# dialshree01.jpg

Elision API Document

Document Revision History

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| --- | --- | --- | --- |
| **Version** | **Date** | **Author** | **Description of change** |
| 1.0 | 03/12/2018 | Radhika Solgama | APIDocument |

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1. Add Lead API

**DESCRIPTION:** add\_lead - adds a new lead to the table with several fields and options

**REQUIRED FIELDS:**

 phone\_number - must be all numbers, 6-16 digits

 phone\_code - must be all numbers, 1-4 digits, defaults to 1 if not set

 list\_id - must be all numbers, 3-12 digits, defaults to 999 if not set

 source - description of what originated the API call (maximum 20 characters)

**SETTINGS FIELDS:**

 dnc\_check - Y, N or AREACODE, default is N

 campaign\_dnc\_check - Y, N or AREACODE, default is N

 campaign\_id - 2-8 Character campaign ID, required if using campaign\_dnc\_check or callbacks

 add\_to\_hopper - Y or N, default is N

 hopper\_priority - 99 to -99, the higher number the higher priority, default is 0

 hopper\_local\_call\_time\_check - Y or N, default is N. Validate the local call time and/or state call time before inserting lead in the hopper

 duplicate\_check - Check for duplicate records in the system, can select more than one (duplicate\_check=DUPLIST-DUPTITLEALTPHONELIST) If duplicate is found, will return error, the duplicate data and lead\_id and list\_id of existing record

Here are the duplicate\_check options:

DUPLIST - check for duplicate phone\_number in same list DUPCAMP - check for duplicate phone\_number in all lists for this list's campaign DUPSYS - check for duplicate phone\_number in entire system DUPTITLEALTPHONELIST - check for duplicate title and alt\_phone in same list DUPTITLEALTPHONECAMP - check for duplicate title and alt\_phone in all lists for

this list's campaign

DUPTITLEALTPHONESYS - check for duplicate title and alt\_phone in entire system DUPNAMEPHONELIST - check for duplicate first\_name, last\_name and

phone\_number in same list

DUPNAMEPHONECAMP - check for duplicate first\_name, last\_name and phone\_number in all lists for this list's campaign

DUPNAMEPHONESYS - check for duplicate first\_name, last\_name and phone\_number in entire system

* 90DAY - Added to one of the above duplicate checks(i.e. "DUPSYS90DAY"), only checks leads loaded in last 90 days

 usacan\_prefix\_check - Y or N, default is N. Check for a valid 4th digit for USA and Canada phone numbers (cannot be 0 or 1)

 usacan\_areacode\_check - Y or N, default is N. Check for a valid areacode for USA and Canada phone numbers(also checks for 10-digit length)

 nanpa\_ac\_prefix\_check - Y or N, default is N. Check for a valid NANPA areacode and prefix, if optional NANPA data is on the system

 custom\_fields - Y or N, default is N. Defines whether the API will accept custom field data when inserting leads into the table For custom fields to be inserted, just add the field label as a variable to the URL string For example, if the field\_label is "favorite\_color" you would add "&favorite\_color=blue"

 tz\_method - , POSTAL, TZCODE or NANPA, default is which will use the country code and areacode for time zone lookups

POSTAL relies on the postal\_code field

TZCODE relies on the owner field being populated with a proper time zone code NANPA relies on the optional NANPA areacode prefix data being loaded on your system

 callback - Y or N, default is N. Set this lead as a scheduled callback.

campaign\_id field is REQUIRED for callbacks

 callback\_status - 1-6 Character, callback status to use, default is CALLBK (dialer\_list status will be set to CBHOLD to lock)

 callback\_datetime - YYYY-MM-DD+HH:MM:SS, date and time of scheduled callback.

REQUIRED if callback is set. NOW can be used for current datetime.

 callback\_type - USERONLY or ANYONE, default is ANYONE

 callback\_user - User ID the USERONLY callback is assigned to

 callback\_comments - Optional comments to appear when the callback is called back

 lookup\_state - Y or N, default is N. Looks up state field from areacode list. Only works if the 'state' field is not populated.

(for fields with spaces in the values, you can replace the space with a plus + sign[address, city, first\_name, etc...])

**OPTIONAL FIELDS:**

 vendor\_lead\_code - 1-20 characters

 source\_id - 1-50 characters

 gmt\_offset\_now - overridden by auto-lookup of phone\_code and area\_code portion of phone number if applicable

 title - 1-4 characters

 first\_name - 1-30 characters

 middle\_initial - 1 character

 last\_name - 1-30 characters

 address1 - 1-100 characters

 address2 - 1-100 characters

 address3 - 1-100 characters

 city - 1-50 characters

 state - 2 characters

 province - 1-50 characters

 postal\_code - 1-10 characters

 country\_code - 3 characters

 gender - U, M, F (Undefined, Male, Female) - defaults to 'U'

 date\_of\_birth - YYYY-MM-DD

 alt\_phone - 1-12 characters

 email - 1-70 characters

 security\_phrase - 1-100 characters

 comments - 1-255 characters

 multi\_alt\_phones - 5-1024 characters (see examples for more info)

 rank - 1-5 digits

 owner - 1-20 characters (user ID, Territory or user group)

