

# Muhammad Sohail Shams



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I am a passionate Software Developer with expertise in developing mobile responsive web applications. I have a keen interest in continually learn and improve my skills in creating high-quality web applications and writing clean code. I am a well organized and structured person who loves taking on new challenges. In my spare time I enjoy writing code, and learning new technologies and programming languages. I tend to share my code via my own github repository which has a list of all projects I have worked on.

Github: <https://github.com/sohailshams>

## IT Skills:

|                      |                        |                          |
|----------------------|------------------------|--------------------------|
| HTML5/CSS3           | Bootstrap/ Materialize | JavaScript/ JQuery       |
| Python/ Flask/Django | React                  | MongoDB/SQLite3/Firebase |
| Heroku               | Git                    | Github                   |

## Project Portfolio:

- <http://mss-fitness-home.herokuapp.com/>
- <https://sohailshams.github.io/book-list/>
- <https://sohailshams.github.io/explore-copenhagen/>
- <https://sohailshams.github.io/rock-paper-scissor/>
- <https://sohailshams.github.io/expense-tracker/>
- <https://covid-19-tracker-78734.web.app/>
- <https://netflix-clone-app-93fe9.web.app/>
- <https://slack-clone-7a183.web.app/>
- <https://snapchat-clone-853d8.web.app/>
- <https://airbnb-clone-sohailshams.vercel.app/>

## Skills:

|                                     |                              |                              |
|-------------------------------------|------------------------------|------------------------------|
| Creative<br>Fast-learner            | Proactive<br>Result Oriented | Team Player<br>Communication |
| Analytic Thinker<br>Well-Structured | Problem Solver<br>Planner    | Service Minded<br>Flexible   |

## **Experience:**

### **Q4 Inc. Toronto, Canada**

Client Support Analyst April 2021 till Present

- Provide technical and web support to the clients in a timely manner using Salesforce Service Cloud.
- Help clients with fixes and content updates to keep their websites up to date using a web content management system.
- Understanding current bugs/limitations and solve them via HTML, CSS JavaScript and JQuery.
- Respond efficiently to the clients and provide them excellent customer service.
- Quality Assurance (QA) - Testing of client's updates.

### **GURU Copenhagen, Denmark**

Manager January 2011 till June 2017

- Assisting CEO to plan, develop & execute strategies
- Oversee day to day operations of the restaurant
- Respond efficiently to the written and oral inquiries of the customers

## **Qualifications:**

### **Code Institute Dublin, Ireland**

Diploma in Full Stack Software Development, 2020

### **Linnaeus University Kalmar, Sweden**

Masters of Science in Marketing, June 2010

### **Government College University Faisalabad, Pakistan**

Masters of Business Administration, December 2007

## **Language Skills:**

|         |                         |
|---------|-------------------------|
| Urdu    | Mother Tongue           |
| English | Fluent                  |
| Danish  | High intermediate level |

## **Extracurricular activities and interest:**

- Spending time with family & playing cricket
- Coding & learning new technologies