# Bayer's Digital Experience

Digital Label, Web-App for customers, Logistics Tracking and analytics

Team: Akira

# **Target Customer**

- This project is more focused on attracting new (younger) customers
  while improving the trust and experience of existing (experienced) customers.
- Smartphone(with camera) or computer with camera is required.
- The objective of the project is to make the farmer use the app on a regular basis and not as a one time verification process.
- The app is designed to be dynamic, interactive and customer engaging

## Objective

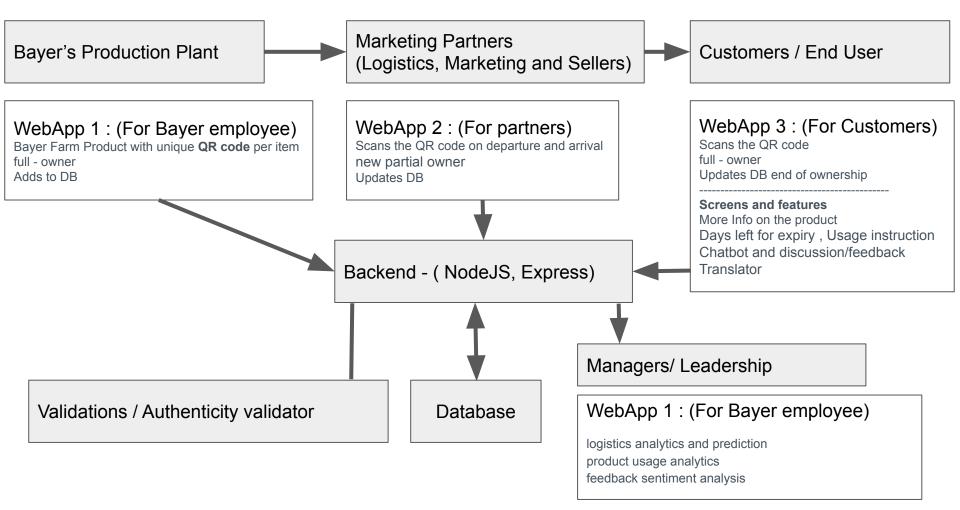
#### For Customer

- Make the labels look modern with integration of simple to scan QR code
- QR code => embedding a unique url (similar to serial number) which can ensure the authenticity / logistics tracking of the product.
- QR code => for getting more details about product
- QR code => for product warranty (ensuring authenticity of the product)
- Mobile App / website => Digital support, instruction and notifications
- Mobile App / website => New product, expiry and offers notifications
- Mobile App / website => Auto translation based on country
- Mobile App / website => Chatbot assist and feedback ( sentiment analysis )

#### For Company

- website dashboard => Track shipping data (logistics)
- website dashboard => Track authenticity data (when seller / marketer/ customer scans the product )
- website dashboard => Product discussion tracking for feedback. (captured from mobile app)

## Architecture / Data Flow



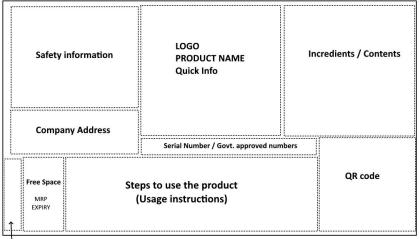
### Sample UI design for End User -



- Get information of the products the customer is using
- Content. Days left for expiry ,
  Usage instruction with different crops, Storage / Safety instructions
- Translator will be available (using google translate) based on location
- Chatbot talk to the app to get required information => for older people who are not much familiar with mobiles
- Notification almost time for expiry , time to refill / order new , new offers , new products
- Discussion section to ask questions about the product.

#### Sample Label Design -

BAYERS PRODUCT LABEL Design template Nikhil M Jeby



#### **Safe Handling Instructions**

This product was prepared from inspected and passed meat and/ or poultry. Some food products may contain bacteria that could cause illness if the product is mishandled or cooked improperly. For your protection, follow these safe handling instructions.



Keep refrigerated or frozen. Thaw in refrigerator or microwave.



Keep raw meat and poultry separate from other foods. Wash working surfaces (including cutting boards), utensits, and hands after touching raw meat or poultry.

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RUBU	F2:B2	Herbisit (Yabancı ot ilacı)

#### **Nutrition Facts** Serving Size 3 oz. (85g)

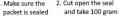
Amount Per Serving	As Served
Calories 38	Calories from Fat (
	% Daily Value
Total Fat 0g	0%
Saturated Fat 0g	0%
Cholesterol 0g	0%
Sodium 0g	2%
Total Carbohydrate 0g	3%
Dietary Fiber 0g	8%
Sugars 0g	
Protein 0g	
Vitamin A 270% ¥	Vitamin C 10%

¥ Iron 0%

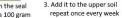














Calcium 2%

4. Make sure to water everyday 200ml



To Know More About the Product

Bar Code / Serial number