

**PLEASE RETURN TO: [returns@montpellier-appliances.com](mailto:returns@montpellier-appliances.com)**

**RETURNS NUMBER: 03333 234 473 opt. 3-2-3**

## COMPLETE IN BLOCK CAPITALS

Products should be in 'as new' condition, clean, suitably packaged with all accessories.

**Visible box damage must be reported within 72 hours of delivery.**

**SECTIONS MARKED \* MUST BE COMPLETED**

Incomplete sections shall be rejected and will lead to a delay in collection and credit

### Minerva/Repair Tech Authorisation Code

**DATE** \* **\*Please tick as appropriate.** ☐ NEW ☐ FAIL ON INSTALL ☐ WARRANTY APPROVED CREDIT ☐ DAMAGED

ACCOUNT NUMBER	BUSINESS NAME	
*	*	*Damage allowance considered?

COLLECTION ADDRESS		TELEPHONE NUMBER	*
*		MOBILE NUMBER	
		FAX NUMBER	
		EMAIL ADDRESS	
	POST CODE	*	*

## PROOF OF PURCHASE

Montpellier Invoice CMD / AMD No. or Montpellier Direct Order No.	Date Supplied
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## CONSUMER DETAILS

Consumer Name	*		Date of Purchase	*	
Consumer Address	*				
			Post Code	*	
Consumer Repair (Yes/Returned)	*				

## PRODUCT DETAILS

Product Make \* Model Number \*

DETAILED INFORMATION	EXPLAIN IN FULL DETAIL - Lack of detail will mean that	Serial Number	*
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**IMPORTANT PLEASE READ:**

Damaged goods should be reported upon delivery, after this the manufacturer authorisation number will be required. The collection of the product does not necessarily imply an agreement to credit the item as we reserve the right to ensure full terms and conditions have been met.

PLEASE EMAIL US ANY ENGINEERS REPORTS YOU HAVE RECEIVED. PLEASE ATTACH A COPY OF THE UPLIFT FORM TO THE SIDE OF THE RETURNED ITEM.