red box.

Below the modal, the main application window shows a list of payment arrangements. One arrangement is selected, showing its details in a table:

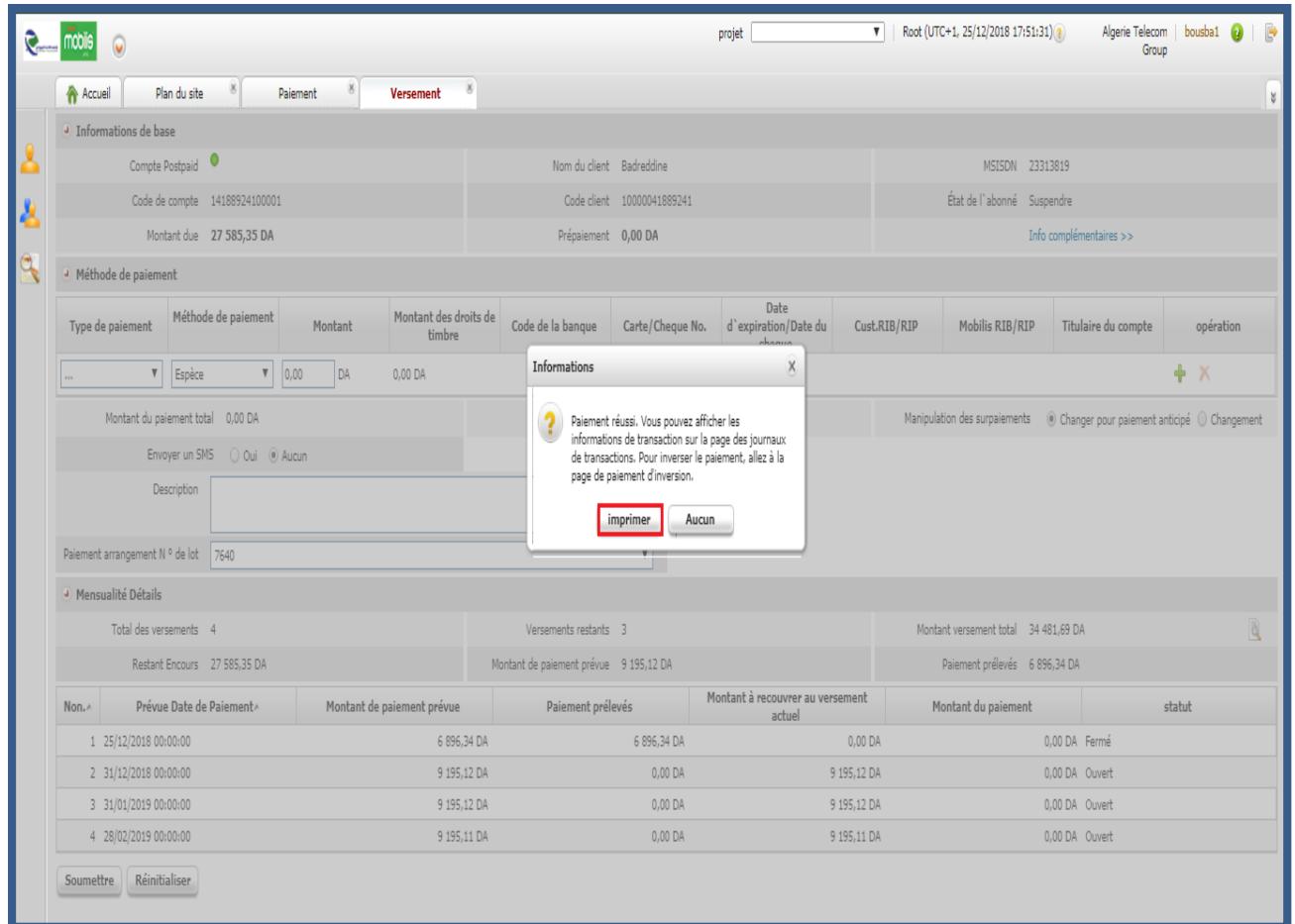
Non.	Prévue Date de Paiement
1	25/12/2018 00:00:00
2	31/12/2018 00:00:00
3	31/01/2019 00:00:00
4	28/02/2019 00:00:00

At the bottom of this list, there are "Soumettre" and "Réinitialiser" buttons, with "Soumettre" being highlighted with a red box.

