

Ways to contact us

Customer service numbers

General Services (U.S. & Canada)	1-800-655-4555
Payments, Extensions or Payment Options	1-800-950-2356
Emergency Services & Outages	1-800-611-1911
California Alternate Rates for Energy (CARE)	1-800-447-6620
Energy Theft Hotline	1-800-227-3901
Hearing & Speech Impaired (TTY)	1-800-352-8580

Relay calls accepted

Request a large print bill 1-800-655-4555

Multicultural services

Cambodian / ខ្មែរ	1-800-843-1309
Chinese / 中文	1-800-843-8343
Korean / 한국어	1-800-628-3061
Vietnamese / Tiếng Việt	1-800-327-3031
Spanish / Español	1-800-441-2233

Correspondence:

Southern California Edison
P.O. Box 6400
Rancho Cucamonga, CA
91729-6400

www.sce.com

Important information

What are my options for paying my bill?

On-line	Pay one-time or recurring on www.sce.com/bill
Mail-in	Check or Money order
In Person	Authorized payment locations 1-800-747-8908
Phone	QuickCheck 1-800-950-2356
	Debit & credit card 1-833-425-1440
Other	PayPal, Venmo, Apple Pay and Google Pay

Electronic check processing

Your check payment will be processed as a one-time Electronic Fund Transfer (EFT). With EFTs, funds may be withdrawn from your account the day we receive your payment. Your check will not be returned, but will appear on your financial statement.

Rates and applicable rules: Available at www.sce.com or upon request.

Past due bills

When is my bill past due? It is past due 20 days after the preparation date, which was 01/16/26.

- Unable to pay: If payment arrangements were not extended to you by SCE pursuant to SCE's filed tariffs, you may contact the California Public Utilities Commission.
- For safety reasons, if service is disconnected, please ensure any sensitive or potentially hazardous equipment is unplugged on the day of reconnection. For additional home safety tips, visit www.sce.com/safety or call SCE at 1-800-655-4555.

What is the Late Payment Charge (LPC)?

0.8% will be applied to the total unpaid balance if payment is not received by the due date on this bill (except for CARE and state agency accounts).

What is a rotating outage?

Rotating outages are controlled electrical outages used to avoid widespread or uncontrolled blackouts. Your Rotating Outage Group number is located on page 1, upper left, of your SCE bill. Your rotating outage group number may change at any time. For more information, visit www.sce.com/rotating outage.

What is the Power Charge Indifference Adjustment (PCIA)?

The PCIA is a charge to ensure that both SCE customers and those who have left SCE service to purchase electricity from other providers pay for the above market costs for electric generation resources that were procured by SCE on their behalf. 'Above market' refers to the difference between what the utility pays for electric generation and current market prices for the sale of those resources.

Disputed bills

If you believe there is an error on your bill or have a question about your service, please call Southern California Edison (SCE) customer support at 1-800-655-4555. If you are not satisfied with SCE's response, submit a complaint to the California Public Utilities Commission (CPUC) at www.cpuc.ca.gov/complaints/. The CPUC's Consumer Affairs Branch (CAB) handles billing and service complaints and can be reached by:

Telephone 1-800-649-7570 (8:30 AM - 4:30 PM, Monday - Friday)

Mail CPUC, Consumer Affairs Branch, 505 Van Ness Ave., Room 2003, San Francisco, CA 94102

If you have limitations hearing or speaking, contact the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial 711 or one of the numbers below to be routed to a California Relay Service provider in your preferred mode of communication.

Type of Call	English	Spanish
TTY/VCO/HCO to Voice	1-800-735-2929	1-800-855-3000
Voice to TTY/VCO/HCO	1-800-735-2922	1-800-855-3000
Speech-to-Speech Relay	1-800-854-7784	1-800-854-7784

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC regarding the accuracy of your bill, contact CAB for assistance. If your case meets the eligibility criteria, CAB will instruct you on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is reviewed to keep your service turned on.

Definitions

- **Baseline Credit:** The baseline credit provides reduced electricity rates on electricity used up to the baseline allocation for the region that you live in.
- **CA Climate Credit:** Credit from state effort to fight climate change. Applied monthly to eligible businesses and semi-annually to residents.
- **Wildfire Fund Charge:** Supports the California Wildfire Fund which covers costs associated with catastrophic wildfires, including payment of bonds issued by the California Department of Water Resources (DWR)
- **Public Purpose Programs Charge:** Funds state-mandated programs for low income discounts, energy efficiency, renewable energy and R&D.
- **SCE Generation:** For recovering energy procurement and generation costs for that portion of your energy provided by SCE.

To change your contact information, complete the form below and return it to SCE

Change of mailing address: 700092911290

STREET#	STREET NAME	APARTMENT #
CITY	STATE	ZIP CODE
TELEPHONE #	E-MAIL ADDRESS	

Direct Payment (Automatic Debit) Enrollment: 700092911290

I hereby authorize SCE and my financial institution to automatically deduct my monthly payment from the checking account as shown on my enclosed check, ten calendar days after my bill is mailed.

