

La Division Marketing , Communication et Commerciale

# Guide d'utilisation NGBSS

## Gestion de Paiement Arrangement

### -Echéancier-



# Introduction

Afin de permettre aux clients résidentiels de régler leurs créances téléphoniques, le nouveau système d'information NGBSS propose deux types de « paiement arrangement » :

1- Arrangement de paiement (arrangement of debt AOD) : régler une ou plusieurs factures en plusieurs échéances à des dates déterminées en accord entre les 2 parties.

2- Promesse de paiement (P2P) : Ajourner le paiement par la prolongation de la date de paiement avec une durée qui ne dépasse pas les 30 jours.

La création aura but pour que le client n'apparaisse pas dans le debt collection (les listes d'impayés) .

# *Les règles de gestion*

## Pour Arrangement de paiement:

- 1-le montant minimum accordé pour établir un arrangement de paiement est à partir de 5000,00 DA
- 2-Le premier paiement « Down payment Amount » doit être Egal ou supérieur à 20% du montant global.
- 3-Le reste des paiements doivent être Egal ou supérieur à 20 %
- 4-Le premier paiement est obligatoire pour rétablir la ligne.

# Les règles de gestion

5-tableau des paliers :

Palier	Nombre autorisé	Observation
De 5000,00 DA à 10000,00 DA	02	Le premier versement est inclus
De 10001,00 DA à 20000,00 DA	03	
Plus de 20000,00 DA	04	

Pour promesse de paiement:

la prolongation de la date de paiement ne doit pas dépasser les 30 jours

**A**

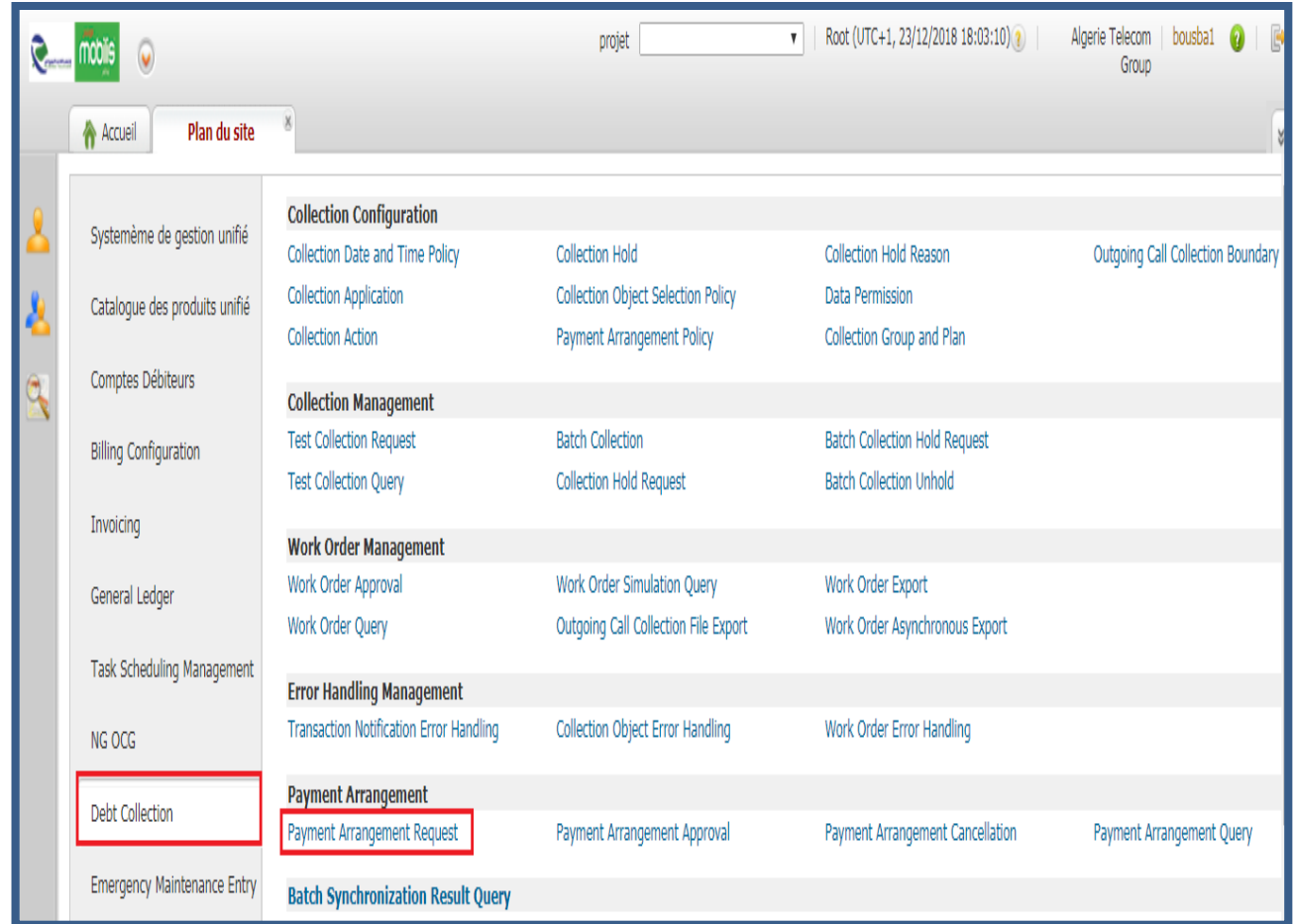
## Création paiement Arrangement



# Payement Arrangement – Echéancier-

Pour créer  
Payement  
Arrangement  
« **arrangement de  
Païement** » ou  
« **promesse de  
paiement** »

Cliquer sur :  
« Debt collection »  
  
« Payement  
Arrangement  
Request »



The screenshot shows the Algeria Telecom system interface. The left sidebar contains a menu with the following items: Systeme de gestion unifié, Catalogue des produits unifié, Comptes Débiteurs, Billing Configuration, Invoicing, General Ledger, Task Scheduling Management, NG OCG, **Debt Collection** (highlighted with a red box), and Emergency Maintenance Entry. The main content area displays a grid of links organized into sections: Collection Configuration, Collection Management, Work Order Management, Error Handling Management, **Payment Arrangement** (highlighted with a red box), and Batch Synchronization Result Query. The 'Payment Arrangement' section contains links for Payment Arrangement Request, Payment Arrangement Approval, Payment Arrangement Cancellation, and Payment Arrangement Query.

Section	Item
Collection Configuration	Collection Date and Time Policy
	Collection Application
	Collection Action
	Collection Hold
Collection Management	Test Collection Request
	Test Collection Query
	Batch Collection
Work Order Management	Work Order Approval
	Work Order Query
	Work Order Simulation Query
Error Handling Management	Transaction Notification Error Handling
	Collection Object Error Handling
	Work Order Error Handling
<b>Payment Arrangement</b>	<b>Payment Arrangement Request</b>
	Payment Arrangement Approval
	Payment Arrangement Cancellation
	Payment Arrangement Query
Batch Synchronization Result Query	

1

# Création Arrangement de paiement

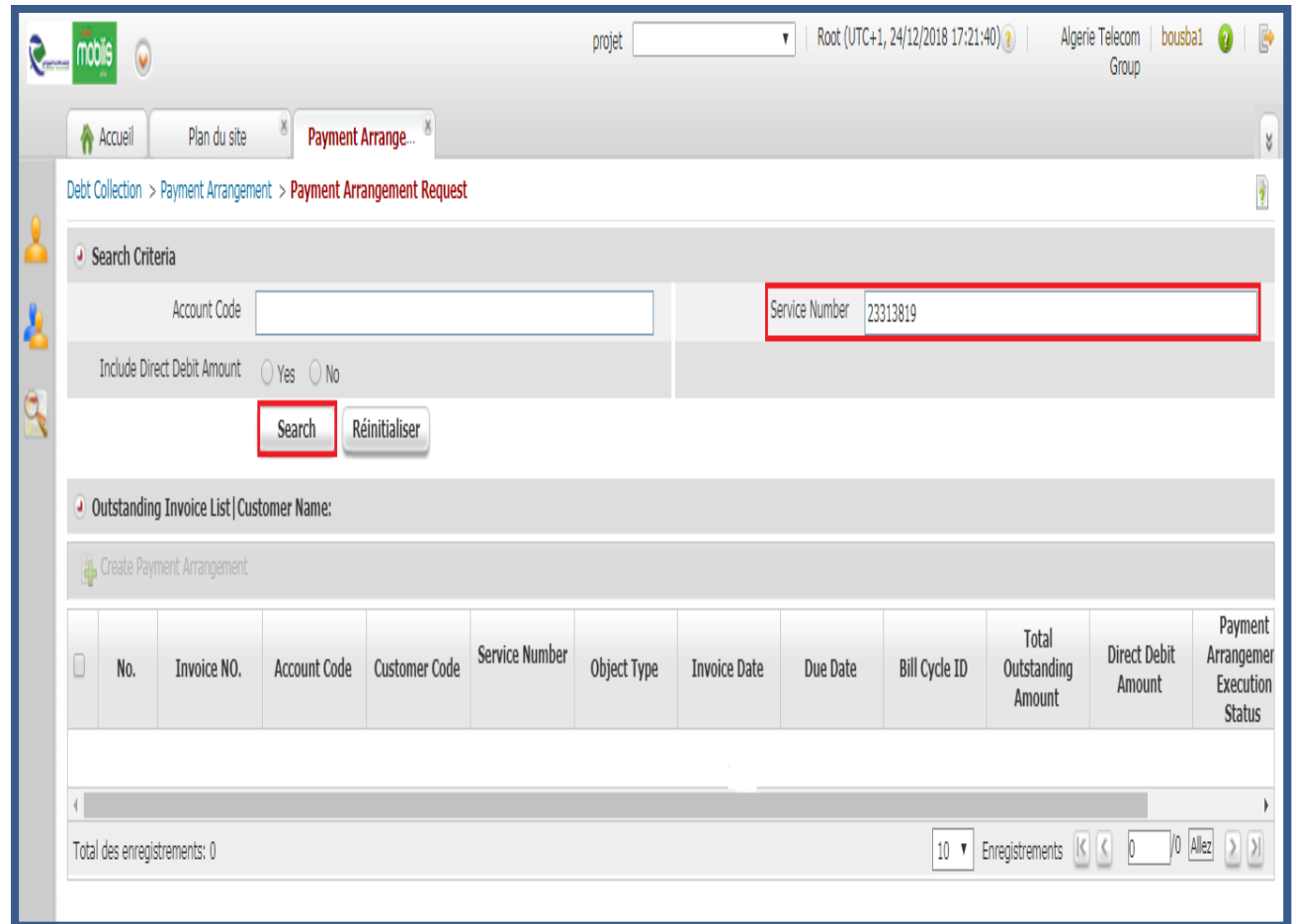
Arrangement of Debt (AOD)



## Payment Arrangement – Echancier-

Saisir le ND  
Ou le code de compte

Cliquer sur :  
« rechercher »



The screenshot shows a web application interface for "Payment Arrangement Request". The top navigation bar includes "Accueil", "Plan du site", and "Payment Arrange...". The breadcrumb trail is "Debt Collection > Payment Arrangement > Payment Arrangement Request".

**Search Criteria**

Account Code:  Service Number:

Include Direct Debit Amount: ☐ Yes ☐ No

**Outstanding Invoice List | Customer Name:**

No.	Invoice NO.	Account Code	Customer Code	Service Number	Object Type	Invoice Date	Due Date	Bill Cycle ID	Total Outstanding Amount	Direct Debit Amount	Payment Arrangement Execution Status
Total des enregistrements: 0											

Page navigation: 10 Enregistrements, 0 / 0, Aller



# Payment Arrangement – Echancier-

Les factures  
Impayées s'affichent

Choisir une ou plusieurs  
factures

Cliquer sur :

« Create payment  
arrangement

projet  Root (UTC+1, 24/12/2018 17:22:37) | Algeria Telecom Group | bousba1

Accueil Plan du site Payment Arrange..

Debt Collection > Payment Arrangement > Payment Arrangement Request

**Search Criteria**

Account Code:  Service Number:

Include Direct Debit Amount: ☐ Yes ☐ No

**Outstanding Invoice List | Customer Name: Badreddine**

	No.	Invoice NO.	Account Code	Customer Code	Service Number	Object Type	Invoice Date	Due Date	Bill Cycle ID	Total Outstanding Amount	Direct Debit Amount	Payment Arrangement Execution Status	Operation
<input checked="" type="checkbox"/>	1	201704A-000001019974	14188924100001	10000041889241	23313819		31/08/2017	02/10/2017	20170712	316,69 DA	0,00 DA	N/A	
<input checked="" type="checkbox"/>	2	201705A-000001136760	14188924100001	10000041889241	23313819		31/10/2017	15/12/2017	20170912	595,00 DA	0,00 DA	N/A	
<input checked="" type="checkbox"/>	3	201706A-000001446727	14188924100001	10000041889241	23313819		31/12/2017	14/02/2018	20171112	595,00 DA	0,00 DA	N/A	
<input checked="" type="checkbox"/>	4	201801A-000000874953	14188924100001	10000041889241	23313819		28/02/2018	14/04/2018	20180112	595,00 DA	0,00 DA	N/A	
<input checked="" type="checkbox"/>	5	201802A-000000223395	14188924100001	10000041889241	23313819		30/04/2018	14/06/2018	20180312	595,00 DA	0,00 DA	N/A	
<input checked="" type="checkbox"/>	6	0016377034	14188924100001	10000041889241	23313819		24/12/2018	17/07/2018	20181112	30 000,00 DA	0,00 DA	N/A	
<input checked="" type="checkbox"/>	7	201803A-000001691506	14188924100001	10000041889241	23313819		30/06/2018	14/08/2018	20180512	595,00 DA	0,00 DA	N/A	
<input checked="" type="checkbox"/>	8	201804A-000001287458	14188924100001	10000041889241	23313819		31/08/2018	14/10/2018	20180712	595,00 DA	0,00 DA	N/A	

## Payment Arrangement – Echéancier-

Pour consulter  
Les conditions  
de  
« Arrangement of  
Debt »  
Cliquer sur « la loupe »

**Payment Arrange...**

Select Payment Ar... Create Payment A... Confirm Payment ... Payment arrange...

**Search Criteria**

Payment Arrangement Type: All

Max. Days of Promise: [ ] To [ ]

Min. Percentage of Installment Amount: [ ] To [ ]

Min. Installment Amount: [ ] To [ ]

Search Réinitialiser

**Payment Arrangement Policy List**

	Payment Arrangement Policy Name	Payment Arrangement Type	Max. Days of Promise	Grace Period	Operation
<input type="radio"/>	PA-P2P-PARTIC-Policy Name 2	Promise to pay	30	1	
<input checked="" type="radio"/>	PA-AOD-PARTIC-Policy Name 1	Arrangement of debt	365	1	

**Details**

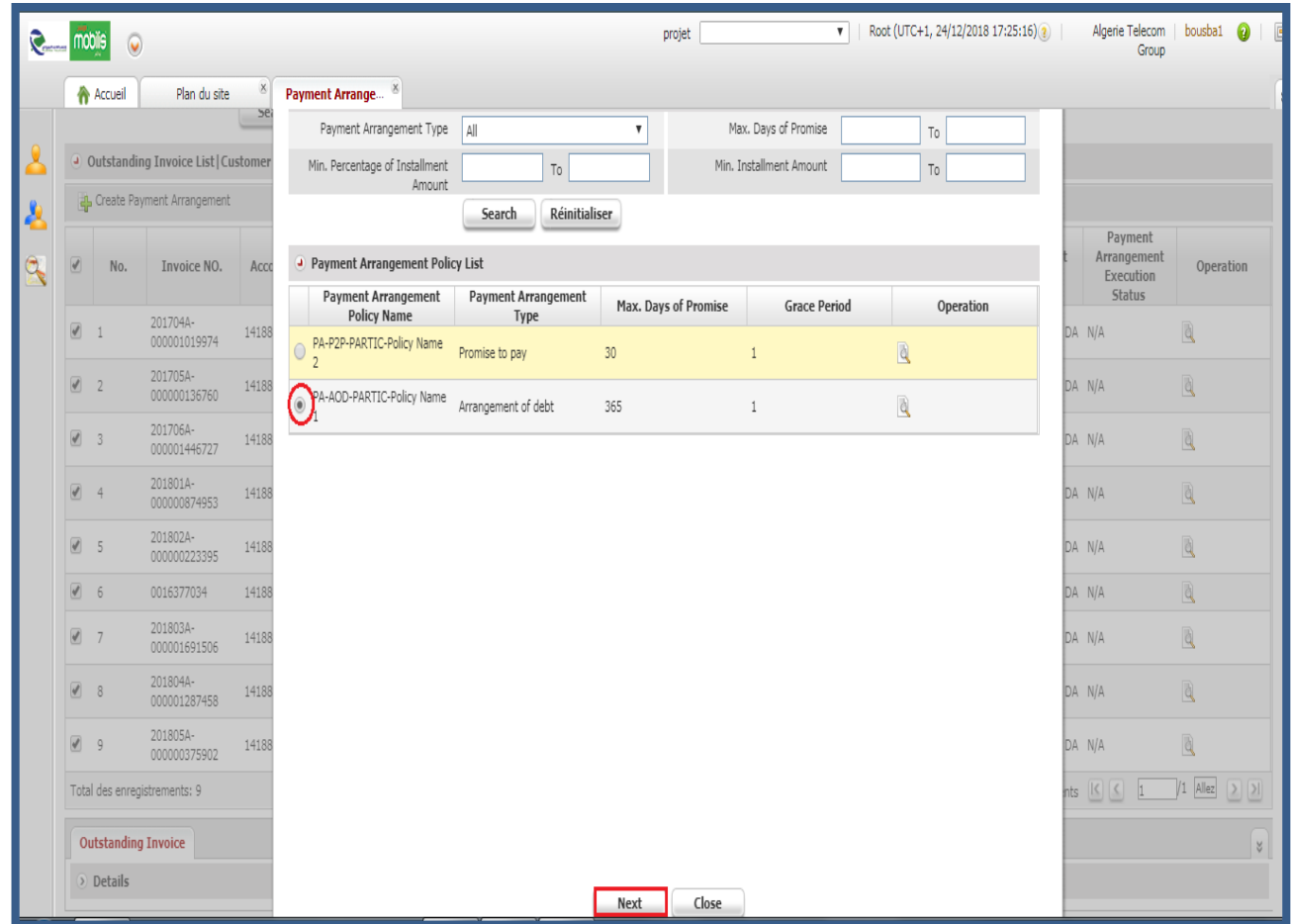
Payment Arrangement Policy Code	PA-AOD-PARTIC-Policy Name 1	Payment Arrangement Policy Name	PA-AOD-PARTIC-Policy Name 1
Payment Arrangement Type	Arrangement of debt	Min. Percentage of Installment Amount	20
Min. Installment Amount	500,00 DA	Equal Installment Unit	
Equal Installments		Max. Interval for Non-Equal Installments (Day)	30
Max. Non-Equal Installments	12	Max. Days of Promise	365
Grace Period	1	Processing Mode After Completion	Continue collection
Approval Mode	Manual	Violation Approval Mode	Manual
Effective Date	08.07.2018	Expiration Date	31.12.2037
Description			

# Payement Arrangement – Echéancier-

Pour établir  
Un « arrangement de  
Païement »

Sélectionner  
« Arrangement of  
Debt »

Cliquer sur  
« Next »



Payment Arrangement Type: All

Max. Days of Promise: To

Min. Percentage of Installment Amount: To

Min. Installment Amount: To

Search Réinitialiser

Payment Arrangement Policy Name	Payment Arrangement Type	Max. Days of Promise	Grace Period	Operation
PA-P2P-PARTIC-Policy Name	Promise to pay	30	1	
PA-AOD-PARTIC-Policy Name	Arrangement of debt	365	1	

Next Close

## Les modes de “Arrangement de paiement” “Arrangement of Debt ”

1

Equal installment

Le premier paiement  
« Down payment  
Amount » doit être  
Egal ou supérieur  
à 20% du montant  
global

