# **BUG REPORTS FROM EXPLORATORY TESTING SESSION**

URL: <a href="https://www.drogeria-ekologiczna.pl/">https://www.drogeria-ekologiczna.pl/</a>

TESTER: Monika Sokołowska

## **SUMMARY:**

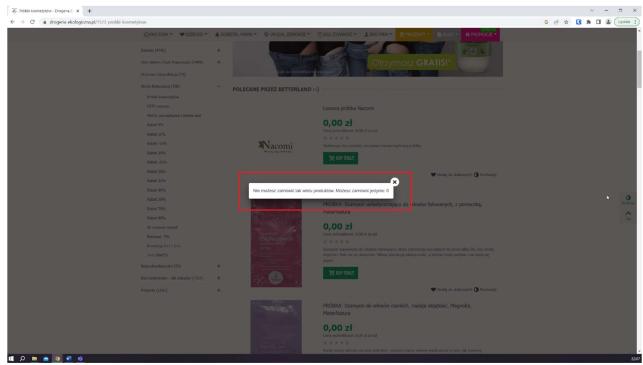
No	Title	Priority	Severity	Issue type
BTLD/01	Product List Page – User is not able to add samples	High	Low	Functional
	to the cart			
BTLD/02	Koszyk - User is not able to successfully change item quantity in the cart	High	High	Functional
BTLD/03	O wysyłce – "Zleć odbiór opakowań" button does not redirect to proper form	Low	Medium	Functional
BTLD/04	Product List Page – Filter "Najwięcej recenzji" does not filter items by feature	Low	Medium	Functional
BTLD/05	Product List Page – Misspelled option in dropdown menu	Low	Low	Content
BTLD/06	O nas – Error 404 is displayed while clicking on the link in "Pakujemy tak, by nie wpędzić świata w kłopoty" section	Medium	Medium	Functional
BTLD/07	Jak tu się pakuje – Error 404 is displayed while clicking on the link in "Kupując u nas wspierasz" section	Medium	Medium	Functional
BTLD/08	Blog – Images on the "Współpracujemy i wspieramy" list are not aligned	Low	Low	Visual
BTLD/09	Blog – Image on the "Współpracujemy i wspieramy" page on "O Autorze/Autorce" section touches the text without spacing	Low	Low	Visual
BTLD/10	HomePage – Wrong translation on "subskrybować" button	Low	Medium	Content
BTLD/11	HomePage – Link redirecting to "Regulamin Wykupu Pieluszki Wielorazowej" is broken	Medium	Medium	Functional
BTLD/12	HomePage – Inconsistent and misaligned layout of sections on the bottom of the page	Low	Low	Visual

Sokołowska Chrome Version 114.0.5735.90 (Official Build) (64-bit)

Date:2023-06-06Priority:HighSeverity:LowSource:ExploratoryIssue type:FunctionalFrequency:Every time

Title:	Product List Page – User is not able to add samples to the cart
Preconditions:	-
Steps to reproduce:	<ol> <li>Navigate to <a href="https://www.drogeria-ekologiczna.pl/">https://www.drogeria-ekologiczna.pl/</a></li> <li>Click on the "Strefa Promocje" ("Promo") on the navigation bar</li> <li>Click on "Próbki kometyków" ("Cosmetic Samples")</li> <li>Click on "Kup teraz" ("Buy now") on "PRÓBKA: SZAMPON UELASTYCZNIAJĄCY DO WŁOSÓW FALOWANYCH, Z PORZECZKĄ, MATERNATURA"</li> </ol>
Expected result:	Free sample is added to the cart
Actual result:	Free sample is not added to the cart. Error message: "Nie możesz zamówić tak wielu produktów. Możesz zamówić jedynie: 0" ("You cannot add so many items. You can only add: 0")

## Attachments:



Link to the video: <a href="https://streamable.com/bloxfu">https://streamable.com/bloxfu</a>

Sokołowska Chrome Version 114.0.5735.90 (Official Build) (64-bit)

