

A

Mini Project Report (BCS 554) (5th Semester)

On

SmartEats: Digital Canteen Platform

Group No- 41

Submitted

In partial fulfillment

For the award of the Degree of

Bachelor of Technology

In the Department of Computer Science & Engineering



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Vision and Mission of the Institute and Department

Vision:

To make IMSEC an Institution of Excellence for empowering students through technical education, incorporating human values, and developing engineering acumen for innovations and leadership skills to upgrade society.

Mission:

Mission 1: To promote academic excellence by continuous learning in core and emerging Engineering domains using innovative teaching and learning methodologies.

Mission 2: To inculcate values and ethics among the learners.

Mission 3: To promote industry interactions and cultivate young minds for entrepreneurship.

Mission 4: To create a conducive learning ecosystem and research environment on a perpetual basis to develop students as technology leaders and entrepreneurs who can address tomorrow's societal needs.

Vision of the Department

To provide globally competent professionals in the field of Computer Science & Engineering embedded with sound technical knowledge, aptitude for research and innovation, and nurture future leaders with ethical values to cater to the industrial & societal needs.

Mission of the Department

Mission 1: To provide quality education in both the theoretical and applied foundations of Computer Science & Engineering.

Mission 2: Conduct research in Computer Science & Engineering resulting in innovations thereby nurturing entrepreneurial thinking.

Mission 3: To inculcate team building skills and promote life-long learning with a high societal and ethical values.

Program Outcomes (POs) and Program Specific Outcomes (PSOs)

S. No.	Program Outcomes / Program Specific Outcomes
PO1.	Engineering knowledge: Apply the knowledge of mathematics, science, engineering fundamentals, and an engineering specialization to the solution of complex engineering problems.
PO2.	Problem analysis: Identify, formulate, review research literature, and analyze complex engineering problems reaching substantiated conclusions using first principles of mathematics, natural sciences, and engineering sciences.
PO3.	Design/development of solutions: Design solutions for complex engineering problems and design system components or processes that meet the specified needs with appropriate consideration for the public health and safety, and the cultural, societal, and environmental considerations.
PO4.	Conduct investigations of complex problems: Use research-based knowledge and research methods including design of experiments, analysis and interpretation of data, and synthesis of the information to provide valid conclusions.
PO5.	Modern tool usage: Create, select, and apply appropriate techniques, resources, and modern engineering and IT tools including prediction and modelling to complex engineering activities with an understanding of the limitations.
PO6.	The engineer and society: apply reasoning informed by the contextual knowledge to assess societal, health, safety, legal and cultural issues and the consequent responsibilities relevant to the professional engineering practice.
PO7.	Environment and sustainability: Understand the impact of the professional engineering solutions in societal and environmental contexts, and demonstrate the knowledge of, and need for sustainable development.
PO8.	Ethics: Apply ethical principles and commit to professional ethics and responsibilities and norms of the engineering practice.
PO9.	Individual and team work: Function effectively as an individual, and as a member or leader in diverse teams, and in multidisciplinary settings.
PO10.	Communication: Communicate effectively on complex engineering activities with the engineering community and with society at large, such as, being able to comprehend and write effective reports and design documentation, make effective presentations, and give and receive clear instructions.
PO11.	Project management and finance: Demonstrate knowledge and understanding of the engineering and management principles and apply these to one's own work, as a member and leader in a team, to manage projects and in multidisciplinary environments.
PO12.	Life-long learning: Recognize the need for, and have the preparation and ability to engage in independent and life-long learning in the broadest context of technological change.

CSE Department Program Educational Objectives (PEOs)

B. Tech Computer Science & Engineering Department has the following Program Educational Objectives:

PEO1: Possess core theoretical and practical knowledge in Computer Science and Engineering for successful career development in industry, pursuing higher studies or entrepreneurship.

PEO2: Ability to imbibe life long learning for global challenges to impact society and environment.

PEO3: To demonstrate work productivity with leadership and managerial skills having ethics and human value in progressive career path.

PEO4: To exhibit communication skill and collaborative skill plans and participate in multidisciplinary Computer Science & Engineering fields .

CSE Department Program Specific Outcomes (PSOs)

B.Tech Computer Science & Engineering Department has the following Program Specific Outcomes:

PSO1: To analyze and demonstrate, the recent engineering practices, ethical values and strategies in real time world problems to meet the challenges for the future.

