

DHL EUROCONNECT. THE EASIEST CONNECTION TO EUROPE AND BEYOND

Read on »



The superior quality, all-in-one groupage product from DHL Freight.

► CONTENTS

Making shipping easy as possible
for you

Our unrivalled coverage supports your
business growth

Service reliability wherever you ship to

Peace of mind, door to door and online

Flexibility where you need it

Specialized groupage within the
DHL EUROCONNECT product family

Making your life easier



MAKING SHIPPING AS **EASY** AS POSSIBLE FOR YOU

When moving freight of any size across Europe, you need an easy to use groupage network offering you reliable connections and high frequency departures.

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With DHL EUROCONNECT, the groupage product of DHL Freight, you have access to an unparalleled network of terminals across Europe, North Africa and the Middle East. With fixed door-to-door lead times, you can count on your clients receiving their delivery exactly when you promised it.

Booking is easy; simply choose from our phone or online options. We then offer a seamless, door-to-door service, picking up the shipment from your premises and carrying it directly to its destination. Plus, with our state-of-art online track and trace and reporting tool, you can keep an eye on your shipment at every stage of the transportation process.

And our team is always on hand to help if you'd like to talk to a local expert in person, no matter the size of your business.

DHL EUROCONNECT at a glance

A superior quality all-in-one groupage product offering highly reliable connections across Europe, the Middle East and North Africa within DHL Freight's unrivalled network of terminals.

DHL EUROCONNECT offers you an unparalleled range of features and services such as:

- General cargo both palletized and non-palletized
- Confirmed and highly reliable door-to-door lead-times
- Daily frequencies between major business centers in Europe
- Day Definite as well as Time Definite delivery options available upon request on selected routes.
- Online track and trace with event notification and delivery details
- Registered online tool for tailored customer shipment reports
- Easy booking process via our e-booking tools
- CO₂ measurement and offsetting on demand
- A range of further services to match your diverse needs

Additionally, DHL Freight's specialized groupage product family addresses your needs to ship:

- Dangerous goods (ADR)
- High value goods
- Temperature sensitive products

OUR UNRIVALLED COVERAGE SUPPORTS YOUR BUSINESS **GROWTH**

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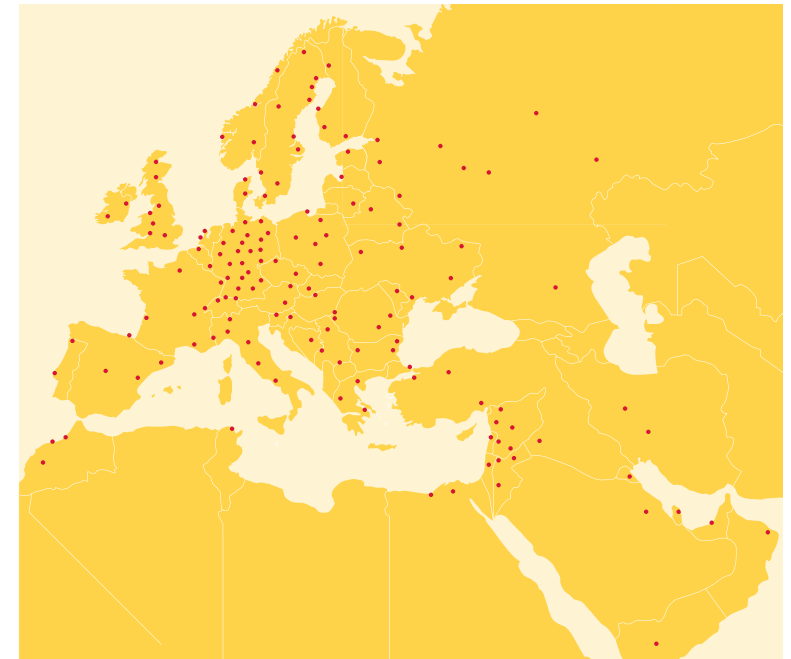
As the name suggests, DHL EUROCONNECT spans every country in Europe. But we don't stop there. Our integrated network covers a growing number of countries throughout the Middle East and North Africa, whether you need to ship from the United Kingdom to the United Arab Emirates, or from Sweden to Morocco.