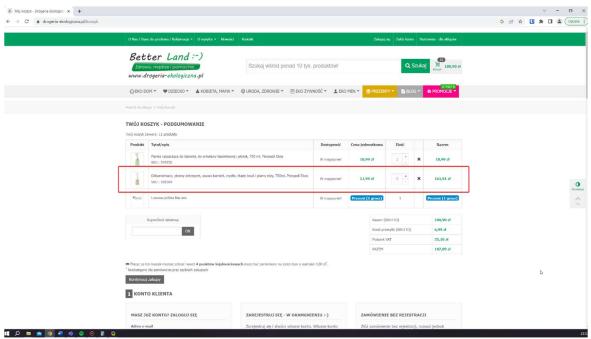
**Date**: 2023-06-06 **Priority**: High **Severity**: High

Source: Exploratory Issue type: Functional Frequency: From time to

time

Title:	Koszyk - User is not able to successfully change item quantity in the cart	
Preconditions:	-	
Steps to reproduce:	<ol> <li>Navigate to <a href="https://www.drogeria-ekologiczna.pl/">https://www.drogeria-ekologiczna.pl/</a></li> <li>Click on the "EKO DOM" ("Eco House") on the navigation bar</li> <li>Click on the "Do sprzątania" ("To clean")</li> <li>Scroll down to "Polecane przez Betterland" ("Recommended by Betterland") section</li> <li>Add to the cart ODKAMIENIACZ, PŁYNNY DETERGENT, USUWA KAMIEŃ, MYDŁO, TŁUSTY BRUD I PLAMY RDZY, 750ML, PIERPAOLI EKOS</li> <li>Click "Kontynuuj zakupy" ("Continue shopping") on popup window</li> <li>Add to the cart PIANKA CZYSZCZĄCA DO ŁAZIENKI, DO ARMATURY ŁAZIENKOWEJ I PŁYTEK, 750 ML, PIERPAOLI EKOS</li> <li>Click on the "Przejdź do koszyka" ("Go to cart") on popup window</li> <li>Click on quantity adjuster of the first item in the cart (ODKAMIENIACZ, PŁYNNY DETERGENT, USUWA KAMIEŃ, MYDŁO, TŁUSTY BRUD I PLAMY RDZY, 750ML, PIERPAOLI EKOS) and manually change input from "1" on "5"</li> <li>Tap enter on the keyboard</li> </ol>	
Expected result:	User is able to change quantity of items and items list stay in the same order	
Actual result:	When changing quantity of items, if total sum exceed 100 zł and gratis item is added to the cart as last position on the list, line order is changed - line with increased quantity is ordered on the end of list of items added to cart (just above gratis item in the last line), "9" instead of "5" is displayed	

# Attachments:



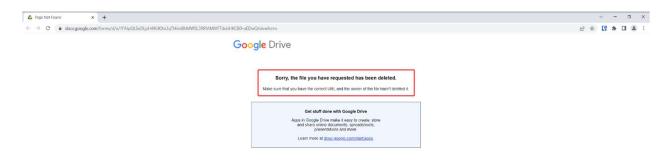
Link to the video: <a href="https://streamable.com/eknrom">https://streamable.com/eknrom</a>

Sokołowska Chrome Version 114.0.5735.90 (Official Build) (64-bit)

Date:2023-06-07Priority:LowSeverity:MediumSource:ExploratoryIssue type:FunctionalFrequency:Every time

Title:	O wysyłce – "Zleć odbiór opakowań" button does not redirect to proper form
Preconditions:	-
Steps to reproduce:	<ol> <li>Navigate to <a href="https://www.drogeria-ekologiczna.pl/">https://www.drogeria-ekologiczna.pl/</a></li> <li>Click on the "O wysyłce" ("About shipping") on the navigation bar</li> <li>Click on the "Zleć odbiór opakowań" ("Order the collection of packaging")</li> <li>Scroll down the page and click on to the "Zleć odbiór opakowań" ("Order the collection of packaging") button</li> </ol>
Expected result:	User is redirected to the form enabling to order the collection of packaging
Actual result:	User is redirected to the Google Drive with information: "Sorry, the file you have requested has been deleted." displayed