# Payement Arrangement – Echéancier-

Cliquer sur :  
 « Imprimer »

Pour éditer le  
 Reçu de paiement



The screenshot shows a software interface for managing payment arrangements. At the top, there are tabs for Accueil, Plan du site, Paiement, and Versement. The Versement tab is active. Below the tabs, there are sections for Informations de base (Basic information) and Méthode de paiement (Payment method). In the Méthode de paiement section, a modal dialog box is displayed, containing a success message: "Paiement réussi. Vous pouvez afficher les informations de transaction sur la page des journaux de transactions. Pour inverser le paiement, allez à la page de paiement d'inversion." At the bottom right of this dialog, the word "imprimer" is highlighted with a red box. The main body of the interface shows a table for Mensualité Détails (Details by month) and a table for Montant à recouvrer au versement actuel (Amount to be recovered at the current payment date).

Montant à recouvrer au versement actuel	Montant du paiement	statut
0,00 DA	0,00 DA	Fermé
9 195,12 DA	0,00 DA	Ouvert
9 195,12 DA	0,00 DA	Ouvert
9 195,11 DA	0,00 DA	Ouvert



# Payement Arrangement – Echéancier-

**Reçu De Paiement**



Numéro de Reçu:	972004153	Nom de l'Agence:	Direction du Support Commercial			
Date de Paiement:	2018-12-25 17:52:25	Num. Tel. De l'Agence:				
Code Client:	10000041889241	Nom du Client:	Badreddine			
Num. de l'Abonné:	23313819	Adresse du Client:	Algeria, Alger, 16091			
Code de compte:	14188824100001	Nombre de Lignes:				
Mode de Paiement	Carte/Cheque	Devise	Devise Etrangère	Montant Payé	Timbre	Montant Total
Espèce		DZD		6 886,34 DA	69,00 DA	6 955,34 DA

Date Facture	Numéro de Facture	Service	Prix Unitaire	Remise	Montant Net	Montant
20170831	201704A-000001019974	AT_ADJUSTMENTDR_C_0,00 DA HARGECODE	0,00 DA	316,69 DA	316,69 DA	
20171031	201705A-00000136760	AT_ADJUSTMENTDR_C_0,00 DA HARGECODE	0,00 DA	585,00 DA	585,00 DA	
20171231	201706A-000001446727	AT_ADJUSTMENTDR_C_0,00 DA HARGECODE	0,00 DA	585,00 DA	585,00 DA	
20180228	201801A-000000874953	AT_ADJUSTMENTDR_C_0,00 DA HARGECODE	0,00 DA	585,00 DA	585,00 DA	
20180430	201802A-000000223395	AT_ADJUSTMENTDR_C_0,00 DA HARGECODE	0,00 DA	585,00 DA	585,00 DA	
20180630	201803A-000001691506	AT_ADJUSTMENTDR_C_0,00 DA HARGECODE	0,00 DA	585,00 DA	585,00 DA	
20180831	201804A-000001287458	AT_ADJUSTMENTDR_C_0,00 DA HARGECODE	0,00 DA	585,00 DA	585,00 DA	
20181031	201805A-000000375902	AT_ADJUSTMENTDR_C_0,00 DA HARGECODE	0,00 DA	585,00 DA	585,00 DA	
20181224	0016377034	AdjustmentChargeCode_0,00 DA 17	0,00 DA	30 000,00 DA	2 414,65 DA	
Montant Total:					6 955,34 DA	
Montant Avance:					0,00 DA	