PSO2: To develop adaptive computing system using computational intelligence strategies and algorithmic design to address diverse data analysis and machine learning challenges.

CO-PO-PSO MAPPING FOR ACADEMIC SESSION 2025-26

Course Name: Mini Project

Course Code: BCS-554

Semester / Year: 5th / 3

NBA Code: C310

Faculty name(s): Ms. Meenu Sharma/ Ms. Vandana Tomar

Course Outcomes:

SI.NO	DESCRIPTION	COGNITIVE LEVEL (BLOOMS TAXONOMY)
C310.1	Developing a technical artifact requiring new technical skills and effectively utilizing a new software tool to complete a task	K3
C310.2	Writing requirements documentation, Selecting appropriate technologies, identifying and creating appropriate test cases for systems.	K4
C310.3	Demonstrating understanding of professional customs & practices and working with professional standards.	K2
C310.4	Improving problem-solving, critical thinking skills and report writing.	K5
C310.5	Learning professional skills like exercising leadership, behaving professionally, behaving ethically, listening effectively, participating as a member of a team, developing appropriate workplace attitudes	K6

CO-PO-PSO Mapping:

	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PO10	PO11	PO12	PSO1	PSO2
C310.1	3	3	3	3	3	2	1	2	2	2	2	3	3	3
C310.2	3	3	2	2	2	1	1	2	2	3	1	1	2	3
C310.3	1	1	1	1	1	3	2	3	2	2	2	2	2	1
C310.4	3	3	3	3	3	2	1	1	2	3	1	3	1	1
C310.5	1	1	1	1	1	2	2	3	3	3	3	1	1	1
C310	2.20	2.20	2.00	2.00	2.00	2.00	1.40	2.20	2.20	2.60	1.80	2.00	1.80	1.80

Candidate's Declaration

I hereby declare that the work, which is being presented in the Mini Project (BCS 554), titled “**SmartEats: Digital Canteen Platform**” is being submitted for the partial fulfillment for the Mini project work in 5th semester for the award of “**Bachelor of Technology**” in the **Department of Computer Science & Engineering, IMS Engineering College, Ghaziabad**, affiliated to Dr. A.P.J. Abdul Kalam Technical University, Lucknow, Uttar Pradesh. This mini project work is a record of my own investigations carried under the Guidance of **Mr Asim Kumar Rai, Assistant Professor** IMS Engineering College, Ghaziabad.

I have not submitted the project work presented in this Mini project anywhere for the award of any other Degree.

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CERTIFICATE

This is certified that the Mini Project Report titled “**SmartEats: Digital Canteen Platform**” submitted by **Mohd Sohail , Jesvin Cherian, Karan Kr. Maurya, Kishan Sharma, Majid Ali** in the **Department of Computer Science and Engineering, IMS Engineering College, Ghaziabad**, affiliated to Dr. A.P.J. Abdul Kalam Technical University, Lucknow, Uttar Pradesh for the award of the Degree of Bachelor of Technology in Computer Science & Engineering is a record of bonafide work carried out by him/her/them under my supervision. In my opinion, the 5th Semester Mini Project Report has reached the standards of fulfilling the requirements of the regulations of Degree.

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ACKNOWLEDGEMENT

First and foremost, I would like to express my sincere gratitude to my Mini Project Supervisor **Mr. Asim Kumar Rai, Assisant Professor CSE Department**, IMS Engineering College, Ghaziabad, who gave me this opportunity with important guidelines regarding various points to be taken for my Mini Project work and also for his deep involvement, precious advice, invaluable suggestions and continuous motivation throughout this work. I am highly obliged to him for always being there for my needs. I consider myself very fortunate for having been associated with a Mentor like him. His affection, guidance, and scientific approach served as a veritable incentive for the completion of this work.

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I express my sincere gratitude to **Prof. (Dr.) Sonali Mathur, HoD (CSE)**, IMSEC, Ghaziabad, for his stimulating guidance, continuous encouragement, and supervision throughout the course of the present work.

I would also like to express my genuine gratitude to **Mr. Meenu Sharma and Ms. Vandana Tomar, Mini Project Coordinator** for their valuable suggestions and advice in carrying out this work.

I also like to thank the entire department faculty who helped me directly or indirectly to complete my work. This acknowledgment will remain incomplete if I fail to express my deep sense of obligation to my family and God for their consistent blessings and encouragement.

