#### Cases and Queries

Breakdown of use cases and corresponding queries for the final project of Enver Kapetanovic and Oliver Chen. All of the queries can be found in the init1.py file.

# **Application Use Cases (AKA features):**

## 1. View Public Info:

Search and view flights based on arrival airport name and/or a departure airport and/or departure date. The information is filled out as a form Found under app.route /search

```
query = "SELECT flight_num, departure_time, arrival_time FROM flight"
if departure_airport !='':
    query+= " where departure_airport == '%s'" %departure_airport

if arrival_airport !='' and departure_airport =='':
    query += " where arrival_airport = '%s'" % arrival_airport
elif arrival_airport !='':
    query += " and arrival_airport = '%s'" %arrival_airport

if departure_time != '' and (departure_airport =='' and arrival_airport ==''):
    query += ' where departure_time = "%s"' %departure_time
elif departure_time != '':
    query += ' and departure_time = "%s"' %departure_time
```

## 2. Register user:

User registration queries differs for the 3 account types. Registration first starts at /registerAuth, which checks the database if the user already exists. Given that the user is new, the user is then redirected to a page to fill out details. After they are filled, the respective tables are updated to include the new user. Shown below is the query for airline staff registration, found at app.route /staff\_register. Registration for booking agent and customer follow the same logic and can be found at /booking\_register and /cus register, respectively.

```
cursor = conn.cursor()
ins = "INSERT INTO airline_staff VALUES(\'{}\', md5(\'{}\'), \'{}\',\'{}\', \'{}\', \'{}\',
cursor.execute(ins.format(username, password, first_name, last_name, dob, airline_name))
conn.commit()
cursor.close()
#then calls /home to get the new users homepage
return redirect(url_for('home'))
```

# 3. Login:

The login for all account types is done as follows. First we query the "user" table, a table listing all users and account types. Given that the user has an account, the system will then set the session user name and account type, then redirect the user to their specific home page. If the user does exist, an error is shown and login page is shown again. This can be found in app.route /loginAuth

```
#Authenticates the login
@app.route('/loginAuth', methods=['GET', 'POST'])
def loginAuth():
    #grabs information from the forms
    username = request.form['username']
    password = request.form['password']

    #cursor used to send queries
    cursor = conn.cursor()
    #executes query
    query = "SELECT * FROM user WHERE username = \'{}\' and password = md5(\'{}\')"
    cursor.execute(query.format(username, password))
    #stores the results in a variable
    data = cursor.fetchone()
    #use fetchall() if you are expecting more than 1 data row
    cursor.close()
    error = None
    if(data):
        #creates a session for the the user
        #session is a built in
        session['username'] = username
        session['account_type'] = data[2] #data[2] is the account_type :)

    #if account type is staff then query database to get staff airline name for
    return redirect(url_for('home'))
    else:
        #returns an error message to the html page
        error = 'Invalid login or username'
        return render_template('login.html', error=error)

#Authenticates the register
```

### **Customer Use Cases:**

1. View my flights:

All information regarding customer upcoming flights is pulled from the database with repect to the custoemers email. This can be found under app.route /home. Searching for my flights is done using the same user\_search but with an additional parameter to only search the users purchases.

2. Purchase ticket:

After a user selects a ticket to buy, the purchases table is then updated to record this purchase. This can be found under app.route /insert purchase

```
todays_date =datetime.today().strftime('%Y-%m-%d')

todays_date =datetime.today().strftime('%Y-%m-%d')

cursor = conn.cursor()
    ins = "INSERT INTO purchases VALUES(\'{}\',\'{}\',NULL,\'{}\')"
    cursor.execute(ins.format(ticket_id,username,todays_date))
    conn.commit()
    cursor.close()

return redirect(url_for('home'))
```

