Replications: 1 Time Units: Minutes

**Key Performance Indicators** 

System Average
Number Out 37

Replications: 1 Time Units: Minutes

# Entity

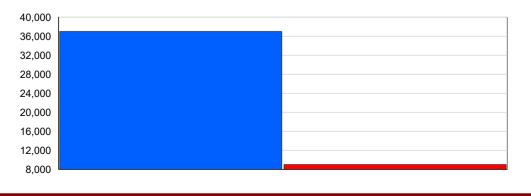
#### **Time**

VA Time	Average	Half Width	Minimum Value	Maximum Value	
Client type 1	12.2196	(Insufficient)	8.1143	15.9789	
Client type 2	15.8409	(Insufficient)	11.5966	22.5938	
NVA Time	Average	Half Width	Minimum Value	Maximum Value	
Client type 1	0.00	(Insufficient)	0.00	0.00	
Client type 2	0.00	(Insufficient)	0.00	0.00	
Wait Time	Average	Half Width	Minimum Value	Maximum Value	
Client type 1	54.6306	(Insufficient)	0.00	88.1627	
Client type 2	48.9373	(Insufficient)	10.8745	73.0584	
Transfer Time	Average	Half Width	Minimum Value	Maximum Value	
Client type 1	0.00	(Insufficient)	0.00	0.00	
Client type 2	0.00	(Insufficient)	0.00	0.00	
Other Time	Average	Half Width	Minimum Value	Maximum Value	
Client type 1	0.00	(Insufficient)	0.00	0.00	
Client type 2	0.00	(Insufficient)	0.00	0.00	
Total Time	Average	Half Width	Minimum Value	Maximum Value	
Client type 1	66.8501	(Insufficient)	10.8745	97.6127	
Client type 2	64.7782	(Insufficient)	22.7118	94.2254	
Other					

#### Number In

 Client type 1
 37.0000

 Client type 2
 9.0000



Value

Client type 1
Client type 2

Replications: 1 Time Units: Minutes

## **Entity**

#### **Other**

Number Out					
	Value				
Client type 1	30.0000				
Client type 2	7.0000				
WIP	Average	Half Width	Minimum Value	Maximum Value	
Client type 1	4.8278	(Insufficient)	0.00	9.0000	
Client type 2	1.0993	(Insufficient)	0.00	2.0000	

### Queue

### Time

Waiting Time	Average	Half Width	Minimum Value	Maximum Value
exchange office 2.Queue	48.9373	(Insufficient)	10.8745	73.0584
exchange office.Queue	55.2883	(Insufficient)	0.00	88.1627

### **Other**

Number Waiting	Average	Half Width	Minimum Value	Maximum Value	
exchange office 2.Queue	0.8682	(Insufficient)	0.00	2.0000	
exchange office.Queue	4.0588	(Insufficient)	0.00	8.0000	

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Replications: 1 Time Units: Minutes

### Resource

### **Usage**

Instantaneous Utilization	Average	Half Width	Minimum Value	Maximum Value	
operator	1.0000	(Insufficient)	0.00	1.0000	
Number Busy	Average	Half Width	Minimum Value	Maximum Value	
operator	1.0000	(Insufficient)	0.00	1.0000	
Number Scheduled	Average	Half Width	Minimum Value	Maximum Value	
operator	1.0000	(Insufficient)	1.0000	1.0000	
Scheduled Utilization	Value				
operator	1.0000				
Total Number Seized	Value				
operator	38.0000				

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