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CHAPTER 1

INTRODUCTION

1.1 Background

SmartEats traditional canteens in educational institutions and offices often rely on manual processes for taking orders, managing inventory, and handling payments. This approach can lead to long queues, delays, billing errors, stock shortages, and a lack of transparency. As the number of users grows, these problems become more pronounced, affecting both the efficiency of canteen operations and the satisfaction of students and staff.

1.2 Objective

The objective of the SmartEats Digital Canteen Platform is to automate canteen operations, reducing the manual workload involved in order processing, billing, and inventory management. By digitizing these tasks, the system ensures smoother and faster operations for both staff and users. Another objective is to improve the user experience by allowing students and staff to place orders quickly and efficiently through an online platform, minimizing waiting time and inconvenience.

1.3 Scope of Project

The scope of the SmartEats Digital Canteen Platform aims to streamline and automate canteen operations for educational institutions and offices. It enables online ordering, reducing wait times and minimizing manual errors in order processes. The system provides real-time inventory management, helping staff track stock and prevent wastage efficiently. Secure digital payments and detailed analytics offer transparency, convenience, and insights into sales trends and popular items. Additionally, the system is scalable and can be enhanced in the future with features like AI-based recommendations, loyalty programs, and mobile app integration.

1.4 Problem Statement

Traditional canteen management systems in educational institutions or offices face several challenges such as long queues, manual order taking, inaccurate billing, inventory mismanagement, and a lack of transparency. Students and staff often waste time waiting for their orders, while canteen staff struggle to track inventory, manage payments, and generate sales reports efficiently. These inefficiencies negatively impact the overall user experience and hinder smooth canteen operations.

CHAPTER 2

LITERATURE SURVEY

In 2021, Meher et al. [1] introduced one of the earliest frameworks for canteen automation, focusing on replacing manual operations with web and mobile technologies. Their study emphasized efficiency gains and reduction of human error, laying the foundation for later digital transformation in food service environments.

Building on this, Sharma et al. [2] in 2022 explored self-service kiosks and mobile ordering platforms, demonstrating significant improvements in queue management, order accuracy, and customer satisfaction compared to traditional over-the-counter systems.

Holkar et al. [3] in 2023 advanced the field by integrating cloud-based smart canteen systems for university campuses. Their work highlighted scalability, real-time data synchronization, and the potential of cloud computing to support cashless transactions and transparent financial records.

In 2024, Kadam et al. [4] investigated automation for operational efficiency, focusing on real-time tracking technologies such as web sockets and push notifications. Their findings showed reduced congestion and improved communication between kitchen staff and customers, further enhancing the dining experience.

Finally, Yadav et al. [5] presented Food Flex, a comprehensive automation solution that incorporated forecasting, inventory management, and waste reduction strategies. Their study demonstrated how predictive analytics could minimize food waste while optimizing order planning, representing a mature stage of canteen automation.

CHAPTER 3

METHODOLOGY

3.1 Problem Definition

The current canteen system faces problems like long queues, slow service, and manual order mistakes. Students often wait longer because there is no digital system for viewing menus or placing orders. Payments and billing also take more time because everything is done manually. To solve this, the project aims to design an online system where users can order food, make payments, and track order status easily. The final system makes canteen operations faster, easier, and more organized.