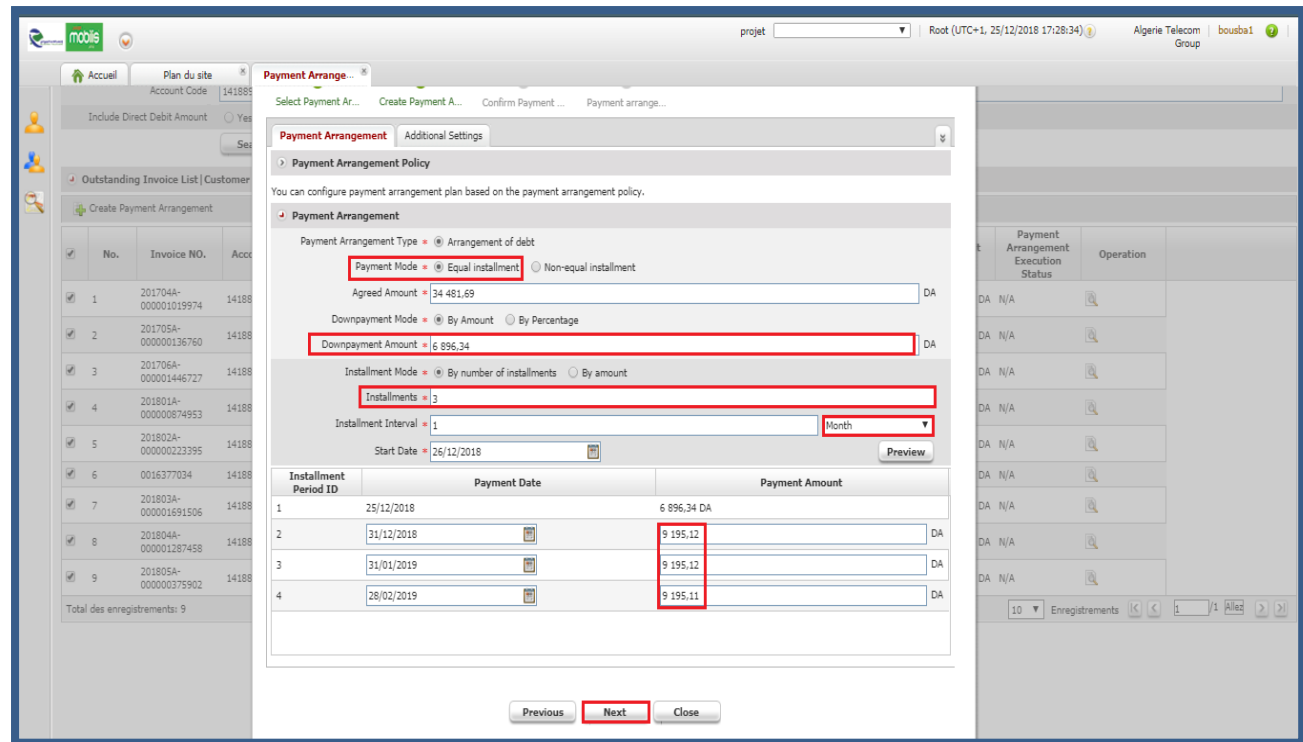
Ensuite

Introduire le Nombre  
de versement

Sélectionner par  
« Mois /Month »

Cliquer sur « Next »

## Le Premier mode : Par Nombre de versement



Payment Arrangement

Payment Arrangement Policy

You can configure payment arrangement plan based on the payment arrangement policy.

Payment Arrangement

Payment Arrangement Type: ☒ Arrangement of debt

Payment Mode: ☒ Equal installment ☐ Non-equal installment

Agreed Amount: 34 481.69 DA

Downpayment Mode: ☒ By Amount ☐ By Percentage

Downpayment Amount: 6 895.34 DA

Installment Mode: ☒ By number of installments ☐ By amount

Installments: 3

Installment Interval: 1 Month

Start Date: 26/12/2018

Preview

Installment Period ID	Payment Date	Payment Amount
1	25/12/2018	6 896.34 DA
2	31/12/2018	9 195.12 DA
3	31/01/2019	9 195.12 DA
4	28/02/2019	9 195.11 DA

Previous Next Close

Le premier paiement  
« Down payment  
Amount » doit être  
Egal ou supérieur  
à 20% du montant  
global

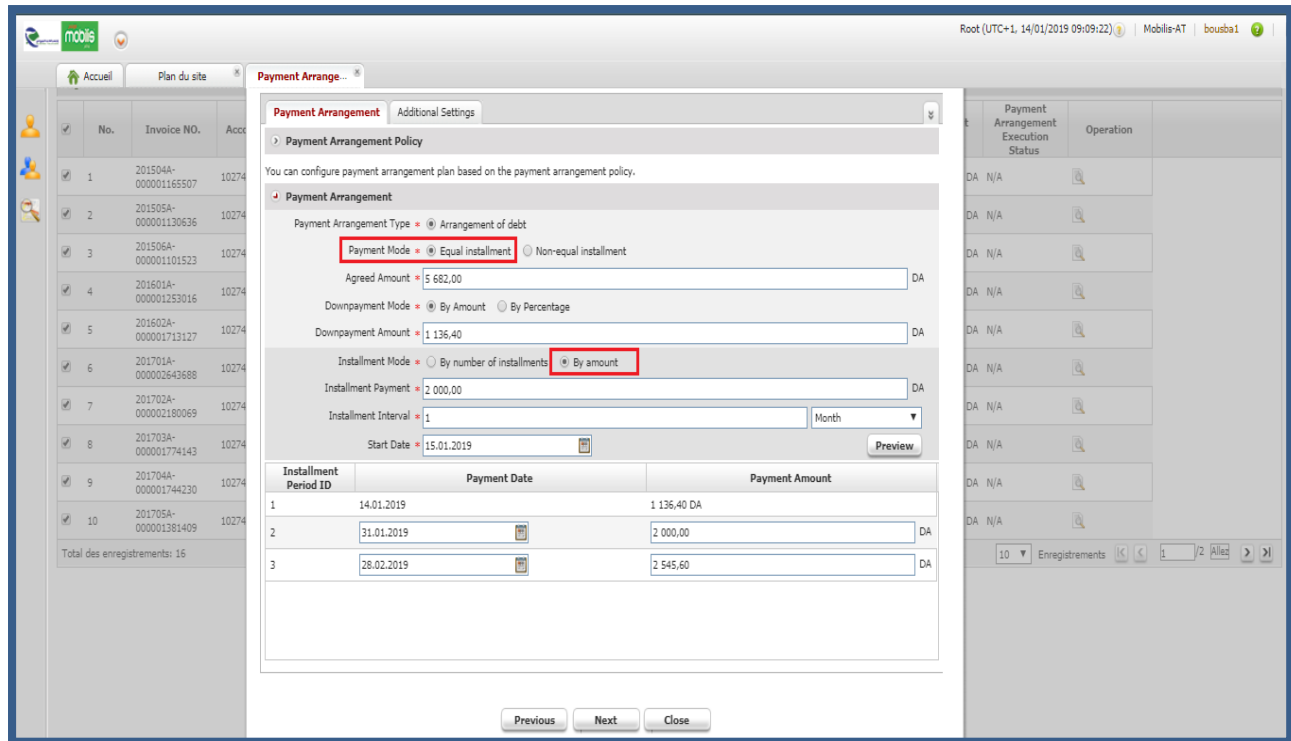
Ensuite

Introduire le montant  
Egal ou supérieur à 20%

Sélectionner par  
« Mois /Month »

Cliquer sur « Next »

## Le Deuxième Mode : Par Montant



The screenshot displays the 'Payment Arrange' window with the 'Payment Arrangement' tab selected. The 'Payment Arrangement Policy' section is visible, showing the 'Payment Arrangement Type' as 'Arrangement of debt'. The 'Payment Mode' is set to 'Equal installment', which is highlighted with a red box. The 'Agreed Amount' is 5 682,00 DA. The 'Downpayment Mode' is 'By Amount', and the 'Downpayment Amount' is 1 136,40 DA. The 'Installment Mode' is 'By amount', also highlighted with a red box. The 'Installment Payment' is 2 000,00 DA, and the 'Installment Interval' is 1 Month. The 'Start Date' is 15.01.2019. A 'Preview' button is located at the bottom right of the configuration section.

Installment Period ID	Payment Date	Payment Amount
1	14.01.2019	1 136,40 DA
2	31.01.2019	2 000,00 DA
3	28.02.2019	2 545,60 DA

At the bottom of the window, there are 'Previous', 'Next', and 'Close' buttons.

Le premier paiement  
« Down payment  
Amount » doit être  
Egal ou supérieur  
à 20% du montant  
global

Ensuite

-Introduire un pourcentage

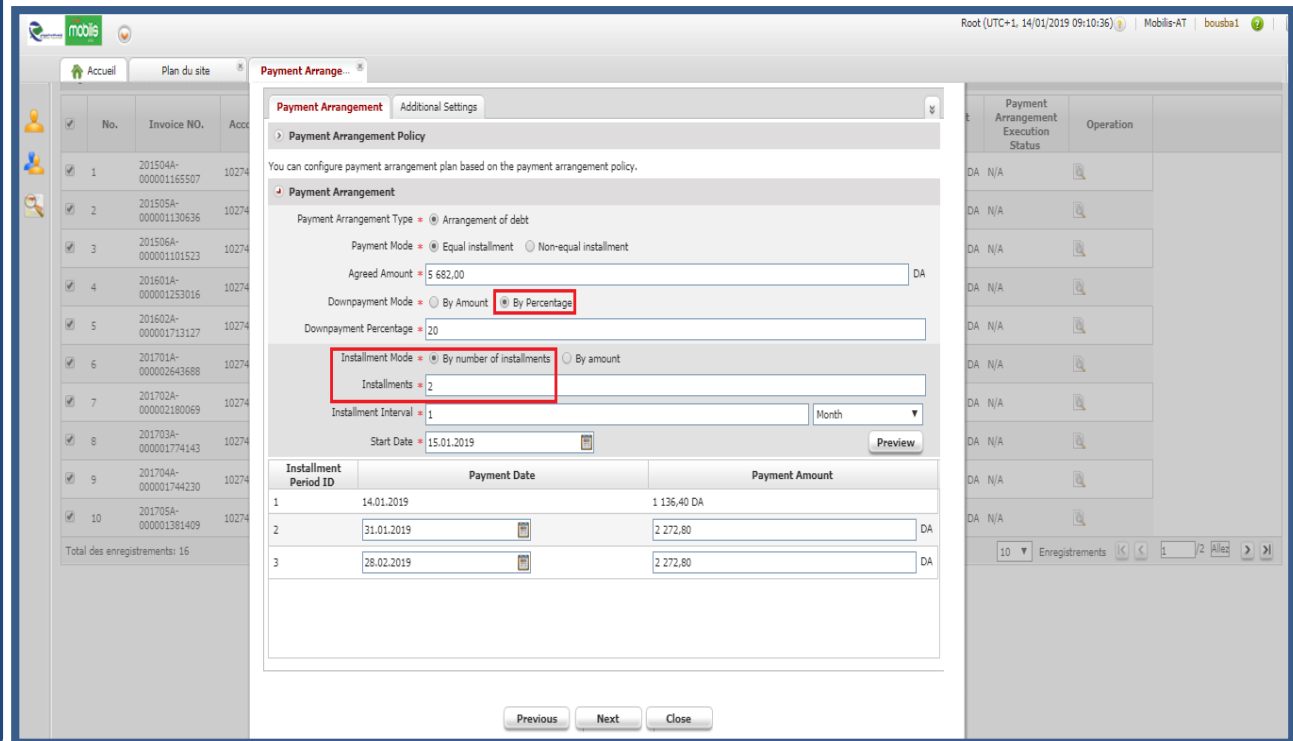
Egal ou supérieur à 20%

-Saisir le nombre de  
Versement

Sélectionner par  
« Mois /Month »

Cliquer sur « Next »

## Le Troisième Mode : Par Pourcentage



The screenshot shows the 'Payment Arrange' window with the 'Additional Settings' tab selected. The 'Payment Arrangement Policy' section is expanded, showing the 'Payment Arrangement' configuration. The 'Payment Arrangement Type' is set to 'Arrangement of debt'. The 'Payment Mode' is set to 'Equal installment'. The 'Agreed Amount' is 5 682.00 DA. The 'Downpayment Mode' is set to 'By Percentage' (highlighted with a red box). The 'Downpayment Percentage' is 20. The 'Installment Mode' is set to 'By number of installments' (highlighted with a red box). The 'Installments' is 2. The 'Installment Interval' is 1 Month. The 'Start Date' is 15.01.2019. A 'Preview' button is visible. Below the configuration, a table shows the installment schedule:

Installment Period ID	Payment Date	Payment Amount
1	14.01.2019	1 136.40 DA
2	31.01.2019	2 272.80 DA
3	28.02.2019	2 272.80 DA

At the bottom, there are 'Previous', 'Next', and 'Close' buttons.

Les modes d'Arrangement de paiement  
«Arrangement of Debt »

2

Non-Equal installment

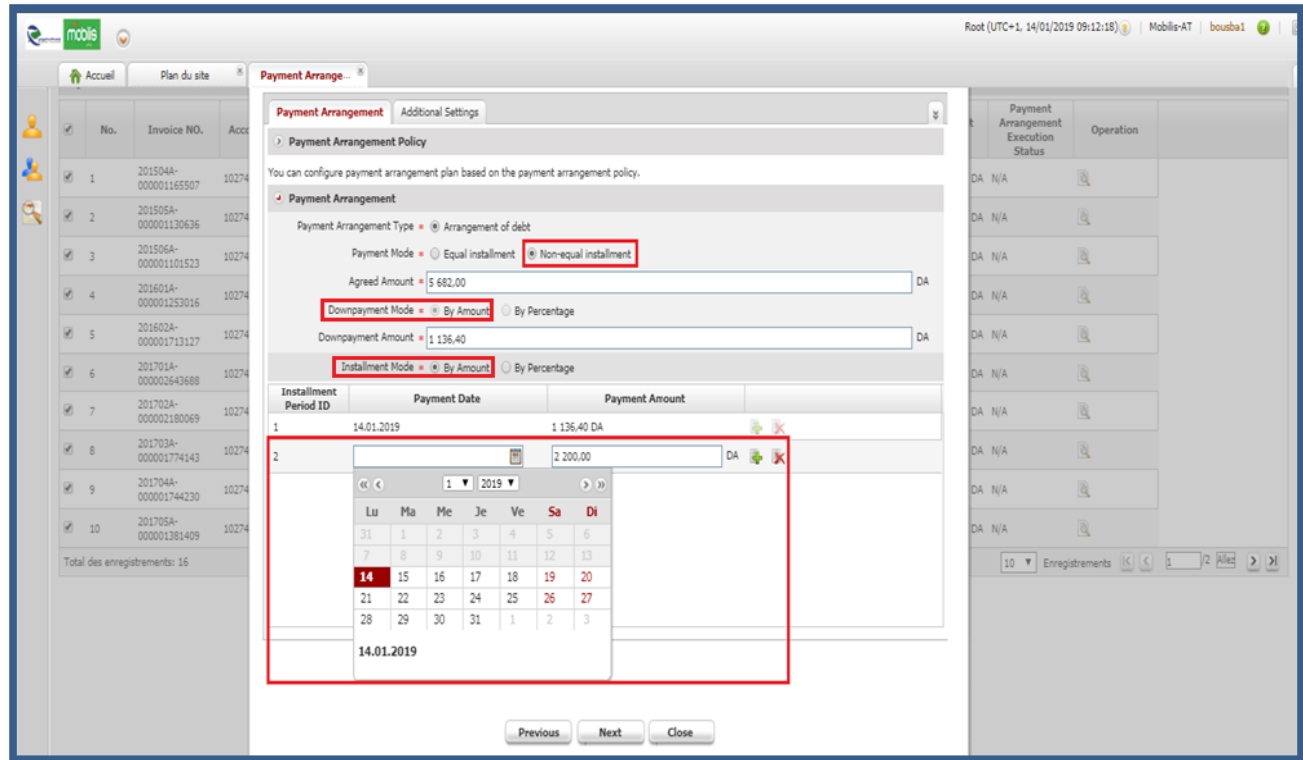


Le premier paiement  
« Down payment  
Amount » doit être  
Egal ou supérieur  
à 20% du montant  
global

Ensuite

- 1-Choisir la date de  
paiement
- 2-Introduire le montant  
à payer

## Le Premier mode : Par montant



The screenshot displays the 'Payment Arrange' application interface. The main form is titled 'Payment Arrangement' and includes the following details:

- Payment Arrangement Type:** Arrangement of debt
- Payment Mode:** Non-equal installment
- Agreed Amount:** 5 682.00 DA
- Downpayment Mode:** By Amount
- Downpayment Amount:** 1 136.40 DA
- Installment Mode:** By Amount

A calendar is open, showing the date 14.01.2019 selected. The interface also shows a list of invoices on the left and a table of payment arrangements on the right.

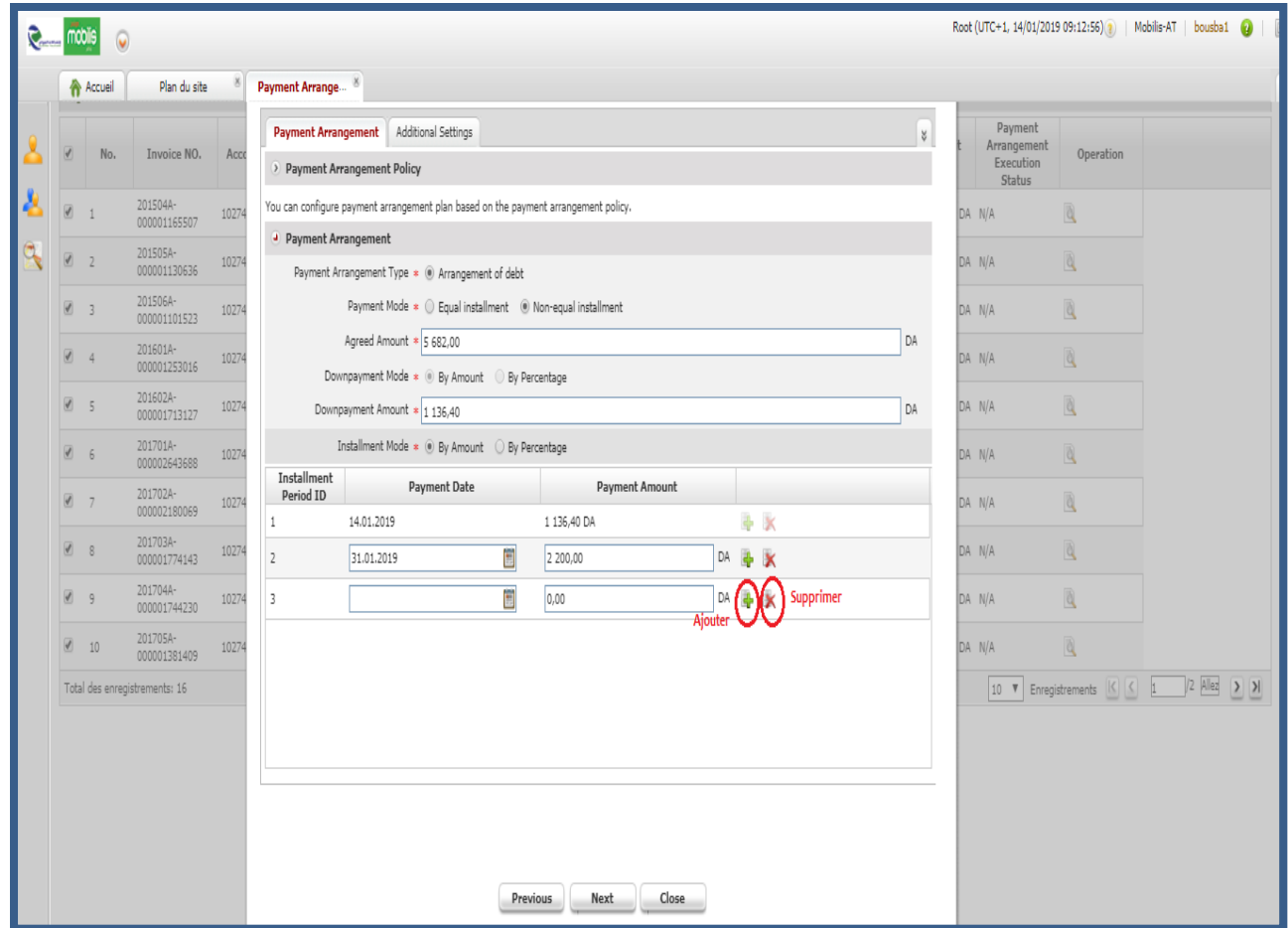
# Payment Arrangement – Echéancier-

Cliquer sur « + »  
Pour ajouter le  
Deuxième paiement

Ou

Cliquer sur « X »  
Pour supprimer

Cliquer sur « Next »



Root (UTC+1, 14/01/2019 09:12:56) | Mobiles-AT | bousba1

Accueil Plan du site

Payment Arrange -

Payment Arrangement Additional Settings

Payment Arrangement Policy

You can configure payment arrangement plan based on the payment arrangement policy.