Date d'impression: 2018-12-25 17:52:40      Signature de l'Agent

D

# Consultation payement Arrangement

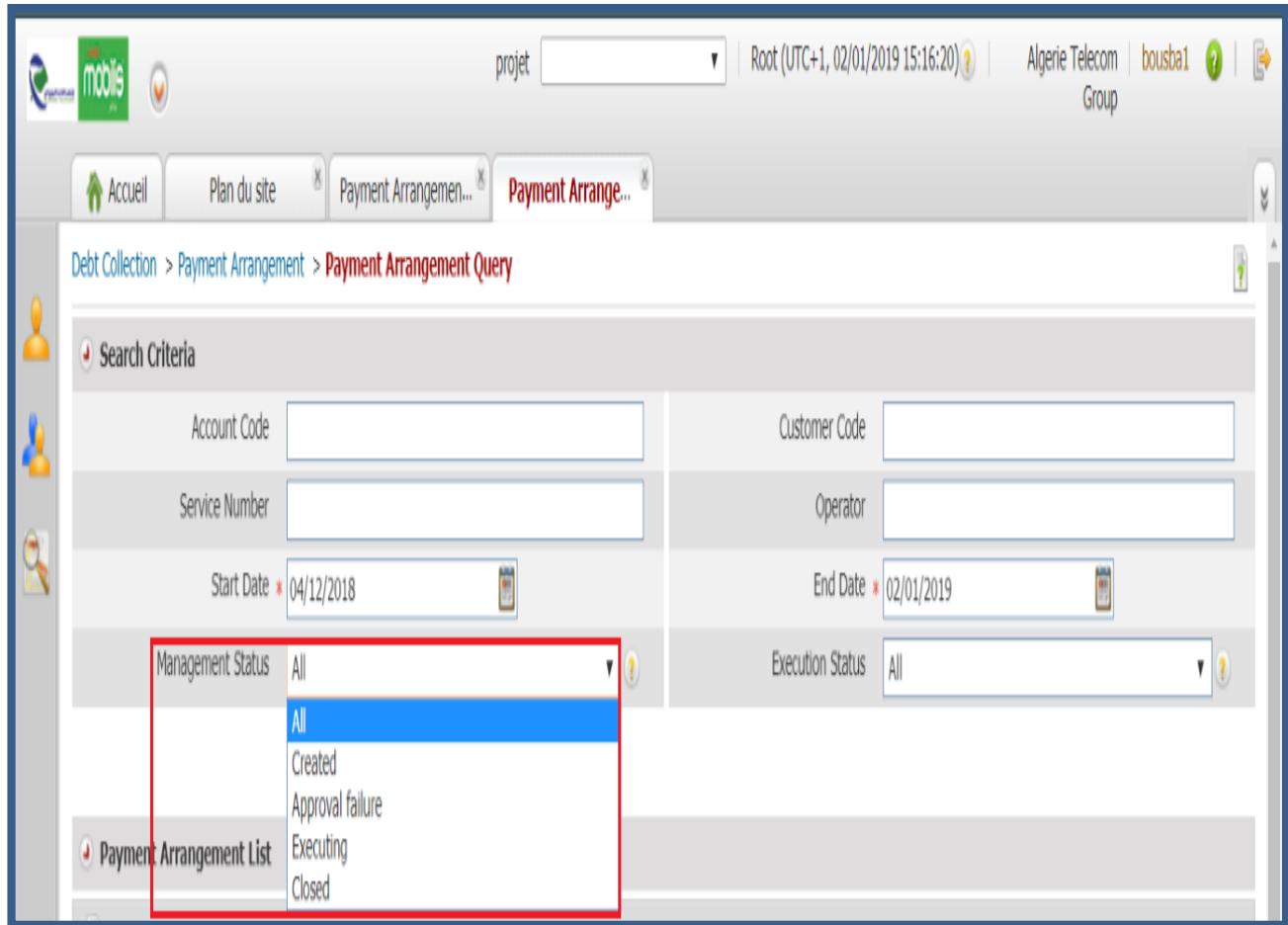


Pour rechercher  
Et consulter tous

« Arrangement  
de paiement »

Ou  
« Promesse de  
Paiement »