3.2 Data Flow Diagram

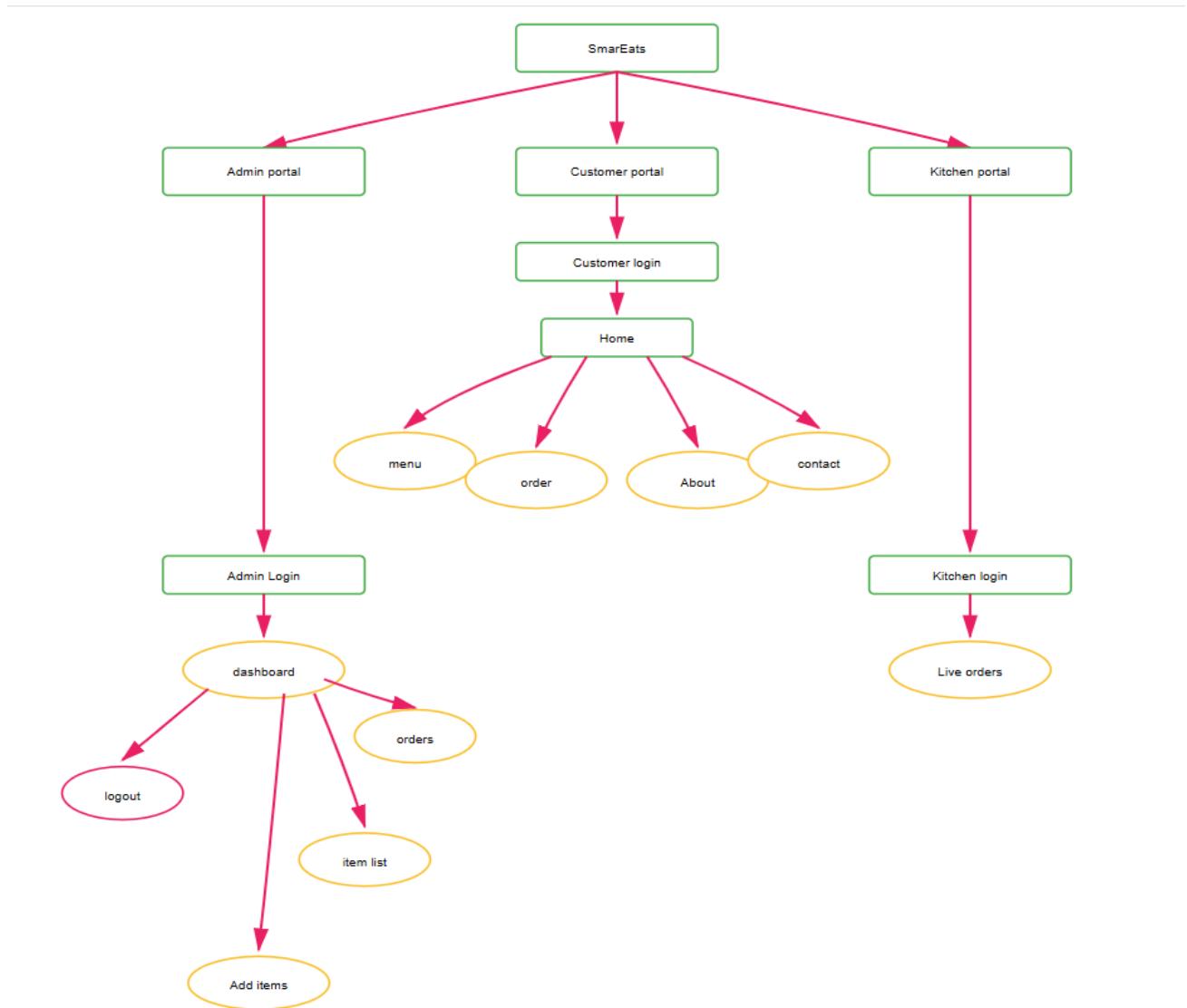


Figure 3.1: The figure represents the Navigation Flow of the SmartEats Digital Canteen Management System. It demonstrates how users access the application through role-based login and are redirected to different portals — Customer, Admin, and Kitchen — based on their credentials. Customers can browse the menu, place orders, view order history, and access support information through the Home interface. The Admin panel allows managing food items, monitoring customer orders, and maintaining inventory. The Kitchen portal enables staff to track and process live orders efficiently. The structure ensures smooth interaction, clear accessibility, and streamlined operational flow across all user roles.

3.3 Tools and Technology Used

The project employs a combination of hardware and software tools to create a responsive and functional automated canteen system.

Software Tools:

- **Frontend:** HTML, CSS, JavaScript
- **Backend:** Node.js, Express.js
- **Database:** MongoDB
- **Authentication:** Login/Signup, Customer, Kitchen, Admin (Role-based access)
- **API Services:** Registration, Login, Logout, Order Management, Inventory Management, Role-based APIs
- **Version Control:** Git & GitHub

Hardware Requirements:

- **Processor:** Intel i5 or equivalent
- **RAM:** Minimum 8 GB
- **Storage:** SSD preferred, 256 GB or more
- **Internet Connection:** Required for online functionalities and updates