Payment Arrangement

Payment Arrangement Type \* ☒ Arrangement of debt

Payment Mode \* ☐ Equal installment ☒ Non-equal installment

Agreed Amount \* 5 682,00 DA

Downpayment Mode \* ☒ By Amount ☐ By Percentage

Downpayment Amount \* 1 136,40 DA

Installment Mode \* ☒ By Amount ☐ By Percentage

Installment Period ID	Payment Date	Payment Amount
1	14.01.2019	1 136,40 DA
2	31.01.2019	2 200,00 DA
3		0,00 DA

Ajouter Supprimer

Previous Next Close

Total des enregistrements: 16

10 Enregistrements 1 / 2

# Payement Arrangement – Echéancier-

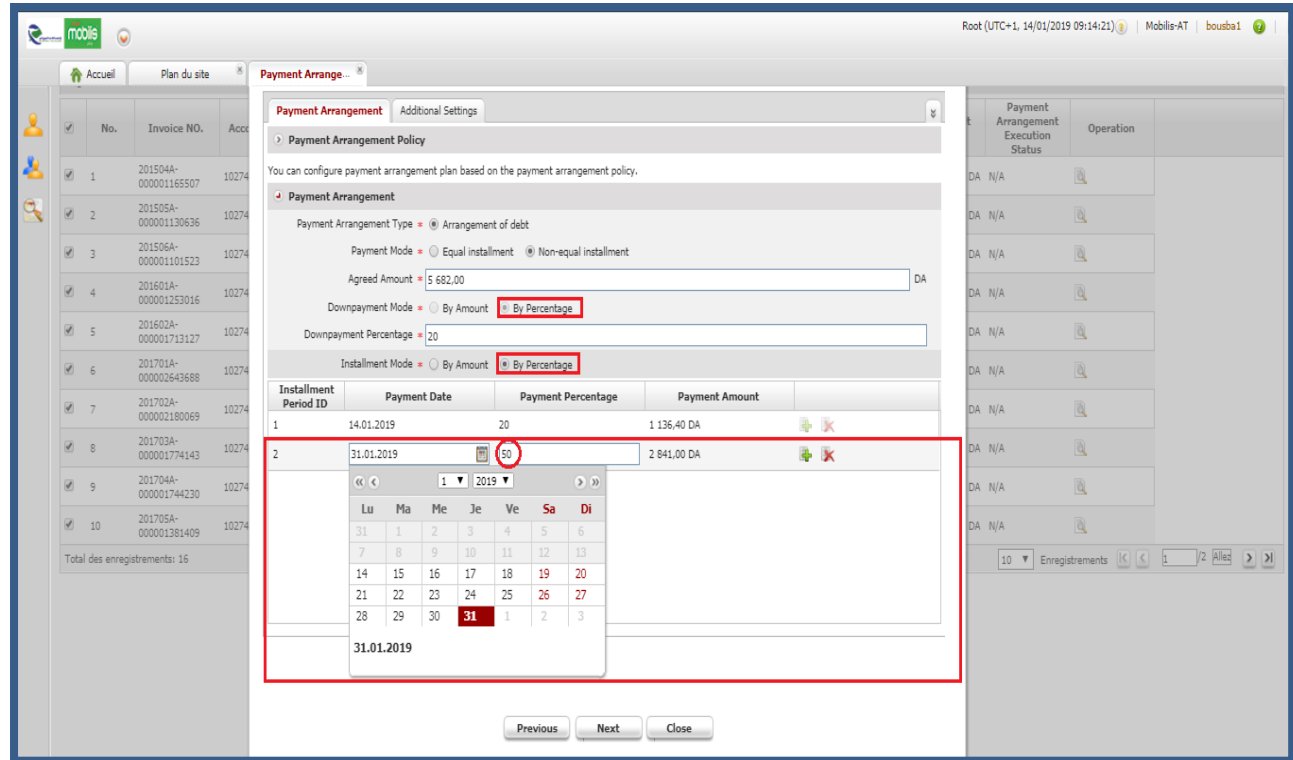
Le premier paiement  
« Down payment  
Amount » doit être  
Egal ou supérieur  
à 20% du montant  
global

1-Choisir la date de  
Paiement

2-Saisir un pourcentage  
Égal ou supérieur à 20%

3-Cliquer sur « Next »

## Le Deuxième Mode : Par Pourcentage



Root (UTC+1, 14/01/2019 09:14:21) | Mobilis-AT | bousba1

Accueil Plan du site Payment Arrange

**Payment Arrangement Policy**

You can configure payment arrangement plan based on the payment arrangement policy.

**Payment Arrangement**

Payment Arrangement Type : Arrangement of debt

Payment Mode : Equal installment Non-equal installment

Agreed Amount : 5 682,00 DA

Downpayment Mode : By Amount By Percentage

Downpayment Percentage : 20

Installment Mode : By Amount By Percentage

Installment Period ID	Payment Date	Payment Percentage	Payment Amount
1	14.01.2019	20	1 136,40 DA
2	31.01.2019	50	2 841,00 DA

Calendar: 31.01.2019

Buttons: Previous Next Close

# Payement Arrangement – Echéancier-

Cliquer sur :  
« submit »

mobile

Accueil Plan du site

Account Code 141888

Include Direct Debit Amount ☐ Yes ☐ No

Outstanding Invoice List | Customer

Create Payment Arrangement

No.	Invoice NO.	Account
1	201704A-000001019974	14188
2	201705A-000000136760	14188
3	201706A-000001446727	14188
4	201801A-000000874953	14188
5	201802A-000000223395	14188
6	0016377034	14188
7	201803A-000001691506	14188
8	201804A-000001287458	14188
9	201805A-000000375902	14188

Total des enregistrements: 9

Payment Arrange...

Select Payment Ar... Create Payment A... Confirm Payment ... Payment arrange...

**Basic Information**

Outstanding Amount	34 481,69 DA	Agreed Amount	34 481,69 DA
Remaining Outstanding Amount	0,00 DA	Payment Mode	Equal installment

**Installment Details**

Installment Period ID	Payment Date	Payment Amount
1	25/12/2018	6 896,34 DA
2	31/12/2018	9 195,12 DA
3	31/01/2019	9 195,12 DA
4	28/02/2019	9 195,11 DA

**Notification Policy**

**Service Setting**

Unbarring	Yes	Resumption	Yes
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Payment Arrangement Execution Status

Operation

DA N/A

DA N/A

DA N/A

DA N/A

DA N/A

DA N/A

DA N/A

DA N/A

10 Enregistrements

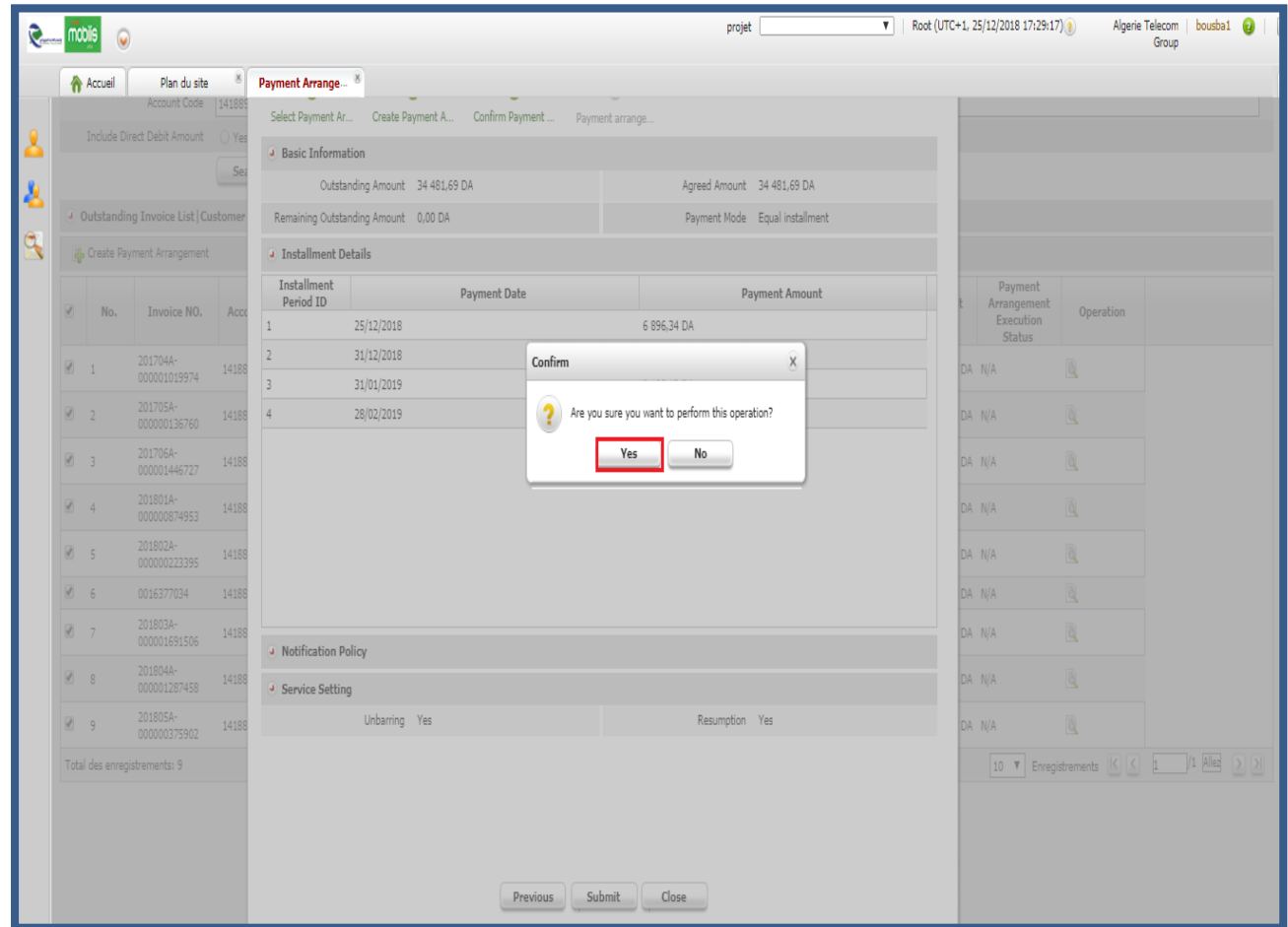
Previous **Submit** Close

# Payement Arrangement – Echéancier-

Cliquer sur :  
« Yes »

Pour confirmer  
L'établissement

Arrangement de  
paiement



mobile

projets [dropdown] | Root (UTC+1: 25/12/2018 17:29:17) | Algeria Telecom Group | bousba1

Accueil | Plan du site | Payment Arrange...

Select Payment Ar... | Create Payment A... | Confirm Payment... | Payment arrange...

Include Direct Debit Amount: ☐ Yes ☐ No

Outstanding Invoice List | Customer

Create Payment Arrangement

Installment Period ID	Payment Date	Payment Amount
1	25/12/2018	6 896,34 DA
2	31/12/2018	
3	31/01/2019	
4	28/02/2019	

Notification Policy

Service Setting

Unbarring: Yes | Resumption: Yes

Confirm

Are you sure you want to perform this operation?

Yes No

Previous Submit Close

10 Enregistrements

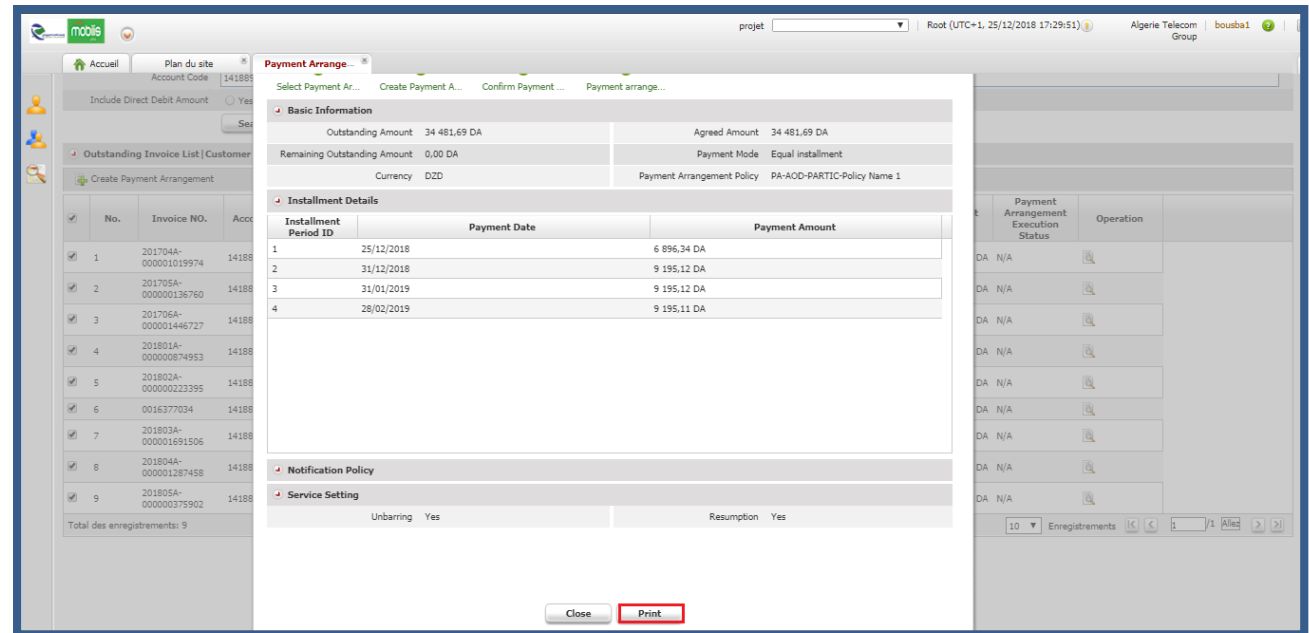
# Payement Arrangement – Echéancier-

Pour imprimer  
la lettre  
d'engagement

Cliquer sur :  
« Print »

Puis

« Yes »



**Payment Arrange**

Select Payment Ar... Create Payment A... Confirm Payment ... Payment arrange...

**Basic Information**

Outstanding Amount	34 481,69 DA	Agreed Amount	34 481,69 DA
Remaining Outstanding Amount	0,00 DA	Payment Mode	Equal installment
Currency	DZD	Payment Arrangement Policy	PA-AOD-PARTIC-Policy Name 1

**Installment Details**

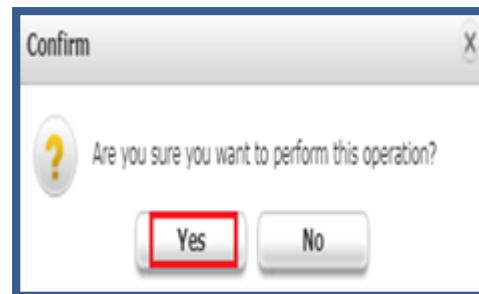
Installment Period ID	Payment Date	Payment Amount
1	25/12/2018	6 896,34 DA
2	31/12/2018	9 195,12 DA
3	31/01/2019	9 195,12 DA
4	28/02/2019	9 195,11 DA

**Notification Policy**

**Service Setting**

Unbarring	Yes	Resumption	Yes
-----------	-----	------------	-----

Close Print



**Confirm**

Are you sure you want to perform this operation?

Yes No

## Payement Arrangement – Echéancier-



Algérie Télécom

### Lettre d'engagement

Le client:

Détenteur du (des) compte (s): 14188924100001

Représenté par Mr.  
Agissant en qualité de

S'engage à régler le montant des dus suivant: 34 481,69 DA

- Immédiatement: 6 896,34
- Dans un délai de: 64 Days

Selon l'échéancier suivant:

- Montant à régler avant le:	30/12/2018	:	9 195,12	DA
- Montant à régler avant le:	30/01/2019	:	9 195,12	DA
- Montant à régler avant le:	27/02/2019	:	9 195,11	DA

Signature de l'émetteur:

signature et cachet du client:

Date:

# Payement Arrangement – Echéancier-

Cliquer sur :  
« Close »  
Pour quitter  
La page

mobile

proj: [dropdown] Root (UTC+1, 25/12/2018 17:31:50) Algerie Telecom Group bousba1

Accueil Plan du site

Account Code 14188

Include Direct Debit Amount ☐ Yes ☐ No

Search

Outstanding Invoice List | Customer

Create Payment Arrangement

No.	Invoice NO.	Account
1	201704A-000001019974	14188
2	201705A-000000136760	14188
3	201706A-000001446727	14188
4	201801A-000000874953	14188
5	201802A-000000223395	14188
6	0016377034	14188
7	201803A-000001691506	14188
8	201804A-000001287458	14188
9	201805A-000000375902	14188

Total des enregistrements: 9

Payment Arrange...

Select Payment Ar... Create Payment A... Confirm Payment ... Payment arrange...