# 3. Search for flights:

There are 2 cases for search, 1 for a general search and 1 for a search of purchased flights. Both versions of can be searched through, the only difference is that purchased flights only searches flights bought by the user. They can be found under app.route /user search.

```
@app.route('/user_search', methods=['GET', 'POST'])
def user_search():
     if request.method == 'POST':
         departure_airport = request.form['dept_airport']
         arrival_airport = request.form['arrival_airport']
departure_time = request.form['dept_time']
         flag = request.form['booking']
         cursor = conn.cursor();
query = "SELECT * FROM flight where flight.status != '' "
if flag == 'my':
              query= "SELECT * FROM flight, purchases, ticket \
                                            WHERE purchases.customer_email = '%s' \
AND purchases.ticket_id = ticket.ticket_id \
AND ticket.flight_num = flight.flight_num " %session['username']
              template = 'search_purchased.html'
              template ='search_results.html'
         if departure_airport !='':
         query+= " and flight.departure_airport = '%s'" %departure_airport
if arrival_airport !='' :
             query += " and flight.arrival_airport = '%s'" %arrival_airport
         if departure_time != '':
                          ' and flight.departure_time = "%s"' %departure_time
              query +=
         cursor.execute(query)
         data = cursor.fetchall()
         cursor.close()
         return render_template(template, flights=data)
         return render_template('index.html')
```

#### 4. Track my spending:

Two queries are done, one looking at total money spent over the past 6 months and over the past year. The data is then inserted into an array to be presented in bar graphs. The code can be found under app.route /track\_spending.

```
#QUERY FOR TOTAL SPENT OVER LAST YEAR

cursor = conn.cursor()
query1 = "SELECT SUM(f.price) FROM flight f JOIN ticket t ON f.flight_num = t.flight_num \
JOIN purchases p ON t.ticket_id = p.ticket_id WHERE p.customer_email = \'{}\'\
AND purchase_date >= \'{}\' AND purchase_date <= \'{}\''

cursor.execute(query1.format(username, year_ago, todays_date))
data1 = cursor.fetchall()
cursor.close()
from_date_total_spent = int(data1[0][0])

#TOTAL S
cursor = conn.cursor()
query2 = "SELECT DATE_FORMAT(p.purchase_date, '%Y-%m-01'), SUM(f.price) FROM flight f \
JOIN ticket t ON f.flight_num = t.flight_num JOIN purchases p ON t.ticket_id = p.ticket_id\
WHERE p.customer_email = \'{}\'\ AND purchase_date >= \'{}\'\ AND purchase_date <= \'{}\'\'\
GROUP BY DATE_FORMAT(p.purchase_date, '%Y-%m-01')"

cursor.execute(query2.format(username, six_months_ago, todays_date))
data2 = cursor.fetchall()
cursor.close()
```

User can also set range of dates to track total spending between them. The queries are as follows and found under app.route /search track spending

# 5. Logout:

Logging out returns the user to the homepage, and ends the current session. This can be seen under app.route /logout

### **Booking Agent Use Cases:**

# 1. View My flights:

Similar to the view my flight for customers, booking agent view my flights queries the database and finds all flights bought by the booking agent. This can also be searched with the search feature. The code below can be found under app.route /home

```
elif account_type == 'booking_agent':
    page_to_render = 'booking_home_page.html'
    query2 = "SELECT * FROM flight, purchases, booking_agent, ticket WHERE booking_agent.email = \'{}\'\
    AND purchases.booking_agent_id = booking_agent_booking_agent_id \
    AND purchases.ticket_id = ticket.ticket_id and flight.flight_num = ticket.flight_num"
    cursor.execute(query2.format(username))
    data1 = cursor.fetchall()
```

### 2. Purchase Ticket:

Same as customer purchase ticket, except that the booking agents ID is also updated into the purchases table. The agent can also choose between buying tickets for existing users and new users. For new users, the agent fills out the customer information and creates a new user, then buys him a ticket. The code shown below can be found under app.route /agent\_insert\_purchase, however this took more steps as there were many different cases.