CHAPTER 4

IMPLEMENTATION

SmartEats – Three-Tier Implementation Architecture

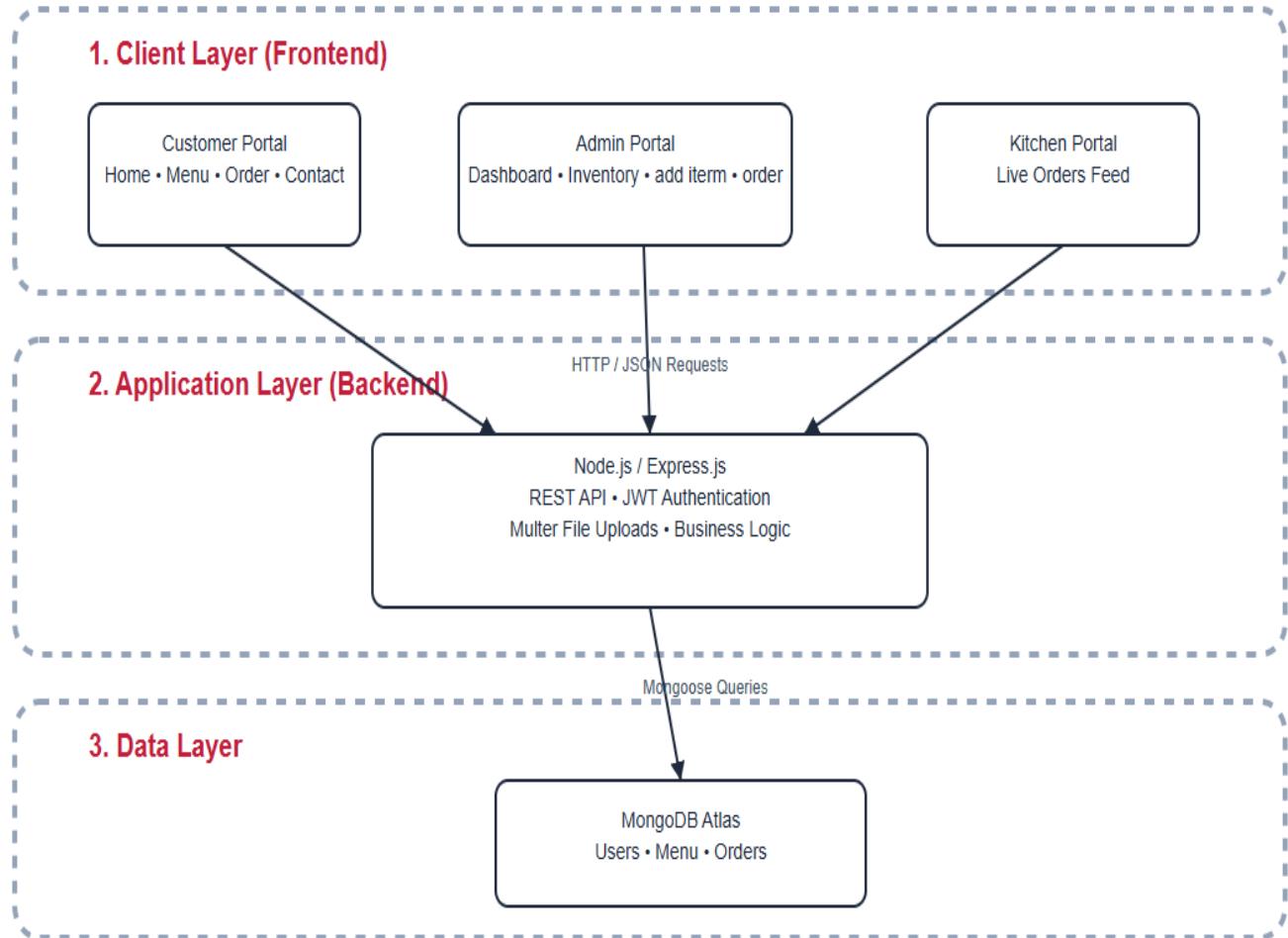


Figure 4.1: Flow Diagram of Implementation

Figure 4.1 Illustrates the implementation workflow of the SmartEats Digital Canteen System, showing how customers, administrators, and kitchen staff access their respective portals through secure authentication. The frontend communicates with the backend via RESTful APIs for handling menu operations, order processing, and inventory updates. All data is stored and managed in MongoDB Atlas for fast and reliable access.