Basic Information

Outstanding Amount	34 481,69 DA	Agreed Amount	34 481,69 DA
Remaining Outstanding Amount	0,00 DA	Payment Mode	Equal installment
Currency	DZD	Payment Arrangement Policy	PA-ACD-PARTIC-Policy Name 1

Installment Details

Installment Period ID	Payment Date	Payment Amount
1	25/12/2018	6 896,34 DA
2	31/12/2018	9 195,12 DA
3	31/01/2019	9 195,12 DA
4	28/02/2019	9 195,11 DA

Notification Policy

Service Setting

Unbarring	Yes	Resumption	Yes
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Close Print

Payment Arrangement Execution Status Operation

10 Enregistrements 1/1 All



2

## Création Promesse de paiement

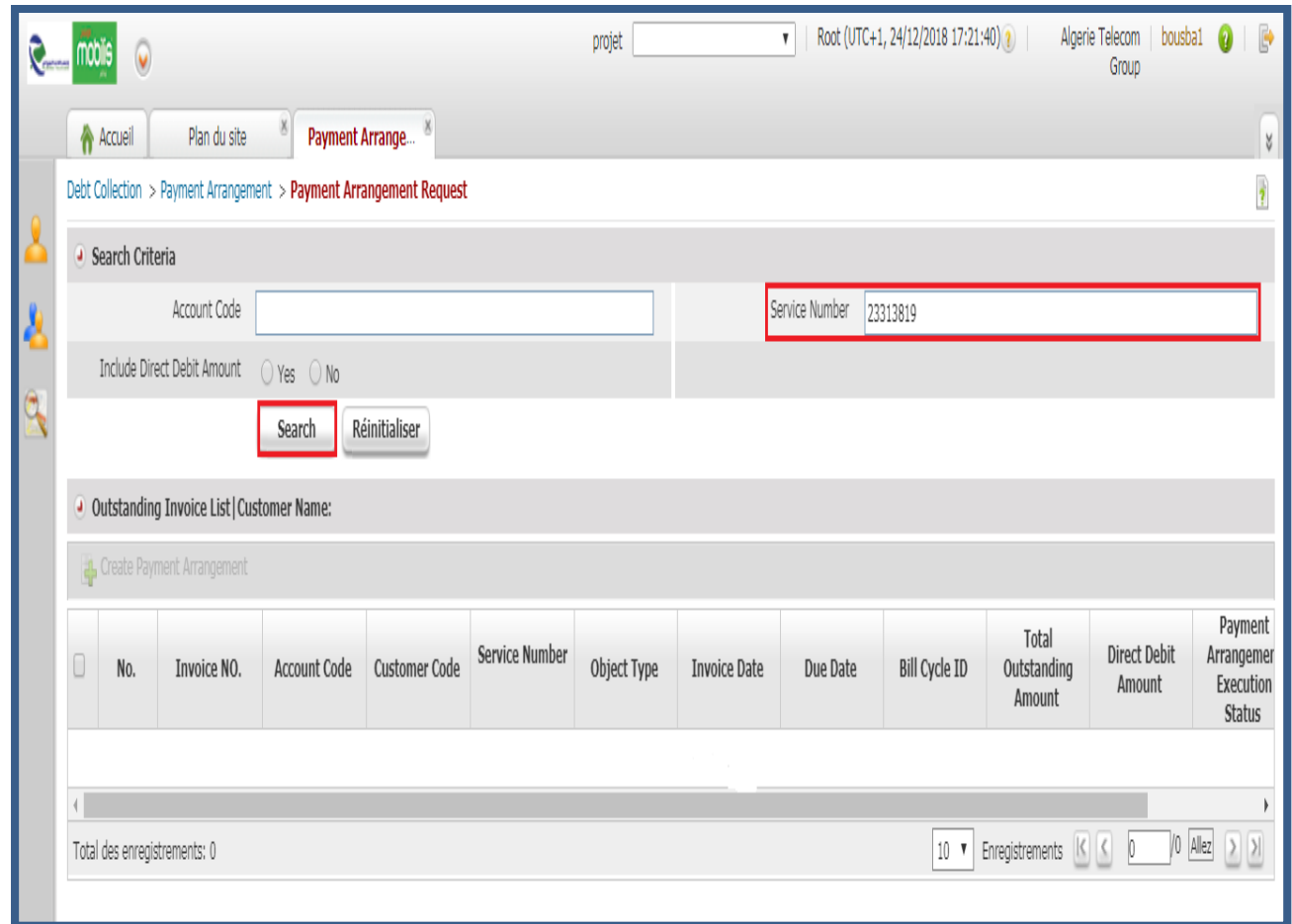
Promesse to paye (P2P)



## Payment Arrangement – Echancier-

Saisir le ND  
Ou le code de compte

Cliquer sur :  
« rechercher »



The screenshot shows a web application interface for "Payment Arrangement Request". The top navigation bar includes "Accueil", "Plan du site", and "Payment Arrange...". The breadcrumb trail is "Debt Collection > Payment Arrangement > Payment Arrangement Request".

**Search Criteria**

Account Code:  Service Number:

Include Direct Debit Amount: ☐ Yes ☐ No

**Outstanding Invoice List | Customer Name:**

No.	Invoice NO.	Account Code	Customer Code	Service Number	Object Type	Invoice Date	Due Date	Bill Cycle ID	Total Outstanding Amount	Direct Debit Amount	Payment Arrangement Execution Status
Total des enregistrements: 0											

Page navigation: 10 Enregistrements 0 / 0 Allez

# Payment Arrangement – Echancier-

Les factures  
Impayées s'affichent

Cliquer sur :  
« Create payment  
arrangement

projet  Root (UTC+1, 24/12/2018 17:22:37) | Algeria Telecom Group | bousba1

Accueil | Plan du site | **Payment Arrange..**

Debt Collection > Payment Arrangement > **Payment Arrangement Request**

**Search Criteria**

Account Code:  Service Number:

Include Direct Debit Amount: ☐ Yes ☐ No

**Outstanding Invoice List | Customer Name: Badreddine**

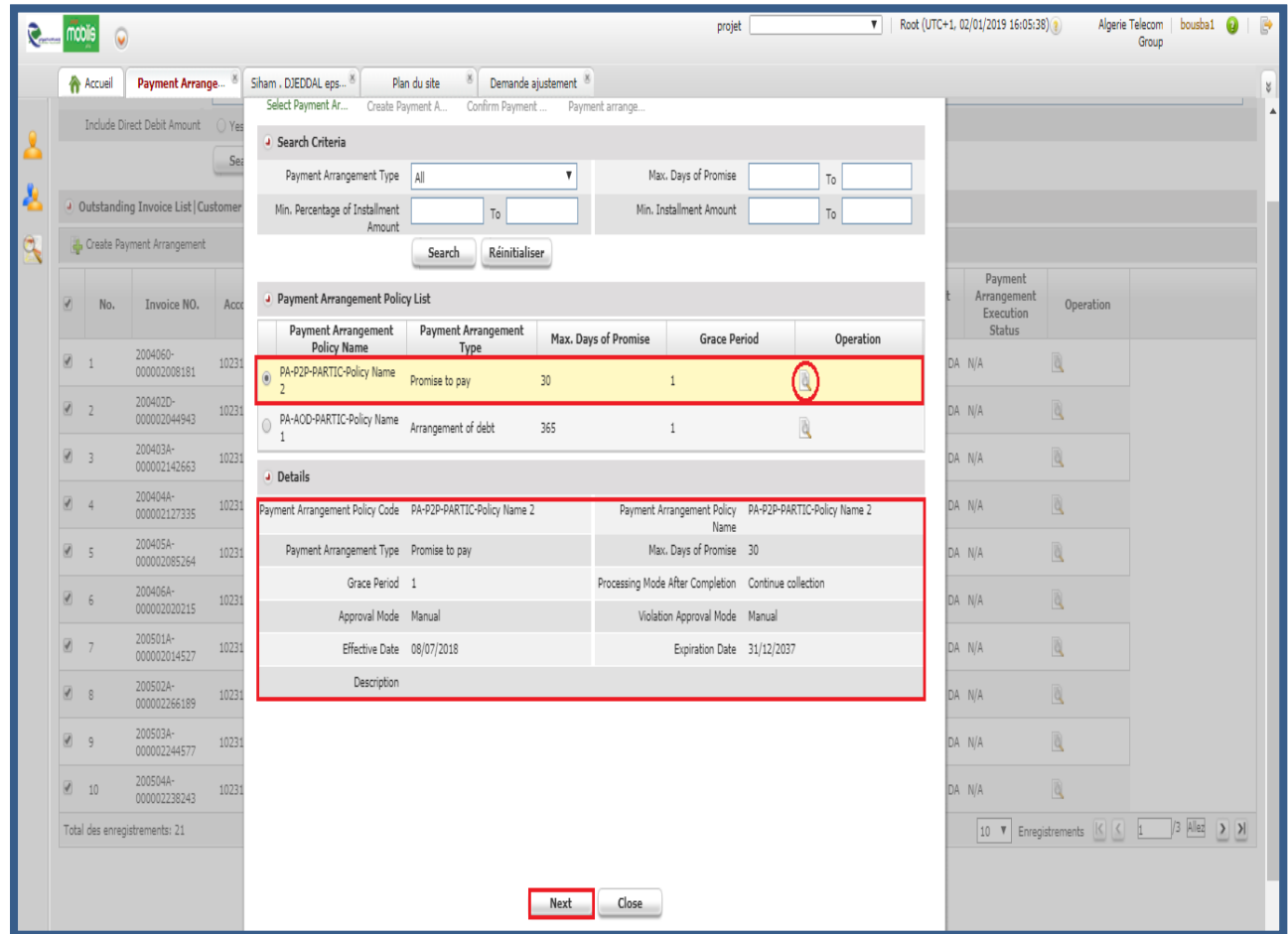
No.	Invoice NO.	Account Code	Customer Code	Service Number	Object Type	Invoice Date	Due Date	Bill Cycle ID	Total Outstanding Amount	Direct Debit Amount	Payment Arrangement Execution Status	Operation
1	201704A-000001019974	14188924100001	10000041889241	23313819		31/08/2017	02/10/2017	20170712	316,69 DA	0,00 DA	N/A	
2	201705A-000001136760	14188924100001	10000041889241	23313819		31/10/2017	15/12/2017	20170912	595,00 DA	0,00 DA	N/A	
3	201706A-000001446727	14188924100001	10000041889241	23313819		31/12/2017	14/02/2018	20171112	595,00 DA	0,00 DA	N/A	
4	201801A-000000874953	14188924100001	10000041889241	23313819		28/02/2018	14/04/2018	20180112	595,00 DA	0,00 DA	N/A	
5	201802A-000000223395	14188924100001	10000041889241	23313819		30/04/2018	14/06/2018	20180312	595,00 DA	0,00 DA	N/A	
6	0016377034	14188924100001	10000041889241	23313819		24/12/2018	17/07/2018	20181112	30 000,00 DA	0,00 DA	N/A	
7	201803A-000001691506	14188924100001	10000041889241	23313819		30/06/2018	14/08/2018	20180512	595,00 DA	0,00 DA	N/A	
8	201804A-000001287458	14188924100001	10000041889241	23313819		31/08/2018	14/10/2018	20180712	595,00 DA	0,00 DA	N/A	

# Payment Arrangement – Echéancier-

Sélectionner  
« Promesse to  
pay »

Et cliquer sur  
« Next »

NB: pour consulter  
les conditions de  
promesse de  
paiement cliquer  
sur « la loupe »



The screenshot shows the 'Payment Arrangement' window in the software. The 'Search Criteria' section has 'Payment Arrangement Type' set to 'All'. The 'Payment Arrangement Policy List' table shows two policies: 'PA-P2P-PARTIC-Policy Name 2' (Promise to pay) and 'PA-AOD-PARTIC-Policy Name 1' (Arrangement of debt). The 'Details' section for 'PA-P2P-PARTIC-Policy Name 2' is expanded, showing fields like 'Payment Arrangement Type', 'Max. Days of Promise', 'Grace Period', 'Approval Mode', 'Effective Date', and 'Expiration Date'. A red box highlights the 'Next' button at the bottom.

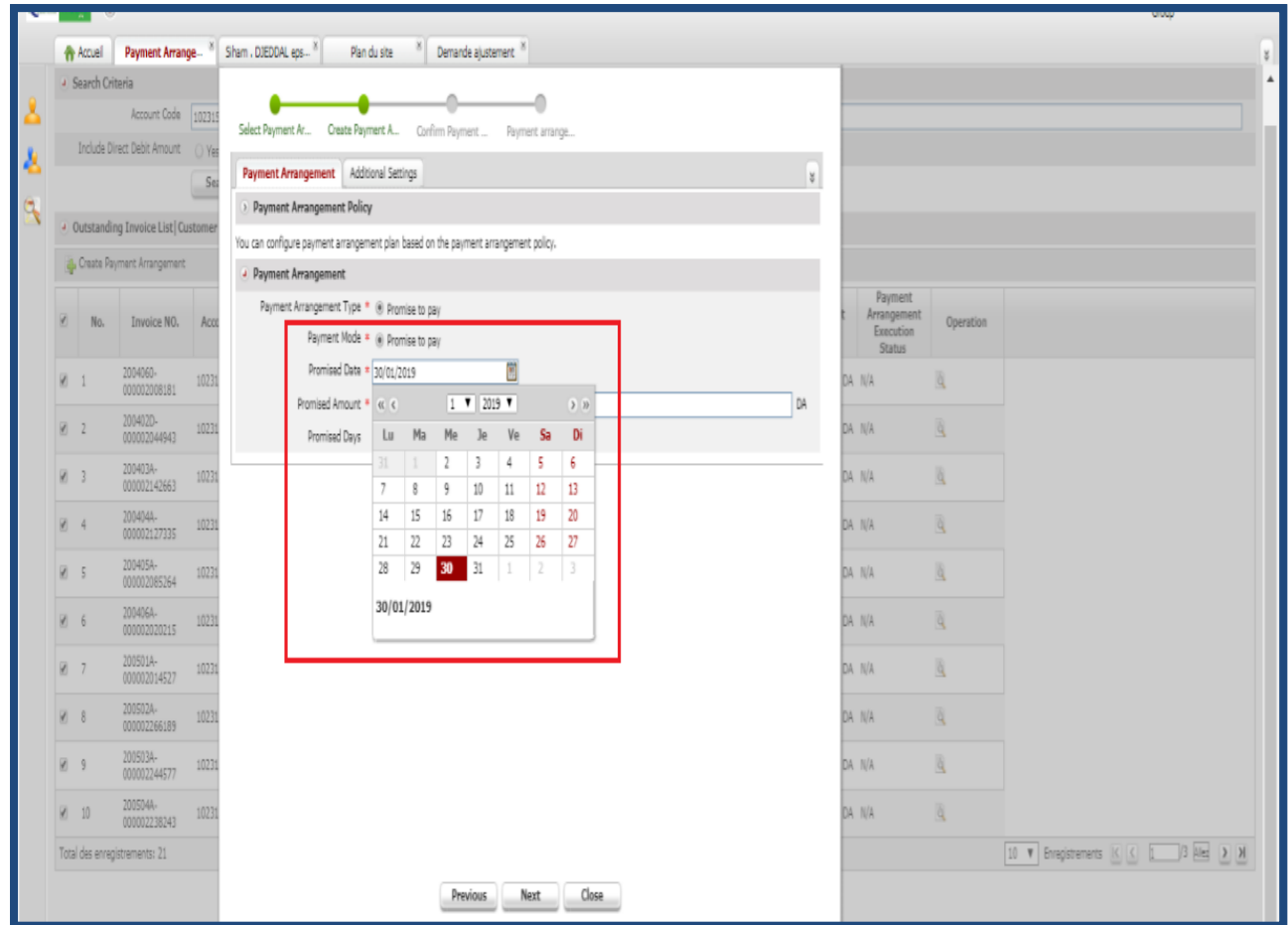
Payment Arrangement Policy Name	Payment Arrangement Type	Max. Days of Promise	Grace Period	Operation
PA-P2P-PARTIC-Policy Name 2	Promise to pay	30	1	
PA-AOD-PARTIC-Policy Name 1	Arrangement of debt	365	1	

Details	
Payment Arrangement Policy Code	PA-P2P-PARTIC-Policy Name 2
Payment Arrangement Policy Name	PA-P2P-PARTIC-Policy Name 2
Payment Arrangement Type	Promise to pay
Max. Days of Promise	30
Grace Period	1
Processing Mode After Completion	Continue collection
Approval Mode	Manual
Violation Approval Mode	Manual
Effective Date	08/07/2018
Expiration Date	31/12/2037
Description	

Next Close

# Payement Arrangement – Echéancier-

Choisir la nouvelle  
Date de paiement  
(ne dépasse pas  
30 jours)



Accueil Payment Arrange... Sham - DIEODAL app... Plan du site Demande ajustement

Search Criteria  
Account Code 102315  
Include Direct Debit Amount Yes No  
Set

Outstanding Invoice List Customer  
Create Payment Arrangement

No.	Invoice NO.	Account
1	2004060-000002008181	102315
2	2004020-000002044943	102315
3	2004034-000002142663	102315
4	2004044-000002127335	102315
5	2004054-000002085264	102315
6	2004064-000002020215	102315
7	2005014-000002014527	102315
8	2005024-000002266189	102315
9	2005034-000002244577	102315
10	2005044-000002238243	102315

Total des enregistrements: 21

Payment Arrangement Policy  
You can configure payment arrangement plan based on the payment arrangement policy.

Payment Arrangement  
Payment Arrangement Type \* ☒ Promise to pay

Payment Mode \* ☒ Promise to pay

Promised Date \* 30/01/2019

Promised Amount \* 1

Promised Days \* 30

30/01/2019

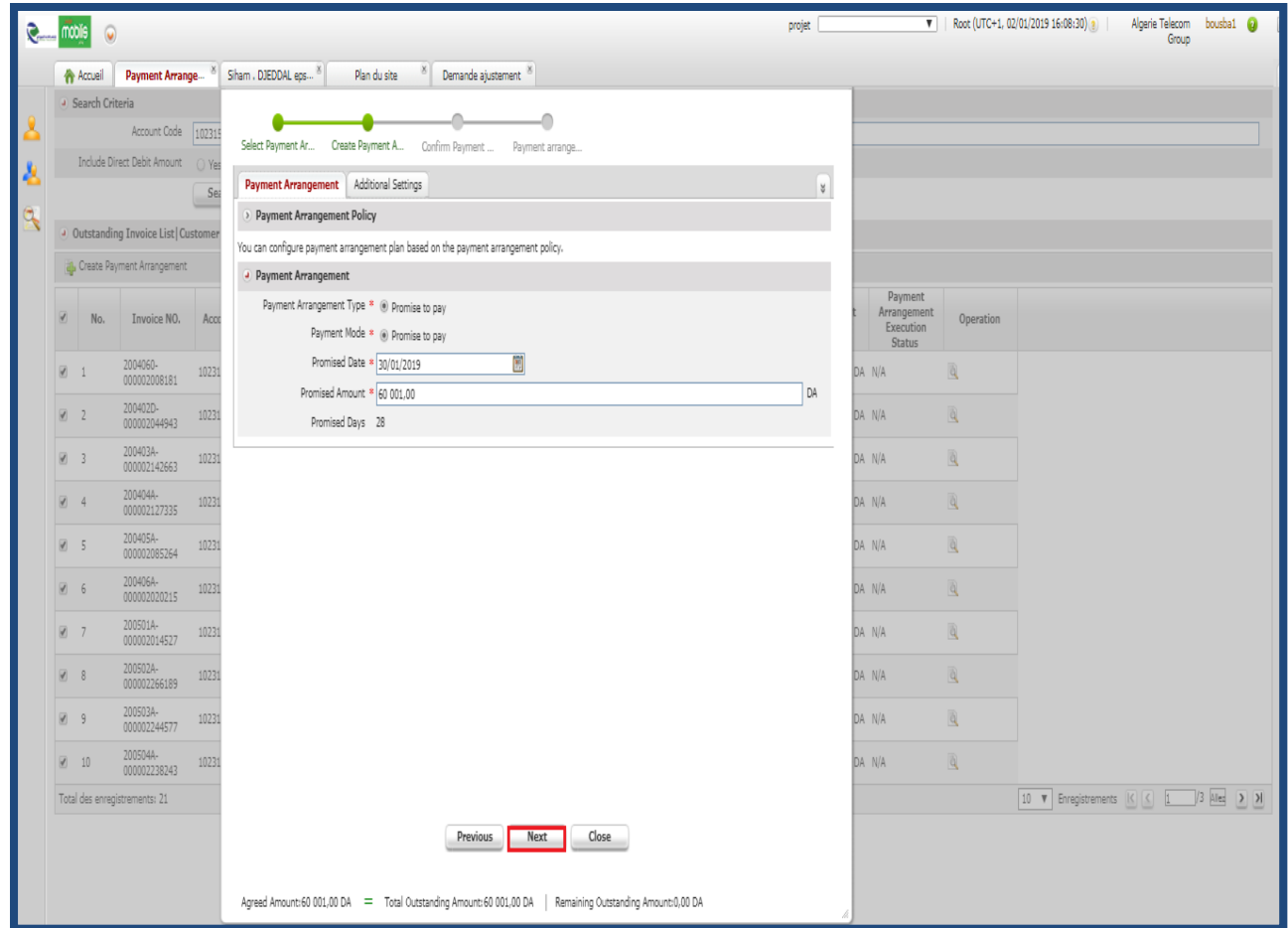
Previous Next Close

Payment Arrangement Execution Status	Operation
DA N/A	
DA N/A	
DA N/A	
DA N/A	
DA N/A	
DA N/A	
DA N/A	
DA N/A	
DA N/A	
DA N/A	

10 Enregistrements

# Payement Arrangement – Echéancier-

Cliquer sur « Next »



Accueil Payment Arrange... Siham - DJEDDAL eps... Plan du site Demande ajustement

Search Criteria

Account Code 10231

Include Direct Debit Amount ☐ Yes ☐ No

Outstanding Invoice List | Customer

Create Payment Arrangement

No.	Invoice NO.	Acco
1	2004060-000002008181	10231
2	2004020-000002044943	10231
3	2004034-000002142663	10231
4	2004044-000002127335	10231
5	2004054-000002085264	10231
6	2004064-000002020215	10231
7	2005014-000002014527	10231
8	2005024-000002266189	10231
9	2005034-000002244577	10231
10	2005044-000002238243	10231

Total des enregistrements: 21

Payment Arrangement Policy

You can configure payment arrangement plan based on the payment arrangement policy.

