



# MARISSOL KARCZESKI

Phone: 425-457-6040

E-mail: marfkar@gmail.com

<https://www.linkedin.com/in/marissol-k-603962113/>

## FULL STACK WEB DEVELOPER

## PROFILE

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Full Stack developer with a background in education and a passion for learning. Graduate of the University of Washington Coding Bootcamp. Always seeking new solutions to problem-solving to contribute to the company's success and maintain or improve customer satisfaction.

## EXPERIENCE

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### TEACHER/EDUCATION

#### Lake WA and Northshore School District(2005 - 2019)

- Develop lesson plans, teach and grade students
- Collaborate with staff to improve learning - assessments
- Communicate with parents and translate meetings

### TRILINGUAL LEAD

#### Trilegiant(2004)

- Communicate with customers in Portuguese, English, and Spanish
- Support customer service teams to perform at their best
- Examine files and credit reports and contracts

### CUSTOMER SERVICE

#### Telepar Telecommunications - Brazil(1992-1999)

- Sell cellphones and accessories
- Manage concurrent customer's incidents
- Train new employees to work in customer service

## SKILLS

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- **Technical:** HTML, CSS, JavaScript, React.js, Express.js
- MongoDB, Node.js, MySQL
- **Language:** Trilingual fluency in English, Portuguese, and Spanish

## EDUCATION

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### FULL STACK WEB DEVELOPER

University of Washington (2019- 2020) - Certificate

### MASTER OF EDUCATION

Northwest University (2014 - 2016)

### BA OF EDUCATION

Universidade Estadual de Maringa - Brazil (1992 - 1996)