## Attachments:



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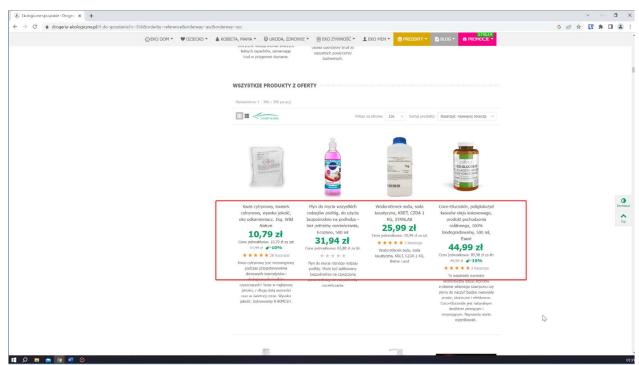
Link to the video: <a href="https://streamable.com/t2v82c">https://streamable.com/t2v82c</a>

Sokołowska Chrome Version 114.0.5735.90 (Official Build) (64-bit)

Date:2023-06-07Priority:LowSeverity:MediumSource:ExploratoryIssue type:FunctionalFrequency:Every time

Title:	Product List Page – Filter "Najwięcej recenzji" does not filter items by feature
Preconditions:	-
Steps to reproduce:	Navigate to <a href="https://www.drogeria-ekologiczna.pl/">https://www.drogeria-ekologiczna.pl/</a>
	2. Click on the <b>"EKO DOM"</b> ("Eco House") on the navigation bar
	3. Click on the "Do sprzątania" ("To clean")
	4. Scroll down to "Wszystkie produkty z oferty" ("All products") section
	5. Click "Pokaż wszystko" ("Show all")
	6. Scroll down to "Wszystkie produkty z oferty" ("All products") section
	7. Click on the dropdown menu "Sortuj produkty" ("Sort products")
	8. Click on the <b>"Recenzje: najwięcej recenzji"</b> ("Reviews: most reviews")
Expected result:	Products are sorted by most reviews
Actual result:	Products are not sorted by chosen option

## Attachments:



Link to the video: <a href="https://streamable.com/ehcuiy">https://streamable.com/ehcuiy</a>

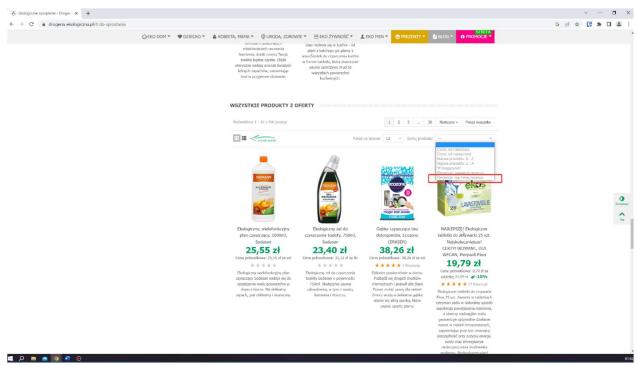
Sokołowska Chrome Version 114.0.5735.90 (Official Build) (64-bit)

Date: 2023-06-07 Priority: Low Severity: Low

Source: Exploratory Issue type: Content Frequency: Every time

Title:	Product List Page – Misspelled option in dropdown menu
Preconditions:	-
Steps to reproduce:	Navigate to <a href="https://www.drogeria-ekologiczna.pl/">https://www.drogeria-ekologiczna.pl/</a>
	2. Click on the <b>"EKO DOM"</b> ("Eco House") on the navigation bar
	3. Click on the "Do sprzątania" ("To clean")
	4. Scroll down to "Wszystkie produkty z oferty" ("All products") section
	5. Click on the dropdown menu "Sortuj produkty" ("Sort products")
Expected result:	"Recenzje: najmniej recenzji" sorting option is present on the dropdown menu
Actual result:	"Recenzje: naj mniej recenzji" sorting option is misspelled (unnecessary space)

