

# DHL PROVIEW



## WHEN IT COMES TO YOUR SHIPMENTS, YOU SHOULD KNOW IT ALL!

DHL ProView is our newest online service. It gives you total visibility of your shipments faster and easier than ever before. ProView is web-based—it's easy to use and accessible from almost anywhere. It provides notification—via email or text message when shipments are picked up, delivered, and more. This means you're always in the know, whether you're in the office or on the go.

### Benefits:

- Total visibility of every shipment for up to 90 days
- Notification of pickups, deliveries and other events via email or SMS
- Easy to use
- Web-based with account security
- Summary of shipment data can be downloaded into a spreadsheet-ready format

**PROVIEW**

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## DHL PROVIEW IS CUSTOMER SERVICE YOU CAN SEE.

DHL ProView brings interactive customer service to you with shipment information that's more visible and automatically delivered. ProView lets you monitor shipments online by account number, Air Waybill number, as well as filter by receiver billed, outbound and more. It can notify you—and anyone you specify—when packages are picked up and delivered. And, best of all, it provides the shipment information you need to keep your customers and colleagues up-to-date and in the loop.

## SHIPMENT STATUS IS ALWAYS AT YOUR FINGERTIPS.

### Faster access to shipment information

- View shipments by account number, Air Waybill number, event category (picked up, delivered, etc.), outbound, receiver billed, and third-party payer
- Use with all Express-billed account numbers and associated shipments
- View status of inbound Import Express shipments
- View shipments for up to 2,000 account numbers

### Easy to use

- Registering is simple—just go to [www.dhl.com](http://www.dhl.com) and select your country. From your country page, click the “eShipping” tab at the top of the page, and then select “DHL ProView”
- Register your accounts individually or import them from comma-delimited (.csv) files
- Quickly add/remove accounts and change notification preferences

### Notification the way you want it

- Receive real-time notification via email or SMS text messaging
- Choose when, how and which notifications are sent and who receives them
- Create notifications by Air Waybill, account, contact and event
- Store unlimited notification contacts
- Receive detailed per-shipment information or helpful summary digests

Try DHL Proview today by visiting [www.dhl.com](http://www.dhl.com).

For more information, contact your local DHL Customer Service Representative.