This three-tier architecture ensures smooth communication between modules, efficient kitchen operations, and centralized system administration. The layered structure improves scalability, performance, and maintainability of the entire system.

Skip The Line Grab Your Food

Your canteen favorites, freshly made and ready for pickup. No waiting, just ordering. Hot food, right on time.



Figure 4.2 Customer home page

Figure 4.2 A seamless digital canteen platform that lets users skip queues and instantly pick up freshly prepared meals. SmartEats offers fast ordering, real-time updates, and a smooth, modern food-pickup experience

Our Full Menu



Aerated Drinks

Aerated drinks contain carbon dioxide as solute and water liquid as solvent

₹50.00

+ Add



matr panir

mater panir

₹100.00

Your Order

matr panir x1 ₹100.00

Areted Drinks x1 ₹50.00

Total: ₹150.00

Place Order

Figure 4.3 Menu and order section

Figure 4.3 A smart, user-friendly menu interface that lets customers browse dishes, add items instantly, and view their order summary in real time. SmartEats makes food selection smooth, transparent, and effortless.

My Past Orders

Order Date: 29/11/2025**Pending**

1 x matr panir

₹100

Total: ₹100.00**Order Date: 29/11/2025****Pending**

1 x matr panir

₹100

Total: ₹100.00

Figure 4.4 Order status & history

Figure 4.4 A clean and user-friendly interface where customers can view their past orders along with order dates and item details. The order status is clearly displayed to keep users updated. This feature provides transparency and easy access to order history for future reference.

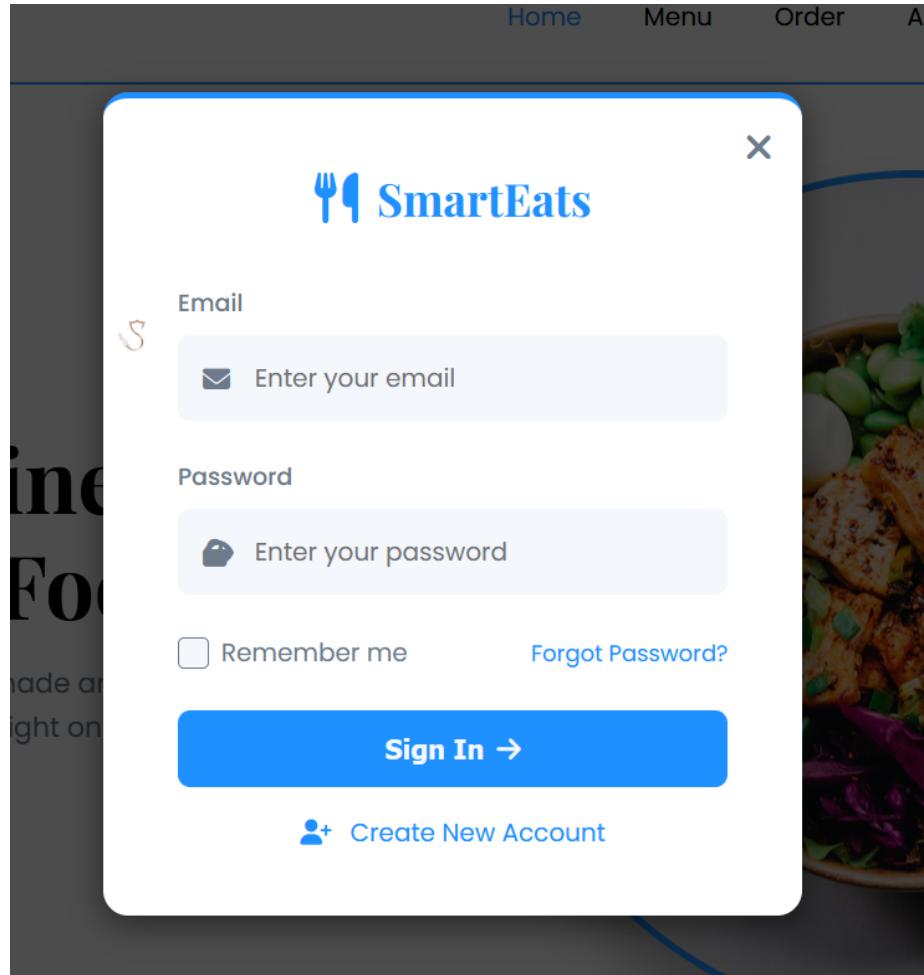


Figure 4.5 Customer login/Register page

Figure 4.5 depicts a secure and intuitive login interface that allows users to quickly access their SmartEats account. Designed with a clean layout for smooth sign-in, password recovery, and easy account creation.

