Anh Duong Nguyen

MA Student   24 years old

Agile and self-motivated first-year Master's student at the University of Helsinki with a passion for digital well-being. Experienced with coordinating fast-paced IT projects and resolving conflicts among stakeholders. Demonstrated ability to conduct surveys and quantitative analysis for meaningful insights.

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Skills

Problem-solving | Programming
Statistics | Communication
Teamwork

Fluency in

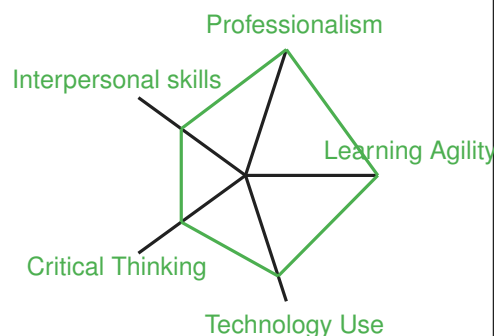`</>` Shell, Python, R

Project coordination, event co-ordination

Academic writing, Copywriting

Adobe Photoshop, Adobe Illustrator

Spider

Professionalism
Interpersonal skills
Learning Agility
Critical Thinking
Technology Use

Languages

Vietnamese ☐☐☐☐☐
Japanese ☐☐☐☐
English ☐☐☐☐
French ☐☐
Finnish ☐
Chinese ☐

Experiences

Project Intern   2021-2022
— Healthcare Data Policy at Centre for Fourth Industrial Revolution Tokyo, Japan
Researched and prepared materials to communicate technical, social, and ethical challenges with e-Health practices/initiatives among stakeholders and to the general public.
Coordinated several physical and virtual events directed at Japanese stakeholders in the e-Health field, including key figures from governments, industry, and academia.

Customer Service Specialist   2019-2021
— Life Support and Housing Consultancy at Global Trust Network, Tokyo, Japan
Delivered multilingual support via phone calls, emails, and chat and significantly improve communication between real estate agencies and foreign tenants.
Resolved and settled conflicts between tenants and landlords regarding several housing services, tenant instructions, and lease modifications.

Enumerator   2020
Japan Population Census 2020, Kodaira City, Tokyo
Took charge of a densely populated area with over 100 households
Revised the neighborhood map with precision in the latest building distribution and residential status
Distributed questionnaires, encouraged responses, and followed up with late respondents in an attentive manner

Education

Candidate, Master of Arts   2022 -
University of Helsinki, City Centre Campus
Linguistic Diversity and Digital Humanities International Master's Programme
Digital Humanities Track

Bachelor of Arts in Social Sciences   2018-2022
Hitotsubashi University
Social Psychology and Media Studies
GPA: 3.98/4.0 (Top 5 percentile of graduating class in 2022)
Awards: Japanese Government (MEXT) Scholarship 2017-2022

Activities

- Cycling
- Playing ukulele
- Books and films