

# DHL OCEAN SECURE INCREASING YOUR VISIBILITY AND CONTROL



EXCELLENCE. SIMPLY DELIVERED.



# DHL OCEAN SECURE FOR YOUR CARGO WITH SPECIAL REQUIREMENTS

In today’s business environment, companies are facing logistic challenges like long transit times, the need to reduce total supply chain costs and continuously updated regulations.

Long transit times make it difficult for companies to determine the exact location of their goods and the arrival time for further distribution. Shifting cargo from Air to Ocean, for example, means that a higher volume is shipped in one container equaling a higher value of products at risk. This makes it even more important to ensure integrity and to protect goods from criminal intent.

Furthermore there are more and more commodities shipped by sea that require the measurement of temperature, humidity, shock, or light condition during transportation.

DHL OCEAN SECURE is a new logistic solution that offers the visibility, security and flexibility to assure a reliable shipment from door-to-door. Standardized processes and efficient tracking devices with easy handling ensure location awareness and a smooth in-transit shipment.

DHL OCEAN SECURE puts you in control of your shipments by tracking your cargo at near-real time. With our ocean freight services you have access to:

- A visibility platform to track shipments at near-real time and get post-transportation records for documentation
- A 24/7 monitoring team, including incident management in case of irregularities
- A pool of tested container security devices that record condition and location of sensitive cargo
- A consulting service to enhance your logistic processes in terms of reliability and transparency



## KEY ELEMENTS

Electronic devices to acquire data at the container	Communication networks to transmit data to users	Web Portal to track shipments & manage situations
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# WHY YOU SHOULD CHOOSE DHL OCEAN SECURE



## VISIBILITY

Benefit from increased transparency across trade lanes from door-to-door.

Track your shipments in near-real time to monitor condition and location of cargo. The data can be analyzed via web portal and is available 24/7 worldwide.

Get instant notification about incidents and irregularities. If needed, an intervention team can take corrective or remedial actions.



## SECURITY & RELIABILITY

Increase protection against critical parameters for condition-sensitive, time critical or high-value shipments.

Reduced risk of theft, e.g. by using a physical door seal and reduced environmental impact.

Stay in control of your cargo and make sure your shipment is on a predefined route.



## FLEXIBILITY & CONTROL

Be more flexible in planning with the exact whereabouts of the container.

Benefit from more efficiency realized by integrated information flow, which equals lower operation costs.

Ensure tighter control of remote logistics operations by improved processes through insights into container condition.

**Benefit from in-transit visibility and in-transit control from  
our DHL experts, present in all markets.**

# CUSTOMISED SERVICE TYPES TO MEET YOUR SPECIFIC NEEDS

With DHL OCEAN SECURE, you can choose between four service types which meet best your requirements.

## DHL OCEAN SECURE TRACK

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Budget solution for container tracking which provides end-to-end monitoring of shipments including whereabouts of the container during the trip.

### DHL OCEAN SECURE PROTECT

Besides GPS tracking, Ocean Secure PROTECT also offers information about the container integrity and acquires data about the door status as well as enhanced physical restraint against tampering.