# 3. Search for Flights:

Similar to customer search. Can search my purchases and all flights, by selecting the corresponding button on the web app. The code can be found under app.route /agent\_search

### 4. View my commission:

There are 3 queries to provide the various commission data regarding number of tickets, total commission and average commission. Date ranges can be added to specify date range of data. The queries are as follows and can be found under app.route /earnings

```
my_commission = '10%'

cursor = conn.cursor()
query1 = "SELECT Count(price) FROM flight f JOIN ticket t ON f.flight_num = t.flight_num \
JOIN purchase_date >> \'(\)\' NNO p.purchase_date == \'(\)\' \
AND p.purchase_date >> \'(\)\' NNO p.purchase_date == \'(\)\' \
cursor.cucsc()
data1 = cursor.fetchall()
cursor.close()
count = int(data1[0][0])

cursor = conn.cursor()
query2 = "SELECT sum(price) FROM flight f JOIN ticket t ON f.flight_num = t.flight_num \
JOIN purchases p ON t.ticket_id = p.ticket_id MHERE booking_agent_id = \'(\)\' \
AND p.purchase_date >> \'(\)\' NNO p.purchase_date == \'(\)\' \\
AND p.purchase_date >> \'(\)\' NNO p.purchase_date == \'(\)\' \\
data2 = cursor.fetchall()
cursor.close()
total = int(data2[0][0])
total = total = 0.1

cursor = conn.cursor()
query3 = "SELECT avg(price) FROM flight f JOIN ticket t ON f.flight_num = t.flight_num \
JOIN purchase_date >> \'(\)\' NNO p.purchase_date == \'(\)\' \\
horizon = conn.cursor()
query3 = "SELECT avg(price) FROM flight f JOIN ticket t ON f.flight_num = t.flight_num \
JOIN purchase_date >> \'(\)\' NNO p.purchase_date == \'(\)\' \\
horizon = conn.cursor()
query3 = "SELECT avg(price) FROM flight f JOIN ticket t ON f.flight_num = t.flight_num \
JOIN purchase_date >> \'(\)\' NNO p.purchase_date == \'(\)\' \\
horizon = conn.cursor()
query3 = "SELECT avg(price) FROM flight f JOIN ticket t ON f.flight_num = t.flight_num \
JOIN purchase_date >> \'(\)\' \\
horizon = conn.cursor()
query3 = "SELECT avg(price) FROM flight f JOIN ticket t ON f.flight_num = t.flight_num \
JOIN purchase_date >> \'(\)\' \\
horizon = conn.cursor()
query3 = "SELECT avg(price) FROM flight_num > p.t.flight_num \
JOIN purchase_date >> \'(\)\' \\
horizon = p.ticket_id MHERE booking_agent_id = \'(\)\' \\
horizon = conn.cursor()
query3 = gent_idata3[0][0]
adaaa = cursor.etchall()
cursor.close()
adaaa = cursor.etchall()
```

### 5. Top Customers:

Top customers can be viewed based on 2 metrics, by total commission and by number of tickets purchased. We separate this into two different pages, one for commission and one for numbers of tickets. The corresponding queries are as follows and can be found under app.route / top\_customers\_money and /top\_customers\_number, respectively.

```
cursor = conn.cursor()
query2 = "SELECT customer_email, sum(price) *0.1 FROM flight f JOIN ticket t \
ON f.flight_num = t.flight_num JOIN purchases p ON t.ticket_id = p.ticket_id \
WHERE booking_agent_id = \'{}\' AND p.purchase_date >= \'{}\' \'
GROUP BY customer_email ORDER BY sum(price) desc LIMIT 5"

cursor.execute(query2.format(booking_ID, year_ago))
most_money = cursor.fetchall()
cursor.close()

cursor = conn.cursor()
query = "SELECT customer_email, COUNT(p.ticket_id) FROM flight f JOIN ticket t \
ON f.flight_num = t.flight_num JOIN purchases p ON t.ticket_id = p.ticket_id \
WHERE booking_agent_id = \'{}\' AND p.purchase_date >= \'{}\' GROUP BY customer_email\
ORDER BY COUNT(t.ticket_id) desc LIMIT 5"

cursor.execute(query.format(booking_ID, six_months_ago))
most_number = cursor.fetchall()
cursor.close()
```

### 6. Logout:

Same as for customer

#### Airline Staff Use Cases:

1. View my flights:

Same as for booking agent and customer except that airline name is equal to that of the booking agent. This can also be searched. Code can be found under app.route /home