Payment Arrangement

Payment Arrangement Type \* ☒ Promise to pay

Payment Mode \* ☒ Promise to pay

Promised Date \* 30/01/2019

Promised Amount \* 60 001.00

Promised Days 28

Previous **Next** Close

Agreed Amount: 60 001.00 DA = Total Outstanding Amount: 60 001.00 DA | Remaining Outstanding Amount: 0.00 DA

Payment Arrangement Execution Status	Operation
DA N/A	
DA N/A	
DA N/A	
DA N/A	
DA N/A	
DA N/A	
DA N/A	
DA N/A	
DA N/A	
DA N/A	

10 Enregistrements

# Payment Arrangement – Echéancier-

Cliquer sur  
« Submit »

proj: [dropdown] Root (UTC+1, 02/01/2019 16:09:08) | Algérie Telecom Group | bousba1

Accueil | **Payment Arrange...** | Siham / DJEDDAL eps... | Plan du site | Demande ajustement

Search Criteria  
Account Code: 102315  
Include Direct Debit Amount: ☐ Yes ☒ No  
Search: [button]

Outstanding Invoice List | Customer: [dropdown]  
Create Payment Arrangement

No.	Invoice NO.	Account
1	2004060-00000208181	102315
2	2004020-000002044943	102315
3	2004034-000002142663	102315
4	2004044-000002127335	102315
5	2004054-000002085264	102315
6	2004064-000002030215	102315
7	2005014-000002014527	102315
8	2005024-000002266189	102315
9	2005034-000002244577	102315
10	2005044-000002236243	102315

Total des enregistrements: 21

Select Payment Arr... Create Payment A... Confirm Payment ... Payment arrange...

**Basic Information**

Outstanding Amount: 60 001,00 DA | Agreed Amount: 60 001,00 DA  
 Remaining Outstanding Amount: 0,00 DA | Payment Mode: Promise to pay

**Installment Details**

Installment Period ID	Payment Date	Payment Amount
1	30/01/2019	60 001,00 DA

**Notification Policy**

**Service Setting**

Unbarring: Yes | Resumption: Yes

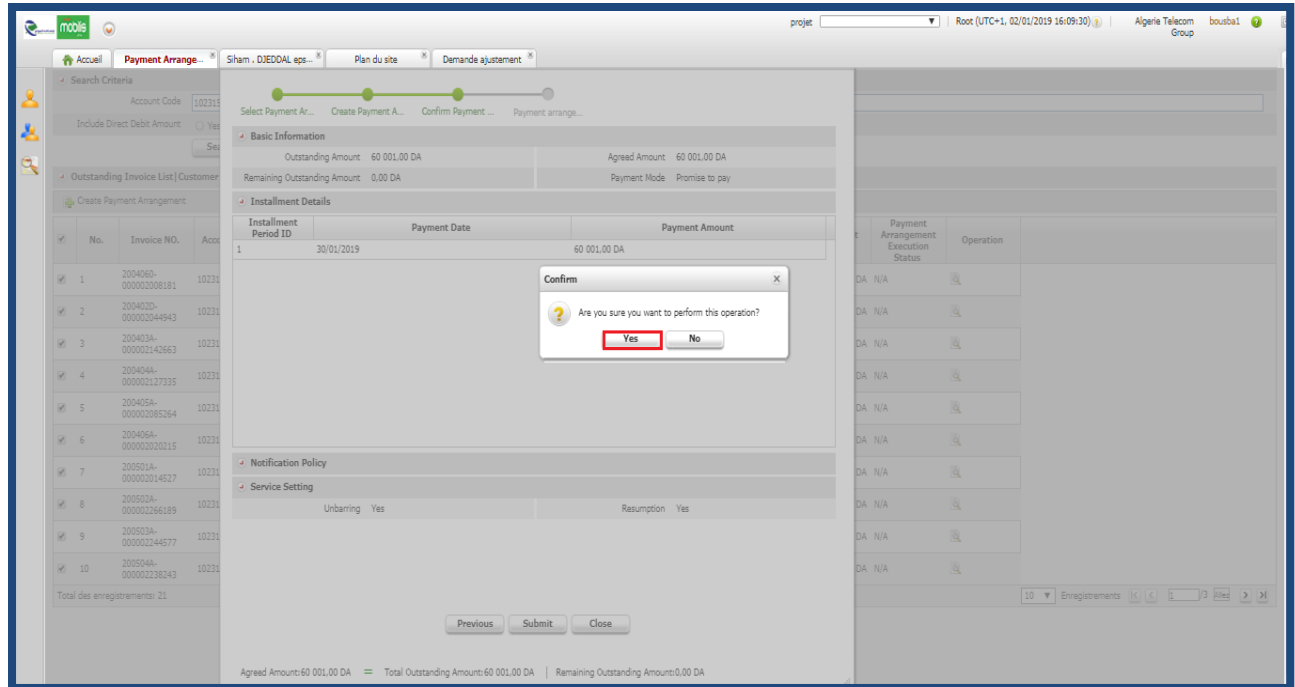
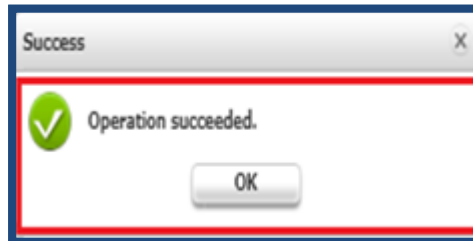
Previous | **Submit** | Close

Agreed Amount: 60 001,00 DA | Total Outstanding Amount: 60 001,00 DA | Remaining Outstanding Amount: 0,00 DA

# Payment Arrangement – Echéancier-

Pour confirmer  
l'opération  
Cliquer sur « Yes »

L'opération a été  
effectuée avec  
succès

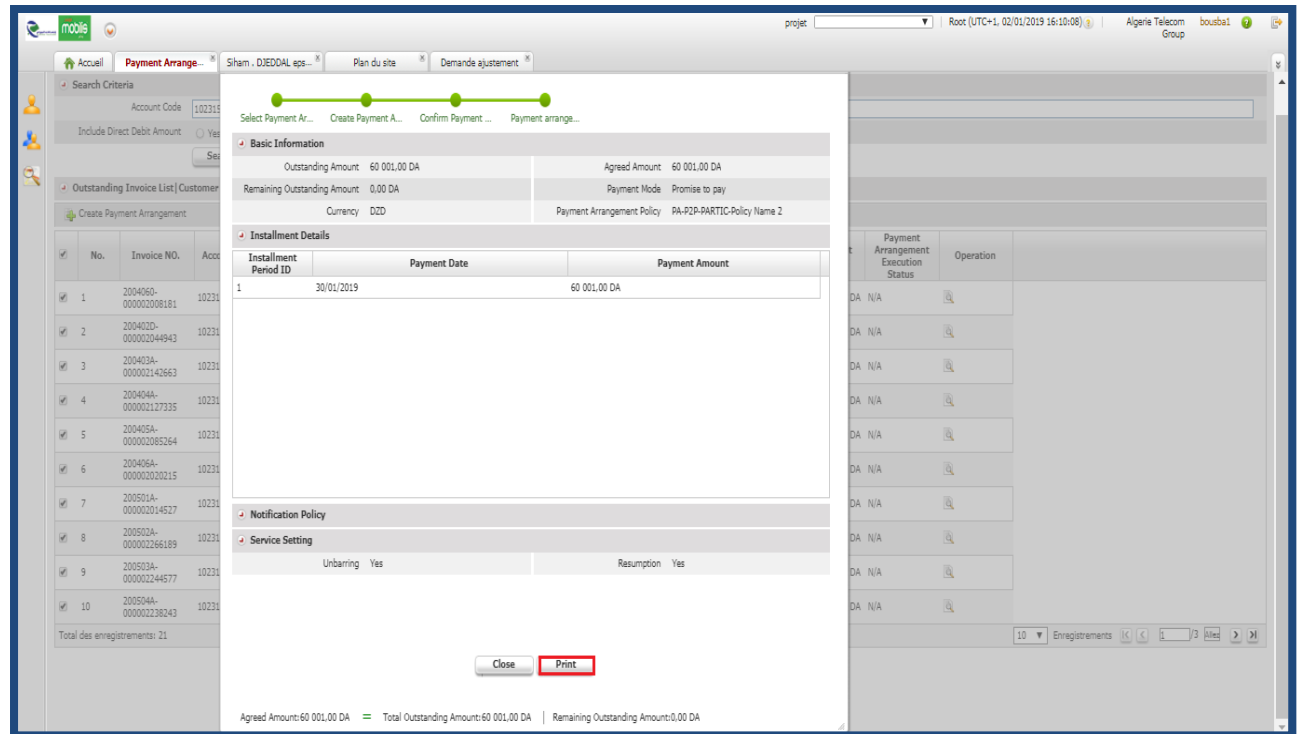
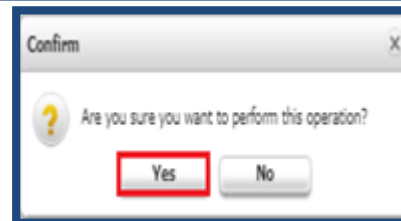


# Payement Arrangement – Echéancier-

Pour éditer  
La lettre d'engagement

Cliquer sur :  
« Print »

Ensuite : « Yes »



Algérie Télécom

## Lettre d'engagement

Le client:

Détenteur du (des) compte (s): 3159220000

Représenté par Mr.

Agissant en qualité de

S'engage à régler le montant des dus suivant: 60 001,00 DA

- Immédiatement: 0,00

- Dans un délai de: 27 Days

Selon l'échéancier suivant:

- Montant à régler avant le: 29/01/2019 : 60 001,00 DA

Signature de l'émetteur:

signature et cachet du client:

Date:

B

# Validation payment Arrangement

(approval)



# Payment Arrangement – Echancier-

Pour Valider  
« Arrangement de  
paiement »

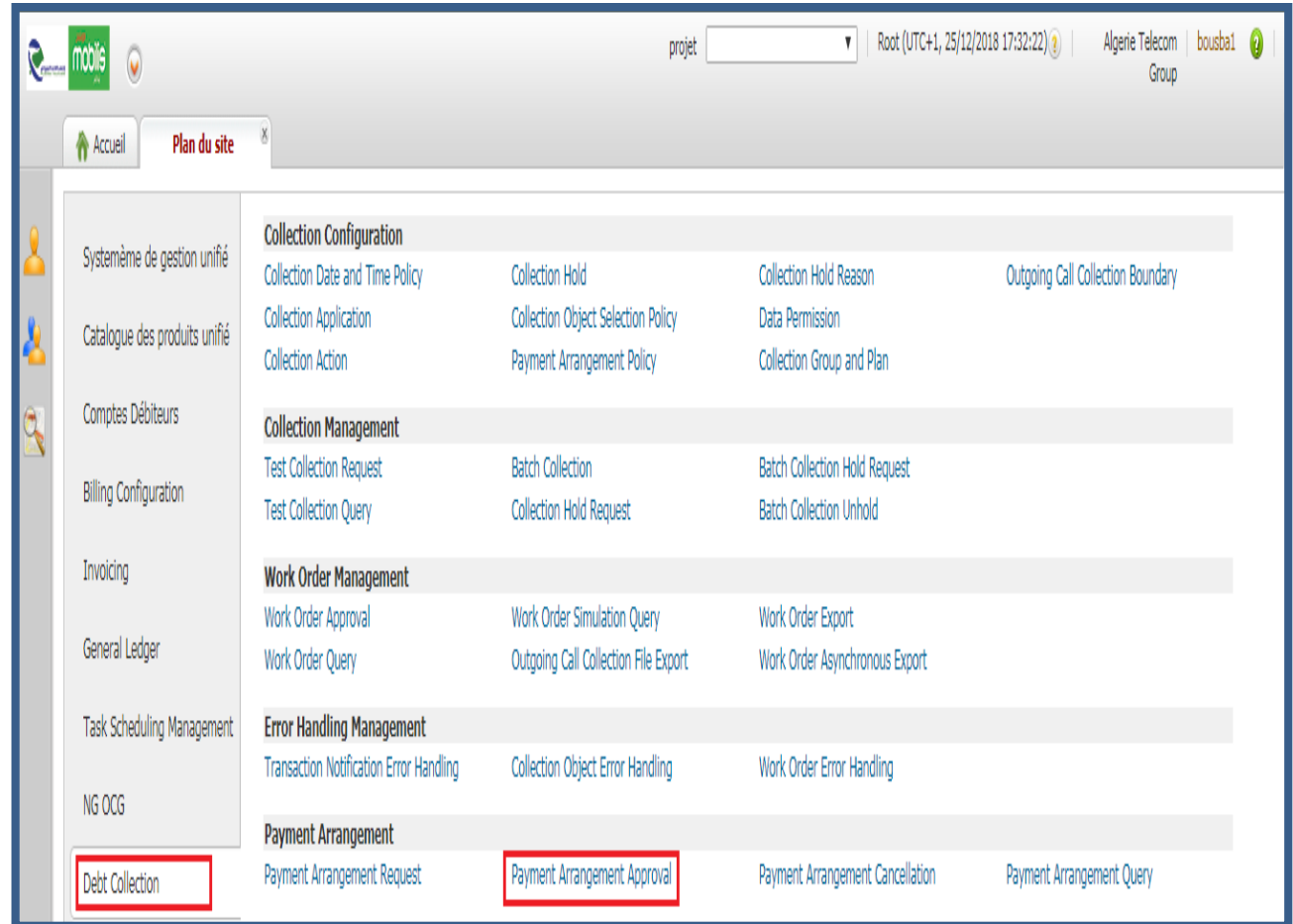
Ou

« Promesse de  
paiement »

Cliquer sur :

« Debt collection »

« Payment arrangement  
Approval »



The screenshot shows the Algeria Telecom web application interface. The top navigation bar includes the 'mobile' logo, a 'projet' dropdown menu, the date and time 'Root (UTC+1, 25/12/2018 17:32:22)', and the user 'bousba1' with a group 'Group'. The main menu on the left lists various system management options, with 'Debt Collection' highlighted in a red box. The main content area displays a grid of links organized into sections: 'Collection Configuration', 'Collection Management', 'Work Order Management', 'Error Handling Management', and 'Payment Arrangement'. The 'Payment Arrangement' section contains four links: 'Payment Arrangement Request', 'Payment Arrangement Approval' (highlighted in a red box), 'Payment Arrangement Cancellation', and 'Payment Arrangement Query'.

Collection Configuration	Collection Management	Work Order Management	Error Handling Management	Payment Arrangement
Collection Date and Time Policy	Test Collection Request	Work Order Approval	Transaction Notification Error Handling	Payment Arrangement Request
Collection Application	Test Collection Query	Work Order Query	Collection Object Error Handling	Payment Arrangement Approval
Collection Action			Work Order Error Handling	Payment Arrangement Cancellation
Collection Hold	Batch Collection	Work Order Simulation Query		Payment Arrangement Query
Collection Hold Reason	Collection Hold Request	Outgoing Call Collection File Export		
Outgoing Call Collection Boundary	Batch Collection Hold Request	Work Order Export		
Data Permission	Batch Collection Unhold	Work Order Asynchronous Export		
Collection Group and Plan				

# Payment Arrangement – Echancier-

Saisir le ND

Cliquer sur:  
« Search »

projet  Root (UTC+1, 25/12/2018 17:33:10) | Algerie Telecom Group | bousba1

Accueil | Plan du site | **Payment Arrange..**

Debt Collection > Payment Arrangement > **Payment Arrangement Approval**

**Search Criteria**

Account Code:  Customer Code:

**Service Number**:  Operator:

Start Date:  End Date:

**Search** Réinitialiser

**Payment Arrangement List**

Export ▼

Account Code	Customer Code	Customer Name	Outstanding Amount	Agreed Amount	Remaining Outstanding Amount	Unbarring	Resumption	Creation Date	Management Status	Execution Status	Creator	Operation
14188924100001	10000041889241	Badreddine	34 481,69 DA	34 481,69 DA	34 481,69 DA	Yes	Yes	25/12/2018 17:30:29	Created		BADREDDINE BOUSBATA	

Total des enregistrements: 1

10 Enregistrements 1 / 1 Allez

# Payement Arrangement – Echéancier-

Pour consulter  
Les différents détails  
de « **Arrangement  
de paiement** »  
Ou « **promesse de  
Paiement** »

Cliquer sur :  
« la loupe »


**1-Payement  
Arrangement :**  
Consulter toutes  
Les informations :  
Montant ,nombre  
Statut ...

mobiles

Accueil Plan du site Payment Arrange...

Payment Arrangement List

Export

Account Code	Customer Code	Customer Name	Outstanding Amount	Agreed Amount	Remaining Outstanding Amount	Unbarring	Resumption	Creation Date	Management Status	Execution Status	Creator	Operation
14188924100001	10000041889241	Badreddine	34 481,69 DA	34 481,69 DA	34 481,69 DA	Yes	Yes	25/12/2018 17:30:29	Created		BADREDDINE BOUSBATA	

Total des enregistrements: 1

Payment Arrangement Installment Details Outstanding Invoice

Details

Account Code	14188924100001	Customer Code	10000041889241
Currency	DZD	Outstanding Amount	34 481,69 DA
Agreed Amount	34 481,69 DA	Remaining Outstanding Amount	34 481,69 DA
Payment Mode	Equal installment	Processing Mode After Completion	Continue collection
Payment Arrangement Policy	PA-AOD-PARTIC-Policy Name 1	Installment Unit	Month
Installments	3	Notification Action	
Days in Advance for Notification		Unbarring	Yes
Resumption	Yes	Handling Fee	
Handling Fee Collection Result		Start Date	26/12/2018
End Date	28/02/2019	Management Status	Created
Execution Status		Payment Arrangement ID	7640
Creator	BADREDDINE BOUSBATA		


Back

mobiles

Accueil Plan du site Payment Arrange...