* entry\_list\_id - WARNING! ONLY USE IF YOU KNOW WHAT YOU ARE DOING, CAN BREAK CUSTOM FIELDS! (must be all numbers, 3-12 digits, will not work if custom\_fields is set to Y)

**MULTI-ALT-PHONES FORMAT:**

* 7275551212\_1\_work!7275551213\_1\_sister+house!1234567890\_1\_neighbor
* The multi-alt-phones field is formatted as a field of phone-number/phone-code/phone-note set of data (phone code and alt\_note is both optional and the phone code can be overridden by the force phone code flag). The record delimiter is an exclamation point with the optional phone code and note delimited within the record by an underscore character \_.

**EXAMPLE URLS:**

* [http://serverIP/elision-dialer/elision-api/main.php?source=test&action=add\_lead&phone\_number=7275551111](http://serverIP/elision-dialer/elision-api/main.php?source=test&action=add_lead&phone_number=7275551111%20)
* <http://serverip/elision-dialer/elision-api/main.php?source=test&action=add_lead&phone_number=7275551212&phone_code=1&list_id=159&dnc_check=N&first_name=Bob&last_name=Wilson>
* <http://serverIP/elision-dialer/elision-api/main.php?source=test&action=add_lead&phone_number=7275551111&phone_code=1&list_id=159&dnc_check=N&first_name=Bob&last_name=Wilson&add_to_hopper=Y&hopper_local_call_time_check=Y>
* <http://serverIP/elision-dialer/elision-api/main.php?source=test&action=add_lead&phone_number=7275551111&phone_code=1&list_id=159&dnc_check=N&campaign_dnc_check=Y&campaign_id=TESTCAMP&first_name=Bob&last_name=Wilson&address1=1234+Main+St.&city=Chicago+Heights&state=IL&add_to_hopper=Y&hopper_local_call_time_check=Y&multi_alt_phones=7275551212_1_work!7275551213_1_sister+house!1234567890_1_neighbor>
* <http://serverIP/elision-dialer/elision-api/main.php?source=test&action=add_lead&phone_number=7275551212&phone_code=1&list_id=159&dnc_check=N&first_name=Bob&last_name=Wilson&duplicate_check=DUPLIST-DUPNAMEPHONELIST>
* <http://serverIP/elision-dialer/elision-api/main.php?source=test&action=add_lead&phone_number=7275551212&phone_code=1&list_id=159&custom_fields=Y&favorite_color=blue>
* <http://serverIP/elision-dialer/elision-api/main.php?source=test&action=add_lead&phone_number=7275551111&campaign_id=TESTCAMP&callback=Y&callback_status=CALLBK&callback_datetime=NOW&callback_type=USERONLY&callback_user=6666&callback_comments=Comments+go+here>

