The Growing Importance of Systems Engineering in Medical Device Development: A Comprehensive Overview

1st Dinesh Verma, Ph.D School of Systems and Enterprises Stevens Institute of Technology Hoboken, New Jersey dverma@stevens.edu 2nd Joseph Green

Patient Care Systems

Medtronic

Minneapolis, Minnesota
joseph.green@medtronic.com

3rd Esteban M. Solorzano Zeledon *Electronic Medical Systems Boston Scientific* Arden Hills, Minnesota solorze@bsci.com

Abstract—The medical device industry is experiencing an unprecedented era of growth and innovation, fueled by rapid technological advancements and the escalating complexity of healthcare needs. As medical devices evolve into intricate systems integrating hardware, software, and sophisticated user interfaces, the role of systems engineering has become increasingly vital. This paper delves into the multifaceted role of systems engineering in medical device development, elucidating its pivotal contributions to ensuring the safety, efficacy, and regulatory compliance of these life-saving and life-enhancing technologies. It explores the unique challenges faced by systems engineers in this domain, including the imperative for seamless interdisciplinary collaboration, robust risk management strategies, and unwavering adherence to stringent regulatory standards. Furthermore, the paper presents compelling insights gleaned from a survey of seasoned medical device systems engineers, offering a firsthand perspective on the prevailing challenges, indispensable tools, preferred methodologies, and optimal learning formats in this dynamic field. By illuminating the evolving landscape of medical device systems engineering, this paper aspires to enrich the ongoing discourse on best practices and knowledge dissemination, ultimately fostering the development of safer, more effective, and compliant medical devices that cater to the diverse needs of patients and healthcare providers worldwide.

Index Terms—medical device development, systems engineering, regulatory compliance, healthcare systems, medical devices

I. INTRODUCTION

According to Section 201(h) of the Federal Food, Drug, and Cosmetic Act, a medical device (system) is "any instrument, machine, contrivance, implant, in vitro reagent that's intended to treat, cure, prevent, mitigate, diagnose disease" ("21 USC 321: Definitions; Generally," n.d.).

The medical device industry stands at the forefront of technological innovation, continuously pushing the boundaries of what is possible in healthcare. Advancements in fields such as artificial intelligence, robotics, miniaturization, and wireless connectivity have paved the way for the development of groundbreaking medical devices that diagnose, treat, and monitor a wide array of medical conditions. However, this progress is accompanied by a growing complexity in medical device design and functionality. Modern medical devices are

no longer isolated pieces of equipment; they are intricate systems comprising interconnected hardware, sophisticated software algorithms, and user interfaces that must seamlessly interact with healthcare professionals and patients.

In this landscape of increasing complexity, systems engineering has emerged as an indispensable discipline. Systems engineering offers a structured and holistic approach to managing the entire lifecycle of medical device development, from the initial conceptualization and design stages to manufacturing, testing, deployment, and post-market surveillance. It provides a framework for ensuring that all components of a medical device work together harmoniously to achieve the desired clinical outcomes while adhering to stringent safety and regulatory requirements.

As technology advances and healthcare systems become more intricate, the need for a comprehensive text book on systems engineering for medical devices becomes critical. This text book will serve as a valuable resource for systems engineers, healthcare professionals, regulatory experts, and students, ensuring the continued development of safe and effective medical technologies.

II. THE MULTIFACETED ROLE OF SYSTEMS ENGINEERING IN MEDICAL DEVICE DEVELOPMENT

Systems engineering encompasses a wide range of activities and responsibilities throughout the medical device development lifecycle. Its multifaceted role can be summarized as follows:

Requirements Elicitation and Management: Systems
engineers engage in extensive collaboration with diverse
stakeholders, including clinicians, researchers, regulatory experts, and patients, to elicit and define comprehensive requirements for medical devices. This involves translating clinical needs into clear, measurable,
and testable technical specifications. Effective requirements management ensures that the final product aligns
with user expectations, regulatory standards, and safety
guidelines.