Payment Arrangement List

Export

Account Code	Customer Code	Customer Name	Outstanding Amount	Agreed Amount	Remaining Outstanding Amount	Unbarring	Resumption	Creation Date	Management Status	Execution Status	Creator	Operation
592200001	1000000231		60 001,00 DA	60 001,00 DA	60 001,00 DA	Yes	Yes	02/01/2019 16:09:22	Created		BADREDDINE BOUSBATA	

Total des enregistrements: 1

Payment Arrangement Installment Details Outstanding Invoice

Details

Account Code	592200001	Customer Code	1000000231
Currency	DZD	Outstanding Amount	60 001,00 DA
Agreed Amount	60 001,00 DA	Remaining Outstanding Amount	60 001,00 DA
Payment Mode	Promise to pay	Processing Mode After Completion	Continue collection
Payment Arrangement Policy	PA-P2P-PARTIC-Policy Name 2	Promised Date	30/01/2019
Promised Amount	60 001,00 DA	Notification Action	
Days in Advance for Notification		Unbarring	Yes
Resumption	Yes	Handling Fee	
Handling Fee Collection Result		Start Date	02/01/2019
End Date	30/01/2019	Management Status	Created
Execution Status		Payment Arrangement ID	7662
Creator	BADREDDINE BOUSBATA		

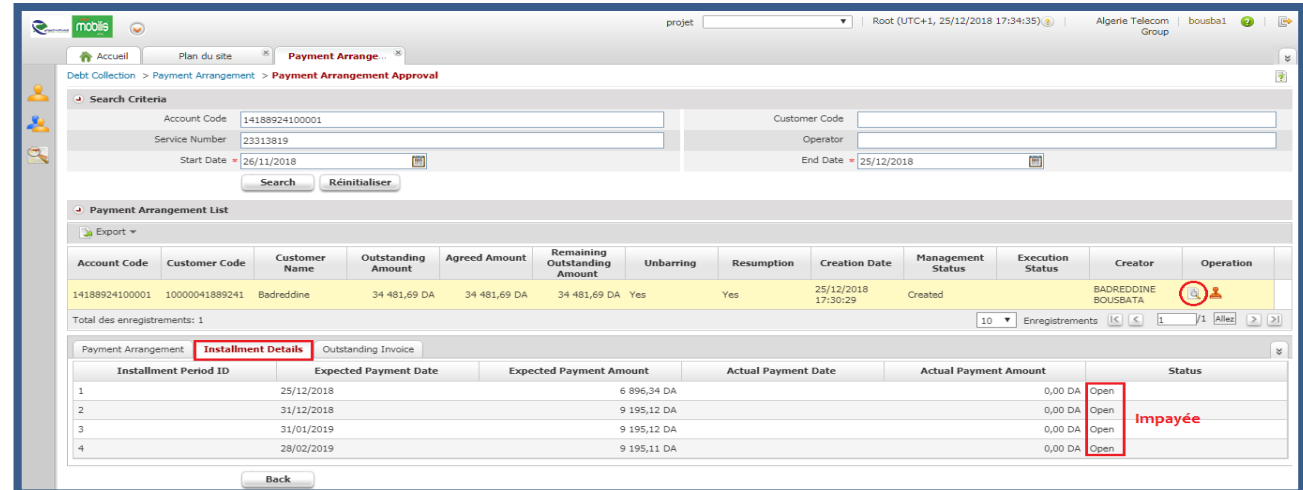
Back

# Payment Arrangement – Echancier-

Cliquer sur :  
« la loupe »

## 2-Installement Détails :

Pour consulter  
Les dates de  
Paiement et  
Les factures  
Crées par  
Le paiement  
Arrangement ou  
Promesse de  
paiement




Debt Collection > Payment Arrangement > Payment Arrangement Approval

Search Criteria

Account Code: 14188924100001  
Service Number: 23313819  
Start Date: 26/11/2018  
Customer Code:   
Operator:   
End Date: 25/12/2018

Search Réinitialiser

Payment Arrangement List

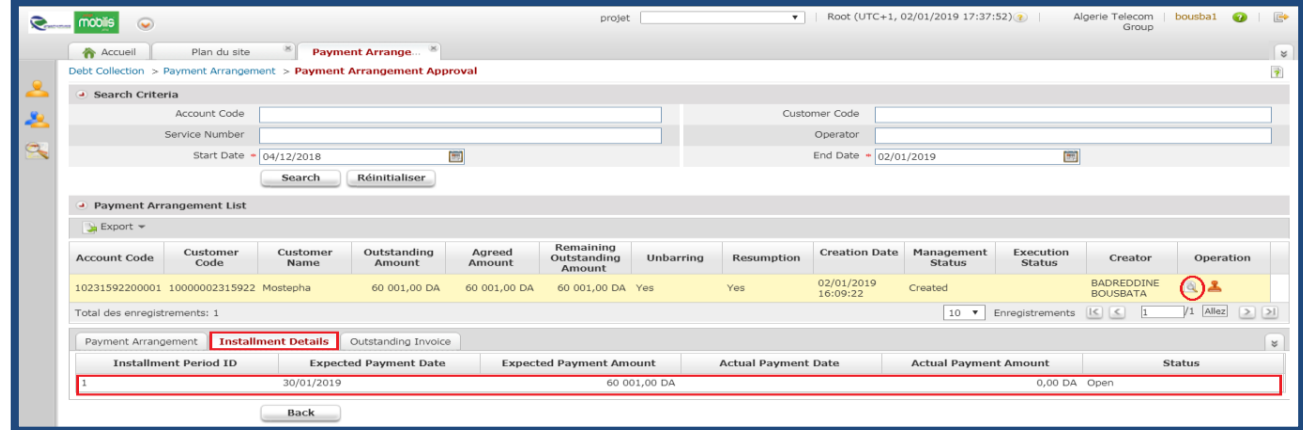
Account Code	Customer Code	Customer Name	Outstanding Amount	Agreed Amount	Remaining Outstanding Amount	Unbarring	Resumption	Creation Date	Management Status	Execution Status	Creator	Operation
14188924100001	10000041889241	Badreddine	34 481,69 DA	34 481,69 DA	34 481,69 DA	Yes	Yes	25/12/2018 17:30:29	Created		BADREDDINE BOUSSATA	

Total des enregistrements: 1

Payment Arrangement: **Installment Details** Outstanding Invoice

Installment Period ID	Expected Payment Date	Expected Payment Amount	Actual Payment Date	Actual Payment Amount	Status
1	25/12/2018	6 896,34 DA		0,00 DA	Open
2	31/12/2018	9 195,12 DA		0,00 DA	Open
3	31/01/2019	9 195,12 DA		0,00 DA	Open
4	28/02/2019	9 195,11 DA		0,00 DA	Open

Back




Debt Collection > Payment Arrangement > Payment Arrangement Approval

Search Criteria

Account Code:   
Service Number:   
Start Date: 04/12/2018  
Customer Code:   
Operator:   
End Date: 02/01/2019

Search Réinitialiser

Payment Arrangement List

Account Code	Customer Code	Customer Name	Outstanding Amount	Agreed Amount	Remaining Outstanding Amount	Unbarring	Resumption	Creation Date	Management Status	Execution Status	Creator	Operation
10231592200001	10000002315922	Mostepha	60 001,00 DA	60 001,00 DA	60 001,00 DA	Yes	Yes	02/01/2019 16:09:22	Created		BADREDDINE BOUSSATA	

Total des enregistrements: 1

Payment Arrangement: **Installment Details** Outstanding Invoice

Installment Period ID	Expected Payment Date	Expected Payment Amount	Actual Payment Date	Actual Payment Amount	Status
1	30/01/2019	60 001,00 DA		0,00 DA	Open

Back

# Payment Arrangement – Echancier-

Cliquer sur :  
« la loupe »

**3-Outstanding  
Invoice :**

Pour consulter  
Les factures  
Ayant font objet  
d'un  
arrangement  
de paiement ou  
Promesse de  
paiement

proj: [dropdown] Root (UTC+1, 25/12/2018 17:34:59) | Algerie Telecom Group | bousba1


Accueil | Plan du site | **Payment Arrange...**

Start Date: 26/11/2018 | End Date: 25/12/2018

Search | Réinitialiser










Payment Arrangement List

Export

Account Code	Customer Code	Customer Name	Outstanding Amount	Agreed Amount	Remaining Outstanding Amount	Unbarring	Resumption	Creation Date	Management Status	Execution Status	Creator	Operation
14188924100001	10000041889241	Badreddine	34 481,69 DA	34 481,69 DA	34 481,69 DA	Yes	Yes	25/12/2018 17:30:29	Created		BADREDDINE BOUSBATA	

Total des enregistrements: 1 | 10 Enregistrements | 1 | Aller

Payment Arrangement | Installment Details | **Outstanding Invoice**

Invoice NO.	Due Date	Bill Cycle ID	Currency	Total Outstanding Amount	Operation
0016377034	17/07/2018	20181112	DZD	30 000,00 DA	
201705A-000000136760	15/12/2017	20170912	DZD	595,00 DA	
201804A-000001287458	14/10/2018	20180712	DZD	595,00 DA	
201704A-000001019974	02/10/2017	20170712	DZD	316,69 DA	
201805A-000000375902	15/12/2018	20180912	DZD	595,00 DA	
201801A-000000874953	14/04/2018	20180112	DZD	595,00 DA	
201802A-000000223395	14/06/2018	20180312	DZD	595,00 DA	
201803A-000001691506	14/08/2018	20180512	DZD	595,00 DA	
201706A-000001446727	14/02/2018	20171112	DZD	595,00 DA	

Back



## Payment Arrangement – Echancier-

Pour valider ou rejeter  
« Arrangement de  
paiement »

Ou

« Promesse de  
paiement »

Cliquer sur l'icone  
« Approval »

proj: [dropdown] | Root (UTC+1, 25/12/2018 17:35:48) | Algerie Telecom | bousba1 | Group

Accueil | Plan du site | **Payment Arrange...**

Debt Collection > Payment Arrangement > **Payment Arrangement Approval**


**Search Criteria**

Account Code: 14188924100001 | Customer Code: [input]  
 Service Number: 23313819 | Operator: [input]  
 Start Date: 26/11/2018 | End Date: 25/12/2018

[Search] [Réinitialiser]

**Payment Arrangement List**

Export

Account Code	Customer Code	Customer Name	Outstanding Amount	Agreed Amount	Remaining Outstanding Amount	Unbarring	Resumption	Creation Date	Management Status	Execution Status	Creator	Operation
14188924100001	10000041889241	Badreddine	34 481,69 DA	34 481,69 DA	34 481,69 DA	Yes	Yes	25/12/2018 17:30:29	Created		BADREDDINE BOUSBATA	

Total des enregistrements: 1

10 Enregistrements [Previous] [Next] 1/1 Aller [Previous] [Next]

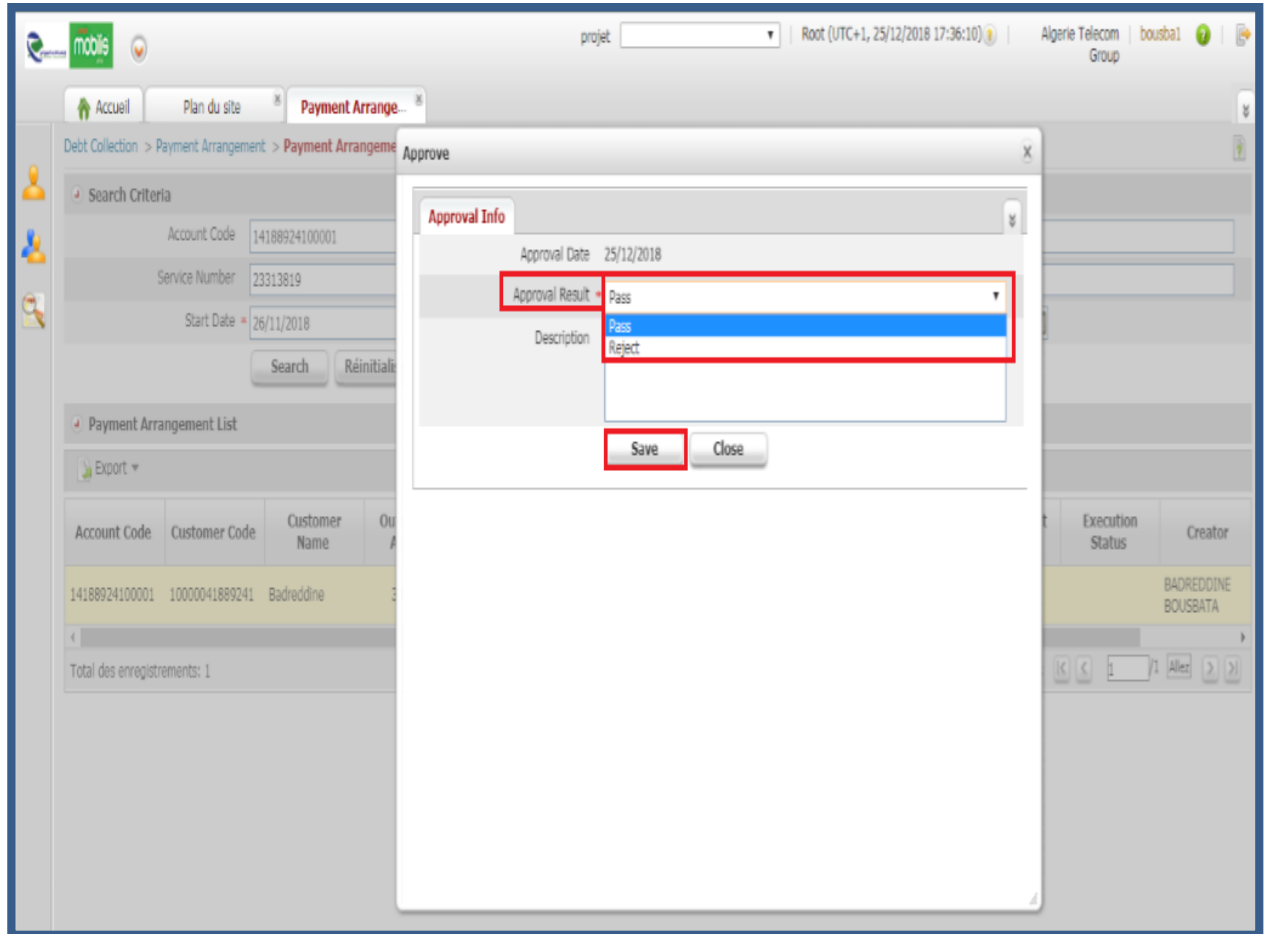
## Payment Arrangement – Echéancier-

Pour Valider  
« Arrangement de  
paiement »

Ou

« Promesse de paiement »  
Choisir « pass »

Pour le rejeter  
Choisir  
« reject »



The screenshot shows the 'Payment Arrange...' window in the Algerie Telecom system. The 'Approval Info' tab is active, displaying the 'Approval Date' as 25/12/2018. The 'Approval Result' dropdown menu is open, showing three options: 'Pass', 'Pass', and 'Reject'. The 'Pass' option is highlighted in blue. The 'Save' button is highlighted with a red box. The background window shows search criteria for Account Code (14188924100001), Service Number (23313819), and Start Date (26/11/2018). A table below shows the 'Payment Arrangement List' with columns for Account Code, Customer Code, Customer Name, and Execution Status. The table contains one entry for Badreddine Bousbata.

Account Code	Customer Code	Customer Name	Execution Status
14188924100001	10000041889241	Badreddine Bousbata	

## Payment Arrangement – Echancier-

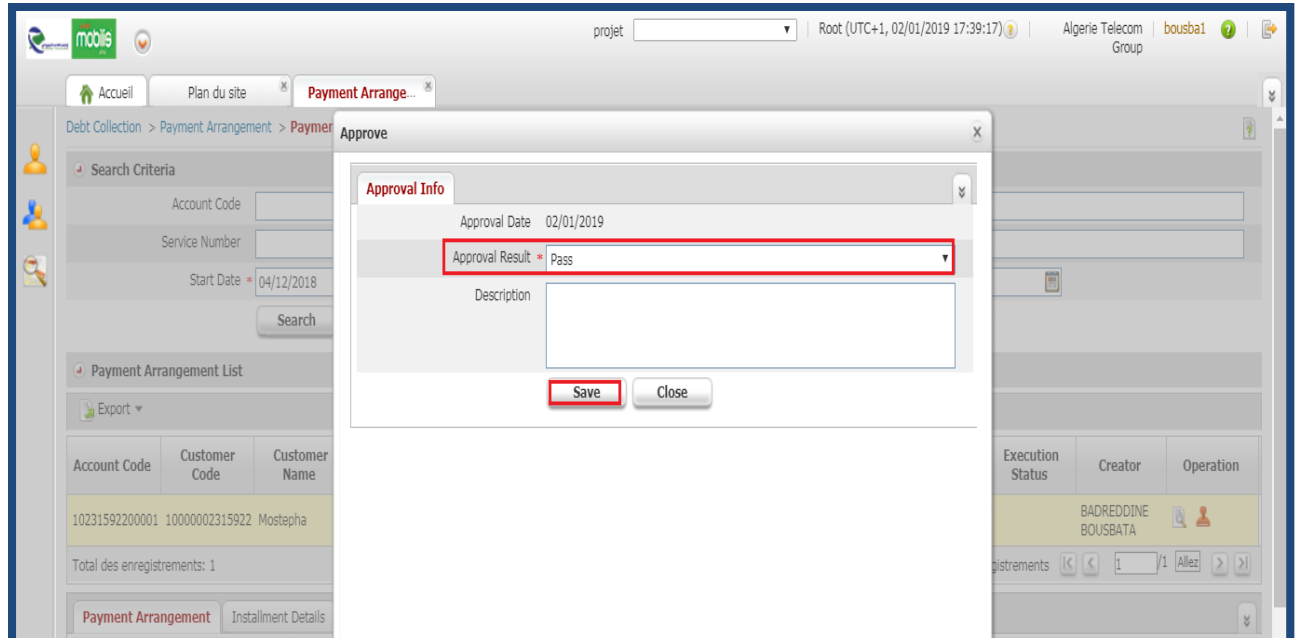
Choisir  
« Pass »

Et

Cliquer sur  
« Save »

Puis sur « Yes »

Et l'opération a  
été effectuée  
avec succès



Debt Collection > Payment Arrangement > Payment Arrangement

Search Criteria

Account Code

Service Number

Start Date 04/12/2018

Search

Payment Arrangement List

Export

Account Code	Customer Code	Customer Name
10231592200001	10000002315922	Mostepha

Total des enregistrements: 1

Payment Arrangement Installment Details

Approve

Approval Info

Approval Date 02/01/2019

Approval Result Pass

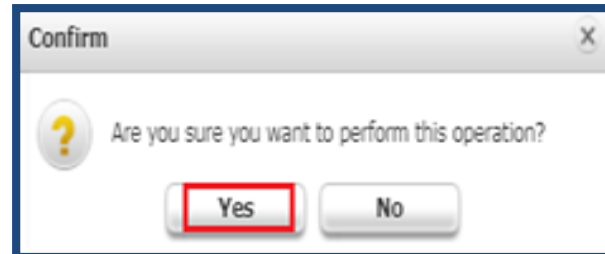
Description

Save Close

Execution Status Creator Operation

BADREDDINE BOUSBATA

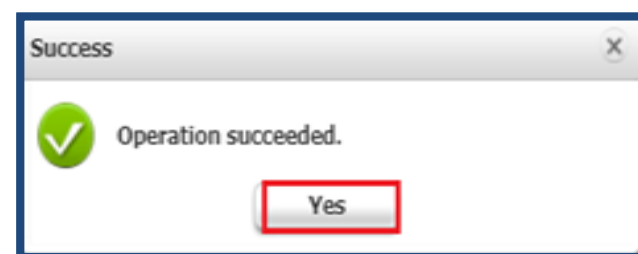
1 / 1



Confirm

Are you sure you want to perform this operation?

Yes No



Success

Operation succeeded.

