



Elision API Document

# Table of Contents

[Table of Contents 2](#_Toc518120089)

[1. Add List API 5](#_Toc518120090)

[2. Add Multiple Lead API 6](#_Toc518120091)

[3. Call Detail API 8](#_Toc518120092)

Document Revision History

|  |  |  |  |
| --- | --- | --- | --- |
| **Version** | **Date** | **Author** | **Description of change** |
| 1.0 | 21/06/2018 | Palak Panchal | Add list & multi lead API Document |

1. Add List API

**Add list API is used to create the list.**

**Note :** We use the **api** user for this api.User level of api user must been set to 8 or higher. And this **api** user also have the **modify list** permission to add the list using this api.

**Below are the mandatory parameters of API:**

**action** : add\_list

**source** : 2-20 characters

**list\_id** :3-14 digits

**list\_name** : 6-30 characters

**list\_description** : 6-30 characters

**campaign\_id** : 2-8 characters, must be a valid campaign\_id

**Below is the Optional Parameter of API:**

**active** - Must be one of these: 'Y','N', if admin does not pass this parameter then default this parameter is set as 'N'

**Sample URL of Add list API:**

<http://209.126.66.128:8080/elision-dialer/elision-api/main.php?source=test&action=add_list&list_id=1101&list_name=Test+API+list&list_description=test_list&campaign_id=cyzma>

**SUCCESS Response :**

{"success":"true","message":"add\_list LIST HAS BEEN ADDED","data":{"list\_id":"4568851","list\_name":"159655","campaign\_id":"cyzma"}}

**ERROR Responses :**

1. If Api user do not have permission of Modify list ,

{"success":"false","message":"LOGIN INCORRECT, PLEASE TRY AGAIN","data":{"User":"api","Password":"1234","Auth Message":"BAD"}}

1. If Required Field is missing ,

{"success":"false","message":"add\_list YOU MUST USE ALL REQUIRED FIELDS"}

1. If Campaign Not Exist ,

{"success":"false","message":"add\_list CAMPAIGN DOES NOT EXIST"}

1. If List Id already exist in system ,

{"success":"false","message":"add\_list LIST ALREADY EXISTS"}

1. If action parameter is missing ,

{"status":"false","message":"PLEASE ENTER ACTION VALUE"}

1. If action parameter’s value is wrong,

{"status":"false","message":"ENTER ACTION IS WRONG"}

1. If source is less the 2 character ,

{"success":"false","message":"add\_list PLEASE ENTER TWO DIGIT SOURCE VALUE"}

1. If user does not have the permission of modified list,

{"success":"false","message":"add\_list USER DOES NOT HAVE PERMISSION TO ADD LISTS"}

1. Add Multiple Lead API

Add multipleLead API is used to add the single or multiple leads in list.

**Note:** We use the **api** user for this api.User level of api user must been set to 8 or higher. And this **api** user also have the **modify lead** permission to add the leads using this API.

**Below are the mandatory parameters of API:**

**Action**  : add\_multi\_lead

**Source**  : external (user can set value according to their source)

**multi\_leads :**  multiple leads parameters in array in JSON format.

**Below is the sample of multiple leads parameter**:

[{"phone\_number":"1111111111","first\_name":"Elision","last\_name":"Tec","list\_id":"4611","province":"113"},{"phone\_number":"2222222222","first\_name":"Elision","last\_name":"Tec","list\_id":"4611","province":"114"}]

**Below are the parameters:**

**phone\_number** : required field ,  length of field is 6-16 digits

**first\_name** : First Name

**last\_name** : Last Name

**list\_id** : required field, must be all numbers, length of field is 3-12 digits

**Province** : your mrn number

**Sample URL for multiple lead API:**

[http://209.126.66.128:8080/elision-dialer/elision-api/main.php?action=add\_multi\_lead&source=external&multi\_leads=[{"phone\_number":"1111111111","first\_name":"Elision","last\_name":"last\_name1","list\_id":"4611","province":"mrnnumber"},{"phone\_number":"2222222222","first\_name":"Elision","last\_name":"last\_name1","list\_id":"4611","province":"mrn number"}]](http://209.126.66.128:8080/elision-dialer/elision-api/main.php?action=add_multi_lead&source=external&multi_leads=%5b%7b%22phone_number%22:%221111111111%22,%22first_name%22:%22Elision%22,%22last_name%22:%22last_name1%22,%22list_id%22:%224611%22,%22province%22:%22mrnnumber%22%7d,%7b%22phone_number%22:%222222222222%22,%22first_name%22:%22Elision%22,%22last_name%22:%22last_name1%22,%22list_id%22:%224611%22,%22province%22:%22mrn%20number%22%7d%5d)

