


Somendra Chatterjee

Technical Officer & Team Supervisor

 somendra1994chatterjee

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Summary

Accomplished professional with 8+ years of work experience, specializing in product conformity. Expertise in Lean Six Sigma principles and a proven track record of optimizing processes and elevating quality control measures. I bring a unique blend of technical knowledge and managerial skills to the table. I am committed to ensuring that all products meet and exceed regulatory and industry standards.

Experience

Bureau Veritas India Private Limited

Feb 2023 – Present

Team Supervisor

Mumbai

🌐 <https://www.bureauveritas.co.in/>

- Led day-to-day operational tasks, exhibiting a hands-on approach to problem-solving and decision-making.
- Generated and submitted timely Operational Reports, fostering transparent communication and strategic decision-making.
- Conducted training sessions for team members, fostering skill development and knowledge enhancement.
- Performed periodic audits of team members' work, ensuring compliance with the Internal Quality Management System.
- Monitored team performance data, driving continuous improvement, and optimizing individual and collective productivity.

Bureau Veritas India Private Limited

May 2018 – Feb 2023

Technical Officer

Mumbai

🌐 <https://www.bureauveritas.co.in/>

- Ensured rigorous adherence with the requirements of importing countries, ISO, IEC, CODEX, and other applicable standards for the products getting shipped.
- Monitored the activities of in-house custom inspectors, meticulously verifying their work to maintain an elevated standard of precision in on-site and remote product inspections.

First Advantage Private Limited

Mar 2016 – Apr 2018

Operations Analyst

Mumbai

🌐 <https://fadv.com/>

- Recognized for consistently providing thorough and accurate background screening reports, contributing to confident and informed hiring decisions.
- Implemented process improvements that resulted in a 10% reduction in the turnaround time for background screening, enhancing overall operational efficiency.

Convergys Stream Private Limited – (Acquired By Concentrix)

Jul 2015 – Feb 2016

Technical Support Associate

Mumbai

🌐 <https://www.concentrix.com/>

- Delivered exceptional technical support to customers with Android devices through effective handling of inbound and outbound calls.

Education

Mumbai University

Bachelor of Science, Information Technology

Jun 2012 – Nov 2015

🔗 <https://mu.ac.in/>

- Attained a bachelor’s degree in information technology and actively contributed as a member of the Student Council Committee, demonstrating leadership, teamwork, and organizational skills.

Maharashtra State Board

Higher Secondary Education, Science

🔗 <https://www.mahahsscboard.in/>

- Science-focused junior college graduate with strong analytical skills and a proactive learning approach. Eager to apply academic proficiency in a professional setting that values critical thinking and ongoing development.

Certifications

AI Tools Mastery

Jan 2024

Be10x

🔗 <https://be10x.in/>

- Certified in AI Tools Mastery, showcasing advanced proficiency in utilizing artificial intelligence tools. Ready to leverage this expertise to drive innovative solutions and contribute to cutting-edge projects.

Six Sigma Yellow Belt

Jun 2020

VMedu

🔗 <https://www.vmedu.com/>

- Six Sigma Yellow Belt Certified professional skilled in process improvement methodologies, ready to enhance operational efficiency.

Skills

Automation

Proficient in implementing automation solutions to streamline processes and enhance efficiency.

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Continuous Learning

Passionate about continuous learning, staying abreast of industry trends and acquiring new skills.

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Leadership

Proven leader with a track record of guiding teams towards success and fostering collaboration.

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Communication

Effective communicator skilled in conveying complex information with clarity and precision.

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Data Analysis

Analytical thinker with a talent for interpreting and leveraging data to drive informed decision-making.

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MS Office & VBA Macro

Advanced user of MS Office tools, including expertise in VBA Macro for process optimization.

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