Avec les différents  
Statuts



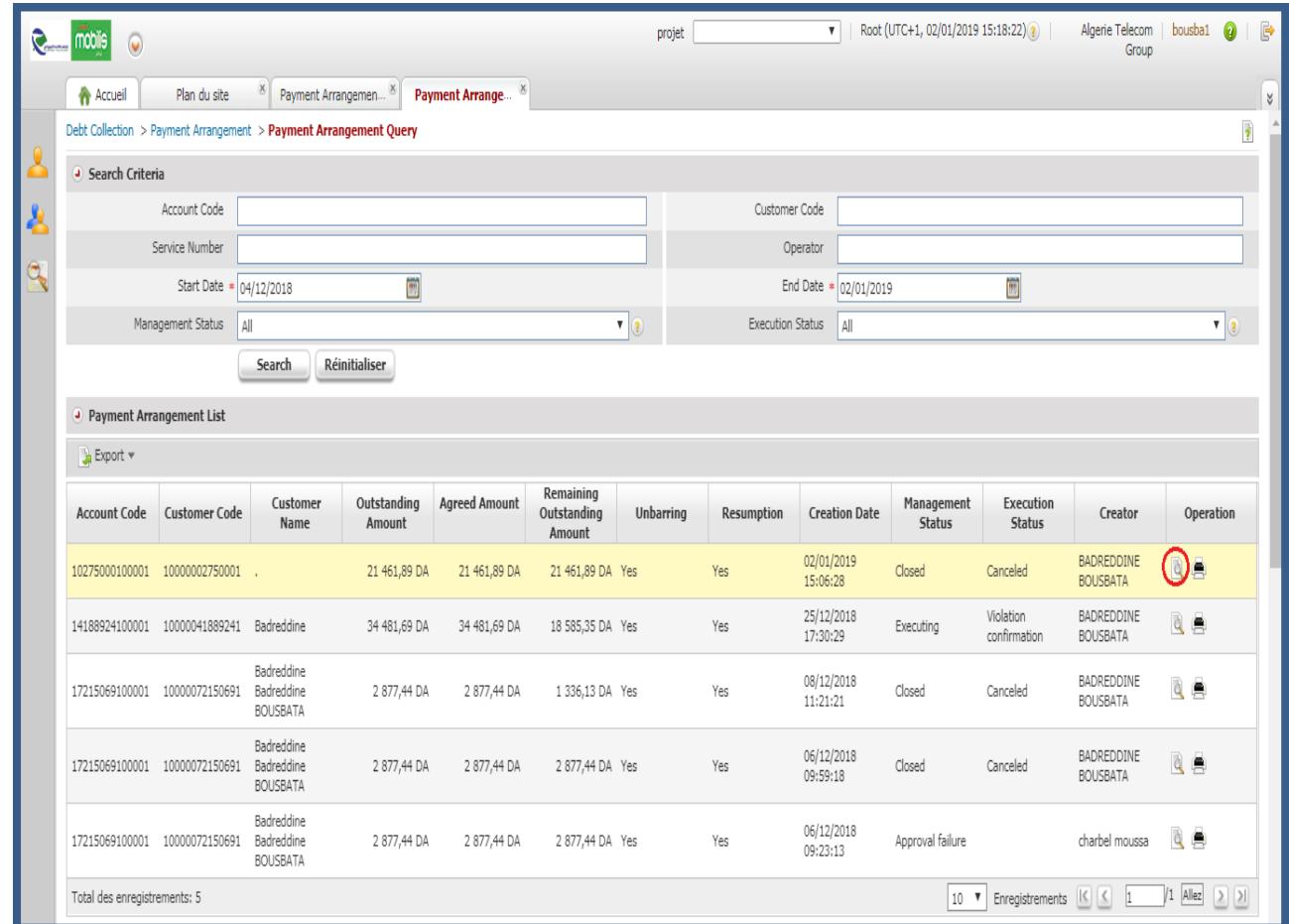
Debt Collection > Payment Arrangement > **Payment Arrangement Query**

Search Criteria

Management Status	Execution Status
All	All
All	
Created	
Approval failure	
Executing	
Closed	

Payment Arrangement List

Pour la consultation  
Cliquer sur  
« la loupe »



