# **Pratik Solanki**

Kitchener, ON N2B 2S8 548-384-8008, solankipratik4094@gmail.com

#### **Skills & abilities**

- Exceptional at delivering outstanding service, aimed at enhancing customer satisfaction and fostering loyalty.
- Strong analytical and problem-solving skills.
- Proven ability to build trust and rapport with customers, fostering enduring positive relationships.
- Committed to maintaining a friendly and professional demeanor in fast-paced environments.

### Experience

# IELTS ENGLISH TUTOUR |

2024

- Possessing strong communication skills enhances effective interaction and understanding.
- Delivering excellence in customer service.
- Adjusting to different persons' personalities and situations with flexibility and ease.
- Exhibiting proficiency in multitasking.
- Proactively addressing potential issues before they become problems.
- Demonstrating strong attention to details.

### Education

 BCA (BACHELOR COMPUTER OF APPLICATION) | CVM India 2023

 MOBILE SOLUTIONS DEVELOPMENT | Conestoga Canada **Currently Pursuing**