DHL EUROCONNECT'S COVERAGE

Whatever the size of your business, our extensive number of international terminals in 50 different countries give you access to an unparalleled range of markets:

- **All EU member states**
- **Non EU countries** (Albania, Andorra, Bosnia, Belarus, Lichtenstein, Switzerland, Croatia, Former Yugoslav Republic of Macedonia, Monaco, Montenegro, Moldova, Norway, Russia, Serbia, Turkey, Ukraine)
- **Middle East** (United Arab Emirates, Bahrain, Iraq, Iran, Jordan, Kuwait, Lebanon, Oman, Qatar, Saudi Arabia, Yemen)
- **North Africa** (Morocco, Tunisia, Egypt)

And because we operate a DHL Freight owned network you can be sure of a consistent, high quality service that's the same from Moscow to Madrid. So as your business grows into new markets we can support you across every new border.



SERVICE **RELIABILITY** WHEREVER YOU SHIP TO

It's essential to both you and your customer that your shipment arrives on time. Our comprehensive network includes 2,000 regular international lines, many of which operate daily. This means no matter where your cargo needs to go, we provide you with a reliable, high frequency service that is highly compliant with internal operational KPIs and continuously monitored.

With DHL EUROCONNECT you benefit from confirmed door to-door lead-times. Furthermore, all pallets or individual items are electronically scanned, to make sure they're loaded accurately and to keep track of them while they're in transit. Plus, we're always working to improve on our frequency and lead-times - so that our service tomorrow will be even better than today.

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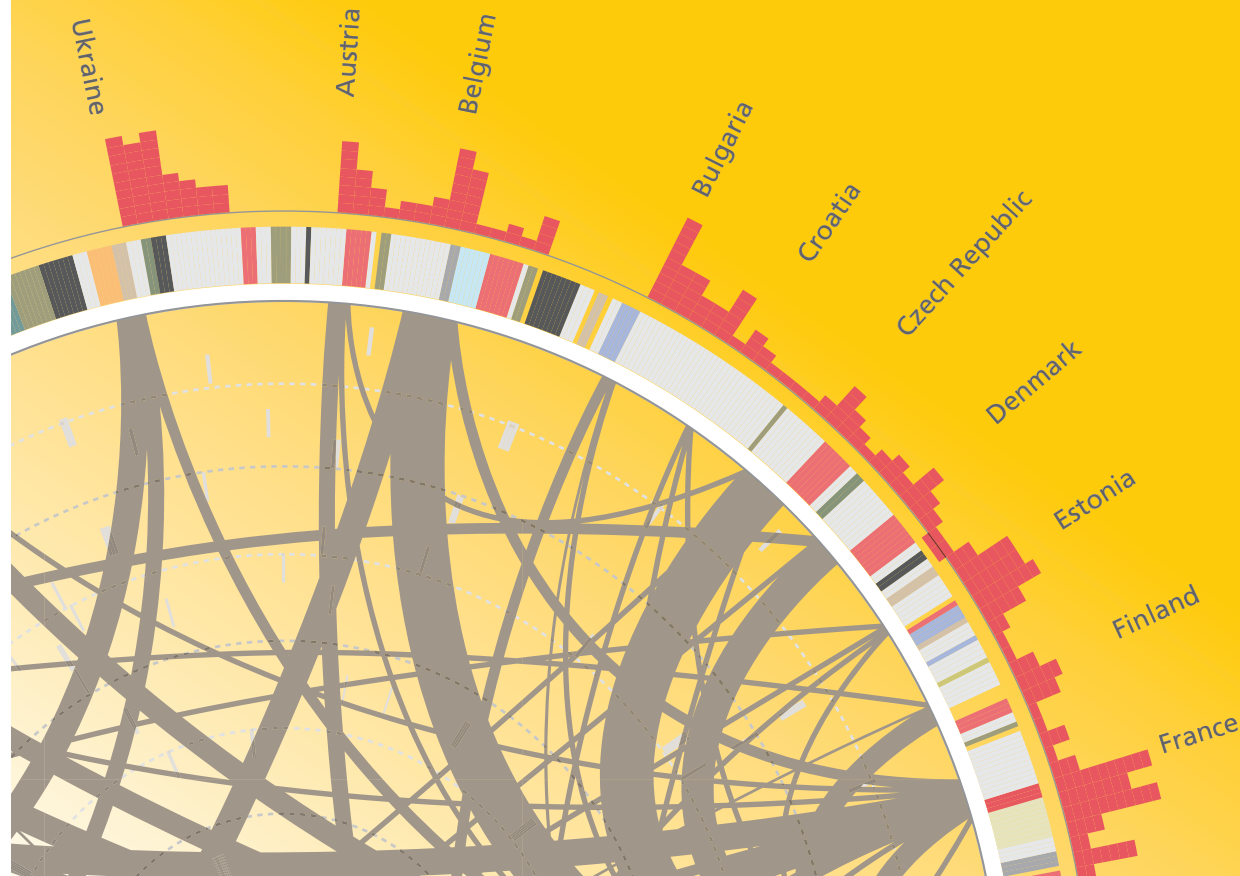
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PEACE OF MIND, DOOR-TO-DOOR AND ONLINE