The screenshot shows a software application window titled "Payment Arrangement". The top navigation bar includes "Accueil", "Plan du site", "Payment Arrangement", and "Payment Arrange...". The main area has a header "Debt Collection > Payment Arrangement > Payment Arrangement Query". Below it is a "Search Criteria" section with fields for "Account Code", "Customer Code", "Service Number", "Operator", "Start Date" (04/12/2018), "End Date" (02/01/2019), "Management Status" (All), and "Execution Status" (All). There are "Search" and "Réinitialiser" buttons. The main table is titled "Payment Arrangement List" and contains columns: Account Code, Customer Code, Customer Name, Outstanding Amount, Agreed Amount, Remaining Outstanding Amount, Unbarring, Resumption, Creation Date, Management Status, Execution Status, Creator, and Operation. Five rows of data are listed, each with a circled magnifying glass icon in the "Operation" column.

Account Code	Customer Code	Customer Name	Outstanding Amount	Agreed Amount	Remaining Outstanding Amount	Unbarring	Resumption	Creation Date	Management Status	Execution Status	Creator	Operation
10275000100001	10000002750001	.	21 461,89 DA	21 461,89 DA	21 461,89 DA	Yes	Yes	02/01/2019 15:06:28	Closed	Canceled	BADREDDINE BOUSBATA	
14188924100001	10000041889241	Badreddine	34 481,69 DA	34 481,69 DA	18 585,35 DA	Yes	Yes	25/12/2018 17:30:29	Executing	Violation confirmation	BADREDDINE BOUSBATA	
17215069100001	10000072150691	Badreddine Badreddine BOUSBATA	2 877,44 DA	2 877,44 DA	1 336,13 DA	Yes	Yes	08/12/2018 11:21:21	Closed	Canceled	BADREDDINE BOUSBATA	
17215069100001	10000072150691	Badreddine Badreddine BOUSBATA	2 877,44 DA	2 877,44 DA	2 877,44 DA	Yes	Yes	06/12/2018 09:59:18	Closed	Canceled	BADREDDINE BOUSBATA	
17215069100001	10000072150691	Badreddine Badreddine BOUSBATA	2 877,44 DA	2 877,44 DA	2 877,44 DA	Yes	Yes	06/12/2018 09:23:13	Approval failure		charbel moussa	

Total des enregistrements: 5

Enregistrements: 1 / 1 Allez >

## Payement Arrangement – Echéancier-

Cliquer sur :  
 « Payment  
 arrangement »

Pour consulter les  
 différentes  
 Informations de  
 « arrangement de  
 paiement »  
 Ou « promesse  
 De paiement »

Payment Arrangement		Installment Details	Payment Logs	Outstanding Invoice	Approval Info																																																												
<b>Details</b> <table border="1"> <tr><td>Account Code</td><td>10275000100001</td><td>Customer Code</td><td>10000002750001</td></tr> <tr><td>Service Number</td><td>23313142</td><td>Subscriber Status</td><td>Suspendre</td></tr> <tr><td>Currency</td><td>DZD</td><td>Outstanding Amount</td><td>21 461,89 DA</td></tr> <tr><td>Agreed Amount</td><td>21 461,89 DA</td><td>Remaining Outstanding Amount</td><td>21 461,89 DA</td></tr> <tr><td>Payment Mode</td><td>Equal installment</td><td>Processing Mode After Completion</td><td>Continue collection</td></tr> <tr><td>Payment Arrangement Policy</td><td>PA-AOD-PARTIC-Policy Name 1</td><td>Installment Unit</td><td>Month</td></tr> <tr><td>Installments</td><td>3</td><td>Notification Action</td><td></td></tr> <tr><td colspan="2">Days in Advance for Notification</td><td>Unbarring</td><td>Yes</td></tr> <tr><td>Resumption</td><td>Yes</td><td>Handling Fee</td><td></td></tr> <tr><td colspan="2">Handling Fee Collection Result</td><td>Start Date</td><td>03/01/2019</td></tr> <tr><td>End Date</td><td>31/03/2019</td><td>Management Status</td><td>Closed</td></tr> <tr><td>Execution Status</td><td>Canceled</td><td>Payment Arrangement ID</td><td>7660</td></tr> <tr><td>Creator</td><td>BADREDDINE BOUBATA</td><td>Create Date</td><td>02/01/2019 15:06:28</td></tr> <tr><td>Approve Operator</td><td>802125</td><td>Approve Date</td><td>02/01/2019 15:11:18</td></tr> <tr><td>Close Operator</td><td>802125</td><td>Close Date</td><td>02/01/2019 15:14:31</td></tr> </table>						Account Code	10275000100001	Customer Code	10000002750001	Service Number	23313142	Subscriber Status	Suspendre	Currency	DZD	Outstanding Amount	21 461,89 DA	Agreed Amount	21 461,89 DA	Remaining Outstanding Amount	21 461,89 DA	Payment Mode	Equal installment	Processing Mode After Completion	Continue collection	Payment Arrangement Policy	PA-AOD-PARTIC-Policy Name 1	Installment Unit	Month	Installments	3	Notification Action		Days in Advance for Notification		Unbarring	Yes	Resumption	Yes	Handling Fee		Handling Fee Collection Result		Start Date	03/01/2019	End Date	31/03/2019	Management Status	Closed	Execution Status	Canceled	Payment Arrangement ID	7660	Creator	BADREDDINE BOUBATA	Create Date	02/01/2019 15:06:28	Approve Operator	802125	Approve Date	02/01/2019 15:11:18	Close Operator	802125	Close Date	02/01/2019 15:14:31
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<a href="#">Back</a>																																																																	