- 2) System Architecture and Design: Systems engineers are responsible for developing a robust and scalable system architecture that outlines the medical device's components, their interactions, and the overall system behavior. This architectural blueprint serves as the foundation for subsequent design and development activities. It considers factors such as performance, reliability, safety, usability, and manufacturability.
- 3) **Risk Management:** A core tenet of systems engineering is the identification and mitigation of risks throughout the entire product lifecycle. In the context of medical devices, risk management is of paramount importance due to the potential impact on patient safety. Systems engineers employ various risk assessment techniques, such as Failure Modes and Effects Analysis (FMEA) and Fault Tree Analysis (FTA), to identify potential hazards and implement appropriate risk mitigation strategies.
- 4) **Verification and Validation:** Systems engineers design and execute comprehensive verification and validation plans to ensure that the medical device meets its intended use and complies with all applicable regulatory requirements. Verification involves confirming that the device is built according to specifications, while validation ensures that it performs as intended in its intended use environment. This process includes rigorous testing, analysis, and documentation.
- 5) Regulatory Compliance: The medical device industry operates within a stringent regulatory framework to protect patient safety and ensure the quality and effectiveness of medical products. Systems engineers play a crucial role in navigating this complex landscape by ensuring that devices adhere to standards set by regulatory bodies such as the Food and Drug Administration (FDA) in the United States and the European Union Medical Device Regulation (EU MDR) in Europe. This involves meticulous documentation, adherence to quality management systems (QMS), and compliance with design control regulations.
- 6) Interdisciplinary Collaboration: Medical device development is inherently interdisciplinary, requiring collaboration among experts from diverse fields such as mechanical engineering, electrical engineering, software engineering, materials science, and clinical medicine. Systems engineers act as facilitators and integrators, fostering effective communication and coordination among these teams. They ensure that all aspects of the medical device, from hardware and software to user interfaces and clinical workflows, are seamlessly integrated.

III. SYSTEMS ENGINEERING IN MEDICAL DEVICE INDUSTRY

IV. UNIQUE CHALLENGES IN MEDICAL DEVICE SYSTEMS ENGINEERING

While systems engineering principles are applicable across various industries, the medical device sector presents unique

challenges that demand specialized knowledge and expertise. Some of the most salient challenges include:

- Complexity and Integration: Modern medical devices are characterized by increasing complexity, often incorporating a wide array of technologies, including sensors, actuators, microprocessors, wireless communication modules, and sophisticated software algorithms. Integrating these diverse components into a cohesive and reliable system poses a significant challenge for systems engineers. They must ensure that all subsystems function harmoniously, that data is accurately collected and processed, and that the device operates safely and effectively in various clinical environments.
- 2) Stringent Regulatory Requirements: The medical device industry is subject to stringent regulations and standards aimed at safeguarding patient safety and ensuring the quality and performance of medical products. Systems engineers must possess a deep understanding of these regulations, including FDA regulations in the United States, the EU Medical Device Regulation (MDR), and ISO 13485 quality management system standards. Compliance with these regulations necessitates meticulous documentation, rigorous testing, and adherence to design control processes throughout the device lifecycle.
- 3) Human Factors Engineering: Medical devices are ultimately used by healthcare professionals and patients, and their design must prioritize usability, safety, and effectiveness in real-world clinical settings. Systems engineers must incorporate human factors engineering principles into the design process, considering factors such as ergonomics, cognitive workload, and potential user errors. This involves conducting user research, task analysis, and usability testing to ensure that the device's interface and functionality are intuitive and user-friendly.
- 4) Rapid Technological Advancements: The medical device industry is characterized by a rapid pace of technological innovation. New technologies, such as artificial intelligence, machine learning, 3D printing, and wearable sensors, are constantly emerging and have the potential to revolutionize healthcare. Systems engineers must stay abreast of these advancements and evaluate their applicability to medical device development. Integrating new technologies while maintaining safety, reliability, and regulatory compliance requires careful consideration and a proactive approach.

V. HOW MEDICAL DEVICE SYSTEMS ENGINEERING DIFFER TO OTHER INDUSTRIES

Table. I and Table. II presents a comparative analysis of systems engineering practices across four diverse industries: Medical Device, Aerospace, Automotive, and Consumer Electronics. Each industry operates within distinct regulatory frameworks, market demands, and stakeholder expectations, leading to unique approaches in managing safety, performance, cost, complexity, and customization in product development.