**SUCCESS Response :**

{"lead 1":{"success":"true","message":"add\_multi\_lead RECORD(S) CREATED","data":{"Phone Number":"252525","List ID":"123","Lead ID":1490,"Status":"NEW"}},"lead 2":{"success":"true","message":"add\_multi\_lead RECORD(S) CREATED","data":{"Phone Number":"222222","List ID":"123","Lead ID":1491,"Status":"NEW"}}}

**ERROR Responses:**

1. If Source parameter value is missing

{"success":"false","message":"add\_multi\_lead SOURCE IS REQUIRED"}

1. If source is less the 2 character ,

{"success":"false","message":"add\_multi\_lead PLEASE ENTER TWO DIGIT SOURCE VALUE"}

1. If Api user do not have permission of Modify lead ,

{"success":false,"message":"add\_multi\_lead USER DOES NOT HAVE PERMISSION TO ADD LEADS TO THE SYSTEM","data":"0"}

1. If list\_id is missing ,

{"lead 1":{"success":"false","message":"add\_multi\_lead PHONE NUMBER IS REQUIRED"},"lead 2":{"success":"false","message":"add\_multi\_lead PHONE NUMBER IS REQUIRED"}}

1. If phone number is missing,

{"lead 1":{"success":false,"message":"Invalid phone number","data":""}}

1. If List Id is less than 3 digits,

{"lead 1":{"success":"false","message":"add\_list LIST ID MINIMUM 3 DIGIT AND MAXIMUM 14 DIGIT"}}

1. If action is missing,

{"status":"false","message":"PLEASE ENTER ACTION VALUE."}

1. If action parameter’s value is wrong,

{"status":"false","message":"ENTER ACTION IS WRONG"}

1. If Api user level is lessthan 8 ,

{"success":"false","message":"LOGIN INCORRECT, PLEASE TRY AGAIN","data":{"User":"api","Password":"1234","Auth Message":"BAD"}}

1. If user doesn’t have permission of modified lead,

{"success":"false","message":"add\_multi\_lead USER DOES NOT HAVE PERMISSION TO ADD LEADS TO THE SYSTEM"}

1. If have some syntax error in URL,

{"success":"false","message":"add\_multi\_lead PLEASE CHECK YOUR JSON SYNTAX"}

1. If List ID is not exist,

{"lead 1":{"success":"false","message":"add\_multi\_lead LIST ID 11057 DOES NOT EXISTS"},"lead 2":{"success":"false","message":"add\_multi\_lead LIST ID 4611 DOES NOT EXISTS"}}

1. If enter Phone Number is lessthan 6 or grater than 16

{"lead 1":{"success":"false","message":"add\_multi\_lead PHONE NUMBER MINIMUM 6 DIGIT AND MAXIMUM 16 DIGIT"},"lead 2":{"success":"false","message":"add\_multi\_lead PHONE NUMBER MINIMUM 6 DIGIT AND MAXIMUM 16 DIGIT"}}

1. Call Detail API

Call detail API will display the last call detail Based on province field.

**Below are the mandatory parameters of API:**

**action**: pass **call\_detail**

**Province**: Must should enter province

**Below is the Sample URL:**

http://209.126.66.128:8080/elision-dialer/scripts/dispo\_api.php?action=call\_detail&province=147147

* Below are the SUCCESS Responses:

{"status":"true","data":{"call\_detail\_id":"136","call\_status":"B","call\_date\_time":"2017-12-29 11:42:07","start\_date\_time":"2017-12-29 11:42:07","end\_date\_time":"2018-06-30 11:00:22","call\_event":"outbound","call\_agent":"1001","call\_queue":"ELISION","recordin\_file":"","notes":null,"did":null,"voicemail\_appname":"VoiceMail","voicemail\_event\_type":"","event\_time":"2018-06-30 11:04:22","disposition":"B"}}

* Below are the ERROR Responses:

1. If Provice is null,

{"status":"false","message":"PLEASE ENTER PROVIENCE VALUE."}

1. If Provice has wrong value,

{"status":"false","message":"call\_detail PROVINCE IS NOT AVAILABLE"}

1. If Provice is available but call details is not available for that,

{"status":"false","message":"CALL DETAIL IS NOT FOUND."}

1. If action is null,

{"status":"false","message":"PLEASE ENTER ACTION VALUE."}

1. If action is wrong,

{"status":"false","message":"ENTER ACTION IS WRONG"}

