**ASM COLLEGE OF COMMERCE AND SCIENCE, PUNE.**

**Synopsis Of Project**

Mental Health Support System

# **Project By,**

1.Jaya Shivaji Solanke

2.Suhana Inamdar

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## 1. Overview Of Project :-

* Title: MentalHealthSupport.org: Free Mental Health Support
* MentalHealthSupport.org offers free, user-friendly mental health support through its website. Users access resources, connect with professionals, and engage in community support.
* Objectives:
* 1. **Accessibility**: Intuitive design for all users.
* 2. **Resources**: Comprehensive articles and services.
* 3. **Professional** Support: Connect with licensed therapists.
* 4. **Community Engagement**: Foster supportive communities.
* 5. **Privacy**: Secure user data.
* 6. **Feedback**: Incorporate user suggestions.
* 7. **Outreach**: Promote awareness and collaboration.

**Conclusion:**

* MentalHealthSupport.org aims to provide accessible mental health support through effective website design, empowering individuals to improve their well-being.usually via the internet.

## 2. Objectives :-

The objectives of Mental Health Support’s System is-

1. Provides a good user interface to ease of use and it also provides security to the database.
2. This system can view the details of any record.
3. Locate any supplementary service information wanted by the user.
4. Reduced critical work as most of the work is done by computer.
5. Provide greater speed & reduced time consumption.

1. Consumer Empowerment: Empower consumers to make informed choices about their Mental Health by connecting directly with Professional Therapist, promoting transparency in the Medical Feedbacks and Treatment.

### 3.1. Existing System :-

The existing traditional system of Therapy Sessions And Treatment has a large number of drawbacks such as time-consuming procedures, the formation of crowds and waiting time for appointments, etc. These problems waste the time of customers and the patience level of patients or doctors.

DRAWBACKS ON THE EXISTING SYSTEM

* Waste of time for manual appointment.
* Sometimes the operations done manually will be prone to unsecured access.
* Required information cannot be retrieved easily.
* Risk of mismanagement and of data when the treatment is under development.
* Less Security.
* No proper coordination between different Doctors and and staffs.

***3.2. Proposed System :-***

Mental Health Support system neither wastes the time of customers nor the manpower of doctors. Using this web-based Mental health Support application, one can appoint from home, office, or organization. So, online appointing has now grown as the most desirable, reliable, and efficient process of treatment.

Advantages of the new system proposed

* Choose appointments faster and easier in one place.
* Saves time of travelling to the clinic /doctor's place.
* Good/Trusted & Tension free support services. Services bought online will be Accessed to the footsteps of the buyer free of cost (may be varied based on the vendor/seller)
* Alerts and real time reporting through Emails (to both doctor as well as patient).
* Reports generated can be saved for future references.
* Inventory reports for the clinics on daily, monthly, yearly basis.

## 4. Modules Of Project :-

● There are mainly 2 modules in this project : **a) User Module :**

▪ Sub Modules -

1. User Registration Module
2. User Log In Module
3. Free Chat Support Module
4. Video Tutorials for Breathing Exercises
5. Raise Awareness Module
6. 24x7 Support Module
7. **Admin Module :**

▪ Sub Module -

* 1. Admin Log In Module
  2. Change Password Module
  3. Forgot Password Module
  4. View Complaints Module
  5. Sort Complaints Modules
  6. Update Remark Module
  7. Admin Log Out Module

## 5. Requirements :-

1. ***Operating System :***

Microsoft Windows 10 Pro

1. ***Software Requirements :***
   1. Technology Implemented – Java , html , css
   2. Database Used – MySQL
   3. Browser – Chrome
   4. Web Server – Wamp/Xamp
2. Hardware Requirements :
   1. Processor Name – Intel Core i3
   2. Processor Speed – 3.4GHz – 4.2GHz
   3. RAM – 4.00 GB
   4. Hard Disk Capacity – 931.50GB

## 6. References :-

1)[https://www.researchgate.net](https://www.researchgate.net/publication/336716292_Online_Complaint_Management_Systems)

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