Signature _____ Date _____

To change your checking account information or to be removed from the Direct Payment program please call SCE at 1-800-655-4555.

Energy Assistance Fund (EAF): I want to help people pay their energy bill through EAF. For info visit www.sce.com/eaf or call (800) 205-8596.

Add this amount for EAF \$ _____

Select one box only and sign below for EAF:

☐

Every
Month

☐

One Month
only

Your cost varies by time of day



Winter cost periods (Oct 01-May 31)

	Weekdays	Weekends & Holidays
Mid peak	4pm - 9pm	4pm - 9pm
Off peak	12am - 8am 9pm - 12am	12am - 8am 9pm - 12am
Super off peak	8am - 4pm	8am - 4pm

Your past and current electricity usage

	Electricity (kWh)
Winter Season - Consumption	
Mid Peak	293
Off peak	490
Super off peak	328
Winter Season - Net Generation	
Mid Peak	0
Off peak	0
Super off peak	0
Total electricity usage this month in kWh	1,111

Your next billing cycle for meter 222014-522075 will end on or about 02/17/26.

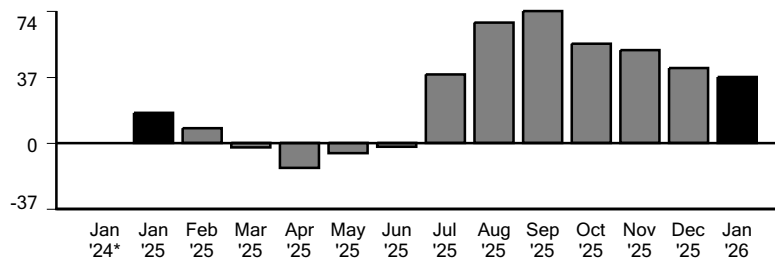
Consumption is the total amount of electricity imported from SCE.

Net generation is the amount of excess electricity exported to the grid by your generating system.

Total electricity usage is your system's total net generation minus your total consumption.

Your daily average electricity usage (kWh)

2 Years ago: N/A Last year: 16.97 This year: 37.03



Your monthly usage may be higher than usual...
Based on your historical usage pattern, your monthly usage is trending higher than normal. As a result, you may notice an increase in your bill. If you would like information on tips and programs that can help you lower your energy usage and your bill, please visit www.sce.com/billhelper.

* No data available

Details of your new charges

Your rate: TOU-D-PRIME-CARE MED BSLN

Billing period: 12/17/25 to 01/15/26 (30 days)

Delivery charges - Cost to deliver your electricity

Base services charge	30 days x \$0.19700
CARE discount	
Medical discount	

\$5.91

-\$2.26

-\$1.59

Your Delivery charges include:

- \$9.21 distribution charges
- \$4.82 public purpose programs charge

Nonbypassable charges (NBCs)

CTC, NDC, PPPC	544 kWh x \$0.01001
CTC, NDC, PPPC	567 kWh x \$0.00544

\$5.45

\$3.08

Your overall energy charges include:

- \$2.12 franchise fees

Subtotal of your new charges

\$10.59

State tax 1,111 kWh x \$0.00030

\$0.33

Your new charges

\$10.92

Additional information:

- Medical baseline allocation: 2 units
- Service voltage: 240 volts
- Net Surplus Compensation (NSC) option: Rollover
- Base services charge includes the CARE discount

Things you should know

Fixed Recovery Charge

SCE has been permitted to issue bonds that enable it to recover more quickly certain costs related to preventing and mitigating catastrophic wildfires. Your bill for electric service includes a Fixed Recovery Charge that has been approved by the CPUC to repay those bonds. The right to recover the Fixed Recovery Charge has been transferred to a separate entity (called the Special Purpose Entity) that issued the bonds and does not belong to SCE. SCE is collecting the Fixed Recovery Charge on behalf of the Special Purpose Entity.

Stay in Control

If you're behind on payments, enrolled in a payment plan, or facing disconnection, we offer options and energy management solutions to help you stay in control of your bill and costs. Learn more at www.sce.com/billsupport.

Details of your tracked charges

Your rate: TOU-D-PRIME-CARE MED BSLN

Billing period: 12/17/25 to 01/15/26 (30 days)

Delivery charges - Cost to deliver your electricity

Energy-Winter

Mid peak	157 kWh x \$0.28166	\$44.22
Off peak	205 kWh x \$0.17537	\$35.95
Super off peak	182 kWh x \$0.17537	\$31.92
Mid peak	136 kWh x \$0.28970	\$39.40
Off peak	285 kWh x \$0.17664	\$50.34
Super off peak	146 kWh x \$0.17664	\$25.79
CARE discount		-\$104.25
Medical discount		-\$39.77

