



Samartha: Technical Document

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Document Revision History

This table holds record of signification changes made to the document.

|  |  |  |  |
| --- | --- | --- | --- |
| **Version** | **Date** | **Author** | **Description of change** |
| 1.0 | 17/11/2017 | Radhika Solgama | Technical Document |

1. Company Details

Company name: Samardha Infotech

City: Ahmedabad

State: Gujarat

Country: India

Address: NO 28 Swagath Mahal,

Near Martrushree Party Plot

Chandkheda, Ahmedabad - 382424

1. Project & Client Details

**Clients Details**:

**Client Name:** Pavan Pochampally ()

**Email ID**: pavan@samardhainfotech.com

**Contact Person:** Chirag

**Mobile:** 9601259213

**Project Details:**

1. Git Repository

**Server:** 192.168.175.205/206

**Link:** [192.168.175.205/elision-dialer](http://192.168.175.205/elision-dialer)

**Git clone link:** git clone git@gitlab.com:elision-samartha/elision-dialer.git

1. Roles And Responsibility

|  |  |  |
| --- | --- | --- |
| **Sr No.** | **Role** | **Responsibility** |
| 1 | Installation | Hardik Patel |
| 2 | Tested By | Hardik Patel |

1. Initial Requirement

## Dialer Setup :

Elision provided solutions for 55 seats with 2 super wiser inbound and outbound Dialer.

## Inbound and Outbound Blended system :

Elision Provides Inbound and Outbound Blended functionality with the help of this functionality agent can able to handle inbound and outbound call flow in single process.

## GSM Gateway-32+16+8

There are three GSM Gateway device with 32 port, 16port,8 port .elision team will integrate these device with Dialer for calling purpose

## Recording Module:

We provided recording modules for inbound and outbound call agent can play the recording files and also download the wav file of call recording

## Basic Reports:

Elisions provided Basic Reports of inbound calls, outbound calls, and provide agent reports

1. Additional Requirement

