

Westfield State University Campus Dining Services

Document Number: WSU-CDS-2023-005 **Effective Date:** August 15, 2023

Overview

Welcome to Westfield State University Dining Services! We are committed to providing a wide variety of delicious, nutritious, and convenient dining options to our entire campus community. This document outlines the dining services available, including meal plans, dining locations, and important policies. Our goal is to enhance your campus experience by offering quality food and exceptional service.

Dining Locations

Westfield State University offers a variety of dining locations across campus to suit your needs. From traditional dining halls to cafes and grab-and-go options, you'll always find something to satisfy your cravings.

Location	Type	Description
The Nest	All-You-Care-to-Eat Dining Hall	Our main dining hall, featuring a wide array of options including a salad bar, grill, pizza, pasta, and international cuisine.
Westfield Eatery	Food Court	Located in the heart of campus, the Eatery offers popular chains like Subway, Chick-fil-A, and Starbucks.
The Hoot Spot	Cafe	A cozy spot for coffee, pastries, and light lunches. Perfect for a quick snack or study session.
Owl's Express	Grab-and-Go	Conveniently located in the library, offering pre-packaged sandwiches, salads, and snacks.

Meal Plan Options

We offer a range of meal plans to fit your lifestyle and budget. All resident students are required to have a meal plan. Commuter students, faculty, and staff are also welcome to purchase a meal plan.

Plan Name	Cost per Semester	Meals per Week	Dining Dollars per Semester	Guest Meals per Semester
Unlimited Plan	\$2,850	Unlimited	\$150	5
15-Meal Plan	\$2,600	15	\$250	3
10-Meal Plan	\$2,350	10	\$350	2
Commuter Plan	\$500	40 meals per semester	\$100	0

Dining Dollars

Dining Dollars are a flexible and convenient way to dine on campus. They are included with every meal plan and can be used at any of our dining locations, including the food court and cafes. Dining Dollars work like a debit card, and the amount is deducted from your account with each purchase. Additional Dining Dollars can be added to your account at any time.

Dietary Accommodations

Westfield State Dining Services is committed to providing options for students with dietary restrictions and allergies. Our culinary team is trained to handle special dietary needs, and we offer a variety of vegetarian, vegan, and gluten-free options daily. Students with specific concerns should contact our registered dietitian to create a personalized dining plan.

Hours of Operation

Location	Monday-Friday	Saturday	Sunday
The Nest	7:00 AM - 9:00 PM	9:00 AM - 8:00 PM	9:00 AM - 8:00 PM
Westfield Eatery	10:00 AM - 8:00 PM	11:00 AM - 6:00 PM	11:00 AM - 6:00 PM
The Hoot Spot	7:30 AM - 5:00 PM	Closed	Closed
Owl's Express	8:00 AM - 10:00 PM	12:00 PM - 6:00 PM	12:00 PM - 6:00 PM

Guest Meals

Guest meals are included with the Unlimited, 15-Meal, and 10-Meal plans. You can use your guest meals to treat a friend or family member to a meal at The Nest. Simply inform the cashier that you would like to use a guest meal when you swipe your card.

How to Access and Use Dining Services

Your Westfield State University ID card is your key to accessing all dining services on campus. Simply present your ID card to the cashier at any of our dining locations to use your meal plan, Dining Dollars, or guest meals. You can check your meal plan balance and transaction history online through the university portal.

Policies and Guidelines

To ensure a pleasant dining experience for everyone, we ask that you adhere to the following policies and guidelines:

- Your meal plan is non-transferable and can only be used by you.
- Do not remove food or beverages from The Nest, with the exception of one piece of fruit or a dessert.
- Please be respectful of other diners and our staff.
- Clean up after yourself by returning your dishes to the designated area.

- Report any lost or stolen ID cards to the university police immediately.

Contact Information

For questions or concerns about dining services, please contact us:

- **Phone:** (555) 123-4567
- **Email:** dining@westfieldstate.edu
- **Office:** Student Union Building, Room 210

Frequently Asked Questions (FAQ)

Q: Can I change my meal plan?

A: Yes, you can change your meal plan during the first two weeks of each semester. To do so, please visit the Dining Services office.

Q: What happens if I run out of Dining Dollars?

A: You can add more Dining Dollars to your account at any time through the university portal or by visiting the Dining Services office.

Q: Do my meal swipes and Dining Dollars roll over to the next semester?

A: Meal swipes do not roll over from semester to semester. However, any unused Dining Dollars will roll over from the fall to the spring semester, but not to the next academic year.

Q: What if I have a food allergy?

A: We are committed to accommodating students with food allergies. Please contact our registered dietitian to discuss your specific needs and develop a plan to ensure you can dine safely on campus.

Revision History

Date	Version	Author	Description of Changes
2023-08-15	1.0	Dining Services	Initial document creation.