#### Attachments:



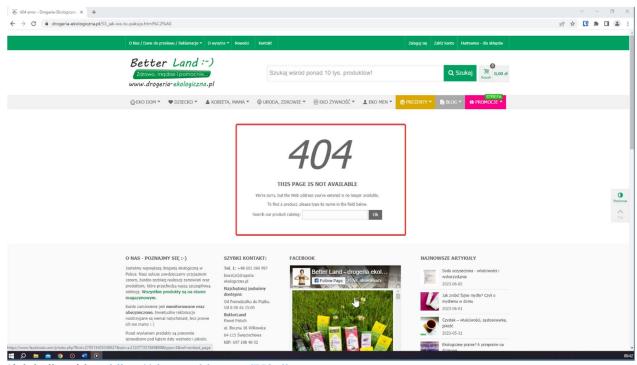
Link to the video: <a href="https://streamable.com/aidwad">https://streamable.com/aidwad</a>

Sokołowska Chrome Version 114.0.5735.90 (Official Build) (64-bit)

Date:2023-06-07Priority:MediumSeverity:MediumSource:ExploratoryIssue type:FunctionalFrequency:Every time

Title:	O nas – Error 404 is displayed while clicking on the link in "Pakujemy tak, by nie wpędzić świata w kłopoty" section
Preconditions:	-
Steps to reproduce:	<ol> <li>Navigate to <a href="https://www.drogeria-ekologiczna.pl/">https://www.drogeria-ekologiczna.pl/</a></li> </ol>
	2. Click on the "Kontakt" ("Contact") on the navigation bar
	3. Scroll down the page
	4. Click on the "Czytaj więcej o nas >>" ("Read more about us >>")
	5. Scroll down to "Pakujemy tak, by nie wpędzić świata w kłopoty" ("We
	pack so as not to get the world in trouble") section
	6. Click on the "TU!" ("Here!") link
Expected result:	User is redirected to the page with more information about topic
Actual result:	Error message: "404 This Page is not available" is displayed

#### Attachments:



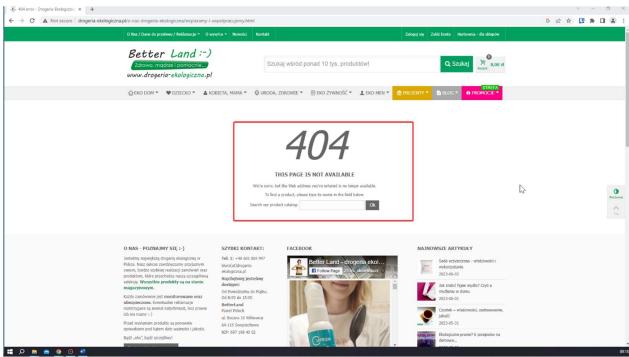
Link to the video: <a href="https://streamable.com/758rdk">https://streamable.com/758rdk</a>

Sokołowska Chrome Version 114.0.5735.90 (Official Build) (64-bit)

Date:2023-06-07Priority:MediumSeverity:MediumSource:ExploratoryIssue type:FunctionalFrequency:Every time

Title:	Jak tu się pakuje – Error 404 is displayed while clicking on the link in "Kupując u nas wspierasz" section	
Preconditions:	-	
Steps to reproduce:	<ol> <li>Navigate to <a href="https://www.drogeria-ekologiczna.pl/">https://www.drogeria-ekologiczna.pl/</a></li> <li>Scroll down the page</li> <li>Click on the "Zobacz jak pakujemy Twoją paczkę" ("Look how we pack your package") in the "Jeszcze więcej o nas" ("More about us") section</li> <li>Scroll down to "Kupując u nas wspierasz" ("By buying from us you</li> </ol>	
	support") section  5. Click the link: <a href="http://drogeria-ekologiczna.pl/o-nas-drogeria-ekologiczna/wspieramy-i-wspolpracujemy.html">http://drogeria-ekologiczna/wspieramy-i-wspolpracujemy.html</a>	
Expected result:	User is redirected to the page with more information about topic	
Actual result:	Error message: "404 This Page is not available" is displayed	

## Attachments:



<u>Link to the video:</u> <a href="https://streamable.com/dtyjfv">https://streamable.com/dtyjfv</a>

