ICBC Accident Responsibility Letters

Learn about the letters ICBC sends about responsibility for a vehicle accident.



What you need to know

Generally, if a vehicle accident happens in British Columbia, the Insurance Corporation of British Columbia (ICBC) will assess responsibility for the accident.

ICBC will send a Notification of Responsibility (CL281). This letter will have the subject line "Notification of Responsibility" and will say "CL281" at the bottom left.

Once you receive the Notification of Responsibility letter, there are strict timelines to ask for a detailed responsibility assessment (CL722) and make a CRT claim. You can only make a CRT claim if you have the detailed assessment letter (CL722). You must give us a copy of it when you make your claim.

Both deadlines are set by law, and the CRT can't extend them or make exceptions.



ICBC makes its responsibility assessment, and sends you a Notice of Responsibility letter (CL281).



Once you receive the Notice of Responsibility (CL281), you have 90 days from the letter date to ask ICBC for a detailed responsibility assessment letter (CL722).



Once you receive the detailed responsibility assessment letter (CL722), you have 90 days from the letter date to make a CRT claim.

