

TERMS AND CONDITIONS / IMPRINTING

PLACING AN ORDER

You may call to place your order during regular business hours with our friendly customer service staff at 800.859.1788 or place your order any time by fax at 212.807.7088 or online at allurepack.com.

Minimum order is \$100. A service fee of \$8.95 will be applied to orders less than \$100.

PRICING

Pricing within catalog is subject to change without notice. Boxes, bags, pouches and folders are sold by the pack. The quantity of the pack is shown alongside the pricing of a single unit.

PAYMENT

Payment can be made via all major credit cards or COD. Terms of net 30 days is available with approval of credit. Any dispute of charges must be made within 30 days of the invoice date.

SHIPPING

Orders that do not include imprinting will be shipped same day or within 48 hours. Printed orders will ship within 7-10 days. All orders are shipped via UPS. Prices do not include shipping cost.

If for any unforeseen reason a product is not available to ship due to limitation of stock, we will make every effort to ship as soon as possible.

RETURNS/REFUNDS

Returns are accepted within 60 days of shipment. All returns must be authorized by an Allure representative in advance.

Printed or custom products cannot be cancelled/ refunded once production has begun. Printed orders cannot be returned unless damaged. Damaged product is to be reported within 10 days of delivery.

IMPRINTING

Imprinting on packaging items is available in standard pigment and metallic colors as a foil hotstamp.

\$35 imprinting fee (includes first 200 prints)

\$0.15 each additional print.

PLATES & ARTWORK

\$50 box/pouch plate charge

\$75 bag plate charge

All artwork is to be emailed to printing@allurepack.com in a vector format (.ai, .eps or .pdf). If the artwork needs to be recreated due to a low quality image or incompatible format, an additional charge may be added (\$40/hour).

SPECIAL PROMOTION DETAILS

Box orders over \$250 will receive credit towards products from our display collection. The amount credited will be 10% of the total box order amount. For example, if ordering boxes totaling \$250, the customer will receive \$25 worth of displays or a \$500 order will receive \$50 (printing or plate charges are not included).

Use promotion code **FREEDISP**.

Valid until December 31st 2016.