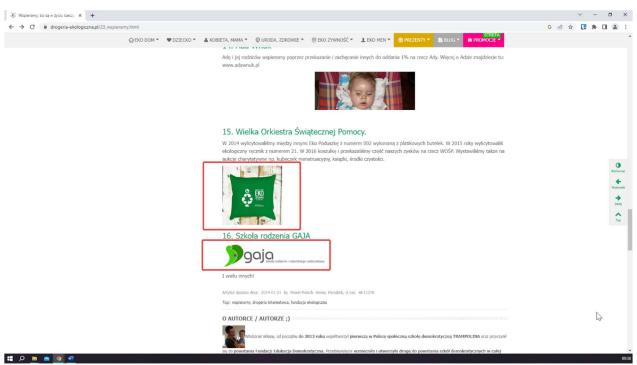
Sokołowska Chrome Version 114.0.5735.90 (Official Build) (64-bit)

Date: 2023-06-07 Priority: Low Severity: Low

Source: Exploratory Issue type: Visual Frequency: Every time

Title:	Blog – Images on the "Współpracujemy i wspieramy" list are not aligned	
Preconditions:	-	
Steps to reproduce:	<ol> <li>Navigate to <a href="https://www.drogeria-ekologiczna.pl/">https://www.drogeria-ekologiczna.pl/</a></li> <li>Scroll down the page</li> <li>Click on the "Współpracujemy i wspieramy" ("We cooperate and support") in the "Jeszcze więcej o nas" ("More about us") section</li> <li>Scroll down the page to the end of the list – position 15. And 16.</li> </ol>	
Expected result:	Both images should be adjusted to the centre as the rest of images on the page	
Actual result:	Both images are adjusted to the left side of the page	

## **Attachments:**



Link to the video: https://streamable.com/lo8m8z

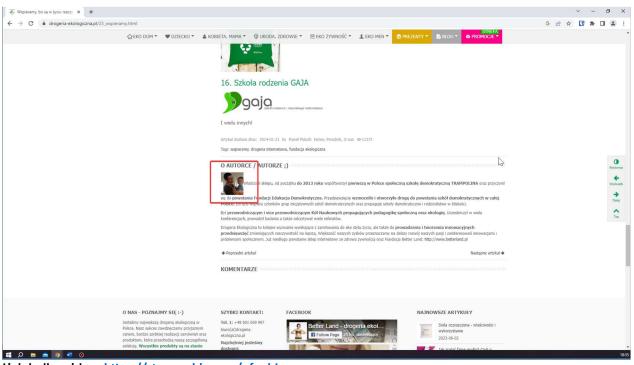
Sokołowska Chrome Version 114.0.5735.90 (Official Build) (64-bit)

Date: 2023-06-07 Priority: Low Severity: Low

Source: Exploratory Issue type: Visual Frequency: Every time

Title:	Blog – Image on the "Współpracujemy i wspieramy" page on "O Autorze/Autorce" section touches the text without spacing	
Preconditions:	-	
Steps to reproduce:	<ol> <li>Navigate to <a href="https://www.drogeria-ekologiczna.pl/">https://www.drogeria-ekologiczna.pl/</a></li> <li>Scroll down the page</li> <li>Click on the "Współpracujemy i wspieramy" ("We cooperate and support") in the "Jeszcze więcej o nas" ("More about us") section</li> <li>Scroll down the page to the end of the list – "O Autorze/Autorce" ("About author") section</li> </ol>	
Expected result:	Image should not be touching text	
Actual result:	Text touches right side of the image without spacing	

## Attachments:



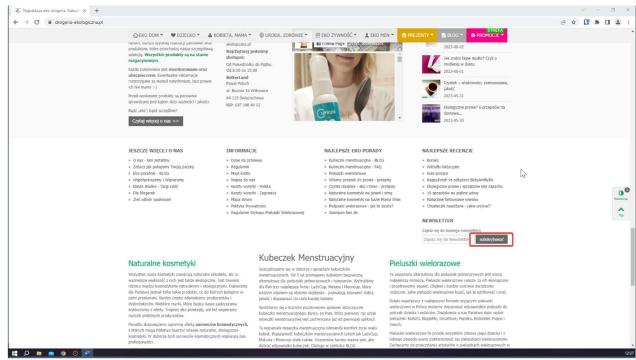
<u>Link to the video:</u> https://streamable.com/ufqobi

Sokołowska Chrome Version 114.0.5735.90 (Official Build) (64-bit)

