Abhilasha Gupta

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🔗 linkedin

Skills

Java (Programming Language)

JavaScript

Vendor Relationship Management

Git

Jenkins

Google Cloud Platform (GCP)

Hibernate (Java)

Python (Programming Language)

DevOps

Redis

Docker (Software)

Tableau (Business Intelligence Software)

JavaScript (Programming Language)

WordPress

Shell Script

JIRA

Profile

With 12 years of experience in software development, I specialize in creating solutions for developer communities. A dedicated learner, I integrate third-party and open-source products to enhance platform capabilities. I excel in requirement gathering, customer engagement, and feedback incorporation. Committed to excellence, my passion for fostering customer relationships drives tangible value in every project. Ready to contribute expertise to dynamic teams seeking innovation and growth.

Employment History

Officer , Software dvelopment, CitiGroup, Chennai

June 2023

Working ICAPS , Citi's internal issue escalation system. Adding new capabilities on the platform as per the product requirements.

Software Engineer 2, PayPal India Pvt Ltd, Chennai

February 2011 — April 2021

- Spearheaded software license procurement and maintenance procedures for Atlassian's JIRA and Confluence products, ensuring compliance with organizational needs and budgetary constraints. Managed 1000-time share licenses for 12K developer community. Analyzed the usage patterns for plugins and sought renewals accordingly.
- Played a pivotal role in the migration of JIRA from on-premises infrastructure to Atlassian's cloud platform, driving cost efficiency and reducing maintenance overhead.
- Collaborated with cross-functional teams to streamline processes, enhance system performance, and improve user experience within the Atlassian ecosystem.
- Played the product owner role for JIRA and Confluence at PayPal, had the responsibility of gathering customers' requirements and feedback using surveys and creation of JIRA items for development process.
- Demonstrated expertise in vendor relationship management, leveraging communication and negotiation skills to achieve favorable outcomes and maintain productive partnerships

HyperText Markup Language
(HTML)
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MySQL
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Languages

English

Hindi

- Enhanced API response time and availability by implementing cache capability in RestEasy framework with Redis. Setup Redis server on GCP and utilized Jedis to proactively cache frequently accessed API responses, resulting in improved performance.
  Technologies: Redis, Jedis, RestEasy.
- Led cross-functional collaboration to develop a framework for validating diverse settlement files from PayPal vendors. Created Java Classes tailored to each vendor's file format, parsing settlement files into objects, and validating data against predefined rules stored in the database.
  Technologies: Java, shell script, TestNG.
- Developed Tableau dashboards using Hive database to analyze live bug statistics at an organizational level within PayPal.
- Led the creation of a multi-server website, seamlessly importing content from an existing site. Collaborated with senior management and project managers to define requirements and timelines, resulting in cost savings through the elimination of paid WordPress plugins.
  Technologies: **MySQL, WordPress, HTML, CSS, JavaScript, Apache Server**
- Setup Sauce connect containers using docker, which involved creation of docker image and push to the Docker hub and spawning containers using Mesos Aurora jobs.
  Technologies: Java, Shell script, Docker, Aurora

Education

Bachelor of Engineering, University of Rajasthan

Graduated with Honors 83%