Yes

C

Encaissement payement  
Arrangement



## Payment Arrangement – Echancier-

Pour encaisser

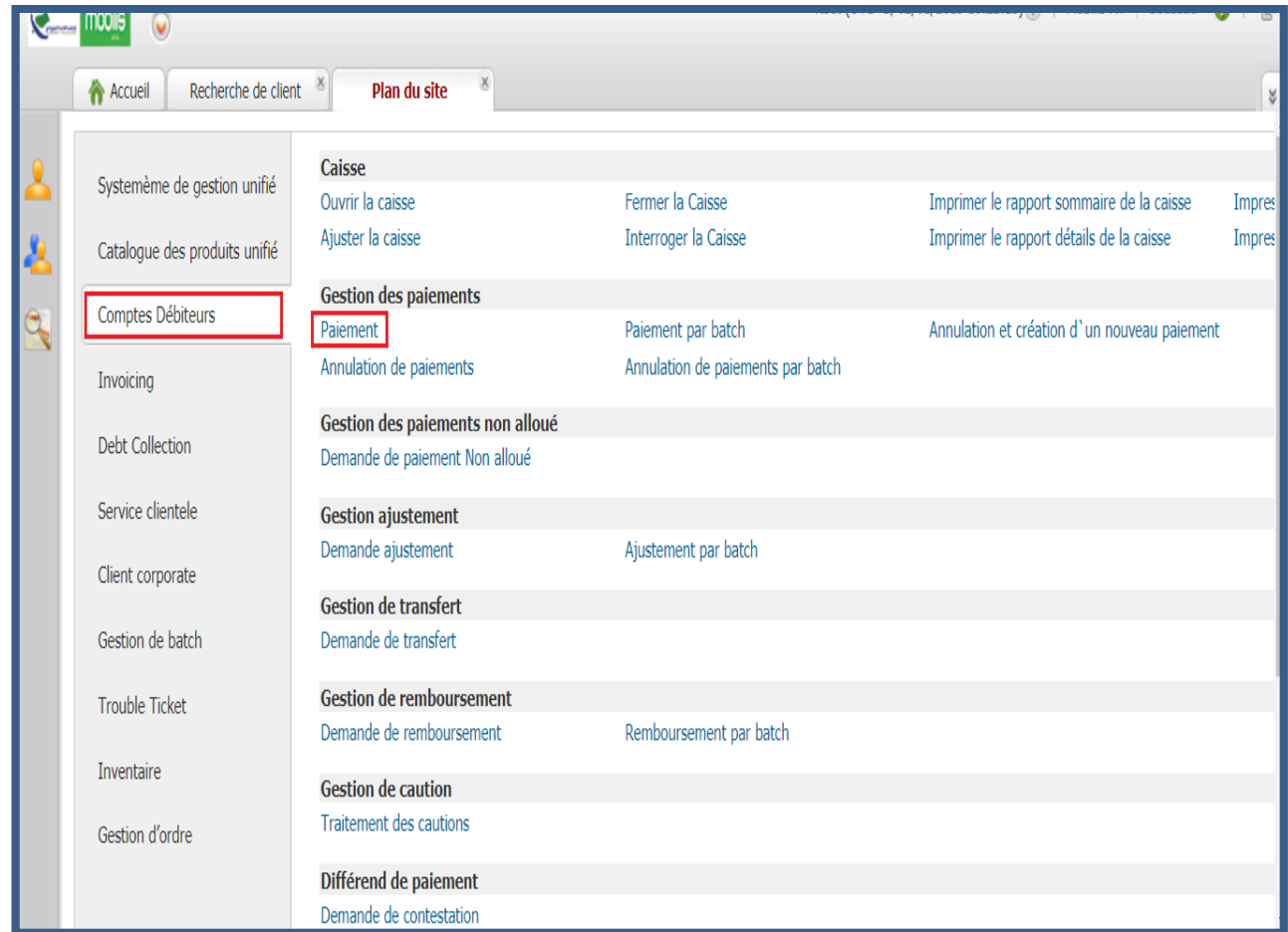
Un « Arrangement de paiement »

Ou

« Promesse de Paiement »

Cliquer sur :  
« Compte Débiteurs »

« Paiement »

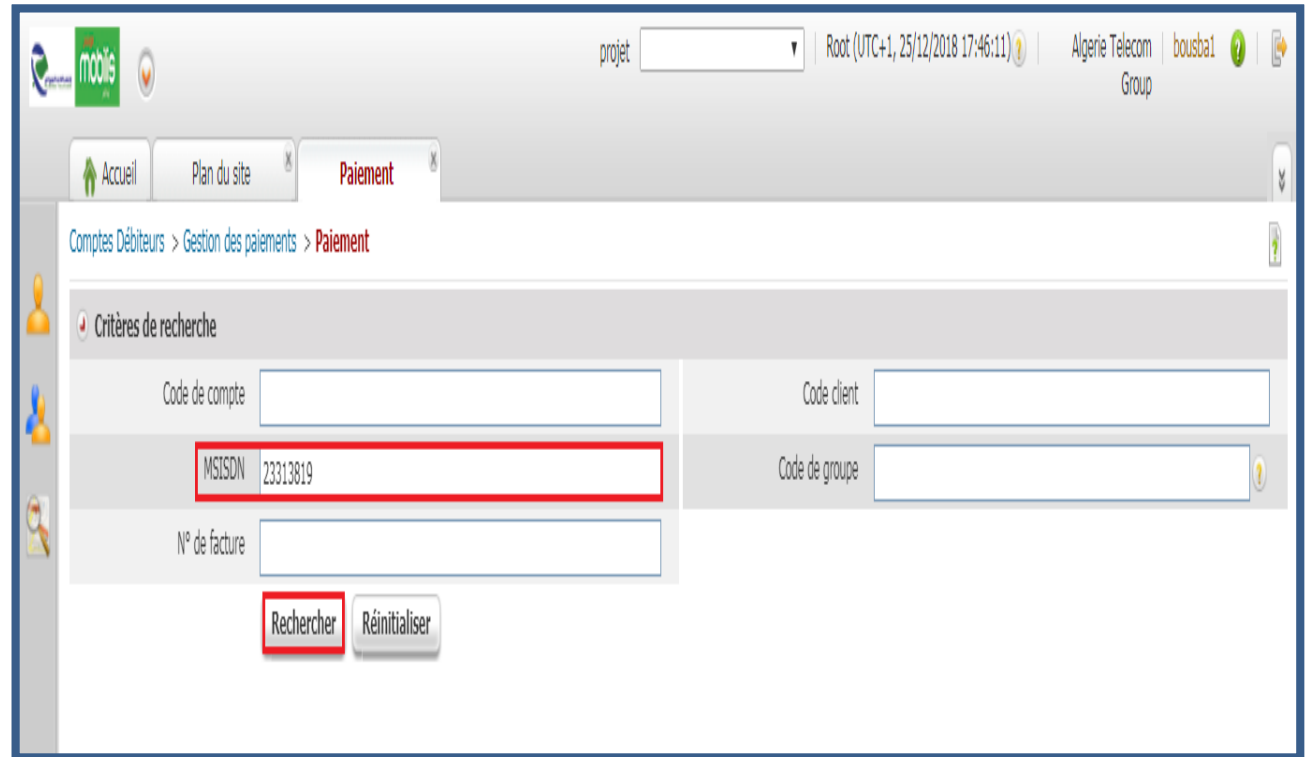


The screenshot displays the Algérie Telecom web application interface. On the left, a sidebar menu lists various system functions: 'Systemème de gestion unifié', 'Catalogue des produits unifié', 'Comptes Débiteurs' (highlighted with a red box), 'Invoicing', 'Debt Collection', 'Service clientele', 'Client corporate', 'Gestion de batch', 'Trouble Ticket', 'Inventaire', and 'Gestion d'ordre'. The main content area is titled 'Plan du site' and contains several sections: 'Caisse' (with links like 'Ouvrir la caisse', 'Fermer la Caisse', 'Imprimer le rapport sommaire de la caisse'), 'Gestion des paiements' (with 'Paiement' highlighted in a red box, and links for 'Paiement par batch', 'Annulation et création d'un nouveau paiement'), 'Gestion des paiements non alloué', 'Gestion ajustement', 'Gestion de transfert', 'Gestion de remboursement', 'Gestion de caution', and 'Différend de paiement'.

## Payement Arrangement – Echéancier-

Saisir le ND

Cliquer sur :  
« Rechercher »



proj et [dropdown] | Root (UTC+1, 25/12/2018 17:46:11) | Algérie Telecom | bousba1

Accueil | Plan du site | **Paieement**

Comptes Débiteurs > Gestion des paiements > **Paieement**

Critères de recherche

Code de compte [input] | Code client [input]

**MSISDN** 23313819 | Code de groupe [input]

N° de facture [input]

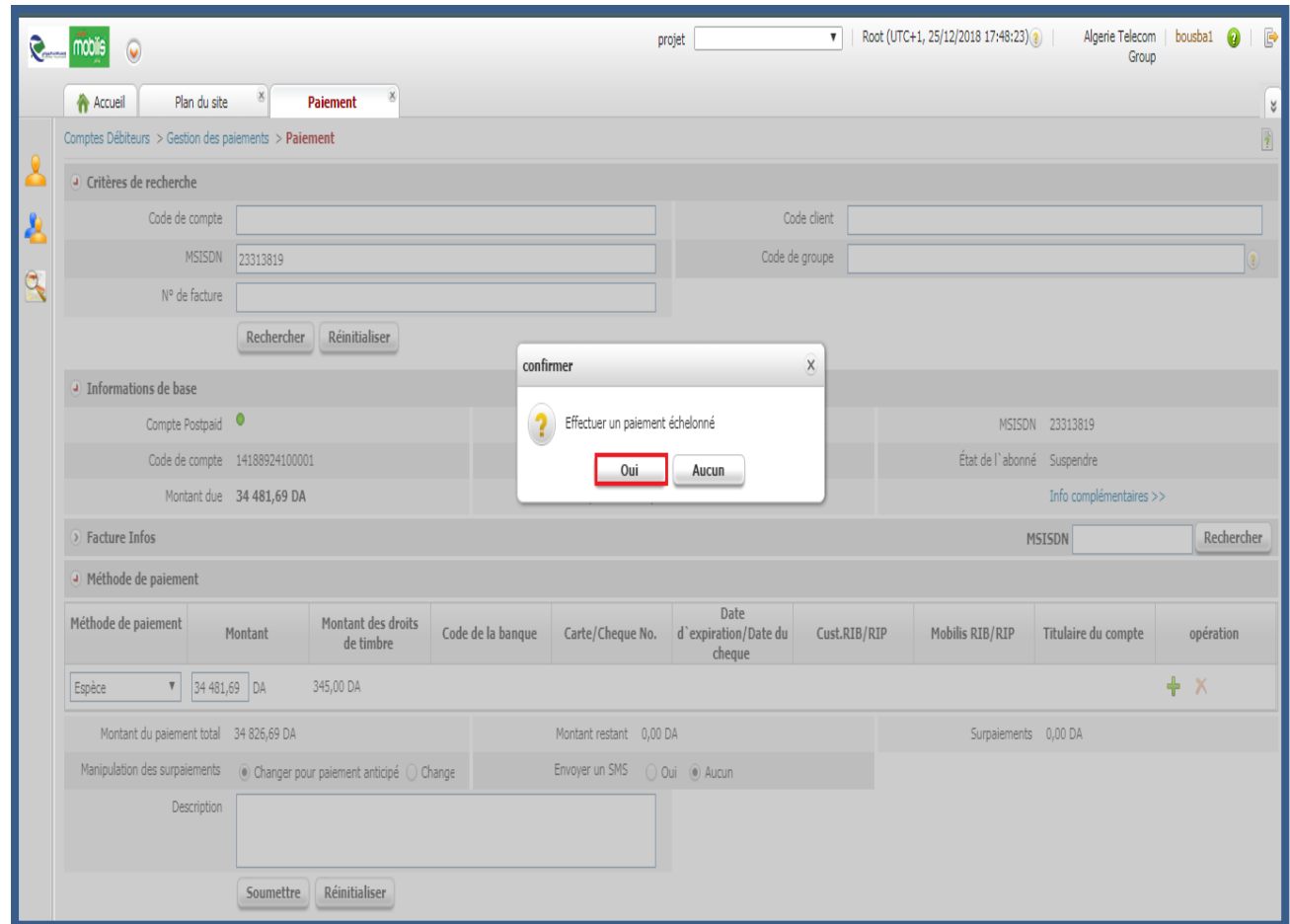
**Rechercher** | Réinitialiser

# Payment Arrangement – Echancier-

Un message  
S'affiche :

« Effectuer un  
Paiement échelonné »

Cliquer sur :  
« Oui »



proj: [dropdown] | Root (UTC+1, 25/12/2018 17:48:23) | Algérie Telecom Group | bousba1

Accueil | Plan du site | **Paiement**

Comptes Débiteurs > Gestion des paiements > **Paiement**

**Critères de recherche**

Code de compte [input] | Code client [input]  
MSISDN 23313819 | Code de groupe [input]  
N° de facture [input]

Rechercher | Réinitialiser

**Informations de base**

Compte Postpaid [status]  
Code de compte 14188924100001  
Montant due 34 481,69 DA

**Facture Infos**

MSISDN [input] | Rechercher

**Méthode de paiement**

Méthode de paiement	Montant	Montant des droits de timbre	Code de la banque	Carte/Cheque No.	Date d'expiration/Date du cheque	Cust.RIB/RIP	Mobilis RIB/RIP	Titulaire du compte	opération
Espèce	34 481,69 DA	345,00 DA							+ X

Montant du paiement total 34 826,69 DA | Montant restant 0,00 DA | Surpaiements 0,00 DA

Manipulation des surpaiements: ☒ Changer pour paiement anticipé ☐ Change | Envoyer un SMS: ☐ Oui ☒ Aucun

Description [input]

Soumettre | Réinitialiser

**confirmer**

? Effectuer un paiement échelonné

**Oui** | **Aucun**

# Payement Arrangement – Echancier-

Sélectionner  
« le mode de  
Paiement »

Introduire le  
Montant à encaisser

## Encaissement « arrangement de paiement »

projet  Root (UTC+1, 25/12/2018 17:50:36) | Algeria Telecom Group | bousba1

Accueil Plan du site Paiement **Versement**

**Informations de base**

Compte Postpaid	Nom du client	MSISDN
Code de compte	Code client	État de l'abonné
Montant due	Prépaiement	

**Méthode de paiement**

Type de paiement	Méthode de paiement	Montant	Montant des droits de timbre	Code de la banque	Carte/Cheque No.	Date d'expiration/Date du cheque	Cust.RIB/RIP	Mobilis RIB/RIP	Titulaire du compte	opération
Espèces	Espèce	6 896,34 DA	69,00 DA							

Montant du paiement total 6 965,34 DA Surpaiements 0,00 DA Manipulation des surpaiements ☐ Changer pour paiement anticipé ☐ Changement

Envoyer un SMS ☐ Oui ☒ Aucun

Description

Paiement arrangement N° de lot 7640

**Mensualité Détails**

Non.°	Prévue Date de Paiement	Montant de paiement prévue	Paiement prélevés	Montant à recouvrer au versement actuel	Montant du paiement	statut
1	25/12/2018 00:00:00	6 896,34 DA	0,00 DA	0,00 DA	6 896,34 DA	Ouvert
2	31/12/2018 00:00:00	9 195,12 DA	0,00 DA	9 195,12 DA	0,00 DA	Ouvert
3	31/01/2019 00:00:00	9 195,12 DA	0,00 DA	9 195,12 DA	0,00 DA	Ouvert
4	28/02/2019 00:00:00	9 195,11 DA	0,00 DA	9 195,11 DA	0,00 DA	Ouvert

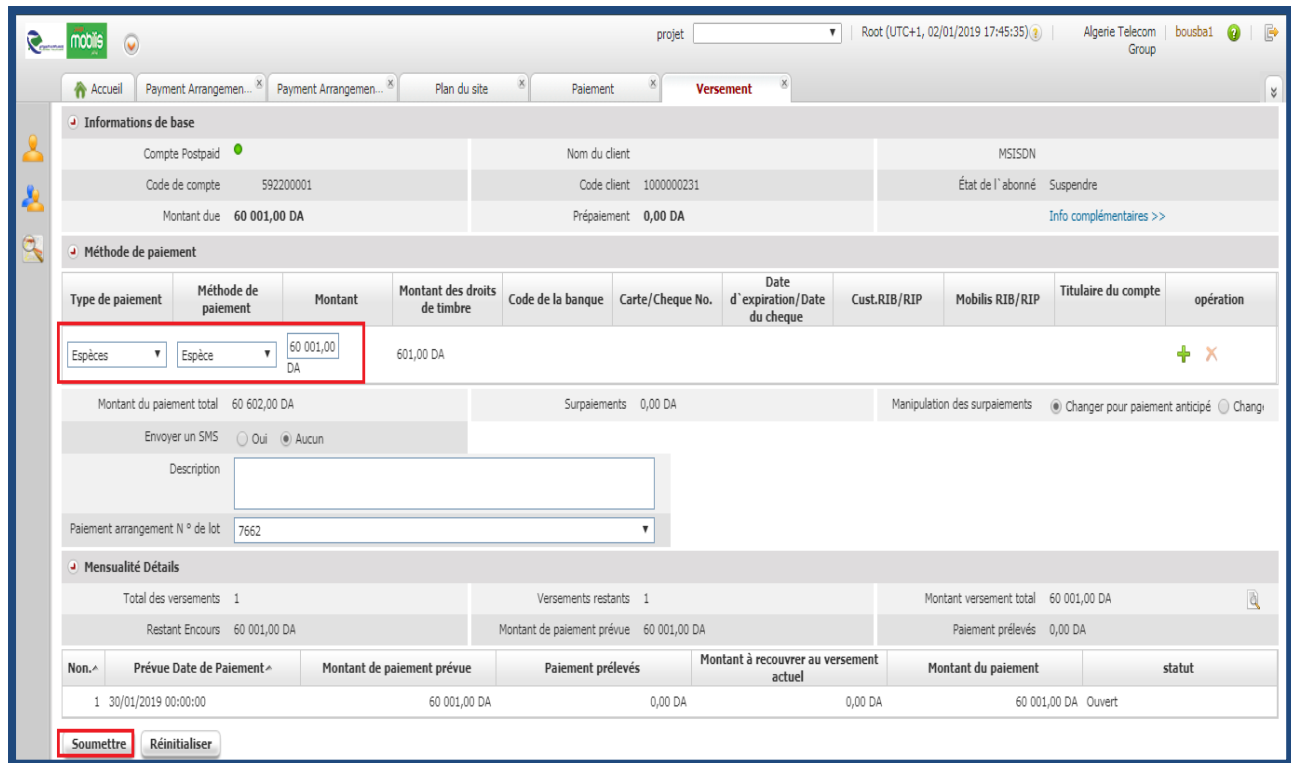


# 

Choisir le  
Mode de paiement  
Et saisir le montant

Et cliquer sur :  
« Soumettre »

## Encaissement « Promesse de paiement »



projet  Root (UTC+1, 02/01/2019 17:45:35) | Algerie Telecom Group | bousba1

Accueil Payment Arrangemen... Payment Arrangemen... Plan du site Paiement Versement

**Informations de base**

Compte Postpaid	Nom du client	MSISDN
Code de compte 592200001	Code client 1000000231	État de l'abonné Suspendre
Montant due 60 001,00 DA	Prépaiement 0,00 DA	<a href="#">Info complémentaires &gt;&gt;</a>

**Méthode de paiement**

Type de paiement	Méthode de paiement	Montant	Montant des droits de timbre	Code de la banque	Carte/Cheque No.	Date d'expiration/Date du cheque	Cust.RIB/RIP	Mobilis RIB/RIP	Titulaire du compte	opération
Espèces	Espèce	60 001,00 DA	601,00 DA							<span style="color: green;">+</span> <span style="color: red;">x</span>

Montant du paiement total 60 602,00 DA Surpaiements 0,00 DA Manipulation des surpaiements ☒ Changer pour paiement anticipé ☐ Chang

Envoyer un SMS ☐ Oui ☒ Aucun

Description

Paiement arrangement N° de lot 7662

**Mensualité Détails**

Total des versements 1	Versements restants 1	Montant versement total 60 001,00 DA
Restant Encours 60 001,00 DA	Montant de paiement prévue 60 001,00 DA	Paiement prélevés 0,00 DA

Non. ^	Prévue Date de Paiement ^	Montant de paiement prévue	Paiement prélevés	Montant à recouvrer au versement actuel	Montant du paiement	statut
1	30/01/2019 00:00:00	60 001,00 DA	0,00 DA	0,00 DA	60 001,00 DA	Ouvert