# 2. Create new flights:

Booking agent fills in information about new flight then is inserted into flights. Code can be found under app.route /insert new flight

```
app.route('/insert_new_flight', methods=['GET', 'POST'])
def insert_new_flight():
    airline_name = request.form['airline_name']
flight_num = request.form['departure_airport']
departure_time = request.form['departure_airport']
departure_time = request.form['departure_airport']
departure_time = request.form['arrival_airport']
arrival_airport = request.form['arrival_airport']
flight_num = request.form['arrival_airport']
arrival_airport = request.form['arrival_airport']
flight_num = request.form['price']
status = request.form['status']
flight_num = request.form['airplane_id']
error = 0
my_airline_name = session["airline_name"]
flight_num = request.form['airplane_id']

request.form['status']
flight_num = request.form['airplane_id']

reror = 0
my_airline_name = session["airline_name"]
flight_num = request.form['grice']
flight_num = request.form['grice']
flight_num = request.form['airline_name']
flight_num = request.form['grice']
flight_num = requ
```

### Change flight status:

Status of flight can be changes based on flight number and airline name. Code can be found under app.route /change\_status.

```
736
737
    @app.route('/change_status', methods=['GET','POST'])
    def change_status():
        flight_num = request.form['flight_num']
        airline_name = session['airline_name']
        status = request.form['status']
        cursor = conn.cursor();
        query = "UPDATE flight SET status = \'{}\' where flight_num = \'{}\' and airline_name =\'{}\'''
        cursor.execute(query.format(status, flight_num, airline_name))
        conn.commit()
        cursor.close()
        return redirect(url_for('home'))
```

# 4. Add airplane:

Given that the staff is trying to add an airplane to their company's fleet, the information is collected then inserted into airplane. The code can be seen at app.route /insert\_new\_airplane.

```
ins = "INSERT INTO airplane VALUES(\'{}\', \'{}\', \'{}\')"
cursor.execute(ins.format(airline_name, airplane_id, seats))
conn.commit()
cursor.close()
```

## 5. Add airport:

Information is collected then inserted into airport. Code can be seen at app.route /inster new airport.

```
@app.route('/insert_new_airport', methods=['GET', 'POST'])
def insert_new_airport():
    airport_name = request.form['airport_name']
    city = request.form['city']

    cursor = conn.cursor()
    ins = "INSERT INTO airport VALUES(\'{}\', \'{}\')"
    cursor.execute(ins.format(airport_name, city))
    conn.commit()
    cursor.close()
    return redirect(url_for('home'))
```

### 6. Top 5 booking agents:

Top booking agents are queried and pulled from the database based on various metrics. The code can be found at app.route /top agent

```
cursor = conn.cursor()
query = 'SELECT booking_agent_id, count(ticket_id) \
from flight natural join ticket natural join purchases where booking_agent_id is NOT NULL\
and purchase_date >= \"{}\" and airline_name \"{}\" group by booking_agent_id \
order by count(ticket_id) desc limit 5'

cursor.execute(query.format(one_month, airline_name))
top_month = cursor.fetchall()
cursor.close()

cursor = conn.cursor()
query2 = 'SELECT booking_agent_id, count(ticket_id) \
from flight natural join ticket natural join purchases where booking_agent_id is NOT NULL\
and purchase_date >= \"{}\" and airline_name \"{}\" group by booking_agent_id \
order by count(ticket_id) desc limit 5'
cursor.execute(query2.format(one_year, airline_name))
top_year = cursor.fetchall()
cursor.close()

cursor = conn.cursor()
query2 = 'SELECT booking_agent_id, sum(price) *0.1 \
from flight natural join ticket natural join purchases where booking_agent_id is NOT NULL\
and purchase_date >= \"{}\" and airline_name \"{}\" group by booking_agent_id is NOT NULL\
and purchase_date >= \"{}\" and airline_name \"{}\" group by booking_agent_id is NOT NULL\
and purchase_date >= \"{}\" and airline_name \"{}\" group by booking_agent_id is NOT NULL\
and purchase_date >= \"{}\" and airline_name \"{}\" group by booking_agent_id \
brider by sum(price) desc limit 5'
cursor.execute(query2.format(one_year, airline_name))
top_commission = cursor.fetchall()
cursor.close()
```