Payment Arrangement		Installment Details	Payment Logs	Outstanding Invoice	Approval Info																																																												
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Account Code	14188924100001	Customer Code	10000041889241																																																														
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<a href="#">Back</a>																																																																	

## Payement Arrangement – Echéancier-

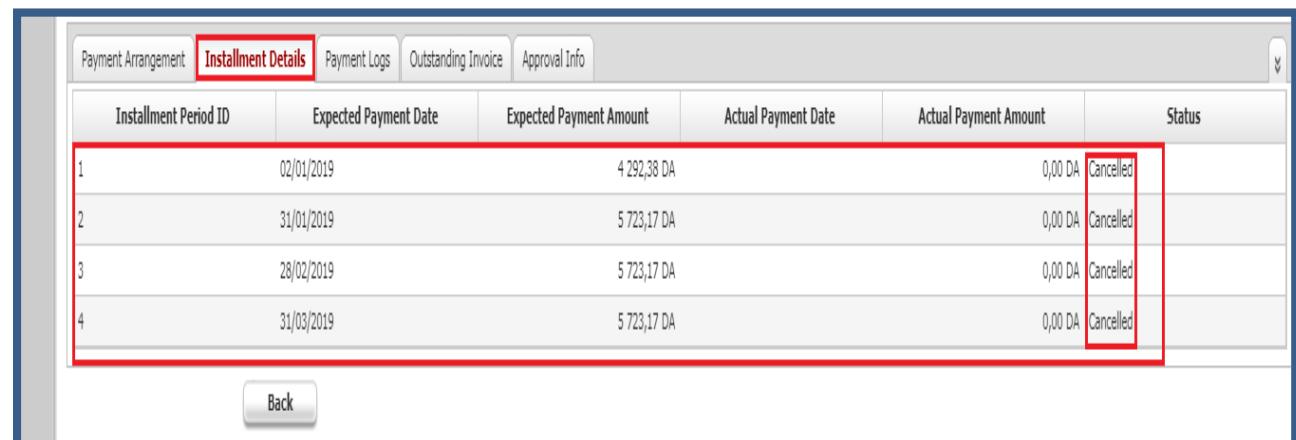
Cliquer sur :  
 « Installment détails »

Pour Consulter :