Today's Sales Report

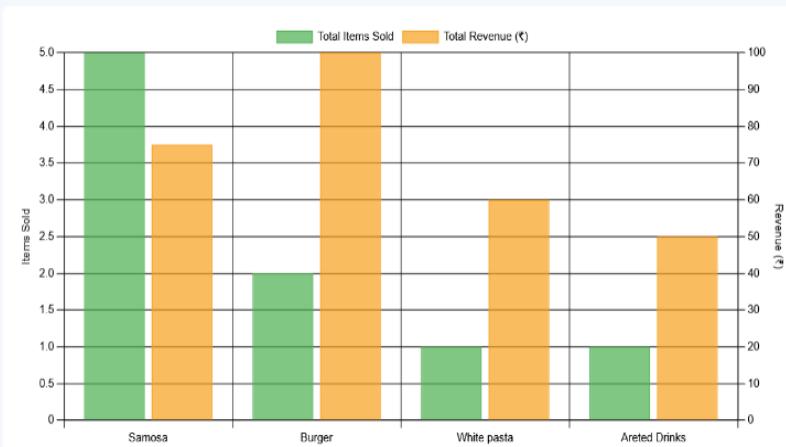
**Figure 4.6** Daily sales analytics dashboard

Figure 4.6 depicts A detailed sales analytics dashboard that displays total items sold and revenue generated for each food category. This visual report helps admins track daily performance and make data-driven decisions

Add New Menu Item

Product Image

 cheese-fries.jpg


Product Name

frenchfries

Price (in ₹)

100

Figure 4.7 Menu management

Figure 4.7 depicts a dedicated admin interface that allows uploading product images, entering item details, and setting prices to seamlessly add new dishes to the SmartEats menu. Designed for quick, efficient, and accurate menu management.

Product	Price	Category	Actions
 Aerated Drinks Aerated drinks contain carbon dioxide as solute and water liquid as solvent.	₹50.00	Drink	<button>Delete</button>
 mater panir mater panir	₹100.00	dinner	<button>Delete</button>
 Samosa A samosa is a fried South Asian pastry with a savory filling that mostly consists of vegetables like spiced potatoes, onions, and peas, but can also include meat, fish, or cheese.	₹15.00	snaks	<button>Delete</button>
 Burger A hamburger, simply known as a burger, consists of fillings—	₹50.00	snaks	<button>Delete</button>

Figure 4.8 Admin list of items

Figure 4.8 A streamlined management panel where admins can view all menu items along with their prices and categories, ensuring efficient oversight. The interface also allows quick deletion of items to keep the menu updated and accurate

Order ID	Customer	Address	Items	Total Items	Price	Payment
#bd5552	Walk-in customer123	N/A	matr panir ₹100.00 x 1	1	₹100.00	
#bd554f	Walk-in customer123	N/A	matr panir ₹100.00 x 1	1	₹100.00	
#411602	Walk-in customer123	N/A	Samosa ₹15.00 x 1 Burger ₹50.00 x 1	2	₹65.00	
#4115db	Walk-in customer123	N/A	matr panir ₹100.00 x 1	1	₹100.00	
#4115d8	Walk-in customer123	N/A	Aerated Drinks ₹50.00 x 1	1	₹50.00	

Figure 4.9 Admin list of orders

Figure 4.9 An organized order management panel where admins can view all customer orders with essential details such as items, quantity, and price. The interface helps in monitoring order status effectively. It ensures smooth coordination between admin and kitchen staff for timely order processing.

Live Orders

Order: #411602

For: Walk-in | 10:20 AM

1x Samosa

1x Burger

[✓ Mark as Completed](#)**Order: #4115db**

For: Walk-in | 10:19 AM

1x matr panir

[✓ Mark as Completed](#)**Order: #4115d8**

For: Walk-in | 10:19 AM

1x Areted Drinks

[✓ Mark as Completed](#)**Order: #411431**

For: Walk-in | 10:17 AM

8x Areted Drinks

[✓ Mark as Completed](#)

Figure 4.10 Real time order management

Figure 4.10 depicts a real-time kitchen dashboard displaying all active customer orders with item details and timestamps. Staff can efficiently track, prepare, and update order status using the “Mark as Completed” feature.

