# Sohee Ryu

204.963.4157 |sohee.ryu0119@gmail.com| Calgary, AB
http://www.linkedin.com/in/sohee-ryu/ | https://github.com/soheeRyu

## QUALIFICATIONS

- Python
- C#
- JavaScript
- HTML
- CSS 3
- Strong communication skills
- Excellent problem-solving skills
- Desire to learn.
- Experience in working independently and in a team environment.

## EDUCATION

- Software Development Diploma
  Southern Alberta Institute of Technology – Anticipated 2024
  -GPA: 4.0/4.0
- CPA PEP CORE 1
  Completed – 2022

## COURSES

- Object-oriented programming
- Web development
- Database design & programming
- User experience & design
- Software analysis & design
- Intro to network system
- Math for technologists

## VOLUNTEER

- **OFFICE SUPPORT ASSISTANT**
  Immigrant Services Calgary
  2020.11 – Present

## WORK EXPERIENCE

- **ACCOUNTING TECHNICIAN**        2022.01- 2022.04
  Michelle Kim accounting corporation – Calgary
  - Accomplished filing 500 + personal taxes accurately before the deadline.
  - Supported accountants on bank reconciliation, bookkeeping, and ad hoc tasks.
- **CUSTOMER SERVICE REPRESENTATIVE**
  BMO – Calgary, Winnipeg        2019.03 – 2022.01
  - Identified problems, solved financial problems, and provided expert advice to clients to meet their financial needs and goals.
  - Achieved individual sales goals and collaborated with team members to deliver exceptional customer service.
- **SUPERVISOR**                2017.07 – 2019.03
  Starbucks (University of Winnipeg) – Winnipeg
  - Supervised a team of 15, trained baristas and help them to improve their skills.
  - Succeed in working in a fast-paced environment, helping 60 + customers per hour.

## PERSONAL & ACADEMIC PROJECT

- **TAX RESULT EMAIL – PYTHON**
  - Created an overview of the program and searched for necessary features of Python.
  - Wrote codes to implement collecting data, sending emails, and editing information.
  - Fixed errors and tested to ensure the program work as I planned.
- **DOG DAYCARE – JAVASCRIPT, HTML, CSS**
  - Read the instructions provided by the instructor carefully.
  - Set deadlines for each task and completed the task before the deadline.
  - Tested my code and searched resources available for help.