



DAYANG SITI ZAKIRAH BINTI ABANG ZULKARNAINI

019 - 4379254

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4428, Lorong Sumber Alam, Taman Sumber Alam Sanctuary, 93050 Kuching Sarawak.

EDUCATION

2015 – 2019

SMK SEMERAH PADI

Sijil Pelajaran Malaysia (SPM)

2020- 2023

UNIVERSITI TEKNOLOGI MARA CAWANGAN SARAWAK KAMPUS SAMARAHAN

Diploma in Computer Science

CGPA : 3.01

2024 – present

UNIVERSITI MALAYSIA SARAWAK

Bachelor in Multimedia
Computing

CGPA : 3.05

LANGUAGE

English - Spoken & Written
Proficiently

Malay – First Language,
Spoken & Written
Proficiently

PROFILE

A motivated and hardworking individual with a strong willingness to learn. Able to work well in a team or independently, with good communication and time management skills. Eager to gain experience and contribute positively to the workplace. Committed to developing skills in teamwork, communication, and problem-solving to support project delivery and cost control. Known for being a fast learner, reliable, and committed to delivering quality work in a dynamic construction environment.

SKILLS

- Microsoft Word
- Microsoft Excel
- Microsoft PowerPoint
- PHP
- JAVA
- C
- Computer Security
- Basic Networking
- Phyton
- MySQL

WORK EXPERIENCE

Sarawak Energy

Internship

- Configured and deployed laptops with the latest operating system updates and security patches.
- Performed hardware maintenance, including battery replacements, SSD upgrades, and RAM module replacements.
- Assisted in troubleshooting and resolving hardware and software issues for staff devices.
- Entered, updated, and maintained critical data in Excel spreadsheets, including BitLocker management.
- Installed, configured, and updated software applications according to staff requirements.
- Set up, tested, and maintained office peripherals, including printers and scanners.
- Cloned laptops to ensure consistent system configurations across multiple devices.
- Learned and applied IT operational procedures to support the smooth functioning of the IT department.
- Collaborated with IT team members to improve workflow efficiency and ensure timely task completion.