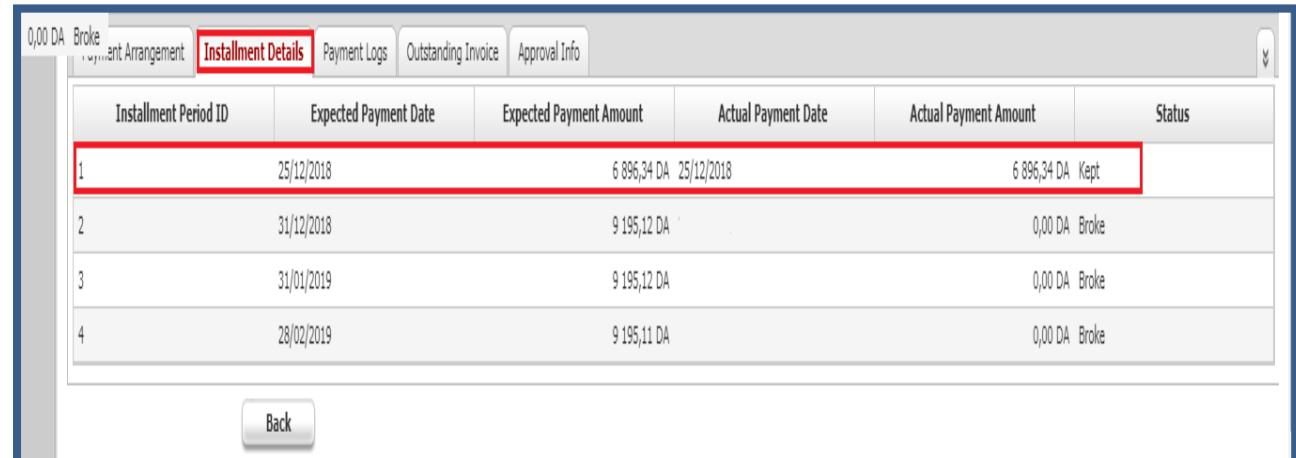
1-Dates de paiement

2-Montants à payer

3-Statut



Installment Period ID	Expected Payment Date	Expected Payment Amount	Actual Payment Date	Actual Payment Amount	Status
1	02/01/2019	4 292,38 DA		0,00 DA	Cancelled
2	31/01/2019	5 723,17 DA		0,00 DA	Cancelled
3	28/02/2019	5 723,17 DA		0,00 DA	Cancelled
4	31/03/2019	5 723,17 DA		0,00 DA	Cancelled



Installment Period ID	Expected Payment Date	Expected Payment Amount	Actual Payment Date	Actual Payment Amount	Status
1	25/12/2018	6 896,34 DA	25/12/2018	6 896,34 DA	Kept
2	31/12/2018	9 195,12 DA		0,00 DA	Broke
3	31/01/2019	9 195,12 DA		0,00 DA	Broke
4	28/02/2019	9 195,11 DA		0,00 DA	Broke



## Payement Arrangement – Echéancier-

Cliquer sur :  
« Payment logs »

Pour Consulter :  
la date  
Et le montant payé

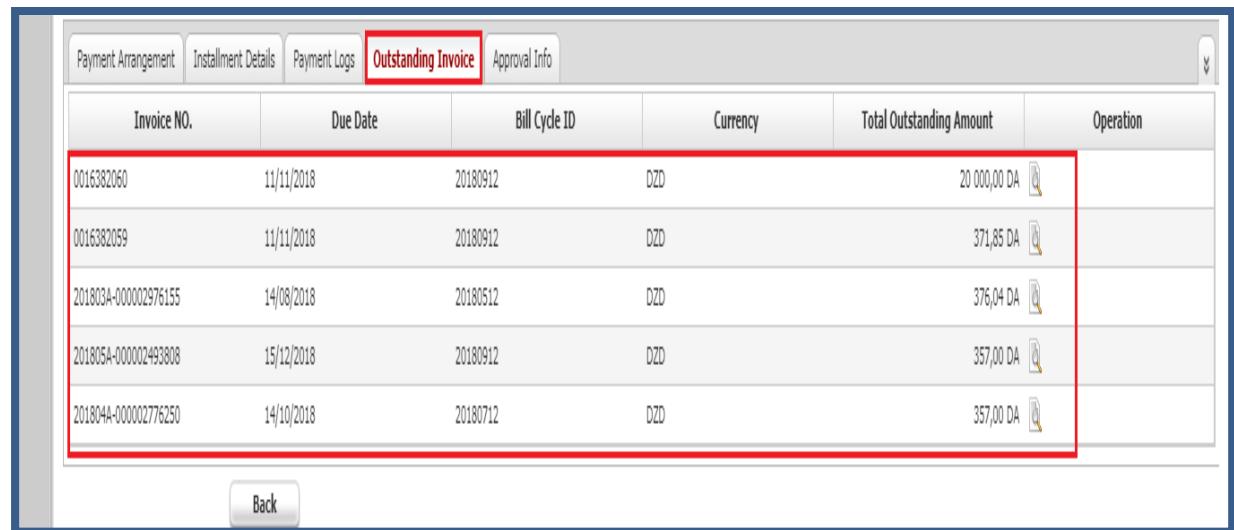
Installment Period ID	Payment Date	Payment Amount	Cancellation Flag	Cancellation Time
Aucun résultat trouvé.				
<a href="#">Back</a>				