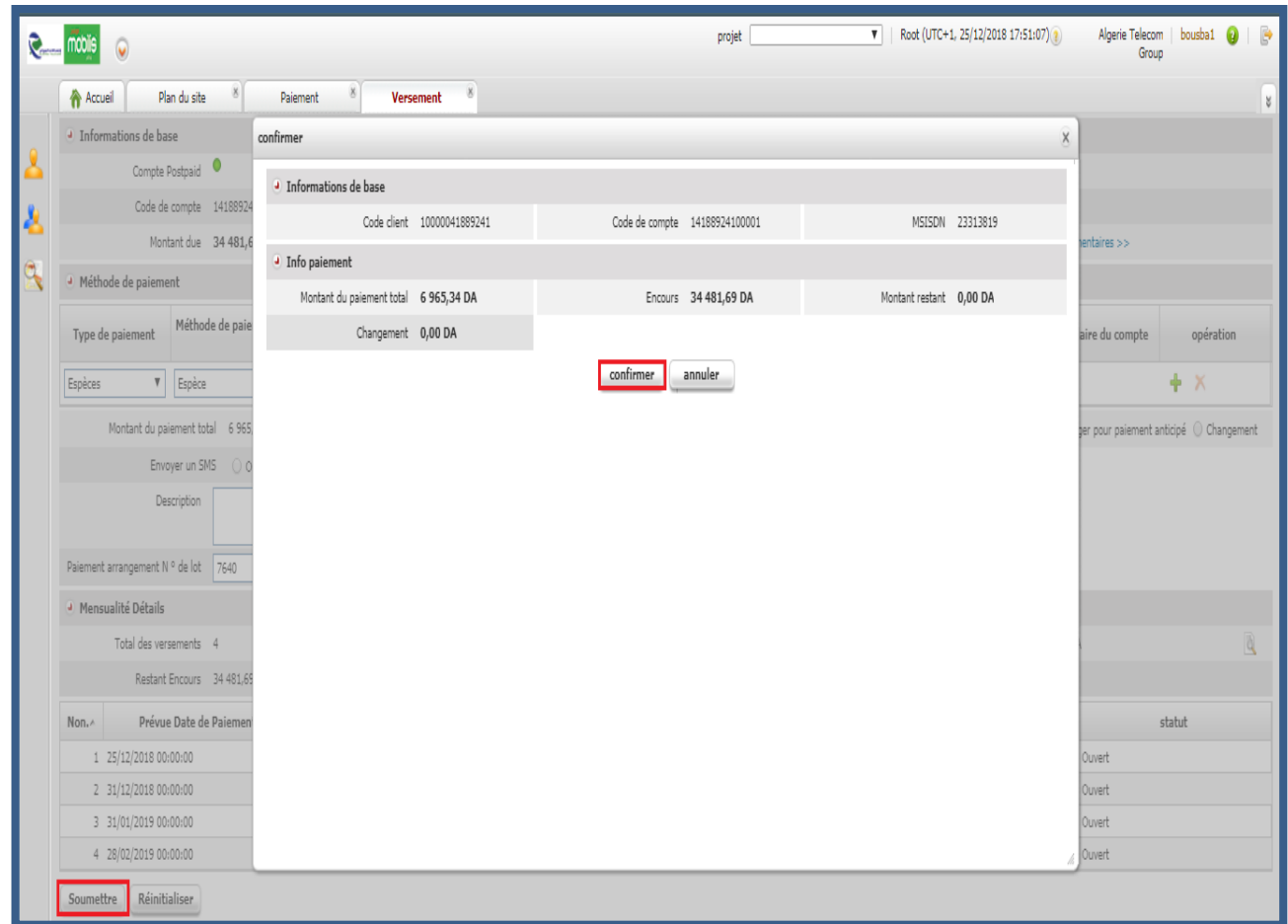
Soumettre Réinitialiser

## Payment Arrangement – Echancier-

Cliquer sur :  
« soumettre »

Puis

« Confirmer »



The screenshot displays the 'Versement' (Payment) section of the Algerie Telecom web portal. A confirmation modal is open, titled 'confirmer', with the following details:

Informations de base		
Code client	10000041889241	Code de compte
		14188924100001
		MSISON 23313819
Info paiement		
Montant du paiement total	6 965,34 DA	Encours
		34 481,69 DA
		Montant restant
		0,00 DA
Changement		0,00 DA

At the bottom of the modal are two buttons: 'confirmer' (highlighted with a red box) and 'annuler'.

In the background, the main form shows the 'Méthode de paiement' section with a 'Soumettre' button highlighted by a red box at the bottom left.

# Payement Arrangement – Echancier-

Cliquer sur :  
« Imprimer »

Pour éditer le  
Reçu de paiement

projet [dropdown] Root (UTC+1, 25/12/2018 17:51:31) Algérie Telecom Group bousba1

Accueil Plan du site Paiement **Versement**

**Informations de base**

Compte Postpaid	Nom du client	MSISDN
Code de compte	Code client	État de l'abonné
Montant due	Prépaiement	<a href="#">Info complémentaires &gt;&gt;</a>

**Méthode de paiement**

Type de paiement	Méthode de paiement	Montant	Montant des droits de timbre	Code de la banque	Carte/Cheque No.	Date d'expiration/Date du chèque	Cust.RIB/RIP	Mobilis RIB/RIP	Titulaire du compte	opération
...	Espèce	0,00 DA	0,00 DA							

Montant du paiement total 0,00 DA

Envoyer un SMS ☐ Oui ☒ Aucun

Description

Paiement arrangement N° de lot 7640

**Informations**

Païement réussi. Vous pouvez afficher les informations de transaction sur la page des journaux de transactions. Pour inverser le paiement, allez à la page de paiement d'inversion.

**imprimer** Aucun

**Mensualité Détails**

Total des versements	Versements restants	Montant versement total
Restant Encours	Montant de paiement prévue	Païement prélevés

Non.°	Prévue Date de Paiement°	Montant de paiement prévue	Païement prélevés	Montant à recouvrer au versement actuel	Montant du paiement	statut
1	25/12/2018 00:00:00	6 896,34 DA	6 896,34 DA	0,00 DA	0,00 DA	Fermé
2	31/12/2018 00:00:00	9 195,12 DA	0,00 DA	9 195,12 DA	0,00 DA	Ouvert
3	31/01/2019 00:00:00	9 195,12 DA	0,00 DA	9 195,12 DA	0,00 DA	Ouvert
4	28/02/2019 00:00:00	9 195,11 DA	0,00 DA	9 195,11 DA	0,00 DA	Ouvert

Soumettre Réinitialiser

# Payement Arrangement – Echéancier-

## Reçu De Paiement



Numéro de Reçu: 972004153  
 Nom de l'Agence: Direction du Support Commercial  
 Num. Tel. De l'Agence:  
 Date de Paiement: 2018-12-25 17:52:25  
 Adresse de l'Agence:  
 Code Client: 10000041889241  
 Nom du Client: Badreddine  
 Num. de l'Abonné: 23313819  
 Adresse du Client: Algeria, Alger, 16091  
 Code de compte: 14188924100001  
 Nombre de Lignes:

Mode de Paiement	Carte/Cheque	Devise	Devise Etrangère	Montant Payé	Timbre	Montant Total
Espèce		DZD		6 896,34 DA	69,00 DA	6 965,34 DA

Date Facture	Numéro de Facture	Service	Prix Unitaire	Remise	Montant Net	Montant
20170831	201704A-000001019974	AT_ADJUSTMENTDR_C 0,00 DA HARGECCODE	0,00 DA	0,00 DA	316,69 DA	316,69 DA
20171031	201705A-000000136760	AT_ADJUSTMENTDR_C 0,00 DA HARGECCODE	0,00 DA	0,00 DA	595,00 DA	595,00 DA
20171231	201706A-000001446727	AT_ADJUSTMENTDR_C 0,00 DA HARGECCODE	0,00 DA	0,00 DA	595,00 DA	595,00 DA
20180228	201801A-000000874953	AT_ADJUSTMENTDR_C 0,00 DA HARGECCODE	0,00 DA	0,00 DA	595,00 DA	595,00 DA
20180430	201802A-000000223395	AT_ADJUSTMENTDR_C 0,00 DA HARGECCODE	0,00 DA	0,00 DA	595,00 DA	595,00 DA
20180630	201803A-000001091506	AT_ADJUSTMENTDR_C 0,00 DA HARGECCODE	0,00 DA	0,00 DA	595,00 DA	595,00 DA
20180831	201804A-000001287458	AT_ADJUSTMENTDR_C 0,00 DA HARGECCODE	0,00 DA	0,00 DA	595,00 DA	595,00 DA
20181031	201805A-000000375902	AT_ADJUSTMENTDR_C 0,00 DA HARGECCODE	0,00 DA	0,00 DA	595,00 DA	595,00 DA
20181224	0016377034	AdjustmentChargeCode_ 0,00 DA 17	0,00 DA	0,00 DA	30 000,00 DA	2 414,65 DA
Montant Total:					6 965,34 DA	
Montant Avance:					0,00 DA	

Date d'impression: 2018-12-25 17:52:40  
 Signature de l'Agent

D

## Consultation payment Arrangement



## Payement Arrangement – Echéancier-

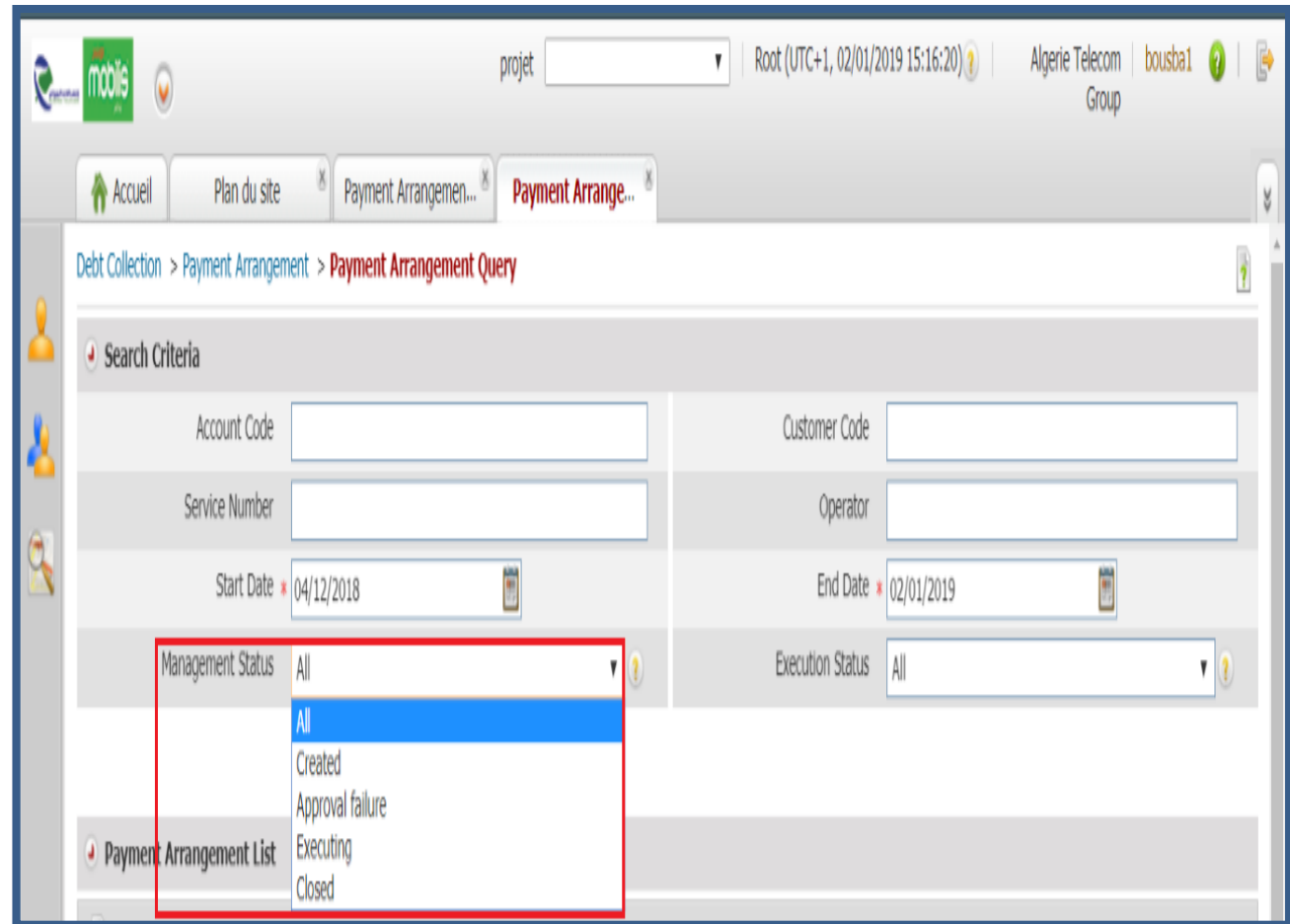
Pour rechercher  
Et consulter tous

« Arrangement  
de paiement »

Ou

« Promesse de  
Paiement »

Avec les différents  
Statuts



# Payement Arrangement – Echéancier-

Pour la consultation  
Cliquer sur  
« la loupe »

mobile

projet  Root (UTC+1, 02/01/2019 15:18:22) | Algerie Telecom Group | bousba1

Accueil | Plan du site | Payment Arrangemen... | **Payment Arrange..**

Debt Collection > Payment Arrangement > **Payment Arrangement Query**

**Search Criteria**

Account Code  Customer Code






Service Number  Operator

Start Date \* 04/12/2018  End Date \* 02/01/2019

Management Status All  Execution Status All

**Payment Arrangement List**

Export ▼

Account Code	Customer Code	Customer Name	Outstanding Amount	Agreed Amount	Remaining Outstanding Amount	Unbarring	Resumption	Creation Date	Management Status	Execution Status	Creator	Operation
10275000100001	10000002750001	.	21 461,89 DA	21 461,89 DA	21 461,89 DA	Yes	Yes	02/01/2019 15:06:28	Closed	Canceled	BADREDDINE BOUSBATA	
14188924100001	10000041889241	Badreddine	34 481,69 DA	34 481,69 DA	18 585,35 DA	Yes	Yes	25/12/2018 17:30:29	Executing	Violation confirmation	BADREDDINE BOUSBATA	
17215069100001	10000072150691	Badreddine BOUSBATA	2 877,44 DA	2 877,44 DA	1 336,13 DA	Yes	Yes	08/12/2018 11:21:21	Closed	Canceled	BADREDDINE BOUSBATA	
17215069100001	10000072150691	Badreddine BOUSBATA	2 877,44 DA	2 877,44 DA	2 877,44 DA	Yes	Yes	06/12/2018 09:59:18	Closed	Canceled	BADREDDINE BOUSBATA	
17215069100001	10000072150691	Badreddine BOUSBATA	2 877,44 DA	2 877,44 DA	2 877,44 DA	Yes	Yes	06/12/2018 09:23:13	Approval failure		charbel moussa	

Total des enregistrements: 5

10 ▼ Enregistrements   1 / 1

# Payement Arrangement – Echéancier-

Cliquer sur :  
« **Payment  
arrangement** »

Pour consulter les  
différentes  
Informations de  
« **arrangement de  
paiement** »  
Ou « **promesse  
De paiement** »

**Payment Arrangement** | Installment Details | Payment Logs | Outstanding Invoice | Approval Info

**Details**

Account Code	10275000100001	Customer Code	10000002750001
Service Number	23313142	Subscriber Status	Suspendre
Currency	DZD	Outstanding Amount	21 461,89 DA
Agreed Amount	21 461,89 DA	Remaining Outstanding Amount	21 461,89 DA
Payment Mode	Equal installment	Processing Mode After Completion	Continue collection
Payment Arrangement Policy	PA-AOD-PARTIC-Policy Name 1	Installment Unit	Month
Installments	3	Notification Action	
Days in Advance for Notification		Unbarring	Yes
Resumption	Yes	Handling Fee	
Handling Fee Collection Result		Start Date	03/01/2019
End Date	31/03/2019	Management Status	Closed
Execution Status	Canceled	Payment Arrangement ID	7660
Creator	BADREDDINE BOUSBATA	Create Date	02/01/2019 15:06:28
Approve Operator	802125	Approve Date	02/01/2019 15:11:18
Close Operator	802125	Close Date	02/01/2019 15:14:31

[Back](#)

**Payment Arrangement** | Installment Details | Payment Logs | Outstanding Invoice | Approval Info

**Details**

Account Code	14188924100001	Customer Code	10000041889241
Service Number	23313819	Subscriber Status	Suspendre
Currency	DZD	Outstanding Amount	34 481,69 DA
Agreed Amount	34 481,69 DA	Remaining Outstanding Amount	18 585,35 DA
Payment Mode	Equal installment	Processing Mode After Completion	Continue collection
Payment Arrangement Policy	PA-AOD-PARTIC-Policy Name 1	Installment Unit	Month
Installments	3	Notification Action	
Days in Advance for Notification		Unbarring	Yes
Resumption	Yes	Handling Fee	
Handling Fee Collection Result		Start Date	26/12/2018
End Date	28/02/2019	Management Status	Executing
Execution Status	Violation confirmation	Payment Arrangement ID	7640
Creator	BADREDDINE BOUSBATA	Create Date	25/12/2018 17:30:29
Approve Operator	802125	Approve Date	25/12/2018 17:40:43
Close Operator	Sys Auto	Close Date	

[Back](#)



## Payment Arrangement – Echancier-

Cliquer sur :  
« Installment details »

Pour Consulter :

1-Dates de paiement

2-Montants à payer

3-Statut

Payment Arrangement	Installment Details	Payment Logs	Outstanding Invoice	Approval Info	
Installment Period ID	Expected Payment Date	Expected Payment Amount	Actual Payment Date	Actual Payment Amount	Status
1	02/01/2019	4 292,38 DA		0,00 DA	Cancelled
2	31/01/2019	5 723,17 DA		0,00 DA	Cancelled
3	28/02/2019	5 723,17 DA		0,00 DA	Cancelled
4	31/03/2019	5 723,17 DA		0,00 DA	Cancelled

Back

0,00 DA Broke	Payment Arrangement	Installment Details	Payment Logs	Outstanding Invoice	Approval Info	
Installment Period ID	Expected Payment Date	Expected Payment Amount	Actual Payment Date	Actual Payment Amount	Status	
1	25/12/2018	6 896,34 DA	25/12/2018	6 896,34 DA	Kept	
2	31/12/2018	9 195,12 DA		0,00 DA	Broke	
3	31/01/2019	9 195,12 DA		0,00 DA	Broke	
4	28/02/2019	9 195,11 DA		0,00 DA	Broke	

Back

## Payment Arrangement – Echéancier-

Cliquer sur :  
« Payment logs »

Pour Consulter :  
la date  
Et le montant payé

Payment Arrangement | Installment Details | **Payment Logs** | Outstanding Invoice | Approval Info

Installment Period ID	Payment Date	Payment Amount	Cancellation Flag	Cancellation Time
Aucun résultat trouvé.				

Back

---

Payment Arrangement | Installment Details | **Payment Logs** | Outstanding Invoice | Approval Info






Installment Period ID	Payment Date	Payment Amount	Cancellation Flag	Cancellation Time
1	25/12/2018	6 896,34 DA N		

Back

## Payment Arrangement – Echancier-

Cliquer sur :  
« Outstanding invoice »

Pour Consulter les  
Factures impayées  
qui font  
Objet d'un « arrangement  
de paiement » ou  
« Promesse de paiement »


Payment Arrangement	Installment Details	Payment Logs	Outstanding Invoice	Approval Info	
Invoice NO.	Due Date	Bill Cycle ID	Currency	Total Outstanding Amount	Operation
0016382060	11/11/2018	20180912	DZD	20 000,00 DA	
0016382059	11/11/2018	20180912	DZD	371,85 DA	
201803A-000002976155	14/08/2018	20180512	DZD	376,04 DA	
201805A-000002493808	15/12/2018	20180912	DZD	357,00 DA	
201804A-000002776250	14/10/2018	20180712	DZD	357,00 DA	

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## Payment Arrangement – Echancier-

Cliquer sur :  
« **Approval info** »

Pour Consulter le  
Résultat de  
L'approbation



The screenshot shows a web interface with a tabbed menu at the top. The tabs are: 'Payment Arrangement', 'Installment Details', 'Payment Logs', 'Outstanding Invoice', and 'Approval Info'. The 'Approval Info' tab is selected and highlighted with a red border. Below the tabs, the 'Approval Date' is displayed as '02/01/2019 15:11:18'. Below that, the 'Approval Result' is displayed as 'Pass', which is also highlighted with a red border. Below the result, there is a 'Description' field which is currently empty. At the bottom of the interface, there is a 'Back' button.

Approval Date
02/01/2019 15:11:18

Approval Result
Pass

Description

Back

# Merci