Date:2023-06-07Priority:LowSeverity:MediumSource:ExploratoryIssue type:ContentFrequency:Every time

Title:	HomePage – Wrong translation on "subskrybować" button
Preconditions:	-
Steps to reproduce:	<ol> <li>Navigate to <a href="https://www.drogeria-ekologiczna.pl/">https://www.drogeria-ekologiczna.pl/</a></li> <li>Scroll down the page to "Newsletter" section</li> </ol>
Expected result:	Text on the button should be "subskrybuj"
Actual result:	Text on the button is "subskrybować"

## Attachments:



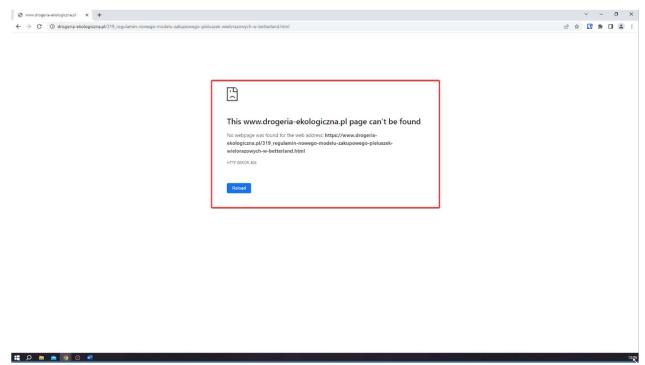
<u>Link to the video:</u> https://streamable.com/narsnp

Sokołowska Chrome Version 114.0.5735.90 (Official Build) (64-bit)

Date:2023-06-07Priority:HighSeverity:MediumSource:ExploratoryIssue type:FunctionalFrequency:Every time

Title:	HomePage – Link redirecting to "Regulamin Wykupu Pieluszki Wielorazowej" is broken
Preconditions:	-
Steps to reproduce:	<ol> <li>Navigate to <a href="https://www.drogeria-ekologiczna.pl/">https://www.drogeria-ekologiczna.pl/</a></li> <li>Scroll down the page to "Informacje" ("Information") section on the bottom of the page</li> <li>Click on the link "Regulamin Wykupu Pieluszki Wielorazowej" ("Reusable Diaper Redemption Regulations")</li> </ol>
Expected result:	User is redirected to proper page
Actual result:	Error message: "This www.drogeria-ekologiczna.pl page can't be found" – HTTP ERROR 404

## Attachments:



<u>Link to the video: https://streamable.com/9u7ihh</u>

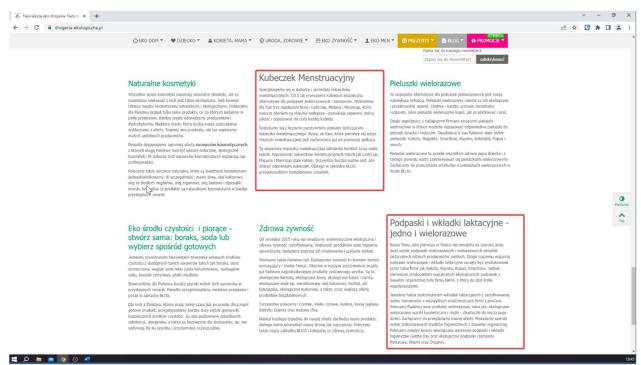
Sokołowska Chrome Version 114.0.5735.90 (Official Build) (64-bit)

Date: 2023-06-07 Priority: Low Severity: low

Source: Exploratory Issue type: Visual Frequency: Every time

Title:	HomePage – Inconsistent and misaligned layout of sections on the bottom of the page
Preconditions:	-
Steps to reproduce:	<ol> <li>Navigate to <a href="https://www.drogeria-ekologiczna.pl/">https://www.drogeria-ekologiczna.pl/</a></li> <li>Scroll down the bottom of the page below "Newsletter"</li> </ol>
Expected result:	All sections headers are presented in the consistent way (same font, colour, size) and aligned
Actual result:	Two of six sections are misaligned and missing proper header attributes

## **Attachments:**



Link to the video: https://streamable.com/t9mgpf