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for you

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With our state-of-the-art, online track and trace and reporting tool you can manage your groupage shipments from start to finish. This includes:

- Single shipment searches based on reference numbers
- In-transit reports on multiple shipments
- Historical shipment statistics

We'll also provide you with an Electronic Information of Delivery (IOD) and can even follow up with an electronic or hardcopy Proof of Delivery (POD), on request.

Of course, not even the most thorough plans run entirely smoothly every time. Your customer might be out. There could be unforeseen problems at a particular border. But you can rest assured that if complications do arise our DHL Freight experts will be on hand to help immediately, and to keep you updated at every stage.

Everything to ensure you have peace of mind, from pickup to delivery.

FLEXIBILITY WHERE YOU NEED IT

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The standard DHL EUROCONNECT service is one we're proud to put our name to. But because every business is unique, we also offer you on request a range of extra features and services to fit your specific requirements.

We carry all general cargo groupage shipments, whether in pallets, crates or barrels. You can opt for handover at the door by appointment (with pre 10am and 12 noon slots available for shipments to selected countries), or for pick-up or delivery

from the freight terminal at any convenient time. And if there's a glitch at your recipient's end, we'll make repeated attempts to deliver your shipment, or hold it until the issue is resolved.

You can also benefit from our experience in handling outsized, unusual and hazardous cargo. Additionally, the groupage product family of DHL Freight can also handle temperature sensitive products and high value goods.

SPECIALIZED GROUPAGE WITHIN THE DHL EUROCONNECT PRODUCT FAMILY

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HIGH VALUE GOODS

Our DHL HIGHVALUE groupage product offers you flexible, cost-efficient and consolidated secure transportation for goods that are highly vulnerable to damage, theft or loss. With its enhanced visibility and pro-activity features, this dedicated, superior quality product addresses the requirements of both large and small customers.

HIGHVALUE

TEMPERATURE SENSITIVE PRODUCTS

DHL COLDCHAIN has been specifically designed for companies needing a Europe-wide ground transport dedicated solution for temperature sensitive products within the Life Sciences and Healthcare Industry. With fully monitored, temperature controlled and GDP (Good Distribution Practice) compliance, we will meet all your requirements in terms of regulation, security, quality and handling. Available for refrigerated products (2°–8° Celsius), as well as controlled ambient products (15°–25° Celsius).

COLDCHAIN

DANGEROUS GOODS (ADR SHIPMENTS)

With DHL Freight you benefit from all the capabilities of a highly compliant groupage network for packed chemicals goods which meets the industry's specific quality standards - Safety and Quality Assessment System (SQAS). Our strong market position, significant experience in all relevant chemical industry countries, coupled with continuous training of our people on safety and quality management makes us a highly reliable partner for a large number of chemicals customers, both large and small. So, no matter the size of your business you can rely on us.

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CUSTOMS CLEARANCE AND INSURANCE

With over 275 Customs Service Offices throughout Europe, the Middle East and North Africa, DHL Freight is the ideal partner for handling all your import, export and transit formalities. You can rely on our dedicated local teams of experts to get your shipment from A to B as quickly and smoothly as possible.

So you have even less to worry about, we are happy to arrange additional insurance. In fact, we'll do just about anything to make your life easier and support your business.

PARTNERS FOR RESPONSIBLE SHIPPING

If you have environmental targets to meet, we'll help you do it. As an additional service, we can issue reports on your shipment's CO₂ footprint, and give you the option to offset those emissions on request. CO₂ footprint reporting options range from monthly to early overviews, up to detailed reports at shipment level.



Climate Protection with DHL



GET YOUR BUSINESS BETTER CONNECTED TODAY

Whatever your freight, wherever it's going, whenever it needs to arrive - DHL EUROCONNECT is the easier, more reliable solution for your groupage shipments. If you'd like to know more, please contact a DHL Freight expert today at freightsales.europe@dhl.com or visit us at www.dhl.com/freight. We'll be happy to discuss how we can use our expertise to help your business.

To find out more contact us at
DHL Freight Head Office
Tower Park Offices II
Fritz-Erler-Str. 9
53113 Bonn
Germany
email: freightsales.europe@dhl.com
or visit www.dhl.com/freight

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