TABLE I: Comparative Analysis of Systems Engineering Characteristics Across Industries: Medical Device, Aerospace, Automotive, and Consumer Electronics (Part 1)

Feature	Medical Device	Aerospace	Automotive	Consumer Electronics
Focus	Safety and regulatory compli-	Performance, reliability, and	Safety, cost-effectiveness, and	Cost, functionality, and user
	ance (FDA requirements)	safety for critical applications	manufacturability	experience
Life Cycle	Highly regulated with strict	Long development cycles with	Cyclical development with	Fast-paced development with
	change control processes	significant upfront investment	model year changes	shorter product lifecycles
Stakeholders	Broader range including pa-	Primarily engineers, govern-	Consumers, dealerships, and	Consumers, retailers, and in-
	tients, doctors, and regulatory	ment agencies, and airline cus-	regulatory bodies	ternal marketing/design teams
	bodies	tomers		

TABLE II: Comparative Analysis of Systems Engineering Characteristics Across Industries: Medical Device, Aerospace, Automotive, and Consumer Electronics (Part 2)

Feature	Medical Device	Aerospace	Automotive	Consumer Electronics
Risk Management	Extremely high focus on miti-	High focus on mitigating risks	Focus on safety while balanc-	Focus on user safety and prod-
	gating risks to patient safety	of catastrophic failure	ing cost and manufacturability	uct liability
Cost Considerations	Balancing cost-effectiveness	Cost is a major driver, but	Balancing cost with perfor-	Cost is a major driver, with
	with safety and regulatory	safety remains paramount	mance and consumer expecta-	emphasis on economies of
	requirements		tions	scale
Complexity	Devices can be complex with	Highly complex systems with	Complex systems with a focus	Range from simple to com-
	software, hardware, and user	long development timelines	on integration and manufac-	plex, with emphasis on user
	interaction	and extreme performance de-	turability	experience and ease of use
		mands		
Customization	Typically low customization	Limited customization, with	Some customization for differ-	High degree of customization
	allowed for medical devices	focus on platform development	ent markets and customer seg-	for specific features and func-
		for different variants	ments	tionalities

Table. III and Table. IV provides examples of differences between systems engineering in medical device industry and other industries.

The main differences between how systems engineering is performed in the medical device industry versus other industries are as follows:

- Funding and procurement require MedTech to self-fund or seek financing leading to a market-driven expectation. This leads to several differences in the systems engineering role: the need to understand the stakeholder business, negotiate trade-offs between a large number of (conflicting) external stakeholders, and make tradeoffs throughout the program duration based on market fluctuations.
- 2) The strong, and growing, overlap between Tech and MedTech industries drive stakeholder expectations that MedTech provides similar user experience and cadence as Tech while maintaining reliability expectations of traditional MedTech. This leads to several differences in the systems engineering role: the need to understand and maintain knowledge of current Tech industry trends, adopt or at least accommodate agile methodologies, plan and execute the delivery of incremental value on short(er) timelines, and accommodate/compensate for the lower reliability of Tech products while integrating more of them into the healthcare environment.
- 3) The environments of use (i.e., use conditions) are very harsh and difficult to reduce to first principles. This leads to several differences in the systems engineering role: the need to continually reassess applicability of known use conditions, and identify and develop unique models for each application.

4) The cadence of release is highly variable and highly sensitive to market conditions. This leads to several differences in the systems engineering role: the need to dynamically negotiate and alter project scope based on competitive analysis and announcements, and continually and simultaneously focus on both increasing capability and reducing cost.

VI. SURVEY INSIGHTS: A GLIMPSE INTO THE WORLD OF MEDICAL DEVICE SYSTEMS ENGINEERS

To gain a deeper understanding of the challenges and practices in medical device systems engineering, a survey was conducted among 23 professionals working in this field. The survey garnered responses from a diverse group of systems engineers employed at leading medical device companies and regulatory agencies. The survey results shed light on several key aspects of their work:

- Primary Challenges: Figure. 1 shows that respondents identified systems integration, interdisciplinary collaboration, and ensuring safety and efficacy as the most pressing challenges in their daily work. These findings underscore the need for effective communication, coordination, and risk management strategies in medical device development.
- 2) **Indispensable Tools:** Figure. 2 shows that requirement management software and documentation tools emerged as the most indispensable tools for medical device systems engineers. This highlights the critical importance of clear, well-defined requirements and meticulous documentation throughout the development process.
- Beneficial Methodologies: Figure. 3 shows that Model-Based Systems Engineering (MBSE) and quality and

TABLE III: Examples of feature differences across industries (Part 1)

Feature	Medical Device Industry	Other Industries
Focus	Safety and Regulatory Compliance	Performance and Technical Specifications
Example	A cardiac pacemaker is being developed. Systems engineers focus on volume, power efficiency, and therapy performance to achieve optimal therapy performance and longevity.	An airplane wing is being designed. Systems engineers focus on weight, strength, and aerodynamic efficiency to achieve optimal fuel consumption and flight performance.
Life Cycle	Highly Variable Regulation and Change Control Processes	More Flexible and Iterative Development Cycles
Example	A significant software bug is discovered in a blood glucose monitor after initial release. A software patch is prioritized, developed, verified, validated, and released relatively quickly through a field update. A minor software bug is discovered in a remote monitoring system for blood glucose monitors after initial release. A software patch can be released quickly through a nightly deployment.	During the development of a new car model, engineers discover a significant issue with the Advanced Driver Assistance Systems (ADAS). A software patch is prioritized, developed, certified, and released relatively quickly through an over-the-air update. During the development of a new car model, engineers discover a minor issue with the infotainment system. A software patch can be released relatively quickly through an over-the-air update.