Installment Period ID	Payment Date	Payment Amount	Cancellation Flag	Cancellation Time
1	25/12/2018	6 895,34 DA	N	
<a href="#">Back</a>				

Cliquer sur :  
**« Outstanding invoice »**

Pour Consulter les  
Factures impayées  
qui font  
Objet d'un « arrangement  
de paiement » ou  
« Promesse de paiement »



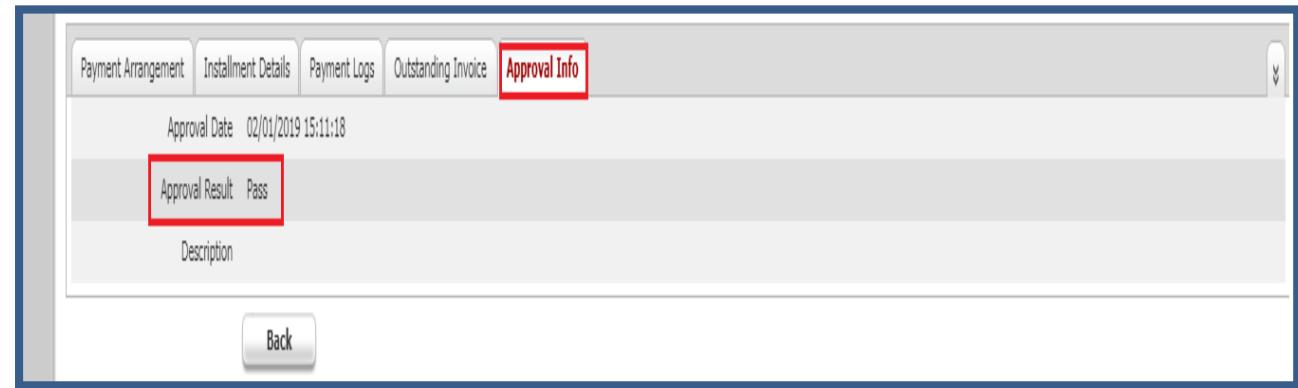
The screenshot shows a software interface with a title bar "Payement Arrangement – Echéancier-". Below the title bar is a navigation bar with tabs: "Payment Arrangement", "Installment Details", "Payment Logs", "Outstanding Invoice" (which is highlighted with a red border), and "Approval Info". The main area contains a table with the following columns: "Invoice NO.", "Due Date", "Bill Cycle ID", "Currency", "Total Outstanding Amount", and "Operation". There are five rows of data in the table, each with a small icon next to the amount column. The entire table is enclosed in a red rectangular border.

Invoice NO.	Due Date	Bill Cycle ID	Currency	Total Outstanding Amount	Operation
0016382060	11/11/2018	20180912	DZD	20 000,00 DA 	
0016382059	11/11/2018	20180912	DZD	371,85 DA 	
201803A-000002976155	14/08/2018	20180512	DZD	376,04 DA 	
201805A-000002493808	15/12/2018	20180912	DZD	357,00 DA 	
201804A-000002776250	14/10/2018	20180712	DZD	357,00 DA 	

**Back**

Cliquer sur :  
« Approval info »

Pour Consulter le  
Résultat de  
L'approbation



# Merci

