

Seeking a challenging post in a reputable organization that will utilize my technical skills, logical skills and professional experience to contribute to the organization's noble and humanitarian goals and simultaneously provide excellent opportunities for career development and personal growth.

Willing to relocate: Anywhere

## **EDUCATION**

- Post-graduation diploma in Computer Science & Database Management-Lambton College,Toronto ,ON
- Bachelor of Engineering in Computer Science-PGP college of engineering -India

## **TOOLS AND TECHNIQUES**

- Programming Languages: JAVA,.NET, Team Developer 6.2,C#, CSS/CSS3, JavaScript, J Query, HTML/HTML5
- Databases: Microsoft SQL Server2008, MYSQL(5.5.25), Oracle, SQL Server
- Operating Systems: Microsoft Windows
- Server side Scripting Languages: PHP
- Other tools: Netbeans,Eclipse,Visual studio Microsoft Office, Aptana Studio.

## **WORK EXPERIENCE**

### **Telecommunication SALES representative**

**S&P Data LLC**

**July 2018-Current**

- Responds to requests from customers for information on products, equipment, services and billing.
- Achieves sales objectives by promoting and selling various product and service solutions.
- Strives to understand customer's situation and recognized the customer's needs
- Ensures first call resolution by satisfying customer requests.
- Assumes full ownership of customers' requests and ensures they are resolved in a timely manner.
- Performs data analysis of customer's current service utilization in order to present additional services and special offers that provide an enhanced solution.
- Maintains a high level of competitive and product knowledge, including evolving technology trends in the relevant products and services portfolio you are promoting and servicing.
- Satisfies needs of existing customers, by repeatedly accessing and making use of informational tools and system that will enable you to provide the most beneficial solution.
- Provides quality service that will exceed customer expectations .
- Provide offer feedback for client.

## **Software Developer**

**Beacontree Technologies Inc - Toronto, ON**

**May 2017 – Oct 2017**

- Designed and developed a Library Self check out Application for Companies such as Goodman's Library.
- Have hands on experience in live project of Library self check-out system using RFID Technology where readers can borrow/return books on their own through self check-out software machines located.
- Designing Project and conducting the coding using Java, HTML, C#, JavaScript ,php.
- Execute white box testing of software application developed in Visual studio, NetBeans IDE,Eclipse.
- Got Training in Atlassian Bitbucket.
- I have got certification in Core Java with grade A.

## **Software Developer**

**SBN Technologies Pvt Ltd Systems**

**May 2013 – Dec 2015**

**Client: Seaspan Ship Management ,WTM(World Tankers Management), AHM, MSC (Mediterranean Shipping Company), Shell,NSML**

- Shipmate Crew Management system

SHIP//MATE CMS is a comprehensive crew management (manning) software that addresses the basic needs of ship owners, manning companies and ship managers. alike.

SHIP//MATE CMS

offers the versatility to control operations distinctive to the western or eastern ship management styles.

- Sea//Mate

This product suite represents the vessel component of the Ship//Mate product suite. This is installed in ships. Master can use this module to enter details and compute payroll of seafarers. This module also contains appraisal system, Illness and Injury Details, Drug Addiction Test details.

- Payroll system

This is used for calculating the payments of the seafarers. The payments are based on the activities registered in Ship //Mate for the seafarer in the processing month .This will also recalculate the old payments based on the historical activity changes made in the processing period. The program have the option for carry forwarding salary to next month if it is not paid. Also the system will generate reports for analyzing the payments done in each vessel, rank etc.

- Communication.

This module is used to send newly added or modified details from one location to the other. It is also used to communicate images to other locations. Ship to office communication also possible using this module.

- Travel//Mate :

This is a web module for travel agent to view requests for ticket booking, fill flight details, confirm ticket booking, cancel booking and enter if any refund exists etc. Developing Ticket//Mate: using ASP .NET for User booking request, Export to SAP System etc. This module also have different reports and queries for details..

**Responsibilities:**

- Responsible for designing, coding and debugging applications in various software languages.
- Software Analysis, Design, Development and Testing.
- Maintain compliance standards. Implement localization or globalization of software as per the requirement.
- Prepare software designs as per the requirements of the clients.
- Modification of existing software to improve its performance.
- Determining feasibility of designs within time and cost constraints.

**ADDITIONAL INFORMATION**

**Areas of Expertise:**

- Analytical & problem solving skills
- Service Oriented Architecture(SOA)
- Software Development Lifecycle (SDLC)
- Team Building & Leadership
- QA & UAT Management

**Reference**

Available upon request