Generation charges - Cost to generate your electricity

SCE

Energy-Winter

Mid peak	157 kWh x \$0.29339	\$46.06
Off peak	205 kWh x \$0.06783	\$13.91
Super off peak	182 kWh x \$0.06783	\$12.35
Mid peak	136 kWh x \$0.26475	\$36.01
Off peak	285 kWh x \$0.05944	\$16.94
Super off peak	146 kWh x \$0.05944	\$8.68

Energy Charge Total **\$217.55**

Additional information regarding your Net Consumption/Generation:

- Your year-to-date energy charges total as of previous month: \$1,808.04
- Your current month energy charge total: \$217.55
- Your year-to-date energy charges: \$2,025.59
- Your year-to-date kWh: 10,413 kWh

Rate Identification Number - RIN



USCA-SCSC-0600-0000

In the future, you might use the Rate Identification Number (RIN) to program smart devices like smart thermostats, EV chargers, or energy management systems once the manufacturer has enabled its use. Once these smart device features are available, simply scan the QR code using the smart device app for setup. To learn more, visit sce.com/helpcenter/rin.

Notice of Southern California Edison Company's (SCE) Rate Increase Request

SCE's Application for Authorization to Recover Incremental Costs Related to Wildfire Mitigation and Catastrophic Events to the California Public Utilities Commission (CPUC)
A.25-12-002

What is Being Requested?

SCE is requesting an increase in revenue of \$47.707 million or 0.3% to recover its costs for wildfire mitigation expenses incurred in 2024. The request also includes the recovery of costs related to restoration efforts for certain catastrophic events in 2017, 2018, 2020 and 2021.

TOTAL RATE INCREASE REQUESTED

Customer Class	\$ Increase	% Increase
Residential	\$0.08	0.2%
Lighting - Small & Medium Power	\$0.15	0.5%
Large Power	\$0.05	0.2%
Agriculture and Pumping	\$0.06	0.2%
Street and Area Lighting	\$0.07	0.2%
Standby	\$0.01	0.1%

How Would This Impact the Average Residential Customer?

If the request is approved, the average residential customer using 500kWh per month would see a rate increase of approximately \$0.41 per month and an increase of approximately \$0.26 per month for residential CARE customers. The actual impact will vary based on usage, baseline territory, and other factors.

Additional Information

An administrative law judge will hold hearings, consider evidence, testimony, and public comments before drafting a proposed decision on this application. CPUC Commissioners will then vote on a final decision at a public meeting.

You can read more about the utility's request and make public comment by visiting apps.cpuc.ca.gov/c/A2512002. For questions about participating in CPUC matters, you can contact the Public Advisor's Office at Public.Advisor@cpuc.ca.gov, 1-866-849-8390, or 505 Van Ness Ave., San Francisco, CA 94102. Please reference [A.25-12-002] in any communication with the CPUC.

Questions About the Request

For questions about this application, please contact SCE at 1-800-655-4555, or via email at case.admin@sce.com. The mailing address:

Case Administration
 Southern California Edison Company
 A.25-12-002 - WMCE Application
 P.O. Box 800 Rosemead, CA 91770

Notice of Southern California Edison Company's (SCE) Rate Increase Request

Southern California Edison Company's (SCE) (U-338E) Request for California Public Utilities Commission (CPUC) Approval of Its North Coast Property Sale Application
A2512015

What is Being Requested?

SCE is requesting approval to sell its North Coast Building located at 28460 Avenue Stanford in the City of Santa Clarita for \$7.21 million. This sale will result in an after-tax loss of approximately \$1.49 million which will be allocated to ratepayers and shareholders.

TOTAL RATE INCREASE REQUESTED

Customer Class	\$ Increase*	% Increase
Residential	\$0.00	0.01%
Lighting - Small & Medium Power	\$0.00	0.01%
Large Power	\$0.00	0.01%
Agriculture and Pumping	\$0.00	0.01%
Street and Area Lighting	\$0.00	0.00%
Standby	\$0.00	0.00%

*The total dollar amount increase for each customer class is less than a hundredth of a dollar.

How Would This Impact the Average Residential Customer?

If the request is approved, the average residential customer using 500kWh per month would see a rate increase of approximately \$0.01 per month. The actual impact will vary based on usage, baseline territory, and other factors. The increase will remain for one year.

Additional Information

An administrative law judge will hold hearings, consider evidence, testimony, and public comments before drafting a proposed decision on this application. CPUC Commissioners will then vote on a final decision at a public meeting.

You can read more about the utility's request and make public comment by visiting apps.cpuc.ca.gov/c/A2512015. For questions about participating in CPUC matters, you can contact the Public Advisor's Office at Public.Advisor@cpuc.ca.gov, 1-866-849-8390, or 505 Van Ness Ave., San Francisco, CA 94102. Please reference A.25-12-015 in any communication with the CPUC.

Questions About the Request

For questions about this application, please contact SCE at 1-800-655-4555, or via email at case.admin@sce.com. The mailing address:

Case Administration
 Southern California Edison Company
 A.25-12-015 - North Coast Building 851 Sale
 P.O. Box 800 Rosemead, CA 91770