# 7. View Frequent Customers:

Airline customers are shown in descending order based on number of tickets purchased by the customer. For each customer you are able to go in and view all of the customers flights with the airline staff's airline. Code for top customers and customer flights can be found at app.route /top buyers and /all customer flights, respectively.

```
@app.route('/top_buyers')
def top_buyer():
            airline_name =
                                                        session['airline_name']
            one_year = (datetime.now() - relativedelta(years=1)).strftime('%Y-%m-%d')
           cursor = conn.cursor()
query = 'SELECT name,
                                  - Conficient Confice Conf
            cursor.execute(query.format(airline_name, one_year))
            customers = cursor.fetchall()
            cursor.close()
              return render_template('top_buyers.html', customers = customers, airline_name =airline_name)
 @app.route('/all_customer_flights', methods = ['GET', 'POST'])
def all_customer_flights():
            customer_email = request.form['customer_email']
            airline_name = session['airline_name']
            cursor = conn.cursor()
query = 'SELECT name, departure_airport, departure_time, arrival_airport, flight_flight_num, \
                                    purchases.purchase_date FROM customer, purchases, ticket, flight\
WHERE customer.email = purchases.customer_email and customer.email = \"{}\" \
AND purchases.ticket_id = ticket.ticket_id AND ticket.flight_num = flight.flight_num \
AND flight.airline_name = \"{}\"'
            cursor.execute(query.format(customer_email ,airline_name))
            flights = cursor.fetchall()
            cursor.close()
            return render_template('customer_flights.html', flights= flights, customer_email = customer_email)
```

#### 8. View reports:

Data on counts of ticket per month is pulled from the database using query shown below. Date ranges can also be changed to change the range of dates of the reports. Code can be found under app.route /view\_report and /search\_report

```
939
940
cursor = conn.cursor()
941
query1 = "SELECT DATE_FORMAT(purchase_date, '%Y-%m-01'), Count(t.ticket_id) FROM flight f \
942
943
GROUP BY month(purchase_date)"
944
945
query1 = "SELECT DATE_FORMAT(purchase_date, '%Y-%m-01'), Count(t.ticket_id) FROM flight f \
JOIN ticket t ON f.flight_num = t.flight_num JOIN purchases p ON t.ticket_id = p.ticket_id\
GROUP BY month(purchase_date)"

cursor.execute(query1)
946
947
query1 = "SELECT DATE_FORMAT(purchase_date, '%Y-%m-01'), Count(t.ticket_id) FROM flight f \
GROUP BY month(purchase_date)"
cursor.execute(query1)
query1 = "SELECT DATE_FORMAT(purchase_date, '%Y-%m-01'), Count(t.ticket_id) FROM flight f \
JOIN ticket t ON f.flight_num = t.flight_num JOIN purchases p ON t.ticket_id = p.ticket_id\
GROUP BY month(purchase_date)"
cursor.execute(query1)
query1 = "SELECT DATE_FORMAT(purchase_date, '%Y-%m-01'), Count(t.ticket_id) FROM flight f \
JOIN ticket t ON f.flight_num = t.flight_num JOIN purchases p ON t.ticket_id = p.ticket_id\
group GROUP BY month(purchase_date)"
```

# 9. Comparison of revenue earned:

Pie chart shows the total amount of revenue earned by direct sales and indirect sales, in the last month and year. Code can found under app.route /comparision\_revenue and /comparision\_revenue last\_month

#### One month

### 10. View top destinations:

Shows the top destination of the last 3 months and last year. The queries are as follows and can be found at app.route /view top destination and /top year des, respectively.

```
cursor = conn.cursor()
query1 = "SELECT arrival_airport, COUNT(t.ticket_id) FROM flight f JOIN ticket t \
1038
ON f.flight_num = t.flight_num JOIN purchases p ON t.ticket_id = p.ticket_id\
AND p.purchase_date >= \'{}\' GROUP BY arrival_airport ORDER BY COUNT(t.ticket_id) desc LIMIT 3"
```

### 11. Logout:

Same as for customer and booking agent.