



MARISSOL KARCZESKI

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FULL STACK WEB DEVELOPER

PROFILE

Full Stack developer with a background in education and a passion for learning. Graduate of the University of Washington Coding Bootcamp pursuing opportunities to combine leadership and problem-solving skills that deliver significant contributions to my team's goals and customer satisfaction.

EXPERIENCE

TEACHER/EDUCATION

Lake WA and Northshore School District(2005 - 2019)

- Develop lesson plans, teach and grade students
- Collaborate with staff to improve learning - assessments
- Communicate with parents and translate meetings

TRILINGUAL LEAD

Trilegiant(2004)

- Communicate with customers in Portuguese, English, and Spanish
- Support customer service teams to perform at their best
- Examine files and credit reports and contracts

CUSTOMER SERVICE

Telepar Telecommunications - Brazil(1992-1999)

- Sell cellphones and accessories
- Manage concurrent customer's incidents
- Train new employees to work in customer service

SKILLS

- **Technical:** HTML, CSS, JavaScript, React.js, Express.js
- MongoDB, Node.js, MySQL
- **Language:** Trilingual fluency in English, Portuguese, and Spanish

EDUCATION

FULL STACK WEB DEVELOPER

University of Washington (2019- 2020) - Certificate

MASTER OF EDUCATION

Northwest University (2014 - 2016)

BA OF EDUCATION

Universidade Estadual de Maringa - Brazil (1992 - 1996)