**Note: you have to replace your server IP in above URL.**

**RESPONSES:**

* ERROR:  
  {"status":"false","message":"PLEASE ENTER ACTION VALUE"}   
  {"status":"false","message":"ENTER ACTION IS WRONG"}   
  {"status":"false","message":"add\_lead PLEASE ENTER MINIMUM 2 DIGIT SOURCE VALUE","data":{"source":"t"}}  
  {"status":"false","message":"add\_lead AUTH USER DOES NOT HAVE PERMISSION TO USE THIS FUNCTION","data":{"user":"6666","function":"add\_lead"}}  
  {"status":"false","message":"add\_lead USER DOES NOT HAVE PERMISSION TO ADD LEADS TO THE SYSTEM","data":{"user":"6666","modify\_leads":"1"}}  
  {"status":"false","message":"add\_lead NOT AN ALLOWED LIST ID","data":{"user":"6666","list\_id":"999","phone\_number":"1234567890"}}  
  {"status":"false","message":"add\_lead PLEASE ENTER PHONE NUMBER MINIMUM 6 AND MAXIMUM 16 DIGIT","data":{"user":"6666","phone\_number":"123"}}  
  {"status":"false","message":"INVALID PHONE NUMBER PREFIX","data":{"user":"6666","phone\_number":"123"}}  
  {"status":"false","message":"add\_lead INVALID PHONE NUMBER AREACODE ","data":{"user":"6666","phone\_number":"123"}}  
  {"status":"false","message":"add\_lead INVALID PHONE NUMBER NANPA AREACODE PREFIX ","data":{"user":"6666","phone\_number":"1234567891"}}  
  {"status":"false","message":"add\_lead PHONE NUMBER IN DNC ","data":{"user":"6666","phone\_number":"1234567891"}}  
  {"status":"false","message":"add\_lead PHONE NUMBER IN DNC ","data":{"user":"6666","phone\_number":"1234567891"}}  
  {"status":"false","message":"add\_lead PHONE NUMBER IN CAMPAIGN DNC ","data":{"user":"6666","phone\_number":"1234567891","campaign\_id":"ELISION"}}  
  {"status":"false","message":"add\_lead DUPLICATE PHONE NUMBER IN LIST ","data":{"user":"6666","phone\_number":"1234567891","list\_id":"999","duplicate\_lead\_id":"224"}}  
  {"status":"false","message":"add\_lead DUPLICATE PHONE NUMBER IN CAMPAIGN LISTS ","data":{"user":"6666","phone\_number":"1234567891","list\_id":"999"," duplicate\_lead\_id":"224","duplicate\_lead\_list":"999"}}  
  {"status":"false","message":"add\_lead DUPLICATE TITLE ALT\_PHONE IN LIST ","data":{"user":"6666","title":"1234","alt\_phone":"98255452","list\_id":"999","duplicate\_lead\_id":"224"}}  
  {"status":"false","message":"add\_lead DUPLICATE TITLE ALT\_PHONE IN CAMPAIGN LISTS ","data":{"user":"6666","title":"1234","alt\_phone":"98255452","list\_id ":"999","duplicate\_lead\_id ":"224","duplicate\_lead\_list":"999"}}  
  {"status":"false","message":"add\_lead DUPLICATE TITLE ALT\_PHONE IN SYSTEM ","data":{"user":"6666","title":"1234","alt\_phone":"98255452","list\_id ":"999","duplicate\_lead\_id ":"224","duplicate\_lead\_list":"999"}}  
  {"status":"false","message":"add\_lead DUPLICATE NAME PHONE IN LIST ","data":{"first\_name":"test","last\_name":"elision","phone\_number":"98255452","list\_id ":"999","duplicate\_lead\_id ":"224"}}  
  {"status":"false","message":"add\_lead DUPLICATE NAME PHONE IN CAMPAIGN LISTS ","data":{"first\_name":"test","last\_name":"elision","phone\_number":"98255452","list\_id ":"999","duplicate\_lead\_id ":"224","duplicate\_lead\_list ":"999"}}  
  {"status":"false","message":"add\_lead DUPLICATE NAME PHONE IN SYSTEM ","data":{"first\_name":"test","last\_name":"elision","phone\_number":"98255452","list\_id ":"999","duplicate\_lead\_id ":"224","duplicate\_lead\_list ":"999"}}  
  {"status":"false","message":"add\_lead LEAD HAS NOT BEEN ADDED ","data":{"phone\_number":"98255452","list\_id ":"999","user ":"6666"}}
* NOTICE:  
  {"status":"NOTICE","message":"add\_lead NANPA OPTIONS DISABLED, NANPA PREFIX DATA NOT LOADED ID ","data":{"user":"api","nanpa\_prefix\_codes\_count":"6666"}}  
  {"status":"NOTICE","message":"add\_lead MULTI-ALT-PHONE NUMBERS LOADED","data":{"alt\_phones":"193716","lead\_id":"225","user":"6666"}}  
  {"status":"NOTICE","message":"add\_lead CUSTOM FIELDS VALUES ADDED ","data":{"phone\_number":"7275551111","lead\_id":"1234","list\_id":"999","update\_count":"1"}}  
  {"status":"NOTICE","message":"add\_lead CUSTOM FIELDS NOT ADDED, NO FIELDS DEFINED","data":{"phone\_number":"7275551111","lead\_id":"1234","list\_id":"999"}}  
  {"status":"NOTICE","message":"add\_lead ADDED TO HOPPER","data":{"phone\_number":"7275551111","lead\_id":"1234","hopper\_id":"11"}}  
  {"status":"NOTICE","message":"add\_lead NOT ADDED TO HOPPER","data":{"phone\_number":"7275551111","lead\_id":"1234"}}  
  {"status":"NOTICE","message":"add\_lead SCHEDULED CALLBACK NOT ADDED, USER NOT VALID ","data":{"lead\_id":"7275551111","campaign\_id":"TESTCAMP"," callback\_user":"6","callback\_type":""}}  
  {"status":"NOTICE","message":"add\_lead SCHEDULED CALLBACK ADDED ","data":{"lead\_id":"112","campaign\_id":"TESTCAMP","callback\_datetime":"2018-08-08 12:00:01","callback\_type":"6666","callback\_user":"USERONLY","callback\_status":"CALLBK"}}  
  {"status":"NOTICE","message":"add\_lead SCHEDULED CALLBACK NOT ADDED, CAMPAIGN NOT VALID ","data":{"lead\_id":"112","campaign\_id":"TESTCAMP"}}
* SUCCESS:  
  {"status":"true","message":"add\_lead LEAD HAS BEEN ADDED","data":{"phone\_number":"1234567890","list\_id":"999","lead\_id":293,"gmt\_offset":-4,"user":"api"}}