CHAPTER 5

FUTURE SCOPE & CONCLUSION

4.1 Limitations of the System

The SmartEats Digital Canteen System is a centralized platform for managing ordering and payment processes. During peak hours, delays may still occur due to kitchen capacity limitations, even if the ordering is digital. Users who are not familiar with technology may also face difficulties in using the system effectively. Additionally, server downtime or hardware failures can temporarily disrupt the workflow.

- **Heavy Dependency on Internet Connectivity**

SmartEats requires stable internet access for real-time data synchronization, analytics, and dashboard updates. Without connectivity:

1. Users cannot browse the menu or place orders
2. Real-time monitoring becomes unavailable
3. Collaboration tools fail to operate efficiently

This limitation affects rural or developing regions where reliable network infrastructure is lacking.

- **Integration Complexity of Multiple Data Sources**

The system combines multiple data components like inventory, orders, and user accounts, which increases operational complexity.

Challenges include:

1. Managing high traffic during peak hours
2. Data consistency and synchronization issues
3. Dependency on external APIs may cause delays or security concerns

These issues can affect the accuracy and reliability of system analytics and reports.

Limitations include:

1. Lack of predictive intelligence
2. Minimal automation in decision-making
3. No adaptive learning from user behavior

This restricts advanced forecasting and strategic recommendations.

• Dependence on Third-Party APIs and Rate Limitations

The system relies on third-party APIs for payment processing and real-time data, making it dependent on their availability and performance, they impose:

- Payment Gateway Integration: Uses third-party APIs (like Razorpay or PayPal) to process online payments securely and efficiently.
- Real-Time Data Services: Relies on external APIs for menu updates, order tracking, or notifications, ensuring up-to-date information.

This reliance creates a bottleneck in the system, where the assistant's performance is dictated by external services beyond the developer's control.

• Challenges with SmartEats system

Auth utilizes the Web API to enable SmartEats Digital Canteen System, which enhances the user experience. However, this feature comes with significant drawbacks:

- **Handling High Traffic During Peak Hours:** During busy times, many students place orders simultaneously, which can slow down the system and affect response time if the server is not optimized.
- **Ensuring Real-Time Data Synchronization:** Keeping menu updates, order statuses, and inventory changes synchronized all users in real time is challenging and requires efficient backend communication.

These challenges make the SmartEats feature unreliable in many real-world scenarios, particularly for users who rely heavily on voice commands for convenience.

Additional Areas of Concern Lack of Advanced Features

While Auth is functional for basic tasks, it lacks advanced capabilities such as:

- The system does not include AI-based features.
- Advanced analytics and reporting tools for deep business insights are not available.
- The system lacks integration with IoT.

Scalability and Expandability

As the system is built using static web technologies (HTML, CSS, JavaScript), expanding its functionality or integrating advanced features (e.g., natural language processing, AI, or databases) would require significant redevelopment.

Conclusion

The Smarts Canteen Management System automates ordering, payments, reducing manual work and errors. It improves efficiency for students, staff, and administrators while providing a convenient user experience. Its modular design allows scalability and easy addition of new features in the future. Overall, the project demonstrate how technology can streamline canteen management and improve service quality:

1. Here we can automate ordering, payments, and inventory, reducing manual errors.
2. Improves efficiency and convenience for students, staff and administrator.
3. Can be enhanced in the future with AI, analytics, and real-time tracking.
4. Demonstrates how technology streamlines canteen operations and improve service.

4.2 Future Scope

The Cipher virtual assistant has substantial potential for improvement and scalability: 1. Mobile App Integration: Develop Android/iOS apps for easier ordering notifications, and tracking.

2. AI-Based Recommendations: Suggest dishes based on user preference and past orders.
3. Contactless Payments: Implement NFC, UPI, or QR code-based payment for faster transactions.

4. IoT Integration: Smart kitchen devices to monitor cooking, stock, and temperature automatically.
5. Sustainability Tracking: Monitor food wastage, energy usage, and eco-friendly initiatives.
6. Predictive Inventory Management: Use analytics to predict stock need and reduce wastage.
7. Data Privacy and Security: Implementing robust mechanisms to safeguard user data and ensure compliance with privacy regulations would increase user trust.

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