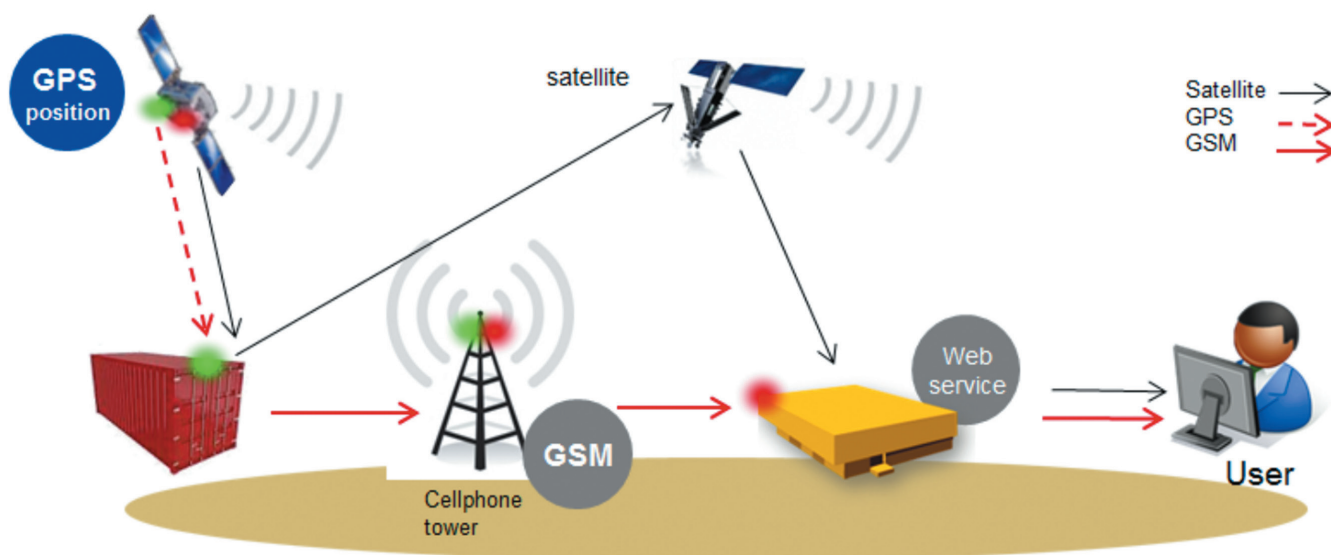
## DHL OCEAN SECURE PRO GSM

### DHL OCEAN SECURE PRO GSM

Comprehensive container monitoring solution including position, security and internal conditions such as temperature, humidity, shock and light in the container.

### DHL OCEAN SECURE PRO SATELLITE

On top of the other service types, Ocean Secure PRO Satellite offers high-end devices communication via satellite to allow coverage of specially sensitive containers in remote areas and at sea.<sup>1</sup>



<sup>1</sup> Not guaranteed for loads under deck

# YOUR QUESTIONS ANSWERED

## **I need to prove that temperature regulations have been kept along the whole shipment, can you help me?**

Yes, with DHL OCEAN SECURE you can monitor travel data the whole way and afterwards download records for post-transportation documentation. You can review travel data either as a flow chart or as a status report.

## **What happens in case of irregularities and alert notifications?**

If the DHL team gets an alarm, the first step is to check the shipment status in the web portal. If action is needed, an intervention team contacts the supplier (terminal, carrier, trucker) to take correcting actions. The third step, if necessary, is to take up pursuit and take remedial actions.

## **What does support from DHL look like?**

You can choose between three service options that differ in range of support. The first option is the provision of electronic container devices, access to the visibility platform and random check of shipment status. The second option is added by a defined number of status check-ups and intervention management e.g. routine calls. Furthermore, the third service level offers a security team that is on-site in case of any critical situations.

## **How do I know which service is best for me?**

Our DHL expert team will be pleased to advise you in choosing the right service level by checking your requirements and processes to find the best fit for you.

## **Who takes care of the installation and activation of the devices?**

Either yourself or our DHL team – it depends on which option is more comfortable for you. Our DHL team offers local guidance or training sessions.

## **How often do the devices need to be recharged?**

Depending on the electronic device and sending interval, the battery provides power for up to 5 years.

## **How fast can the DHL team intervene in case of an alarm?**

There are DHL interjection points all over the world. In case of an alarm the DHL station closest to the shipment will get there as soon as possible.

## **Are there any restrictions on what I can ship with DHL OCEAN SECURE?**

In general, we ship everything that we can fit into a container, according to our policies, provided the DG (Dangerous Goods) class of the goods is accepted by the carrier. The product is most suitable for temperature controlled, time critical and high value cargo.

## **Can I only use DHL OCEAN SECURE with FCL?**

No, you can use DHL OCEAN SECURE for FCL and LCL. In case of LCL we can attach the electronic device directly to cargo.

## **How much does it cost me?**

It depends on the device, or rather the service level, that you choose and the number of shipments you have per month. The higher volume you ship and the longer the subscription is, the the lower the cost per unit will be.

## **Is there a minimum subscription?**

It depends on the quantity needed. In case of a small number of shipments you can use DHL OCEAN SECURE for single shipments. If you need DHL OCEAN SECURE for bigger quantities there is a defined subscription.

**Need more information about DHL OCEAN SECURE?**

**Talk to your local DHL Sales Representative,  
contact our Ocean Freight experts at [www.dhl.com](http://www.dhl.com)  
or email us: [dhl.ocean.secure@dhl.com](mailto:dhl.ocean.secure@dhl.com)**

