

Kylie McClain

Concord, North Carolina, USA

kylie@somas.is

[LinkedIn](#) · [GitHub](#)

Work

Jul 2024 — Apr 2025: Support Services Associate, Appalachian State University Campus Store

- Gained storefront customer experience and experience working in a retail setting, and engaging in customer service over the phone
- Learned how to direct student co-workers and delegate tasks effectively
- Worked with inventory management software like Oracle NetSuite

Aug 2018 — May 2024: Student IT Technician, Appalachian State Technology Support Services

- Repairing computers: virus removal, data backup, hardware diagnostics, ticket management via Atlassian Jira
- Primarily repaired student and faculty Windows laptops
- Customer service: explaining repair steps taken to customers upon them picking up their computers in an understandable way

Feb 2018 — Jul 2018: Dishwasher, Cracker Barrel Old Country Store

May 2017 — Feb 2018: Hostess, Cracker Barrel Old Country Store

Volunteer service

May 2022 — present: Contributor, [Nixpkgs](#)

- I run NixOS on all my machines and enjoy learning about weird technology like Nix.

2014 — 2017, Developer, [Exherbo Linux](#)

- Added support to system package management structure for new platforms such as [musl libc](#), and ARMv7.
- Gained experience doing technical writing, both for [developer audiences](#) and [for more general audiences](#).

Hobbies

- I've been a power user of Linux and UNIX-based systems since I was a young kid. My first experience with open-source software was when my grandpa gave me a Ubuntu 5.10 live CD that he got sent in a copy of PCMag, I think. I use NixOS these days, but I've had experience with Arch Linux, Slackware, Debian, Gentoo, OpenBSD, FreeBSD, among others.

Skills

Systems

NixOS, Ubuntu, Debian, Slackware, Windows, Linux from Scratch

Skills

configuration management, system maintenance and administration, shell scripting and UNIX command-line

Education

B.A.

Philosophy, with minor in Gender, Women's and Sexuality Studies.

Capstone: "Beyond Plunderphonics: A prolegomena to any future revolutionary music."

(advised by Dr. Rick Elmore)

Class of 2024, Appalachian State University, Boone, NC

Academic memberships

Aug 2021 — May 2024: Co-president, Appalachian State Philosophical Society

2018: Member, Linux@App

Language competencies

- English (native)
- Spanish (reading)