TABLE IV: Examples of feature differences across industries (Part 2)

Feature	Medical Device Industry	Other Industries
Stakeholders	Broader Range Including Patients, Doctors, and Regula-	Primarily Engineers and Internal Stakeholders
	tory Bodies	
Example	Systems engineers for a new insulin pump consider	While developing a new type of engine, the primary
	not only technical specifications but also user needs	focus for systems engineers might be on meeting internal
	(e.g., easy for elderly patients to operate) and feedback	performance targets set by the company and collaborating
	from doctors regarding functionality and integration with	with mechanical and electrical engineers on achieving
	existing hospital systems.	those goals.
Risk Management	Focus on Mitigating Risks to Patient Safety	Risk Management is Important, But Tolerances May Be
		Higher
Example	A potential risk identified during the development of	When designing a new bridge, there's a risk of structural
	a surgical robot is the possibility of unintended arm	failure during an earthquake. While safety is crucial, there
	movement during delicate procedures. Systems engineers	might be a tolerance for a certain level of risk based on
	use design for reliability to identify the required tolerance	cost-benefit analysis and engineering calculations.
	for minimizing the risk, and evaluate the design concepts	
	against the required tolerance using cost-benefit analysis	
	and engineering calculations.	

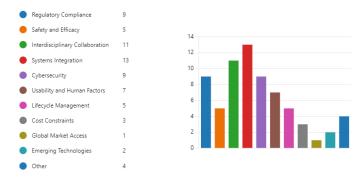


Fig. 1: Primary challenges encountered in the systems engineering process for medical devices

compliance methodologies like Failure Modes and Effects Analysis (FMEA) were highly regarded by respondents. These methodologies provide a structured framework for system design, risk assessment, and ensuring regulatory compliance.

4) Learning Preferences: Figure. 4 shows that the survey revealed a preference for e-books, webinars, and interactive online courses as the most accessible and beneficial learning formats. This suggests a need for educational resources that are readily available, engaging, and tai-

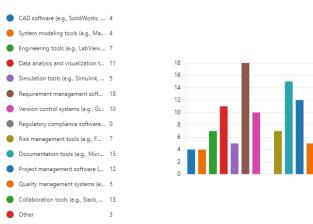


Fig. 2: Tools indispensable for medical device systems engineer's daily tasks

lored to the specific needs of medical device systems engineers.

VII. CONCLUSION

In conclusion, systems engineering plays an indispensable role in the development of safe, effective, and compliant medical devices. As the medical device industry continues to evolve at an accelerated pace, systems engineers must rise

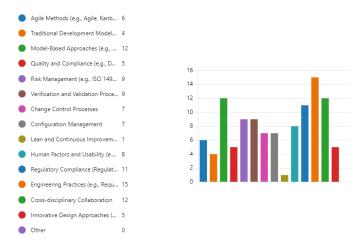


Fig. 3: Methodologies most beneficial for medical device systems engineer's daily tasks

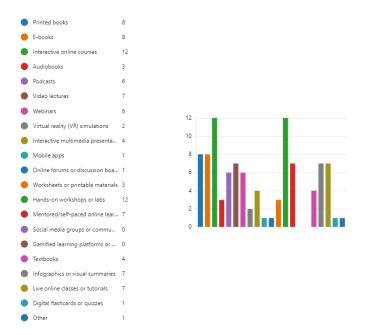


Fig. 4: Learning formats most accessible and beneficial for medical device systems engineers

to the occasion by adapting to new challenges, harnessing emerging technologies, and upholding the highest standards of patient safety. The insights gleaned from this paper and the accompanying survey underscore the importance of continuous education, fostering collaboration across disciplines, and cultivating robust systems engineering practices within the medical device community. By addressing the unique challenges of this field and embracing best practices, systems engineers can make significant contributions to the advancement of medical technology, ultimately improving patient care and outcomes on a global scale.